Project Name: LADILY Website

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Bug ID: Bug #LD01

Bug Title: Tooltip information missing for Wishlist on Landing page

Bug Overview

Summary: When hovering over the Wishlist element on the landing page, the tooltip information is missing. This information is present for other icons such as Signup/Login and Cart.

URL: https://bssoln-001-site3.atempurl.com/

Bug Details

Description: On the landing page, when a user hovers over the Wishlist icon in the top bar, the tooltip that should provide additional information is not displayed. In contrast, tooltips are correctly shown for the Signup/Login and Cart icons. This inconsistency might confuse users or reduce the functionality of the Wishlist feature.

Steps to Reproduce:

1. Navigate to the URL: [URL]

2. Locate the Wishlist icon in the top bar.

3. Hover the cursor over the Wishlist icon.

4. Observe that the tooltip information is not displayed.

Expected Result:

Hovering over the Wishlist icon should display a tooltip with extra information, similar to the tooltips for the Signup/Login and Cart icons.

Actual Result:

The tooltip information is missing when hovering over the Wishlist icon.

Bug Tracking

Severity: Low

Priority: Medium

Attachments: [Screenshot]

Environment: Windows 11, Chrome v128

Comments: Please investigate and implement the missing tooltip for the Wishlist icon to ensure consistency across the top bar icons and improve user experience.

Bug ID: Bug #LD02

Bug Title: Top Bar Icon (Signup/Login): Signup/Login Icon Size Inconsistency

Bug Overview

Summary: The Signup/Login icon is unusually smaller compared to the Cart and Wishlist icons on the landing page. The size discrepancy affects visual consistency and design alignment.

URL: https://bssoln-001-site3.atempurl.com/

Bug Details

Description: On the landing page, the Signup/Login icon in the top bar appears smaller than the Cart and Wishlist icons. This size inconsistency disrupts the visual harmony of the top bar and may affect user perception.

Steps to Reproduce:

1. Open the URL: [URL]

2. Observe the top bar on the landing page.

3. Compare the size of the Signup/Login icon with the Cart and Wishlist icons.

Expected Result:

The Signup/Login icon should be the same size as the Cart and Wishlist icons to maintain visual consistency in the top bar.

Actual Result:

The Signup/Login icon is noticeably smaller than the Cart and Wishlist icons.

Bug Tracking

Severity: Low

Priority: Medium

Attachments: [Screenshot]

Environment: Windows 11, Chrome v128

Comments: Please resize the Signup/Login icon to match the size of the Cart and Wishlist icons to ensure consistent design across the top bar.

Bug ID: Bug #LD03

Bug Title: Footer Column Category Gap: Categories in Footer Section Look Uneven

Bug Overview

Summary: Each column for categories in the footer section should have equal space gaps to maintain a neat and consistent UI outlook.

URL: https://bssoln-001-site3.atempurl.com/

Bug Details

Description: The footer section of the webpage exhibits uneven spacing between category columns. This irregularity disrupts the visual alignment and uniformity of the page. Proper spacing is essential for a professional and user-friendly design.

Steps to Reproduce:

1. Go to this URL: [URL]

2. Scroll down to the footer section of the page.

3. Inspect the gaps between the category columns in the footer.

Expected Result:

The category columns in the footer section should have equal spacing between them, resulting in a balanced and aesthetically pleasing layout.

Actual Result:

The category columns in the footer section display uneven gaps, leading to a visually inconsistent and unprofessional appearance.

Bug Tracking

Severity: Minor

Priority: Medium

Attachments: [Screenshot]

Environment: Windows 11, Chrome v128

Comments: This issue affects the visual consistency of the footer and could potentially impact user experience. Addressing this problem will improve the overall design and usability of the webpage.

Bug ID: Bug #LD04

Bug Title: Footer (Newsletter) Email: Newsletter Verification Email Isn't Being Received

Bug Overview

Summary: After providing a valid email address for newsletter signup, the system indicates that the email has been sent. However, the verification email is not being received by the user.

URL: https://bssoln-001-site3.atempurl.com/

Bug Details

Description: Users who sign up for the newsletter can see a message stating that the verification email has been sent. Despite this message, the verification email is not delivered to the user's inbox. This issue prevents users from completing the newsletter subscription process.

Steps to Reproduce:

1. Go to this URL: [URL]

2. Scroll down to the footer section of the page.

3. Scroll down to the footer section and locate the newsletter subscription field.

4. Enter a valid email address and submit.

5. Observe the confirmation message stating that the email has been sent.

6. Observe the confirmation Check the inbox (and spam/junk folder) of the provided email address for the verification email.

Expected Result:

After submitting a valid email address for newsletter signup, the user should receive a verification email in their inbox (or spam/junk folder) to check for the confirmation of the subscription.

Actual Result:

The system indicates that the verification email has been sent, but the email is not received by the user in their inbox or spam/junk folder.

Bug Tracking

Severity: Critical

Priority: High

Attachments: [Screenshot]

Environment: Windows 11, Chrome v128

Comments: It is important to resolve this to ensure that users can successfully register for the newsletter and receive the necessary email.

Bug ID: Bug #LD05

Bug Title: Newsletter Subscription Not Showing Already Subscribed for same email address

Bug Overview

Summary: After entering the same valid email address for newsletter signup that has already been used for a previous subscription, the system should indicate that the email is already subscribed. Instead, it incorrectly displays the signup/verification email message as if it were a new subscription.

URL: https://bssoln-001-site3.atempurl.com/

Bug Details

Description: When a user tries to resubscribe to the newsletter using an email address that is already subscribed, the system fails to recognize the existing subscription status. Instead of showing a message indicating that the email is already subscribed, the system presents the signup/verification email message, which is misleading and confusing for the user.

Steps to Reproduce:

1. Navigate to this URL: [URL]

2. Scroll down to the footer section and locate the newsletter subscription field.

4. Enter an email address that has already been used to subscribe to the newsletter.

5. Click on Subscribe button.

5. Observe the message displayed, which should indicate that the email is already subscribed.

Expected Result:

The system should recognize that the provided email address is already subscribed and display a message indicating that the email is already subscribed to the newsletter.

Actual Result:

The system displays the same signup/verification email message as if it were a new subscription, which is misleading and incorrect.

Bug Tracking

Severity: Minor

Priority: Medium

Attachments: [Screenshot]

Environment: Windows 11, Chrome v128

Comments: This issue affects the user experience by failing to correctly handle resubscription scenarios. It is important to address this to ensure users receive appropriate feedback when attempting to resubscribe with an already used email address.

Bug ID: Bug #LD06

Bug Title: Sidebar Menu Overlaps When Multiple Categories Are Hovered Over

Bug Overview

Summary: When hovering over the "All Categories" dropdown, if multiple main menu items are hovered over simultaneously, the sidebar menus overlap. This issue occurs because the previously exposed sidebar menus do not disappear when a new sidebar menu is clicked, leading to visual clutter and confusion.

URL: https://bssoln-001-site3.atempurl.com/

Bug Details

Description: The sidebar menu for the "All Categories" dropdown does not correctly handle the visibility of multiple sidebars. When users hover over different main menu items, the sidebar menus for each hovered item remain visible and overlap with each other. This overlap causes the sidebar menus to become cluttered and potentially confusing, as the sidebar for the previously hovered main menu remains visible even when interacting with a new category.

Steps to Reproduce:

1. Navigate to this URL: [URL]

2. Hover over the "All Categories" dropdown in the header.

3. Hover over multiple main menu items simultaneously to expose their respective sidebar menus.

4. Click on any of the sidebar menus to open in a new tab, while other sidebars are still visible.

5. Observe that the previously exposed sidebar menus remain visible and overlap with the newly hovered over sidebar menu.

Expected Result:

When a user hovers on a sidebar menu for a new category, any previously exposed sidebar menus should disappear to prevent overlap and ensure a clear, organized view.

Actual Result:

Sidebar menus for previously hovered categories remain visible and overlap with the sidebar menu of the newly hovered category, creating visual clutter and confusion.

Bug Tracking

Severity: Minor

Priority: Medium

Attachments: [Screenshot]

Environment: Windows 11, Chrome v128

Comments: This issue impacts the user interface by causing confusion due to overlapping sidebar menus. Resolving this will enhance the clarity and usability of the dropdown sidebar feature.

Bug ID: Bug #LD07

Bug Title: Forgot Password Reset Link Not Received

Bug Overview

Summary: When using the "Forgot Password" feature and entering a already created account email address for password recovery, the reset link is not received, despite the system indicating that the email has been sent.

URL: https://bssoln-001-site3.atempurl.com/passwordrecovery

Bug Details

Description: Users attempting to reset their password by clicking "Forgot Password" and entering a valid email address are not receiving the password reset link. Although the system shows a confirmation message stating that the email has been sent, no email is actually received by the user. This issue prevents users from successfully recovering their passwords and accessing their accounts.

Steps to Reproduce:

1. Navigate to this URL: [URL]

2. Enter a valid email address in the "Forgot Password" form and submit the request.

3. Observe the confirmation message indicating that the email has been sent.

4. Check the inbox (and spam/junk folder) of the provided email address for the password reset link.

Expected Result:

The user should receive a password reset link in their inbox (or spam/junk folder) after submitting the "Forgot Password" request.

Actual Result:

The system indicates that the email has been sent, but the password reset link is not received in the user's inbox or spam/junk folder.

Bug Tracking

Severity: Critical

Priority: High

Attachments: [Screenshot]

Environment: Windows 11, Chrome v128

Comments: This issue is critical as it prevents users from recovering their passwords and accessing their accounts. It is crucial to resolve this issue to ensure that users can successfully receive password reset links and regain access to their accounts.

Bug ID: Bug #LD08

Bug Title: Cross Button Size Issues in Pop-Up Message

Bug Overview

Summary: The cross button used to close the pop-up message indicating that the email has been sent for password recovery is too large, making the user interface less interactive and visually unappealing.

URL: https://bssoln-001-site3.atempurl.com/passwordrecovery

Bug Details

Description: After initiating a password recovery request, a pop-up message appears confirming that the email has been sent. However, the cross button used to close this pop-up is oversized, which affects the overall user experience. The large size of the button not only makes the UI look cluttered but also overlaps with the pop-up message, making it difficult for users to interact with the message effectively.

Steps to Reproduce:

1. Navigate to this URL: [URL]

2. Click on the "Forgot Password" button and submit a valid email address.

3. Observe the pop-up message confirming that the email has been sent.

4. Inspect the size and placement of the cross button used to close the pop-up.

Expected Result:

The cross button should be appropriately sized and positioned to ensure a clean and user-friendly interface, without overlapping or cluttering the pop-up message.

Actual Result:

The cross button is oversized and almost overlaps with the pop-up message, making the UI less interactive and visually unappealing.

Bug Tracking

Severity: Minor

Priority: Low

Attachments: [Screenshot]

Environment: Windows 11, Chrome v128

Comments: Adjusting the size and placement of the cross button will enhance the overall user experience by providing a more polished and interactive interface. This is a minor issue but should be addressed to improve UI aesthetics.

Bug ID: Bug #LD09

Bug Title: Login Page (Remember Me): Checkbox Does Not Autofill Information for Next Login Session

Bug Overview

Summary: The "Remember Me" checkbox on the login page does not retain user credentials for subsequent login sessions. Despite selecting the checkbox during login, users are required to re-enter their email and password after logging out.

URL: https://bssoln-001-site3.atempurl.com/login

Bug Details

Description: When a user selects the "Remember Me" checkbox on the login page, the expectation is that their email and password will be remembered for future sessions, allowing them to log in without re-entering their credentials. However, after logging out and attempting to log in again, users are prompted to enter their email and password manually, indicating that the "Remember Me" functionality is not working as intended.

Steps to Reproduce:

1. Navigate to this URL: [URL]

2. Enter valid login credentials and select the "Remember Me" checkbox.

3. Click the "Login" button & log out of the application.

4. Revisit the login page.

5. Observe that the email and password fields are empty, and users are required to re-enter their credentials.

Expected Result:

When the "Remember Me" checkbox is selected, the user's email and password should be automatically filled in upon returning to the login page, eliminating the need to re-enter login information.

Actual Result:

The "Remember Me" checkbox does not retain the user's credentials. Users are prompted to manually enter their email and password upon returning to the login page.

Bug Tracking

Severity: Major

Priority: High

Attachments: [Screenshot]

Environment: Windows 11, Chrome v128

Comments: This issue is critical as it directly affects user convenience and experience. The "Remember Me" feature is expected to simplify the login process by retaining user credentials between sessions. Addressing this issue will improve user satisfaction and streamline access to the application.

Bug ID: Bug #LD10

Bug Title: While creating an account, invalid user contact numbers are accepted without showing an error pop-up

Bug Overview

Summary: In the Signup Section, users can enter any invalid phone number. As this is an e-commerce website, it is crucial for users to provide valid phone numbers to ensure that sellers can contact them if necessary. The system should validate the phone number and display an error message when an invalid number is entered.

URL: https://bssoln-001-site3.atempurl.com/register

Bug Details

Description: When attempting to create an account on the registration page, the system does not validate the phone number field. Users are able to enter invalid contact numbers without receiving any error message or validation warning.

Steps to Reproduce:

1. Navigate to this URL: [URL]

2. In the 'Phone Number' field, enter a number that does not confirm to be a valid phone number format (e.g., 123456).

3. Complete the remaining required fields

4. Click on the 'Register' button.

Expected Result:

The system should validate the phone number input and display an error message indicating that the entered number is invalid if it does not meet the required format.

Actual Result:

The system accepts invalid phone numbers and proceeds with account creation without showing any error message or validation warning.

Bug Tracking

Severity: High

Priority: High

Attachments: [Screenshot]

Environment: Windows 11, Chrome v128

Comments: The issue needs urgent attention as it affects the registration process and could lead to users entering incorrect or incomplete contact information, which is essential for effective communication in an e-commerce environment.

Bug ID: Bug #LD11

Bug Title: Feature Categories Links Are Not Navigating Properly on the Landing Page

Bug Overview

Summary: On the Landing Page, the links under Feature Categories are not navigating to the correct URLs. This issue prevents users from accessing the intended product pages and affects the user experience on the website.

URL: https://bssoln-001-site3.atempurl.com/

Bug Details

Description: When clicking on any of the links under the Feature Categories section on the landing page, users are not redirected to the correct product pages. Instead, they either remain on the landing page or are directed to an incorrect page, which disrupts the user navigation flow and impacts the overall functionality of the website.

Steps to Reproduce:

1. Navigate to this URL: [URL]

2. Locate the Feature Categories section.

3. Click on any of the product links within this section.

4. Observe the URL that loads or remains on the page.

Expected Result:

Clicking on the Feature Categories links should navigate users to the corresponding product pages with the correct URLs as intended.

Actual Result:

The links under Feature Categories do not navigate to the proper URLs; instead, users are either not redirected or are redirected to incorrect pages.

Bug Tracking

Severity: Medium

Priority: High

Attachments: [Screenshot]

Environment: Windows 11, Chrome v128

Comments: This issue needs prompt resolution as it directly impacts user navigation and the overall usability of the landing page. Correct functioning of these links is essential for a smooth user experience and effective product browsing

Bug ID: Bug #LD12

Bug Title: Feature Categories, New Arrivals, Our Brands & Best-Selling Products Cannot Be Added to Wishlist

Bug Overview

Summary: Wishlist Functionality for Feature Categories, New Arrivals, Our Brands, & Best-Selling Products Redirects to Product Description Page.

URL: https://bssoln-001-site3.atempurl.com/

Bug Details

Description: When a user clicks the Wishlist icon for products listed under Feature Categories, New Arrivals, Our Brands, and Best-Selling Products on the Landing Page, the expected behaviour is for the item to be added to the Wishlist, and a pop-up should appear asking if the user wants to continue shopping or view their Wishlist. However, instead of this behaviour, users are redirected to the Product Description Page.

Steps to Reproduce:

1. Navigate to this URL: [URL]

2. Locate items under Feature Categories, New Arrivals, Our Brands, or Best-Selling Products.

3. Click the Wishlist icon associated with any of these items.

4. Observe the navigation behaviour and any resulting pop-ups or redirects.

Expected Result:

Clicking the Wishlist icon should add the item to the Wishlist and trigger a pop-up offering options to either continue shopping or go to the Wishlist.

Actual Result:

Clicking the Wishlist icon redirects users to the Product Description Page instead of displaying the Wishlist pop-up.

Bug Tracking

Severity: Medium

Priority: High

Attachments: [Screenshot]

Environment: Windows 11, Chrome v128

Comments: This issue impacts the Wishlist functionality and user experience on the landing page. The expected Wishlist behaviour is crucial for user convenience and engagement. Immediate attention is required to ensure the Wishlist feature operates correctly and improves user satisfaction.

Bug ID: Bug #LD13

Bug Title: Redirect to Product Description Page Instead of Showing "Item Added to Cart" Pop-Up

Bug Overview

Summary: When adding items to the cart from the Featured Categories, New Arrivals, Our Brands, or Best-Selling Products sections on the landing page, users are redirected to the Product Description Page instead of seeing the expected pop-up notification indicating that the item has been added to the cart. The pop-up should provide options to either view the cart or continue shopping.

URL: https://bssoln-001-site3.atempurl.com/

Bug Details

Description: Clicking the "Add to Cart" button for products in the Featured Categories, New Arrivals, Our Brands, and Best-Selling Products sections leads to a redirection to the Product Description Page. The expected behaviour is for a pop-up to appear, confirming that the item has been added to the cart, with options to either go to the cart or continue shopping.

Steps to Reproduce:

1. Navigate to this URL: [URL]

2. Navigate to the Featured Categories, New Arrivals, Our Brands, or Best-Selling Products sections.

3. Click the "Add to Cart" button for any product in these sections.

4. Observe the navigation behaviour and any resulting pop-ups or redirects.

Expected Result:

Upon clicking "Add to Cart," a pop-up should appear confirming that the item has been added to the cart, with options to view the cart or continue shopping.

Actual Result:

Clicking "Add to Cart" redirects users to the Product Description Page instead of showing the confirmation pop-up.

Bug Tracking

Severity: Medium

Priority: High

Attachments: [Screenshot]

Environment: Windows 11, Chrome v128

Comments: This issue affects the shopping experience by not providing immediate feedback when an item is added to the cart. The expected pop-up notification is crucial for user convenience and efficient shopping. Addressing this issue promptly will enhance user satisfaction and streamline the shopping process.

Bug Title: New Products (Loading Spinner Icon) Not Disappearing

Bug Overview

Summary: In the New Products section, the loading spinner icon persists and does not disappear when navigating between pages using the pagination controls. This prevents users from seeing the new content and hinders navigation functionality.

URL: https://bssoln-001-site3.atempurl.com/newproducts

Bug Details

Description: When users navigate through the pages of the New Products section via the pagination controls, the loading spinner icon continues to display indefinitely. The spinner does not disappear. This issue obstructs the user's ability to view different products and interact with the pagination feature.

Steps to Reproduce:

1. Navigate to this URL: [URL]

2. Use the pagination controls to navigate from one page to another.

3. Observe the loading spinner icon in the New Products section.

4. Notice that the loading spinner icon does not disappear and prevents new content from being displayed.

Expected Result:

The loading spinner icon should disappear once the new products for the selected page have finished loading. Users should be able to view the new products for the chosen page without any obstruction

Actual Result:

The loading spinner icon persists and does not disappear while navigating between pages. New products for the selected page are not displayed properly, hindering the user experience.

Bug ID: Bug #LD15

Bug Title: Missing Image for Product Category "Shower Gel & Body Wash" in Bestselling Categories Section

Bug Overview

Summary: The Bestselling Categories section on the website is missing an image for the product category "Shower Gel & Body Wash." To enhance user engagement and improve the website's visual appeal, each product category should have a relevant image associated with it.

URL: https://bssoln-001-site3.atempurl.com/

Bug Details

Description: In the Bestselling Categories section, the product category "Shower Gel & Body Wash" is displayed without an associated image. Having images for each product category helps make the website more user-friendly and visually appealing, potentially increasing consumer interest in the products.

Steps to Reproduce:

1. Navigate to this URL: [URL]

2. Locate the "Shower Gel & Body Wash" product category.

3. Observe that the category does not have an image displayed.

Expected Result:

The "Shower Gel & Body Wash" product category should have a relevant image displayed to enhance visual appeal and user experience.

Actual Result:

The "Shower Gel & Body Wash" product category is missing an image, which affects the visual consistency and attractiveness of the Bestselling Categories section.

Bug Tracking

Severity: Low

Priority: Medium

Attachments: [Screenshot]

Environment: Windows 11, Chrome v128

Comments: Adding a relevant image for the "Shower Gel & Body Wash" category is essential for maintaining visual consistency and enhancing user engagement on the website. This issue should be addressed to improve the overall user experience.

Bug ID: Bug #LD16

Bug Title: Email Wishlist to a Friend Function Not Sending Emails

Bug Overview

Summary: In the Wishlist section, the functionality to email a Wishlist to a friend is not working as intended. After entering the correct details and a valid email address, the system displays a message indicating that the email has been sent. However, the recipient does not receive the email, despite the successful sent message being shown.

URL: https://bssoln-001-site3.atempurl.com/emailwishlist

Bug Details

Description: Users are able to enter the details and a valid email address to send a Wishlist to a friend. The system provides a confirmation message stating that the email has been sent. However, the intended recipient does not receive the email, which indicates that the functionality for sending emails is not operating correctly.

Steps to Reproduce:

1. Navigate to this URL: [URL]

2. Enter a valid email address and other required details in the email Wishlist form.

3. Click the 'Send Email' button.

4. Observe the confirmation message that appears stating the email has been sent.

5. Check the recipient's email inbox for the email that was supposedly sent.

Expected Result:

The email Wishlist functionality should send the Wishlist to the provided email address, and the recipient should receive the email with the Wishlist details.

Actual Result:

The system displays a confirmation message stating that the email has been sent, but the recipient does not receive any email.

Bug Tracking

Severity: High

Priority: High

Attachments: [Screenshot]

Environment: Windows 11, Chrome v128

Comments: The inability to send Wishlist emails is a significant issue, as it affects user functionality and communication. Immediate resolution is required to ensure that Wishlist emails are successfully delivered to recipients.

Bug ID: Bug #LD17

Bug Title: No Confirmation Email or Message Sent After Placing Order

Bug Overview

Summary: After placing an order and completing the necessary information, users are not receiving a confirmation email or text message. This lack of confirmation impacts the user's ability to verify that their order has been successfully placed.

URL: https://bssoln-001-site3.atempurl.com/customcheckoutpage

Bug Details

Description: Users who complete an order on the website do not receive a confirmation email or text message, even though the order is successfully placed. Confirmation emails or messages are critical for providing users with order details and for confirming that their order has been processed.

Steps to Reproduce:

1. Navigate to this URL: [URL]

2. Add Product to Cart.

3. Complete the order form with all required information at the Checkout Page.

4. Submit the order.

5. Observe the lack of any confirmation email or text message.

Expected Result:

After placing an order, users should receive a confirmation email and/or text message confirming that the order has been successfully placed, including relevant order details.

Actual Result:

No confirmation email or text message is sent to users after an order is placed, leaving them without confirmation of their order status.

Bug Tracking

Severity: High

Priority: High

Environment: Windows 11, Chrome v128

Comments: The absence of order confirmation messages affects user confidence and communication regarding their orders. Immediate attention is required to ensure that confirmation emails and text messages are properly sent after an order is placed.

Bug ID: Bug #LD18

Bug Title: Price Remains the Same for Different Sizes of Products

Bug Overview

Summary: On the product page, the price does not update when different sizes of a product are selected. The price remains the same for various sizes, even though the sizes should have different prices. This issue affects the accuracy of product pricing and user experience.

URL: https://bssoln-001-site3.atempurl.com/face-bond-self-setting-waterproof-foundation

Bug Details

Description: When selecting different sizes for a product on the specified product page, the displayed price does not change accordingly. Each size option should reflect its respective price, but the price remains constant regardless of the size selected. This issue may lead to confusion and potential customer dissatisfaction.

Steps to Reproduce:

1. Navigate to this URL: [URL]

2. Select different sizes from the available size options.

3. Observe that the price does not update to reflect the selected size.

Expected Result:

The price should change to reflect the selected size of the product. Each size option should have its respective price displayed.

Actual Result:

The price remains the same regardless of the size selected for the product. The price does not update to match the selected size.

Bug Tracking

Severity: High

Priority: High

Attachments: [Screenshot - 1], [Screenshot - 2]

Environment: Windows 11, Chrome v128

Comments: This issue needs immediate attention as it directly impacts the accuracy of product pricing information displayed to users. Correcting this will ensure users receive accurate pricing based on their selected product size, thereby improving user satisfaction and trust in the website.

Bug ID: Bug #LD19

Bug Title: Checkout Page Issue with Different Price Handling

Bug Overview

Summary: On the checkout page, there is an issue when products with different prices are processed. For products priced normally (e.g., 40 BDT), the checkout process works as expected, redirecting to the order confirmation page after payment. However, for products priced at 0 BDT, the checkout process redirects to a different page (OPC Billing) where users do not get the option to choose a payment method. The order is placed with a status of "Processed" without proper payment validation.

URL: https://bssoln-001-site3.atempurl.com/onepagecheckout#opc-billing

Bug Details

Description: When checking out products with a price of 0 BDT, the user is redirected to the OPC Billing page instead of proceeding to the Order Confirmation page. On this page, after selecting the shipping method, there is no option to choose a payment method. Despite this, the order is placed and marked as "Processed" without validating the payment method, leading to potential issues with order fulfilment and payment confirmation.

Steps to Reproduce:

1. Navigate to this URL: [URL]

2. Add a product priced at 0 BDT to the cart.

3. Proceed to checkout

4. Fill in the district and payment method information.

5. Observe the redirection to the OPC Billing page.

6. Select a shipping method and note the absence of a payment method selection option.

7. Confirm the order and observe that it is placed with the status "Processed" without a valid payment method.

Expected Result:

The checkout process for products priced at 0 BDT should allow users to select a payment method and complete the process before placing the order. The order should not be marked as "Processed" without payment validation.

Actual Result:

For products priced at 0 BDT, the checkout process redirects users to the OPC Billing page where they cannot select a payment method. The order is placed and marked as "Processed" without proper payment validation.

Bug Tracking

Severity: Critical

Priority: High

Attachments: [Screenshot - 1], [Screenshot - 2]

Environment: Windows 11, Chrome v128

Comments: This issue is critical as it impacts the checkout process and order validation, particularly for products with a price of 0 BDT. Immediate attention is required to ensure that orders cannot be processed without proper payment and that users are provided with all necessary options to complete their transactions.

Bug ID: Bug #LD20

Bug Title: No Delivery Charge Added for 0 BDT Priced Products After Checkout Process

Bug Overview

Summary: When adding products priced at 0 BDT to the cart, the delivery charge is correctly shown as 100/150 BDT based on the selected district. However, during the checkout process, no payment method is provided, and the total amount shows as 0 BDT, with no delivery charge applied. This issue affects the accurate calculation of delivery charges and payment processing.

URL: https://bssoln-001-site3.atempurl.com/orderdetails

Bug Details

Description: For products priced at 0 BDT, the system correctly displays the applicable delivery charge when selecting the district at the Checkout Page. However, when selected "Cash on Delivery" it redirects to a different page of OPC Billing, the total amount and delivery charges are not applied correctly, and the order is processed without any payment method, showing a total of 0 BDT. This results in incorrect order processing and missing delivery charge calculation.

Steps to Reproduce:

1. Navigate to this URL: [URL]

2. Add a product priced at 0 BDT to the cart.

3. Proceed to checkout and select a district and payment method of "Cash on Delivery".

4. Note that the delivery charge (100/150 BDT) is displayed.

5. Complete the checkout process.

6. Observe the redirection to the OPC Billing page.

6. Observe that the total amount and delivery charges are shown as 0 BDT, with no payment method provided.

Expected Result:

During the checkout process for products priced at 0 BDT, the delivery charge should be correctly applied for the selected district, and the total amount should reflect the delivery charge. A valid payment method option should also be provided, and the correct total should be processed.

Actual Result:

For products priced at 0 BDT, the checkout process displays a total of 0 BDT with no delivery charge applied, and no payment method is provided. The order is processed without proper charge calculation.

Bug Tracking

Severity: High

Priority: High

Attachments: [Screenshot]

Environment: Windows 11, Chrome v128

Comments: This issue is critical as it affects the accurate calculation of delivery charges and payment processing, particularly for orders involving products priced at 0 BDT. Immediate resolution is required to ensure proper order processing and accurate charge calculation.

Bug ID: Bug #LD21

Bug Title: Filter for Prices Dropdown Doesn't Sort Correctly

Bug Overview

Summary: When using specific filters such as Rating and Selected Brands, the dropdown menu for sorting prices (e.g., High to Low, Low to High) does not sort the products in the correct order. This issue affects the accuracy and usability of the price sorting feature on the product listing page.

URL: [Link to URL]

Bug Details

Description: On the product listing page, when filters such as Rating and Selected Brands are applied, the dropdown for sorting prices (Low to High or High to Low) does not sort the products as expected. The sorting feature fails to arrange products correctly according to the selected price order, leading to user confusion and a less effective browsing experience.

Steps to Reproduce:

1. Navigate to this URL: [URL]

2. Apply filters such as Rating and Selected Brands.

3. Use the dropdown menu to sort prices from Low to High or High to Low.

4. Observe that the products are not sorted correctly according to the selected price order.

Expected Result:

Products should be sorted correctly based on the selected price order (Low to High or High to Low) when filters like Rating and Selected Brands are applied.

Actual Result:

The sorting of prices is incorrect; products do not appear in the correct order according to the selected sorting option.

Bug Tracking

Severity: Medium

Priority: Medium

Attachments: [Screenshot]

Environment: Windows 11, Chrome v128

Comments: This issue affects the user experience by providing inaccurate sorting of products based on price. It is important to correct the sorting functionality to ensure users can easily find products according to their price preferences.

Bug ID: Bug #LD22

Bug Title: Filter by Price Slider Doesn't Provide Correct Results

Bug Overview

Summary: When using the price filter slider to select a range (e.g., 20 to 40), the results are incorrect. The filter should display all products within the specified range, but it currently only shows one product priced at 40 BDT, despite other products within the range (e.g., 23.50 BDT and 47 BDT) being available. This issue affects the accuracy of search results and user experience.

URL: [Link to URL]

Bug Details

Description: The price filter slider is intended to display products within the specified price range. However, when filtering from 20 to 40 BDT, only one product priced at 40 BDT is displayed, whereas other products priced at 23.50 BDT and 47 BDT (which falls outside the range) should also be shown according to the previous filter settings for Rating and Brand. The filtering mechanism is not functioning correctly and is missing results within the specified range.

Steps to Reproduce:

1. Navigate to this URL: [URL]

2. Apply filters for Rating and Brand to narrow down the results.

3. Observe the Price of the Products available after applying filters.

4. Use the price slider to set a range from 20 to 40 BDT.

5. Observe that only one product priced at 40 BDT is displayed, despite other products within the range.

Expected Result:

The filter by price slider should display all products within the selected range (20 to 40 BDT), including products priced at 23.50 BDT and 40 BDT.

Actual Result:

The filter by price slider only displays a single product priced at 40 BDT, omitting other products priced within the range, such as 23.50 BDT.

Bug Tracking

Severity: Medium

Priority: High

Attachments: [Screenshot]

Environment: Windows 11, Chrome v128

Comments: This issue significantly impacts the user's ability to accurately filter products by price, affecting overall user satisfaction and the usability of the product search functionality. Immediate attention is required to ensure all products within the specified price range are displayed correctly.

Bug Title: Print Shows an Empty Dialog Box on Share Link for Product

Bug Overview

Summary: When attempting to print a product page using the share link feature, the print dialog box opens but displays an empty interface. The expected options for printing or sharing the product are not visible, making it impossible to print or share the product page.

URL: https://bssoln-001-site3.atempurl.com/face-bond-self-setting-waterproof-foundation

Bug Details

Description: On the product details page, clicking the share icon should provide options to share the product via different platforms, including printing. However, when selecting the Print option, an empty dialog box appears on the print preview. This issue prevents users from printing the product page correctly.

Steps to Reproduce:

1. Navigate to this URL: [URL]

2. Click on the share icon.

3. Select the Print option from the share platforms.

4. Observe that an empty dialog box appears for printing, with no content or options displayed.

Expected Result:

When selecting the Print option, the dialog box should display the print preview with options to configure printing settings and proceed with printing the product page as it is on the website.

Actual Result:

The Print option opens a print preview of the webpage where an empty dialog box with no content or options pop up is visible below share icon.

Bug Tracking

Severity: Low

Priority: Low

Attachments: [Screenshot]

Environment: Windows 11, Chrome v128

Comments: This issue impacts the functionality of the share link feature, specifically for printing. It is important to resolve this to ensure users can print product pages as intended.

Bug ID: Bug #LD24

Bug Title: Submit Review Option Not Available for Every Product

Bug Overview

Summary: The submit review option is missing for some products on the website. While certain products have a visible and functional review option, others do not display this feature, which affects users' ability to provide feedback on those products.

URL: https://bssoln-001-site3.atempurl.com/dew-skin-tinted-moisturizer

Bug Details

Description: On the product page for certain items, the option to submit a review is not available. This inconsistency prevents users from leaving reviews for some products. The issue appears to be selective, affecting only specific products while others have the review functionality correctly implemented.

Steps to Reproduce:

1. Navigate to this URL: [URL]

2. Check for the availability of the review option on the product page.

3. Verify whether the review option is present or missing.

4. Compare with other products to see if the review option is available.

Expected Result:

All products should have the option to submit a review on their respective product pages, ensuring that users can provide feedback for every product listed on the website.

Actual Result:

The submit review option is missing on some product pages, making it impossible for users to leave reviews for those products.

Bug Tracking

Severity: Medium

Priority: High

Attachments: [Screenshot - 1] [Screenshot - 2]

Environment: Windows 11, Chrome v128

Comments: This issue impacts user engagement and feedback collection for the website. It is important to address this inconsistency to ensure that all products have the ability to be reviewed by customers.

Bug Title: Invalid Extra Pop-Up Appears Showing Item Added to Cart

Bug Overview

Summary: An unintended extra pop-up appears after interacting with the "Customers who bought this item also bought" section on a product page. This additional pop-up incorrectly indicates that a new item has been added to the cart, which is not the case.

URL: https://bssoln-001-site3.atempurl.com/face-bond-self-setting-waterproof-foundation

Bug Details

Description: When a user interacts with the "Customers who bought this item also bought" section and adds a product from this section, a pop-up appears asking whether to go to the cart or continue shopping. After closing this pop-up, another, incorrect pop-up appears, showing the main product image and erroneously stating that a new item has been added to the cart. This extra pop-up is misleading and not intended to display.

Steps to Reproduce:

1. Navigate to this URL: [URL]

2. Scroll down to the "Customers who bought this item also bought" section.

3. Add a product from this section to the cart

4. When prompted with the initial pop-up (offering options to go to the cart or continue shopping), close the pop-up.

5. Observe that an additional pop-up appears, incorrectly showing the main product image and stating that a new item has been added to the cart.

Expected Result:

After closing the initial pop-up, no additional pop-ups should appear. The process of adding items to the cart should be clear and accurate without misleading notifications.

Actual Result:

An extra, incorrect pop-up appears after closing the initial pop-up, erroneously indicating that a new item has been added to the cart.

Bug Tracking

Severity: Medium

Priority: High

Attachments: [Screenshot - 1] [Screenshot - 2]

Environment: Windows 11, Chrome v128

Comments: This issue impacts the user experience by providing incorrect and confusing notifications about the cart. It is important to address this bug to ensure that pop-ups and notifications are accurate and reflect the correct state of the cart.

Bug ID: Bug #LD26

Bug Title: Invalid Extra Pop-Up Appears Showing Item Added to Wishlist

Bug Overview

Summary: An unintended extra pop-up appears after interacting with the "Related Products" section on a product page. This additional pop-up incorrectly indicates that an item has been added to the Wishlist, which is not the intended action. This issue creates confusion by showing misleading information about the Wishlist.

URL: https://bssoln-001-site3.atempurl.com/original-loose-powder-foundation-spf-15

Bug Details

Description: On the product page, when a user adds a product from the "Related Products" section to the Wishlist, a pop-up appears with options to go to the Wishlist or continue shopping. After closing this pop-up, another, incorrect pop-up appears, erroneously showing the main product image and stating that a new item has been added to the Wishlist. This secondary pop-up is misleading and does not reflect the correct action.

Steps to Reproduce:

1. Navigate to this URL: [URL]

2. Scroll down to the "Related Products" section.

3. Add a product from this section to the Wishlist.

4. When prompted with the initial pop-up (offering options to go to the Wishlist or continue shopping), close the pop-up.

5. Observe that an additional pop-up appears, incorrectly showing the main product image and stating that a new item has been added to the Wishlist.

Expected Result:

After closing the initial Wishlist pop-up, no additional pop-ups should appear. The user experience should accurately reflect the action of adding an item to the Wishlist without misleading notifications.

Actual Result:

An extra, incorrect pop-up appears after closing the initial Wishlist pop-up, erroneously indicating that a new item has been added to the Wishlist.

Bug Tracking

Severity: Medium

Priority: High

Attachments: [Screenshot - 1] [Screenshot - 2]

Environment: Windows 11, Chrome v128

Comments: This issue affects the accuracy of notifications regarding the Wishlist and cart functionalities. It is crucial to resolve this bug to ensure that users receive correct information and a smooth experience while managing their Wishlist and cart.

Bug ID: Bug #LD27

Bug Title: Wrong Pop-Up Message for Item Added to Cart & Wishlist

Bug Overview

Summary: The pop-up messages displayed when adding an item to the cart or Wishlist on the product description page are incorrect. The pop-ups show misleading information, causing confusion regarding the action performed.

URL: https://bssoln-001-site3.atempurl.com/original-loose-powder-foundation-spf-15

Bug Details

Description: On the product description page, after adding an item to either the cart or the Wishlist, the pop-up messages that appear are not accurately reflecting the action taken. For instance, the pop-up for adding an item to the cart might display a message related to adding an item to the Cart, or vice versa. This discrepancy leads to confusion and affects the user experience.

Steps to Reproduce:

1. Navigate to this URL: [URL]

2. Add an item to the cart.

3. Observe the pop-up message that appears after the action.

4. Repeat the process by adding an item to the Wishlist.

5. Observe the pop-up message that appears after this action.

6. Compare the messages to verify if they accurately correspond to the action performed.

Expected Result:

Pop-up messages should accurately reflect the action performed, displaying appropriate messages for adding items to the cart or the Wishlist. The messages should clearly indicate which action was completed.

Actual Result:

The pop-up messages are incorrect and do not accurately reflect the action performed. For example, a pop-up indicating an item was added to the Wishlist should appear instead the message remains incomplete.

Bug Tracking

Severity: Medium

Priority: High

Attachments: [Screenshot]

Environment: Windows 11, Chrome v128

Comments: This issue impacts the clarity of user interactions with the cart and Wishlist features. Correcting the pop-up messages is essential to ensure that users receive accurate feedback and have a smooth experience while managing their cart and Wishlist.

Bug ID: Bug #LD28

Bug Title: Shows Previous Action in Pop-Up Message

Bug Overview

Summary: After interacting with the "Add to Cart" or "Add to Wishlist" features on the product description page, the system erroneously displays a previous action pop-up message instead of the appropriate one. This occurs when adding items from different sections on the same page, leading to incorrect and confusing user notifications.

URL: [Link to URL]

Bug Details

Description: On the product description page, after adding an item to the cart from the main section, a pop-up correctly appears indicating the action. If an item is added to Wishlist from a subsection below and the pop-up is closed, a new pop-up incorrectly displays the previous action message related to the sub-section when item is again added to cart from main section. This issue leads to the display of incorrect pop-up messages when further interactions are made.

Steps to Reproduce:

1. Navigate to this URL: [URL]

2. Add the item to the cart from the main section.

3. Scroll down to a subsection and add a product to the Wishlist.

4. Close the pop-up that appears with options to go to the Wishlist or continue shopping.

5. Scroll back up to the main section and click "Add to Cart" again.

6. Verify if the pop-up message displayed is incorrect or not.

Expected Result:

The pop-up messages should accurately reflect the most recent action performed. Each pop-up should correspond to the section from which the item was added, and no previous action messages should be displayed.

Actual Result:

After closing a pop-up from a subsection, a previous action in pop-up message reappears when performing further actions. This leads to incorrect notifications about items being added to the cart or Wishlist.

Bug Tracking

Severity: Medium

Priority: High

Attachments: [Screenshot - 1] [Screenshot - 2] [Screenshot - 3] [Screenshot - 4]

Environment: Windows 11, Chrome v128

Comments: The issue impacts user experience by providing incorrect feedback regarding the actions performed. Ensuring that pop-up messages are correctly updated and relevant to the user's actions is crucial for maintaining clarity and usability on the site.

Bug ID: Bug #LD29

Bug Title: Wrong Price Mentioned in Pop-Up Message for Item Added to Cart

Bug Overview

Summary: When adding an item of different sizes to the cart, the pop-up message incorrectly displays the price. The displayed price in the pop-up does not match the price for the selected size, causing confusion for users about the actual cost of their selected product.

URL: https://bssoln-001-site3.atempurl.com/the-cult-classic-purifying-face-cleanser

Bug Details

Description: When a product with varying sizes is added to the cart, the pop-up message showing the item has been added to the cart displays an incorrect price. For example, if the price for size 3.8oz is 0 BDT and for size 6.7oz is 12 BDT, the pop-up incorrectly shows the price regardless of the selected size.

Steps to Reproduce:

1. Navigate to this URL: [URL]

2. Select the size 3.8oz, which is priced at 0 BDT.

3. Add the item to the cart.

4. Observe the pop-up message showing the added item and its price.

5. Repeat the process for the size 6.7oz, which is priced at 12 BDT.

6. Observe the pop-up message showing the added item and its price.

7. Compare the prices shown in the pop-up with the actual prices for the selected sizes.

Expected Result:

The pop-up message should display the correct price for the selected size and quantity. For size 3.8oz, it should show 0 BDT, and for size 6.7oz, it should show 12 BDT if 1 quantity is selected.

Actual Result:

The pop-up message displays an incorrect price for the item added to the cart, which does not match the actual price for the selected size.

Bug Tracking

Severity: High

Priority: Critical

Attachments: [Screenshot]

Environment: Windows 11, Chrome v128

Comments: This issue affects the accuracy of price information provided to users, which can lead to confusion and potential dissatisfaction. Correcting the price displayed in the pop-up message is essential to ensure users are aware of the correct cost of the products they are purchasing.

Bug ID: Bug #LD30

Bug Title: Blue Markup Appears When Quantity is Increased

Bug Overview

Summary: When increasing the quantity of a product by repeatedly clicking the plus button, a blue markup appears over the "Add to Cart" button text. This visual artifact affects the user experience and may lead to confusion or a negative perception of the site's functionality.

URL: [Link to URL]

Bug Details

Description: On the product page, when the quantity is increased by continuously clicking the plus button, a blue markup or highlight appears on top of the "Add to Cart" button text. This visual issue seems to be linked to the quantity adjustment process and does not disappear until the page is refreshed.

Steps to Reproduce:

1. Navigate to this URL: [URL]

2. Locate the quantity adjustment section.

3. Continuously click the plus button to increase the quantity.

4. Observe the appearance of a blue markup over the "Add to Cart" button text.

Expected Result:

The "Add to Cart" button text should remain clear and unobstructed, regardless of the quantity adjustments made.

Actual Result:

A blue markup appears on top of the "Add to Cart" button text when the quantity is increased, making the text difficult to read.

Bug Tracking

Severity: Low

Priority: Low

Attachments: [Screenshot]

Environment: Windows 11, Chrome v128

Comments: This issue can affect the visual integrity of the user interface, potentially causing confusion or frustration for users. It is recommended to address this bug to ensure a clean and professional appearance for the quantity adjustment feature.

Bug ID: Bug #LD31

Bug Title: Shows Wrong Price in Pop-Up Section for Discounted Item

Bug Overview

Summary: When adding a discounted item to the Wishlist, the pop-up message displays the original price instead of the discounted price. This discrepancy can cause confusion for users and affects the accuracy of the pricing information presented.

URL: https://bssoln-001-site3.atempurl.com/rich-foiled-gold-seeker-eyeshadow-palette

Bug Details

Description: On the product page for items with a discount, such as the Rich Foiled Gold Seeker Eyeshadow Palette, the discount price is shown on the product page. However, when the item is added to the Wishlist, the pop-up notification incorrectly shows the original price instead of the discounted price.

Steps to Reproduce:

1. Navigate to this URL: [URL]

2. Add the product to the Wishlist.

3. Observe the price in the pop-up notification that appears.

Expected Result:

The pop-up notification should display the discounted price of the item, not the original price.

Actual Result:

The pop-up notification displays the original price of the item instead of the discounted price.

Bug Tracking

Severity: Low

Priority: Medium

Attachments: [Screenshot]

Environment: Windows 11, Chrome v128

Comments: This issue affects the accuracy of pricing information provided to users, which could impact user trust and the overall shopping experience. It is recommended to correct the price displayed in the pop-up to match the discounted price shown on the product page.

Bug ID: Bug #LD32

Bug Title: Decrement of a Quantity Should Have a Limit of 0

Bug Overview

Summary: In the Cart section, clicking on the (-) icon to decrease the quantity does not enforce a limit of 0, allowing for an infinite number of negative values.

URL: https://bssoln-001-site3.atempurl.com/cart

Bug Details

Description: When attempting to reduce the quantity of an item in the Cart section by clicking the minus (-) icon, the system allows the quantity to go below 0. The expected behaviour is that the quantity should not go below 0, preventing the possibility of negative values.

Steps to Reproduce:

1. Navigate to this URL: [URL]

2. Open the Cart section.

3. Locate an item with a quantity greater than 0.

4. Click on the (-) icon multiple times to decrease the quantity.

Expected Result:

The quantity should be restricted to a minimum value of 0. The quantity should not become negative.

Actual Result:

The quantity decreases below 0, allowing negative values.

Bug Tracking

Severity: Medium

Priority: Medium

Attachments: [Screenshot]

Environment: Windows 11, Chrome v128

Comments: The issue affects the usability of the Cart feature by allowing invalid quantity values. It needs to be fixed to ensure proper validation of item quantities.

Bug Title: Same Address Gets Created Multiple Times if Save Button is Clicked Continuously

Bug Overview

Summary: After filling out the address form, clicking the Save button multiple times results in the same address being created multiple times in the Addresses category.

URL: https://bssoln-001-site3.atempurl.com/customer/addressadd

Bug Details

Description: When users enter an address in the address form and repeatedly click the Save button, the system allows multiple identical addresses to be created. This behaviour can clutter the addresses list and potentially cause confusion.

Steps to Reproduce:

1. Navigate to this URL: [URL]

2. Fill out the address form with valid information.

3. Click the Save button multiple times in quick succession.

4. Observe the Addresses category.

Expected Result:

The system should prevent duplicate addresses from being created, regardless of how many times the Save button is clicked.

Actual Result:

Multiple identical addresses are created in the Addresses category when the Save button is clicked repeatedly.

Bug Tracking

Severity: Major

Priority: High

Attachments: [Screenshot]

Environment: Windows 11, Chrome v128

Comments: The ability to create multiple identical addresses can lead to data inconsistency and user confusion. This issue needs to be addressed to ensure that duplicate addresses are not saved.

Bug ID: Bug #LD34

Bug Title: Product Description (Shampoo -> Hydrate Shampoo) Page Broken

Bug Overview

Summary: In the Hair Care category, the Hydrate Shampoo Product Page is not displaying correctly. Elements are overlapping, and various UI components are misplaced.

URL: https://bssoln-001-site3.atempurl.com/hydrate-shampoo

Bug Details

Description: The Hydrate Shampoo product page is experiencing multiple layout issues. Elements such as the product image, product details, and share icons are overlapping. The Submit Review section is non-functional, and unnecessary UI elements, like an extra Hamburger menu and text, are visible. This issue severely impacts the usability and aesthetics of the page.

Steps to Reproduce:

1. Navigate to this URL: [URL]

2. Observe the Hydrate Shampoo product page.

3. Notice the overlapping of elements, misplaced share icons, and broken Submit Review section.

Expected Result:

1. The product page should have a clean layout with distinct sections for product image, product details, and review submission.

2. Share icons should be properly positioned.

3. The Submit Review section should be functional.

4. No unnecessary UI elements should be visible.

Actual Result:

1. Elements on the page are overlapping.

2. Share icons are visible on top of other elements.

3. Product details are overlaid by the product image.

4. The Submit Review section is broken.

5. An unnecessary Hamburger menu and additional text are visible.

Bug Tracking

Severity: Critical

Priority: High

Attachments: [Screenshot - 1] [Screenshot - 2]

Environment: Windows 11, Chrome v128

Comments: The page layout issues need immediate attention to ensure a proper user experience. The overlapping elements and non-functional components severely impact the page's usability and visual appeal.