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FALCON TALK – ANDROID EDITION

Configuration and Usage Guide

This guide provides procedures for Account configuration and Usage guideline of **FalconTalk for Android Edition**. It illustrates the steps in an easy to understand manner.

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Page | T- i

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Table of Contents

REVISION TABLE.....	1
TABLE OF CONTENTS.....	3
TABLE OF FIGURES	8
DISCLAIMER.....	1
INTRODUCTION	2
LIST OF ACRONYMS AND ABBREVIATIONS TERM.....	3
1 APPLICATION LAUNCHING	1
2 AGREE THE EULA AND CONTINUE TO APPLICATION	2
3 AUTO DISCOVERY ACCOUNTS	3
4 ACCOUNT PROFILE SCREEN WITH AUTO DISCOVERY ACCOUNTS	4
5 EDIT AUTO DISCOVERED ACCOUNT'S EXTENSION	5
6 EDIT AUTO DISCOVERY ACCOUNT'S DIAL PLAN	6
7 SKIP AUTO DISCOVERY OF ACCOUNTS	7
8 AUTO DISCOVERY ACCOUNTS- IF FAILED TO DISCOVER.....	8
9 RETRY AUTO CONFIGURATION.....	9
10 ADD AUTO DISCOVERED ACCOUNT FROM CONFIGURATION PAGE.....	10
11 SIGN IN WITH HONEYWELL ACCOUNT NUMBER.....	12
12 ACCESS AUTO DISCOVERY ACCOUNT'S PROFILE DETAILS	13
13 ADD CUSTOM ACCOUNT FROM CONFIGUARTION PAGE	14
14 ADD DIAL PLAN FOR CUSTOM ACCOUNT	16
15 MANUALLY ADD CUSTOM ACCOUNT FROM PROFILES PAGE.....	17
16 UPDATE AUTO DISCOVERY ROUTER LIST WITH CUSTOM ACCOUNT	19
17 MANUALLY ADD AUTO DISCOVERED ACCOUNT FROM PROFILES PAGE	20
18 ENABLE/DISABLE AUTO DISCOVERED AND MANUALLY PROVISIONED ACCOUNT FROM PROFILES PAGE..	23
18.1 Enable/Disable Auto discovered account.....	23
18.2 Enable / Disable Manually Provisioned Account.....	24
19 ACCOUNT LIST- WHEN USER HAS MORE THAN ONE ACCOUNT	25
19.1 Account List	25
19.2 App Navigation Drawer	26
20 CABIN MODE ACTIVATION	27
20.1 Edit Cabin Mode	30
20.2 Reset Cabin Mode Configuration	31

21	DISABLE SECURE VOICE OPTION FOR HONEYWELL ACCOUNT	32
22	ENABLE SECURE VOICE OPTION FOR HONEYWELL ACCOUNT	33
23	DELETE MANUALLY PROVISIONED ACCOUNT.....	34
24	CALL	35
24.1	Incoming call Screen.....	35
24.1.1	With Saved Contact Image.....	35
24.1.2	Without Saved Contact Image	36
24.1.3	Unsaved Contact	36
24.2	Outgoing Call wit Auto Discovered Account.....	37
24.2.1	Making Outgoing Call from Keypad	37
24.2.2	Making Outgoing Call from History List	38
24.2.3	Making Outgoing Call from History Details	39
24.2.4	Making Outgoing Call from Contact Details	41
24.2.5	Making Outgoing Call from Buddies Details.....	42
24.2.6	Making Outgoing Call from Favorites List	43
24.2.7	Making Outgoing Call from Favorites Contact Details	44
24.3	Outgoing call with Manually Provisioned Account (Custom)	45
24.3.1	Making Outgoing Call from Keypad	45
24.3.2	Making Outgoing call from History List.....	46
24.3.3	Making Outgoing call from History Details	46
24.3.4	Making Outgoing call from Contact Details	46
24.3.5	Making Outgoing call from Buddies Details	46
24.3.6	Making Outgoing call from Favorites List.....	46
24.3.7	Making Outgoing Call from Favorites Contact Details	46
24.4	Outgoing call with Honeywell account.....	47
24.4.1	Making Outgoing Call from keypad	47
24.4.2	Making Outgoing Call from History List	48
24.4.3	Making Outgoing Call from History Details (Saved Number).....	49
24.4.4	Making Outgoing Call from History Details (Unsaved Number)	49
24.4.5	Making Outgoing Call from Contact Details	50
24.4.6	Making Outgoing call from Buddies List.....	51
24.4.7	Making Outgoing call from Buddies Details	51
24.4.8	Making Outgoing call from Favorites List.....	52
24.4.9	Making Outgoing call from Favorites Contact Details	53
24.4.10	Making Outgoing call from Message List	54
24.4.11	Making Outgoing call from Message Thread.....	55
24.5	Making Outgoing Call from Native, Contacts & Recent Module	56
24.6	Established Calls	57
24.6.1	End - to - End Secured Call	57
24.6.2	Satellite Secured Call	59
24.6.3	Non-Secured Call	60
24.7	Advanced Call Options of an Established Call	61
24.7.1	Hold an Active Call.....	61
24.7.2	Mute an Active Call	61
24.7.3	Hear Voice on Loud Speaker	62
24.7.4	DTMF Keypad	62

24.7.5	Add Call	63
24.7.6	Transfer Call	64
24.7.7	Swap Calls	65
24.7.8	Merge Call	66
24.7.9	Split Calls	66
24.8	Multiple call	67
24.8.1	Adding Call from Keypad	67
24.8.2	Adding Call from History List	68
24.8.3	Adding Call from History Details	69
24.8.4	Adding Call from Contact Details	70
24.8.5	Add Call from Buddy details	71
24.8.6	Add Call from Favorites List	72
24.8.7	Add Call from Favorite Contact Details	73
24.8.8	Adding Call from Messages List	74
24.8.9	Adding Call from Messages Thread	75
24.8.10	Adding Incoming Call	76
24.9	Transfer Call	77
24.9.1	Transferring Call from Keypad	77
24.9.2	Transferring Call from History List	78
24.9.3	Transferring Call from History Details	79
24.9.4	Transferring Call from Contact Details	80
24.9.5	Transferring Call from Buddy Details	81
24.9.6	Transferring Call from Favorites List	82
24.9.6	Transferring Call from Favorites Contact Details	83
24.9.7	Transferring Call from Message List	84
24.9.8	Transferring Call from Message Thread	85
24.10	Dual Call	86
24.10.1	Dual Call (One is Non-Secured Call and another is End-to-End Secured Call)	86
24.10.2	Dual Call (One is Satellite Secured Call and another is End-to-End Secured Call)	87
23.10.3	Dual Call (Both are End-to-End Secured Call)	87
24.11	Conference Call (Merge and Split)	88
24.12	Incoming Call when application is running in Background	89
24.13	Incoming Call when Phone is locked	89
24.14	Established Call Screen when Phone is locked	90
24.15	Advanced Call options of an established call on locked screen	91
24.15.1	Mute the Call	91
24.15.2	Hold the Call	91
24.15.3	Enable Speaker	92
24.15.4	DTMF Keypad	92
24.16	Adding Outgoing Call over an Established Call from Lock Screen	93
24.17	Transferring Outgoing Call over an established Call from Lock Screen	94
24.18	Adding Incoming Call over an established Call from Lock Screen	95

24.19	Missed Call Notification.....	96
24.19.1	When application is running in Background.....	96
24.19.2	When phone Screen is locked.....	96
24.19.3	Missed Call Notification when application is running in foreground.....	97
25	MESSAGE MODULE	98
25.1.1	Send message	98
25.1.1	Send message from MESSAGE Compose Option	98
25.1.2	Send message from MESSAGE thread.....	99
25.1.3	Send message from Buddy Details.....	100
25.1.4	Send message from CONTACTS module.....	101
25.1.5	Send message from HISTORY details	102
25.1.6	Send message from Favorite Contact Details	103
25.2	Message list	104
25.3	Message Thread	105
25.3.1	Message Thread view with different functionalities	105
25.3.2	Send email.....	106
25.3.3	Show Map for Mailing Address.....	107
25.3.4	Load browser for URL Link	107
25.3.5	Send Emoji in Message	108
25.3.6	Send Message in different language	109
25.3.7	Send Picture by Taking Picture	110
25.3.8	Send Picture by Choosing Picture	111
25.4	Delete message	112
25.5.1	Delete Message from Single participant Message Thread.....	112
25.5.2	Delete All Messages from Message Thread	113
25.5.3	Delete Message from list	114
26	KEYPAD MODULE	115
27	CONTACTS MODULE.....	116
27.1	Contact module list view	116
27.2	Buddy list view For Honeywell Account	117
27.3	Favorite List View for Falcon Talk Account.....	118
27.3.1	Add to Favorites from Different Module	119
27.4	Create New Contact	121
27.4.1	From Keypad	121
27.4.2	From History Details	122
27.4.3	From Contacts	123
27.4.4	From Buddy Details	124
27.4.5	From Message Thread	125
27.5	Add to Existing Contact	127
27.5.1	From Keypad	127
27.5.2	From History Details	128
27.5.3	From Buddy Details	129
27.5.4	From Message Thread	130

27.6	Contact List, Search and Details	131
27.6.1	Search with Name	131
27.6.2	Search with Phone Number	132
27.7	Buddies List, Search and Details	133
27.7.1	Search with Name	133
27.7.2	Search with Number	133
27.8	Edit Contacts	134
27.8.1	Edit Contacts from Contact Details	134
27.8.2	Edit Contacts from History Details	135
27.8.3	Edit Contacts from Buddy Details	136
27.8.4	Edit Contacts from Favorites List	137
27.8.6	Edit Contacts from Message Thread	138
28	HISTORY MODULE	139
28.1	History List and Details	139
28.1.1	For Saved Numbers	139
28.1.2	For Unsaved Numbers	140
28.2	Delete History.....	141
28.2.1	Delete Single History Entry	141
28.2.2	Delete All History Entry	143
29	ACCOUNT MODULE	145
29.1	About.....	146
29.1.1	End User License Agreement	146
29.1.2	Privacy Statement	147
29.2	Product Security	147
29.3	Re-sync Account Details	148
29.4	Retry Auto Configuration (From “Account” Page)	149
29.5	Account Settings.....	150
29.6	Configure Cabin Device	151
29.7	Change Password	152
29.8	Sign out (from Honeywell Account)	153
29.9	Forgot Password (of Honeywell Account)	154
30	TAKING SCREENSHOT OF FALCONTALK ANDROID	155

Table of Figures

FIGURE 1-1: APPLICATION LAUNCHING	1
FIGURE 2-1: APPLICATION LAUNCHING	2
FIGURE 3-1: AUTO DISCOVERY ACCOUNTS	3
FIGURE 4-1: PROFILES PAGE OF AUTO DISCOVERED ACCOUNT.....	4
FIGURE 5-1: EDITING OFFLINE ACCOUNT	5
FIGURE 6-1: DIAL PLAN OF AUTO DISCOVER ACCOUNT	6
FIGURE 7-1: SKIPPED AUTO DISCOVERY OF ACCOUNTS.....	7
FIGURE 8-1: FAILED TO DISCOVER ACCOUNT	8
FIGURE 9-1: RETRY AUTO CONFIGURATION.....	9
FIGURE 10-1: MANUALLY SELECT AUTO DISCOVERY ACCOUNT.....	11
FIGURE 11-1: SIGN IN WITH HONEYWELL ACCOUNT NUMBER	12
FIGURE 12-1: AUTO DISCOVERY ACCOUNT'S DETAILS PAGE.....	13
FIGURE 13-1: ADDING CUSTOM ACCOUNT	15
FIGURE 14-1: ADDING DIAL PLAN	16
FIGURE 15-1: ADD CUSTOM ACCOUNT FROM PROFILE PAGE	18
FIGURE 16-1: UPDATED AUTO DISCOVERY PAGE	19
FIGURE 17-1: MANUALLY ADD AUTO DISCOVERED ACCOUNT FROM PROFILES PAGE	22
FIGURE 18-1: ENABLE/DISABLE AUTO DISCOVERED ACCOUNT	23
FIGURE 18-2: ENABLE/DISABLE MANUALLY PROVISIONED ACCOUNT.....	24
FIGURE 19-1: ACCOUNT LIST IN DIFFERENT SECTIONS (DIAL-OUT SELECTION PAGE).....	25
FIGURE 19-2: ACCOUNT LIST IN DIFFERENT SECTIONS (APP NAVIGATION DRAWER).....	26
FIGURE 20-1: ADDING CABIN MODE ACCOUNT.....	29
FIGURE 20-2: EDIT CABIN MODE CONFIGURATION.....	30
FIGURE 20-3: RESET CABIN MODE CONFIGURATION	31

FIGURE 21-1: DISABLE “SECURE VOICE” SERVICE	32
FIGURE 22-1: ENABLE “SECURE VOICE” SERVICE	33
FIGURE 23-1: DELETE MANUALLY PROVISIONED ACCOUNT	34
FIGURE 24-1: INCOMING CALL SCREEN (WITH SAVED CONTACT IMAGE)	35
FIGURE 24-2: INCOMING CALL SCREEN (SAVED CONTACT WITHOUT CONTACT IMAGE).....	36
FIGURE 24-3: INCOMING CALL SCREEN (UNSAVED PHONE NUMBER).....	36
FIGURE 24-4: OUTGOING CALL SCREEN (NUMBER DIALED FROM KEYPAD).....	37
FIGURE 24-5: OUTGOING CALL SCREEN (NUMBER DIALED FROM HISTORY LIST)	38
FIGURE 24-6: OUTGOING CALL SCREEN (NUMBER DIALED FROM HISTORY DETAILS OF SAVED CONTACT)	39
FIGURE 24-7: OUTGOING CALL SCREEN (NUMBER DIALED FROM HISTORY DETAILS OF UNSAVED CONTACT)	40
FIGURE 24-8: OUTGOING CALL SCREEN (NUMBER DIALED FROM CONTACT DETAILS).....	41
FIGURE 24-9: OUTGOING CALL SCREEN (NUMBER DIALED FROM BUDDIES DETAILS	42
FIGURE 24-10: OUTGOING CALL SCREEN (NUMBER DIALED FROM FAVORITES LIST).....	43
FIGURE 24-11: OUTGOING CALL SCREEN (NUMBER DIALED FROM FAVORITES CONTACT DETAILS)	44
FIGURE 24-12: OUTGOING CALL WITH MANUALLY PROVISIONED ACCOUNT	45
FIGURE 24-13: OUTGOING CALL SCREEN (NUMBER DIALED FROM KEYPAD)	47
FIGURE 24-14: OUTGOING CALL (NUMBER DIALED FROM HISTORY LIST).....	48
FIGURE 24-15: OUTGOING CALL SCREEN (NUMBER DIALED FROM HISTORY DETAILS OF SAVED CONTACTS)	49
FIGURE 24-16: OUTGOING CALL SCREEN (NUMBER DIALED FROM HISTORY DETAILS OF UNSAVED CONTACT)	49
FIGURE 24-17: OUTGOING CALL SCREEN (NUMBER DIALED FROM CONTACT DETAILS).....	50
FIGURE 24-18: MAKE OUTGOING CALL FROM BUDDY DETAILS	51
FIGURE 24-19: OUTGOING CALL SCREEN (NUMBER DIALED FROM FAVORITES LIST).....	52
FIGURE 24-20: OUTGOING CALL SCREEN (NUMBER DIALED FROM FAVORITES CONTACT DETAILS)	53

FIGURE 24-21: MAKE OUTGOING CALL FROM MESSAGE LIST.....	54
FIGURE 24-22: MAKE OUTGOING CALL FROM MESSAGE THREAD	55
FIGURE 24-23: ESTABLISHED END – TO – END SECURED CALL.....	58
FIGURE 24-24: ESTABLISHED SATELLITE SECURED CALL	59
FIGURE 24-25: ESTABLISHED NON SECURED CALL	60
FIGURE 24-26: HOLD AN ACTIVE CALL	61
FIGURE 24-27: MUTE AN ACTIVE CALL.....	61
FIGURE 24-28: ENABLE SPEAKER	62
FIGURE 24-29: DTMF KEYPAD.....	62
FIGURE 24-30: ADD CALL	63
FIGURE 24-31: TRANSFER CALL.....	64
FIGURE 24-32: SWAP BETWEEN CALLS	65
FIGURE 24-33: MERGE DUAL CALL.....	66
FIGURE 24-34: SPLIT CONFERENCE CALL.....	66
FIGURE 24-35: ADD 2ND CALL FROM KEYPAD.....	67
FIGURE 24-36: ADD 2 ND CALL FROM HISTORY LIST	68
FIGURE 24-37: ADD 2 ND CALL FROM HISTORY DETAILS.....	69
FIGURE 24-38: ADD 2 ND CALL FROM CONTACT DETAILS	70
FIGURE 24-39: ADD 2 ND CALL FROM BUDDY DETAILS	71
FIGURE 24-40: ADD 2 ND CALL FROM FAVORITES LIST	72
FIGURE 24-41: ADD 2 ND CALL FROM FAVORITE CONTACT DETAILS	73
FIGURE 24-42: ADDING 2 ND CALL FROM MESSAGE THREAD.....	74
FIGURE 24-43: ADDING 2 ND CALL FROM MESSAGE LIST.....	75
FIGURE 24-44: ADDING INCOMING CALL ON AN ESTABLISHED CALL.....	76
FIGURE 24-45: TRANSFER THE CALL FROM KEYPAD	77
FIGURE 24-46: TRANSFER THE CALL FROM HISTORY LIST	78

FIGURE 24-47: TRANSFER THE CALL FROM HISTORY DETAILS	79
FIGURE 24-48: TRANSFER THE CALL FROM CONTACT DETAILS	80
FIGURE 24-49: TRANSFER THE CALL FROM BUDDY DETAILS.....	81
FIGURE 24-50: TRANSFER THE CALL FROM FAVORITES LIST	82
FIGURE 24-51: TRANSFER THE CALL FROM FAVORITES CONTACT DETAILS.....	83
FIGURE 24-52: TRANSFER THE CALL FROM MESSAGE LIST.....	84
FIGURE 24-53: TRANSFER THE CALL FROM MESSAGE THREAD.....	85
FIGURE 24-54: DUAL CALL (WITH DISABLED “MERGE CALL”- STEP 1)	86
FIGURE 24-55: DUAL CALL (WITH DISABLED “MERGE CALL” – STEP 2).....	87
FIGURE 24-56: DUAL CALL (WITH ENABLED “MERGE CALL”).....	87
FIGURE 24-57: CONFERENCE CALL (MERGE AND SPLIT CALLS)	88
FIGURE 24-58: INCOMING CALL (APP IS RUNNING IN BACKGROUND).....	89
FIGURE 24-59: INCOMING CALL ON LOCK SCREEN (PHONE IS LOCKED)	89
FIGURE 24-60: ESTABLISHED CALL SCREEN (WHEN PHONE IS LOCKED).....	90
FIGURE 24-61: MUTE AN ACTIVE CALL (ON LOCK SCREEN).....	91
FIGURE 24-62: HOLD AN ACTIVE CALL (ON LOCK SCREEN)	91
FIGURE 24-63: ENABLE LOUD SPEAKER OF AN ACTIVE CALL (ON LOCK SCREEN)	92
FIGURE 24-64: DTMF KEYPAD OF AN ACTIVE CALL (ON LOCK SCREEN)	92
FIGURE 24-65: ADD CALL OVER AN ESTABLISHED CALL WHEN PHONE IS LOCKED.....	93
FIGURE 24-66: TRANSFER CALL OVER AN ESTABLISHED CALL WHEN PHONE IS LOCKED.....	94
FIGURE 24-67: ADDING INCOMING CALL OVER AN ESTABLISHED CALL WHEN PHONE IS LOCKED.....	95
FIGURE 24-68: MISSED CALL NOTIFICATION (APP IS RUNNING IN BACKGROUND)	96
FIGURE 24-69: MISSED CALL NOTIFICATION (PHONE SCREEN IS LOCKED)	96
FIGURE 24-70: MISSED CALL NOTIFICATION (APP IS RUNNING IN FOREGROUND).....	97
FIGURE 25-1: MESSAGING FROM MESSAGE COMPOSE OPTION	98
FIGURE 25-2: MESSAGING FROM MESSAGE THREAD	99

FIGURE 25-3: MESSAGING FROM BUDDIES DETAILS.....	100
FIGURE 25-4: MESSAGING FROM CONTACT DETAILS	101
FIGURE 25-5: MESSAGING FROM HISTORY DETAILS.....	102
FIGURE 25-6: MESSAGING FROM HISTORY DETAILS.....	103
FIGURE 25-7: MESSAGE LIST VIEW	104
FIGURE 25-8: MESSAGE THREAD VIEW.....	105
FIGURE 25-9: SEND EMAIL FROM MESSAGE THREAD	106
FIGURE 25-10: SHOW MAP FOR ANY MAILING ADDRESS	107
FIGURE 25-11: LOAD URL INTO BROWSER.....	107
FIGURE 25-12: SEND EMOJI	108
FIGURE 25-13: SEND MESSAGE IN DIFFERENT LANGUAGE	109
FIGURE 25-14: SEND PHOTO BY TAKING PHOTO	110
FIGURE 25-15: SEND PICTURE BY CHOOSING PICTURE	111
FIGURE 25-16: DELETE MESSAGE FROM SINGLE PARTICIPANT'S MESSAGE THREAD	112
FIGURE 25-17: DELETE ALL MESSAGES FROM MESSAGE THREAD.....	113
FIGURE 25-18: DELETE MESSAGE THREAD FROM LIST	114
FIGURE 26-1: KEYPAD MODULE	115
FIGURE 27-1: CONTACTS MODULE LIST VIEW	116
FIGURE 27-2: BUDDY LIST FOR HONEYWELL ACCOUNT	117
FIGURE 27-3: FAVORITES LIST VIEW	118
FIGURE 27-4: ADD TO FAVORITES FROM CONTACT DETAILS	119
FIGURE 27-5: ADD TO FAVORITES FROM MESSAGE THREAD	120
FIGURE 27-6: ADD TO FAVORITES FROM BUDDY DETAILS	120
FIGURE 27-7: CREATE NEW CONTACT FROM KEYPAD	121
FIGURE 27-8: CREATE NEW CONTACT FROM HISTORY DETAILS	122
FIGURE 27-9: CREATE NEW CONTACT FROM CONTACTS	123

FIGURE 27-10: CREATE NEW CONTACT FROM BUDDY DETAILS	124
FIGURE 27-11: CREATE NEW CONTACT FROM MESSAGE THREAD.....	126
FIGURE 27-12: ADD TO EXISTING CONTACT FROM KEYPAD.....	127
FIGURE 27-13: ADD TO EXISTING CONTACT FROM HISTORY	128
FIGURE 27-14: ADD TO EXISTING CONTACT FROM BUDDY DETAILS	129
FIGURE 27-15: ADD TO EXISTING CONTACT FROM MESSAGE THREAD	130
FIGURE 27-16: CONTACT LIST, SEARCH AND DETAILS (SEARCH WITH NAME)	131
FIGURE 27-17: CONTACT LIST SEARCH AND DETAILS (SEARCH WITH NUMBERS)	132
FIGURE 27-18: BUDDIES LIST, SEARCH AND DETAILS (SEARCH WITH NAME)	133
FIGURE 27-19: BUDDIES LIST SEARCH AND DETAILS (SEARCH WITH NUMBERS).....	133
FIGURE 27-20: EDIT CONTACTS FROM CONTACT DETAILS.....	134
FIGURE 27-21: EDIT CONTACTS FROM HISTORY DETAILS	135
FIGURE 27-22: EDIT CONTACTS FROM BUDDY DETAILS.....	136
FIGURE 27-23: EDIT CONTACTS FROM FAVORITES LIST	137
FIGURE 27-24: EDIT CONTACTS FROM MESSAGES MODULE.....	138
FIGURE 28-1: HISTORY LIST AND DETAILS FOR SAVED NUMBERS	139
FIGURE 28-2: HISTORY LIST AND DETAILS FOR UNSAVED NUMBERS	140
FIGURE 28-3: DELETE SINGLE HISTORY FROM “ALL” LIST	141
FIGURE 28-4: DELETE SINGLE HISTORY FROM “MISSED” LIST	142
FIGURE 28-5: DELETE ALL HISTORY ENTRY FROM “ALL” LIST	143
FIGURE 28-6: DELETE ALL “MISSED” ENTRY FROM “MISSED” LIST	144
FIGURE 29-1: ACCOUNT MODULE	145
FIGURE 29-2: ABOUT PAGE.....	146
FIGURE 29-3: EULA PAGE.....	146
FIGURE 29-4: PRIVACY STATEMENT.....	147
FIGURE 29-5: RE-SYNC HONEYWELL ACCOUNT DETAILS	148

FIGURE 29-6: RETRY AUTO CONFIGURATION OF AUTO DISCOVERED ACCOUNT	149
FIGURE 29-7: ACCOUNT SETTINGS PAGE WITH ALL ACCOUNT'S INFORMATION.....	150
FIGURE 29-8: CONFIGURE CABIN MODE.....	151
FIGURE 29-9: CHANGE PASSWORD	152
FIGURE 29-10: SIGN OUT FROM HONEYWELL ACCOUNT	153
FIGURE 29-11: FORGOT PASSWORD OF HONEYWELL ACCOUNT	155



Disclaimer

- This document is prepared based on Application's Current stable version 5.1.0
- All screenshots are taken using Huawei Nexus 6P (Android 8.1.0)

Introduction

1. How to use this manual

A. General

- 1) This manual provides information about the Account Configuration of FalconTalk application.
- 2) Standard usage procedures of application that users must know are given in this manual.
- 3) This publication is written in agreement with the [ATA](#) Specification.
- 4) Warnings, cautions, and notes in this manual give the data that follows:
 - A NOTE gives data, not commands. The NOTE helps personnel when they do the related instruction.
- 5) Notes follow the applicable paragraph or step.

2. Observance of Manual Instructions

- 1) All personnel must carefully configure accounts for a specific PBX System.

3. Illustration

- 1) Supplemental illustrations use a suffix number to the basic figure number. For example, if Figure 5-1 is used, it signifies that it is an illustration of the item identified by Figure 1 of Chapter 5.

4. Scope

This manual provides information for Personal smartphone users about the configuration of every type of a cabin accounts and/or Sign In with Auto provisioned accounts of **FalconTalk- Android Edition** mobile application.

5. Acronyms and Abbreviations

A. General

- 1) The abbreviations are used in agreement with [ASME](#) Y14.38.
- 2) Acronyms and non-standard abbreviations used in this publication are as follows:

LIST OF ACRONYMS AND ABBREVIATIONS TERM

Term	Full Term	Term	Full Term
<i>DTMF</i>	Dual Tone Multi Frequency	<i>ASME</i>	American Society of Mechanical Engineers
<i>Extension</i>	Extension is an internal number used within a PBX system.	<i>IAX2</i>	Inter-Asterisk eXchange v2
<i>PBX</i>	Private Branch Exchange	<i>URL</i>	Uniform Resource Locator
<i>IP</i>	Internet Protocol		
<i>ATA</i>	Air Transport Association		
<i>SIP</i>	Session Initiation Protocol		
<i>GUI</i>	Graphical User Interface		

1 Application Launching

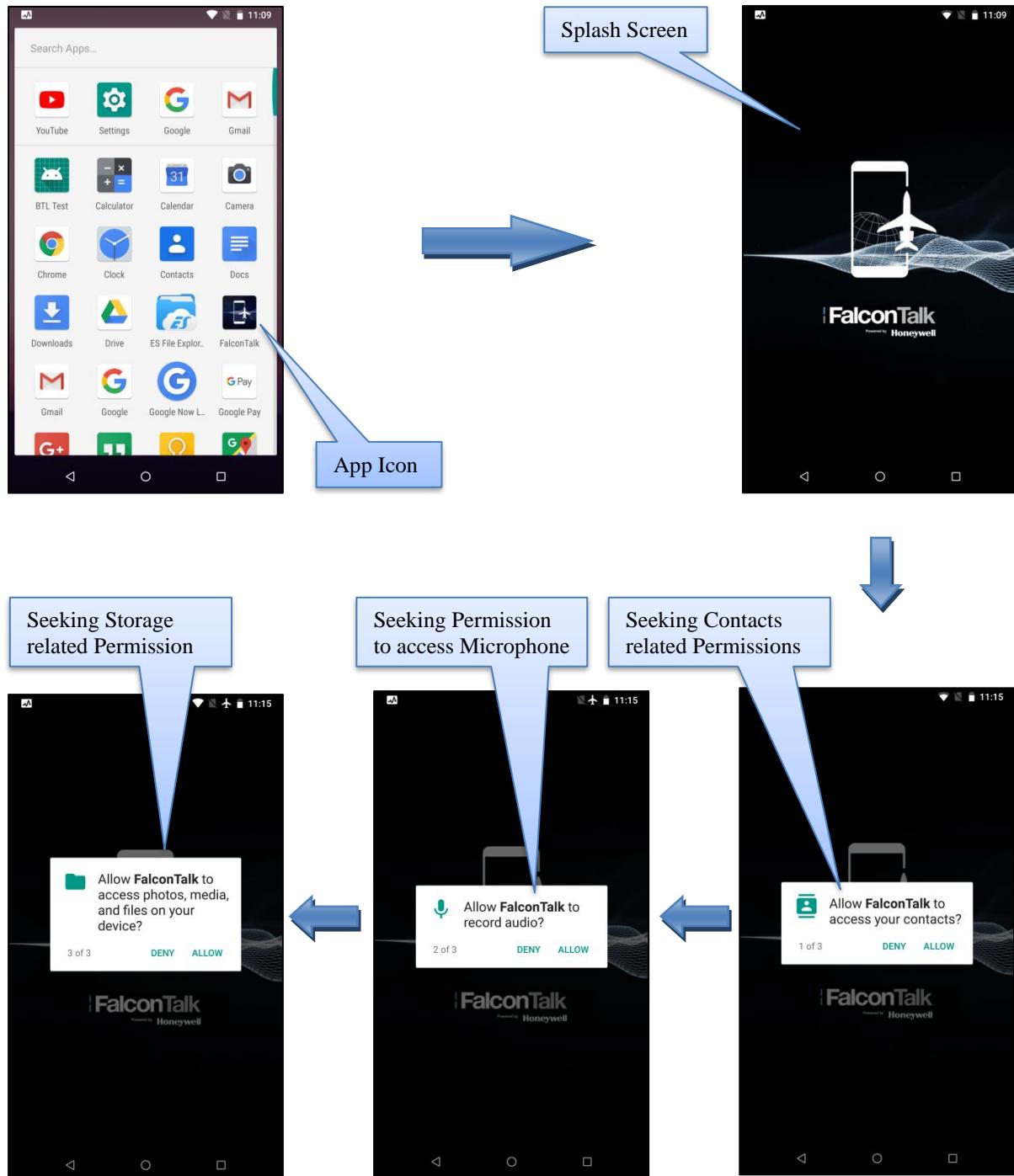


Figure 1-1: Application Launching

2 Agree the EULA and Continue to Application

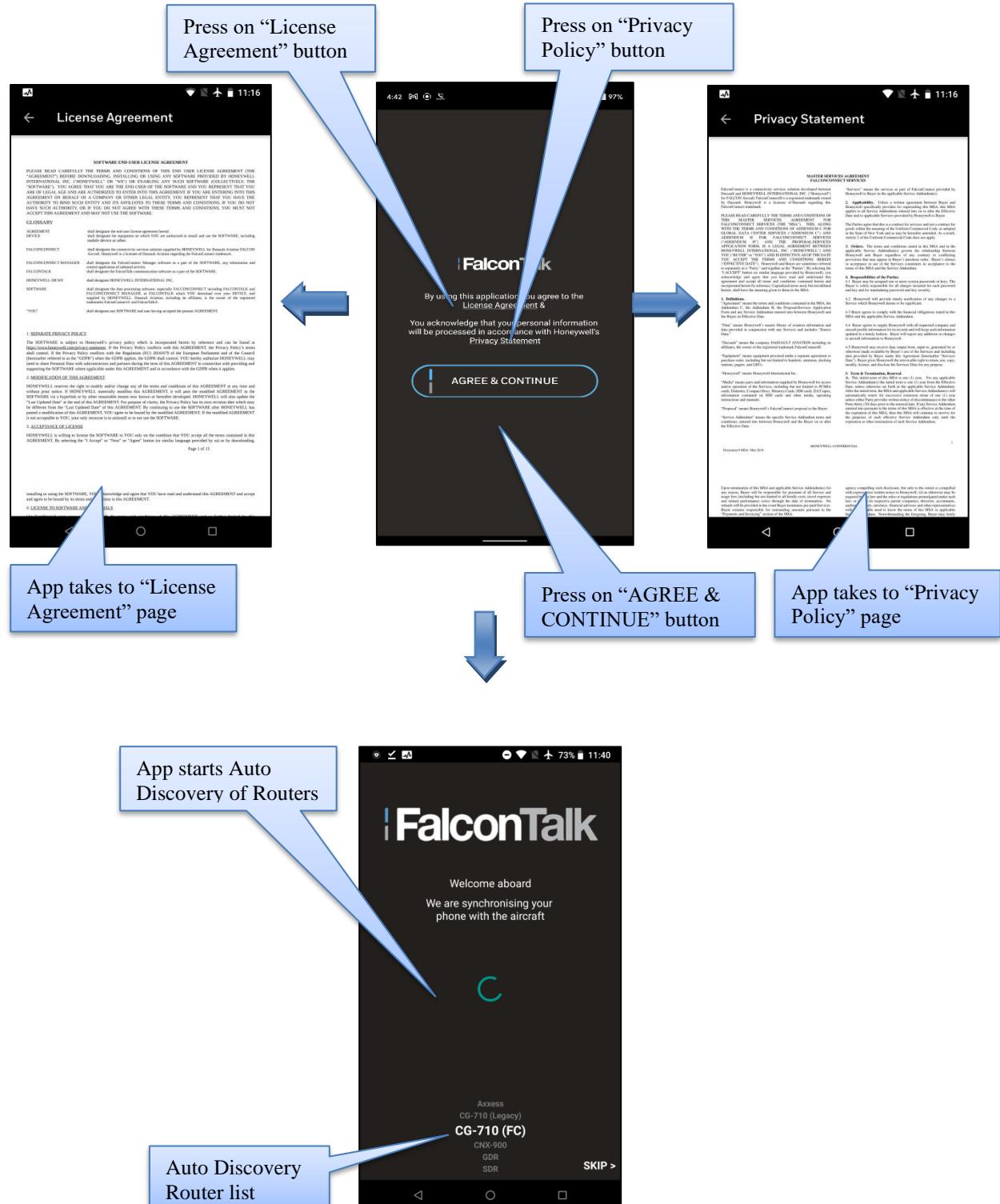


Figure 2-1: Application Launching

3 Auto Discovery Accounts



Figure 3-1: Auto Discovery Accounts

4 Account Profile Screen with Auto Discovery Accounts

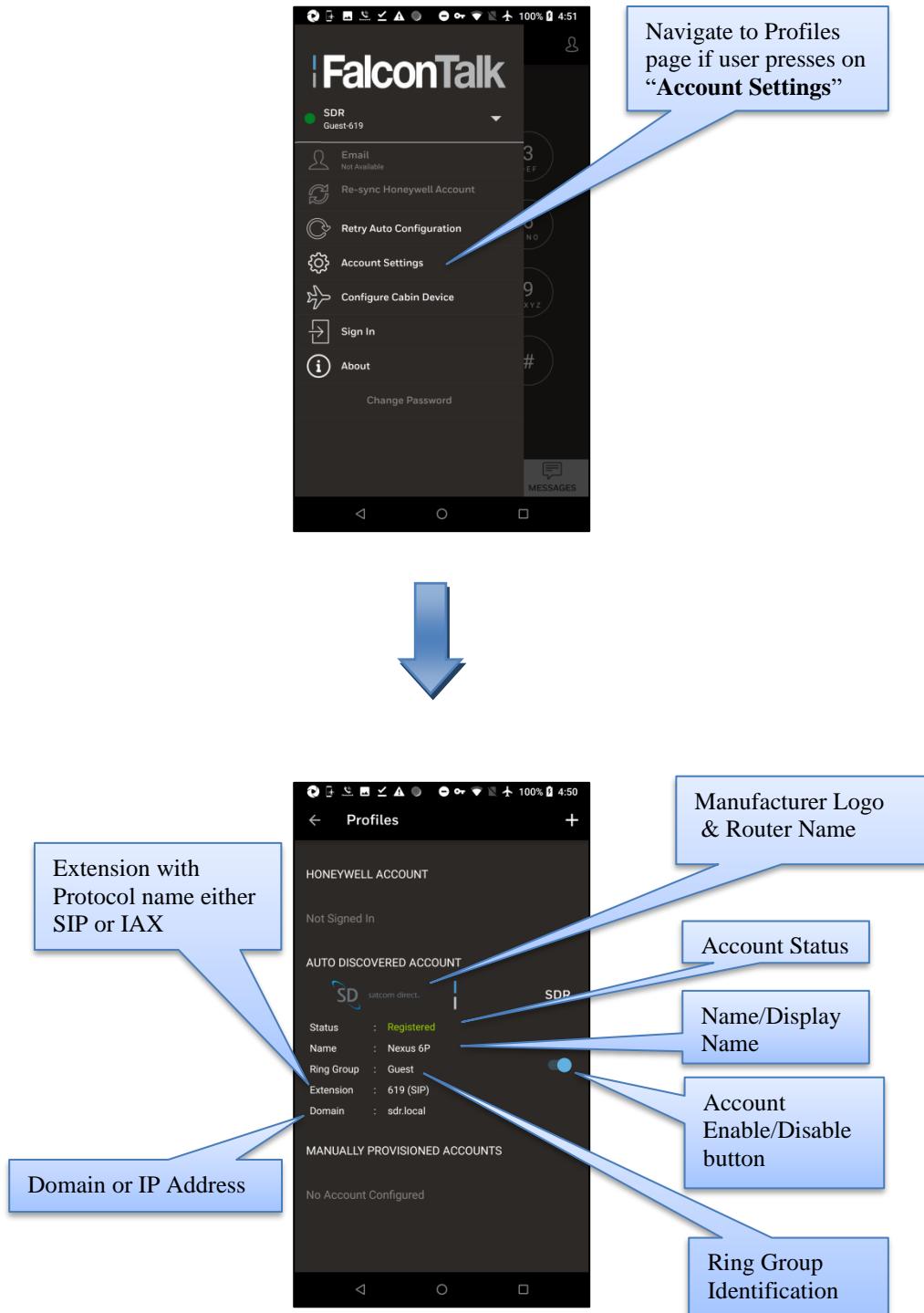


Figure 4-1: Profiles page of Auto Discovered Account

5 Edit Auto Discovered Account's Extension

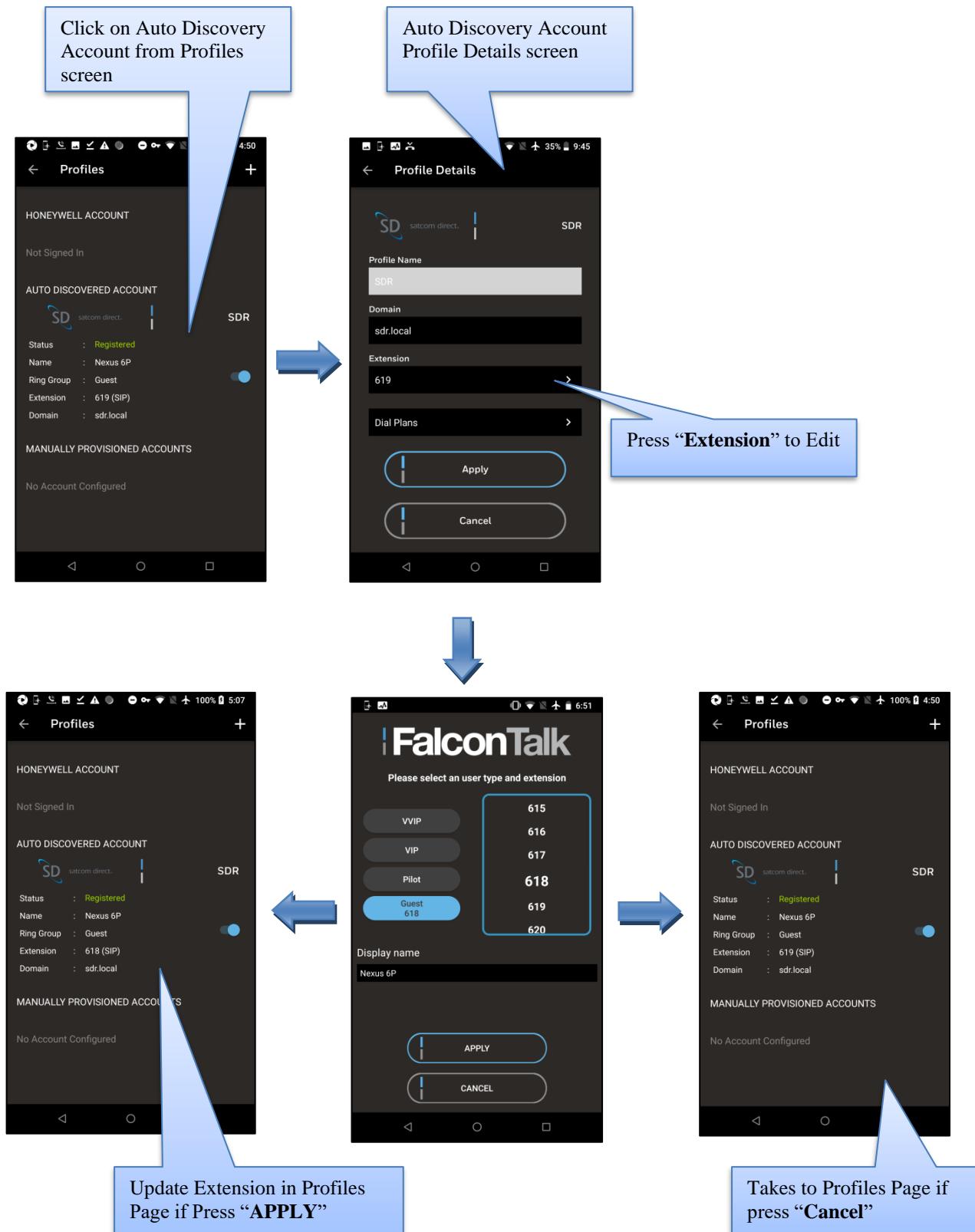


Figure 5-1: Editing Offline Account

6 Edit Auto Discovery Account's Dial Plan

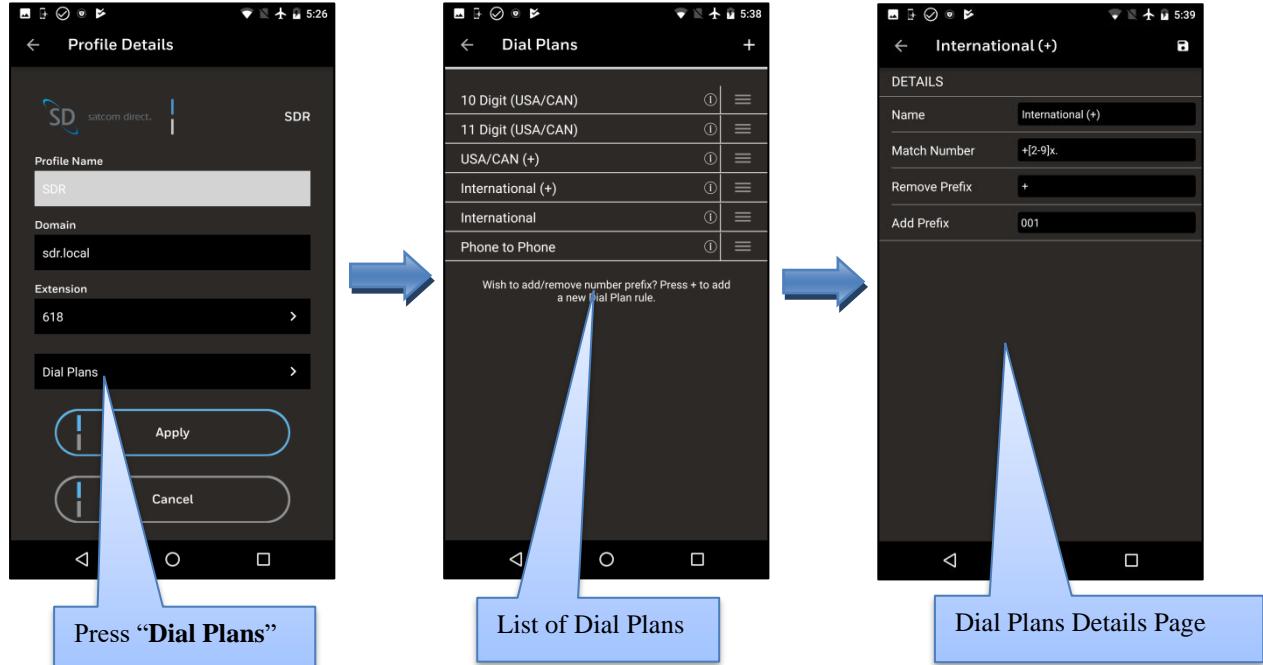


Figure 6-1: Dial Plan of Auto Discover Account

7 Skip Auto Discovery of Accounts



Figure 7-1: Skipped Auto Discovery of Accounts

NOTE: From 'Manual Configuration' option from this Configuration page, user can setup custom router configuration.

8 Auto Discovery Accounts- If Failed to Discover



Figure 8-1: Failed to discover account

NOTE: Account Auto discovery can be failed due to following reasons:

- Wrong Cabin SSID connected
- Server might be Down for any reason

9 Retry Auto Configuration

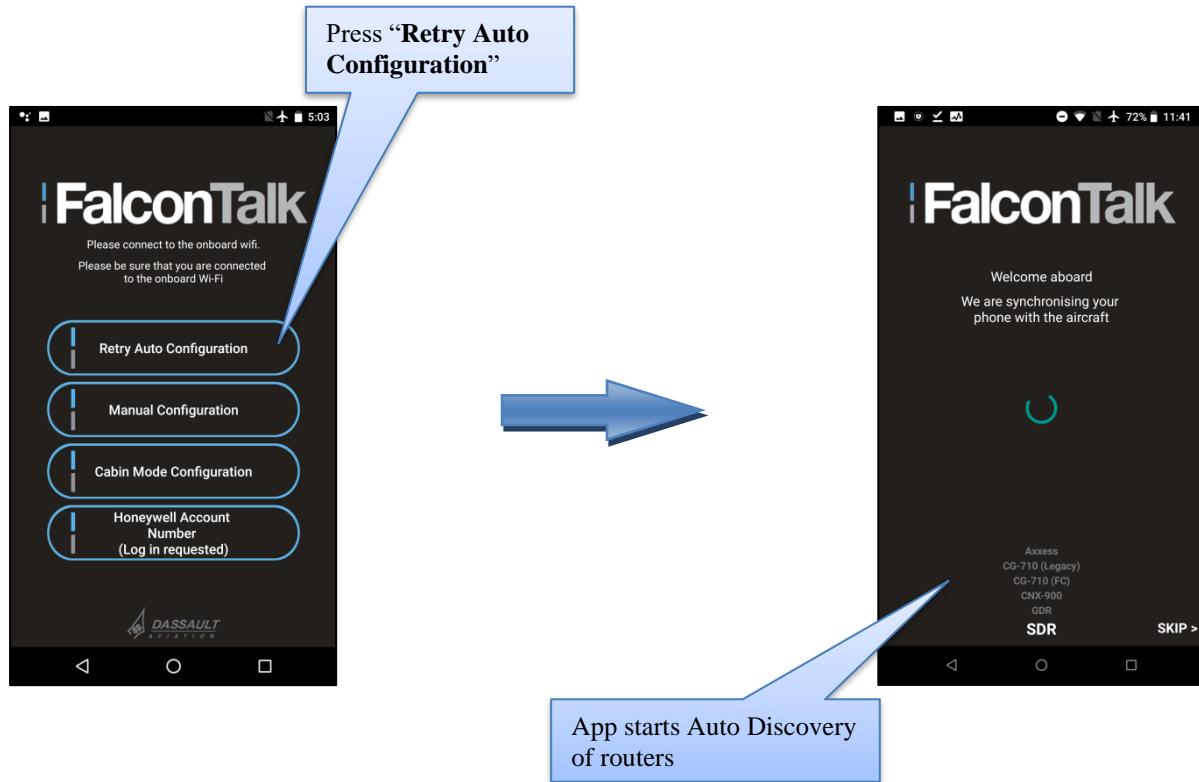
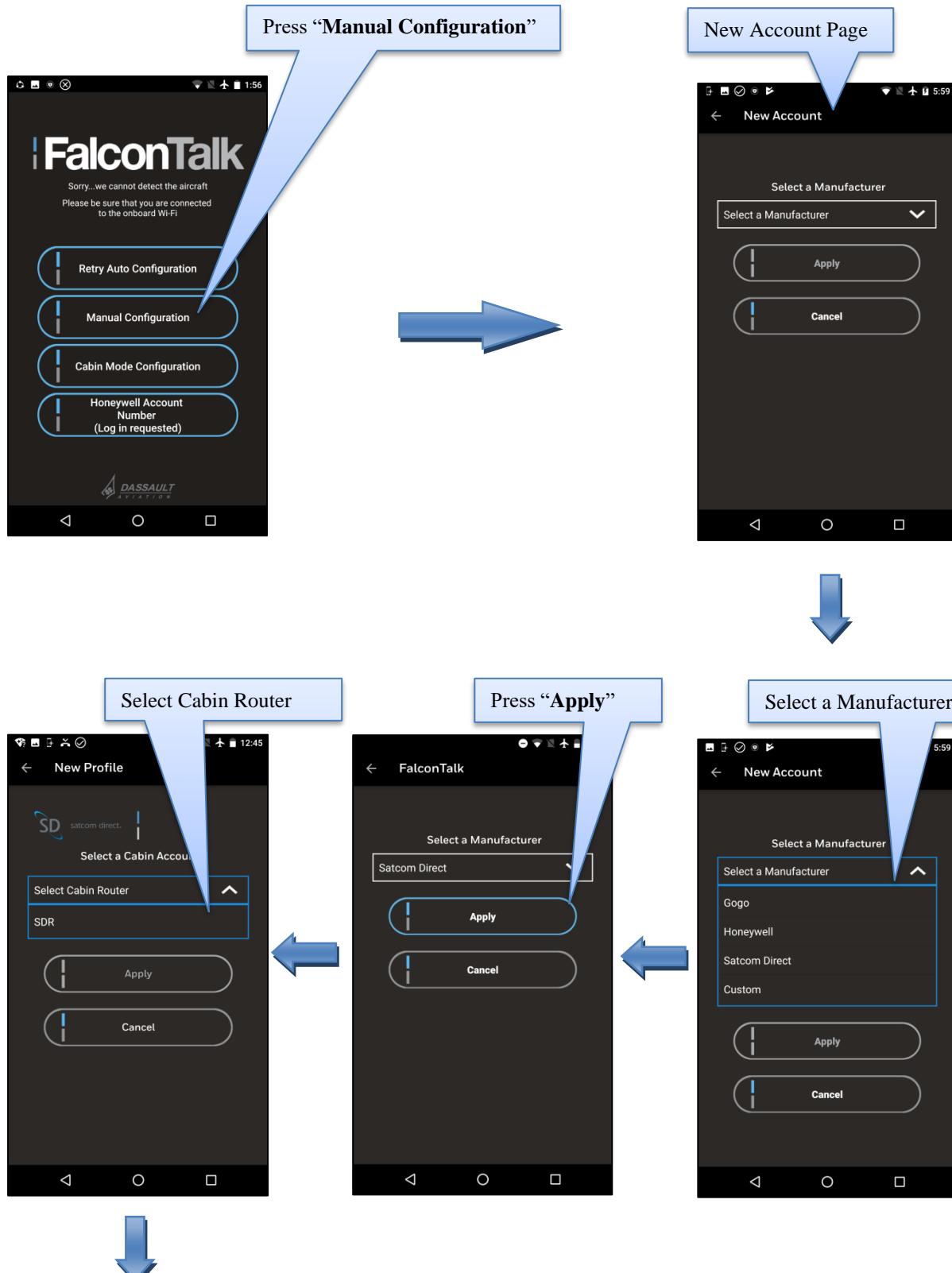


Figure 9-1: Retry Auto Configuration

10 Add Auto Discovered Account from Configuration page



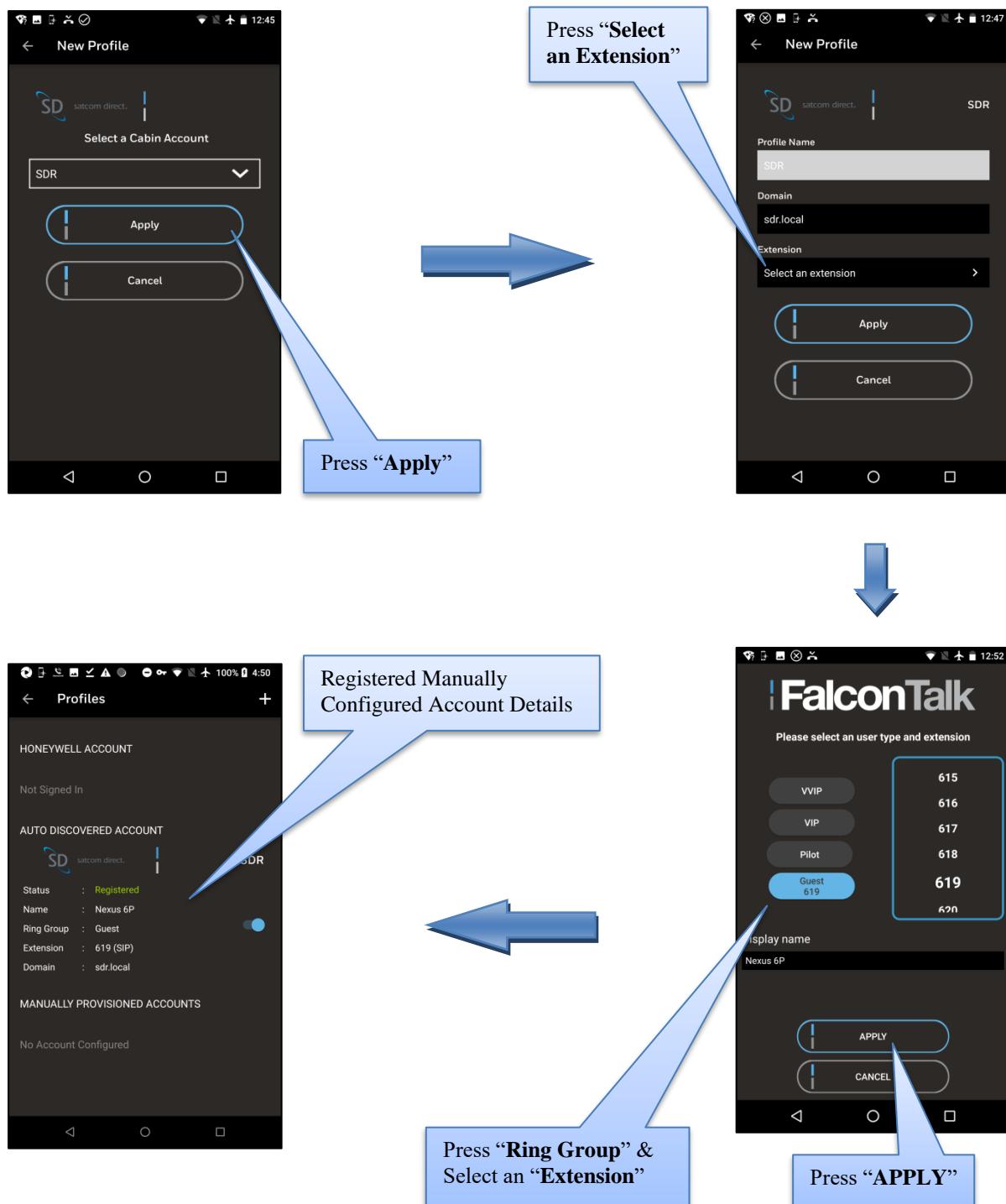


Figure 10-1: Manually select Auto Discovery Account

11 Sign in with Honeywell Account Number

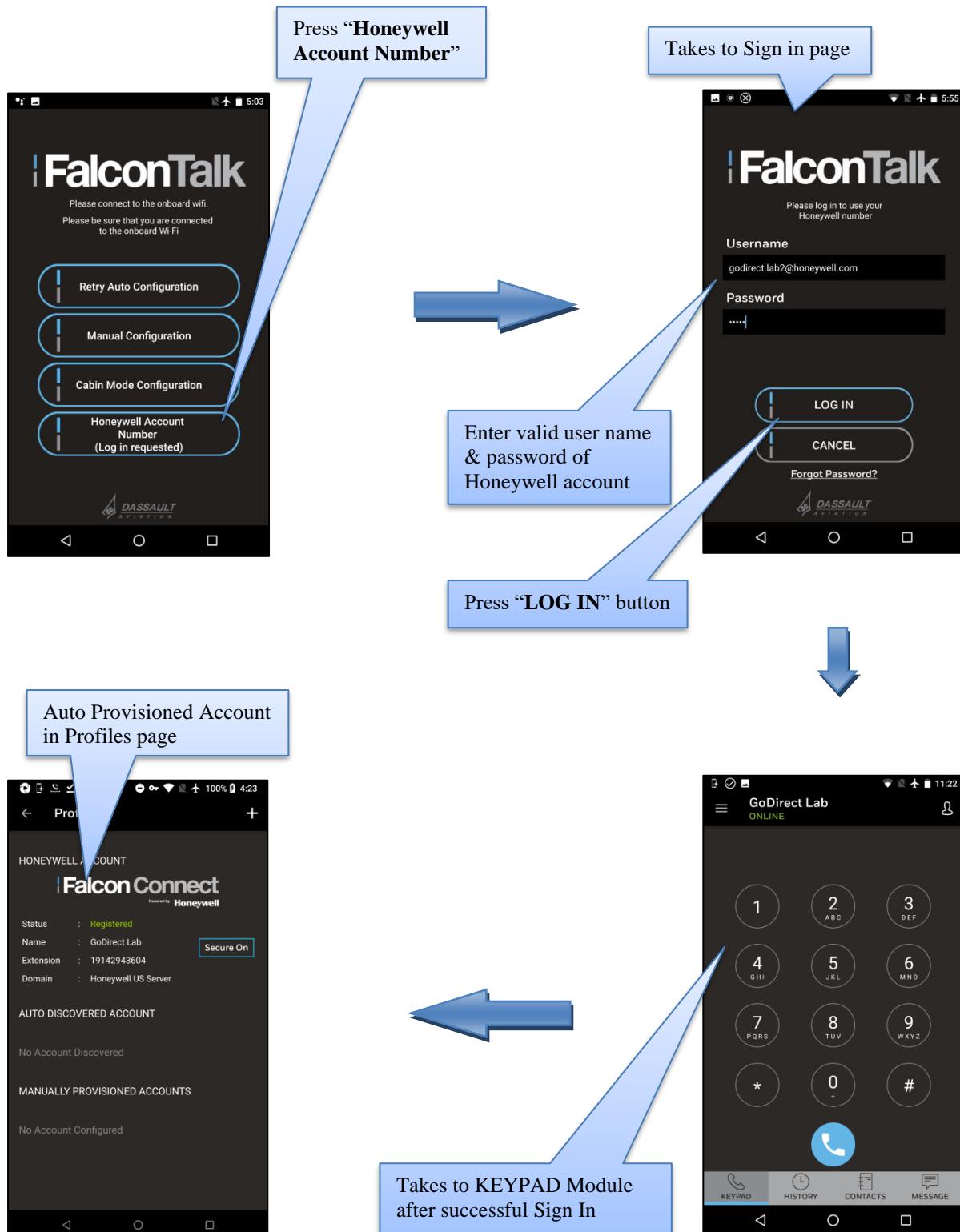


Figure 11-1: Sign in with Honeywell Account Number

12 Access Auto Discovery Account's Profile Details

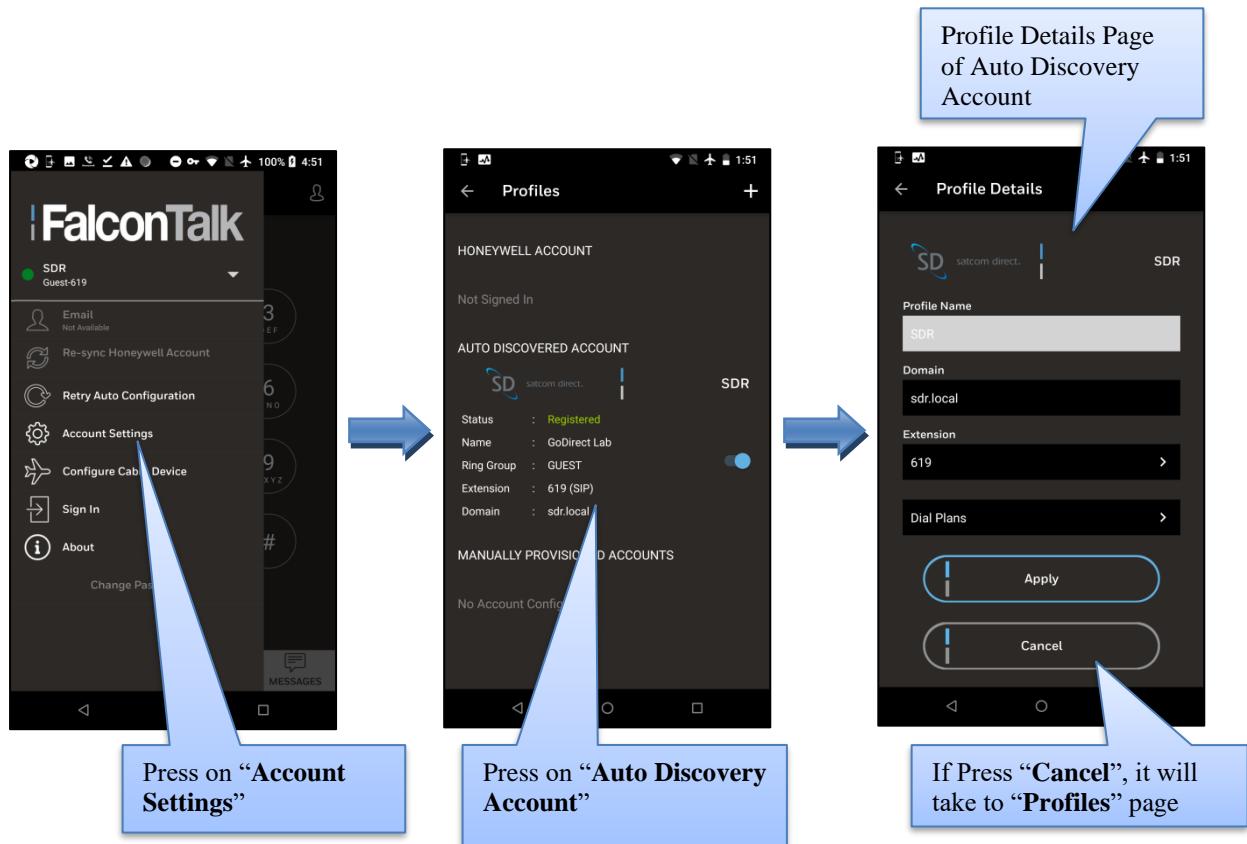
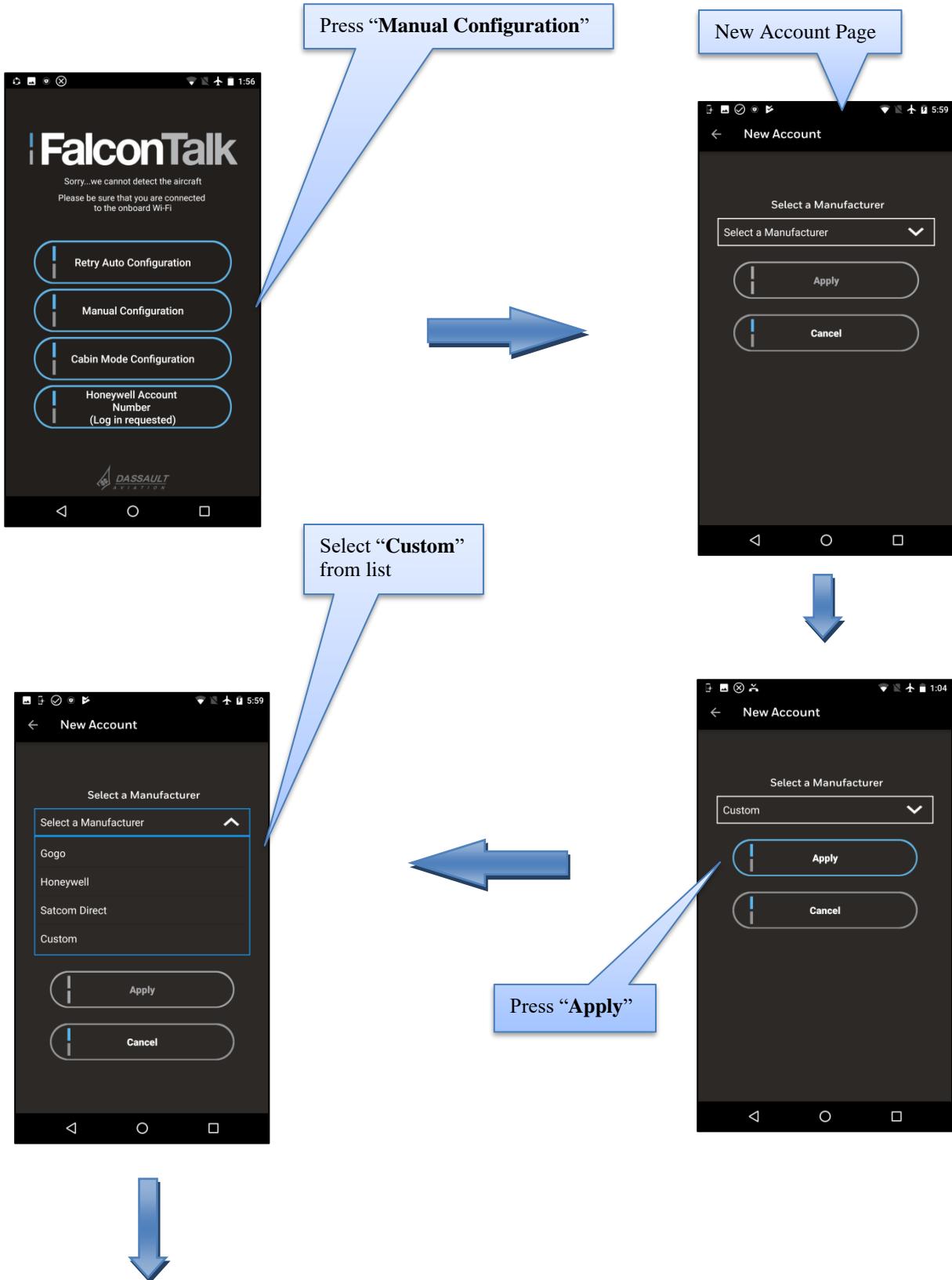


Figure 12-1: Auto Discovery Account's Details Page

13 Add Custom Account from Configuration page



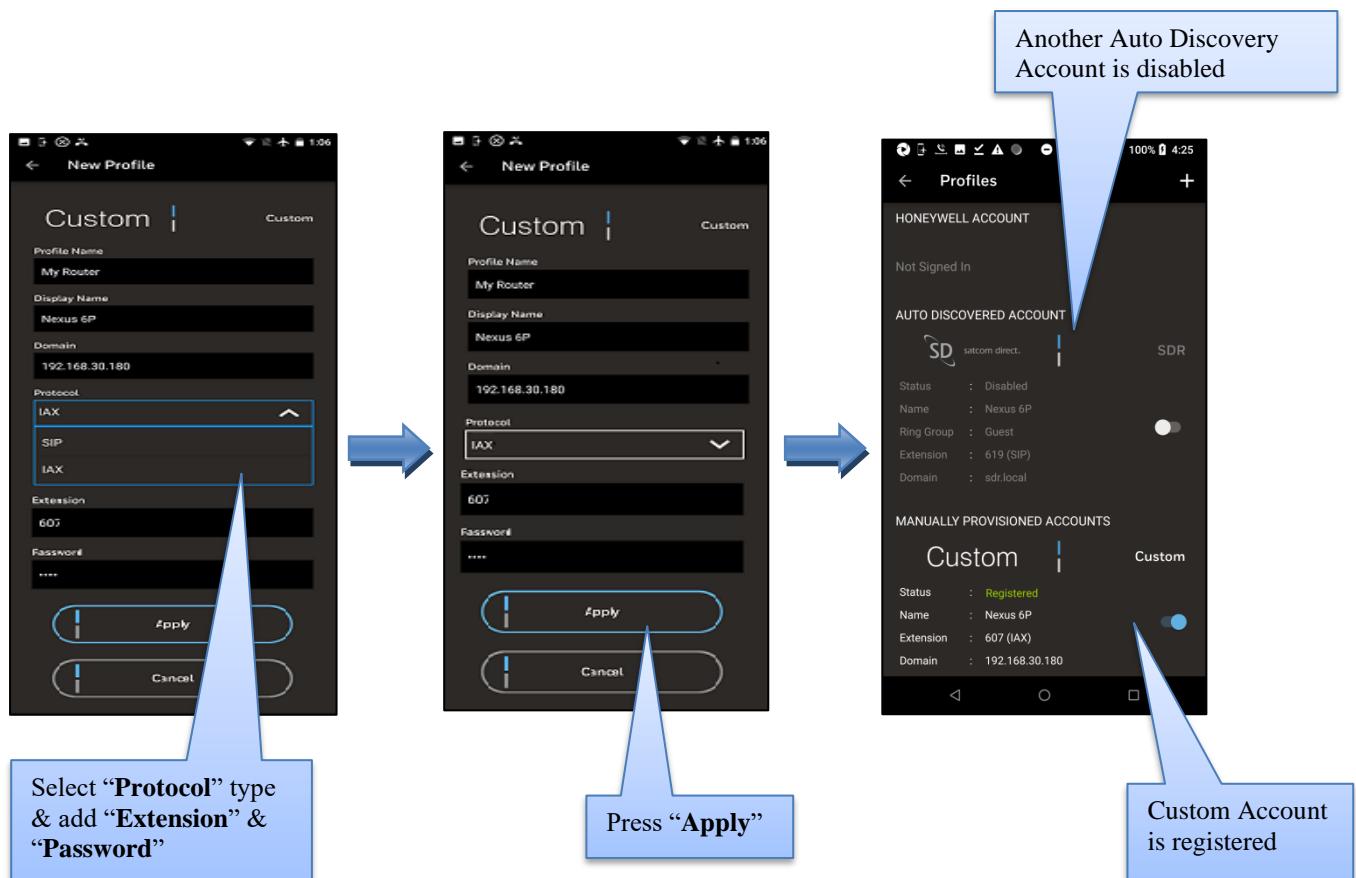


Figure 13-1: Adding Custom Account

NOTE: All custom account profiles are listed into Manually Provisioned Accounts. You can do following actions for this type of Profiles:

- **Enable/Disable Profile**
- **Access profile Details page**
- **Update Profile information**
- **Delete Profile**

14 Add Dial Plan for Custom Account

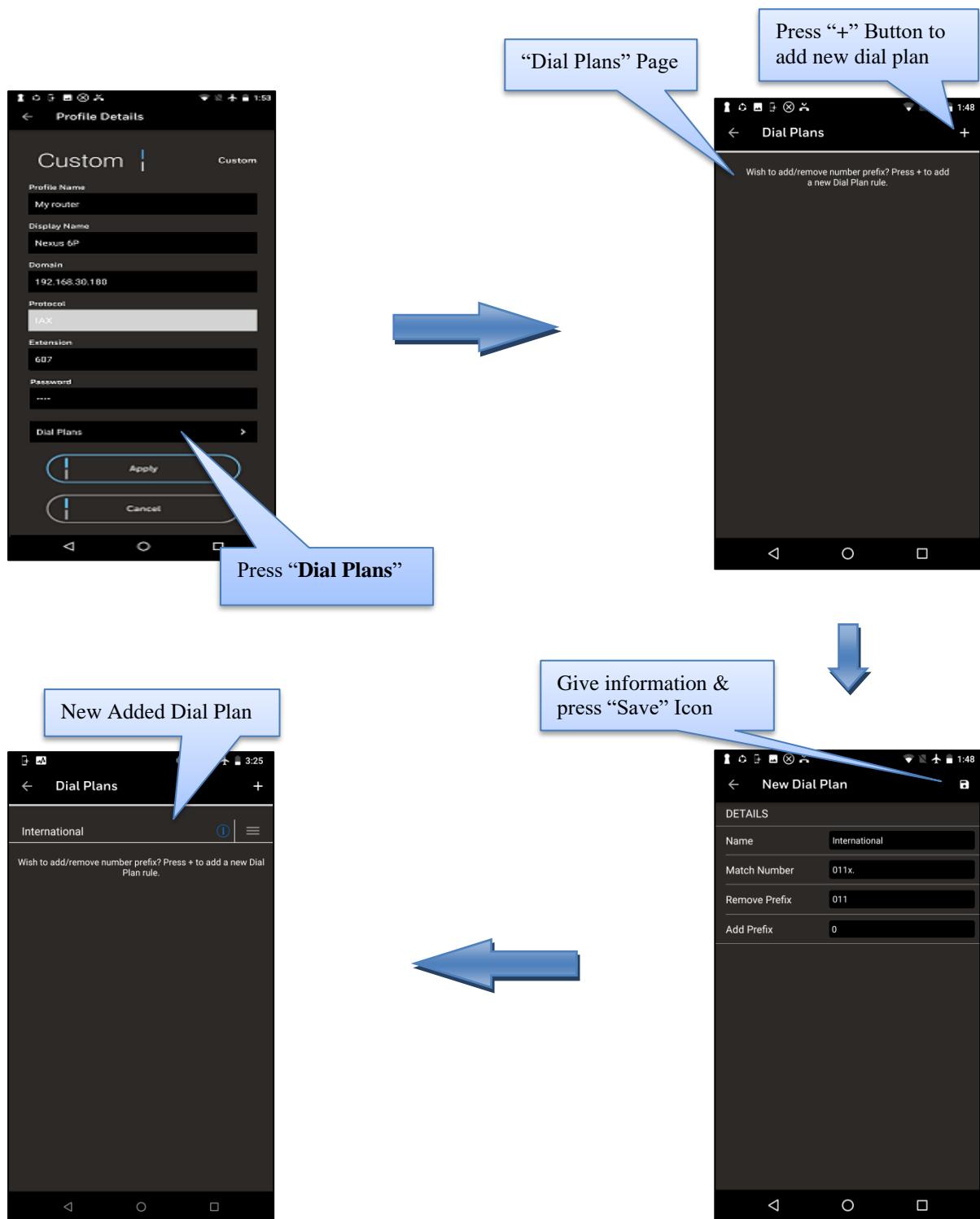
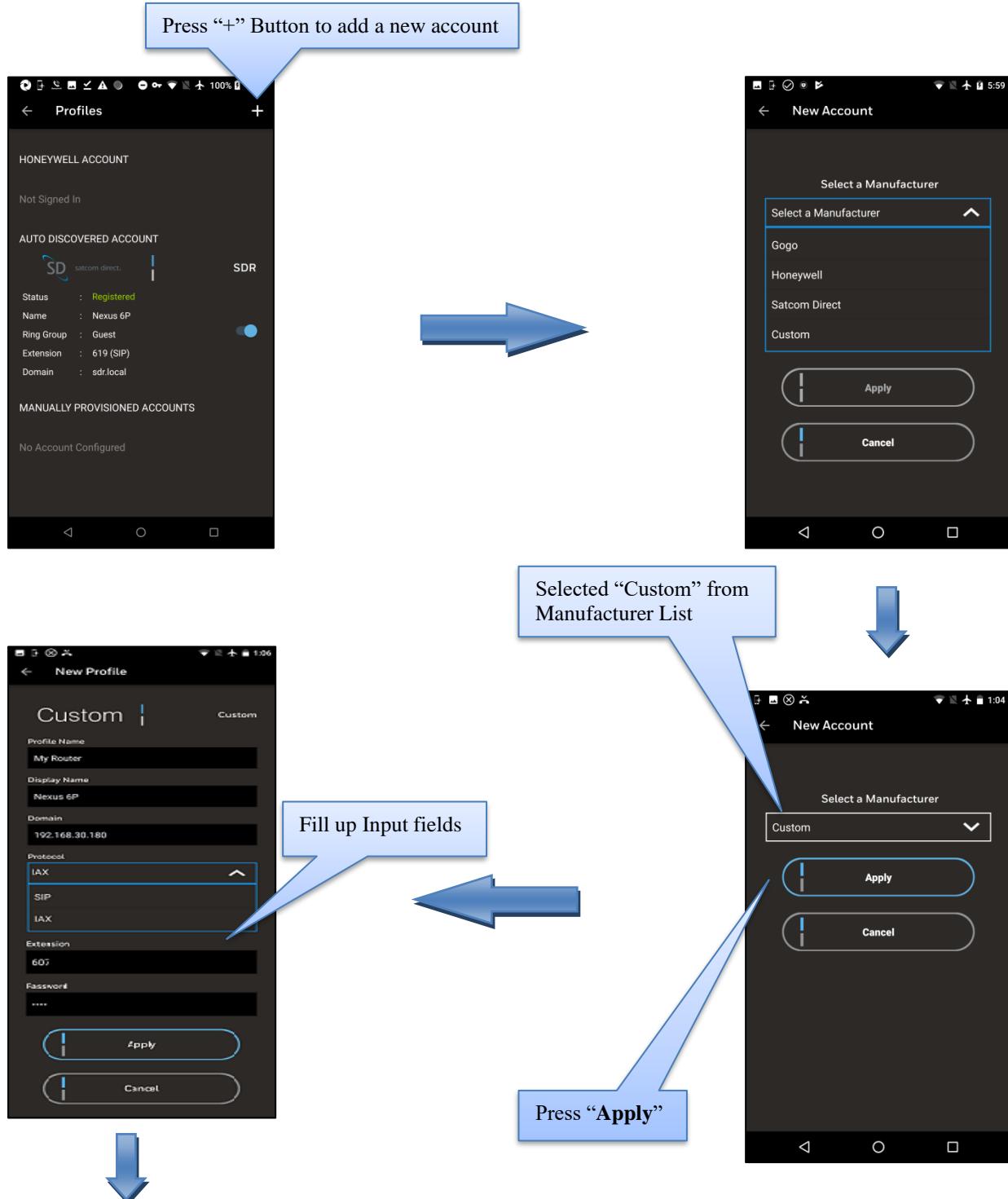


Figure 14-1: Adding Dial Plan

15 Manually Add Custom Account from Profiles Page



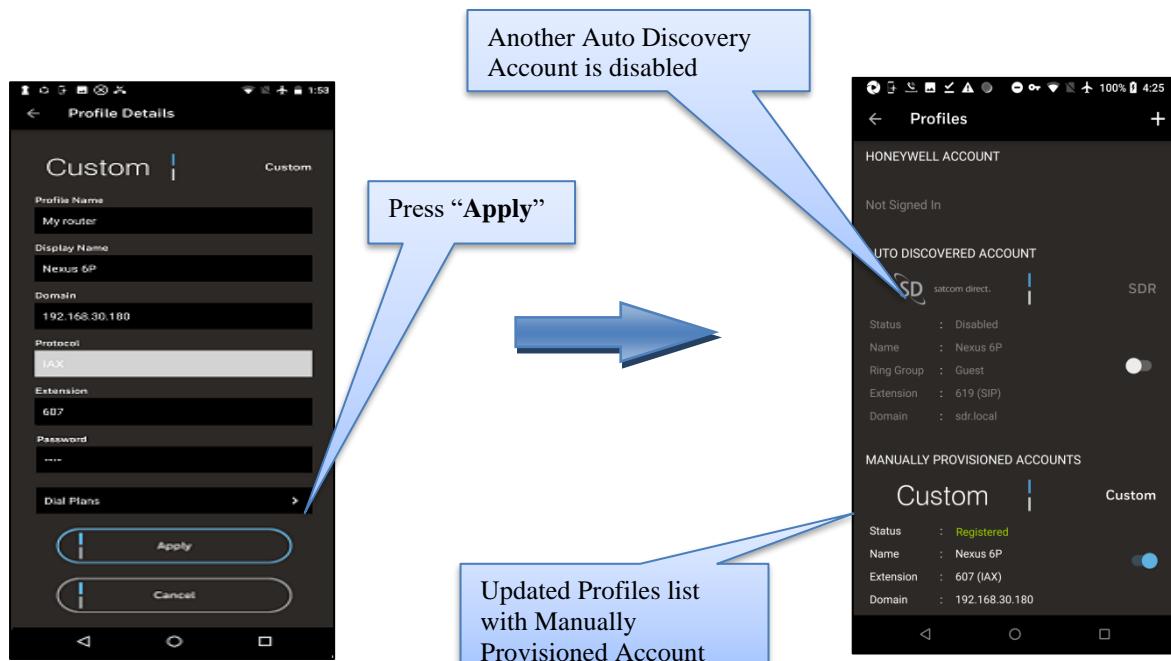


Figure 15-1: Add Custom Account from Profile Page

NOTE: All custom account profiles are listed into Manually Provisioned Accounts. You can do following actions for this type of Profiles:

- **Enable/Disable Profile**
- **Access profile Details page**
- **Update Profile information**
- **Delete Profile**

16 Update Auto Discovery Router List with Custom Account

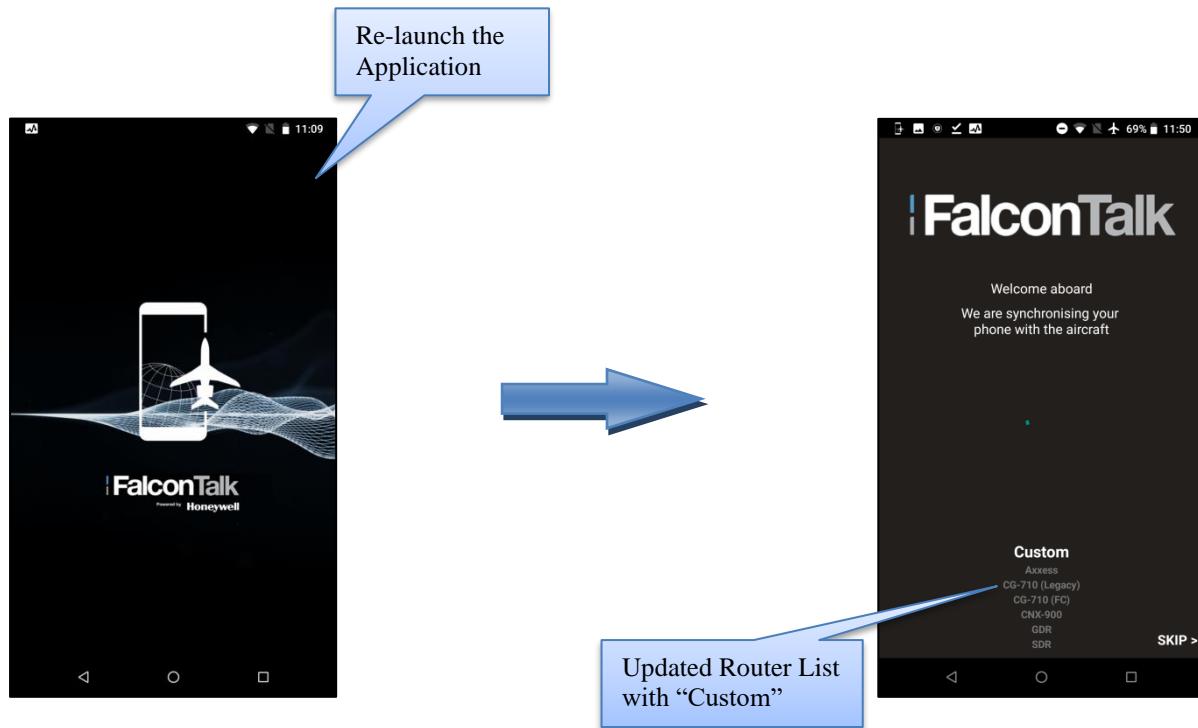
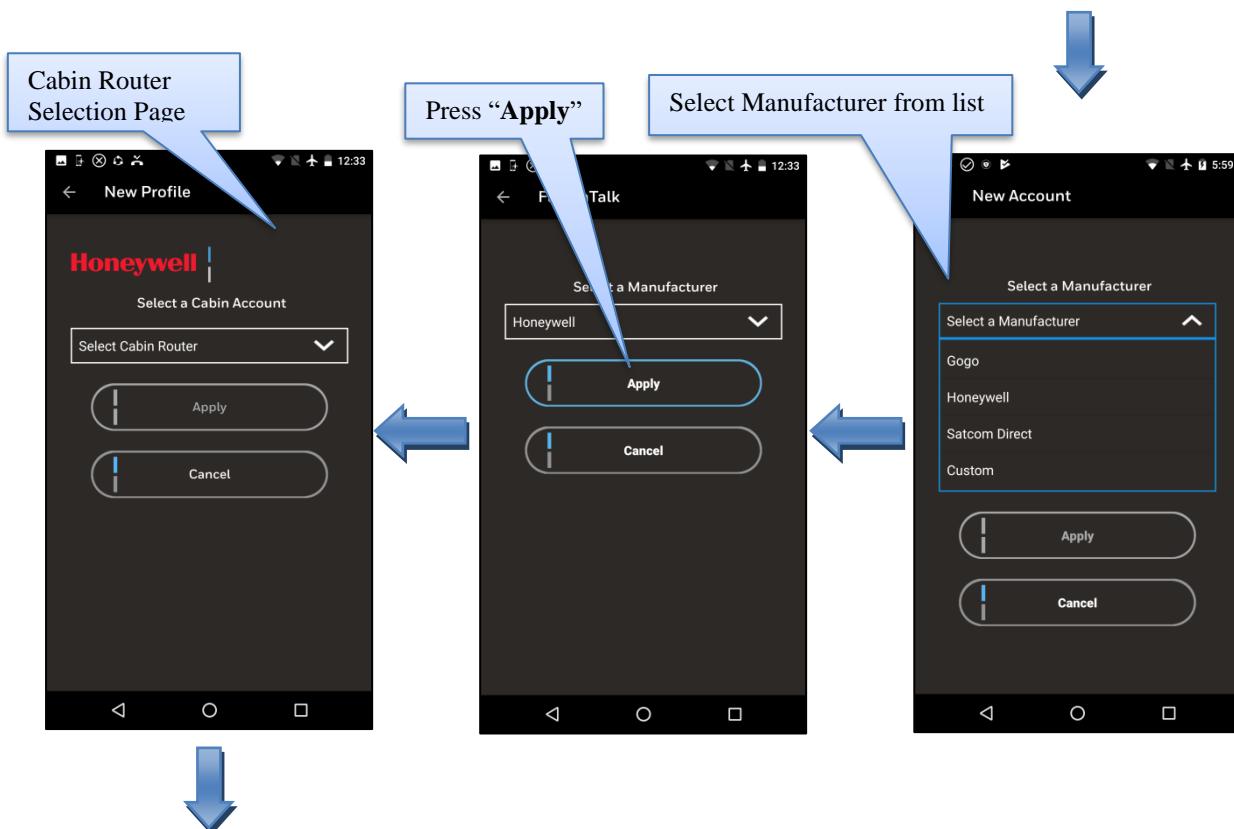
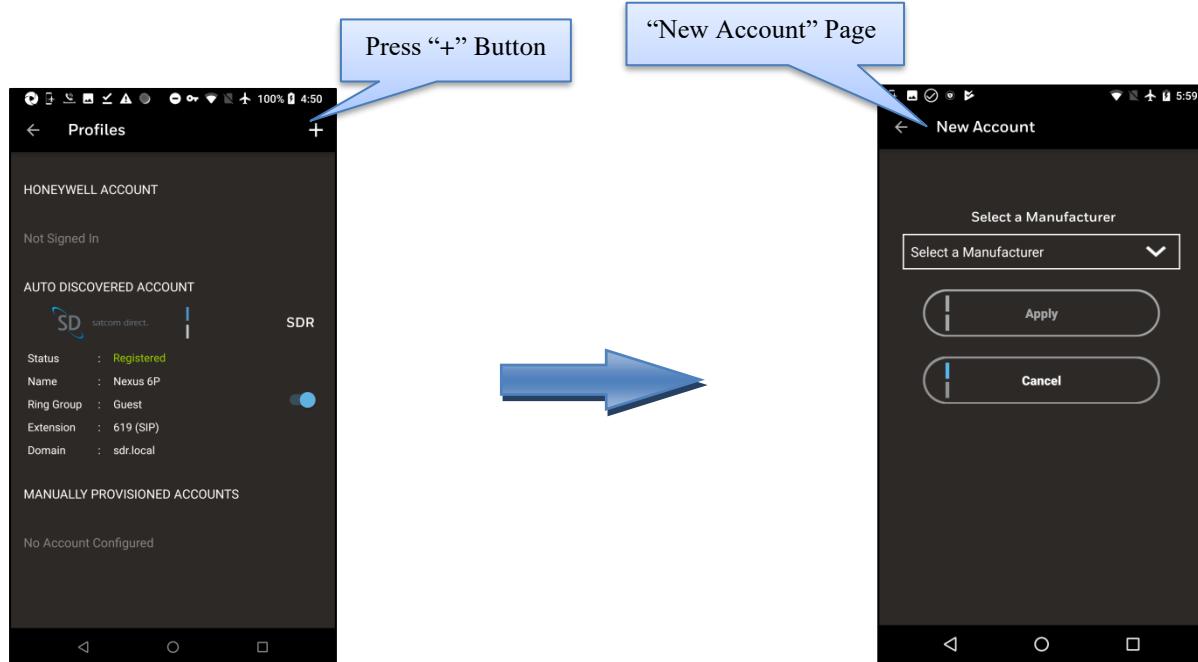
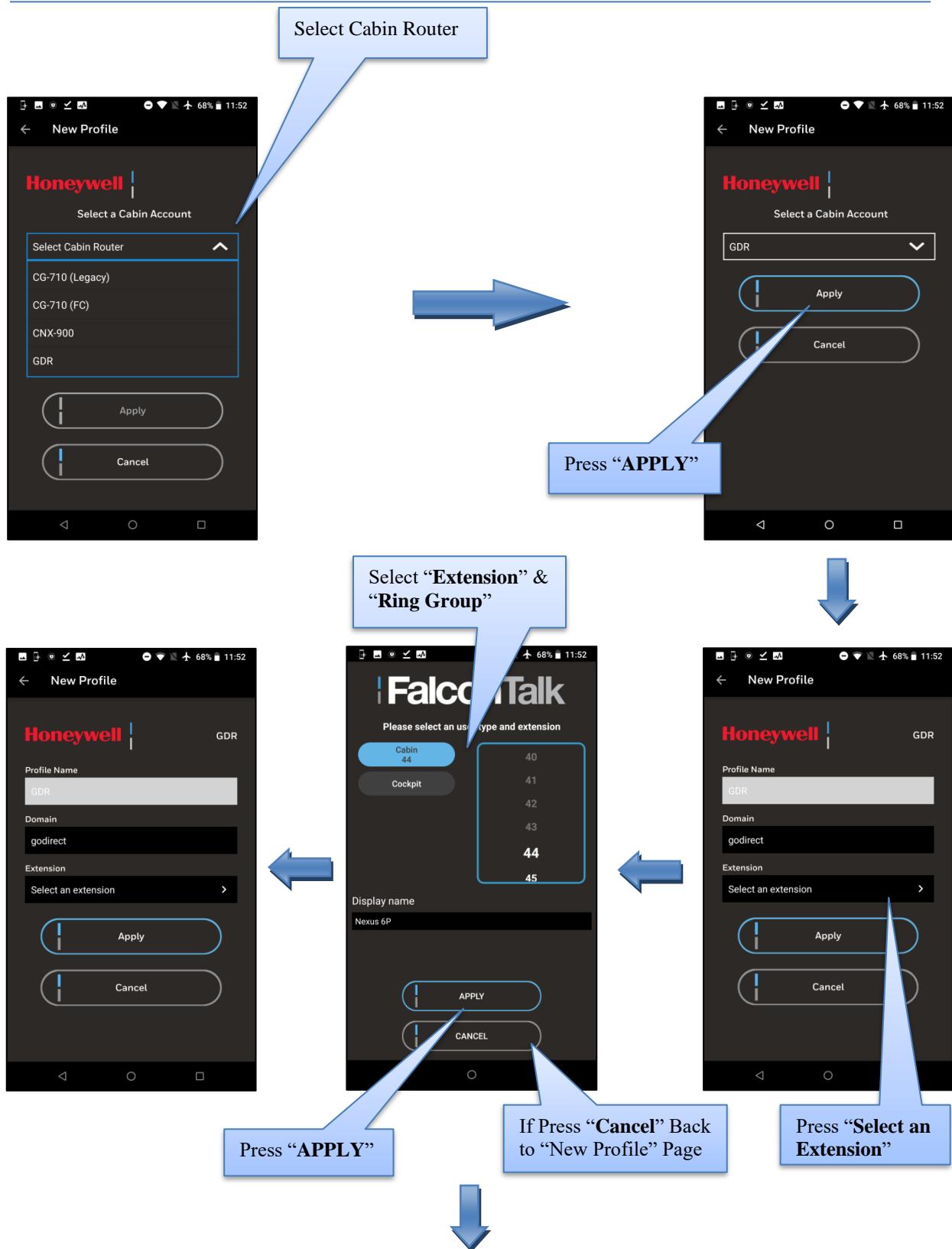


Figure 16-1: Updated Auto Discovery Page

17 Manually Add Auto Discovered Account from Profiles page





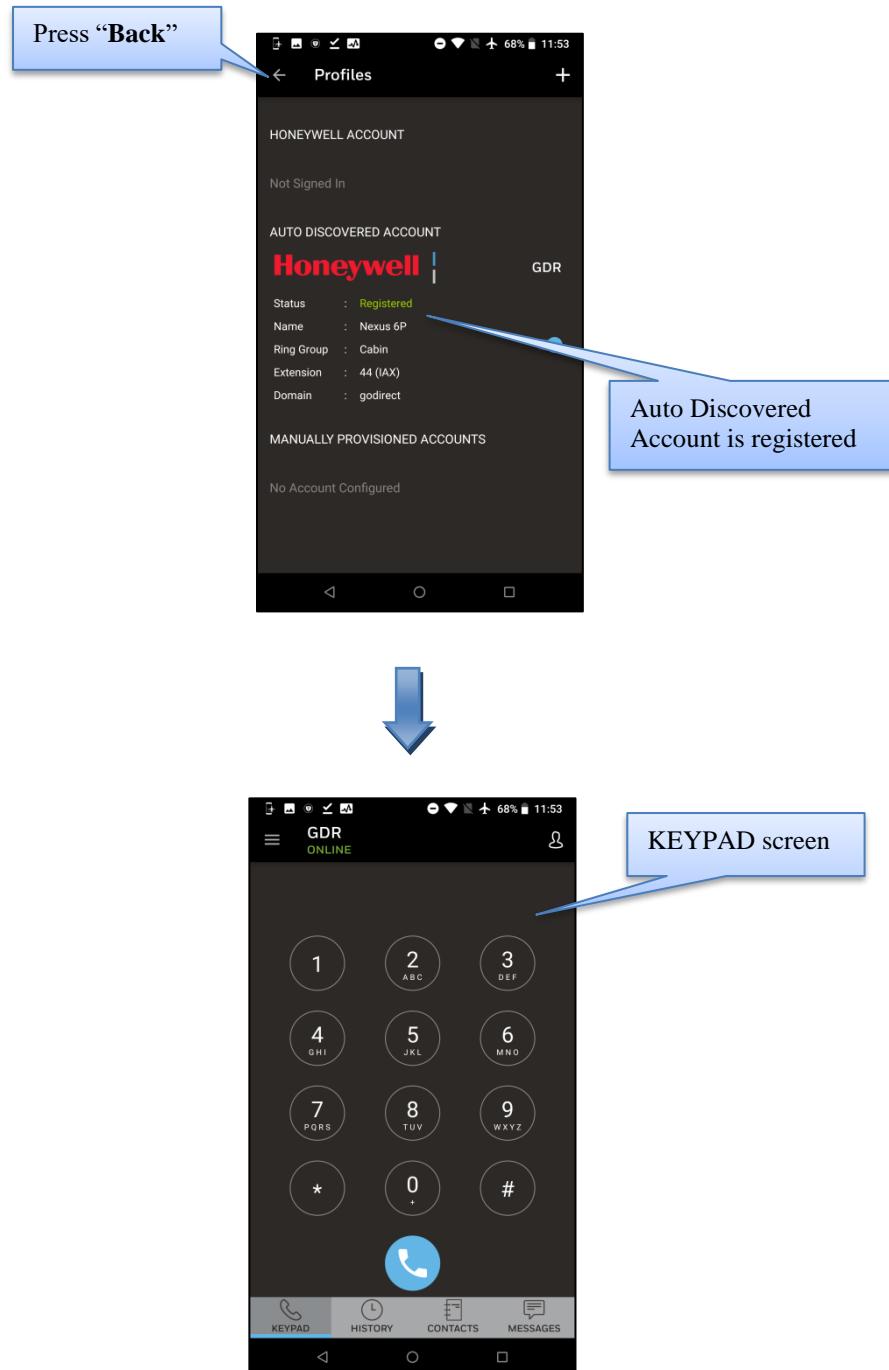


Figure 17-1: Manually Add Auto Discovered Account from Profiles page

18 Enable/Disable Auto Discovered and Manually Provisioned account from Profiles page

18.1 Enable/Disable Auto discovered account

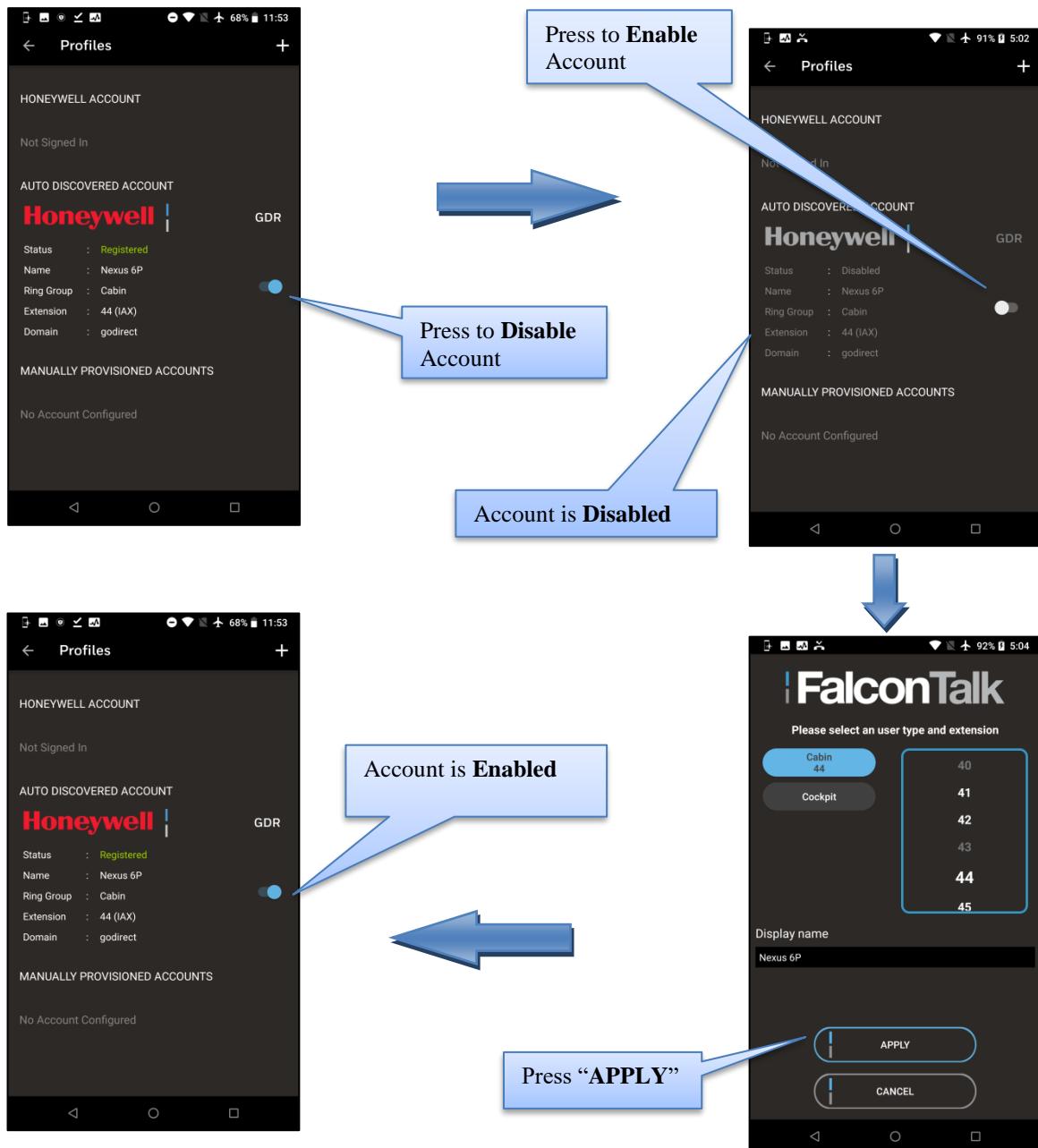
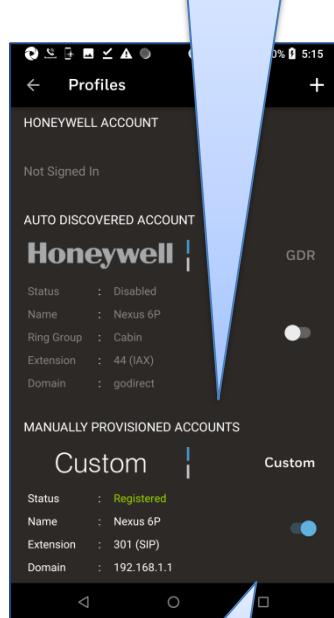


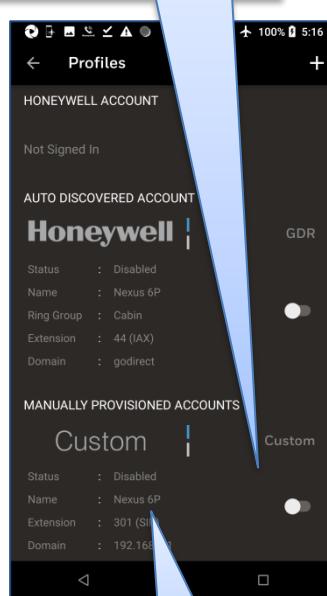
Figure 18-1: Enable/Disable Auto discovered account

18.2 Enable / Disable Manually Provisioned Account

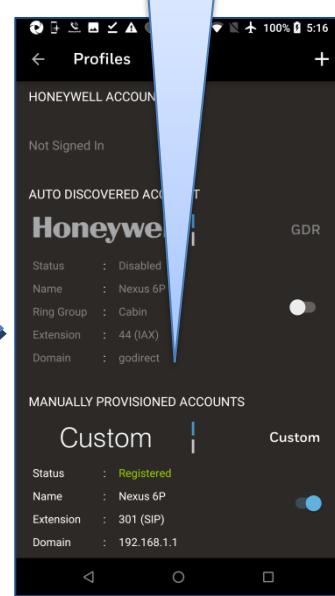
Auto Discovery Account auto disabled when enable manually provisioned account



Press to **Enable** Account



Account is **Enabled**



Press to **Disable** Account

Account is **Disabled**

Figure 18-2: Enable/Disable manually provisioned account

NOTE: At a same time only one account between auto discovered and manually provisioned account can be enabled. If enable manually provisioned account then auto discovered account will be auto disabled. And same thing will happen if enable auto discovered account then manually provisioned account will be auto disabled.

19 Account List- When User Has more than one Account

19.1 Account List

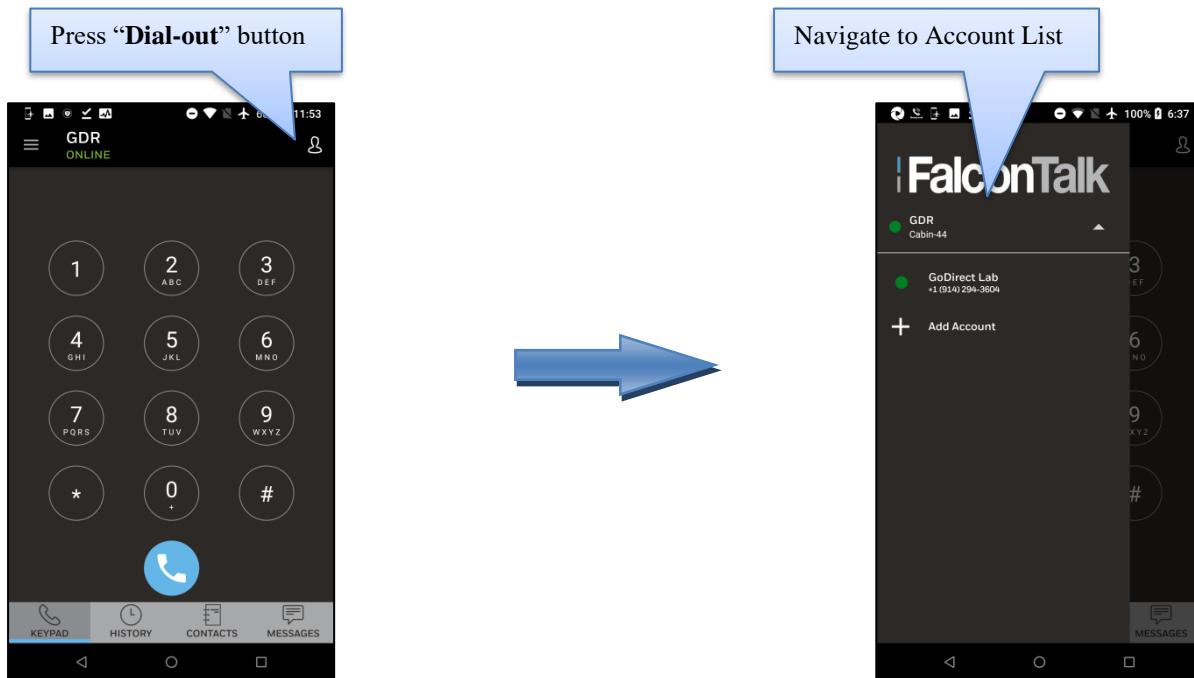


Figure 19-1: Account List in Different Sections (Dial-out selection page)

19.2 App Navigation Drawer

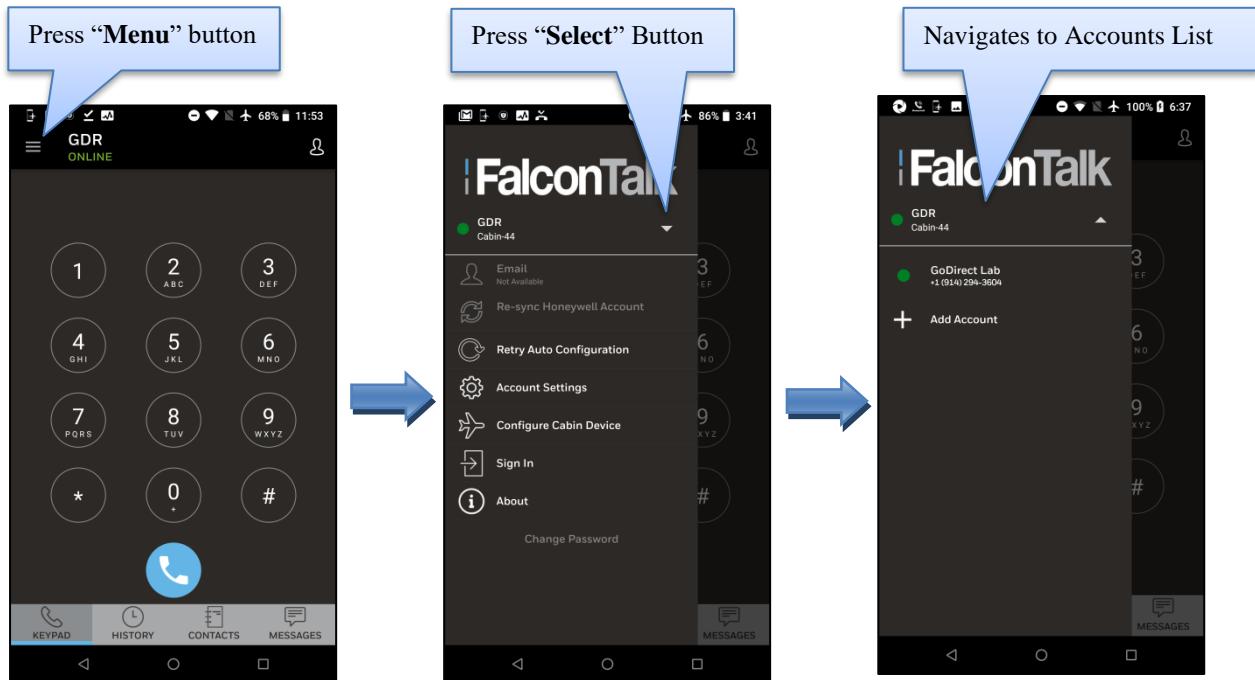
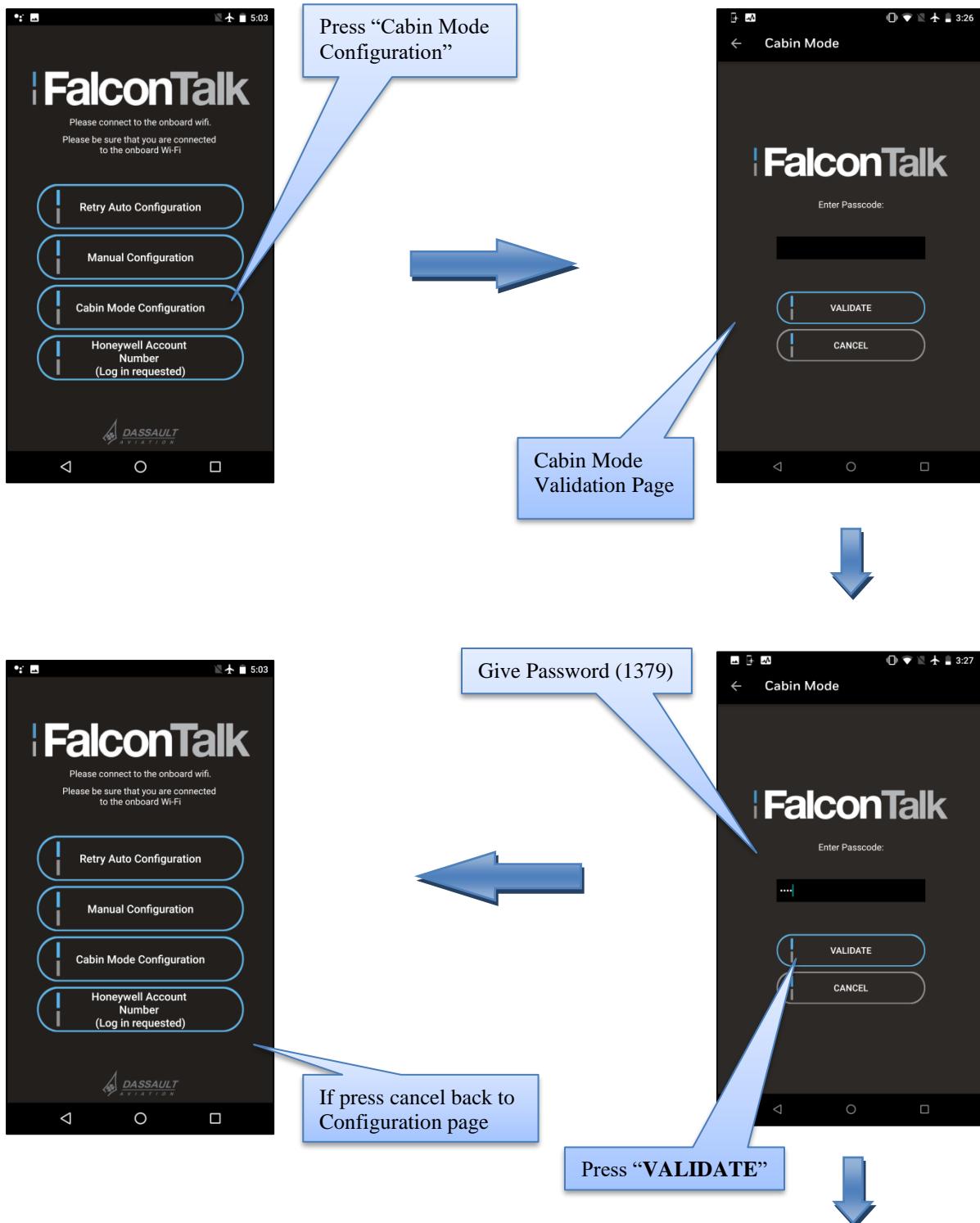
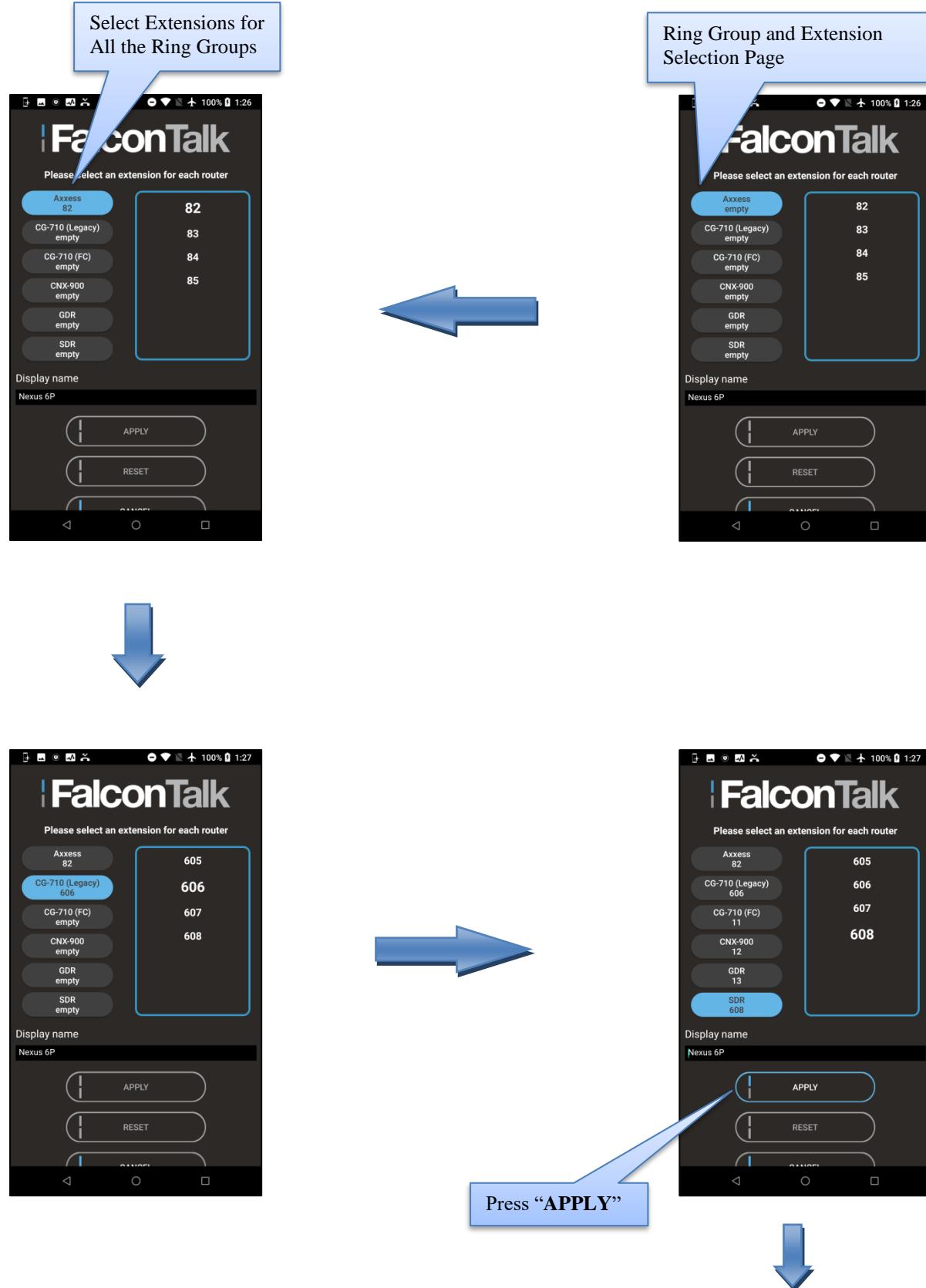


Figure 19-2: Account List in Different Sections (App navigation drawer)

20 Cabin Mode Activation





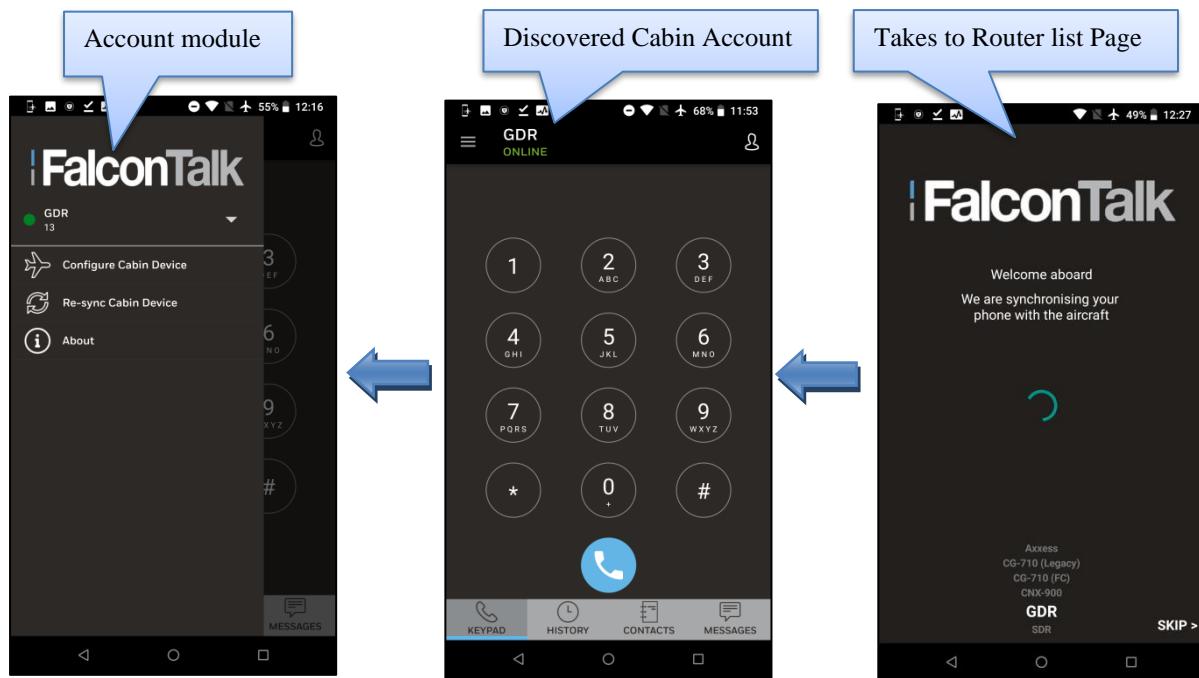


Figure 20-1: Adding Cabin Mode Account

NOTE: Cabin Mode activation can be done in two ways

- **From App Navigation Drawer**
- **From Configuration page**

20.1 Edit Cabin Mode



Figure 20-2: Edit Cabin Mode Configuration

20.2 Reset Cabin Mode Configuration

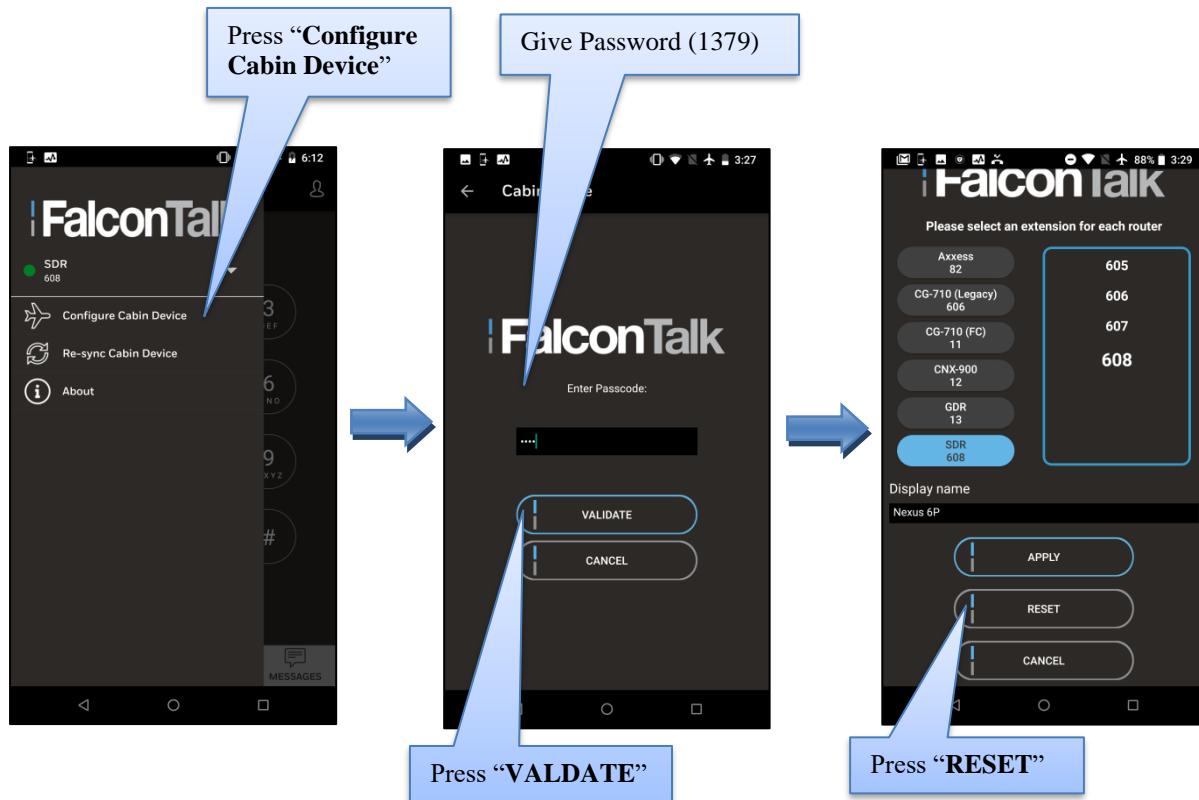


Figure 20-3: Reset cabin mode configuration

NOTE: When press on “RESET” button app exits from Cabin Mode to Regular Mode

21 Disable Secure Voice option for Honeywell Account

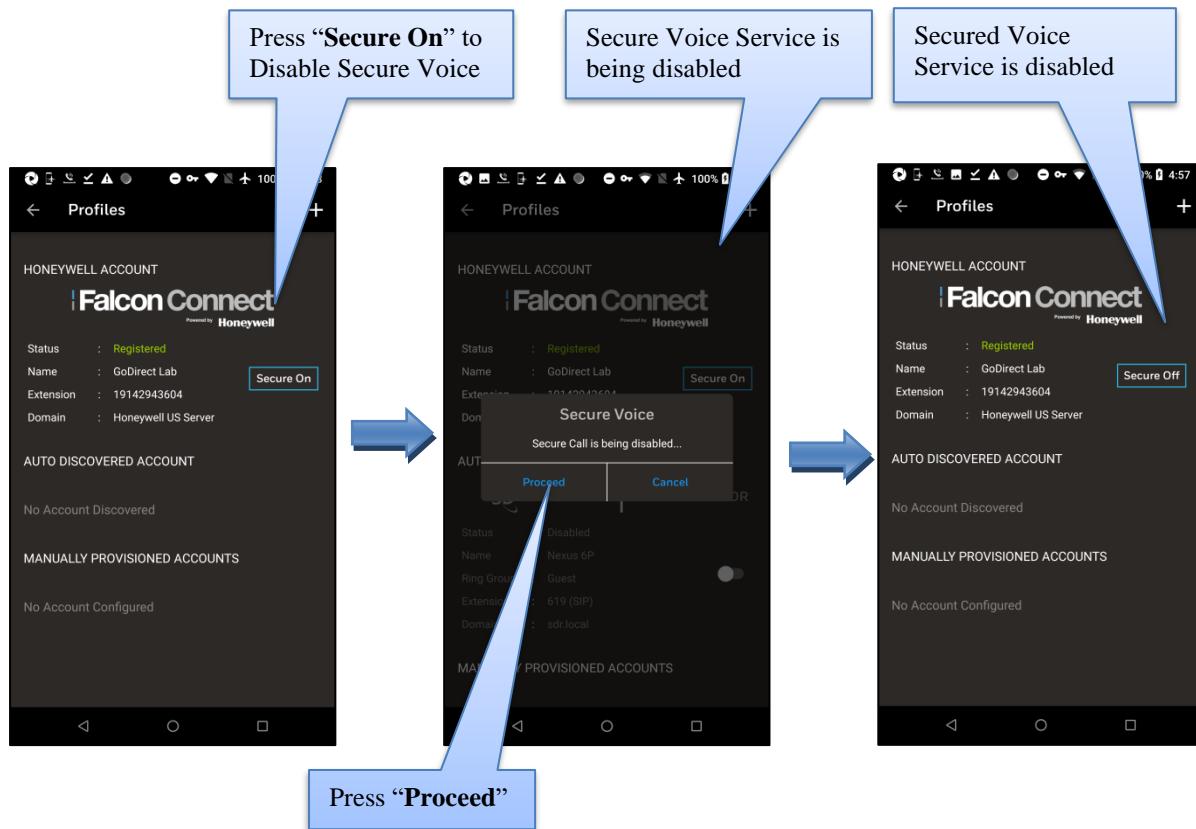


Figure 21-1: Disable “Secure Voice” service

22 Enable Secure Voice option for Honeywell Account

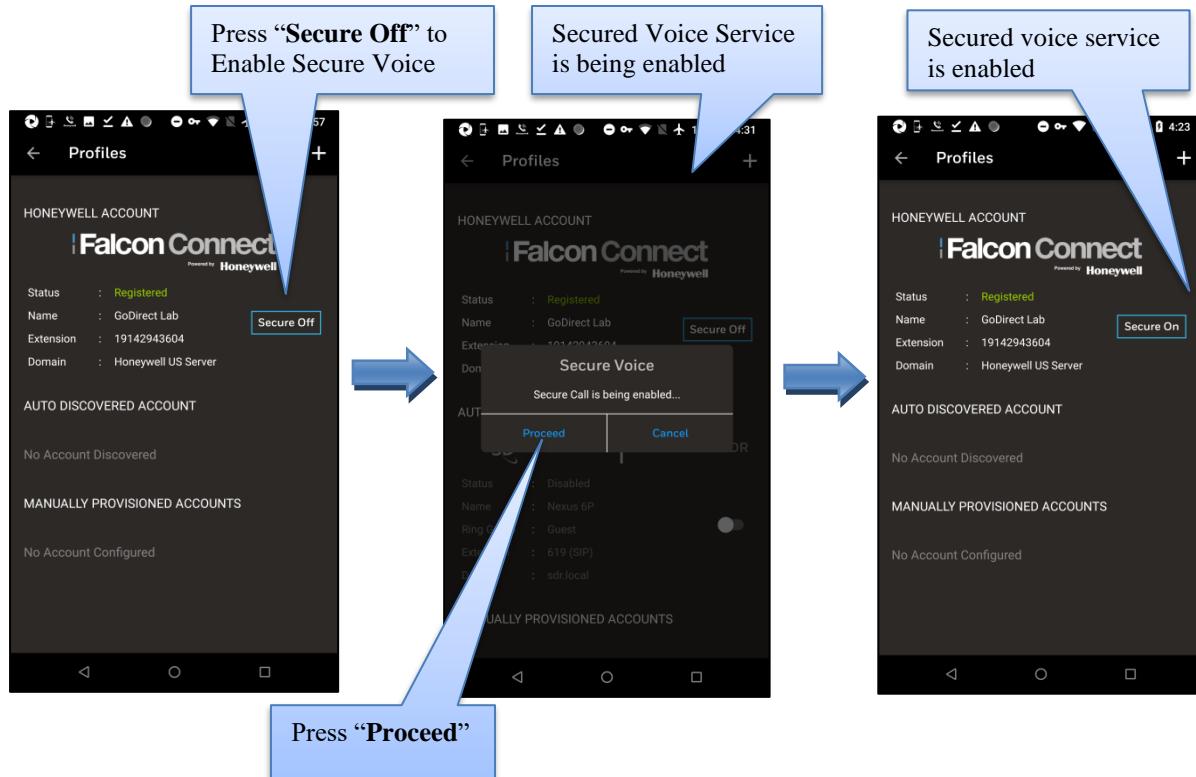


Figure 22-1: Enable “Secure Voice” Service

23 Delete Manually Provisioned account



Figure 23-1: Delete Manually Provisioned Account

24 Call

24.1 Incoming call Screen

24.1.1 With Saved Contact Image

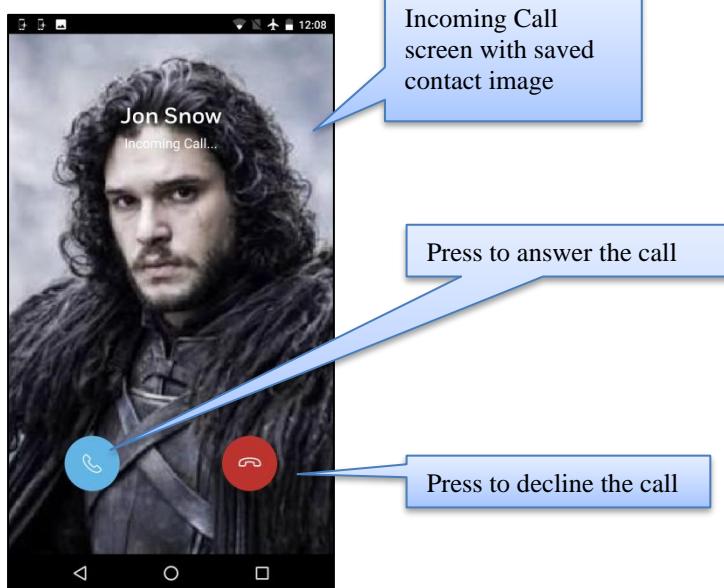


Figure 24-1: Incoming Call Screen (with saved contact image)

24.1.2 Without Saved Contact Image

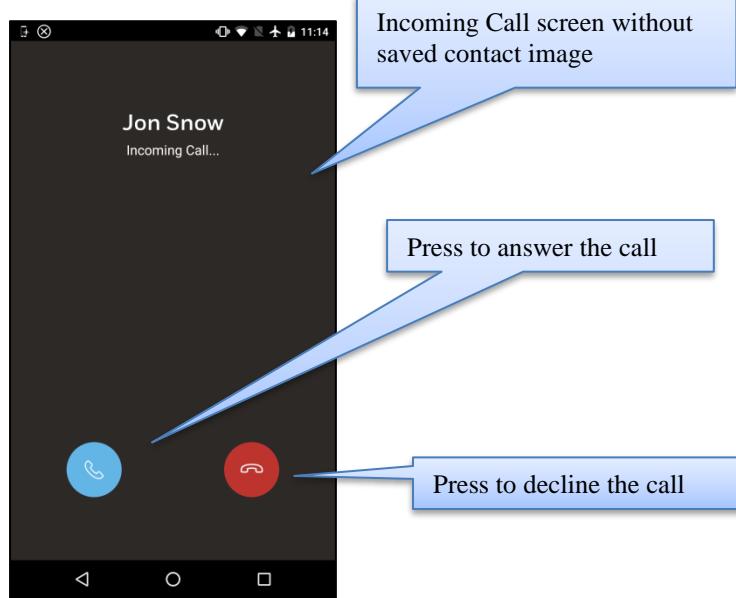


Figure 24-2: Incoming Call Screen (saved contact without contact image)

24.1.3 Unsaved Contact

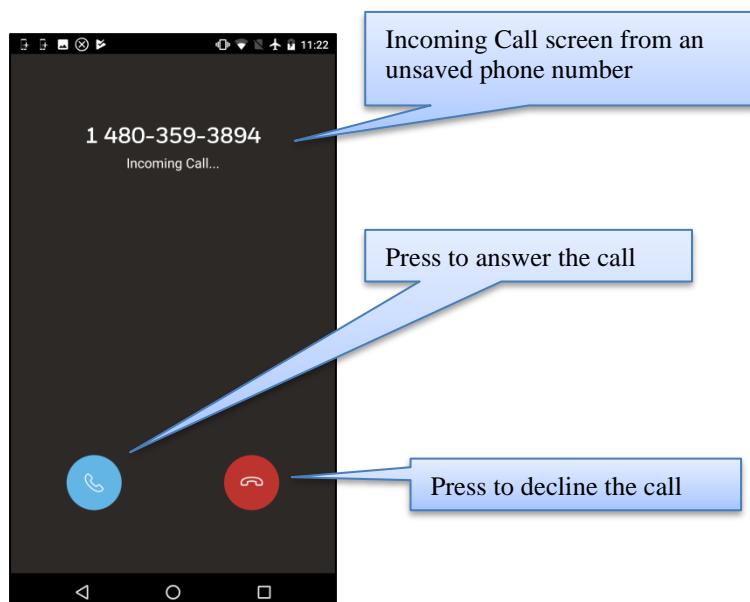


Figure 24-3: Incoming call Screen (Unsaved Phone number)

24.2 Outgoing Call wit Auto Discovered Account

24.2.1 Making Outgoing Call from Keypad

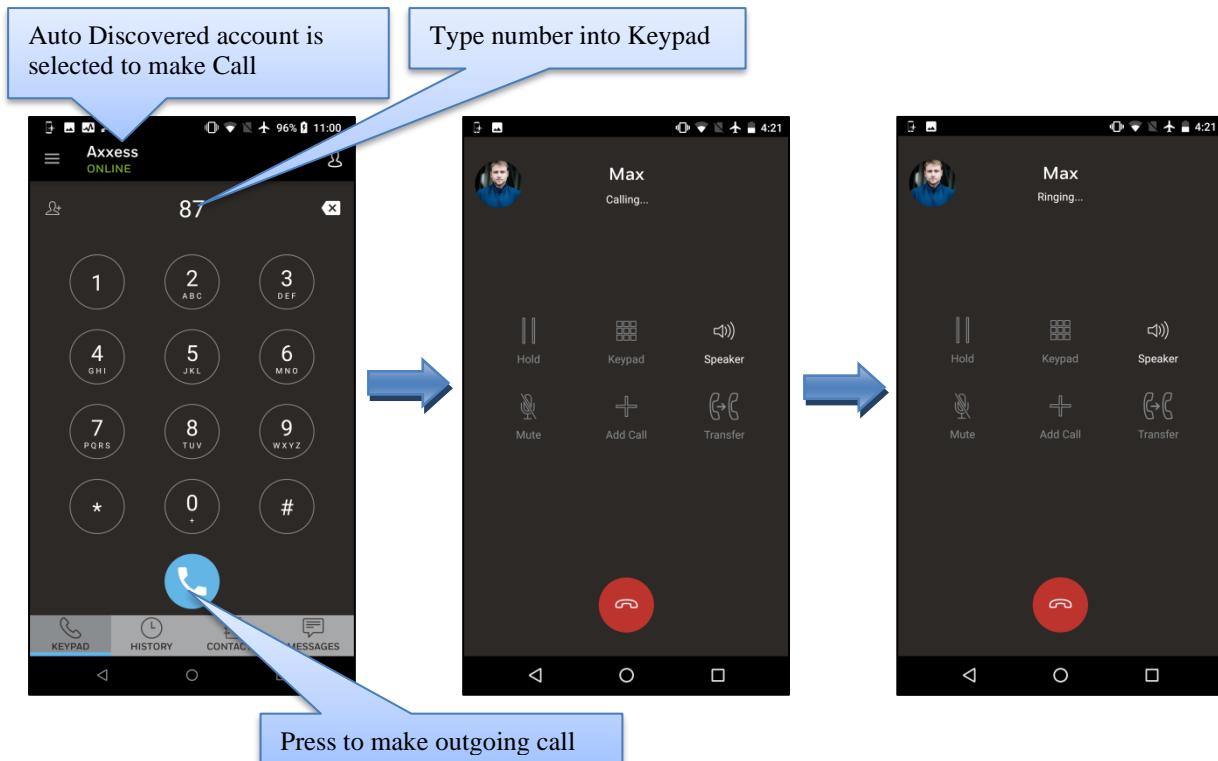


Figure 24-4: Outgoing Call Screen (Number Dialed From Keypad)

24.2.2 Making Outgoing Call from History List

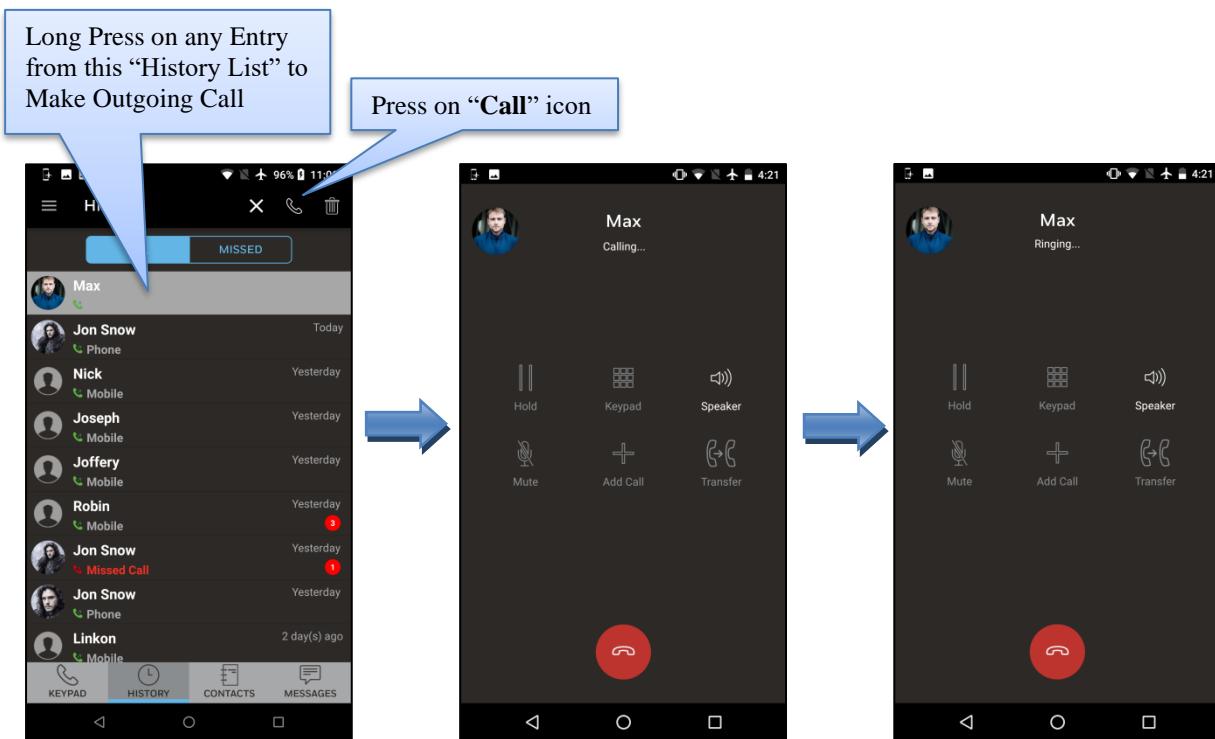


Figure 24-5: Outgoing Call Screen (Number Dialed From History List)

24.2.3 Making Outgoing Call from History Details

From History Details for Saved Contact

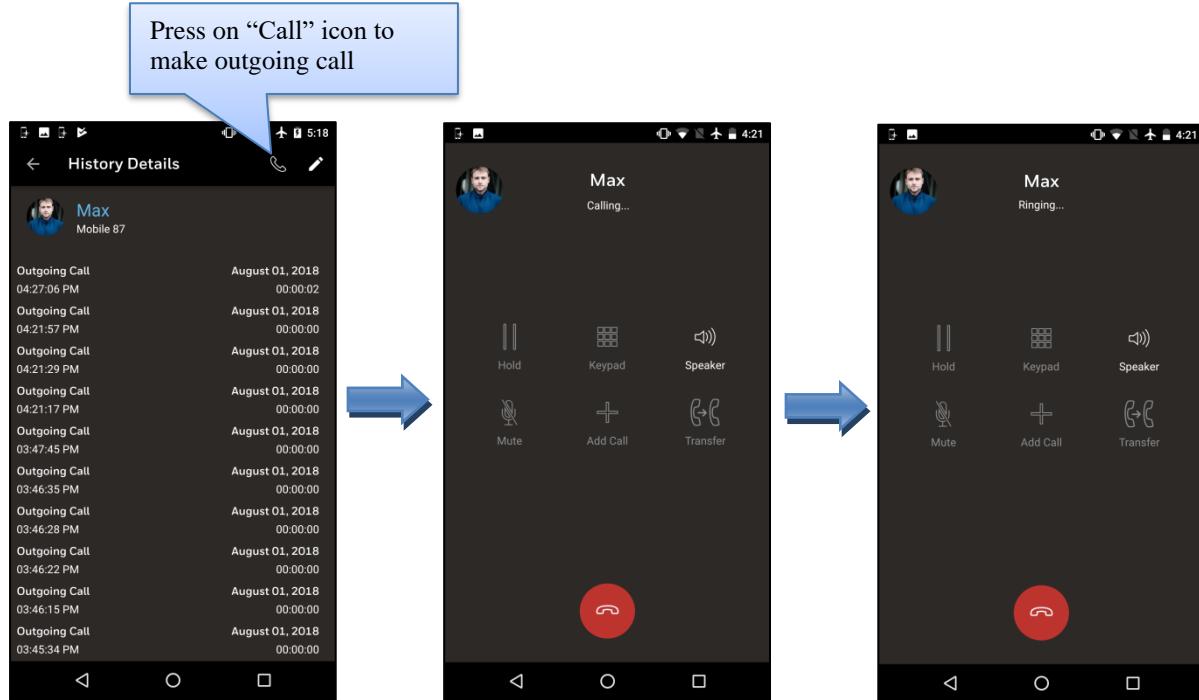


Figure 24-6: Outgoing Call Screen (Number Dialed from History Details of saved contact)

From History Details for Unsaved Contact

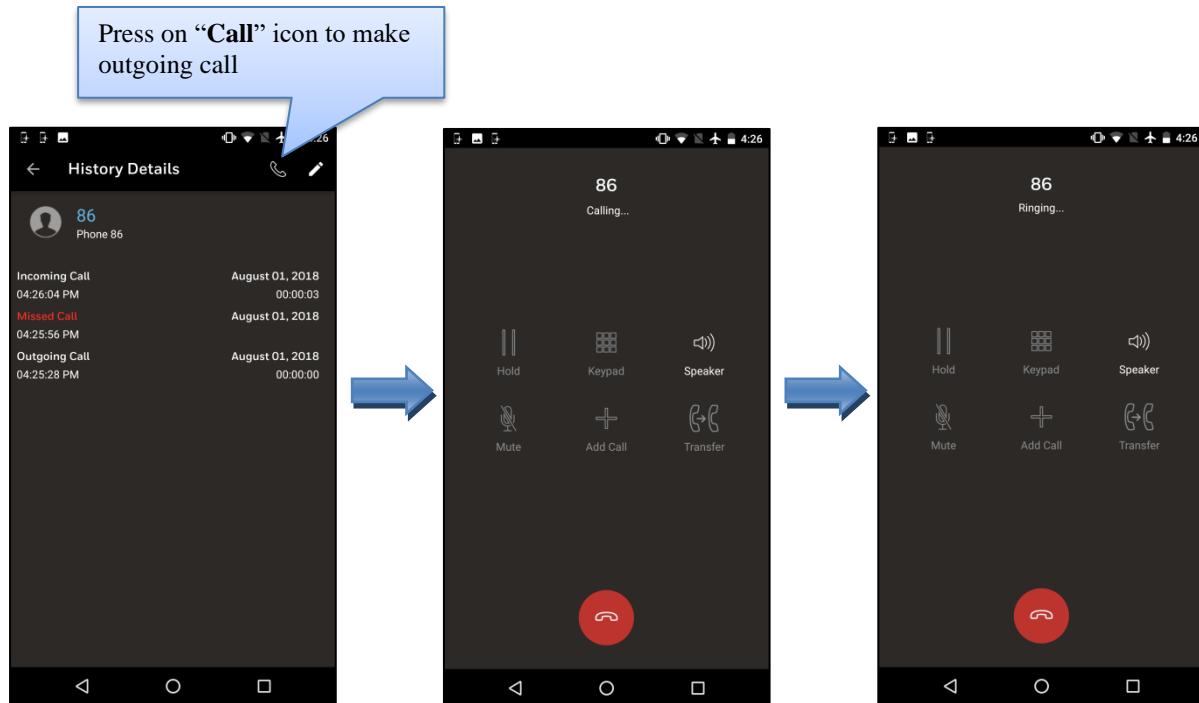


Figure 24-7: Outgoing Call Screen (Number Dialed From History Details of Unsaved Contact)

24.2.4 Making Outgoing Call from Contact Details

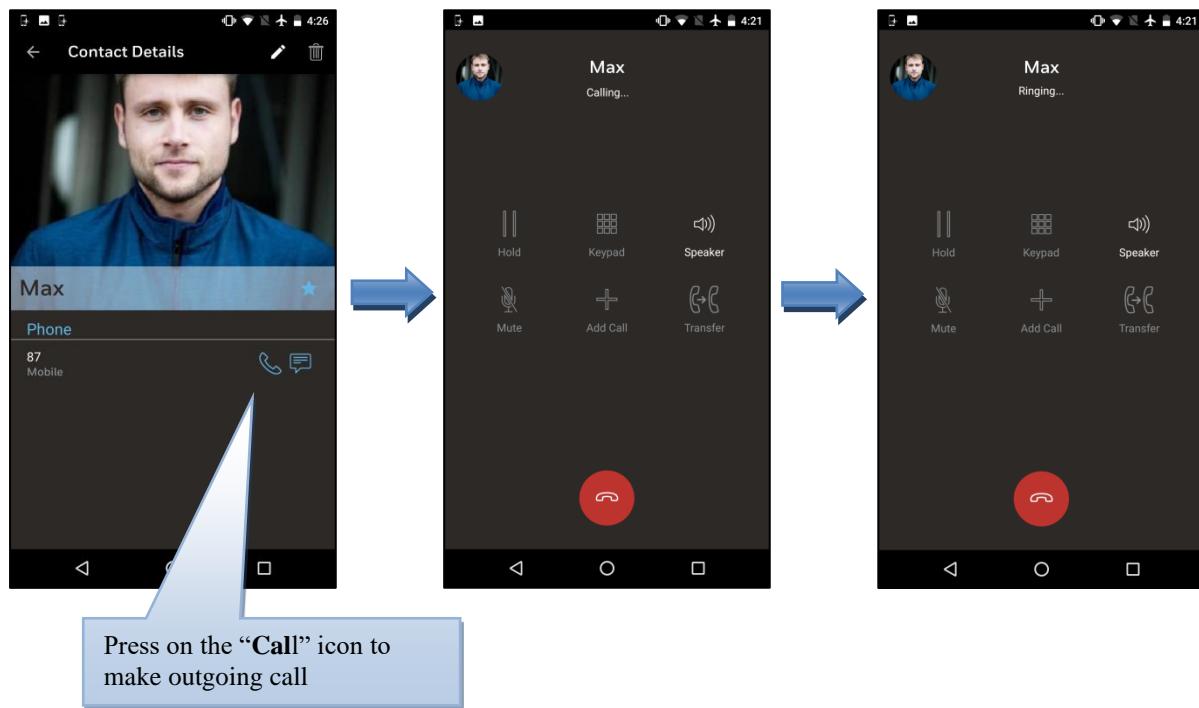


Figure 24-8: Outgoing Call Screen (Number Dialed From Contact Details)

24.2.5 Making Outgoing Call from Buddies Details

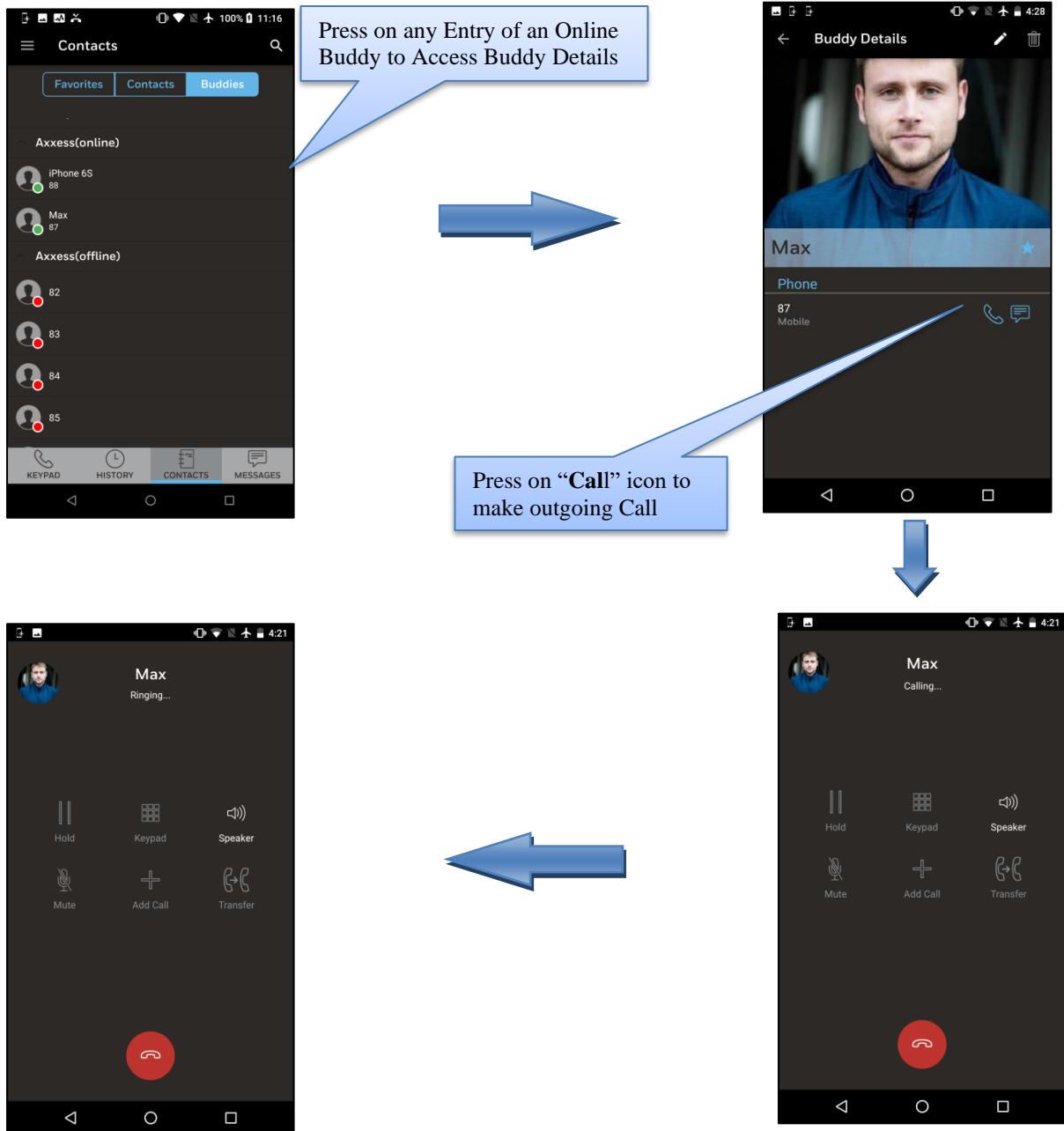


Figure 24-9: Outgoing call Screen (Number Dialed from Buddies Details)

NOTE: If the buddy phone number is saved into contact then it shows Contact name into Call screen. Otherwise, it shows Extension number into Call Screen. But the Buddy list always shows the Device name of that extension from where it's being registered.

24.2.6 Making Outgoing Call from Favorites List

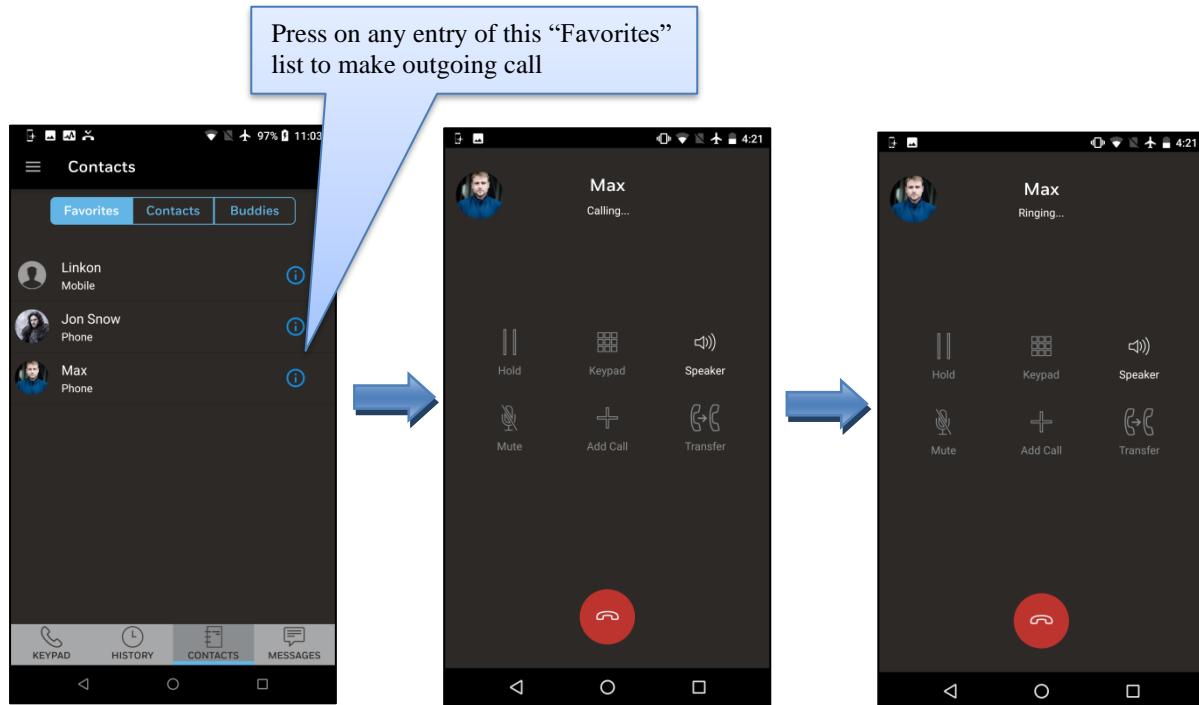


Figure 24-10: Outgoing call Screen (Number Dialed from Favorites List)

24.2.7 Making Outgoing Call from Favorites Contact Details

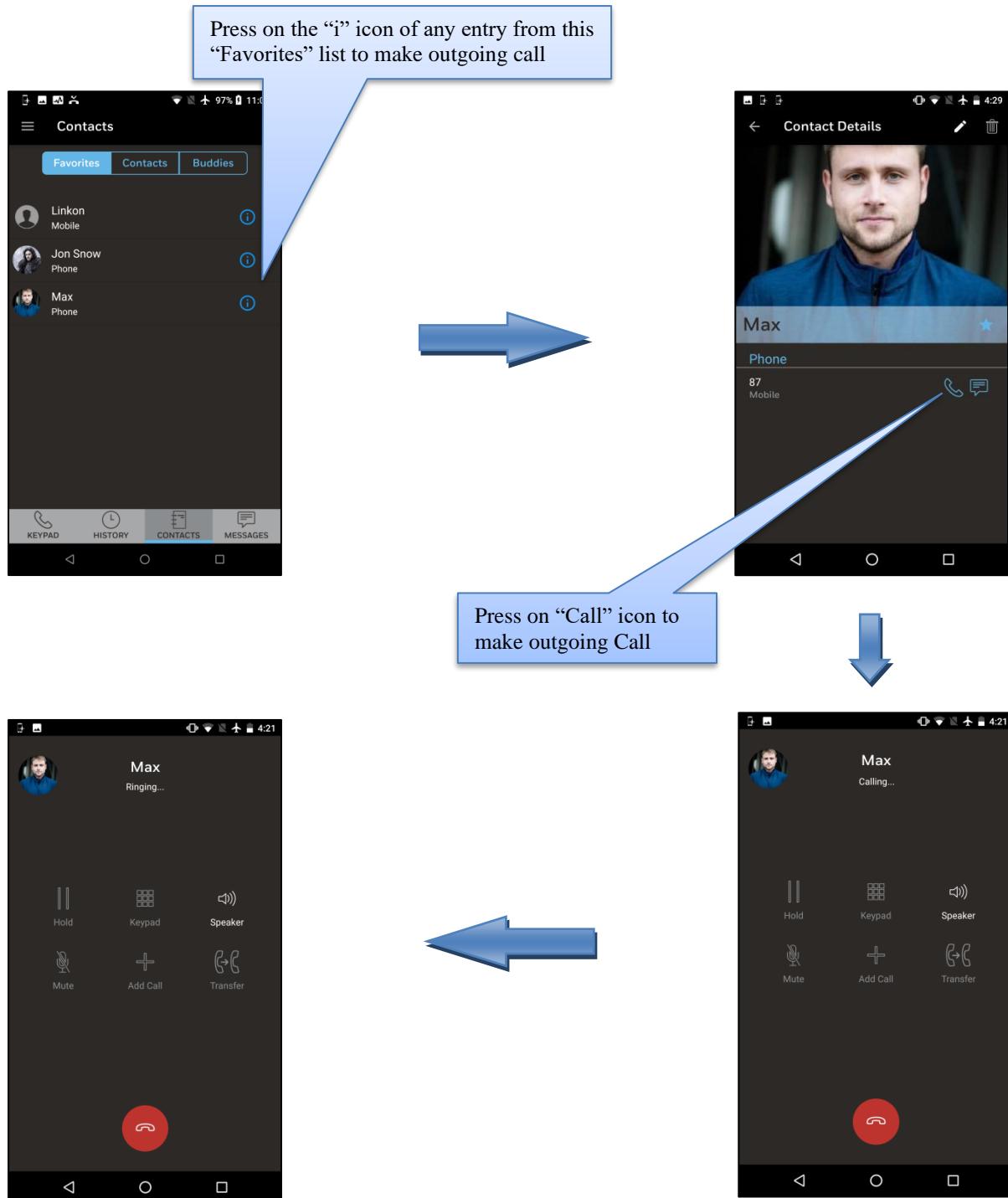


Figure 24-11: Outgoing call Screen (Number Dialed from Favorites Contact Details)

24.3 Outgoing call with Manually Provisioned Account (Custom)

24.3.1 Making Outgoing Call from Keypad

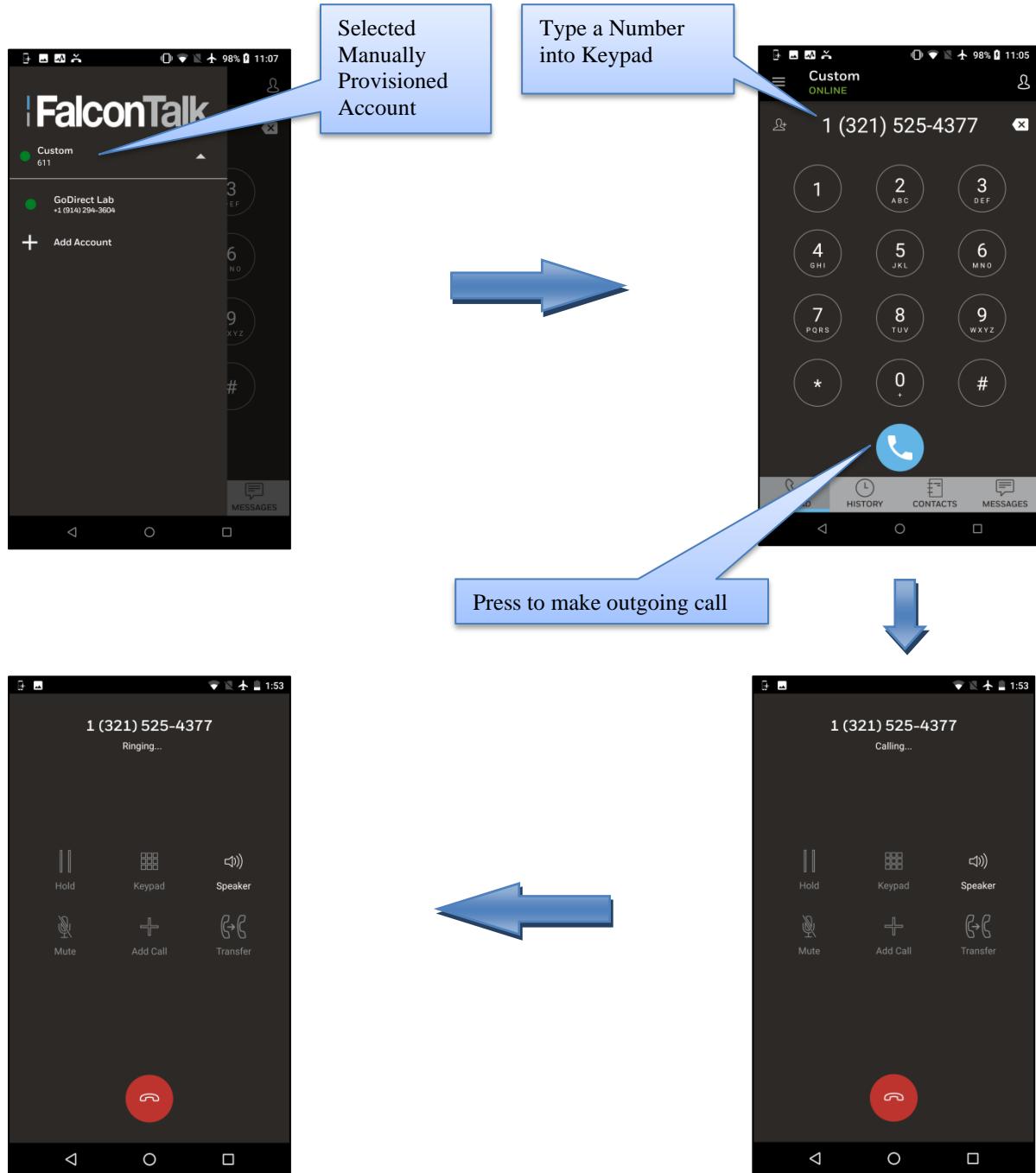


Figure 24-12: Outgoing call with Manually Provisioned account

24.3.2 Making Outgoing call from History List

As this section is similar to making Outgoing call with Auto Discovered account so, see the section: [Making Outgoing Call from History List](#)

24.3.3 Making Outgoing call from History Details

From History Details of Saved Contact

As this section is similar to making Outgoing call with Auto Discovered account so, see the section: [From History Details for Saved Contact](#)

From History Details of Unsaved Contact

As this section is similar to making Outgoing call with Auto Discovered account so, see the section: [From History Details of Unsaved Contact](#)

24.3.4 Making Outgoing call from Contact Details

As this section is similar to making Outgoing call with Auto Discovered account so, see the section: [Making Outgoing Call from Contact Details](#)

24.3.5 Making Outgoing call from Buddies Details

NOTE: For Manually Provisioned accounts (Custom) no Buddy is synced with the server to show buddy list. So there is no option to make Outgoing calls from “Buddies”

24.3.6 Making Outgoing call from Favorites List

As this section is similar to making Outgoing call with Auto Discovered account so, see the section: [Making Outgoing Call from Favorites List](#)

24.3.7 Making Outgoing Call from Favorites Contact Details

As this section is similar to making Outgoing call with Auto Discovered account so, see the section: [Making Outgoing Call from Favorites Contact Details](#)

24.4 Outgoing call with Honeywell account

24.4.1 Making Outgoing Call from keypad

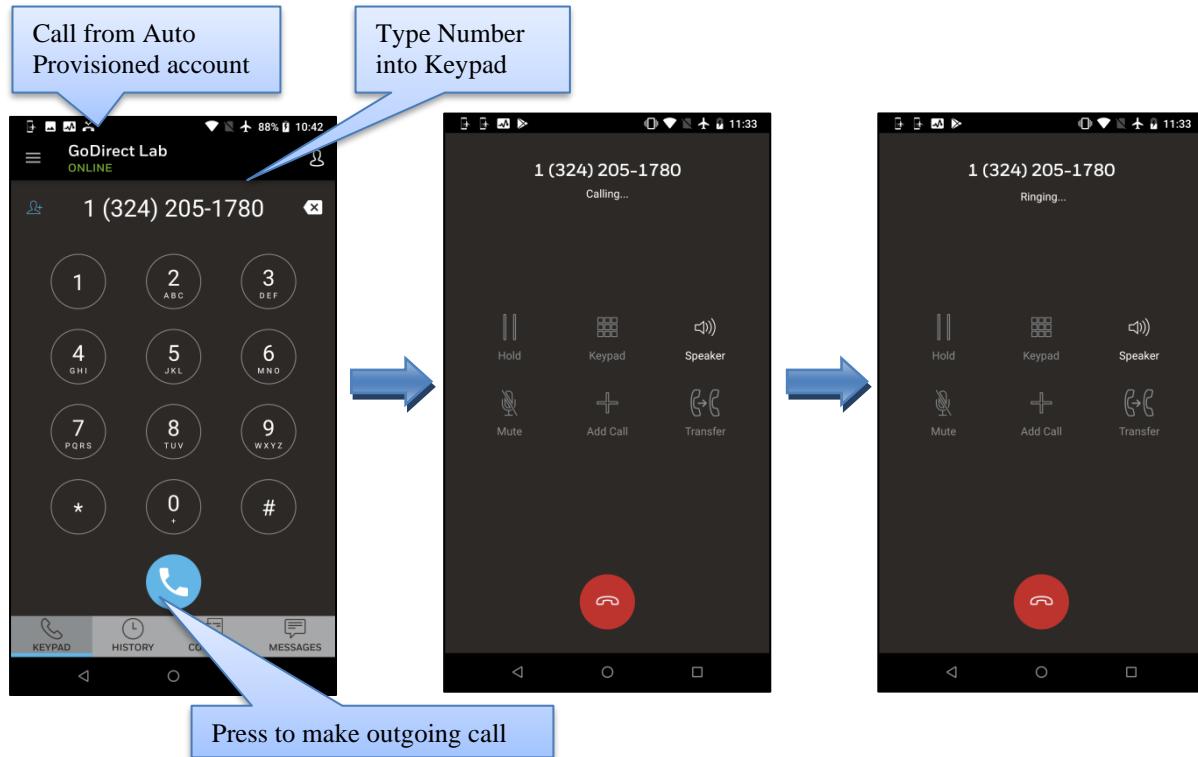


Figure 24-13: Outgoing Call Screen (Number dialed from Keypad)

24.4.2 Making Outgoing Call from History List

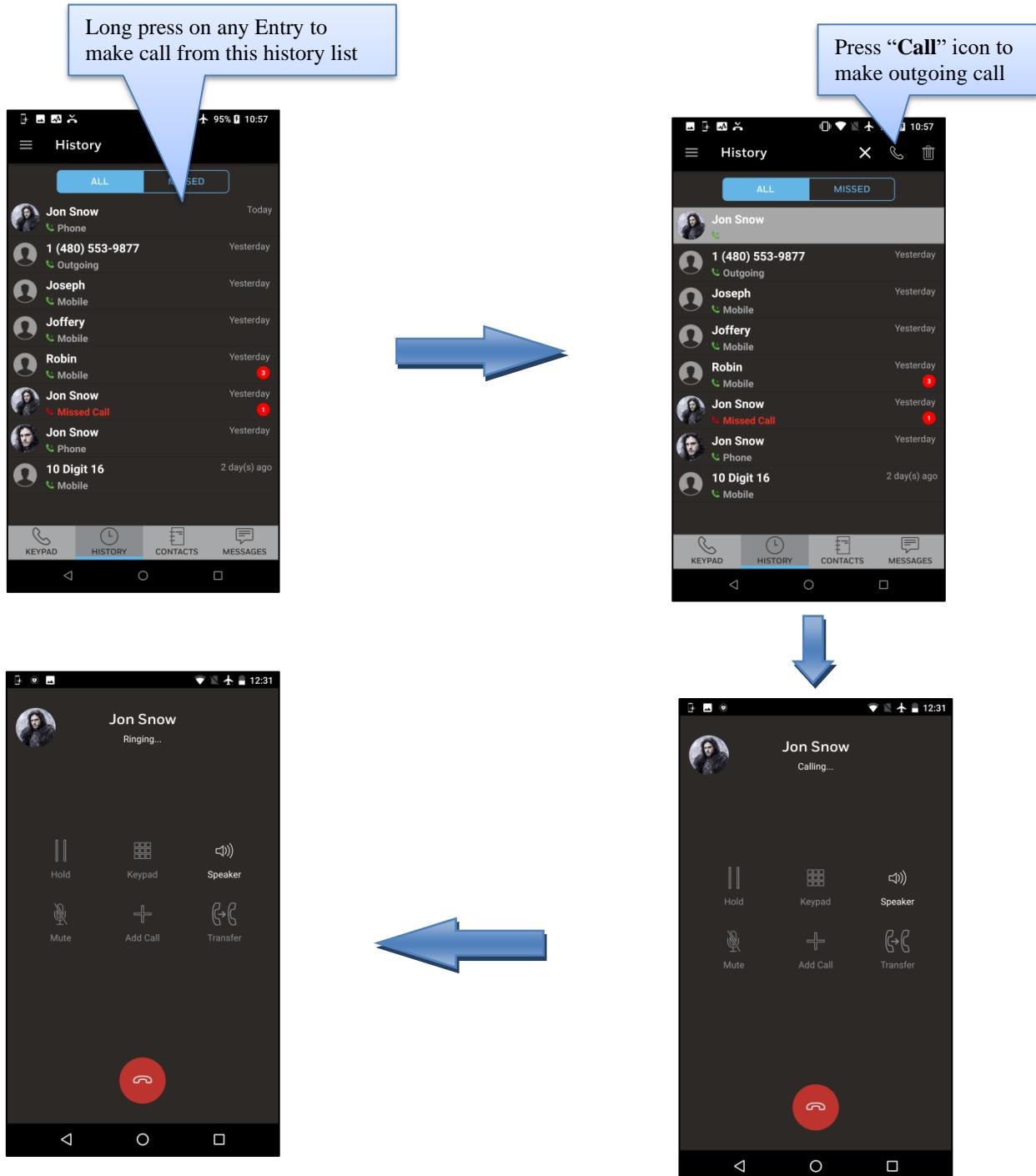


Figure 24-14: Outgoing call (Number dialed from History list)

24.4.3 Making Outgoing Call from History Details (Saved Number)

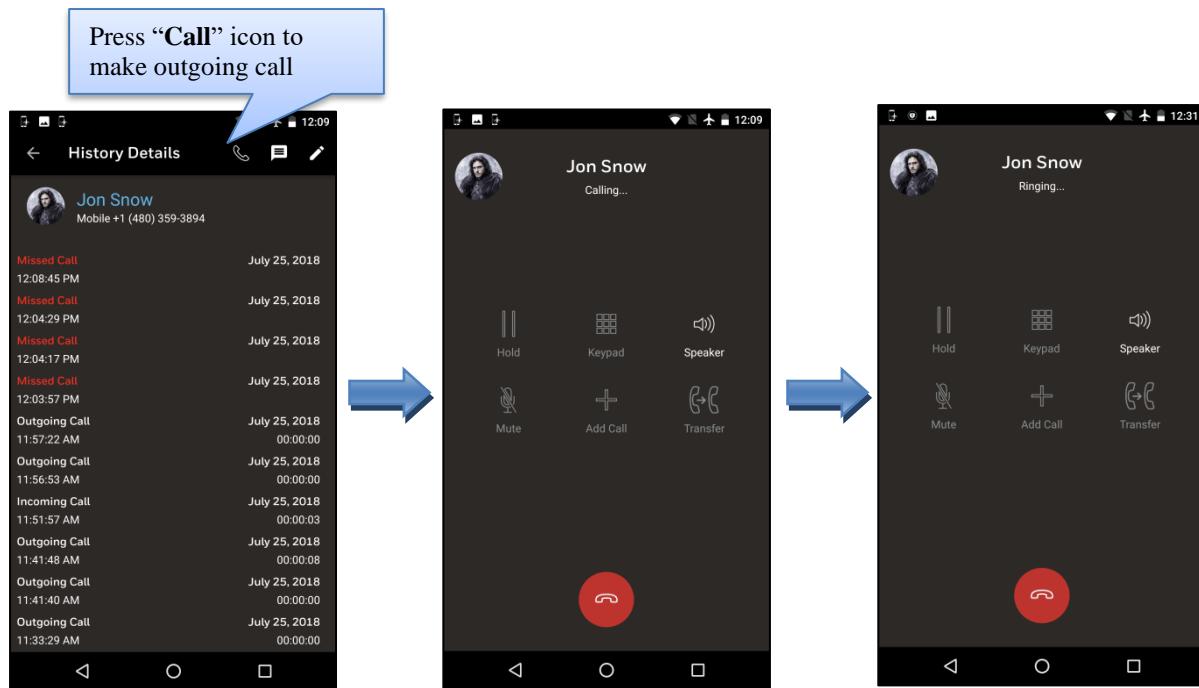


Figure 24-15: Outgoing call Screen (Number Dialed from History details of saved contacts)

24.4.4 Making Outgoing Call from History Details (Unsaved Number)

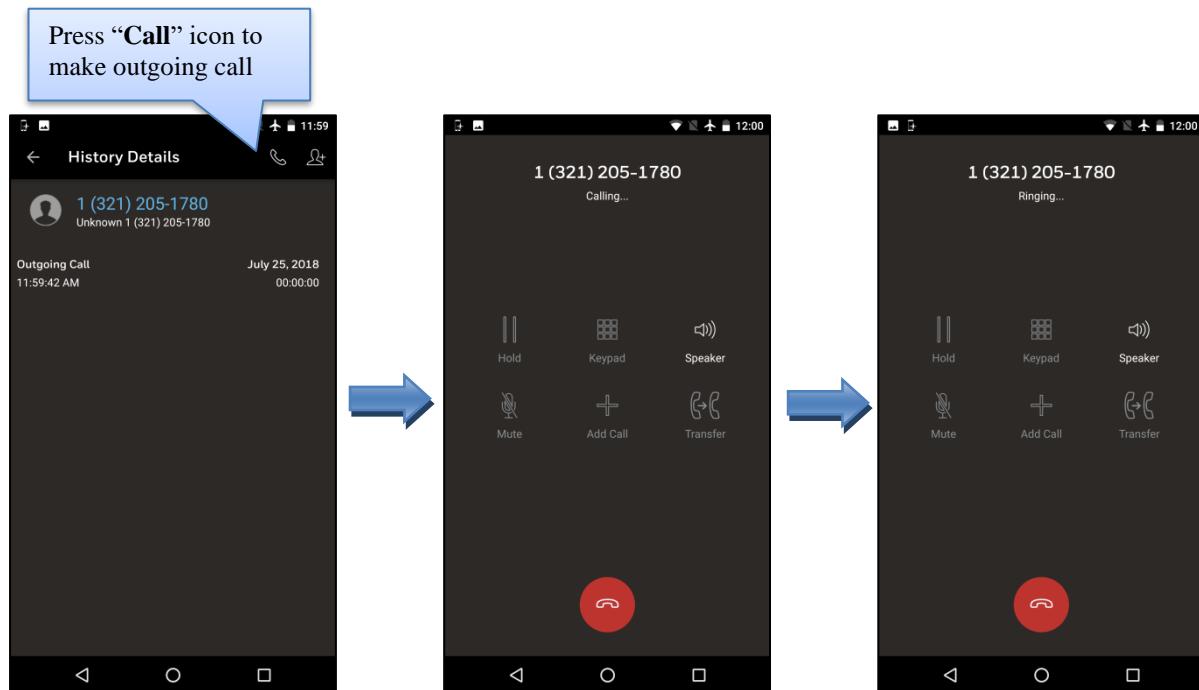


Figure 24-16: Outgoing call Screen (Number Dialed from History details of unsaved contact)

24.4.5 Making Outgoing Call from Contact Details

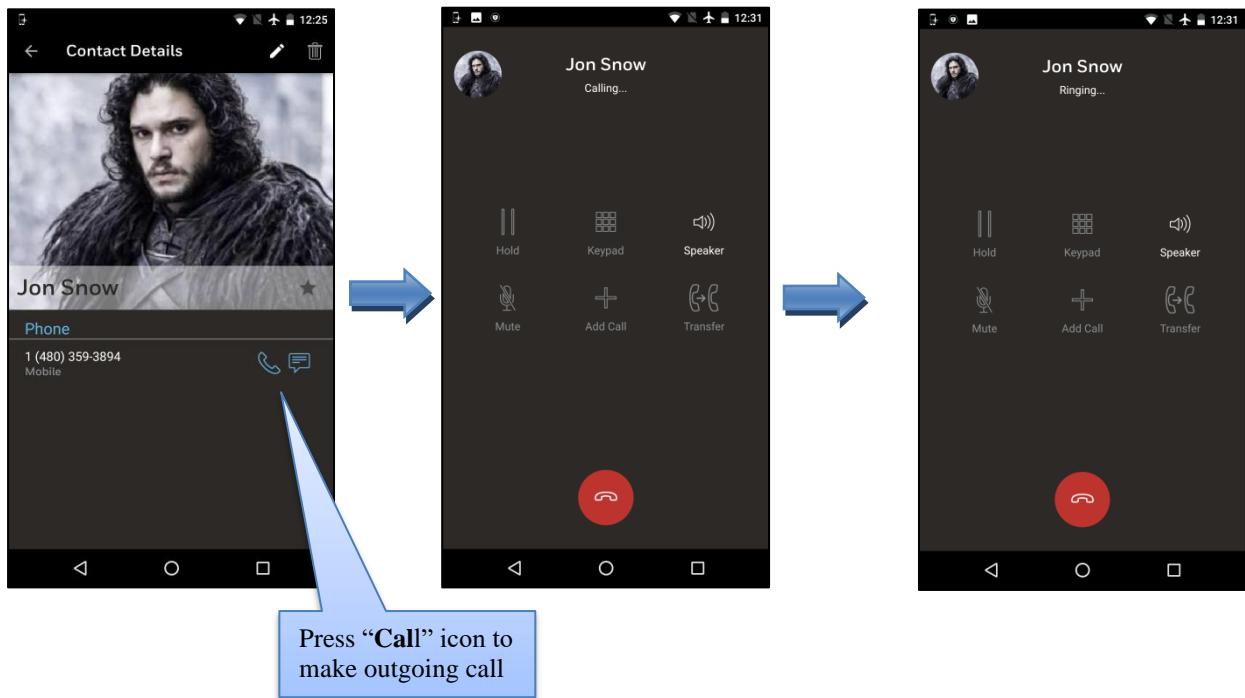


Figure 24-17: Outgoing Call Screen (Number Dialed from Contact Details)

24.4.6 Making Outgoing call from Buddies List

NOTE: For Honeywell accounts call from buddies list is unavailable. So, it is not possible to make outgoing calls from Buddies list

24.4.7 Making Outgoing call from Buddies Details

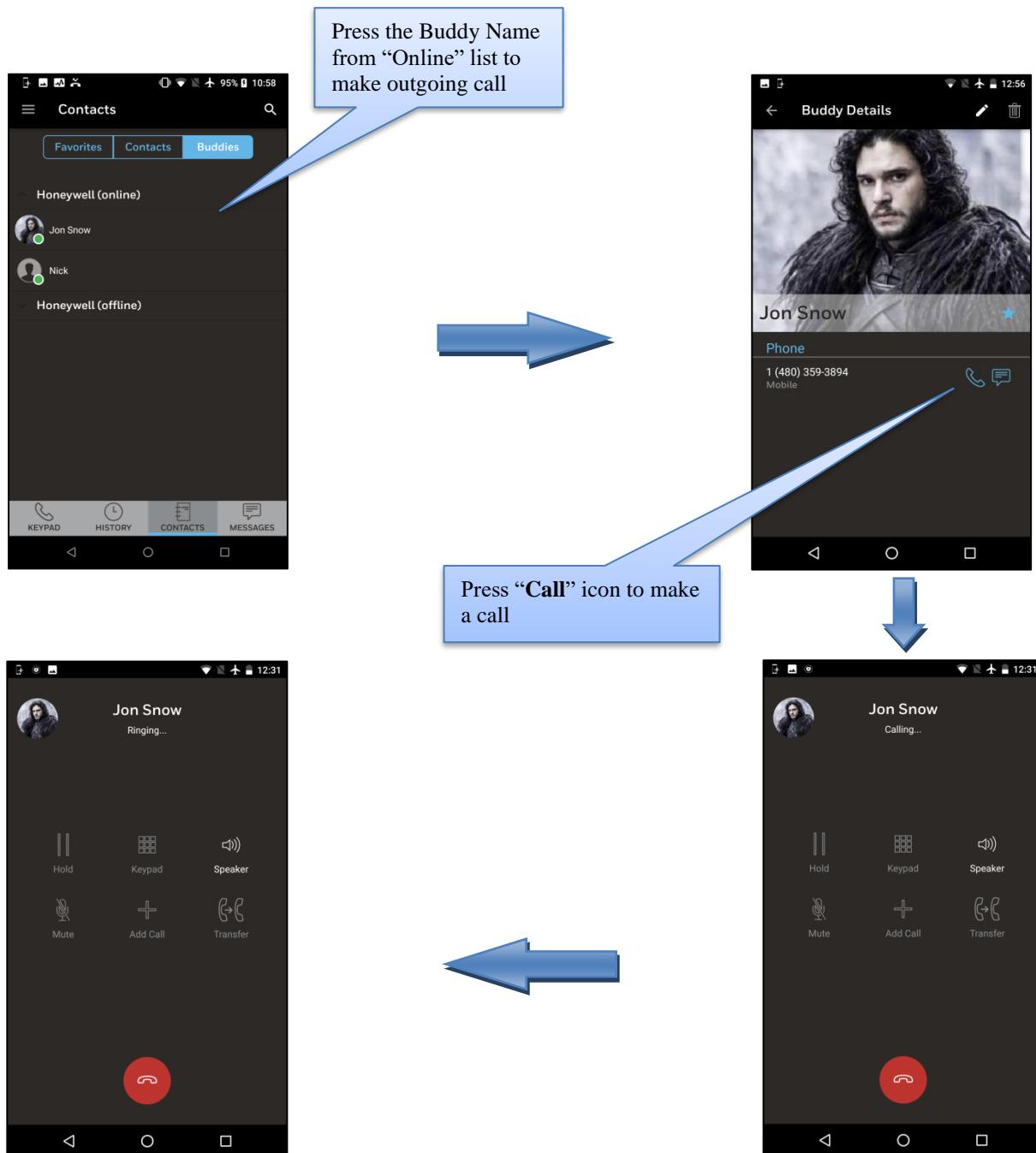


Figure 24-18: Make Outgoing call from buddy details

24.4.8 Making Outgoing call from Favorites List

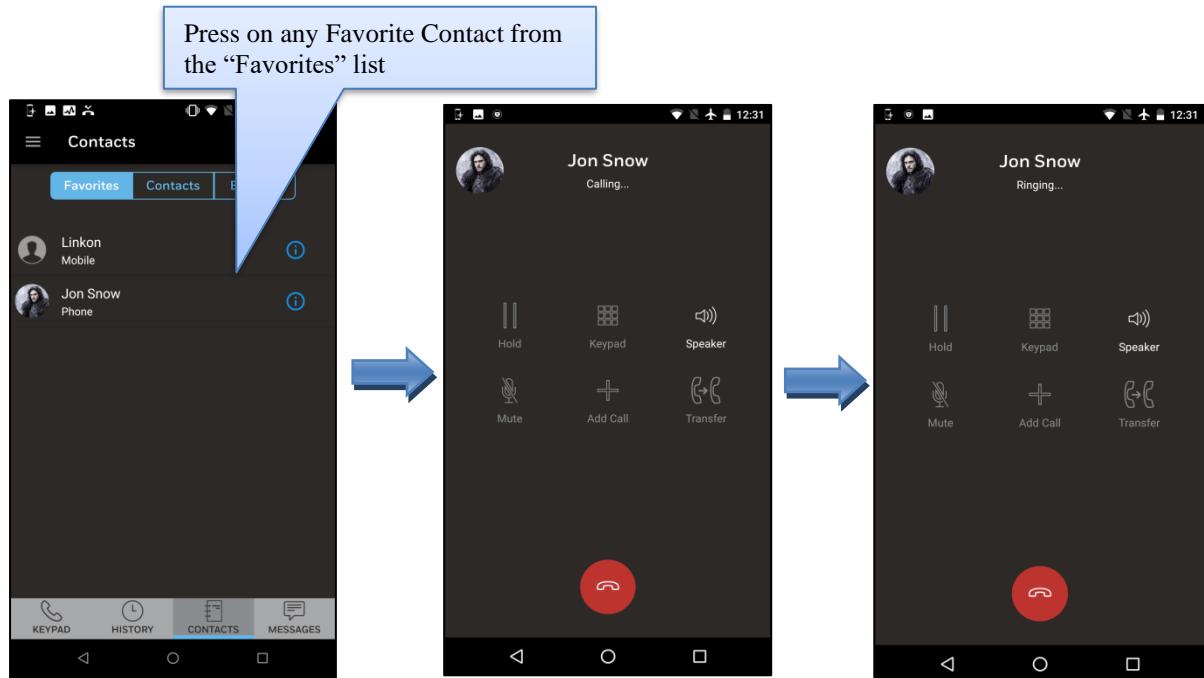


Figure 24-19: Outgoing Call Screen (Number Dialed from Favorites list)

24.4.9 Making Outgoing call from Favorites Contact Details

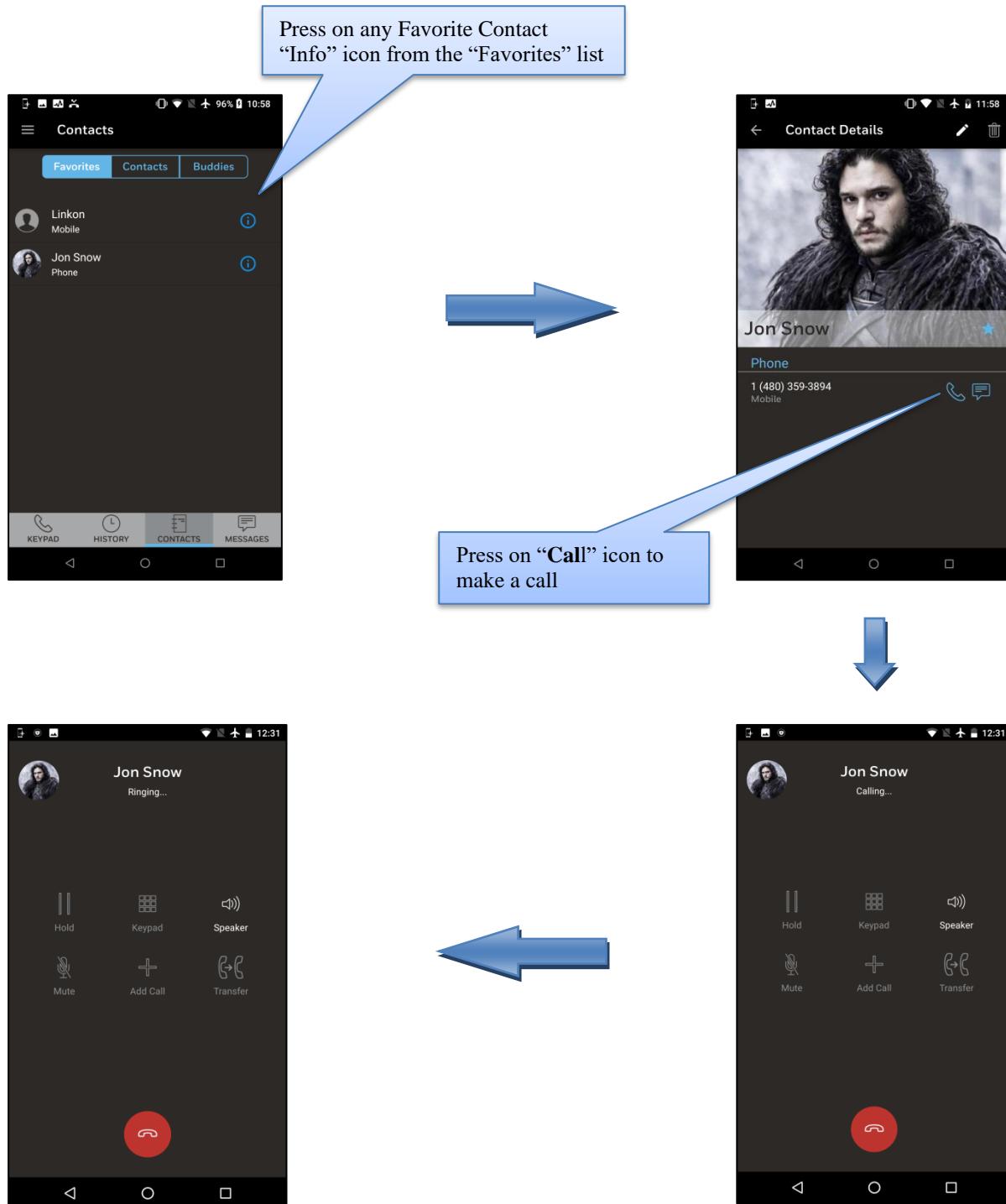


Figure 24-20: Outgoing Call Screen (Number Dialed from Favorites Contact Details)

24.4.10 Making Outgoing call from Message List

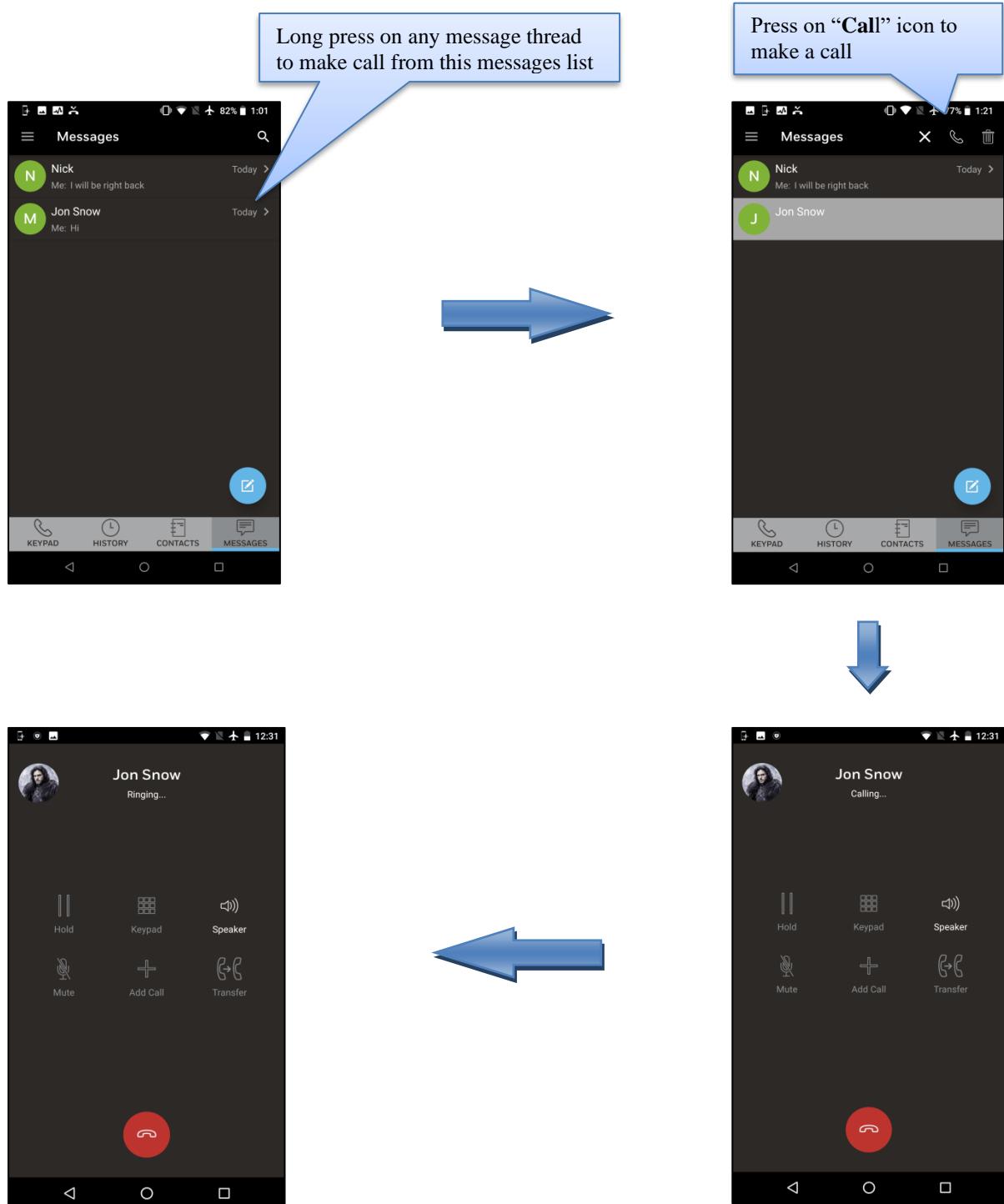


Figure 24-21: Make Outgoing call from message list

24.4.11 Making Outgoing call from Message Thread

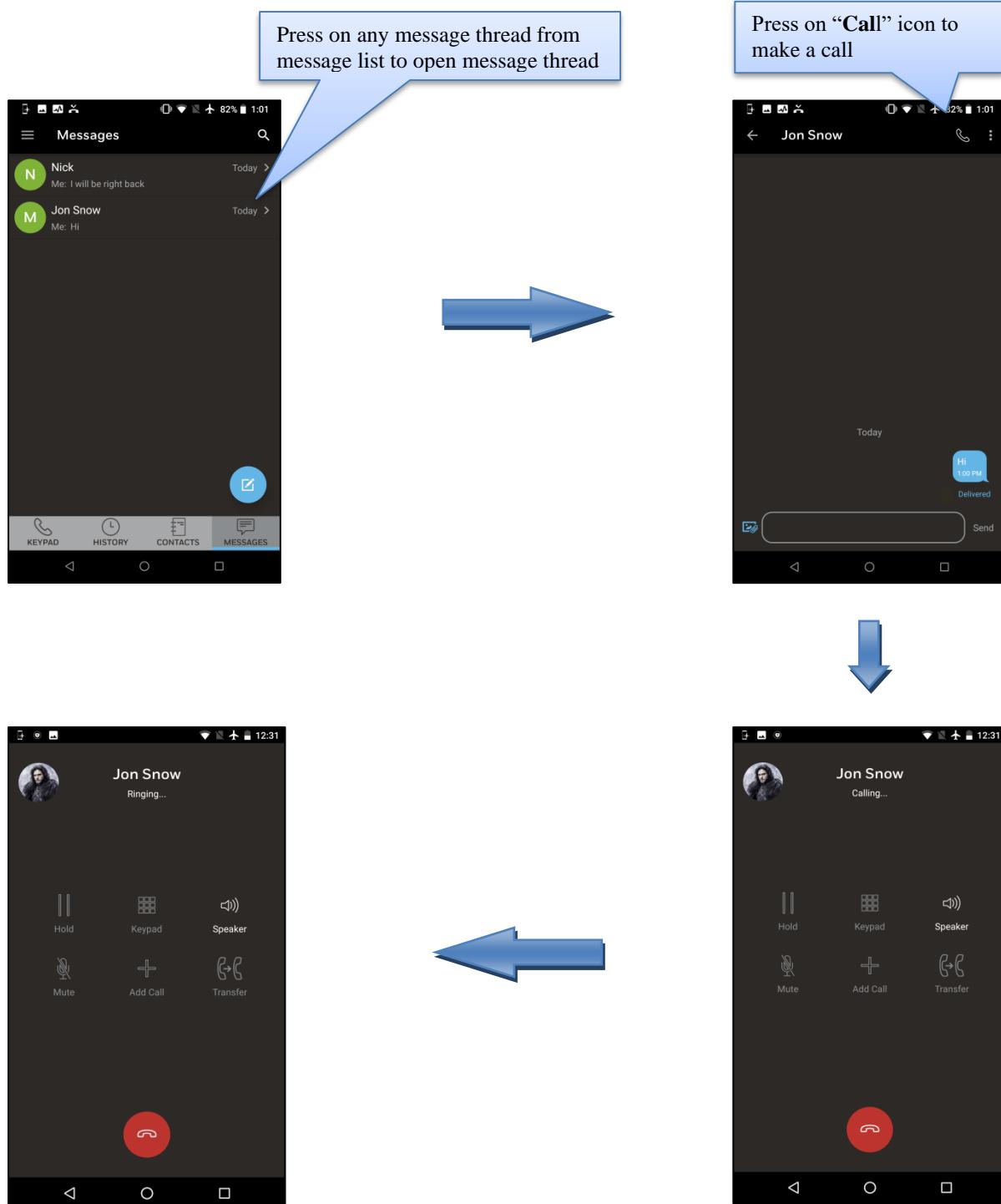


Figure 24-22: Make Outgoing call from message thread

24.5 Making Outgoing Call from Native, Contacts & Recent Module

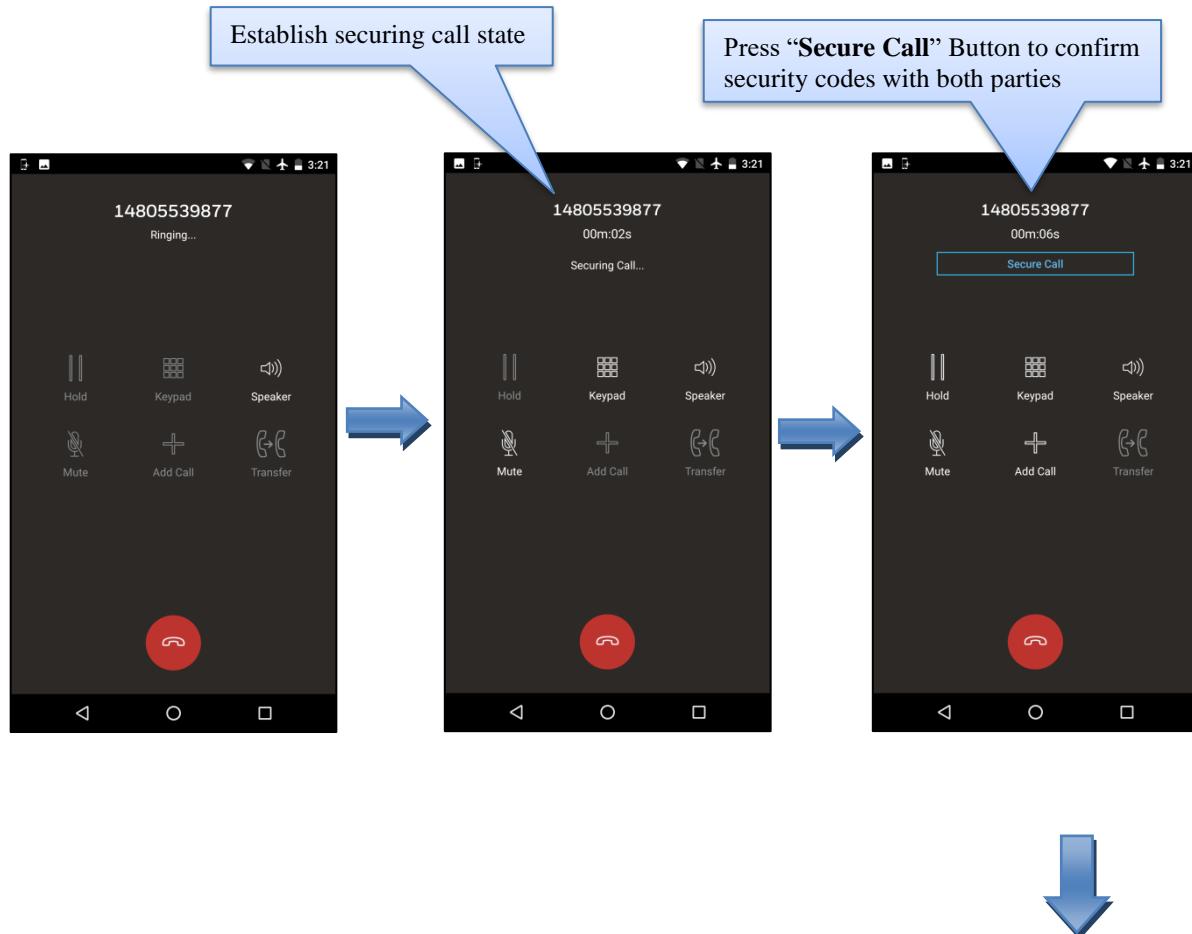
Note: Android doesn't Support Native Call Function for Apps

24.6 Established Calls

24.6.1 End - to - End Secured Call

NOTE: *End-to-End Secured Call is supported and done between two “Secure Call” enabled Honeywell account into FalconTalk Application users.*

*For making this type of calls both caller and receiver have to keep “Secured voice” enabled for Auto Provisioned Account from Account-> Advanced Settings-> Profiles page.
Ref: [Enable Secure Voice option for Honeywell Account](#)*



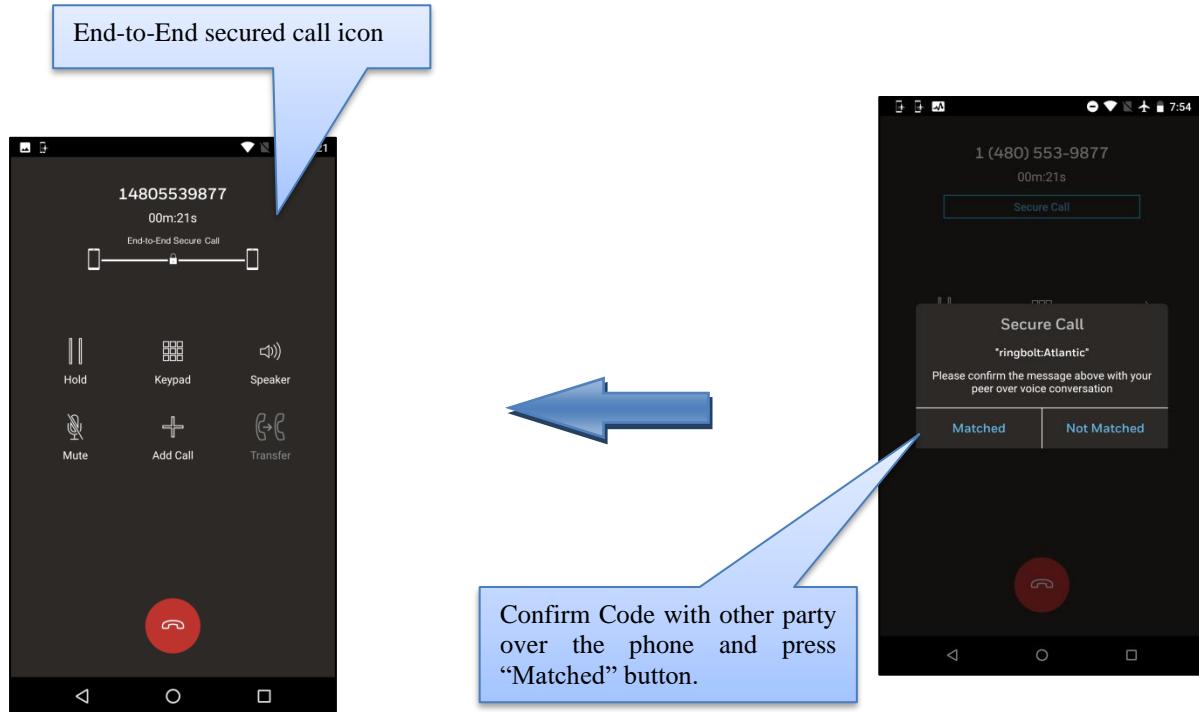


Figure 24-23: Established End – to – End Secured call

24.6.2 Satellite Secured Call

NOTE: When FalconTalk App user calls to regular PSTN line (Mobile or Landline) using Honeywell Account then call will be satellite secured which means app to ground voice channel will be secured. This also happens when a “Secured voice” enabled Honeywell account user makes call to a “Secured voice” disabled Honeywell account user.

This also happens when a “Secured voice” enabled Honeywell account user makes a call to a “Secured voice” disabled Honeywell account user

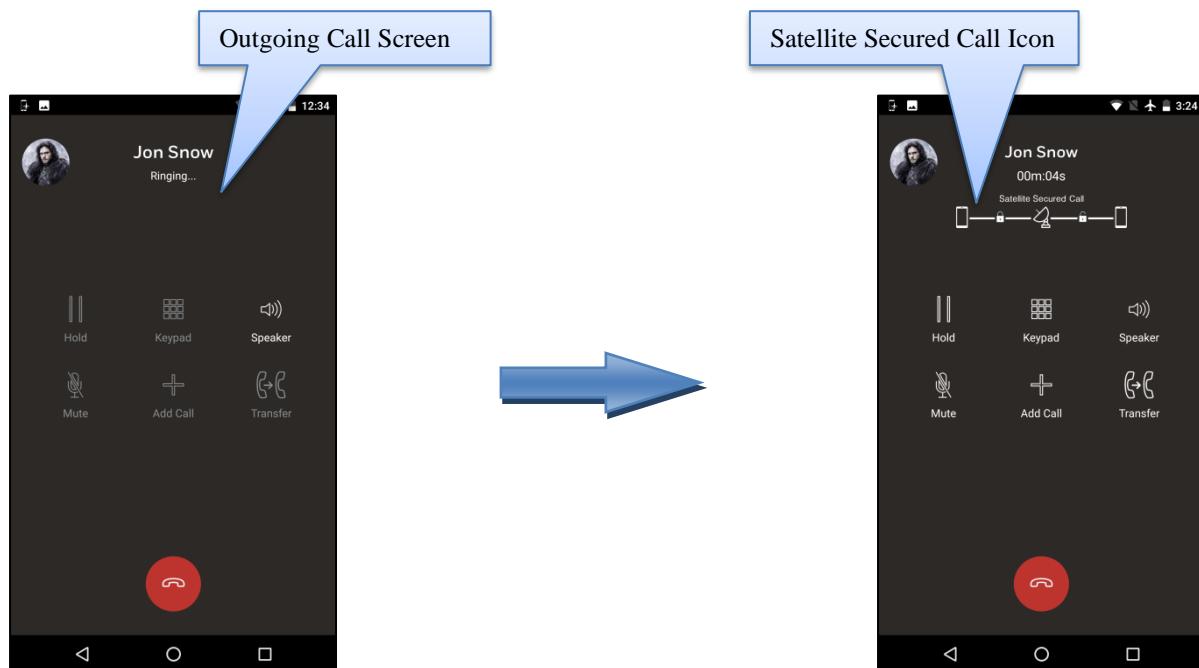


Figure 24-24: Established Satellite Secured Call

24.6.3 Non-Secured Call

NOTE: Non-Secured Calls are done when it is made with Auto Discovered Accounts either in Regular mode or Cabin mode and Manually Provisioned Accounts (Custom).

This also happens when a “Secured voice” disabled Honeywell account user makes a call to a “Secured voice” disabled Honeywell account user.

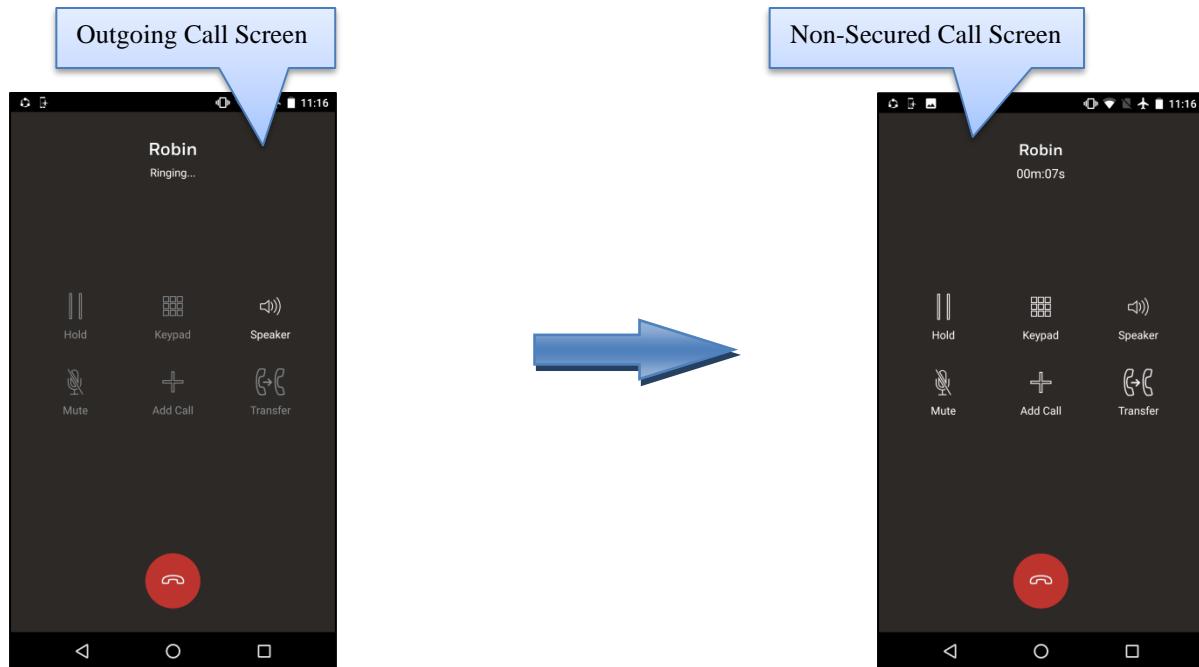


Figure 24-25: Established Non Secured call

24.7 Advanced Call Options of an Established Call

24.7.1 Hold an Active Call

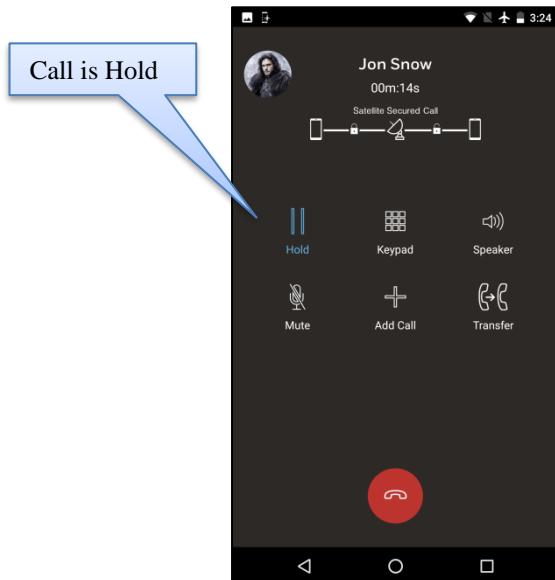


Figure 24-26: Hold an Active Call

24.7.2 Mute an Active Call

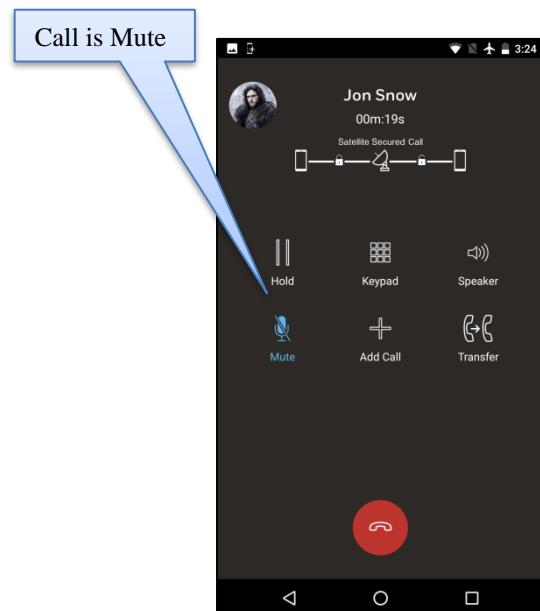


Figure 24-27: Mute an Active Call

24.7.3 Hear Voice on Loud Speaker

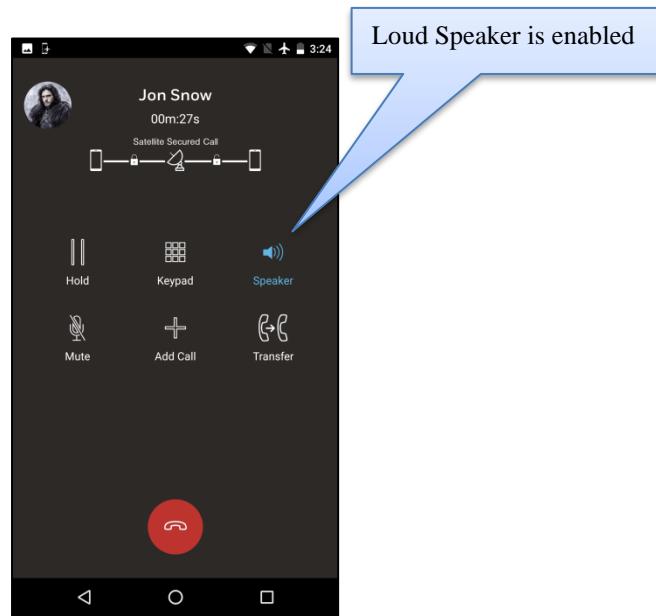


Figure 24-28: Enable Speaker

24.7.4 DTMF Keypad

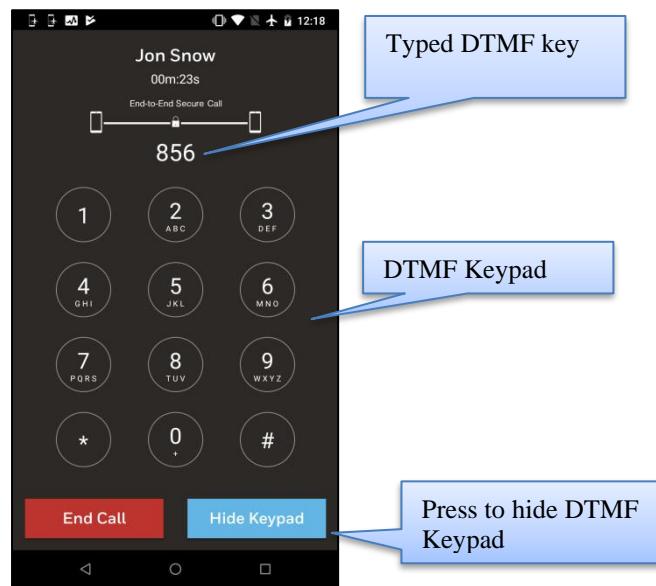


Figure 24-29: DTMF Keypad

24.7.5 Add Call

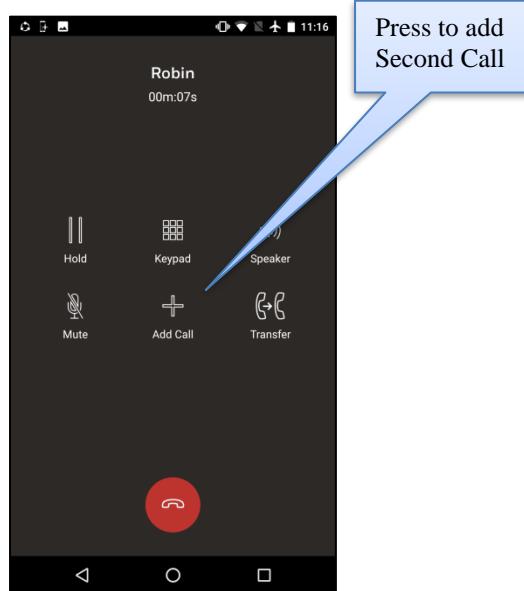


Figure 24-30: Add Call

NOTE: See the mentioned section for detailed understanding of multiple call related feature: [Multiple call](#)

24.7.6 Transfer Call

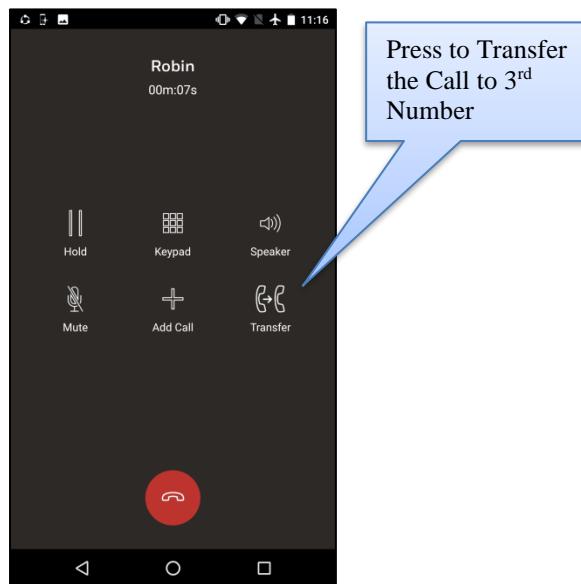


Figure 24-31: Transfer Call

NOTE: See the mentioned section for detailed understanding of transfer call related feature: [Transfer Call](#)

NOTE: Transfer Call is supported only for following types of calls:

- Non-secured Calls (Calls are made with Auto Discovered or Manually Provisioned Accounts). Ref: [Non-Secured Call](#)
- Satellite Secured Calls. Ref: [Satellite Secured Call](#)

24.7.7 Swap Calls

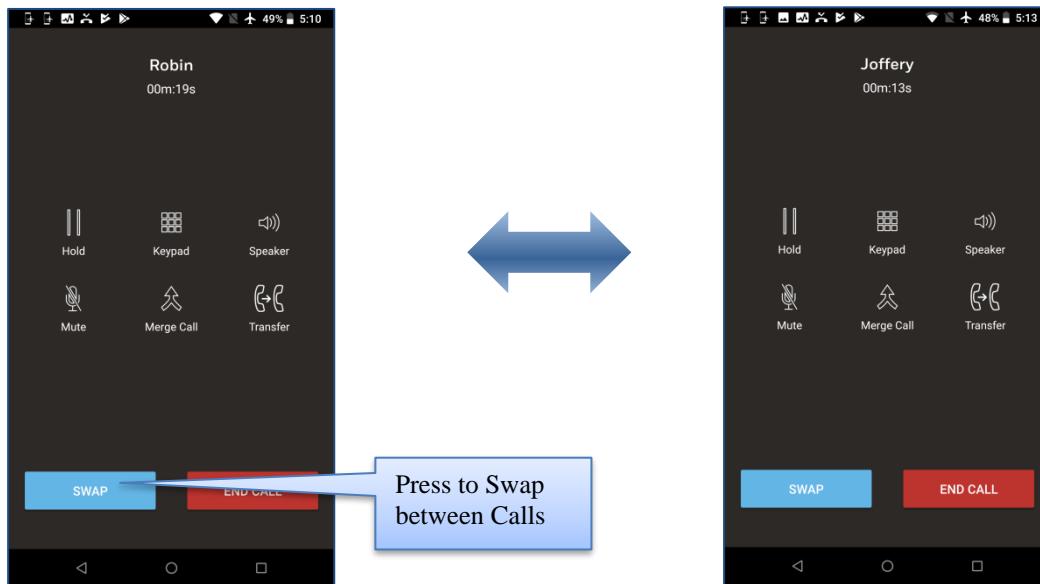


Figure 24-32: Swap Between Calls

24.7.8 Merge Call

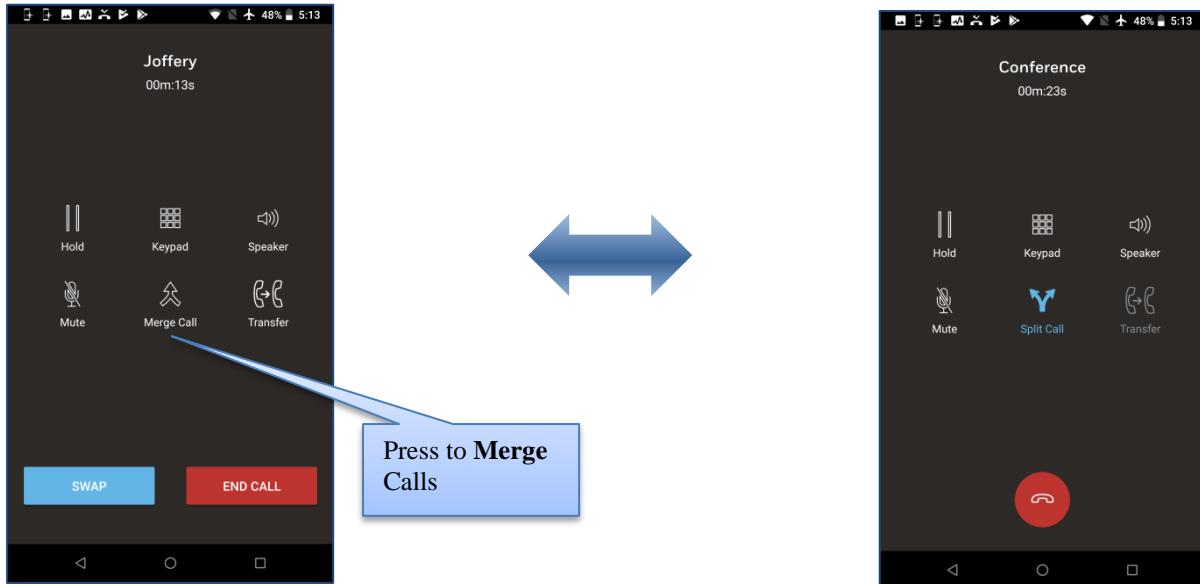


Figure 24-33: Merge Dual Call

24.7.9 Split Calls

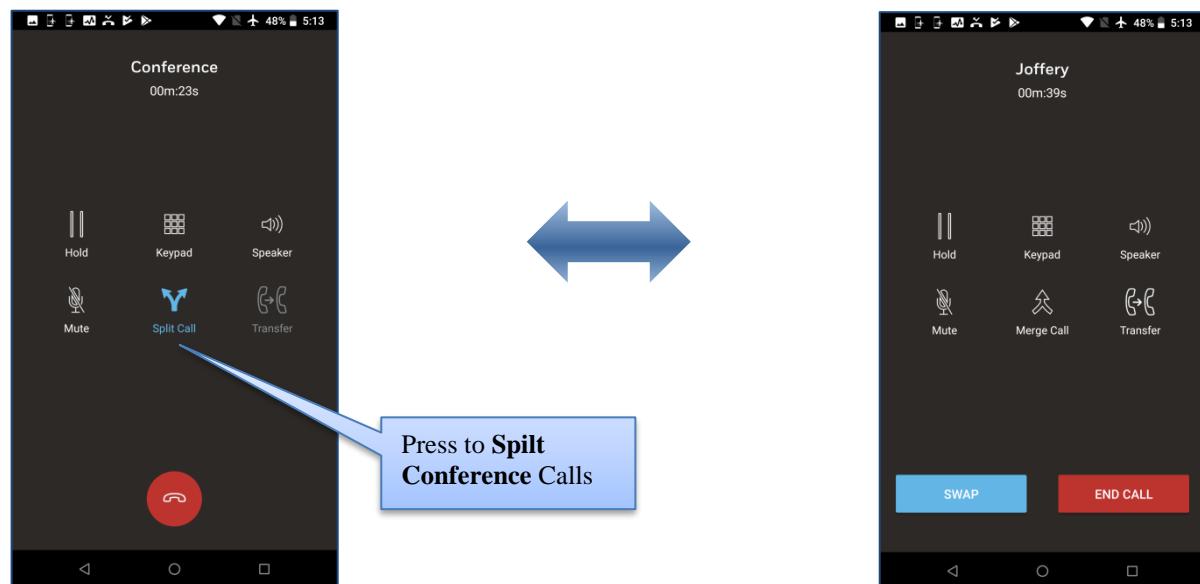


Figure 24-34: Split Conference Call

24.8 Multiple call

NOTE: “Add Call” option is to add 3rd party to the current conversation to initiate 3-way conference call.

NOTE: Auto Provisioned Accounts and Auto Discovered Accounts with both protocols (SIP and IAX2) support “Add Call” feature.

24.8.1 Adding Call from Keypad

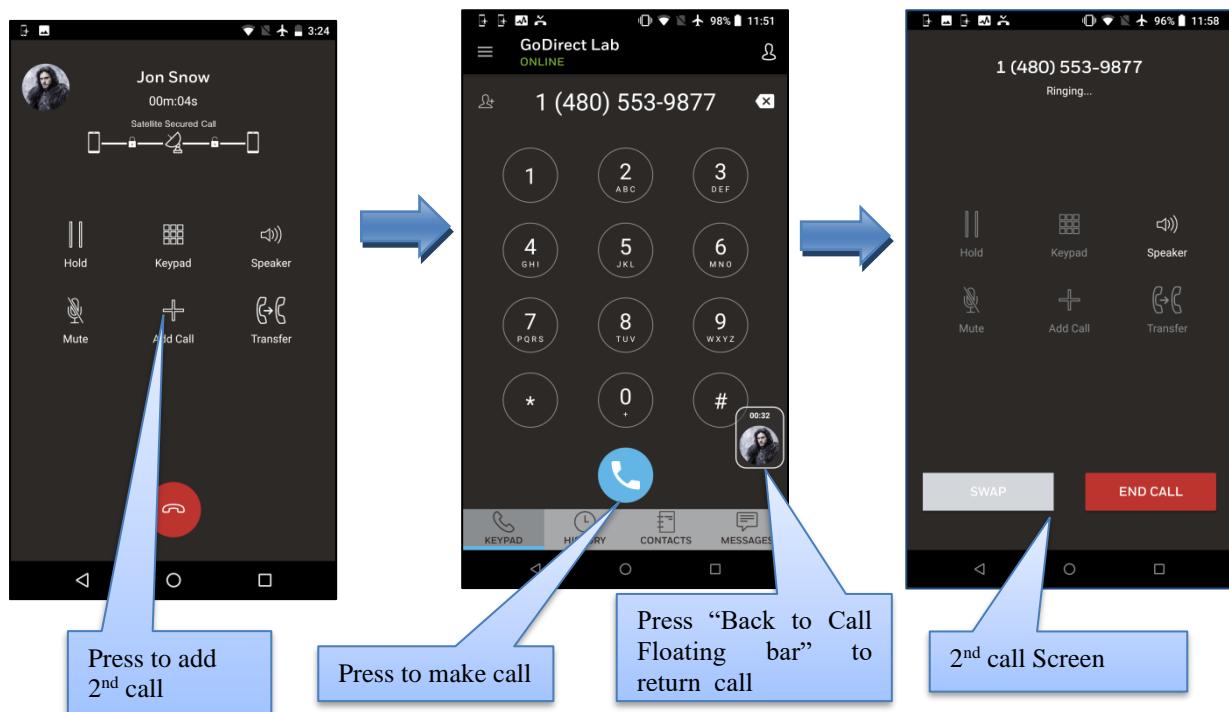


Figure 24-35: Add 2nd Call from Keypad

24.8.2 Adding Call from History List

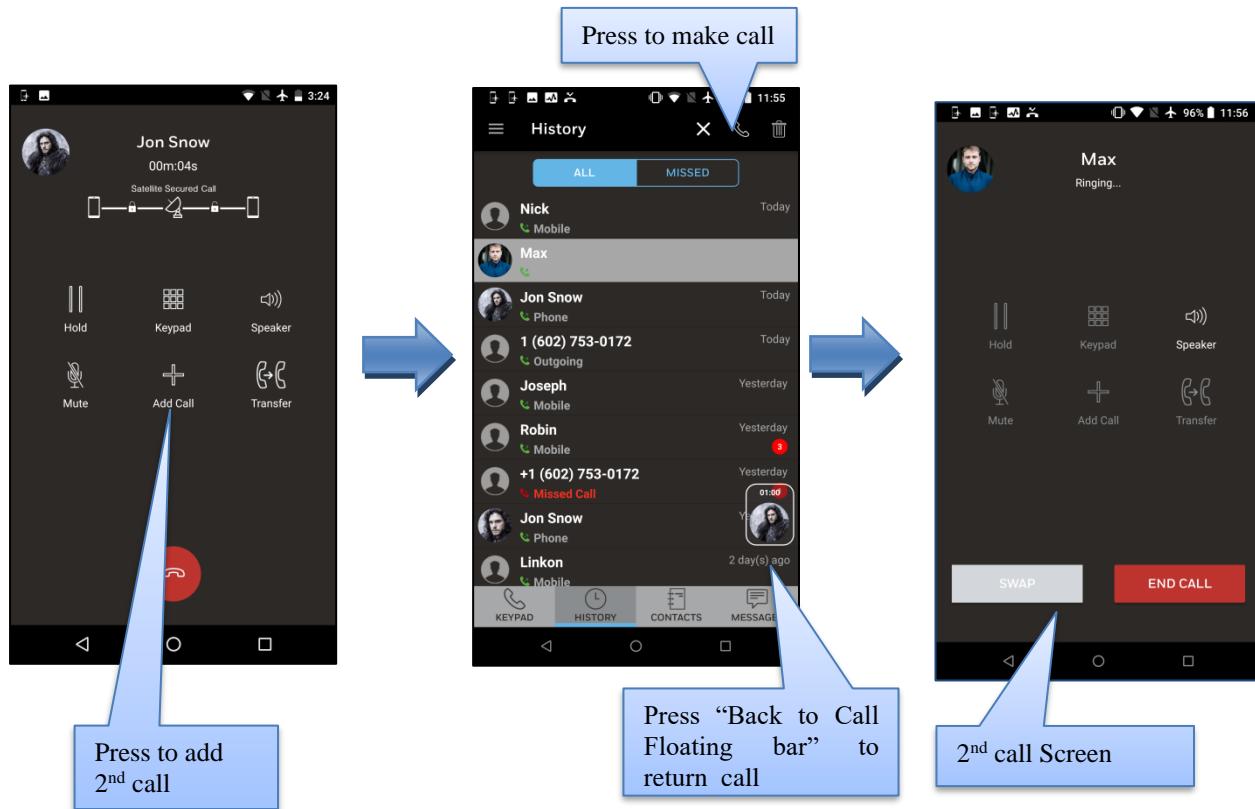


Figure 24-36: Add 2nd Call from History List

24.8.3 Adding Call from History Details

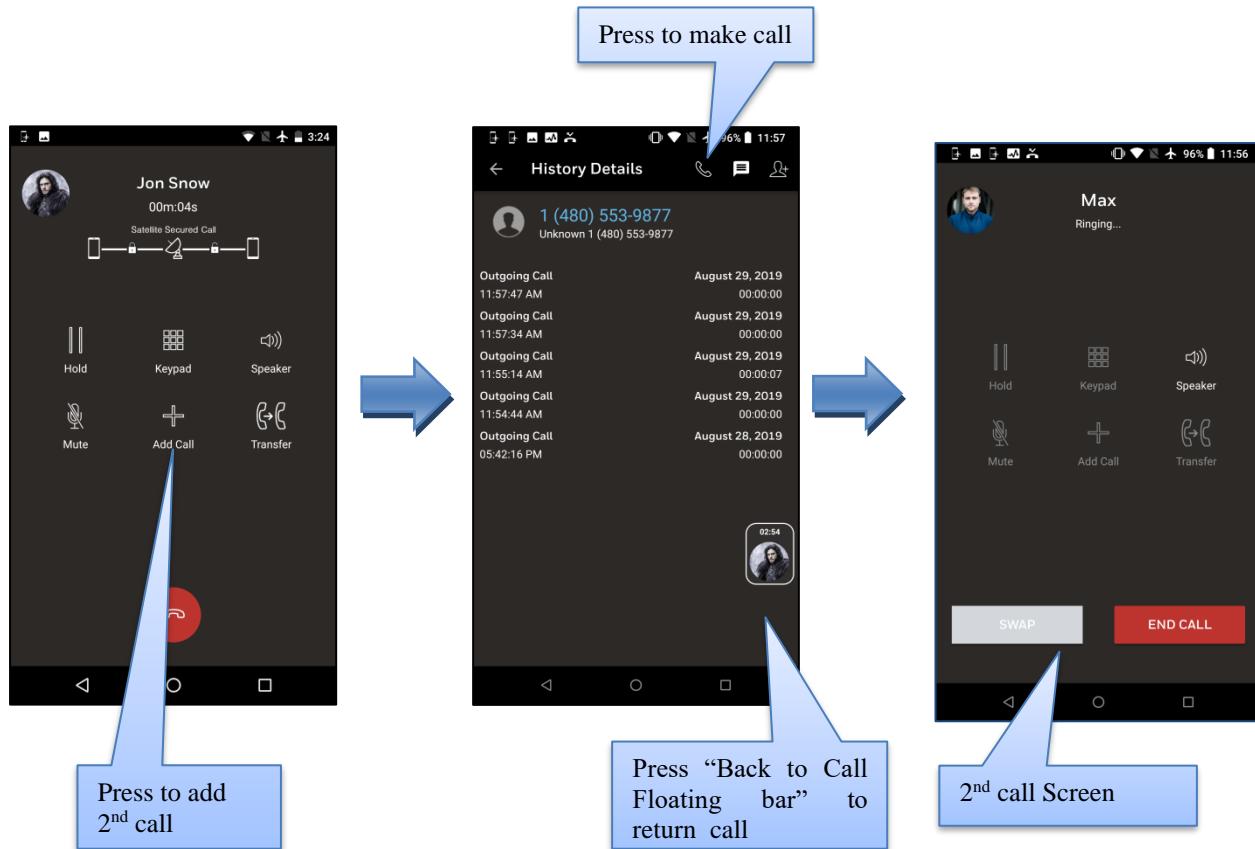


Figure 24-37: Add 2nd Call from History Details

24.8.4 Adding Call from Contact Details

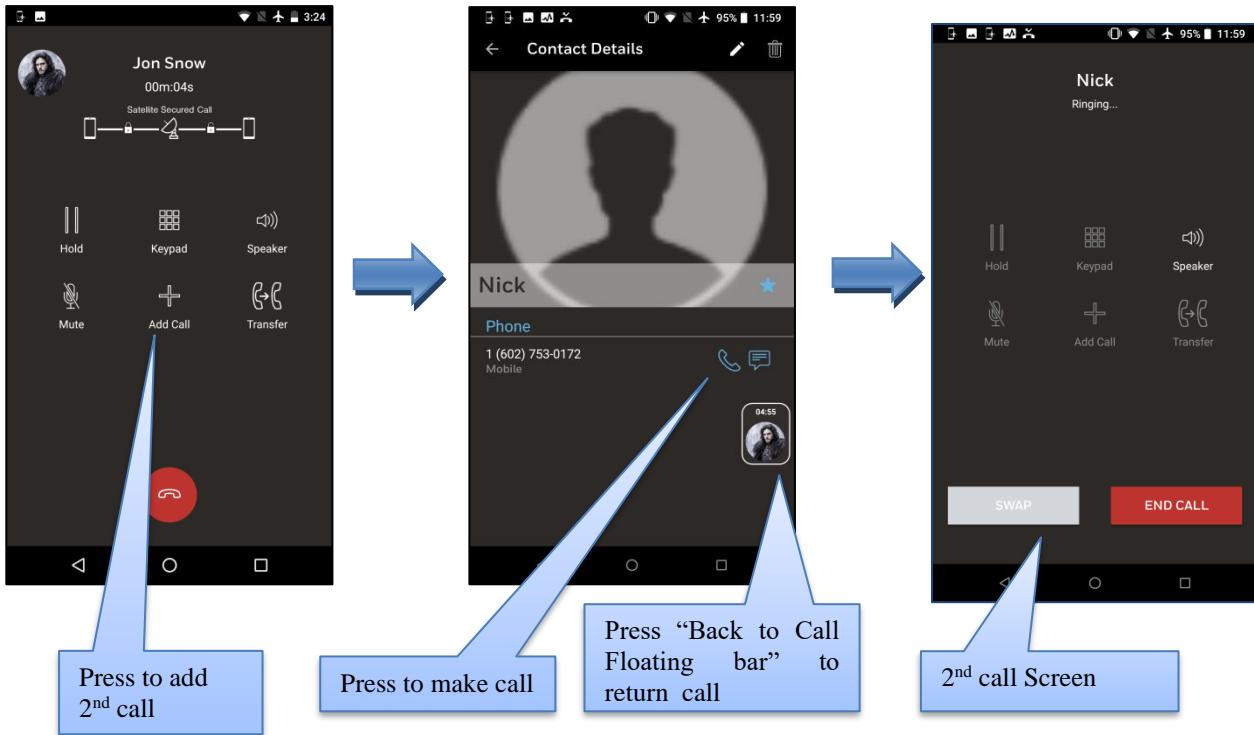


Figure 24-38: Add 2nd Call from Contact Details

24.8.5 Add Call from Buddy details

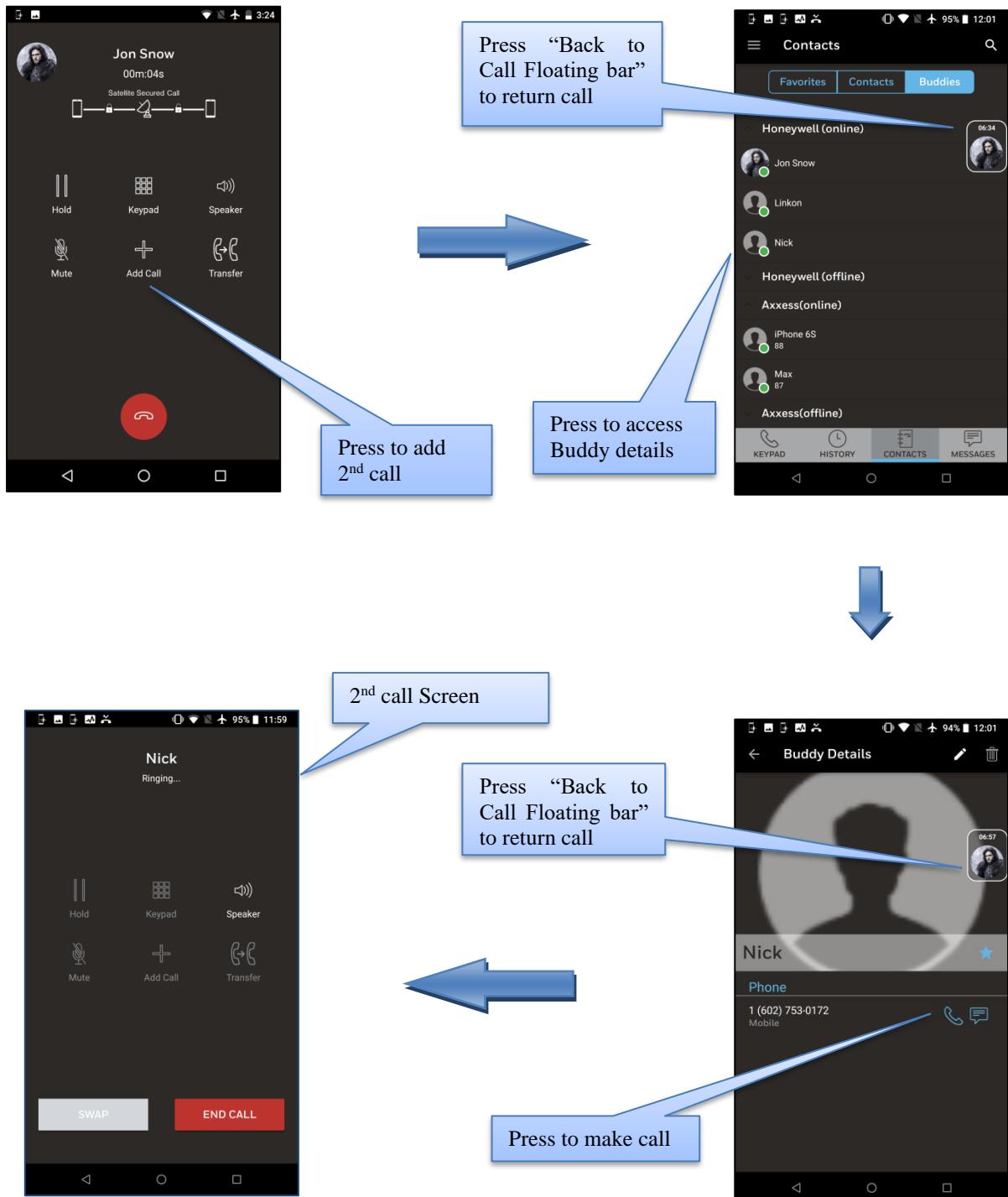


Figure 24-39: Add 2nd Call from Buddy Details

24.8.6 Add Call from Favorites List

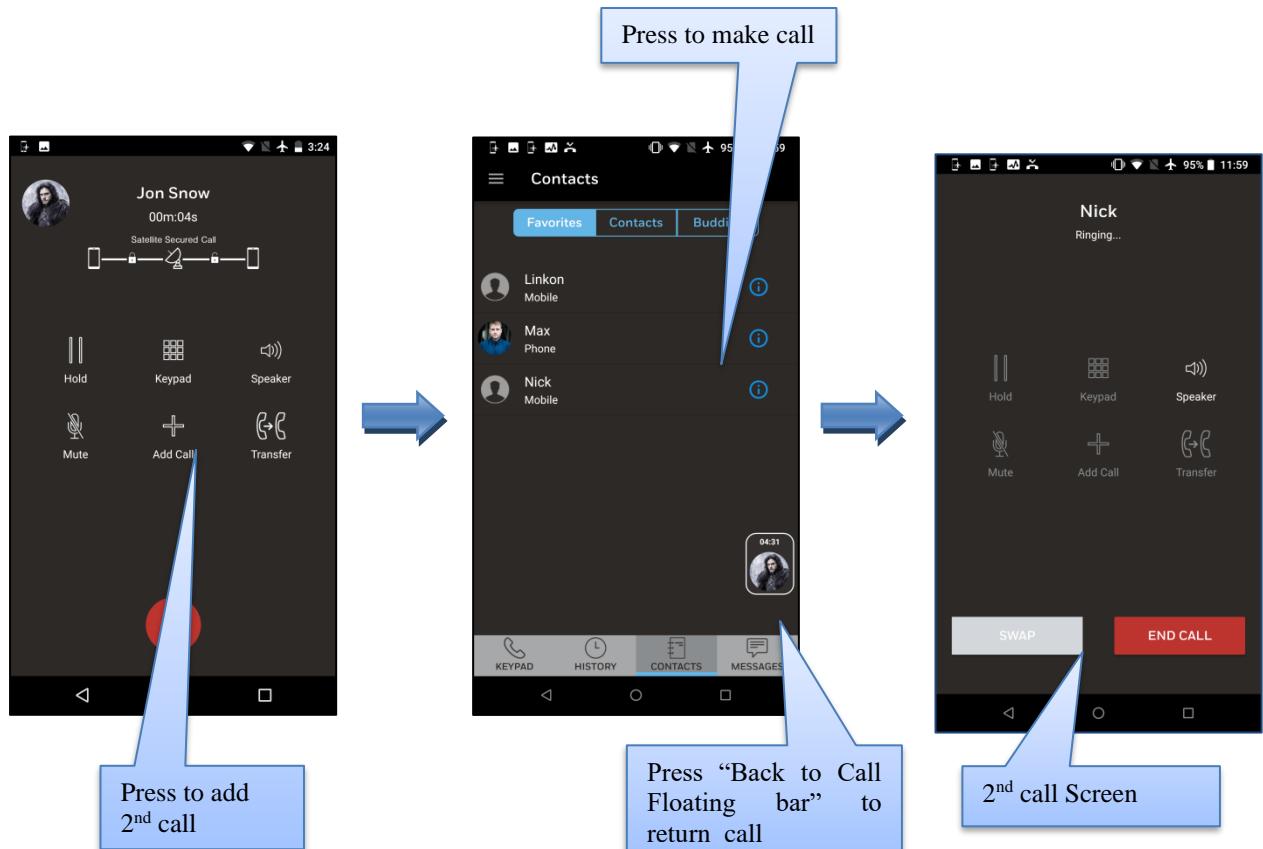


Figure 24-40: Add 2nd Call from Favorites List

24.8.7 Add Call from Favorite Contact Details

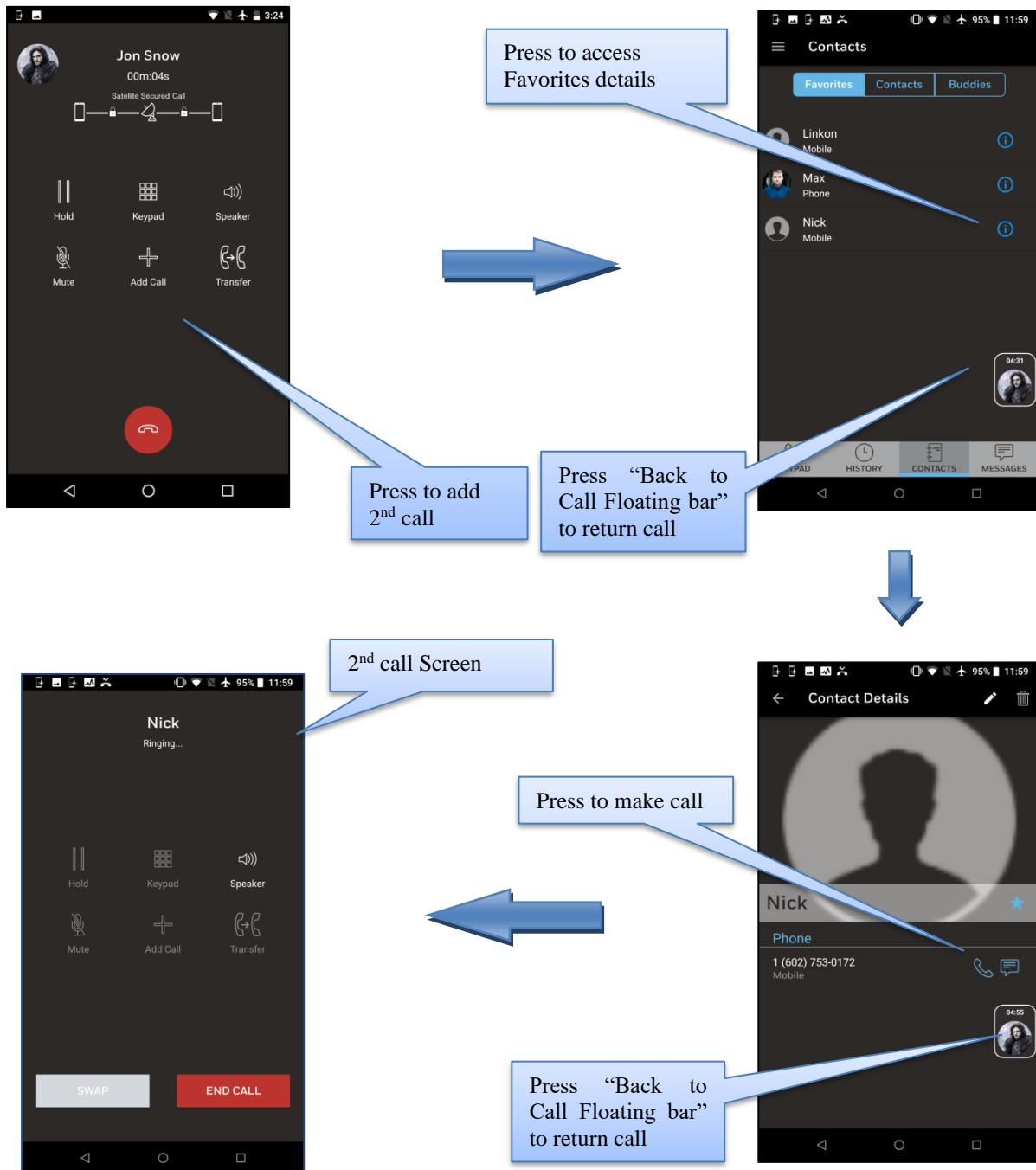


Figure 24-41: Add 2nd Call from Favorite Contact Details

24.8.8 Adding Call from Messages List

NOTE: As Secure Messaging is unavailable for Auto Discovered Accounts user cannot add 2nd call from there if 1st call is made with any Auto Discovered Account.

NOTE: To Add 2nd call from Message module user have to make Call with Honeywell Account.

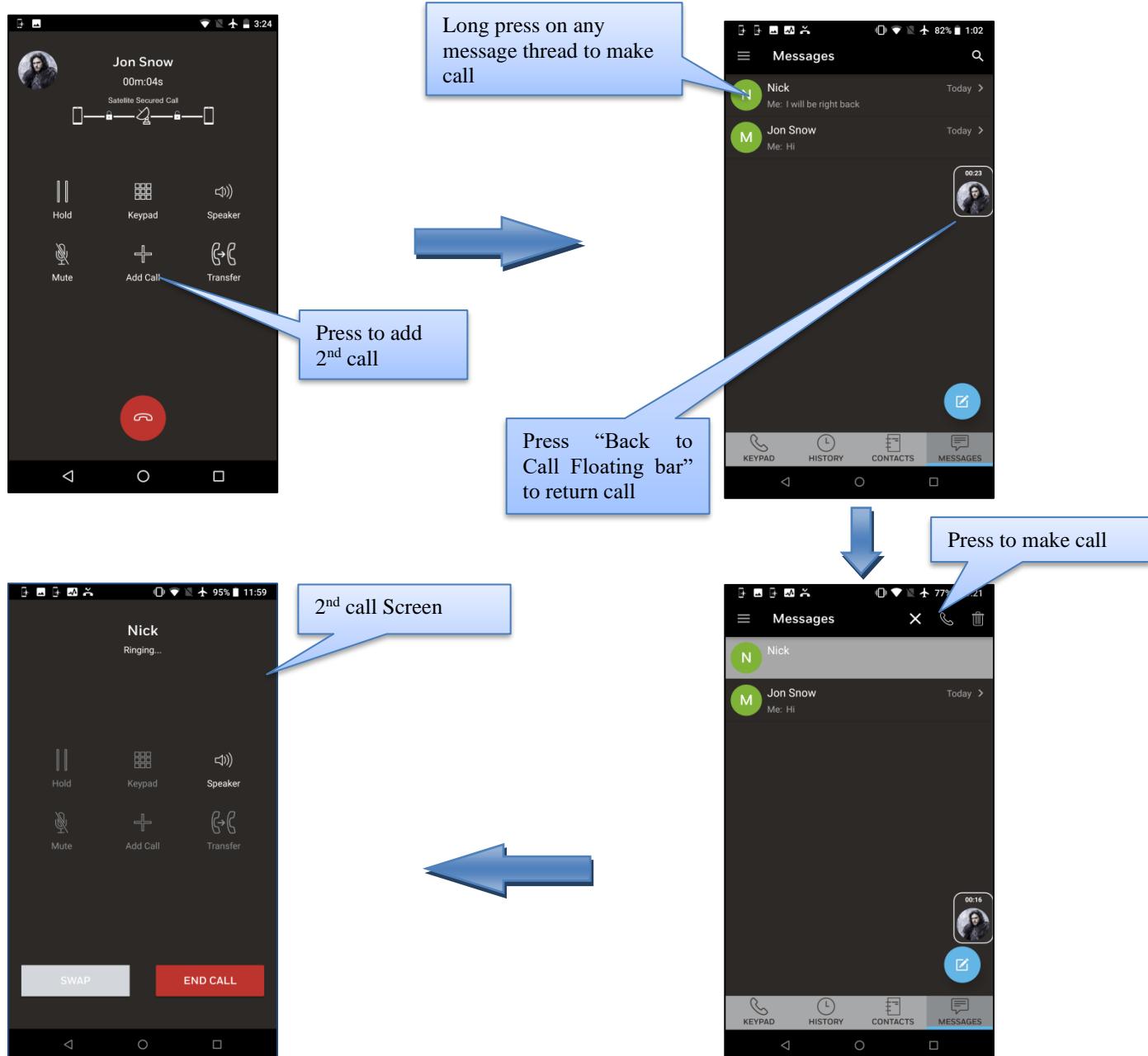


Figure 24-42: Adding 2nd Call from Message Thread

24.8.9 Adding Call from Messages Thread

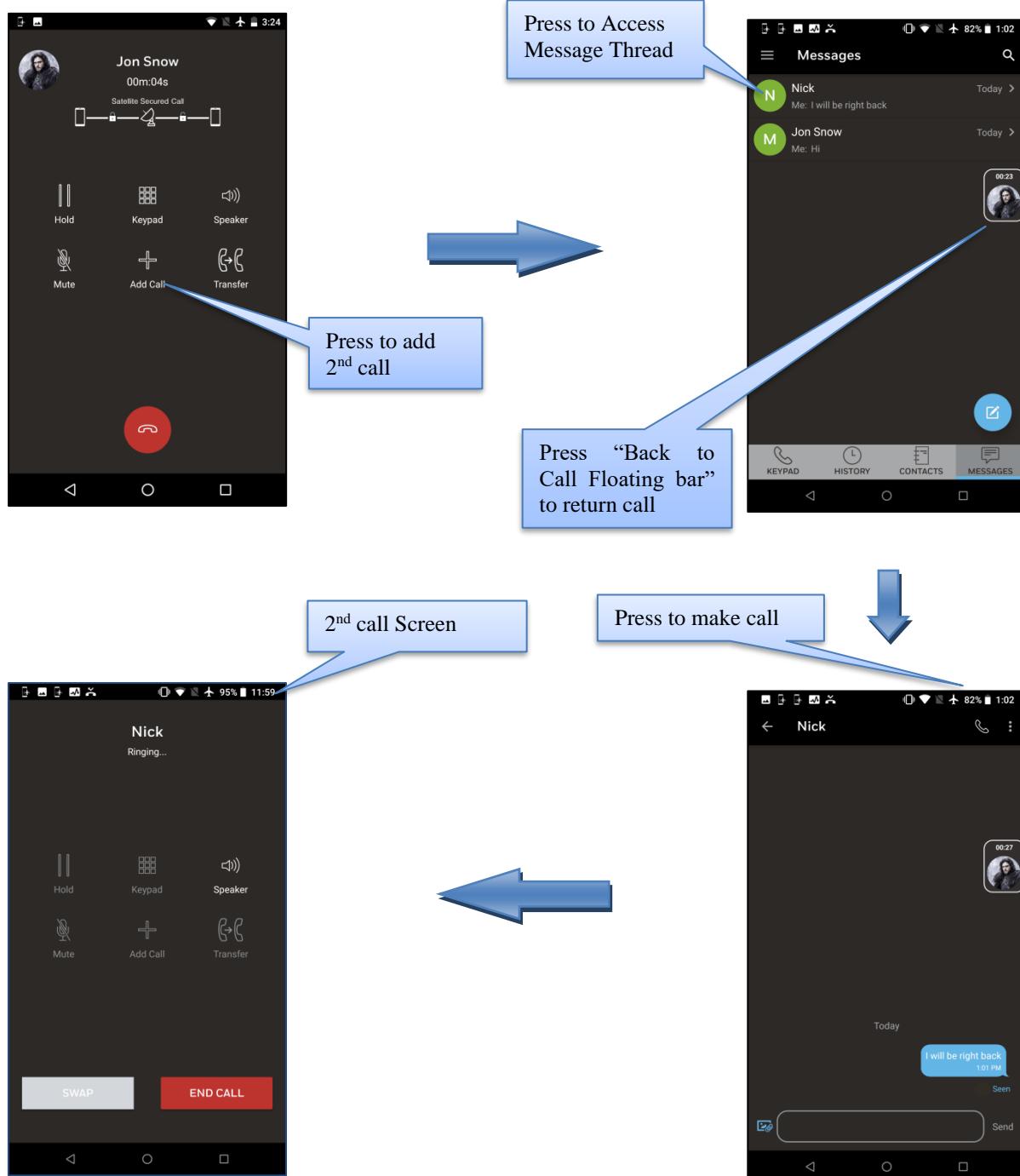


Figure 24-43: Adding 2nd Call from Message List

24.8.10 Adding Incoming Call

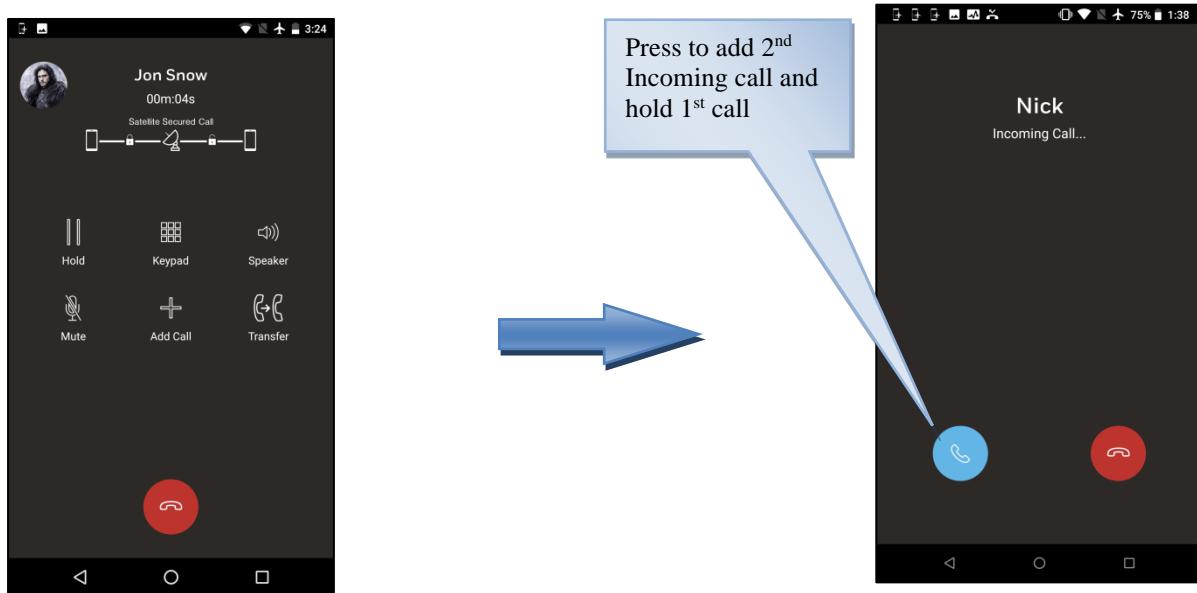


Figure 24-44: Adding Incoming Call on an established call

24.9 Transfer Call

NOTE: “Transfer Call” option is to transfer the existing call to 3rd party to initiate.

NOTE: Auto Provisioned Accounts and Auto Discovered Accounts with both protocols (SIP and IAX2) support “Transfer Call” feature.

24.9.1 Transferring Call from Keypad

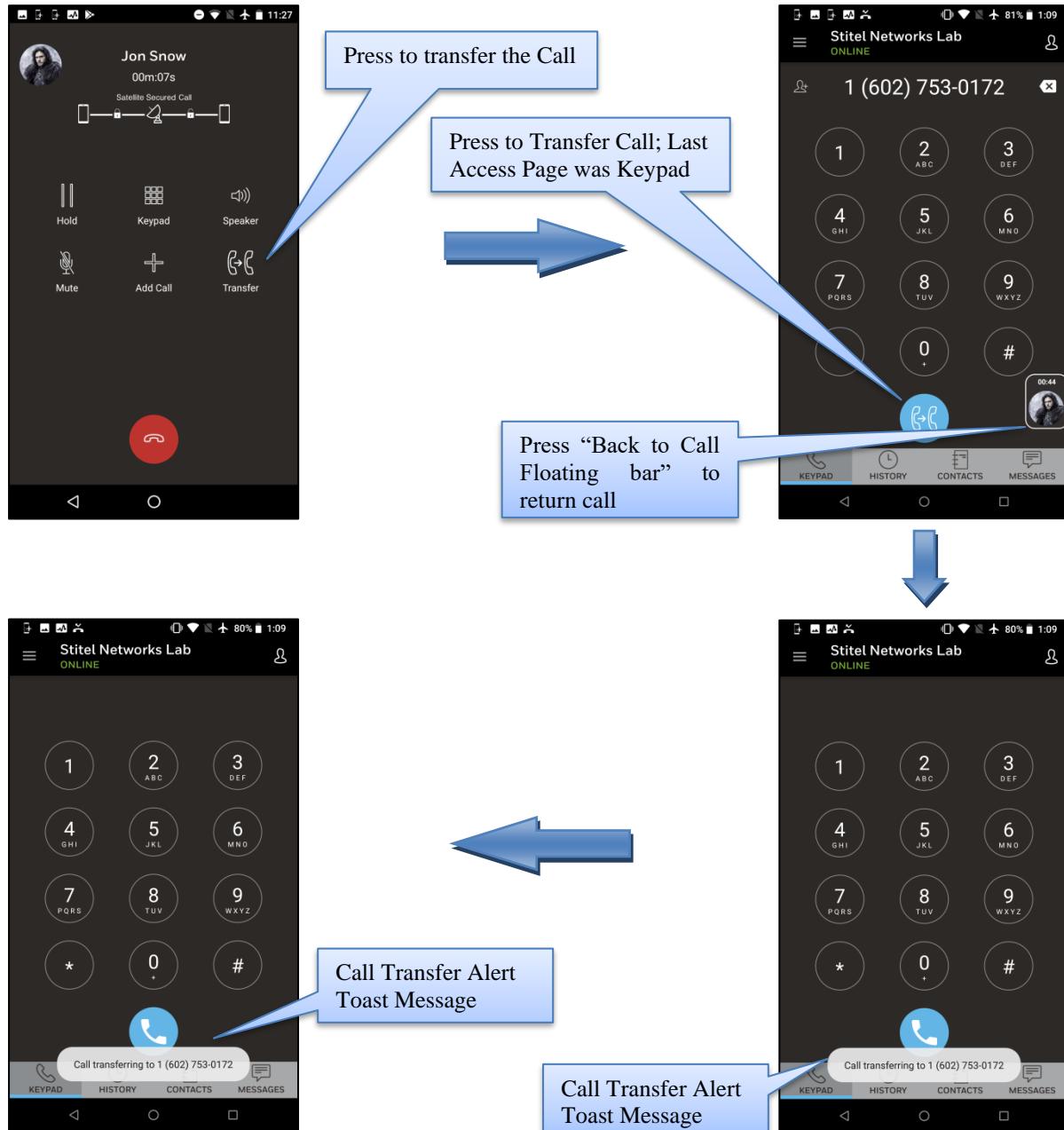


Figure 24-45: Transfer the Call from Keypad

24.9.2 Transferring Call from History List

NOTE: In an established Call, when press on Transfer Call App navigates to Last Access Page.

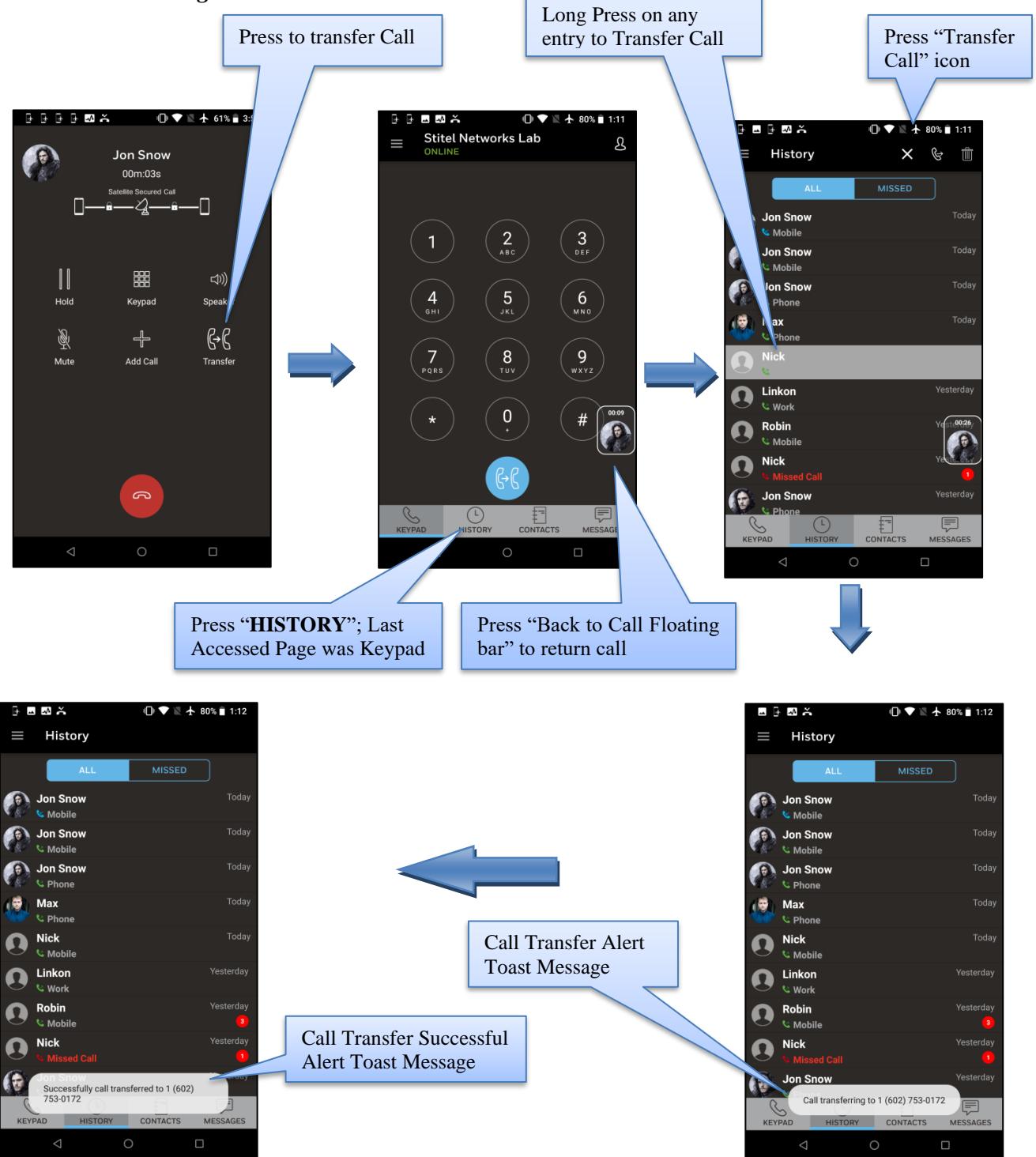


Figure 24-46: Transfer the Call from History List

24.9.3 Transferring Call from History Details



Figure 24-47: Transfer the Call from History Details

24.9.4 Transferring Call from Contact Details

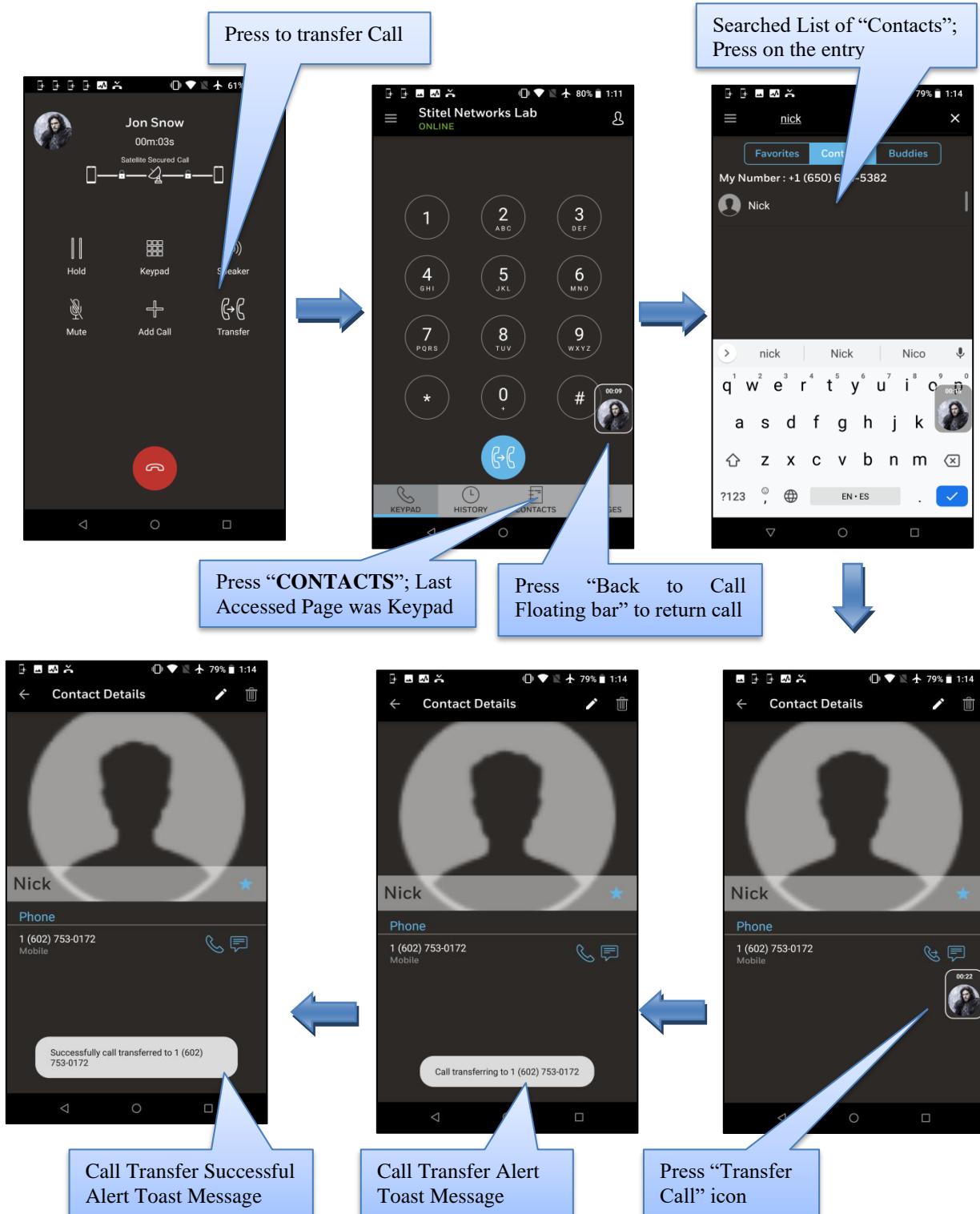


Figure 24-48: Transfer the Call from Contact Details

24.9.5 Transferring Call from Buddy Details

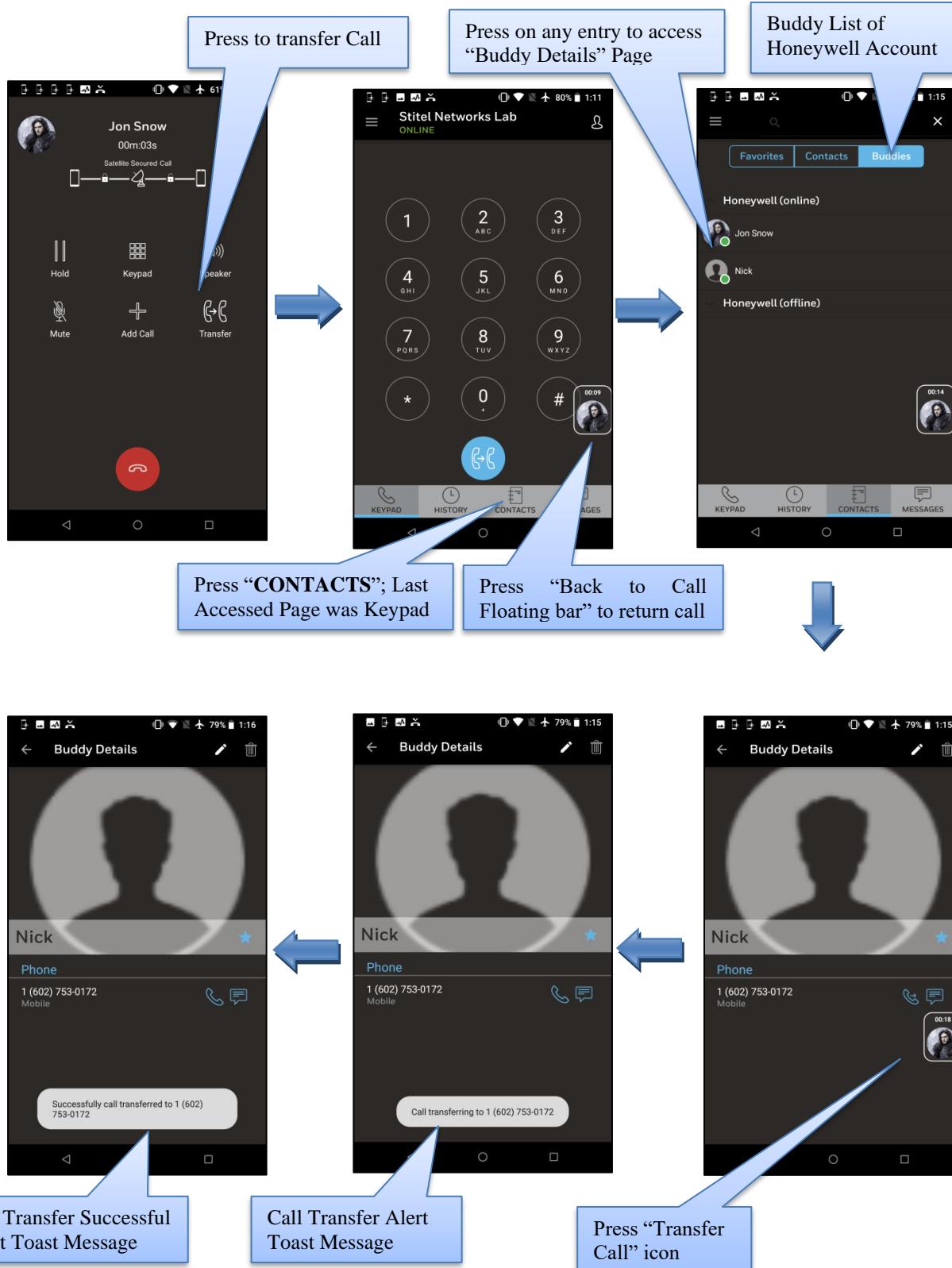


Figure 24-49: Transfer the Call from Buddy Details

24.9.6 Transferring Call from Favorites List

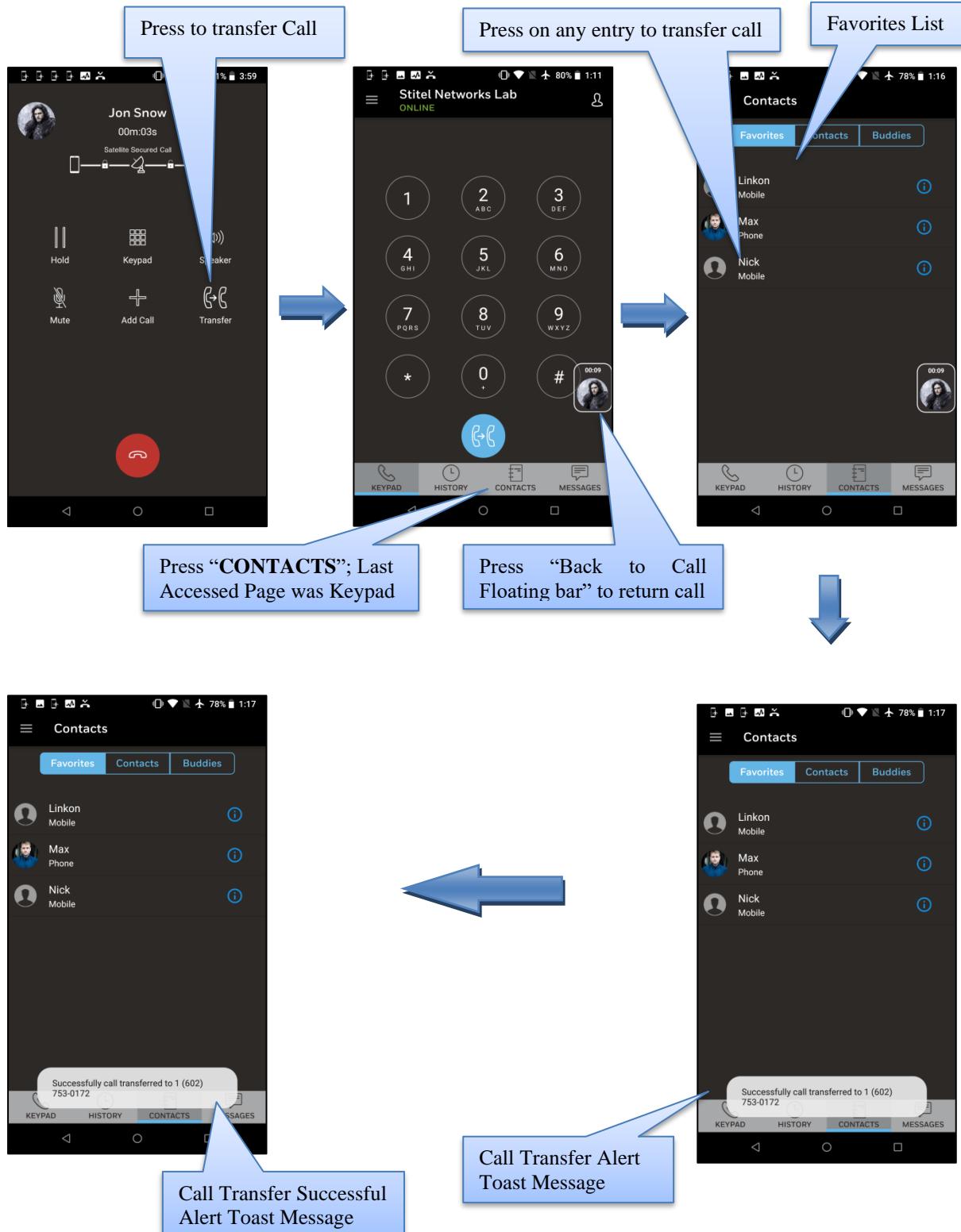


Figure 24-50: Transfer the Call from Favorites List

24.9.6 Transferring Call from Favorites Contact Details

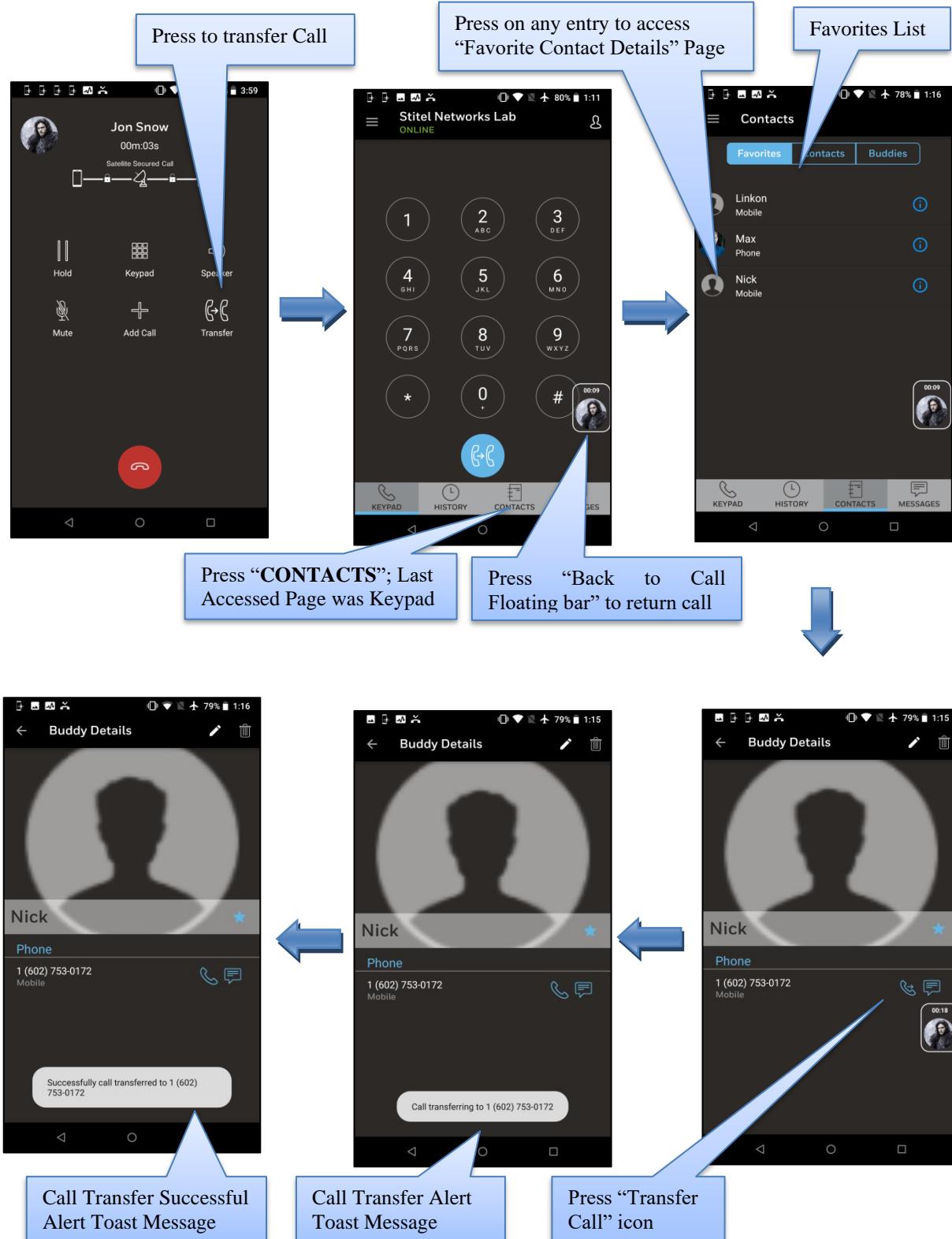


Figure 24-51: Transfer the Call from Favorites Contact Details

24.9.7 Transferring Call from Message List

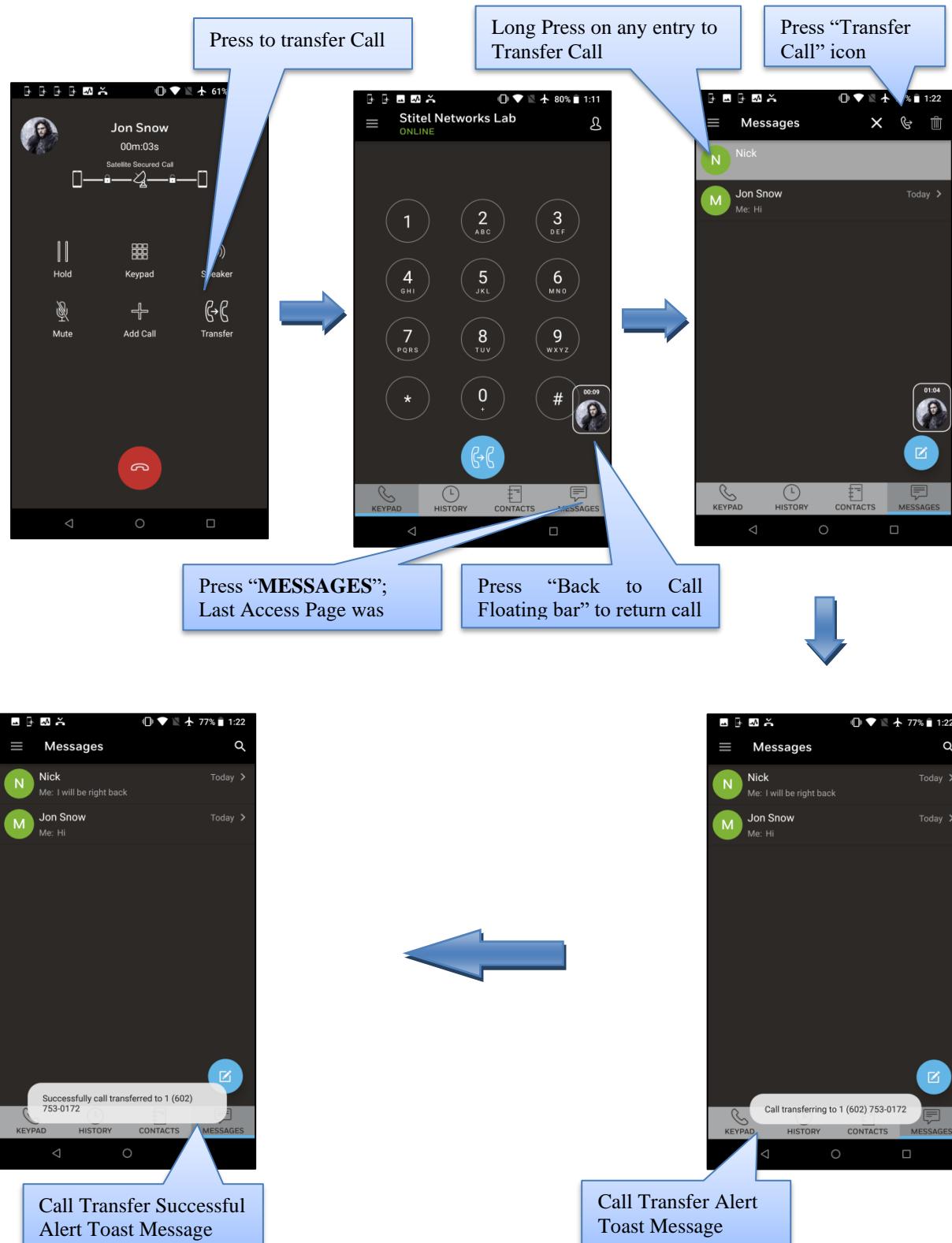


Figure 24-52: Transfer the Call from Message List

24.9.8 Transferring Call from Message Thread

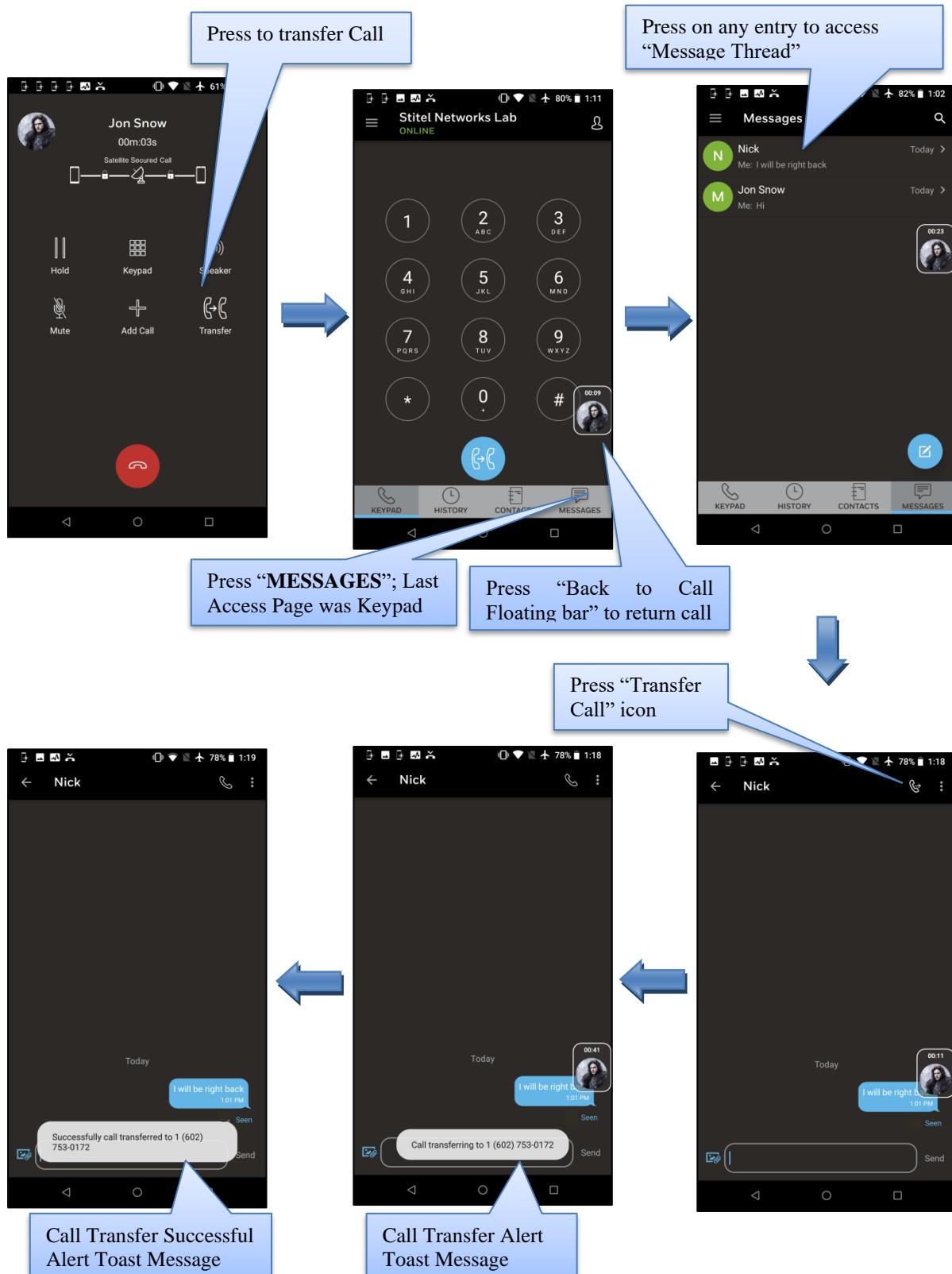


Figure 24-53: Transfer the Call from Message Thread

24.10 Dual Call

NOTE: Merge option will be enabled only when both calls are either

- Non Secured or
- End-to-End Secured or
- Satellite secured call.

24.10.1 Dual Call (One is Non-Secured Call and another is End-to-End Secured Call)

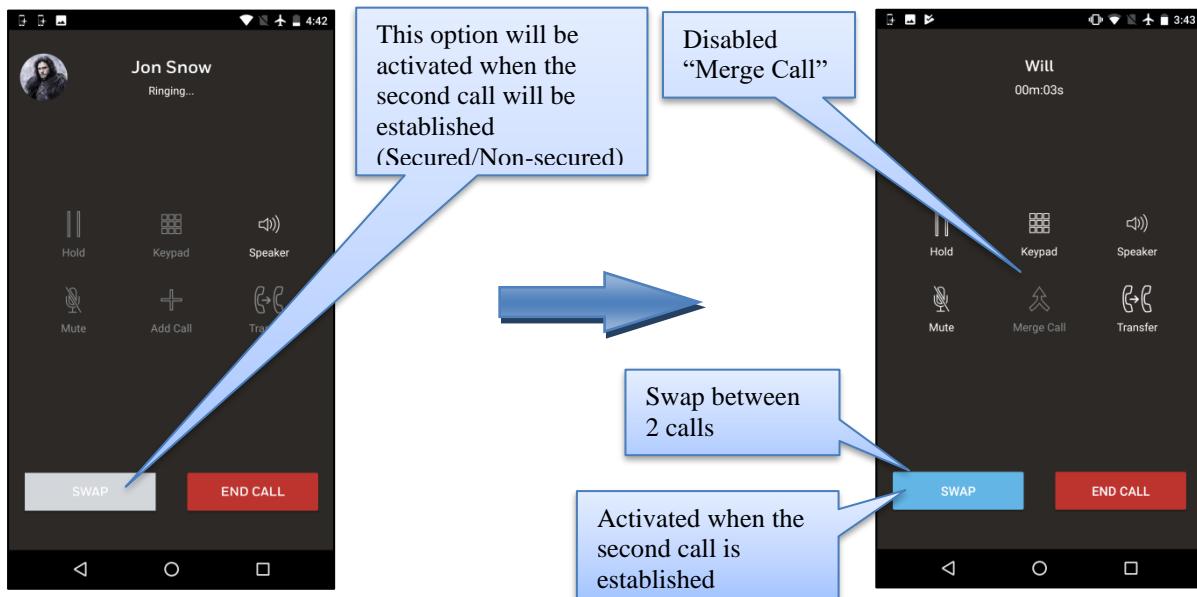


Figure 24-54: Dual Call (with disabled “Merge Call”- Step 1)

NOTE: To make this call make 1st call between two Honeywell Accounts (Secure voice enabled) to establish End-to-End secure call and then add second call between two Cabin accounts to establish Non Secured Call.

24.10.2 Dual Call (One is Satellite Secured Call and another is End-to-End Secured Call)

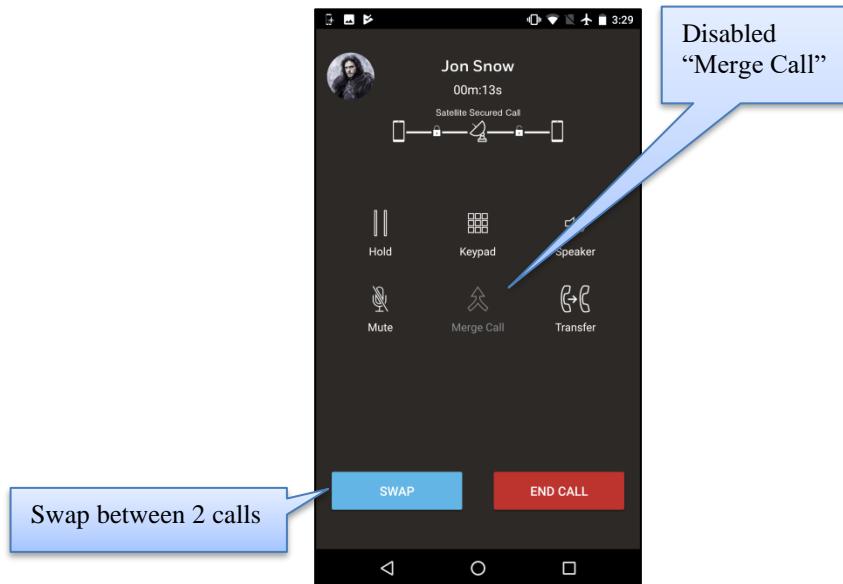


Figure 24-55: Dual Call (with disabled "Merge Call" – Step 2)

23.10.3 Dual Call (Both are End-to-End Secured Call)

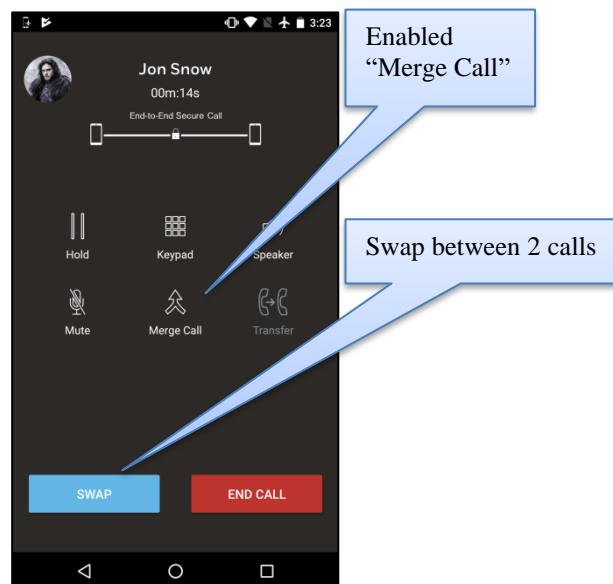


Figure 24-56: Dual Call (with Enabled "Merge Call")

24.11 Conference Call (Merge and Split)

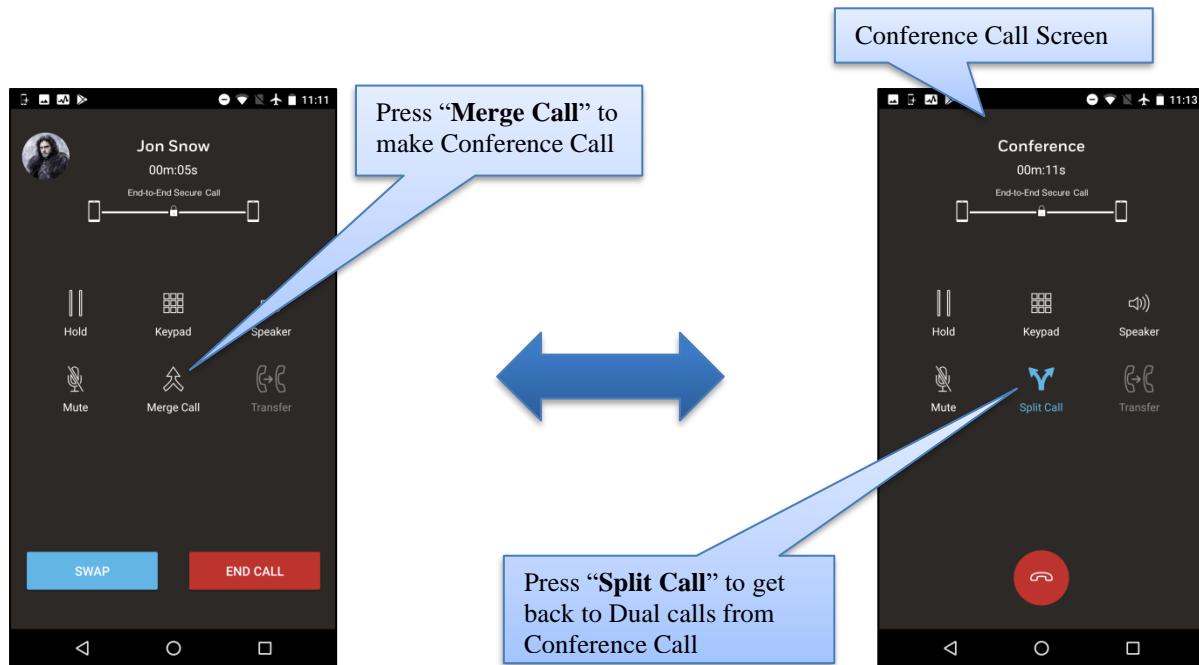


Figure 24-57: Conference Call (Merge and Split calls)

24.12 Incoming Call when application is running in Background

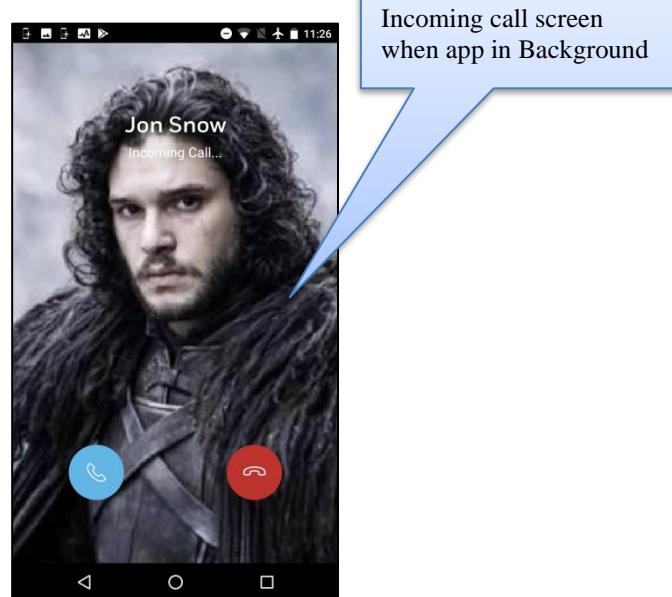


Figure 24-58: Incoming Call (App is running in Background)

24.13 Incoming Call when Phone is locked

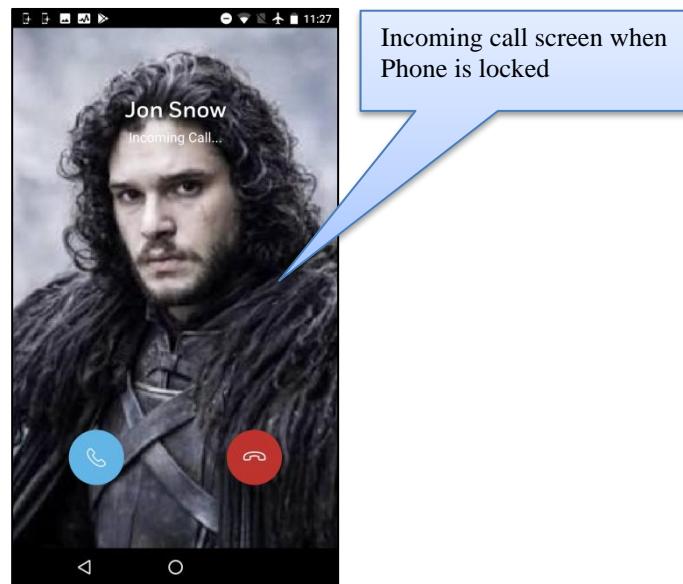


Figure 24-59: Incoming Call on lock screen (Phone is locked)

NOTE: Incoming call screen, when phone is locked or not is always handled by app.

24.14 Established Call Screen when Phone is locked

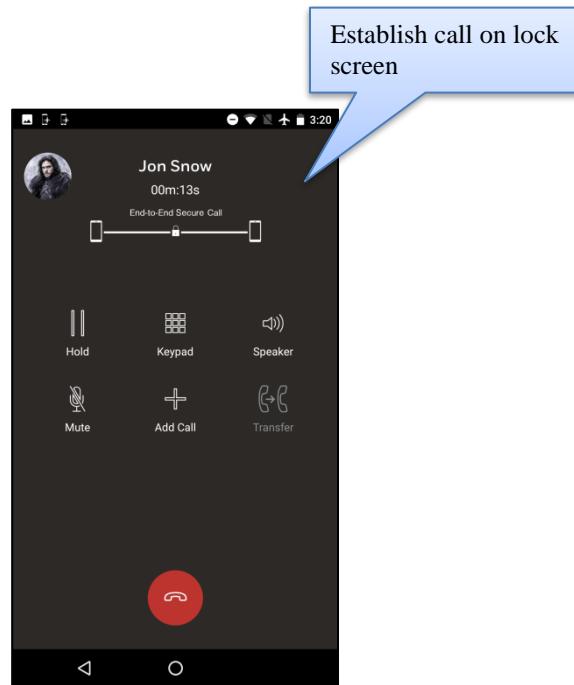


Figure 24-60: Established Call Screen (When Phone is locked)

NOTE: On lock screen, established call functionality (mute, speaker, hold, DTMF Keypad) is handled by App.

24.15 Advanced Call options of an established call on locked screen

24.15.1 Mute the Call

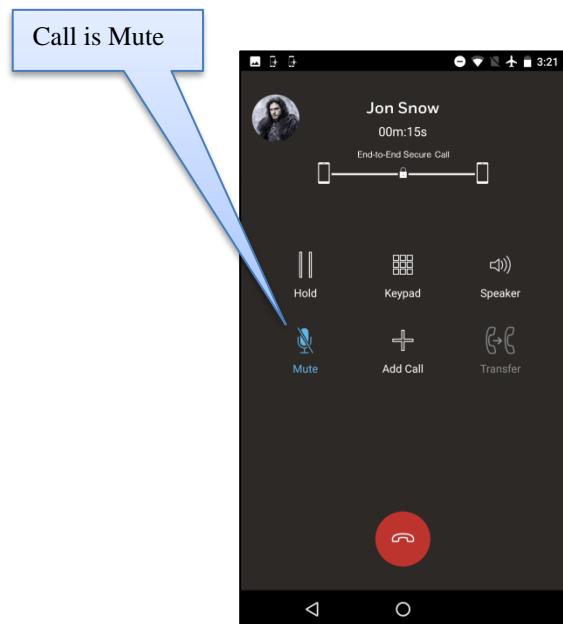


Figure 24-61: Mute an Active Call (on Lock Screen)

24.15.2 Hold the Call

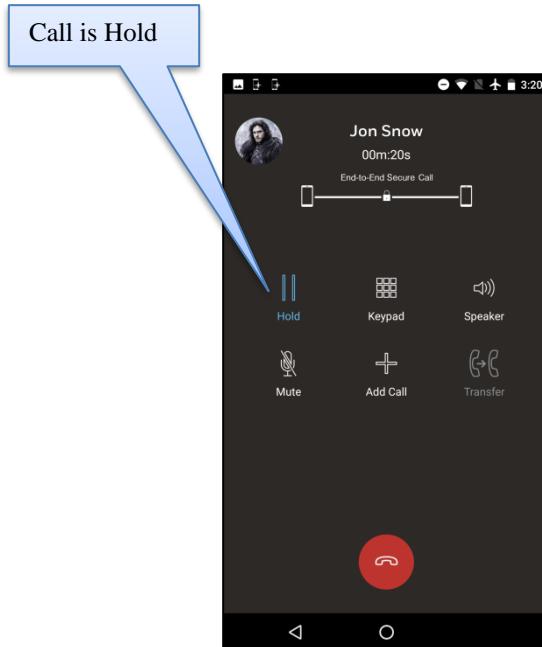


Figure 24-62: Hold an Active Call (on Lock Screen)

24.15.3 Enable Speaker

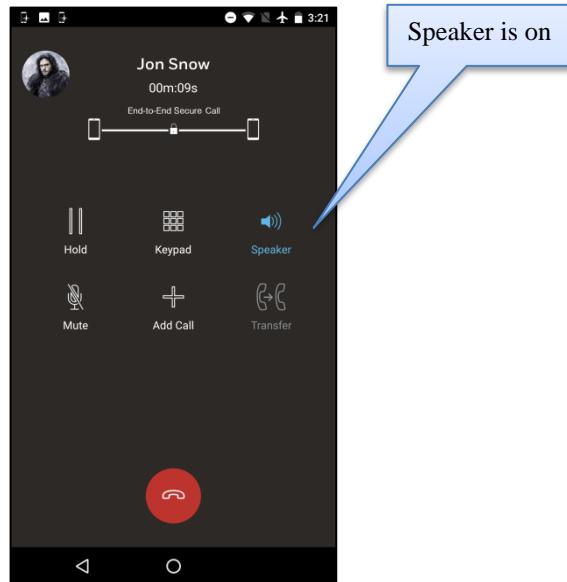


Figure 24-63: Enable Loud Speaker of an Active Call (on Lock Screen)

24.15.4 DTMF Keypad

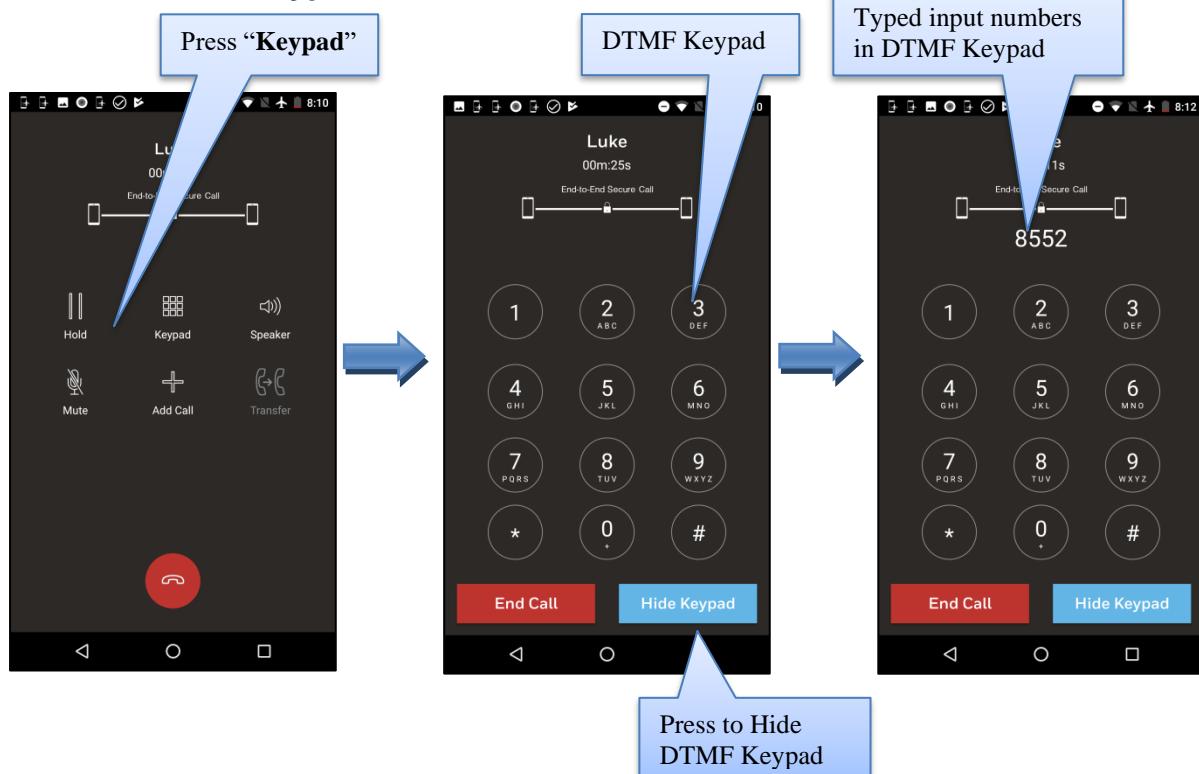


Figure 24-64: DTMF Keypad of an Active Call (on Lock Screen)

24.16 Adding Outgoing Call over an Established Call from Lock Screen

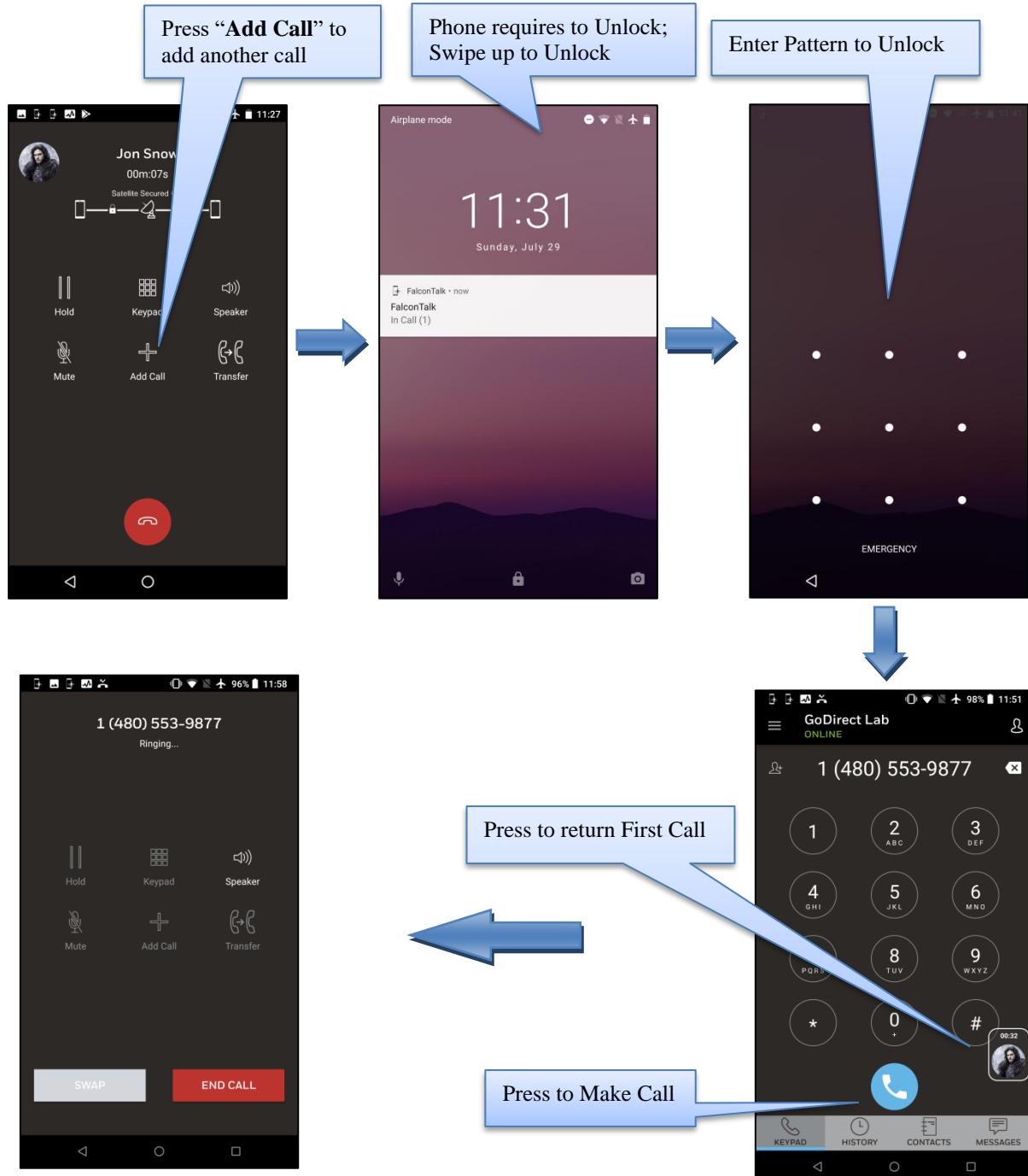


Figure 24-65: Add Call over an Established Call when phone is locked

NOTE: Unlock Function depends on the User's Phone Settings.

24.17 Transferring Outgoing Call over an established Call from Lock Screen

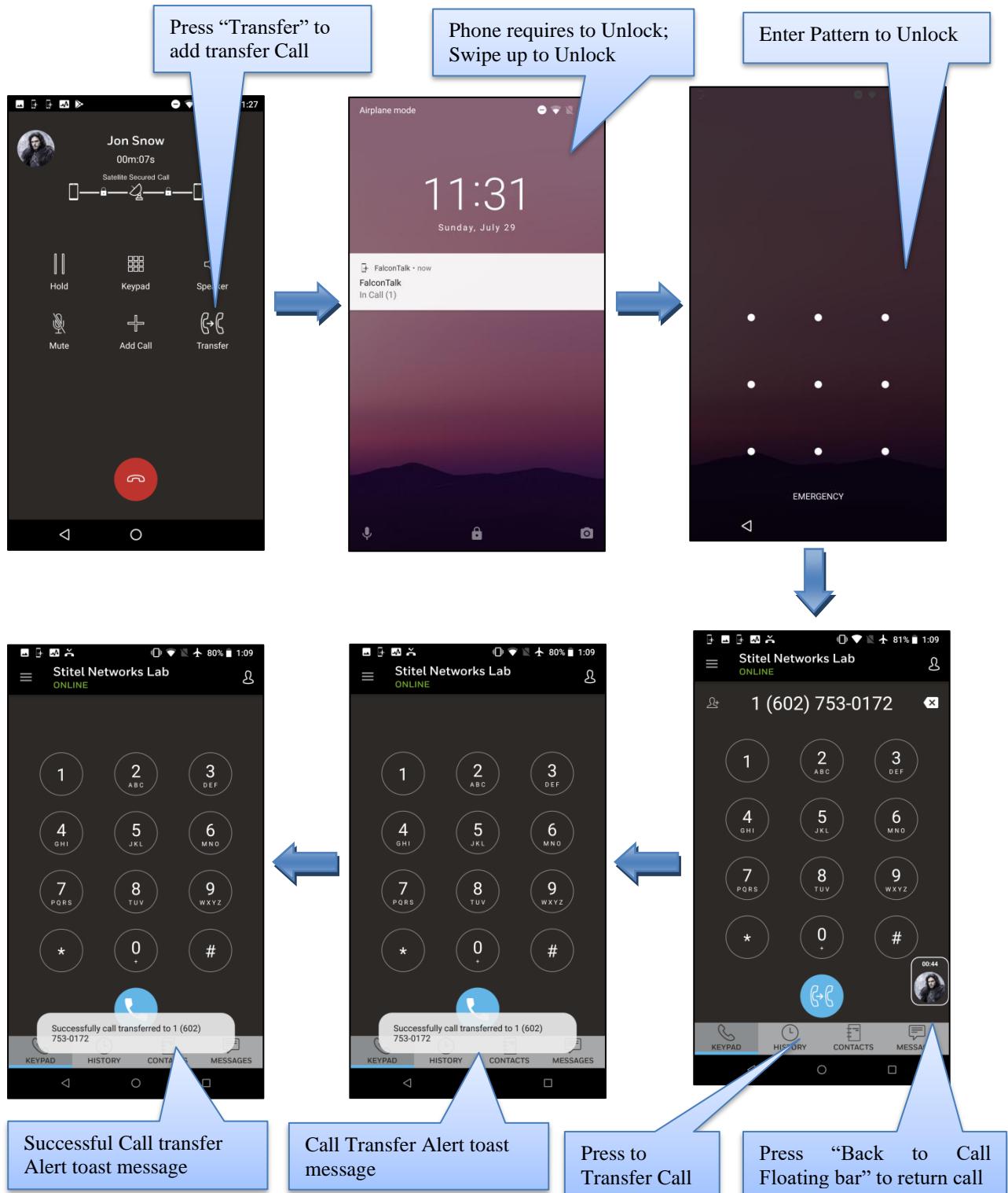


Figure 24-66: Transfer Call over an Established Call when phone is locked

NOTE: *Unlock Function depends on the User’s Phone Settings.*

24.18 Adding Incoming Call over an established Call from Lock Screen

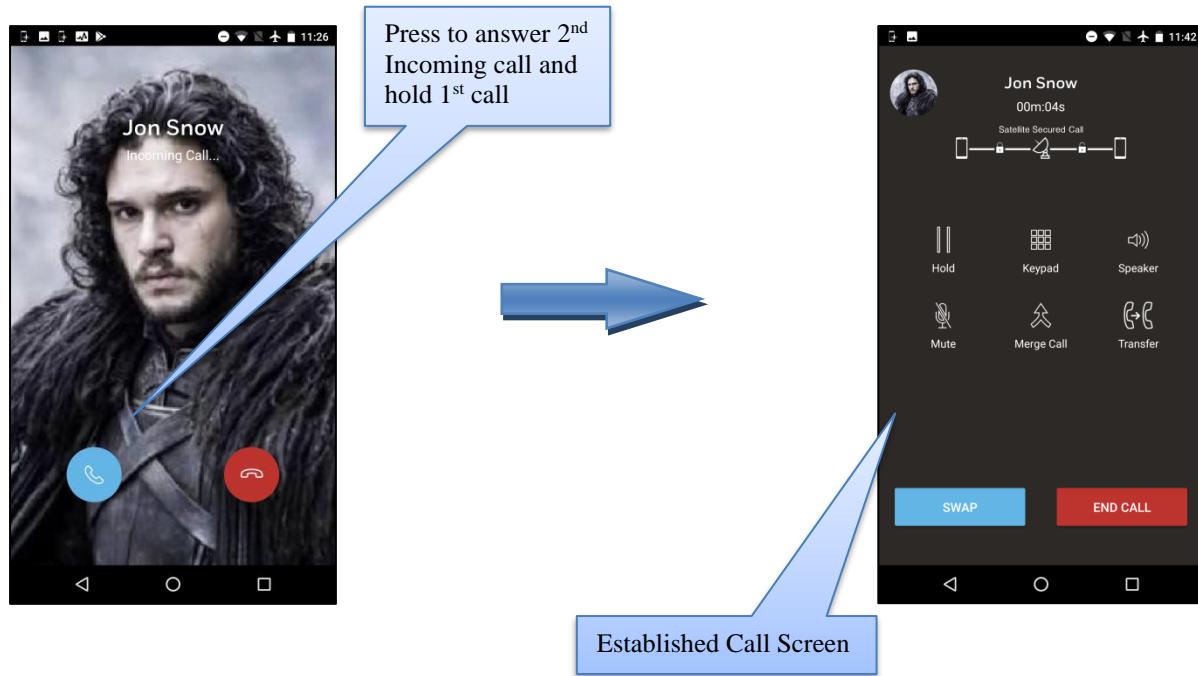


Figure 24-67: Adding Incoming Call over an Established Call when phone is locked

24.19 Missed Call Notification

24.19.1 When application is running in Background

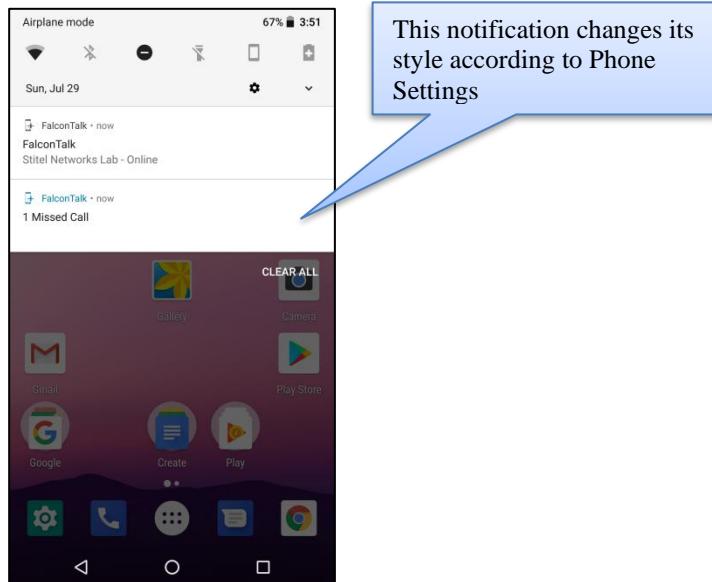


Figure 24-68: Missed Call Notification (App is running in Background)

24.19.2 When phone Screen is locked

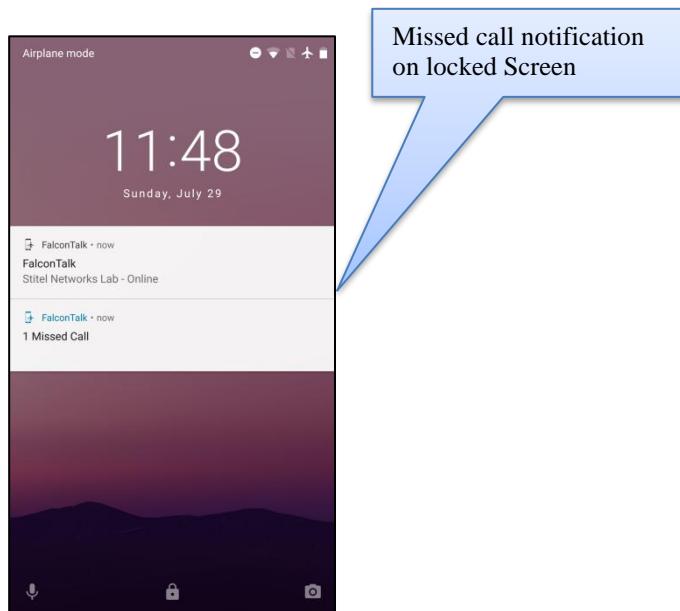


Figure 24-69: Missed Call Notification (Phone screen is locked)

NOTE: When press on these notifications it loads the “HISTORY” module

24.19.3 Missed Call Notification when application is running in foreground

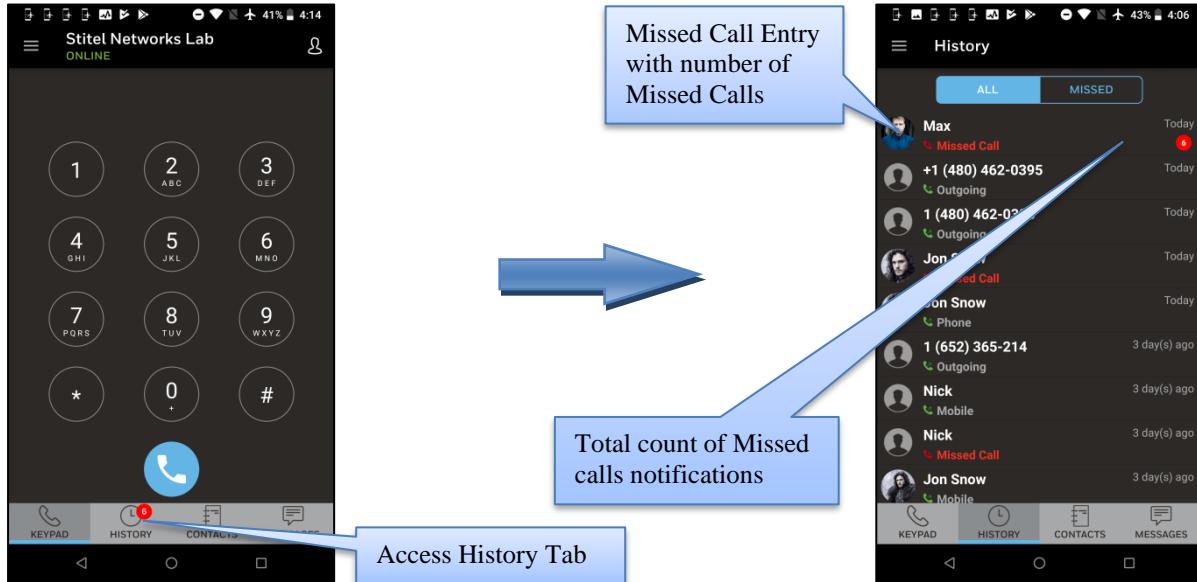


Figure 24-70: Missed Call Notification (App is running in Foreground)

25 Message Module

25.1.1 Send message

25.1.1 Send message from MESSAGE Compose Option

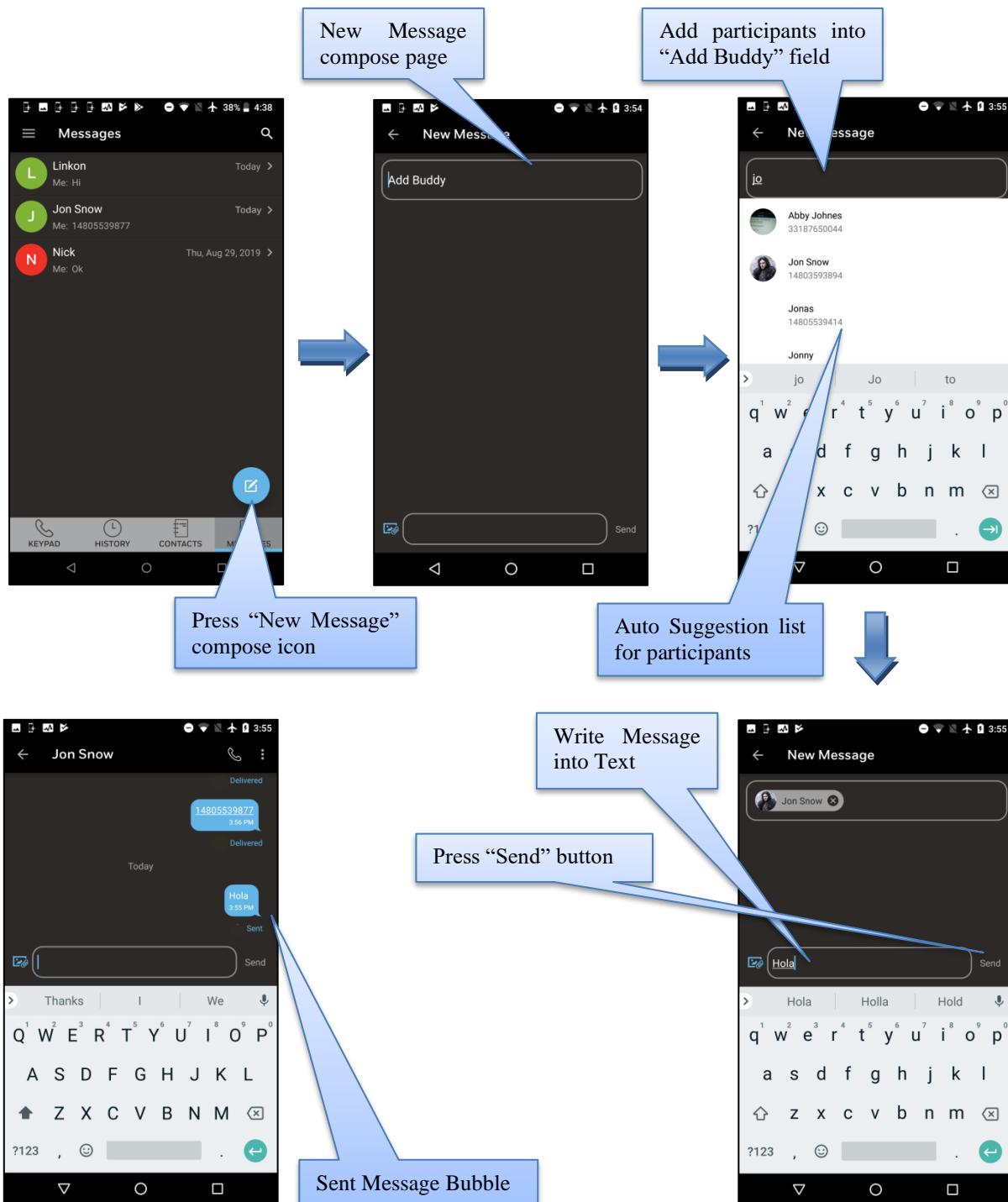


Figure 25-1: Messaging from message compose option

25.1.2 Send message from MESSAGE thread

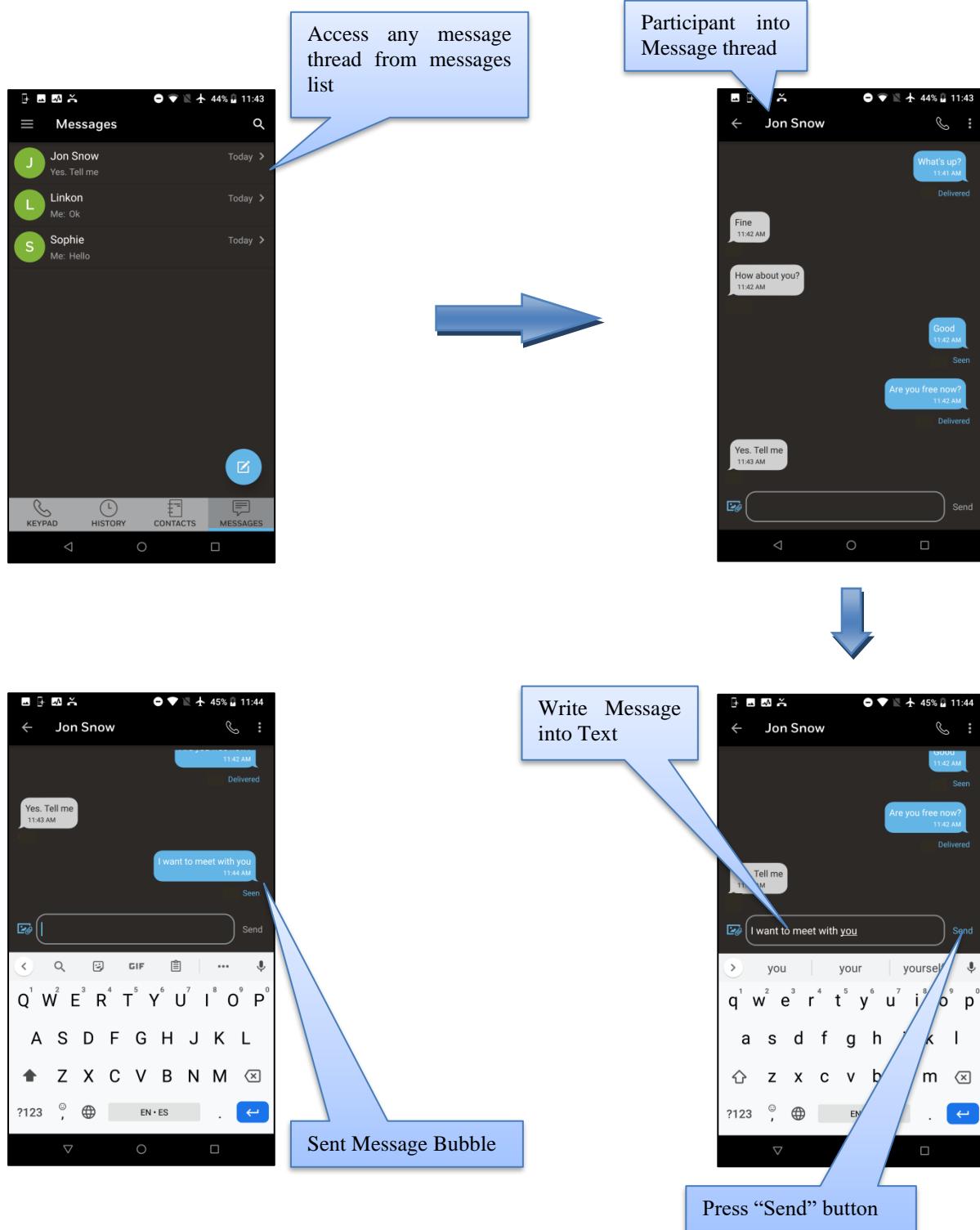


Figure 25-2: Messaging from Message thread

25.1.3 Send message from Buddy Details

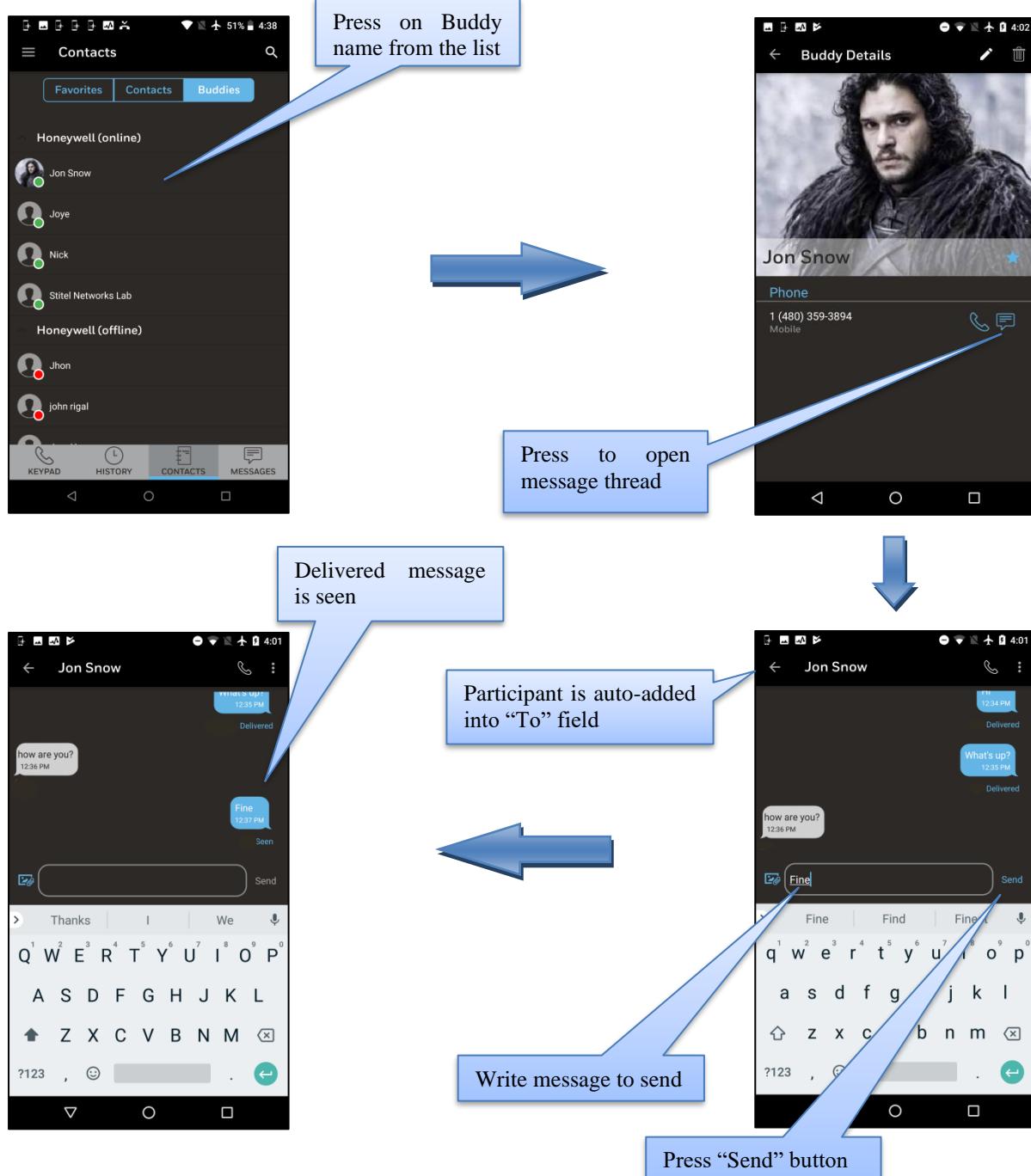


Figure 25-3: Messaging from Buddies Details

25.1.4 Send message from CONTACTS module

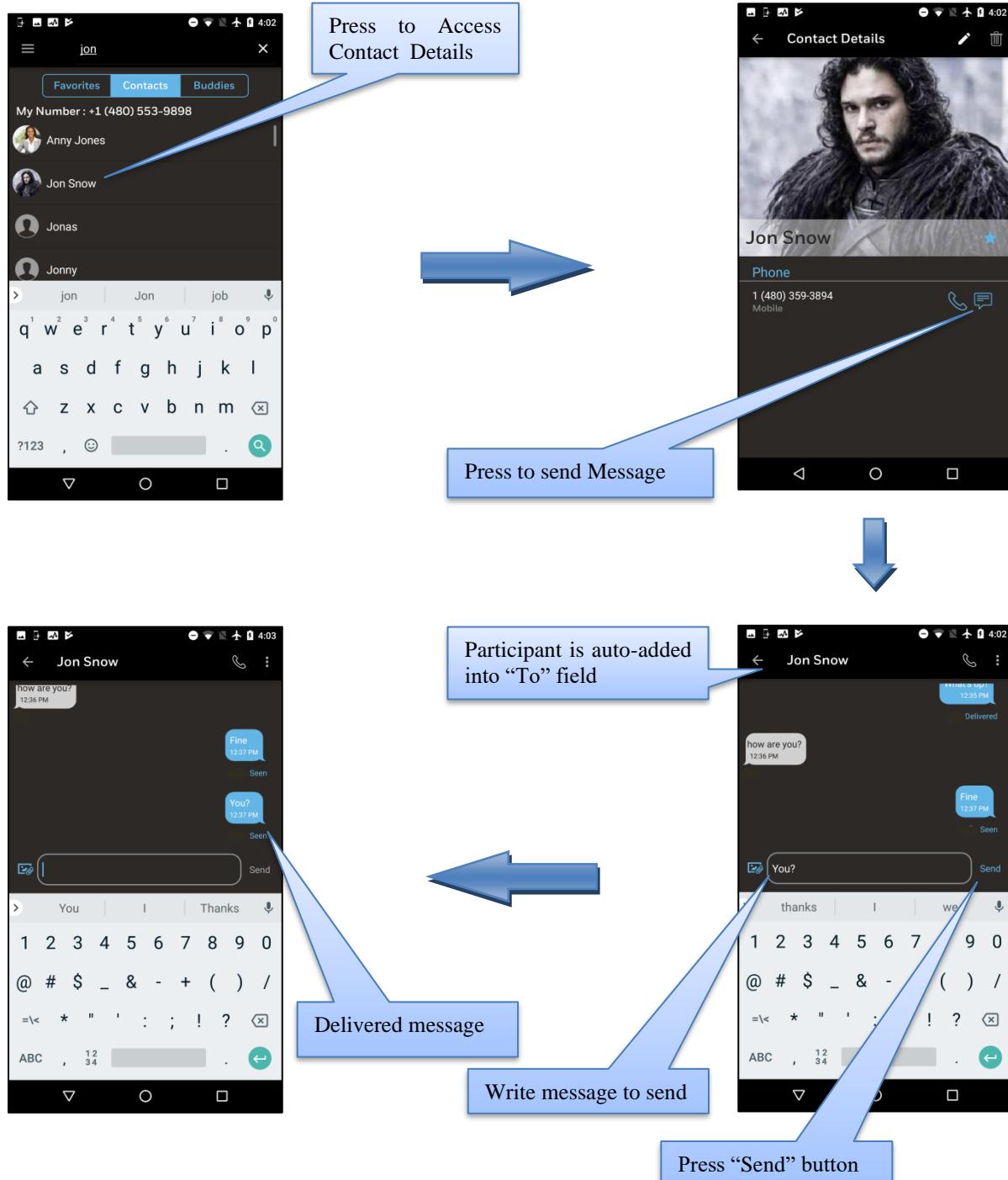


Figure 25-4: Messaging from Contact details

25.1.5 Send message from HISTORY details

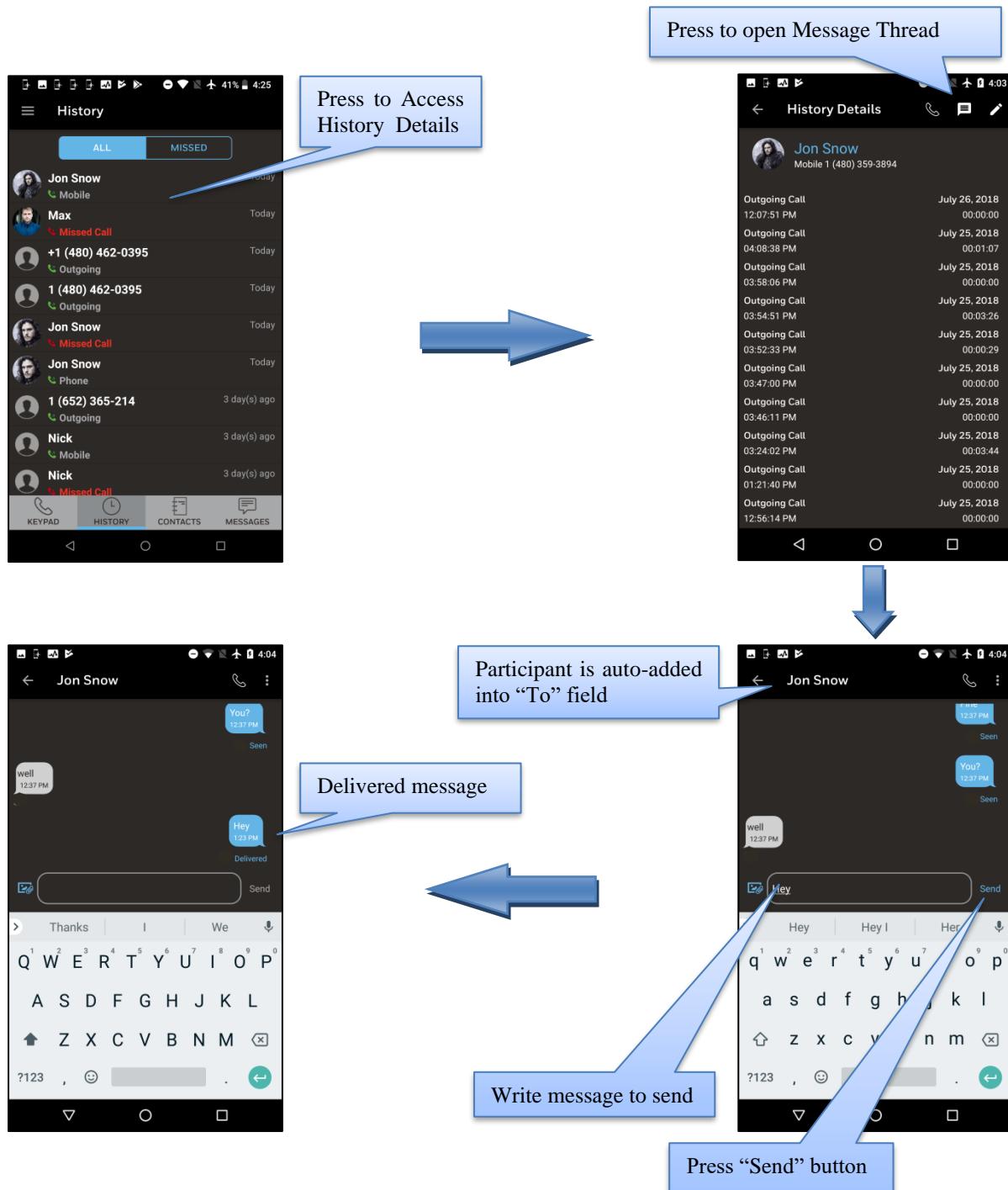


Figure 25-5: Messaging from History details

25.1.6 Send message from Favorite Contact Details

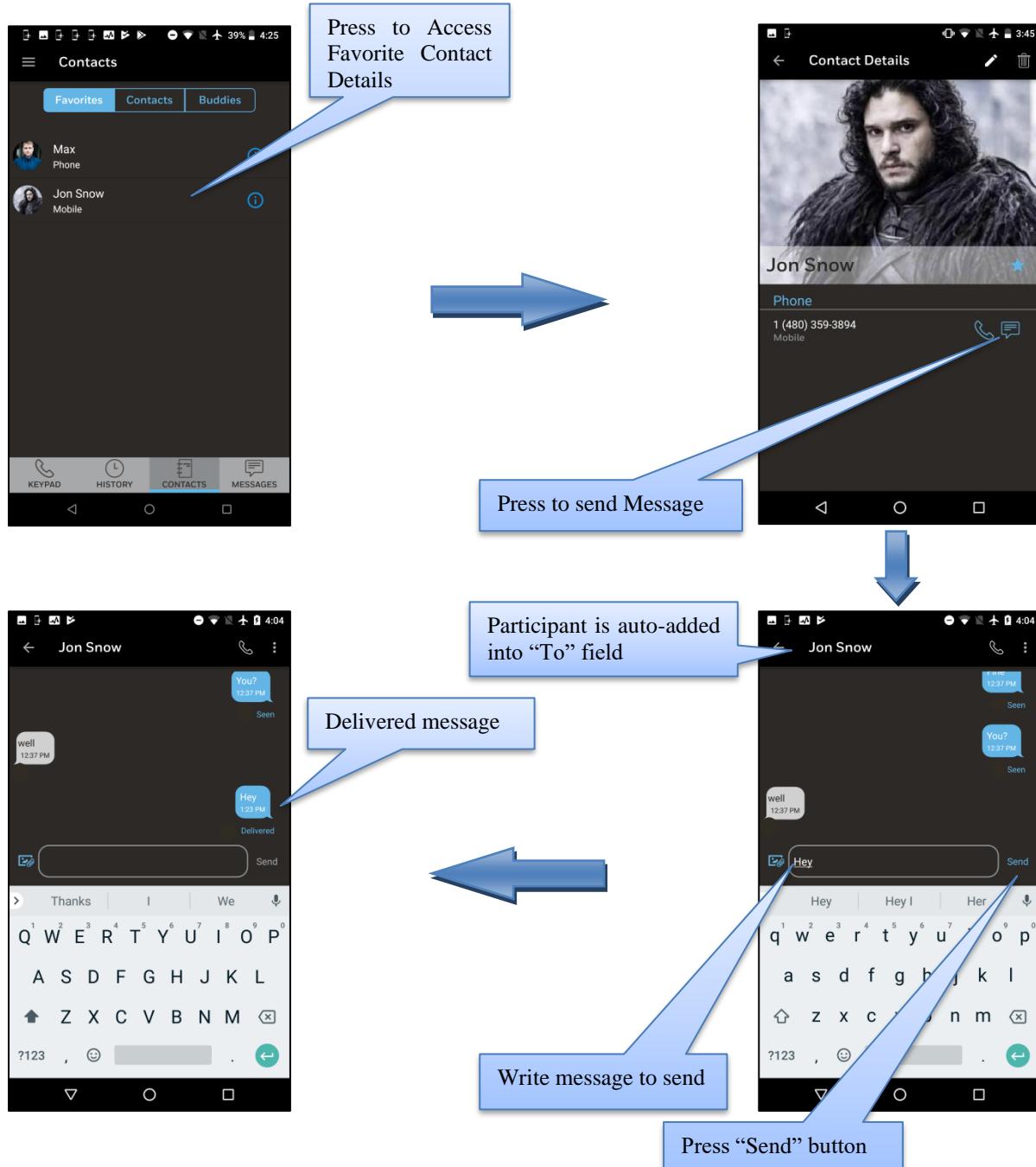


Figure 25-6: Messaging from History details

25.2 Message list

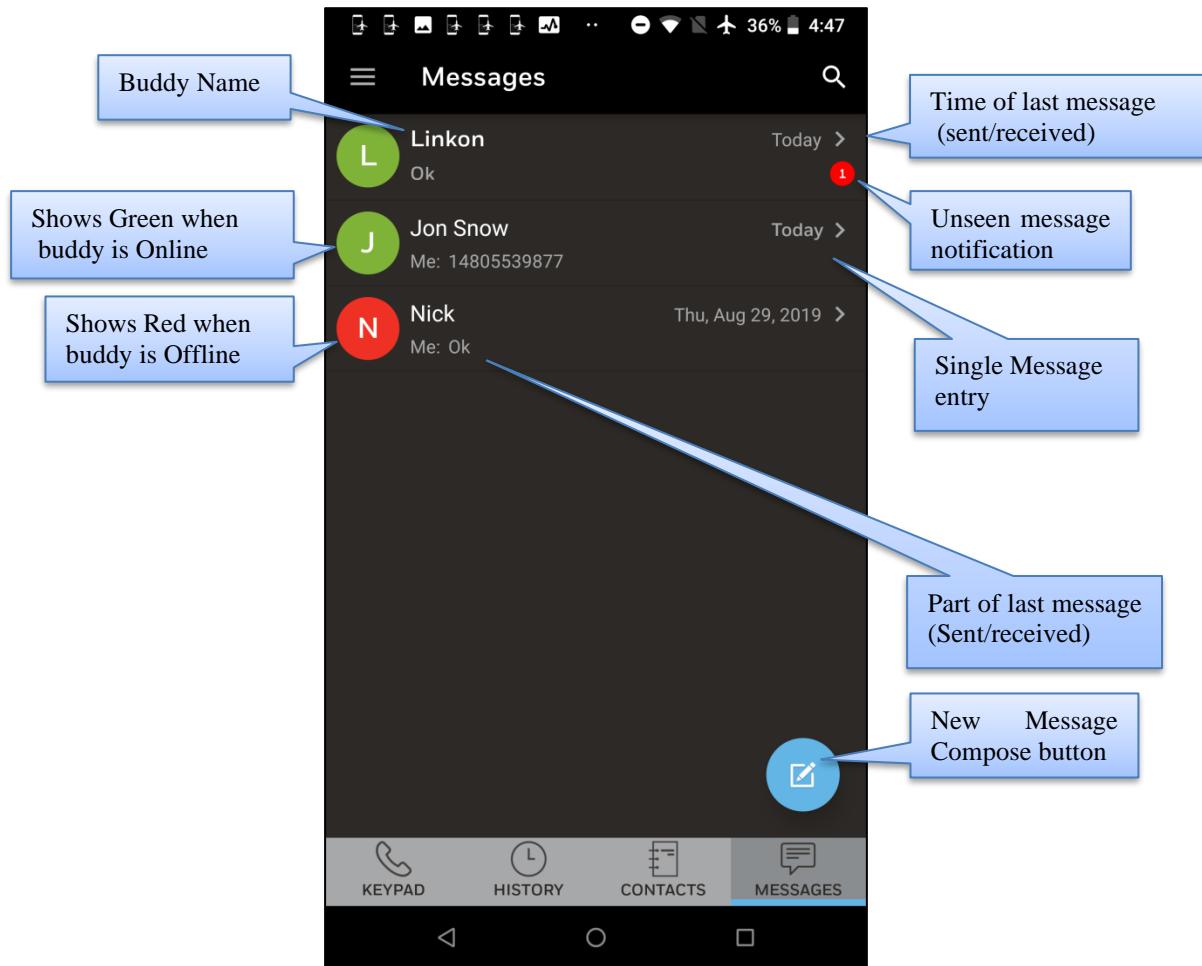


Figure 25-7: Message list view

25.3 Message Thread

25.3.1 Message Thread view with different functionalities

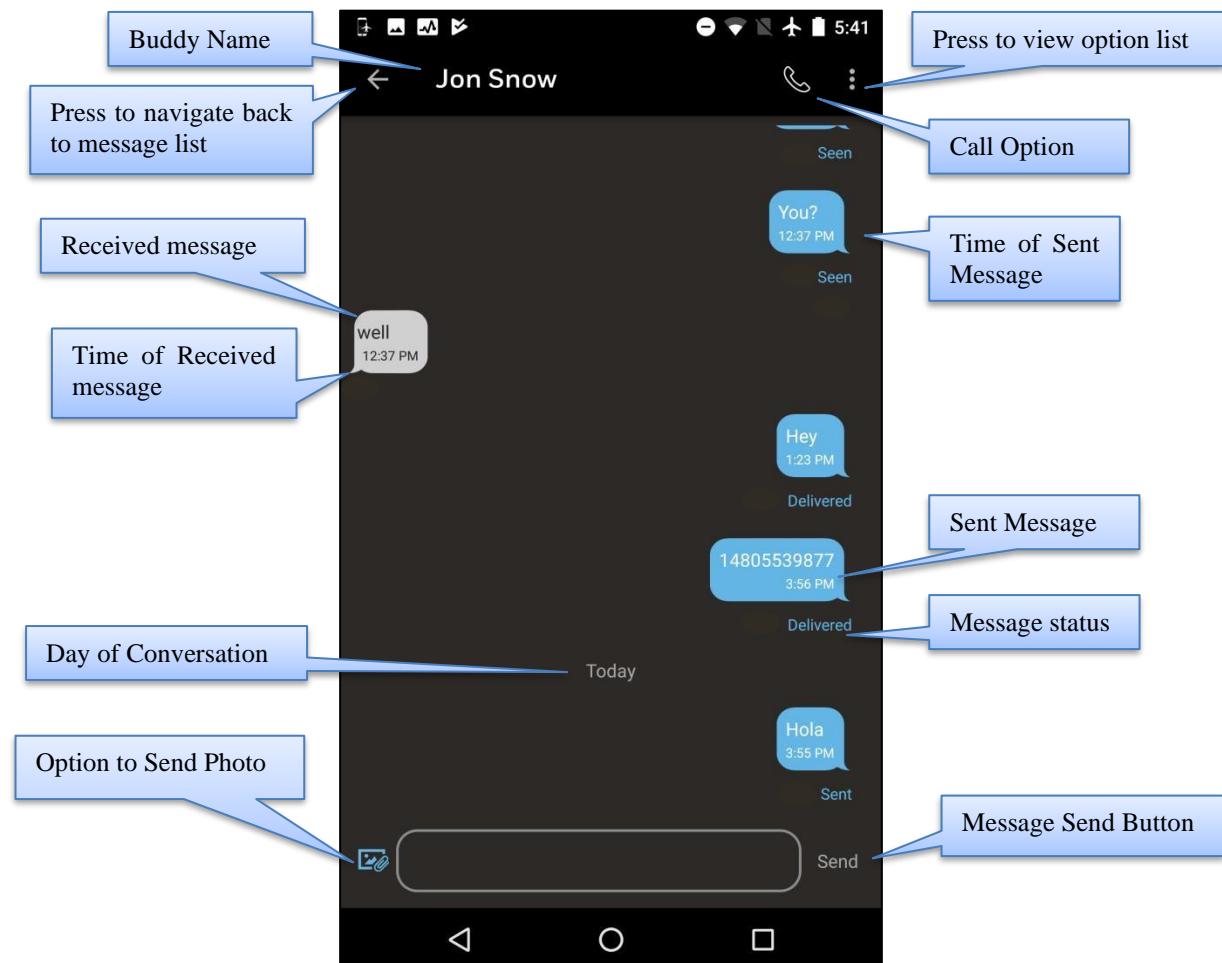


Figure 25-8: Message Thread view

25.3.2 Send email

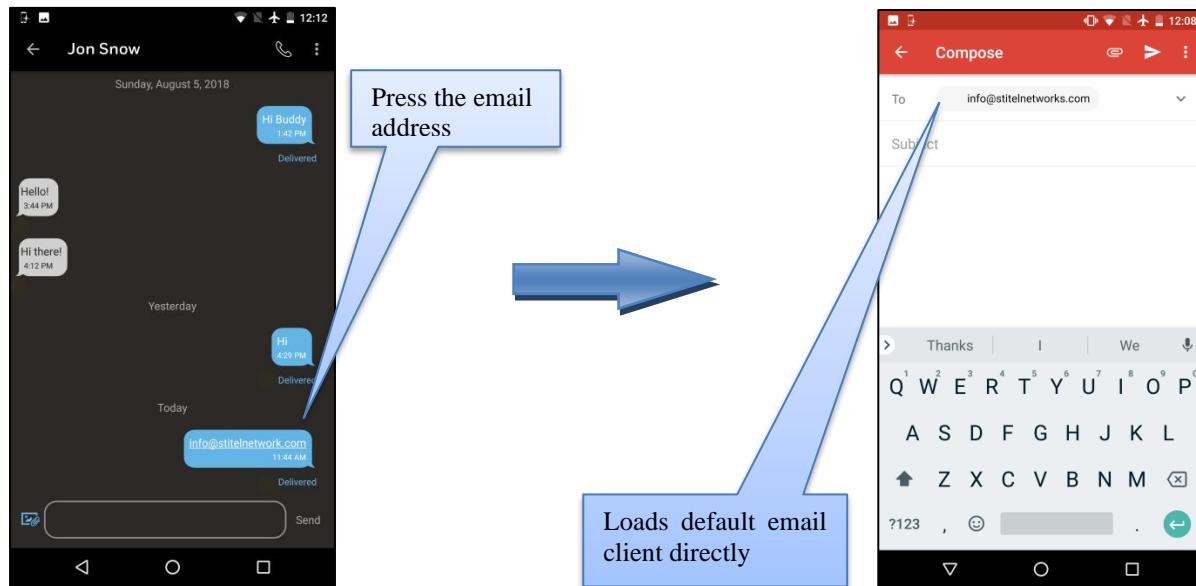


Figure 25-9: Send email from Message Thread

25.3.3 Show Map for Mailing Address

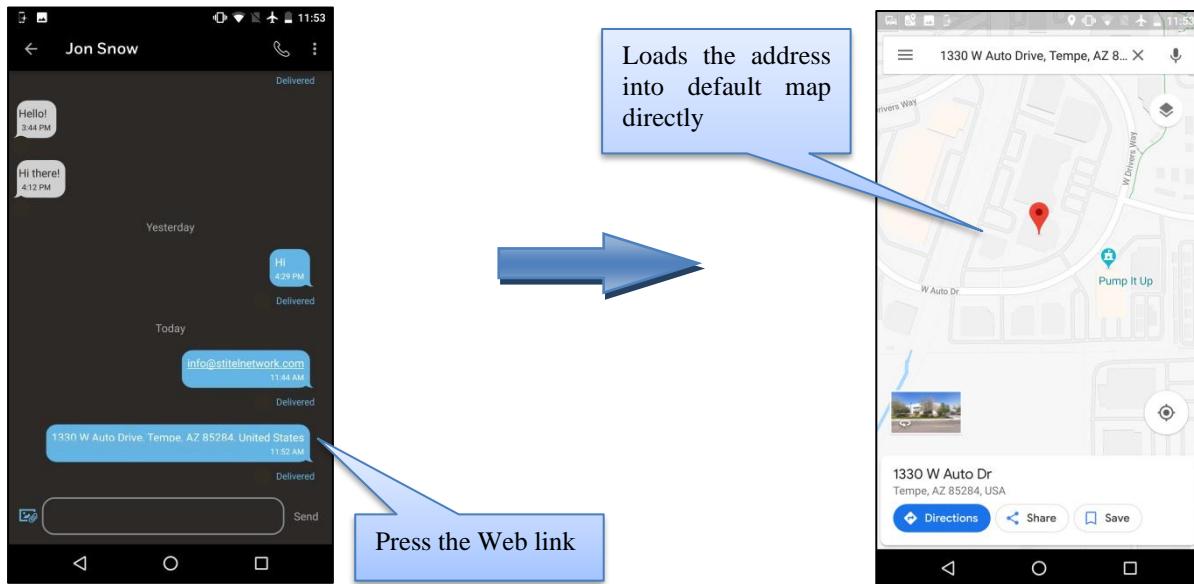


Figure 25-10: Show Map for any Mailing address

25.3.4 Load browser for URL Link

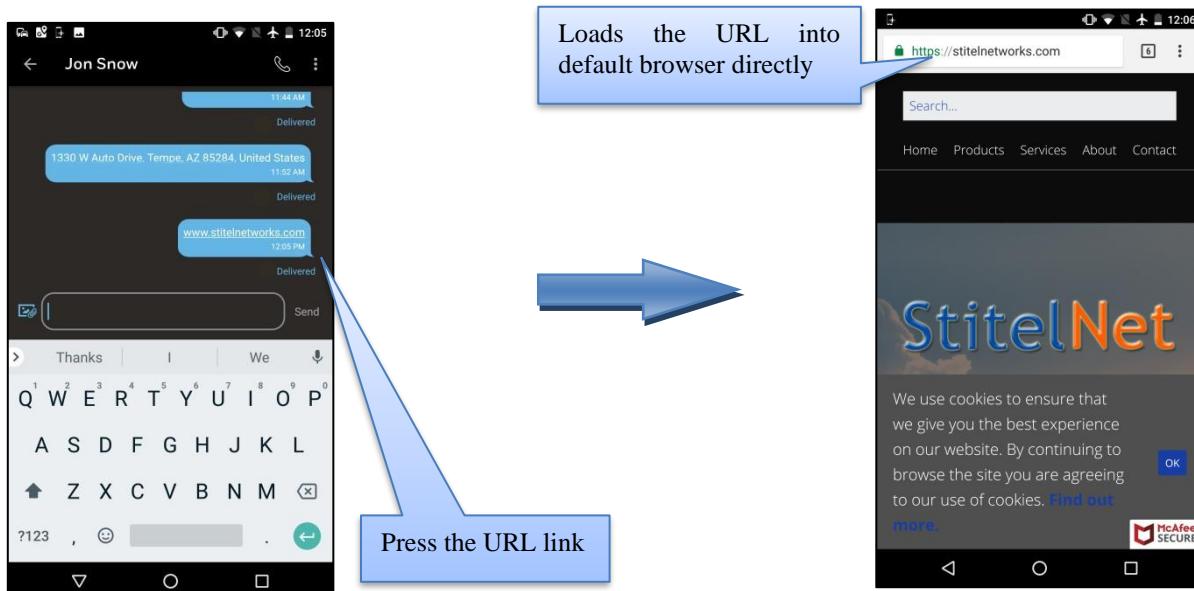


Figure 25-11: Load URL into Browser

25.3.5 Send Emoji in Message

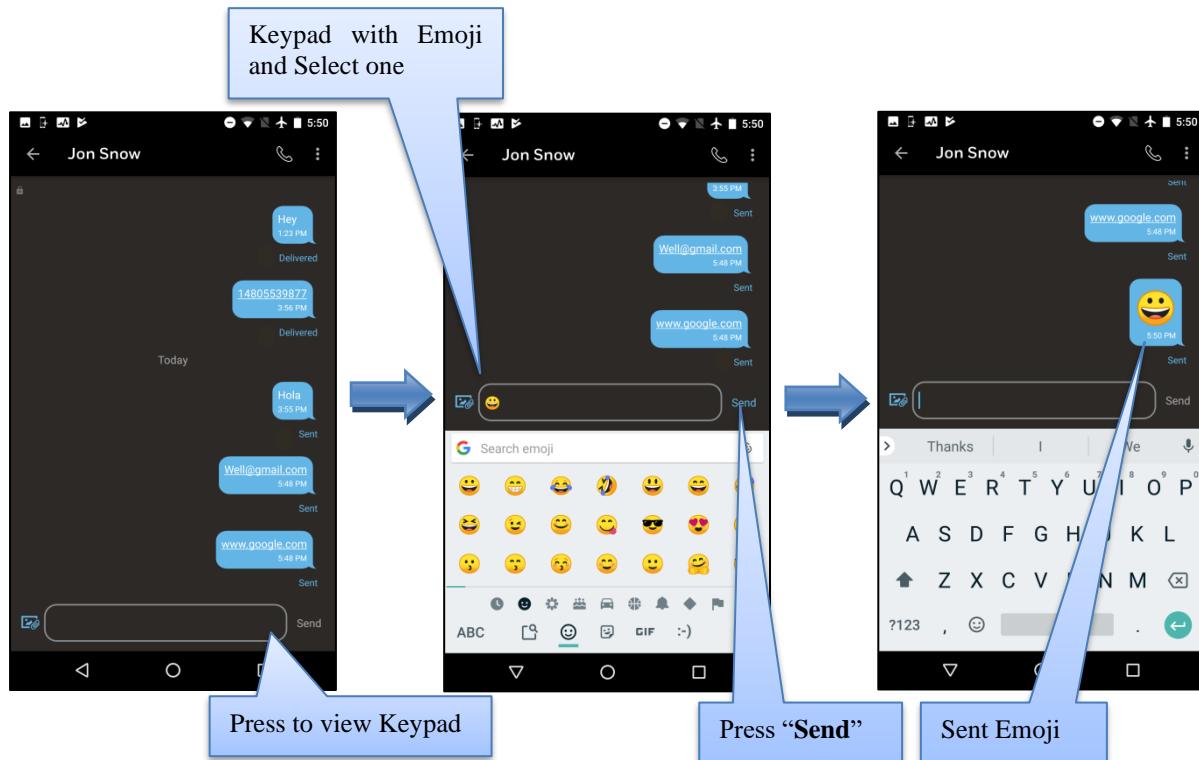


Figure 25-12: Send Emoji

25.3.6 Send Message in different language

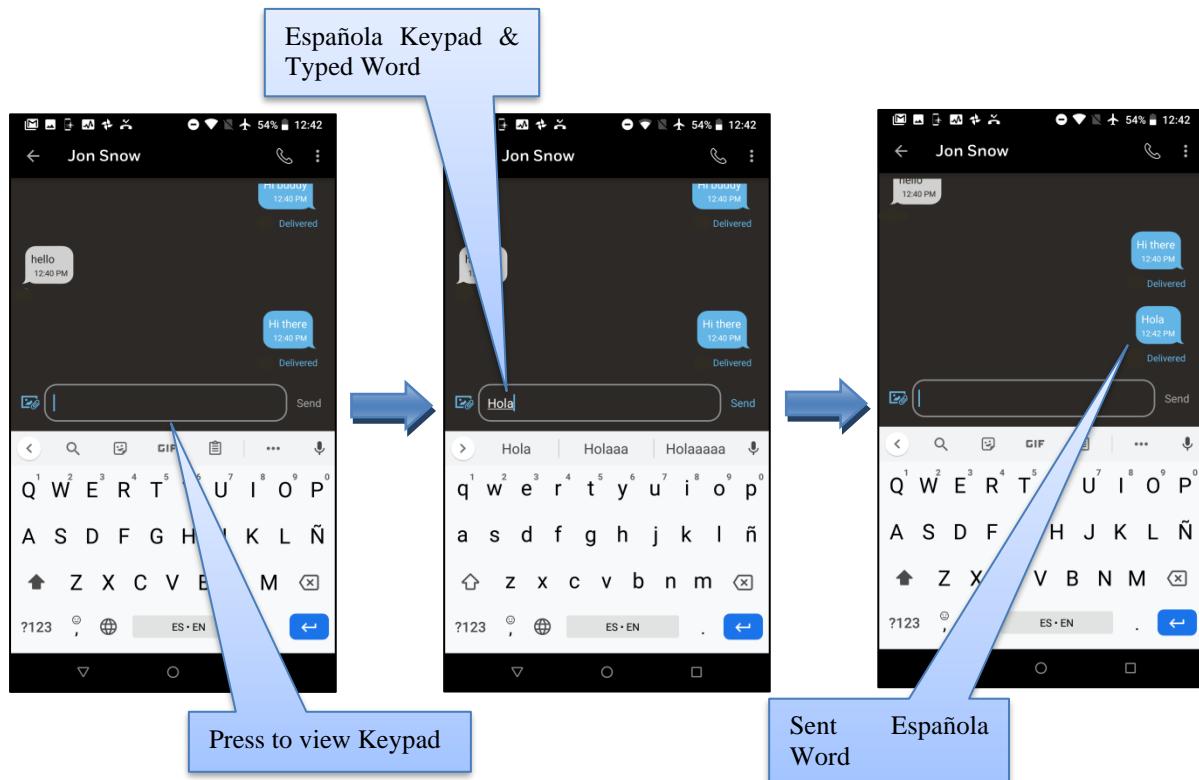


Figure 25-13: Send Message in different language

25.3.7 Send Picture by Taking Picture

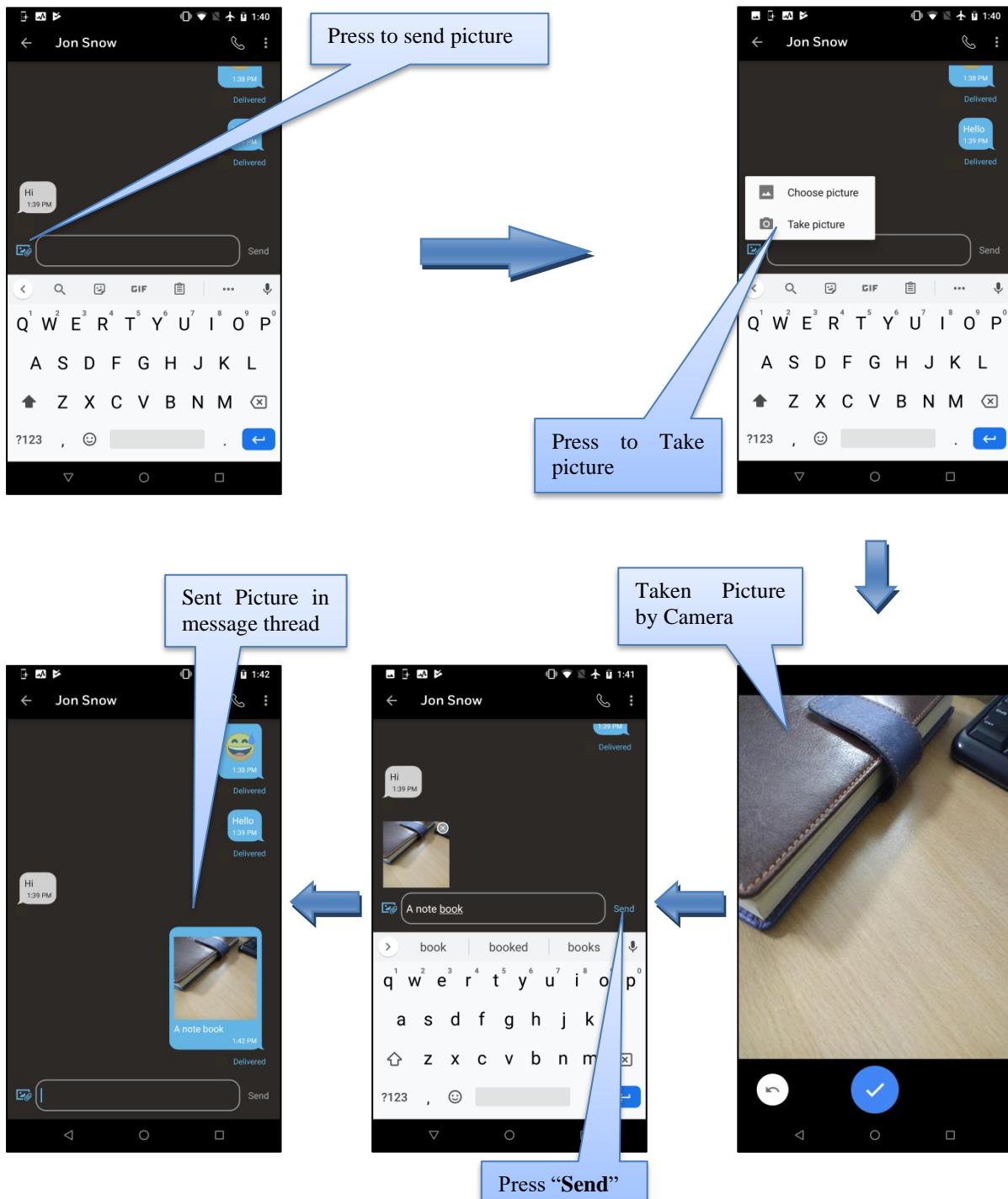


Figure 25-14: Send Photo by Taking Photo

25.3.8 Send Picture by Choosing Picture

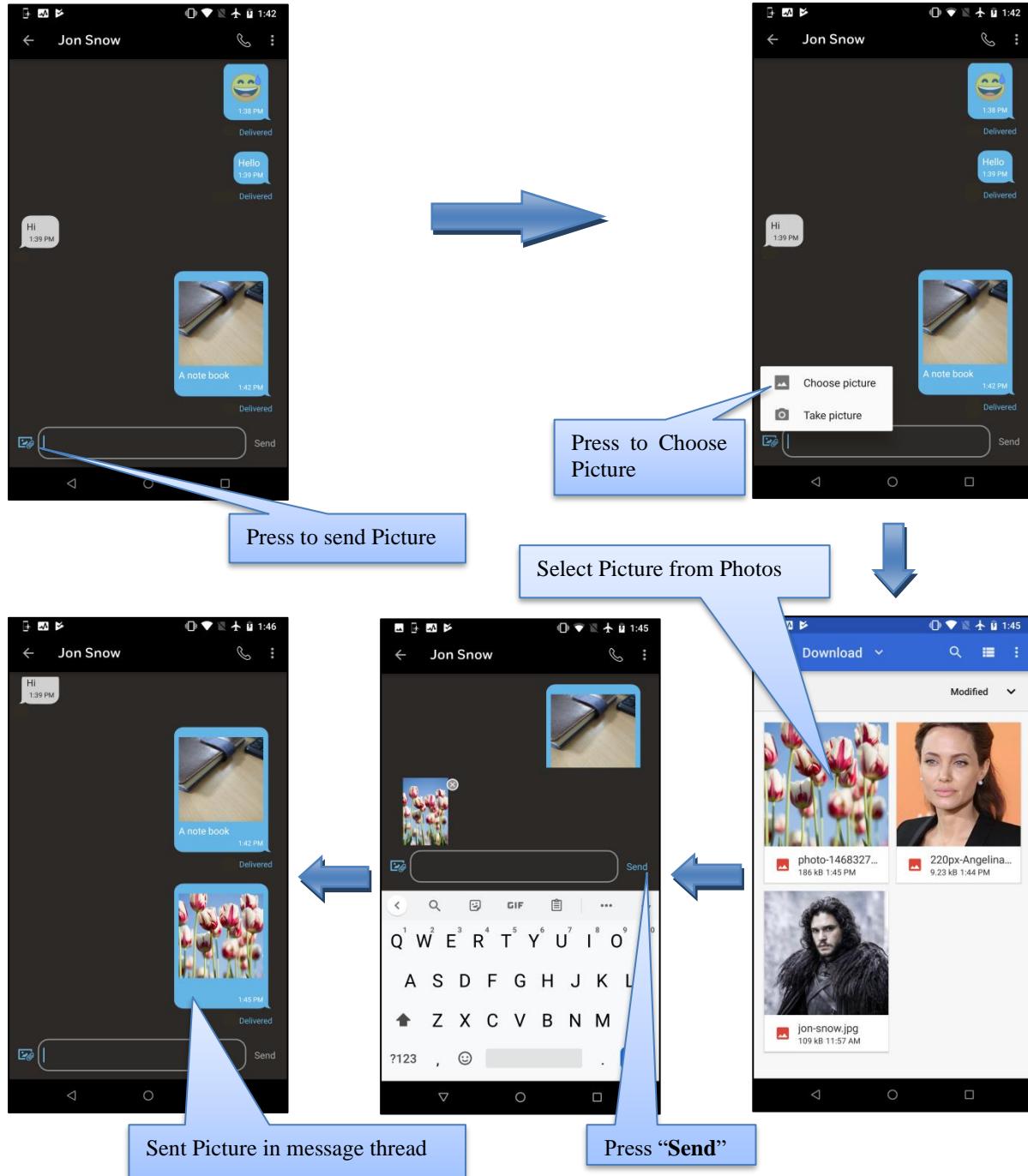


Figure 25-15: Send Picture by Choosing Picture

25.4 Delete message

25.5.1 Delete Message from Single participant Message Thread

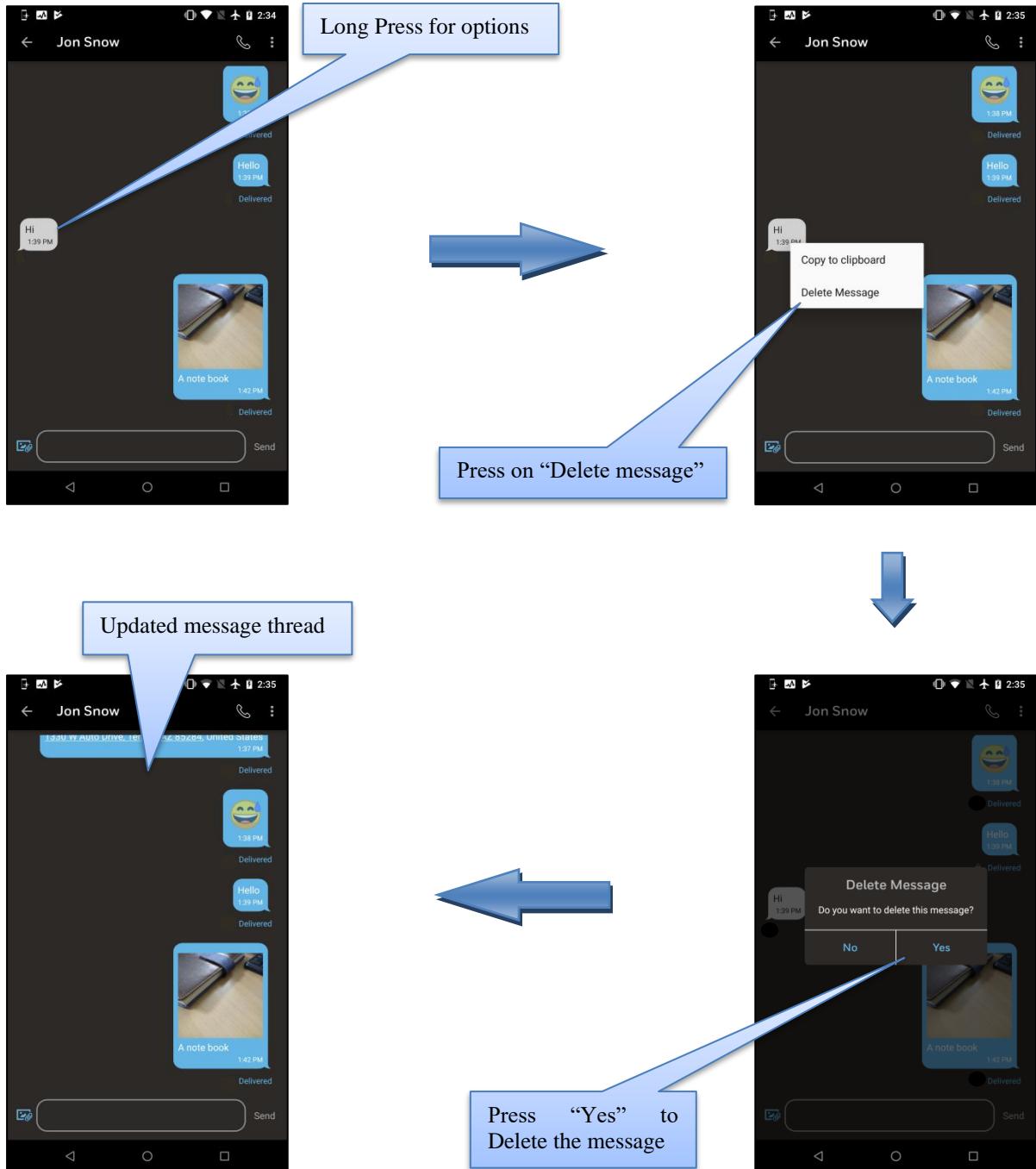


Figure 25-16: Delete message from single participant’s message thread

25.5.2 Delete All Messages from Message Thread

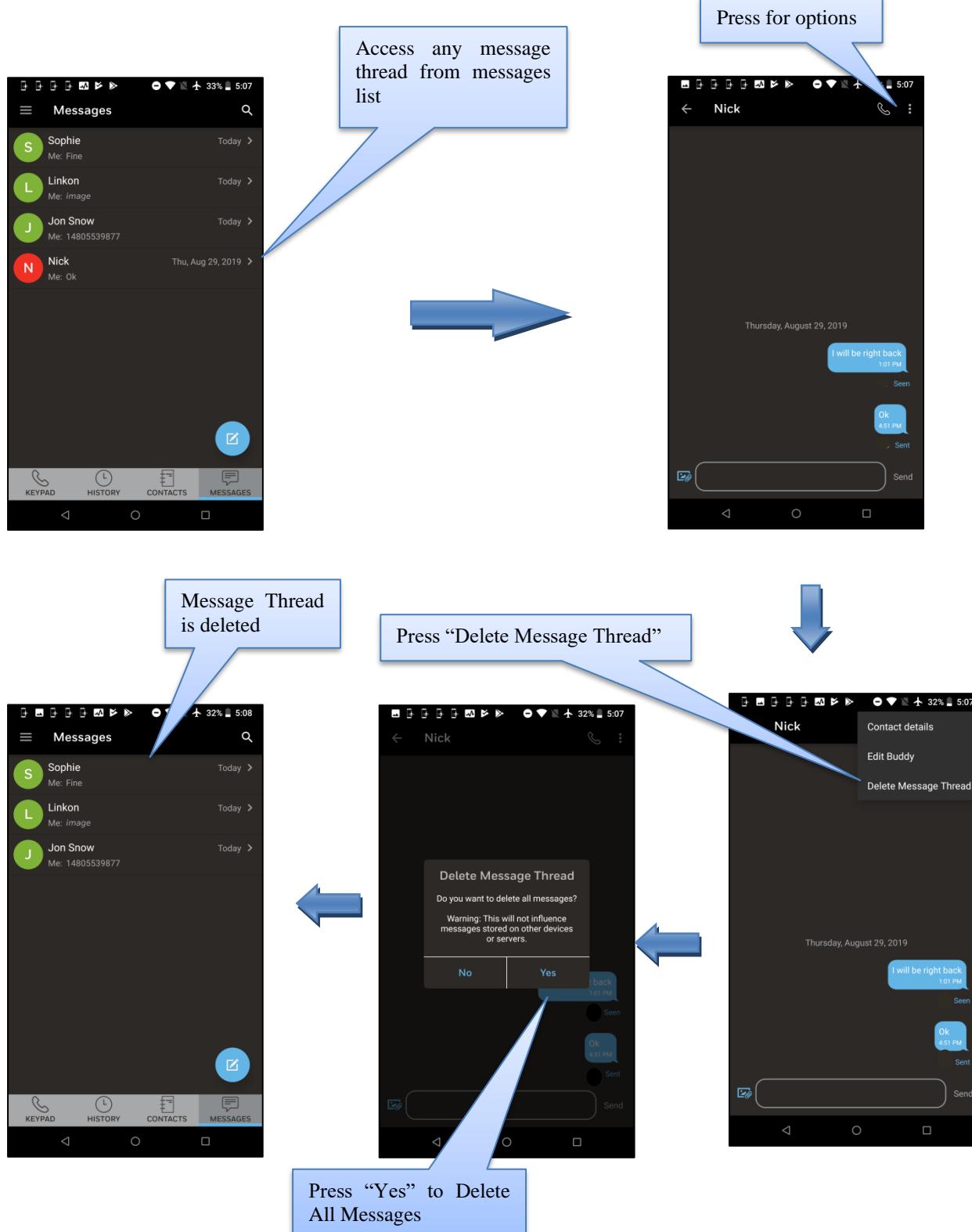


Figure 25-17: Delete all messages from message thread

25.5.3 Delete Message from list

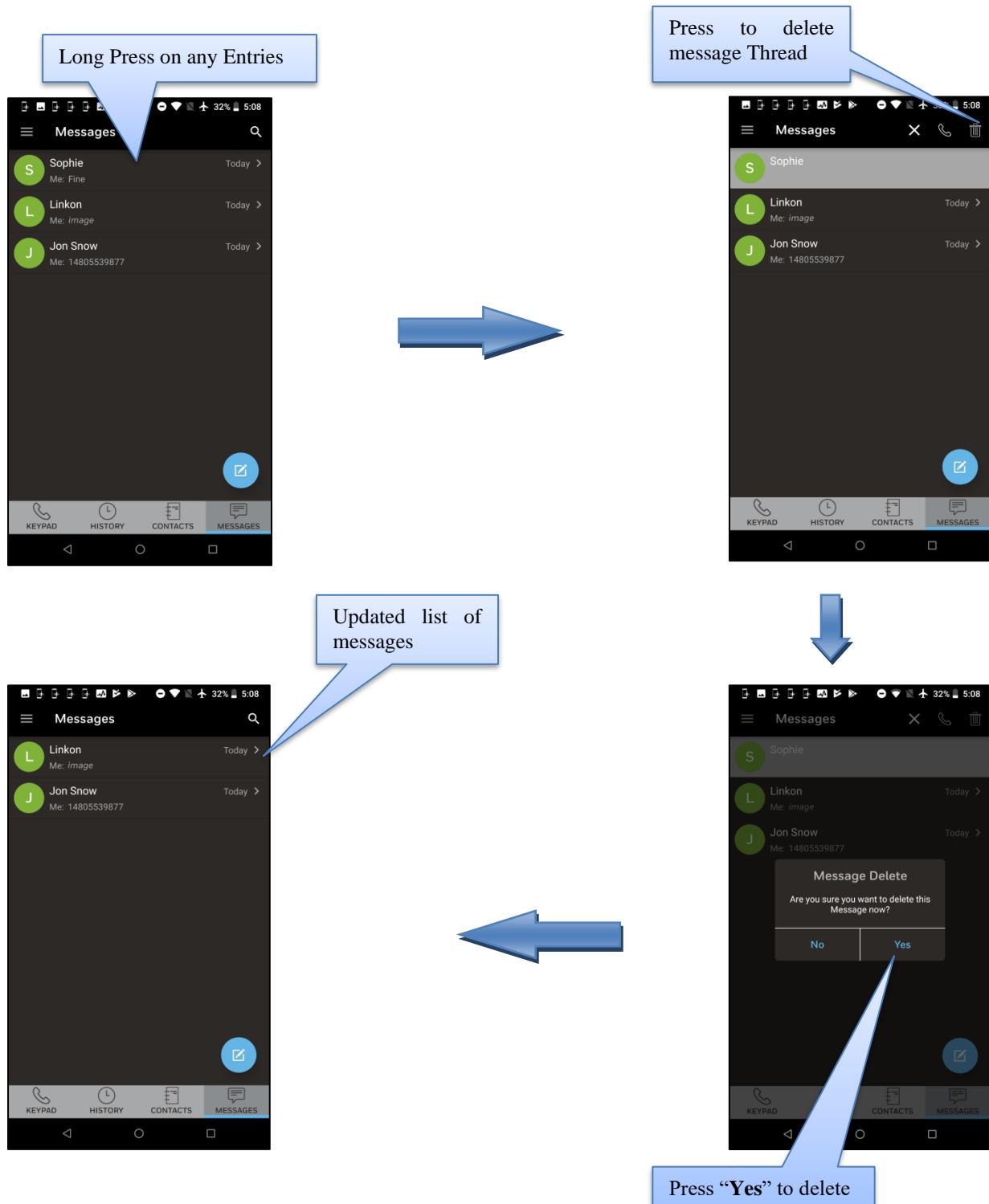


Figure 25-18: Delete Message thread from list

26 Keypad Module

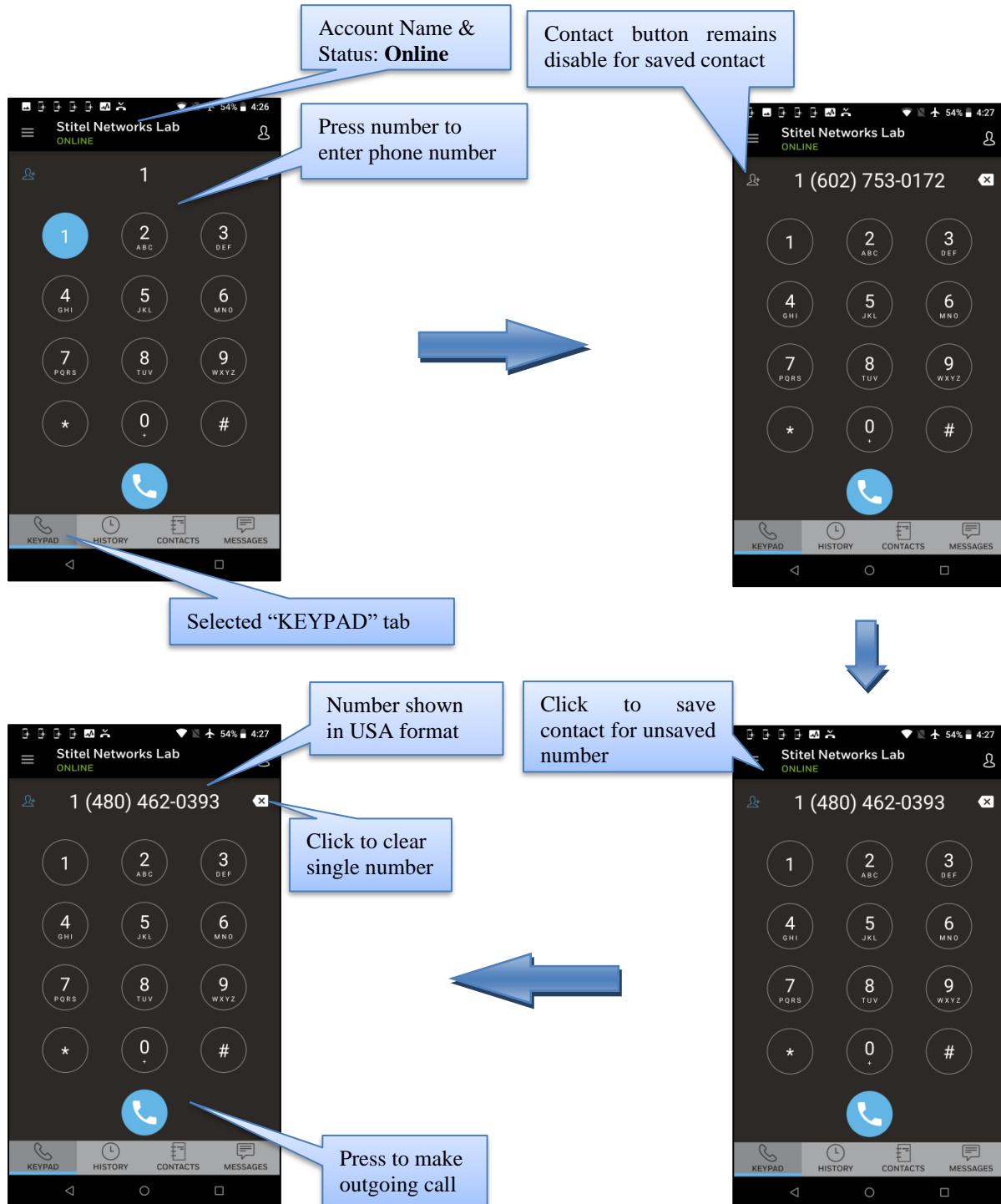


Figure 26-1: Keypad Module

27 Contacts Module

27.1 Contact module list view

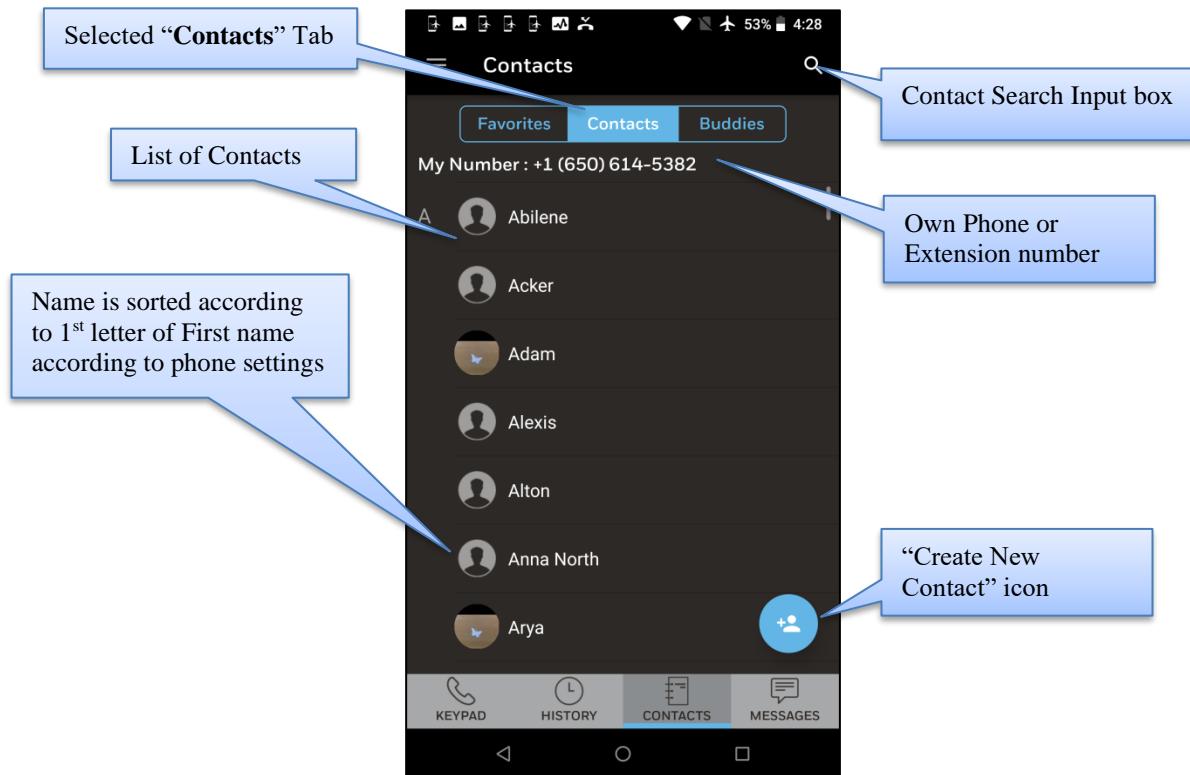


Figure 27-1: CONTACTS Module List View

27.2 Buddy list view For Honeywell Account

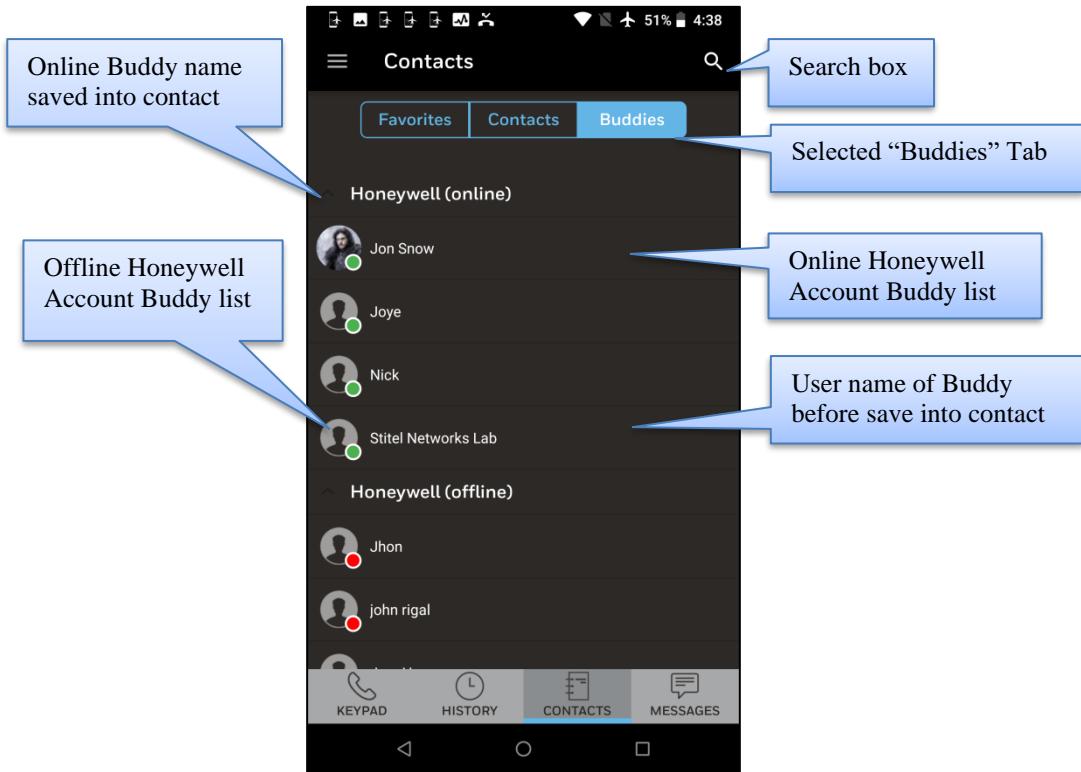


Figure 27-2: Buddy list for Honeywell Account

27.3 Favorite List View for Falcon Talk Account

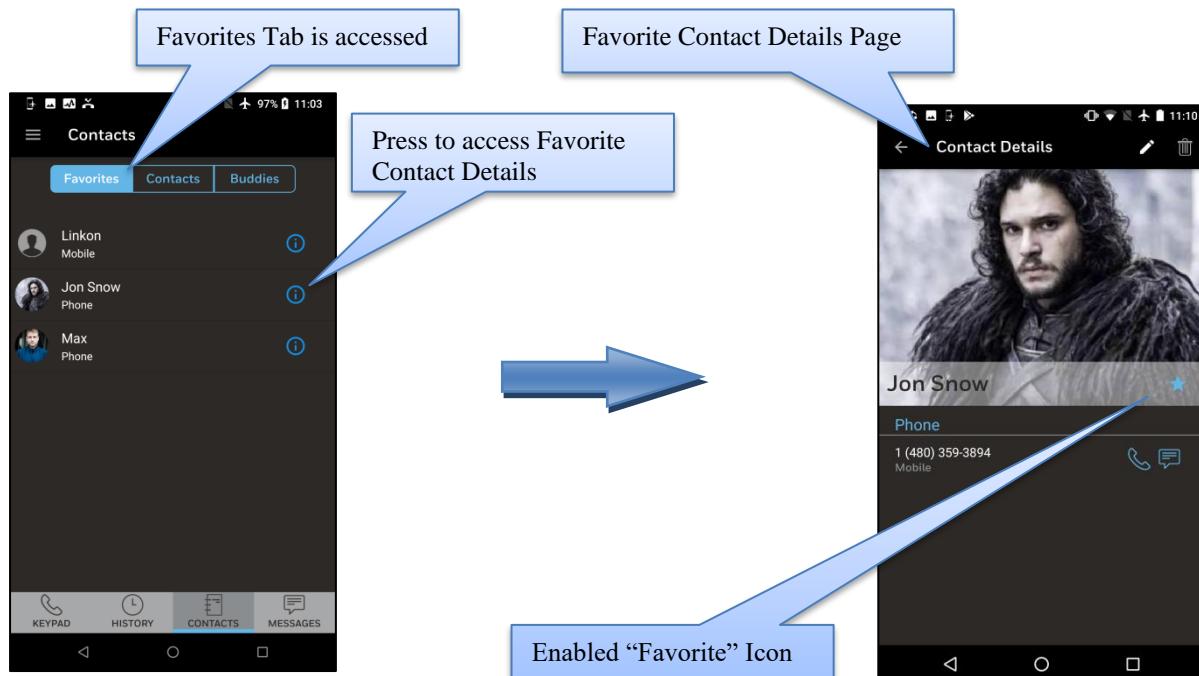


Figure 27-3: Favorites List View

27.3.1 Add to Favorites from Different Module

From Contact Details

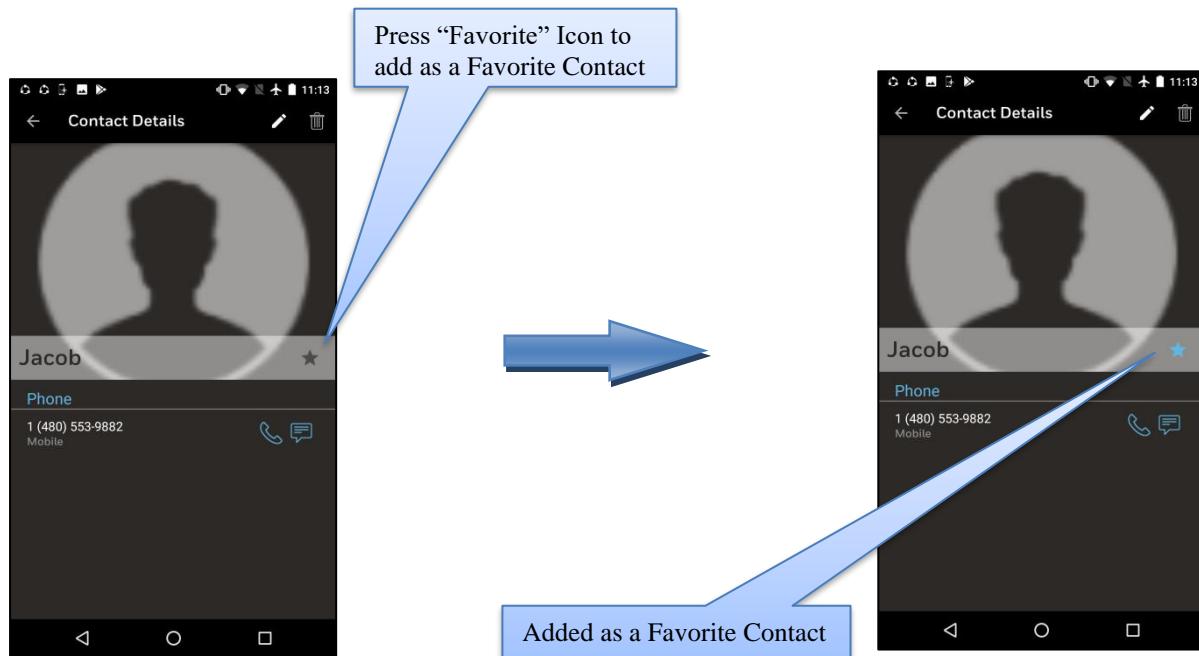


Figure 27-4: Add to Favorites from Contact Details

From Message Thread

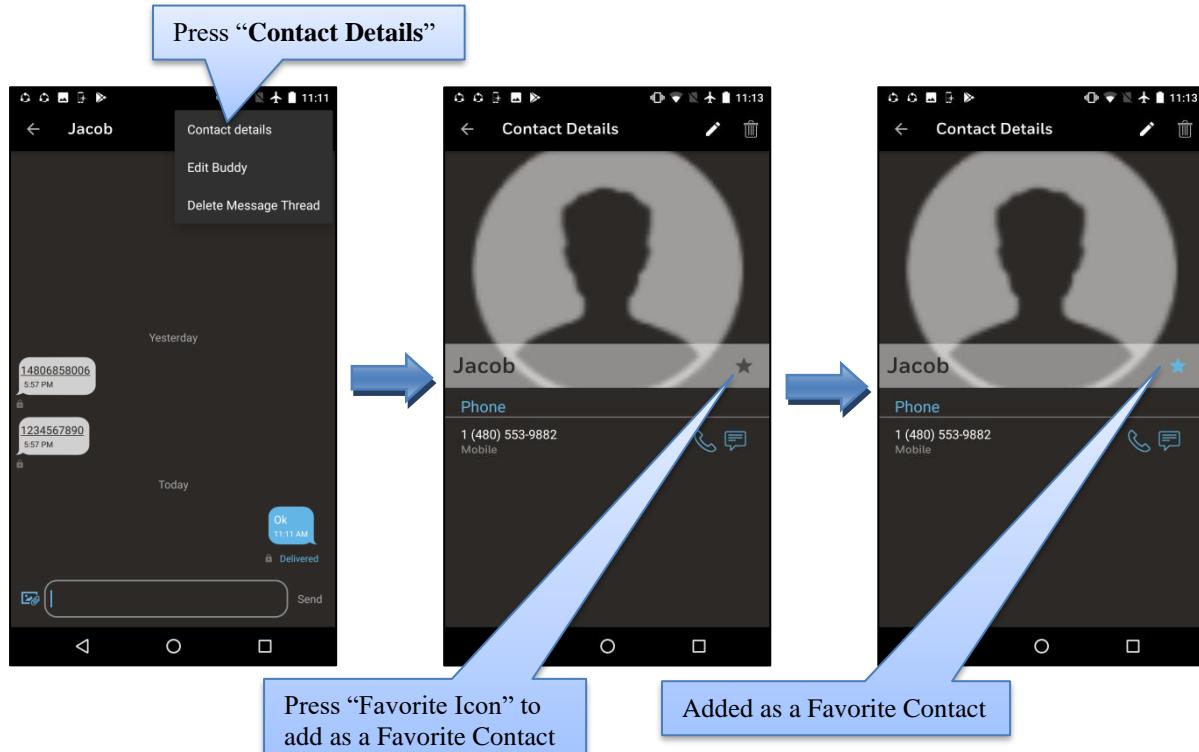


Figure 27-5: Add to Favorites from Message Thread

From Buddy Details

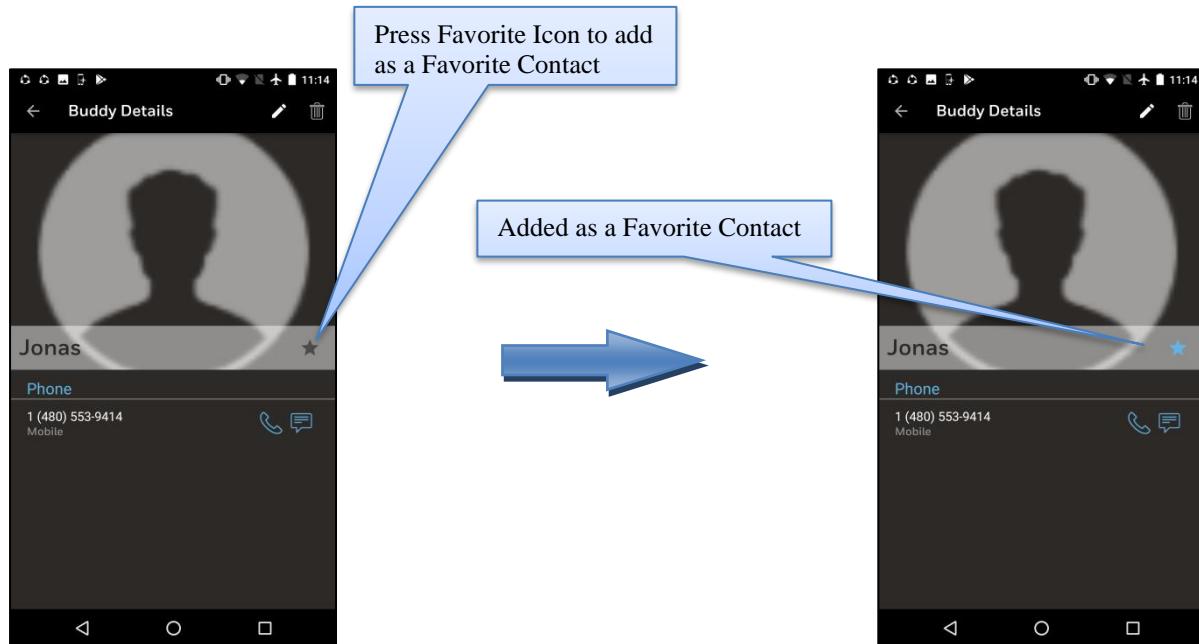


Figure 27-6: Add to Favorites from Buddy Details

27.4 Create New Contact

27.4.1 From Keypad

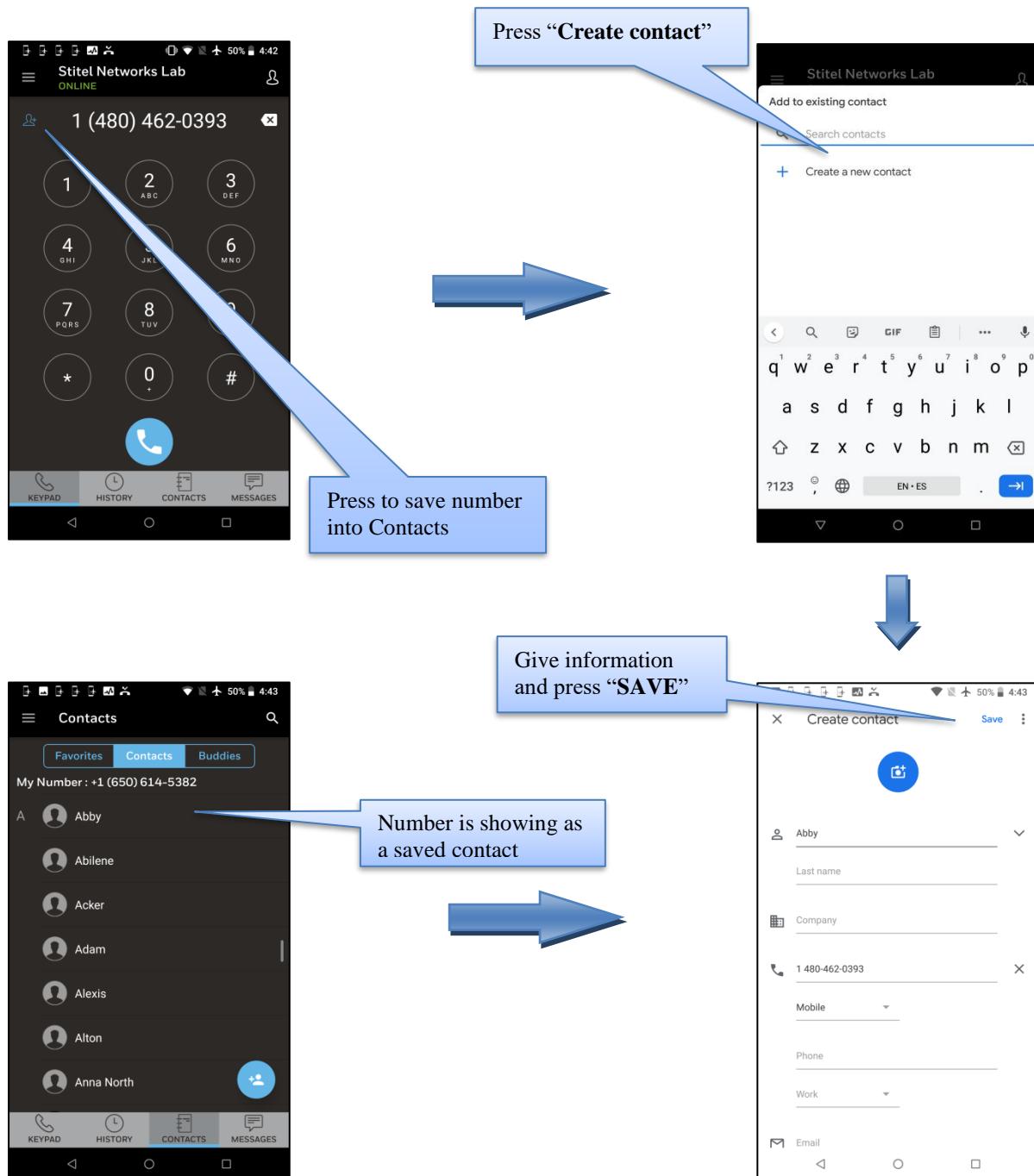


Figure 27-7: Create new Contact from Keypad

27.4.2 From History Details

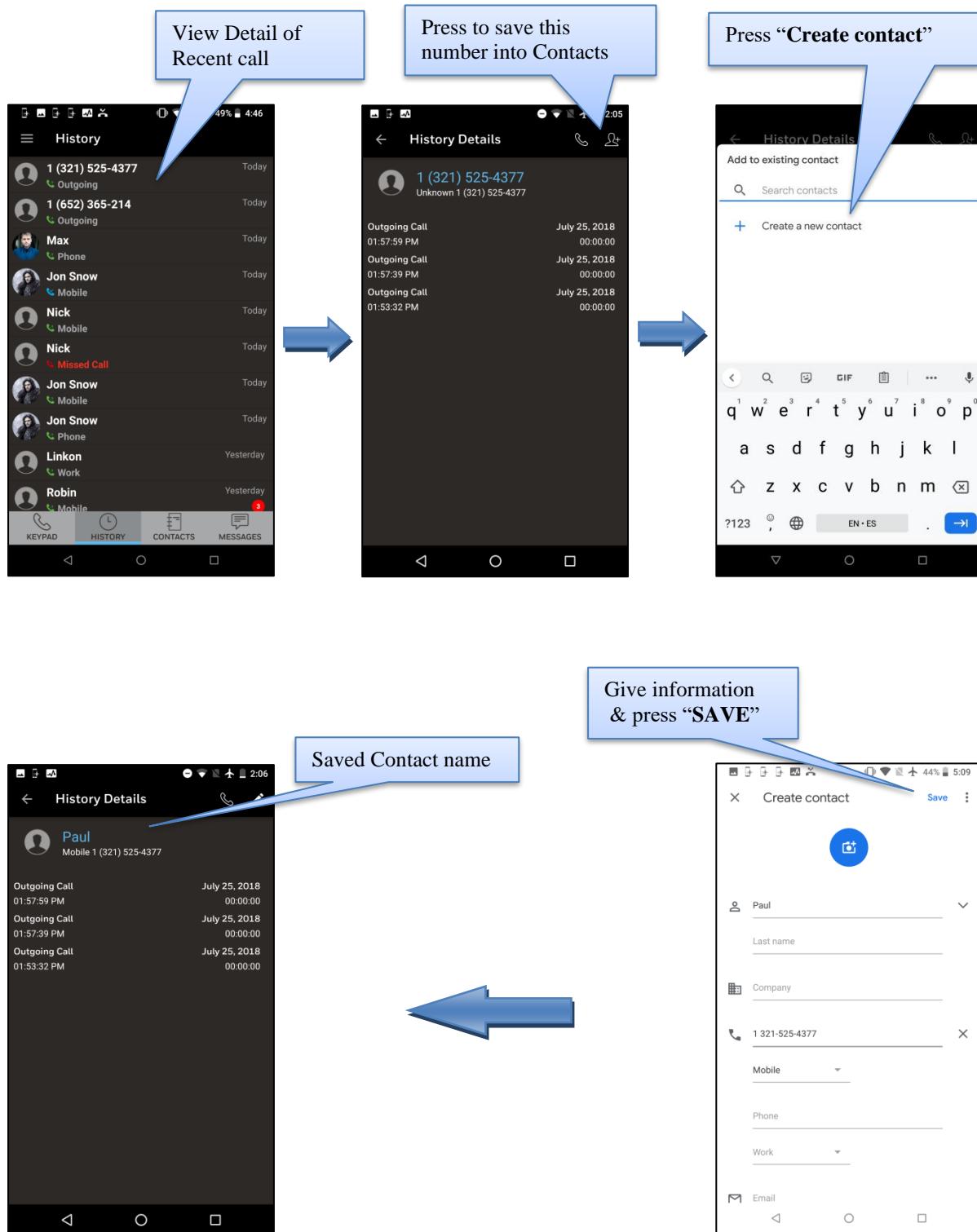


Figure 27-8: Create new contact from History Details

27.4.3 From Contacts

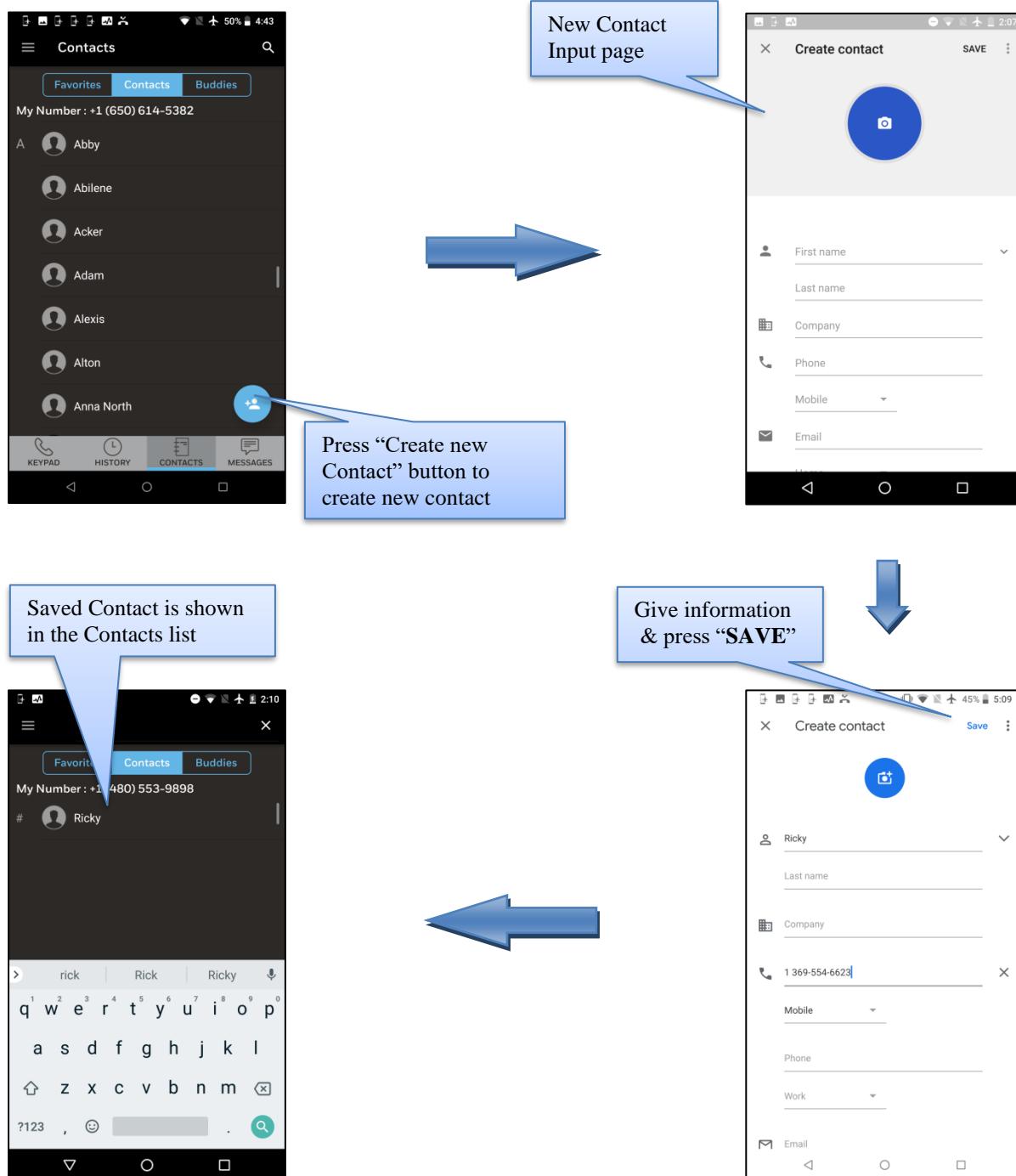


Figure 27-9: Create new contact from Contacts

27.4.4 From Buddy Details

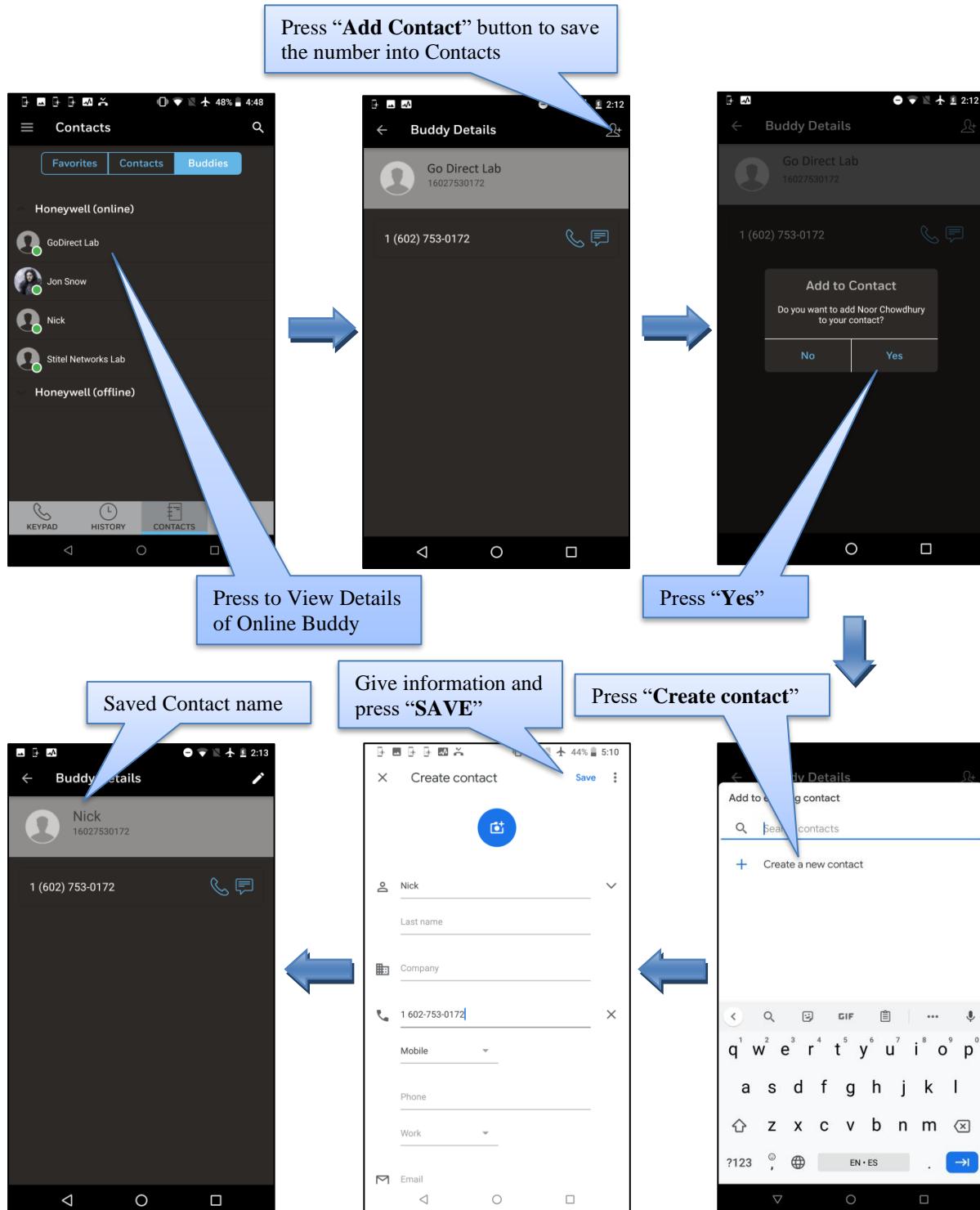
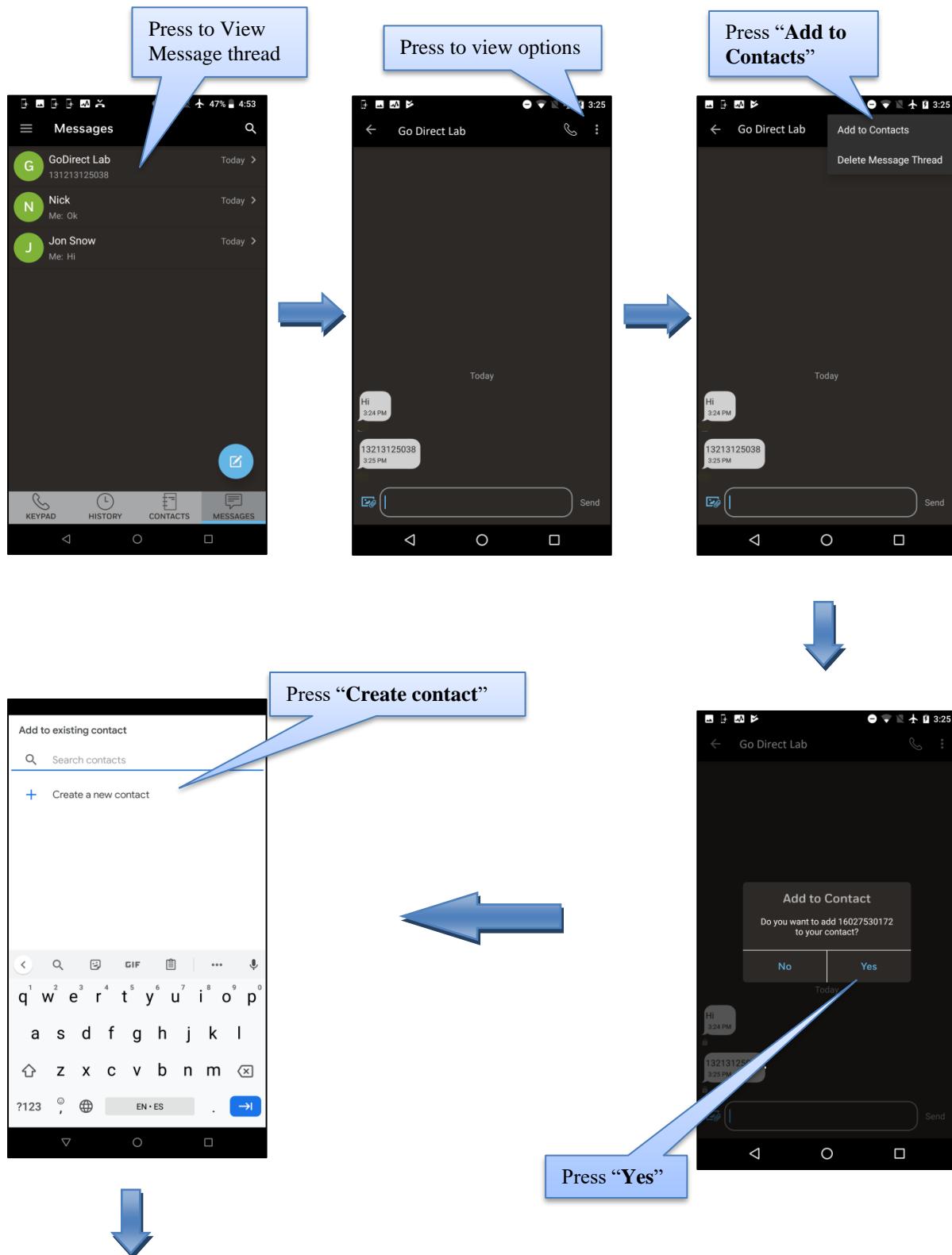


Figure 27-10: Create new contact from Buddy Details

27.4.5 From Message Thread



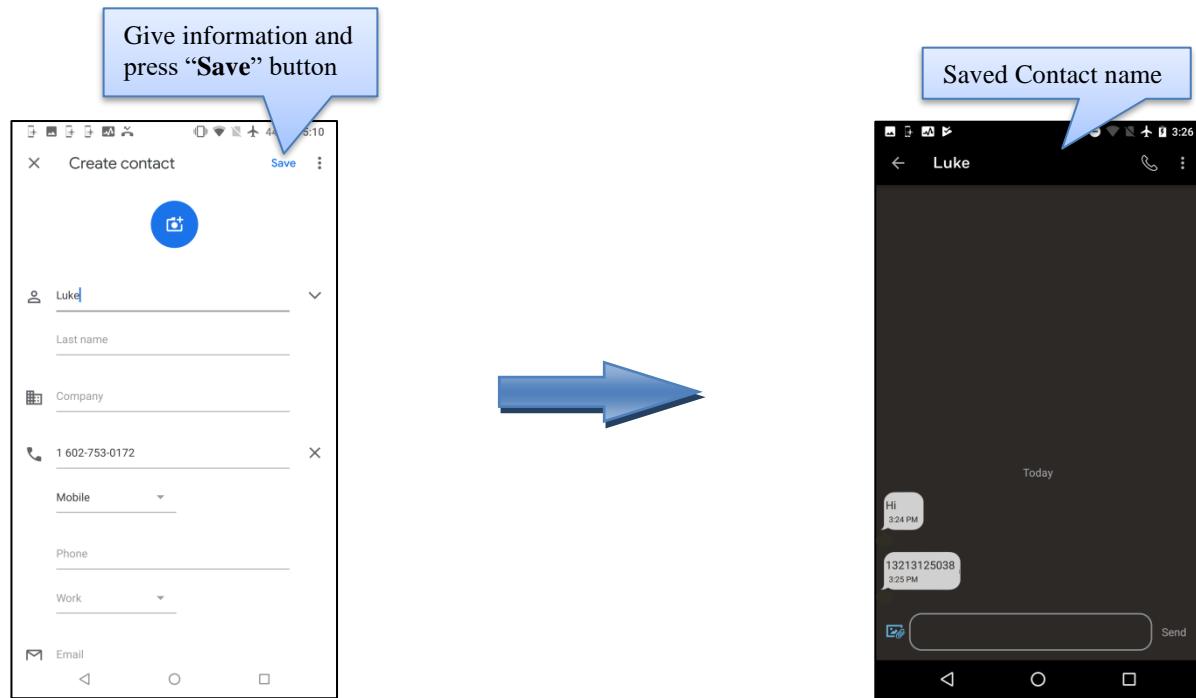


Figure 27-11: Create new contact from Message thread

NOTE: Here “GoDirect Lab” name is the User name as it is saved at Honeywell AGCG portal, but user can add this number into his contacts with name of his own choice.

27.5 Add to Existing Contact

27.5.1 From Keypad

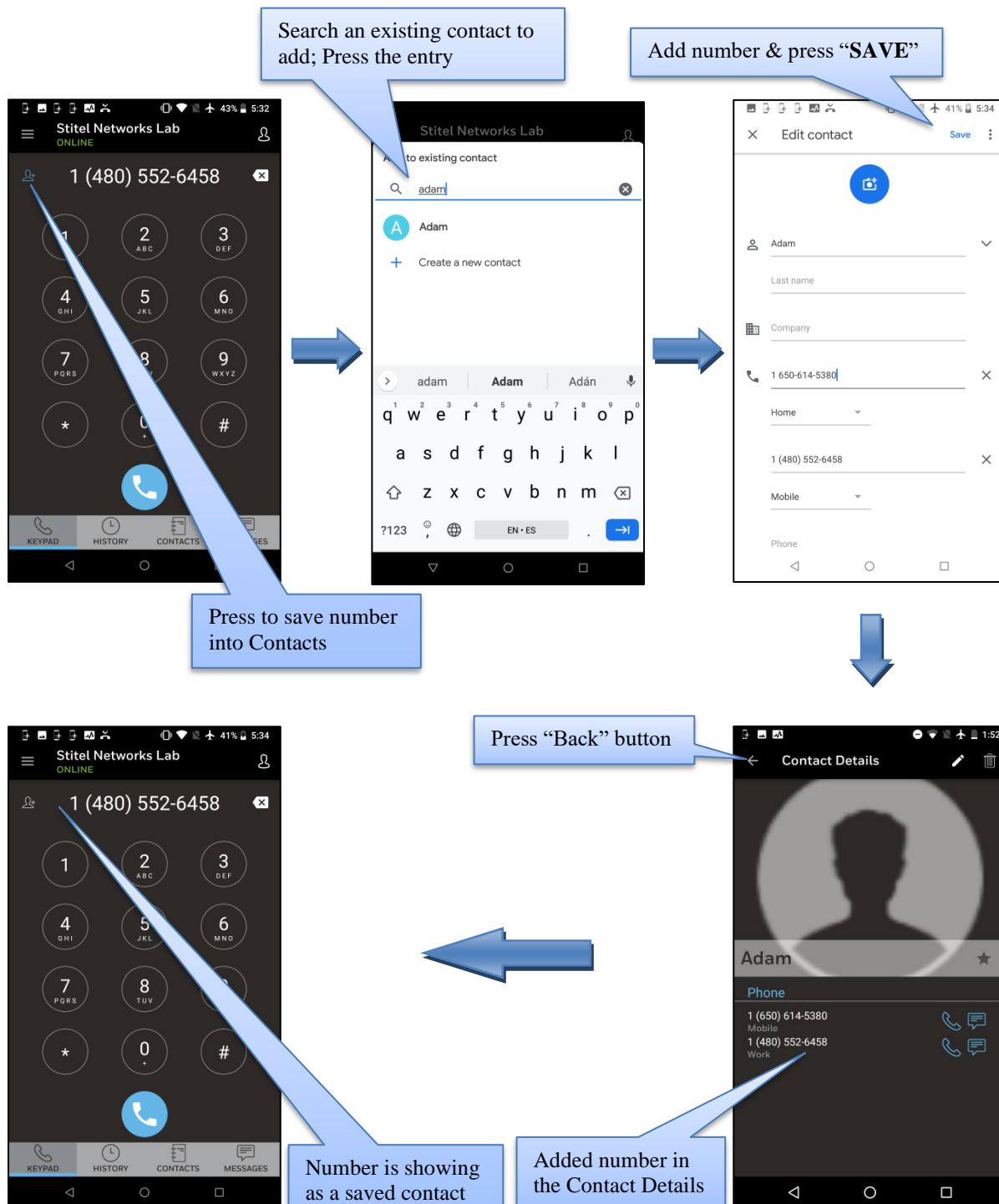


Figure 27-12: Add to Existing Contact from Keypad

27.5.2 From History Details

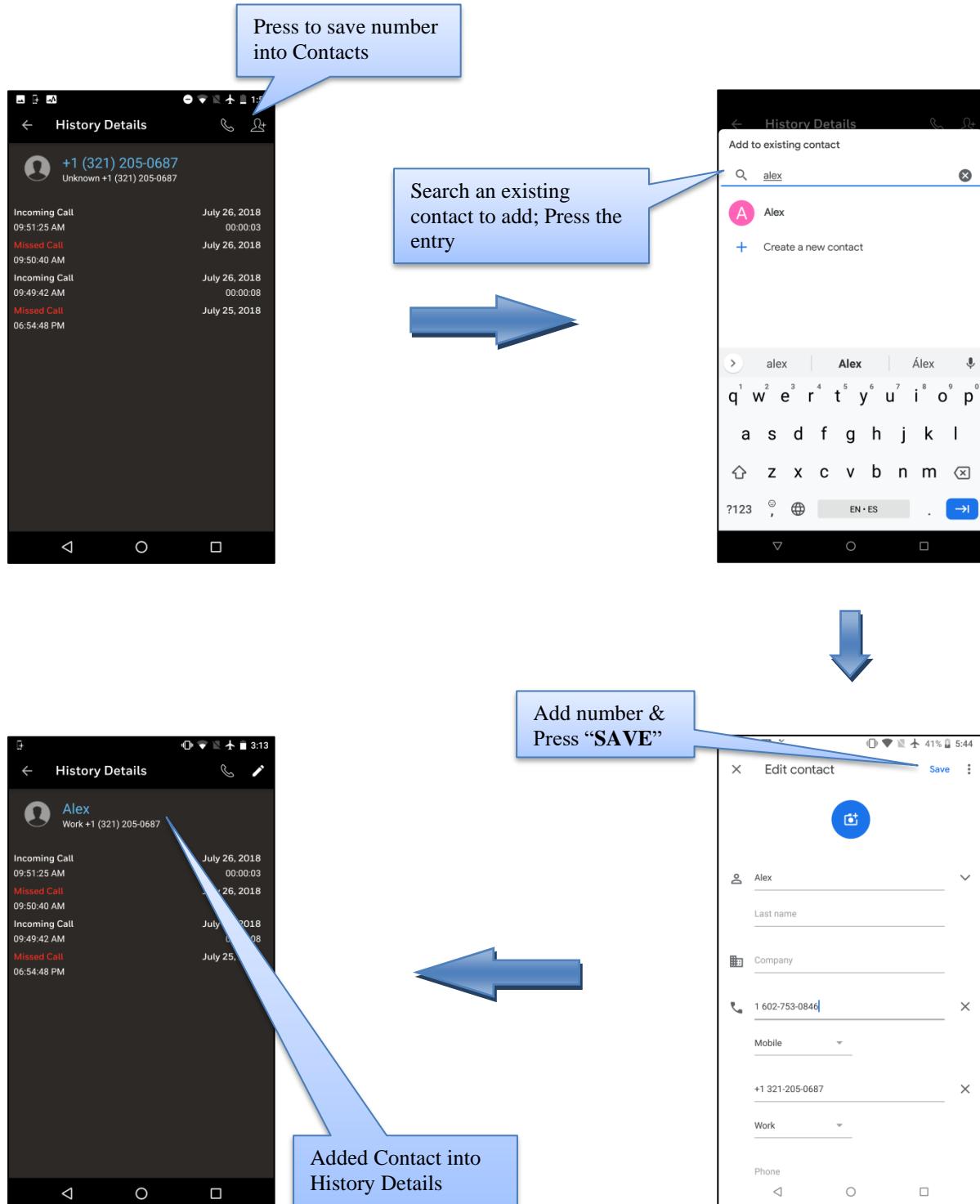


Figure 27-13: Add to Existing Contact from History

27.5.3 From Buddy Details

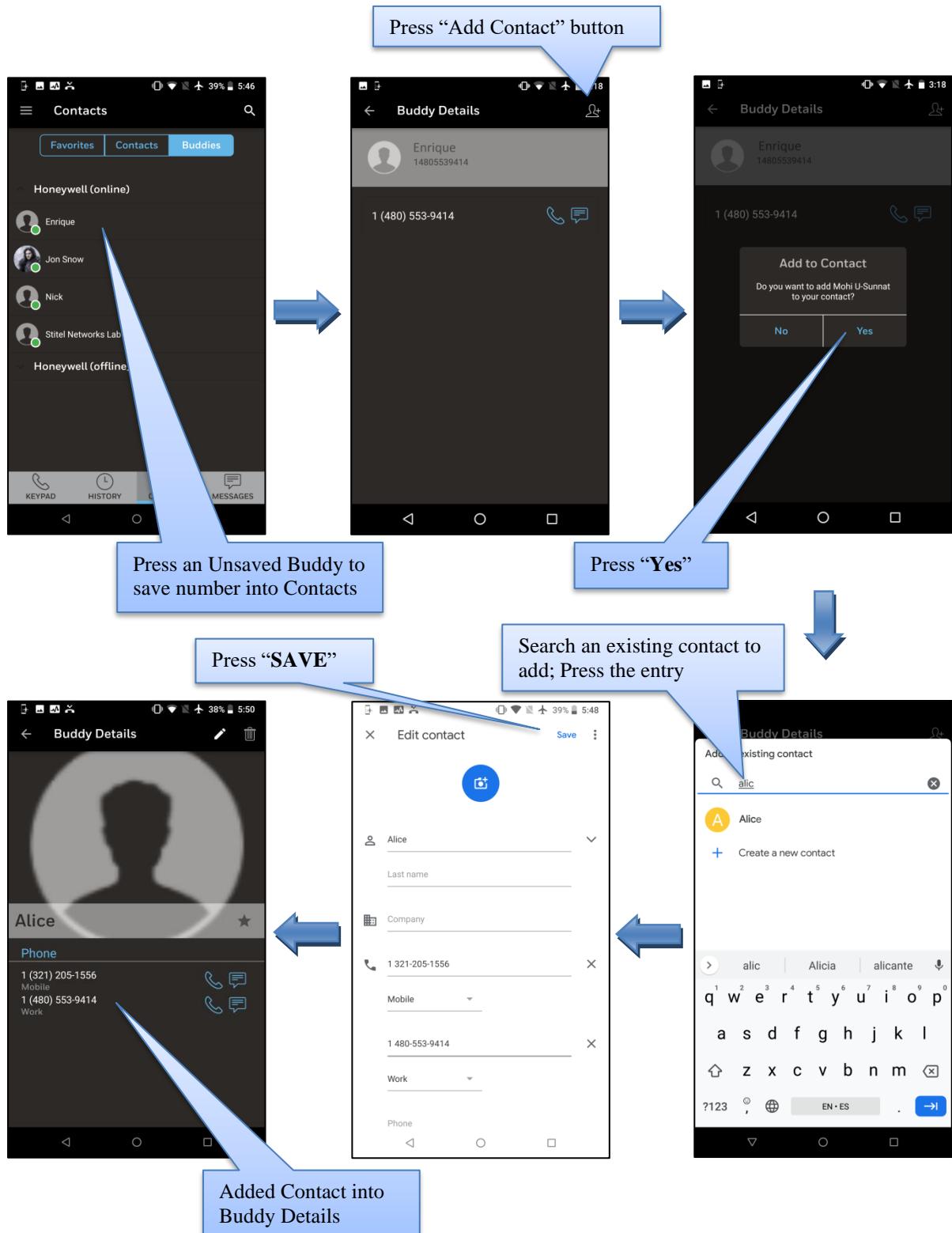


Figure 27-14: Add to Existing Contact from Buddy Details

27.5.4 From Message Thread

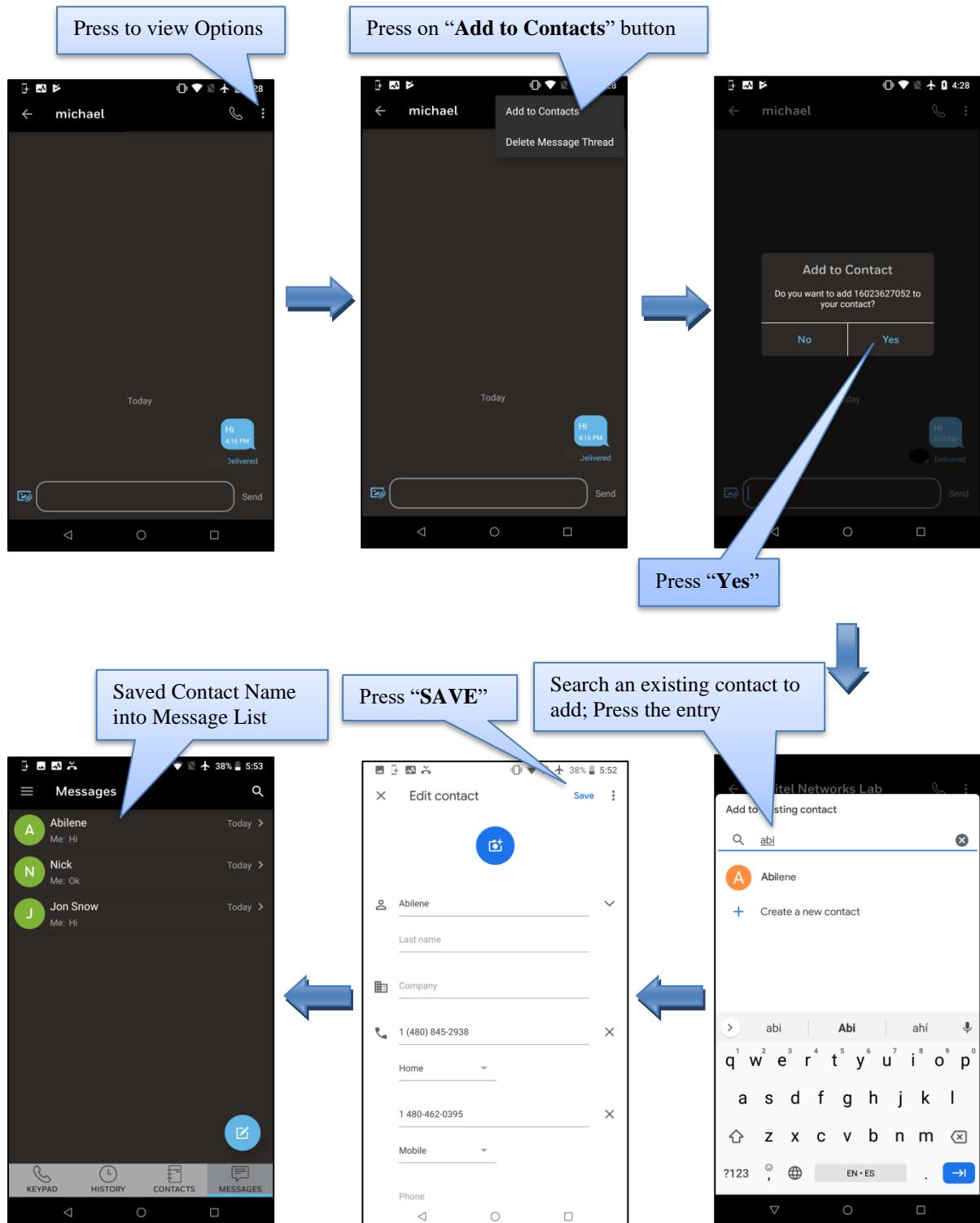


Figure 27-15: Add to Existing Contact from Message Thread

27.6 Contact List, Search and Details

27.6.1 Search with Name

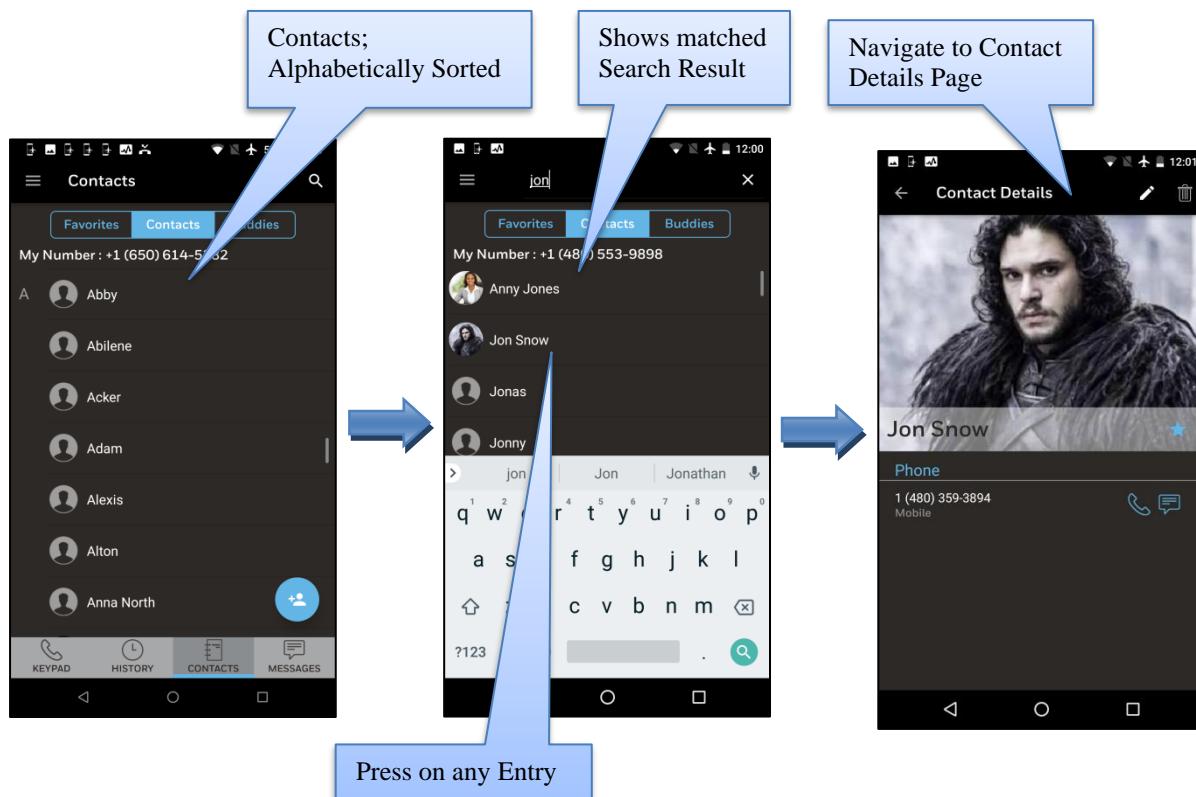


Figure 27-16: Contact list, search and details (Search with name)

27.6.2 Search with Phone Number

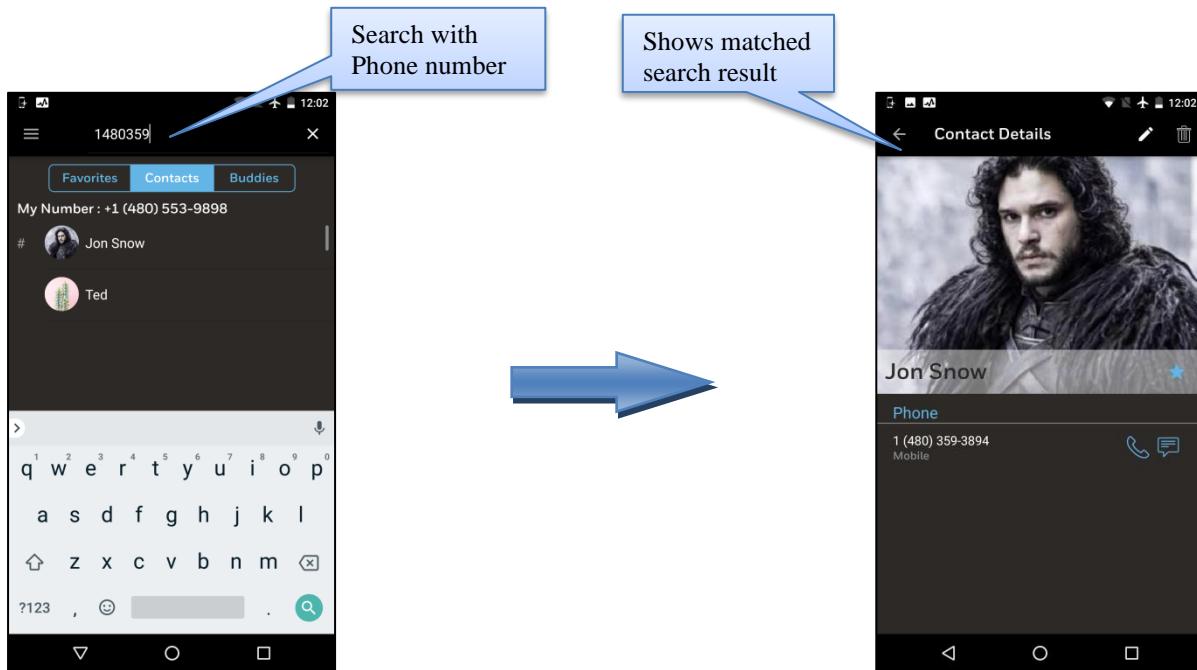


Figure 27-17: Contact list search and details (search with numbers)

NOTE: Contacts also can be searched with number prefix, email address in same manner.

27.7 Buddies List, Search and Details

27.7.1 Search with Name

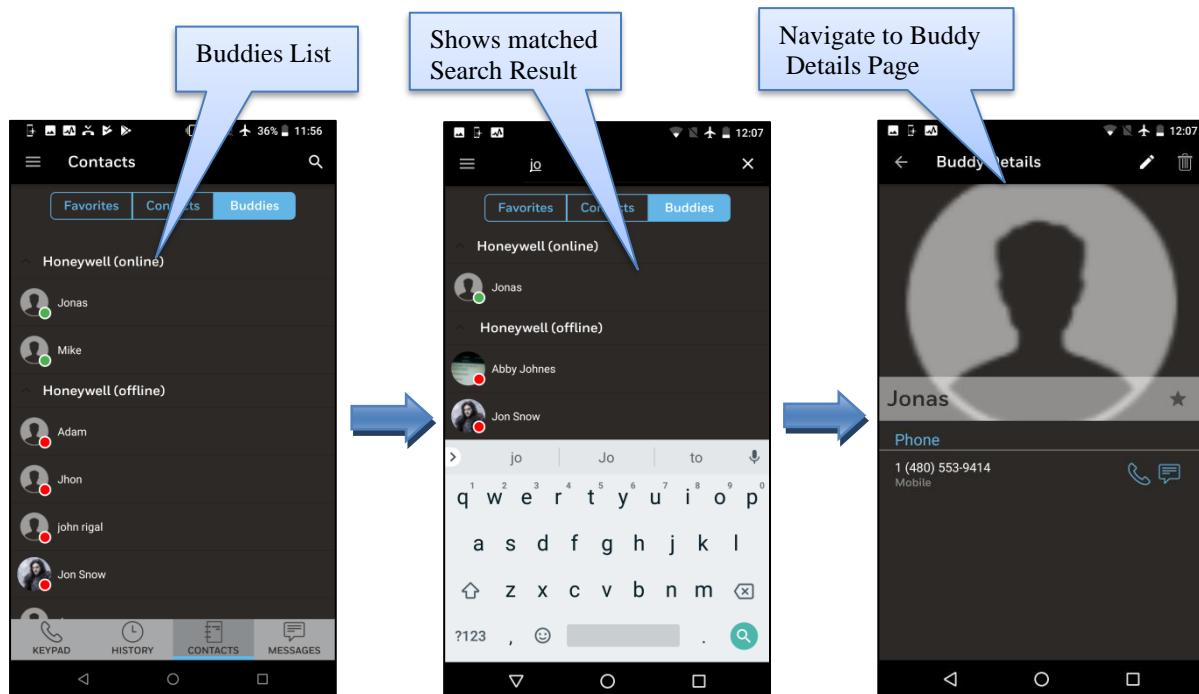


Figure 27-18: Buddies list, search and details (Search with name)

27.7.2 Search with Number

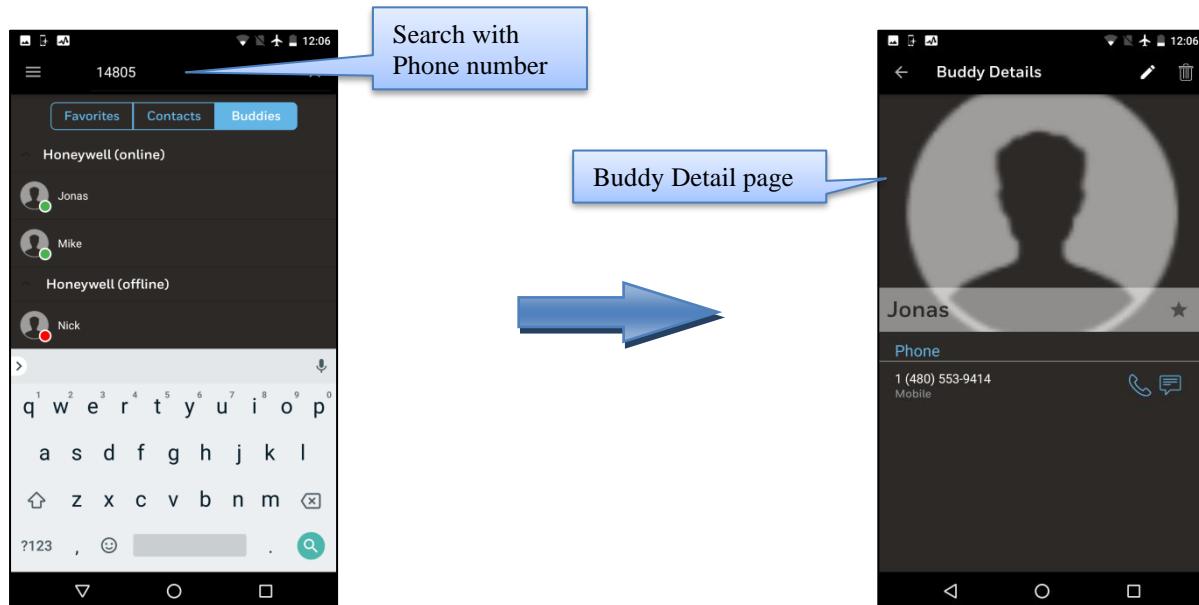


Figure 27-19: Buddies list search and details (search with numbers)

27.8 Edit Contacts

27.8.1 Edit Contacts from Contact Details

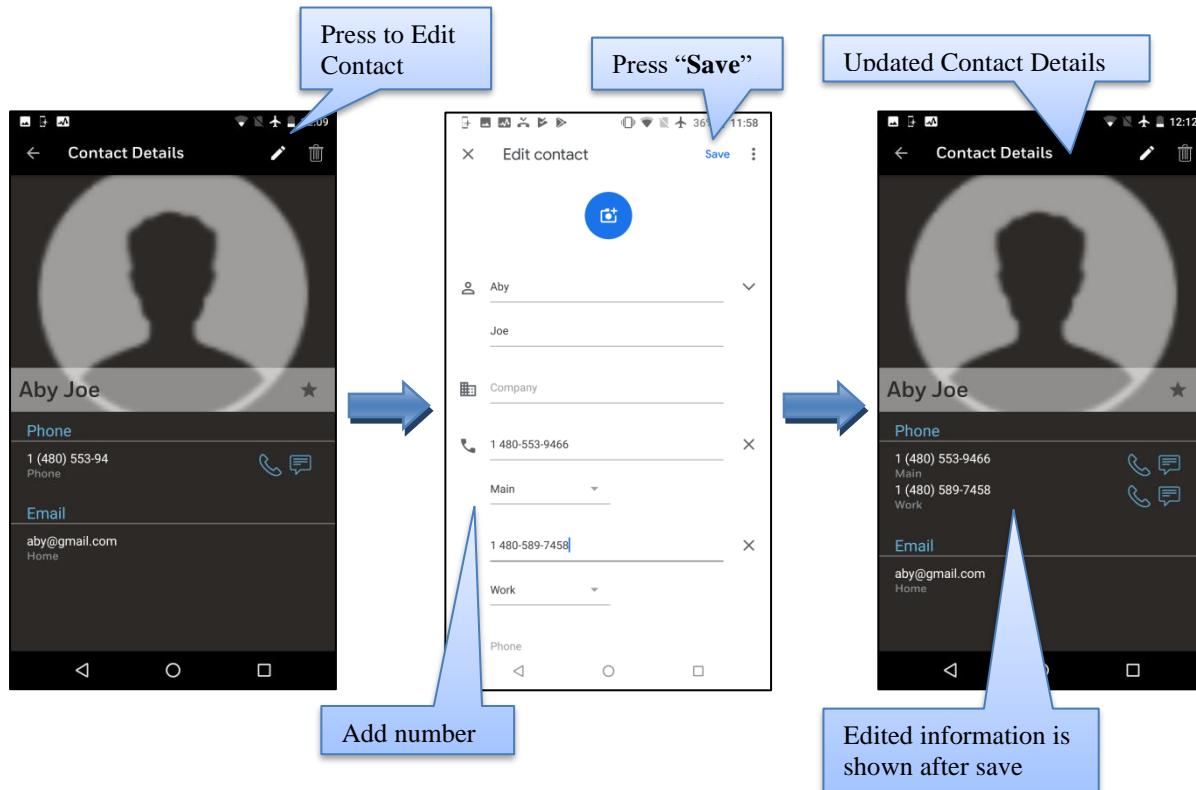


Figure 27-20: Edit Contacts from Contact Details

NOTE: User can edit any types of contacts information like name, number, email address and URL in the same manner.

27.8.2 Edit Contacts from History Details

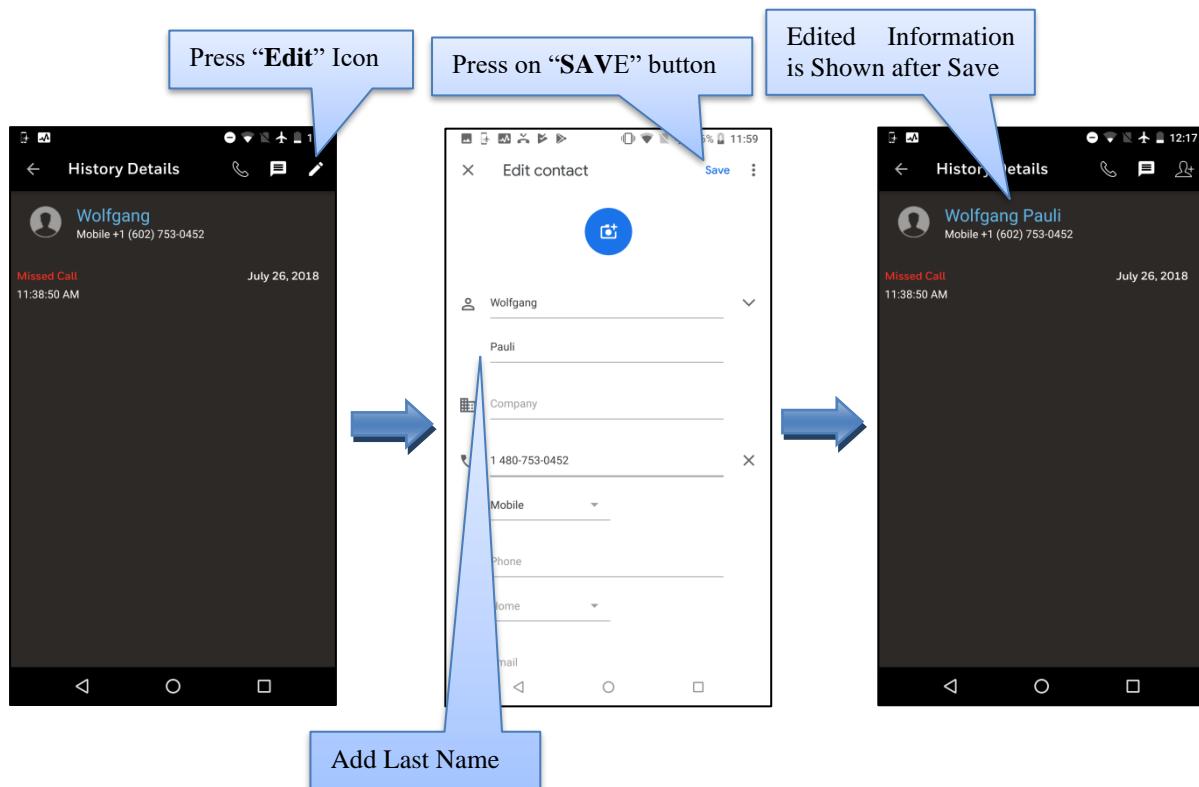


Figure 27-21: Edit Contacts from History Details

NOTE: User can edit any types of contacts information like name, number, email address and URL in the same manner.

27.8.3 Edit Contacts from Buddy Details

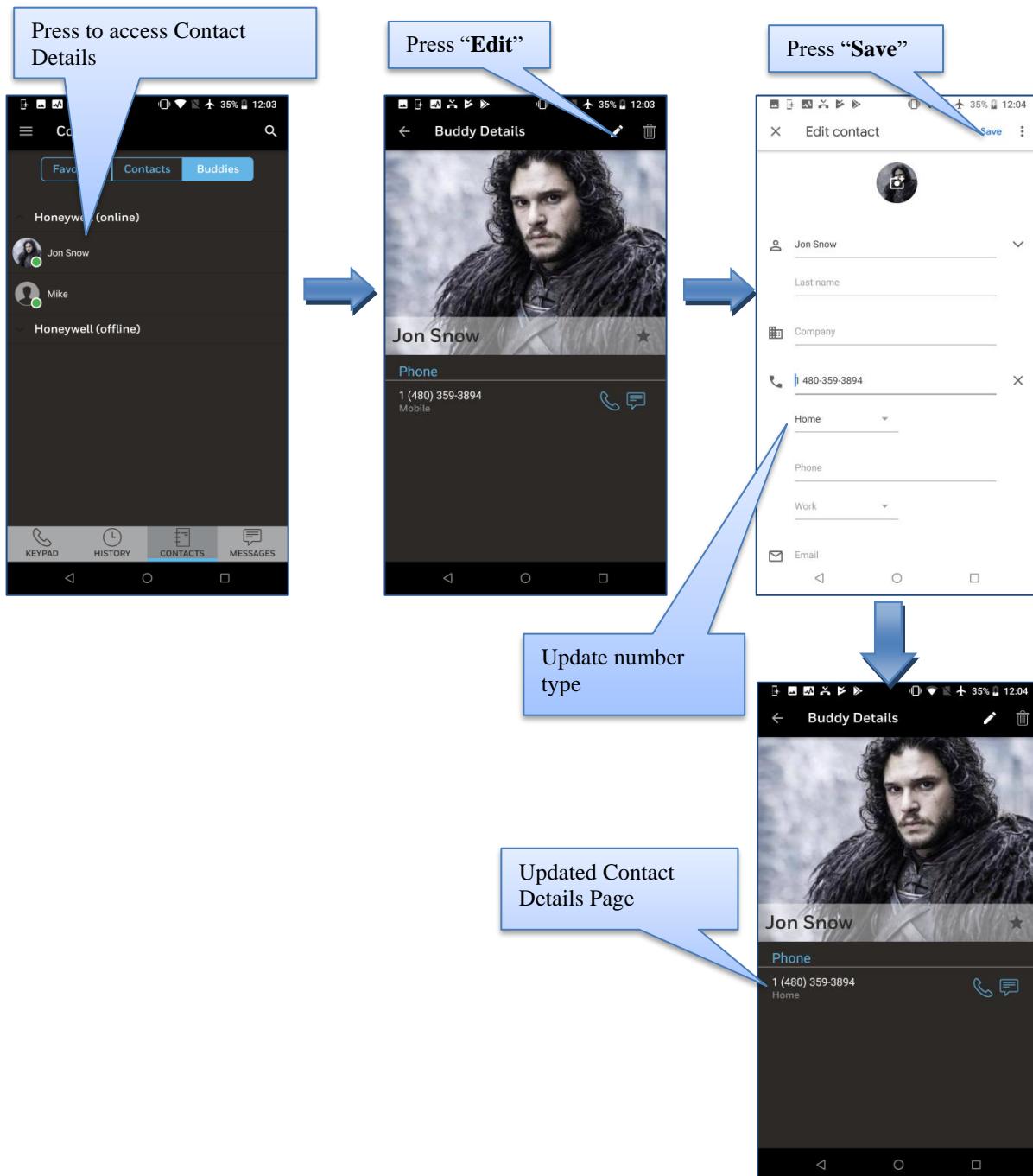


Figure 27-22: Edit Contacts from Buddy Details

27.8.4 Edit Contacts from Favorites List

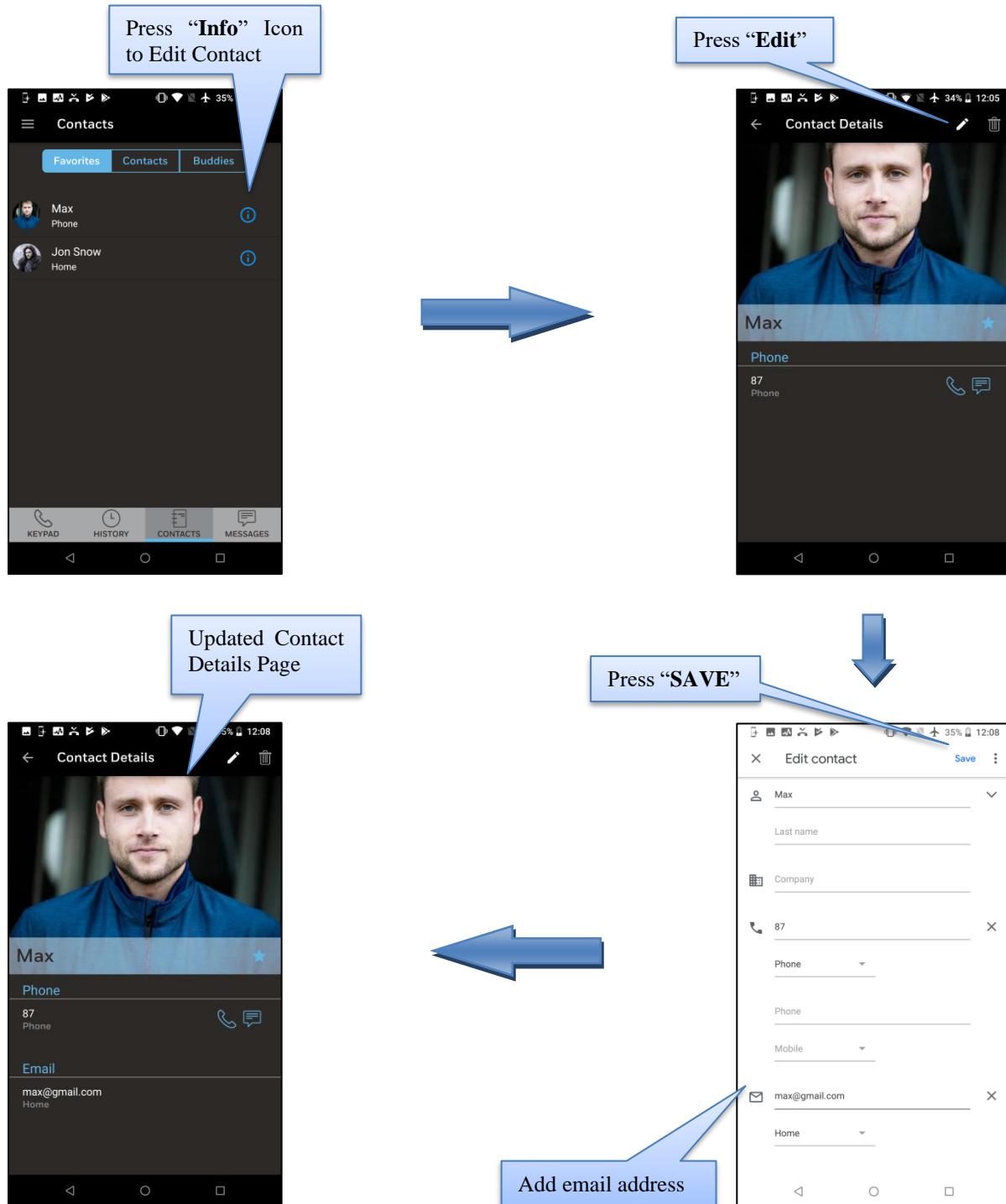


Figure 27-23: Edit Contacts from Favorites List

27.8.6 Edit Contacts from Message Thread

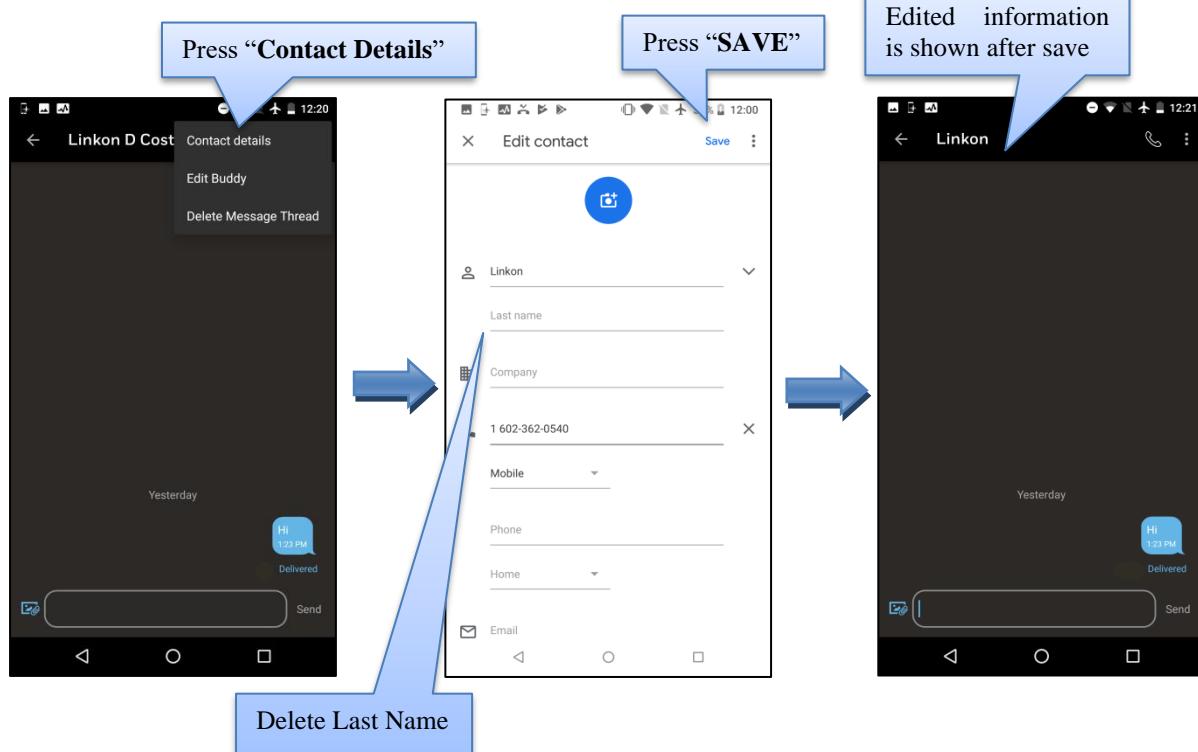


Figure 27-24: Edit Contacts from Messages module

NOTE: User can edit any types of contacts information like name, number, email address and URL in the same manner.

28 History Module

28.1 History List and Details

28.1.1 For Saved Numbers

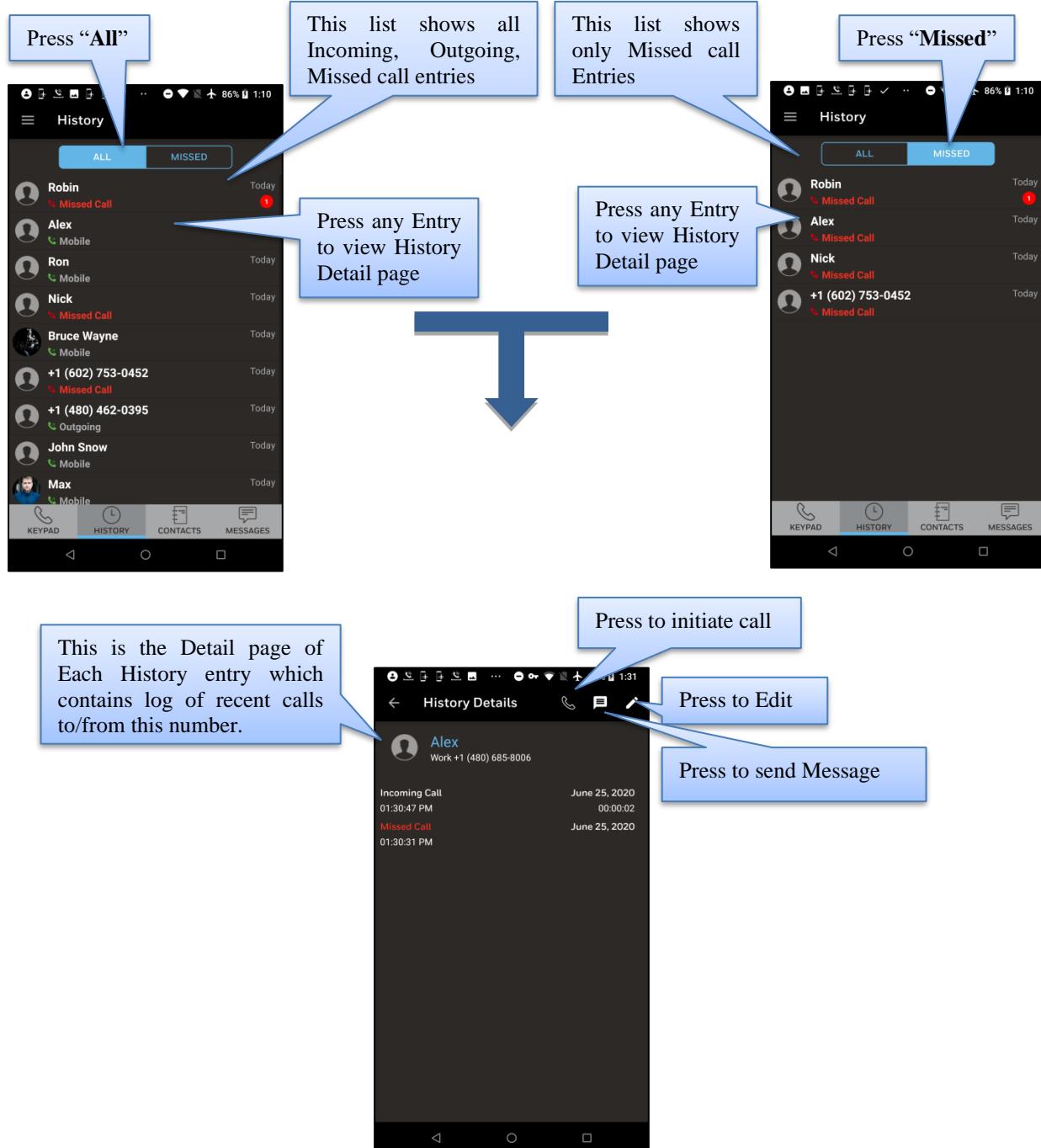


Figure 28-1: History list and details for saved numbers

28.1.2 For Unsaved Numbers



Figure 28-2: History list and details for unsaved numbers

28.2 Delete History

28.2.1 Delete Single History Entry

From "ALL" List

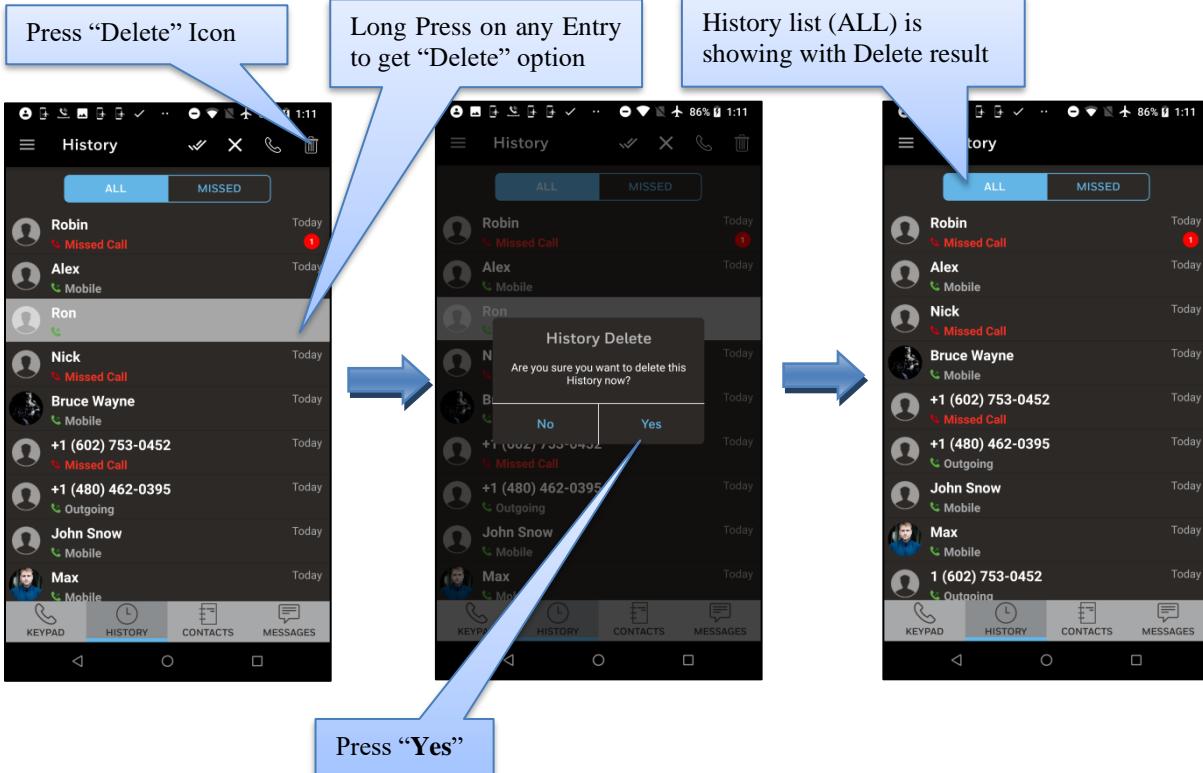


Figure 28-3: Delete Single History from “ALL” list

From “Missed” List

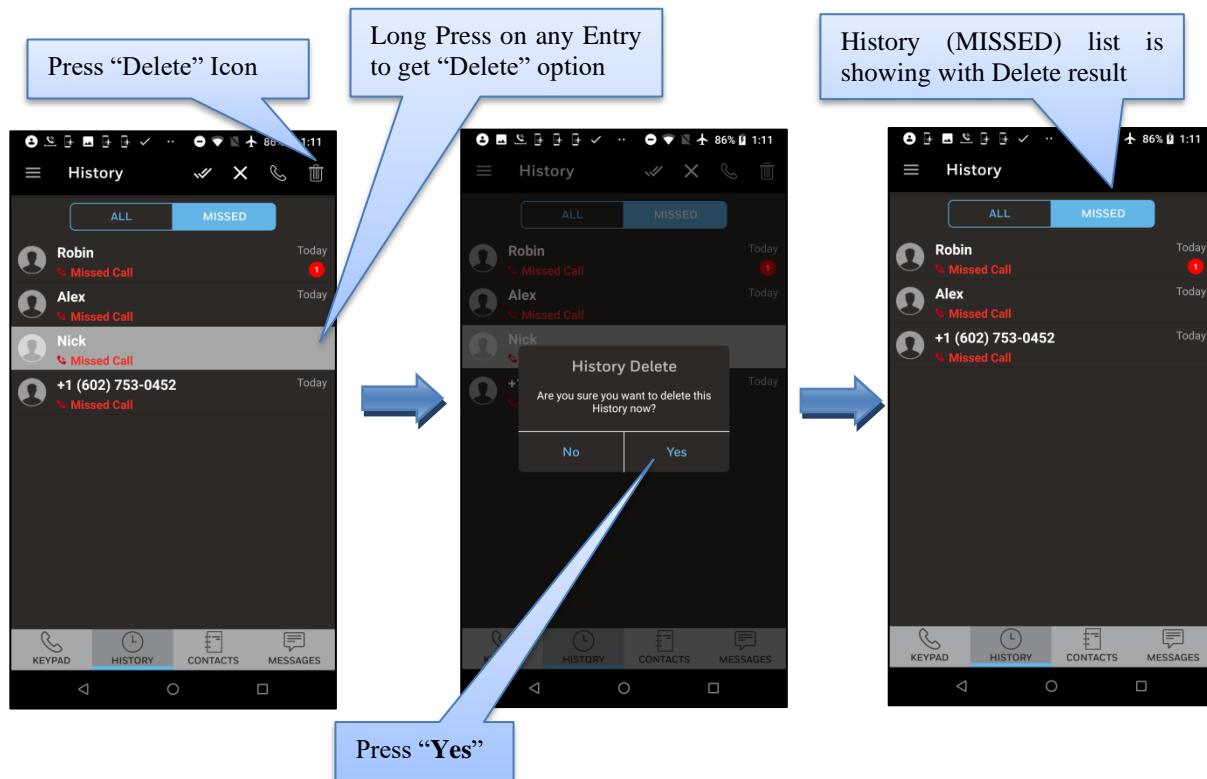


Figure 28-4: Delete Single History from “MISSED” list

28.2.2 Delete All History Entry

From "ALL" List

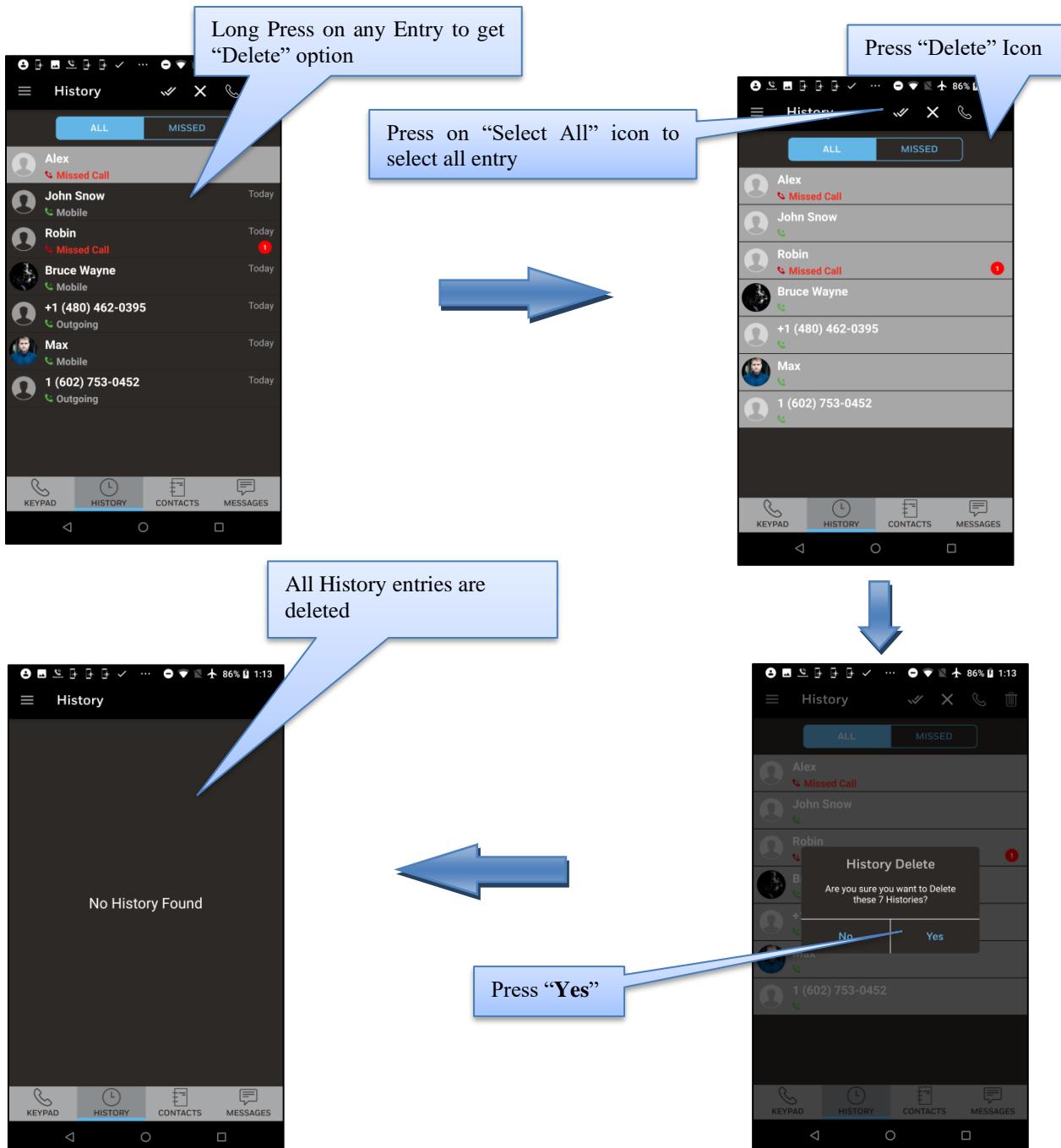


Figure 28-5: Delete all History entry from “ALL” list

From "Missed" List

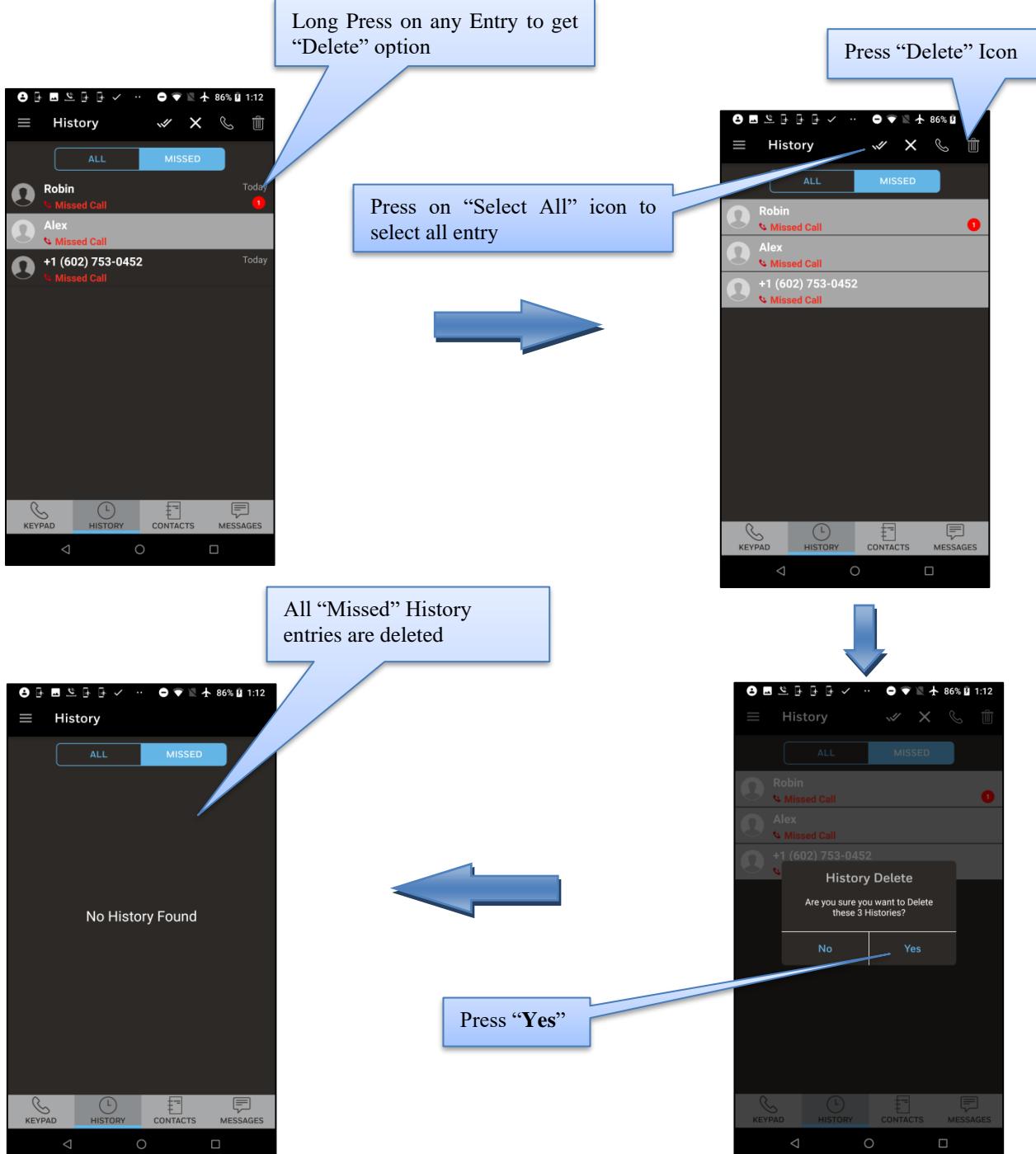


Figure 28-6: Delete all "Missed" entry from "MISSED" list

29 Account Module

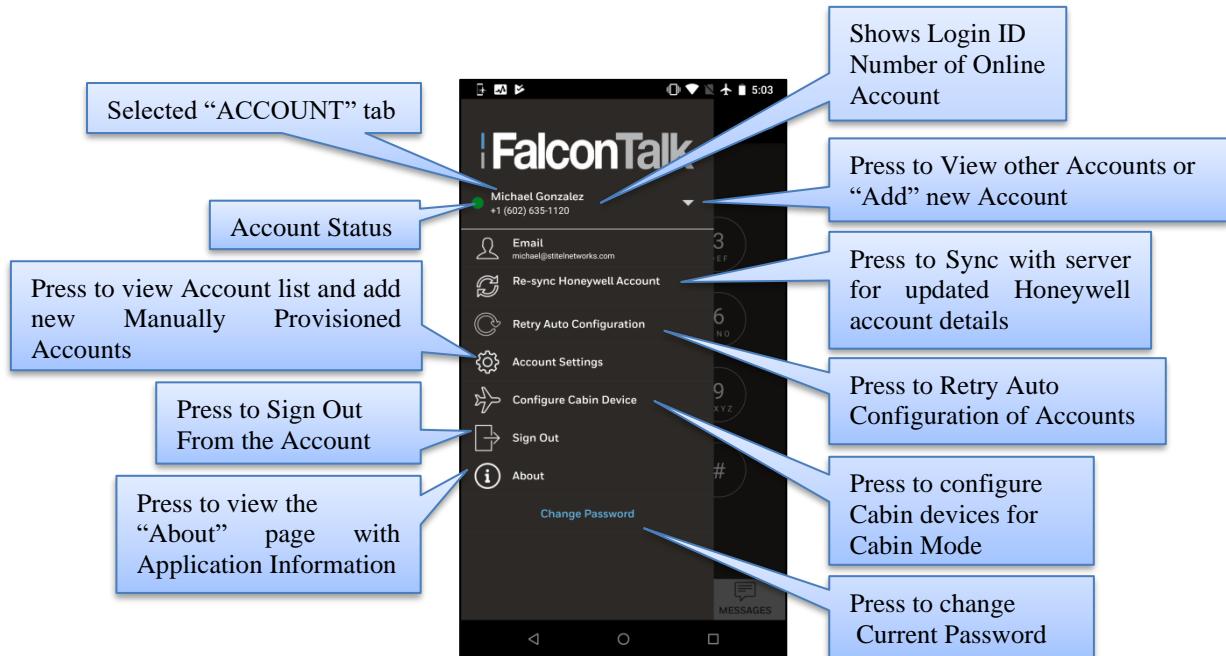


Figure 29-1: Account module

29.1 About

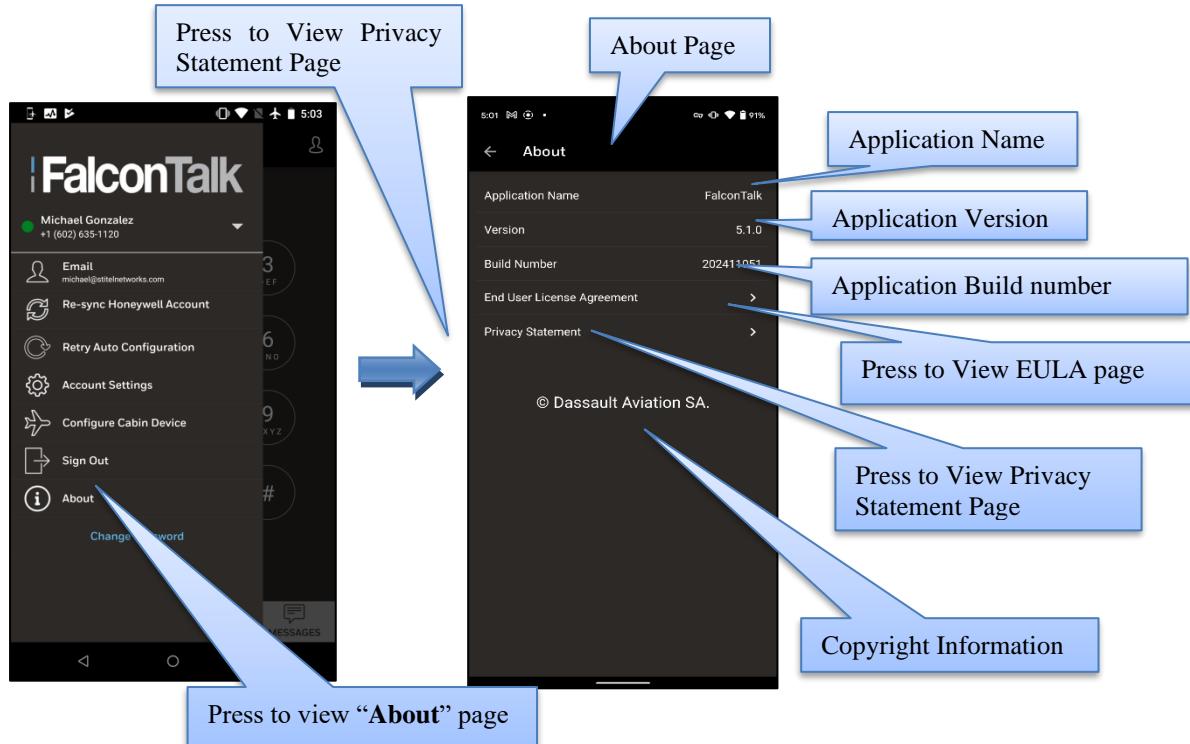


Figure 29-2: About Page

29.1.1 End User License Agreement

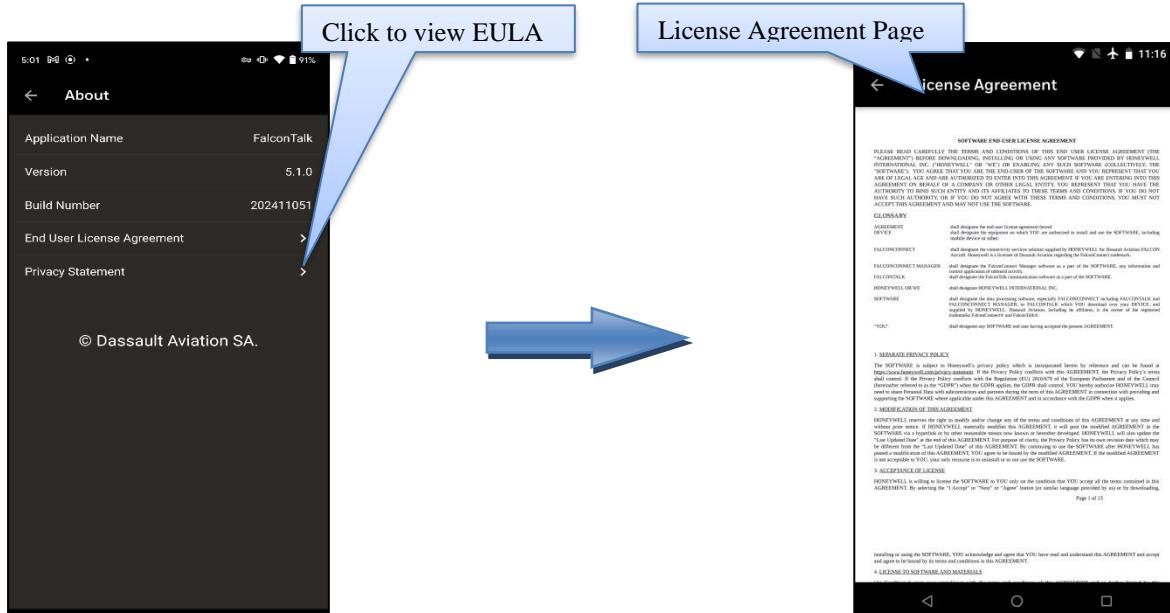


Figure 29-3: EULA Page

29.1.2 Privacy Statement

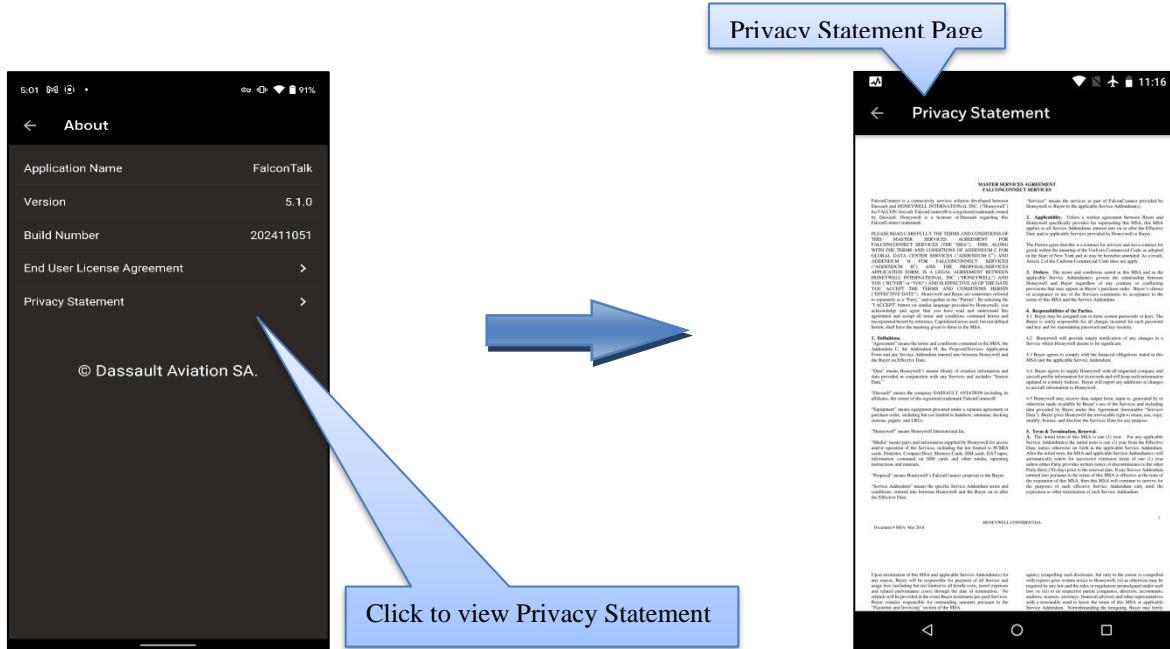


Figure 29-4: Privacy Statement

29.2 Product Security

Product Security Link - <https://www.honeywell.com/us/en/product-security>

The product security link serves as a handy resource for accessing in-depth information about Honeywell security policies. Additionally, the link provides guidelines for reporting vulnerabilities related to any incidents.

29.3 Re-sync Account Details

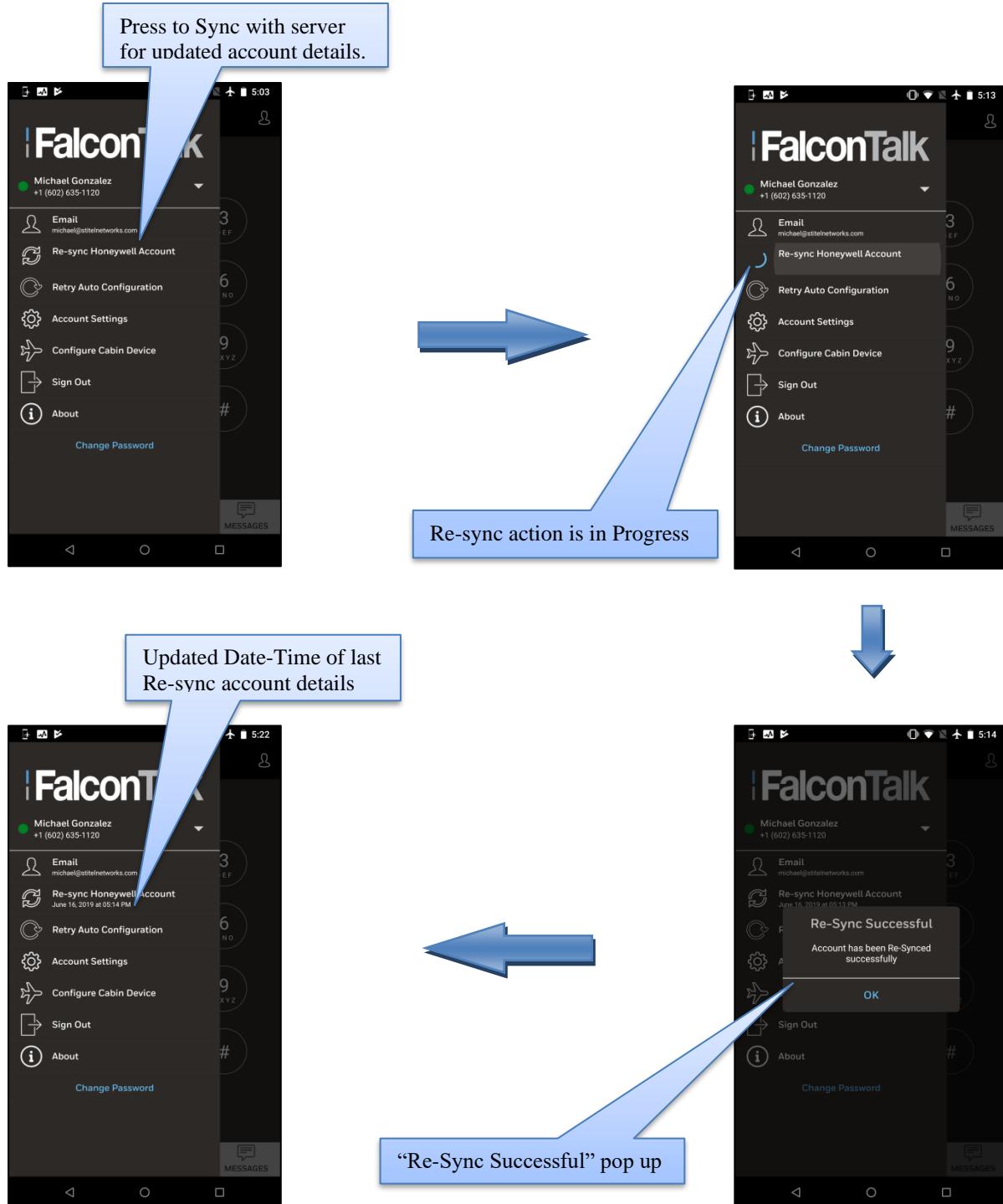


Figure 29-5: Re-sync Honeywell Account Details

29.4 Retry Auto Configuration (From “Account” Page)

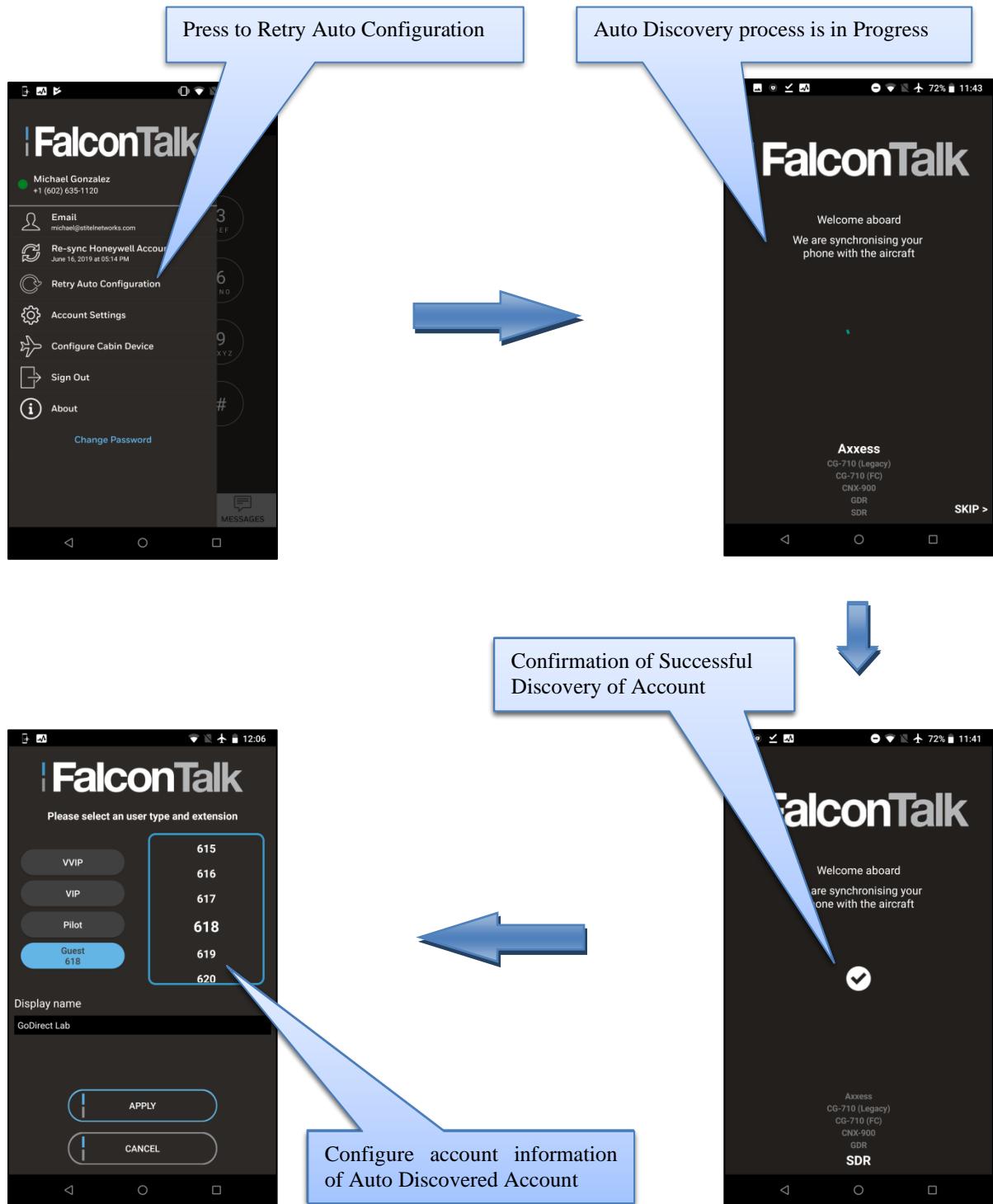


Figure 29-6: Retry Auto Configuration of Auto Discovered Account

Reference: [Retry Auto Configuration](#)

29.5 Account Settings

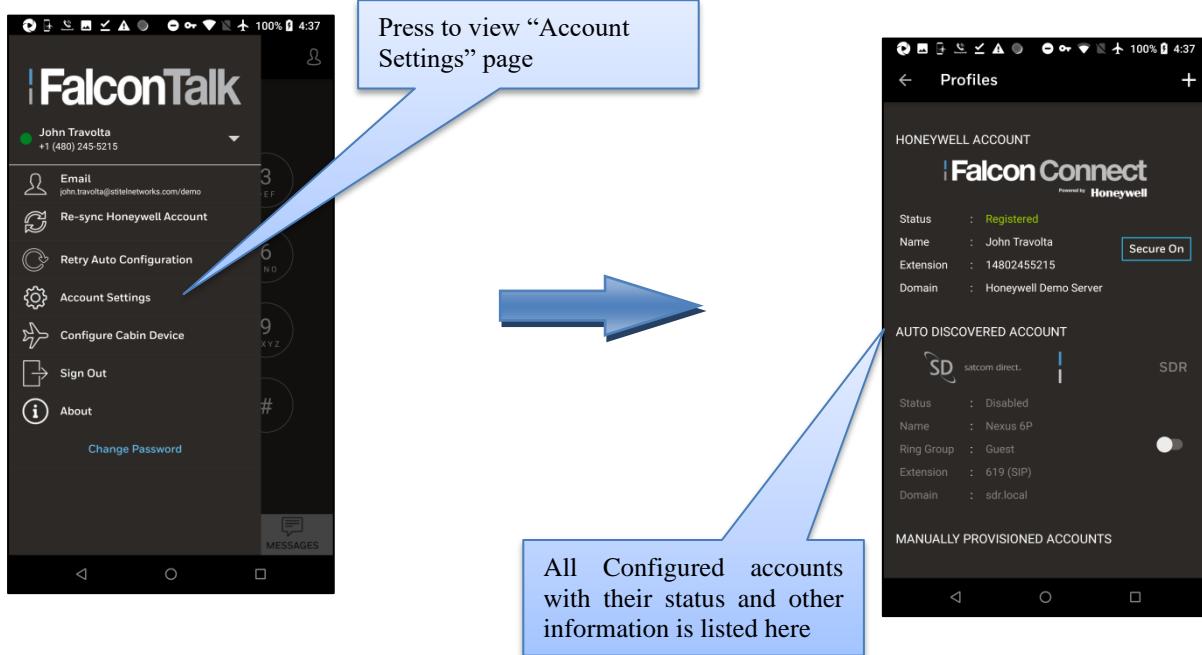


Figure 29-7: Account Settings page with all account’s information

29.6 Configure Cabin Device

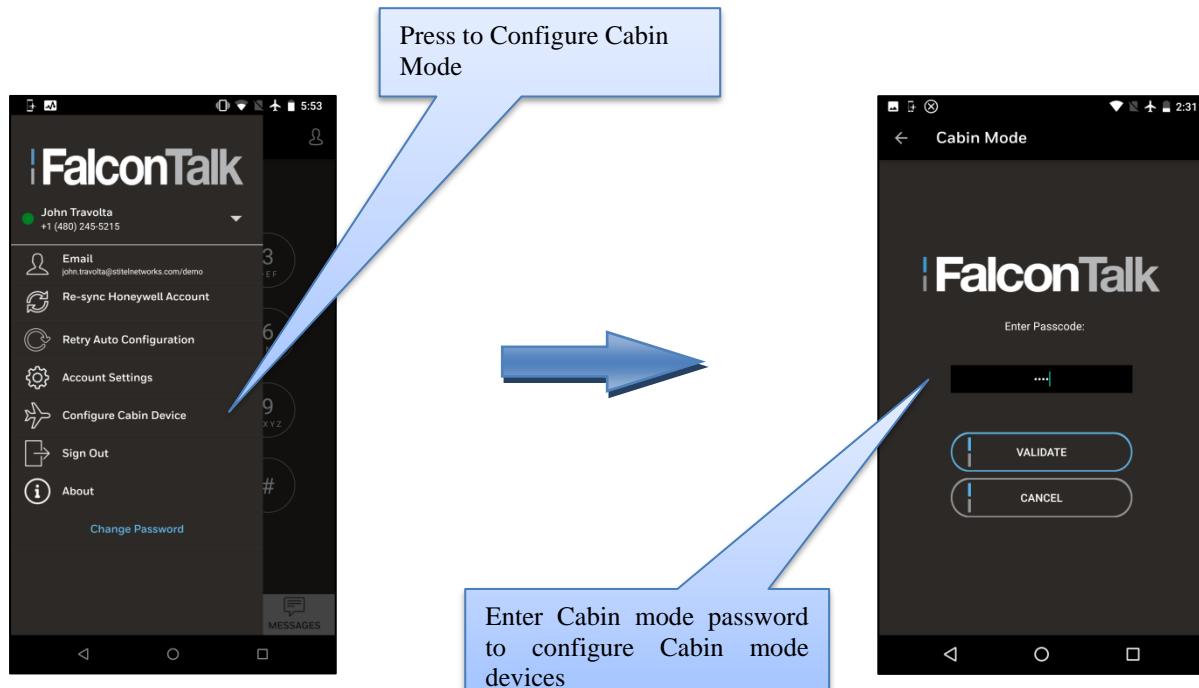
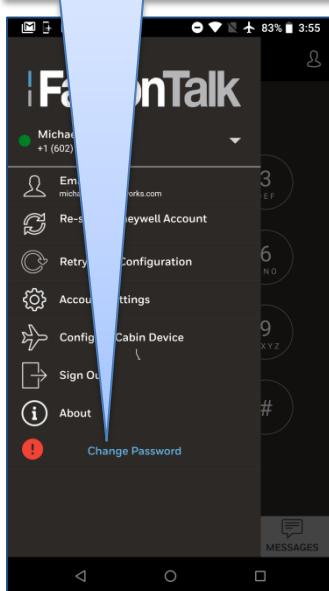


Figure 29-8: Configure Cabin Mode

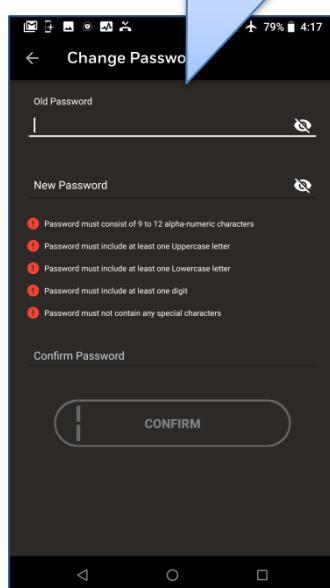
Reference: [Cabin Mode Activation](#)

29.7 Change Password

Error sign shows as password change is required. Press to change.



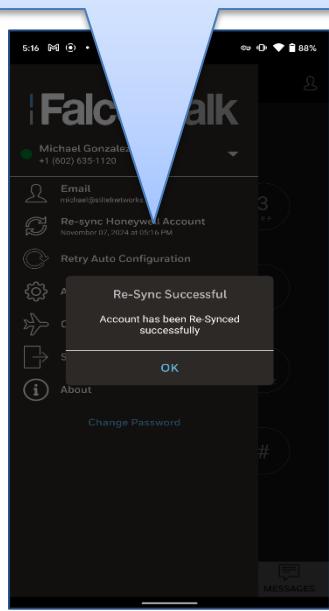
Change password dialogue box for input data



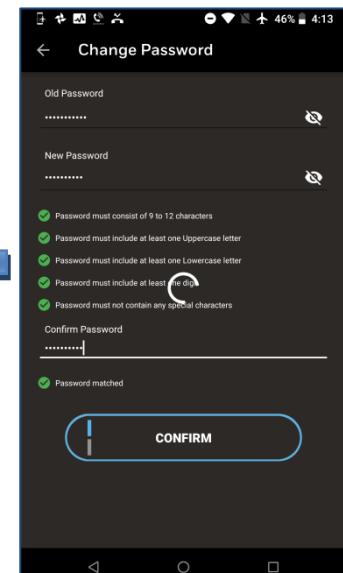
For Each condition meets it changes to OK



Account page after password is changed successfully (Updated time in re-sync field)



Press "Confirm" after given valid data



Pop-up message after password is changed successfully

Figure 29-9: Change password

29.8 Sign out (from Honeywell Account)

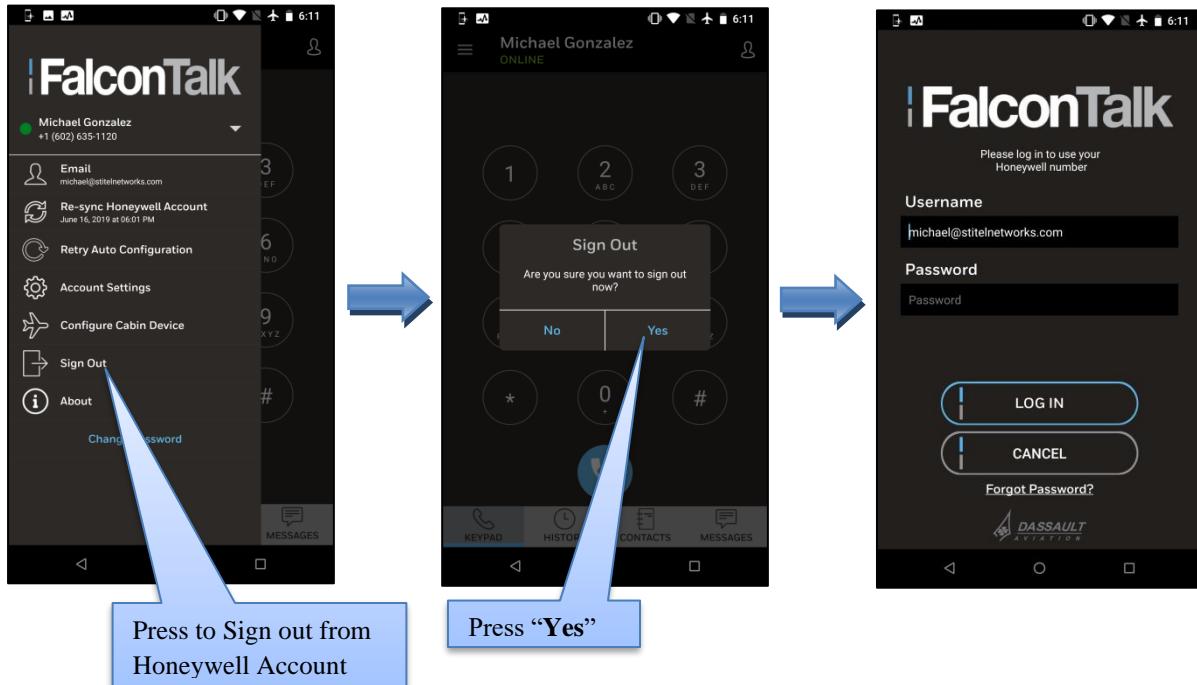
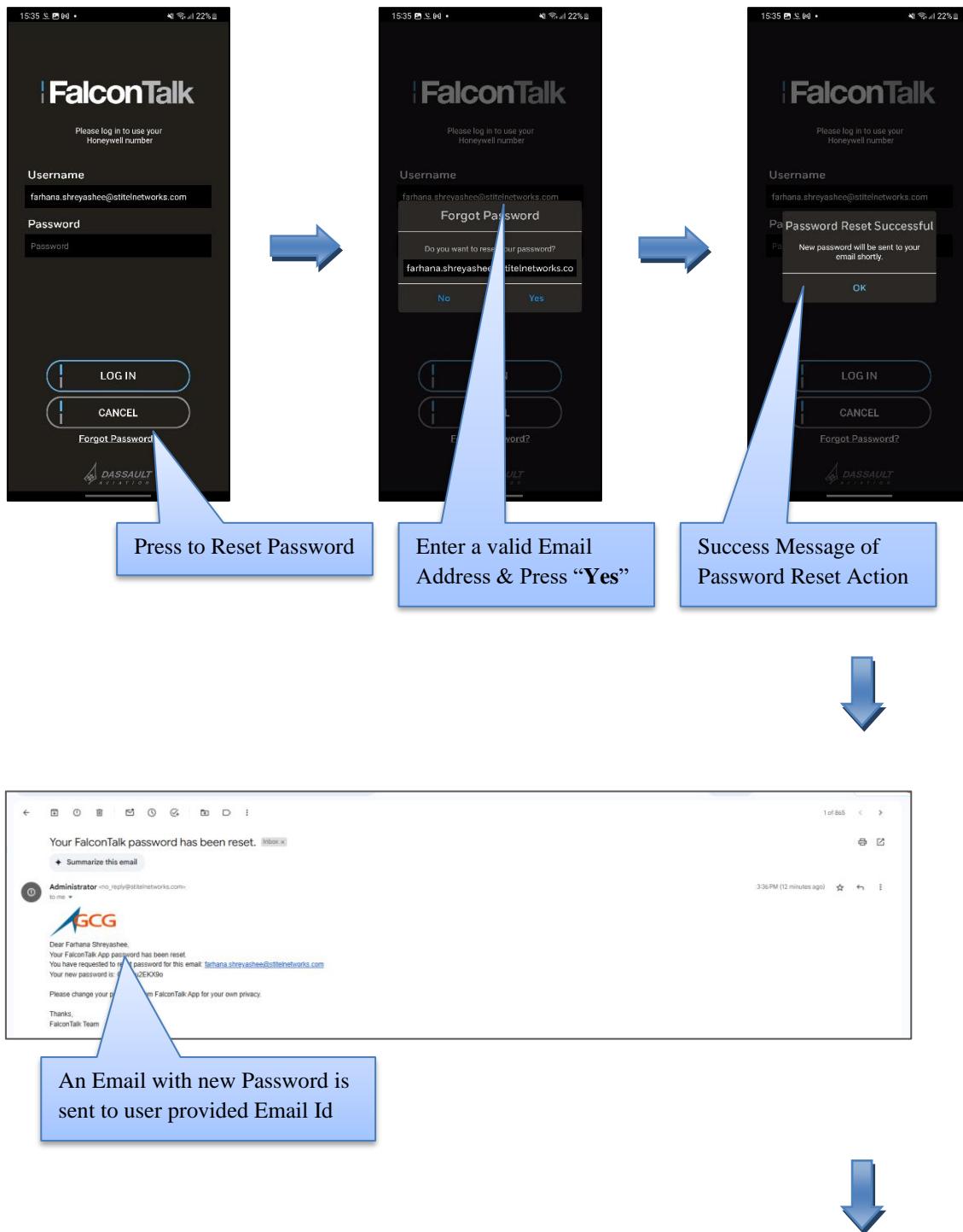


Figure 29-10: Sign out from Honeywell Account

29.9 Forgot Password (of Honeywell Account)



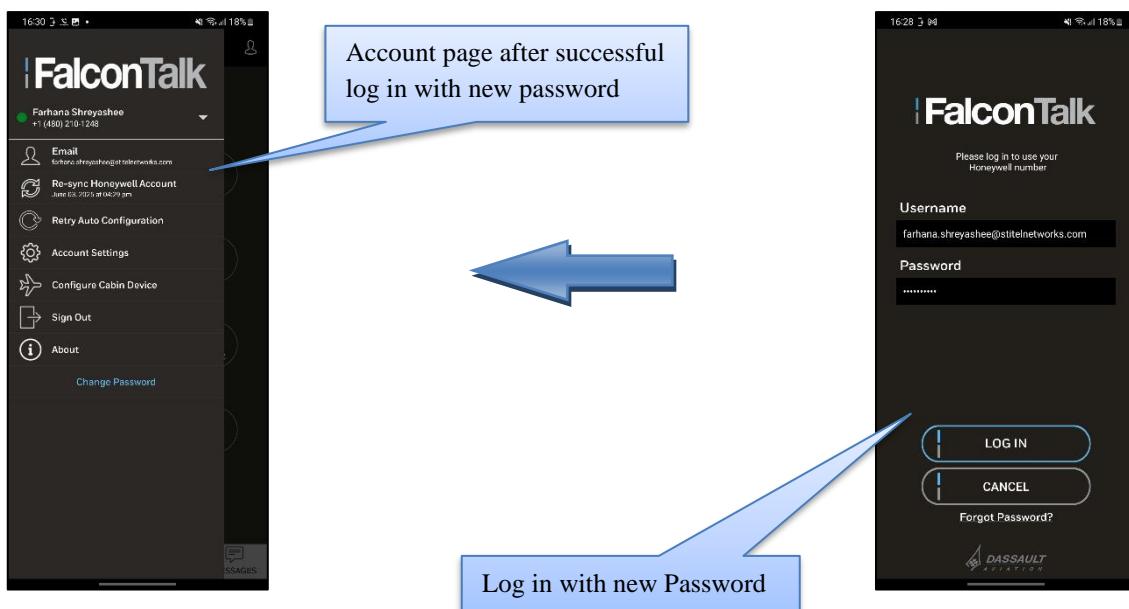


Figure 29-11: Forgot Password of Honeywell account

30 Taking Screenshot of FalconTalk Android

N/A, FalconTalk Android app doesn't support taking screenshot of the app for its security purpose.

-----The End-----