### <u>User Manual for Remittance Disbursement System</u>

#### **How to login to Remittance Disbursement System:**

For login into the system Users have to follow the following steps:

- Go to intraweb: <a href="http://172.22.1.26">http://172.22.1.26</a> ( Where User will see a window of 4 pages)
- Select intra Apps, then
- Select Remittance Disbursement System, then
- Enter your ID, Password to log in. (Where User will see the details of inward remittances payable through TBL Branches)

#### **How to Pay the Remittance (Instant Cash)**

At first, search the unpaid remittance(s) by browsing Remittance option, if it is waiting
for payment through TBL Branches. (Select Remittance >> Browse)



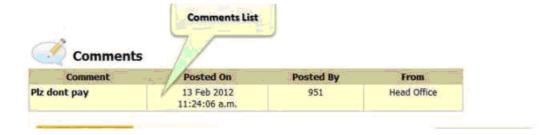
 Then, input PIN number (Secret Number) after collecting from the beneficiary of remittance to get his/her details.



• Then Click on ID field ( where User will see a payment details page that is to be verified with the information Forms supplied by the beneficiary )



• Before making any payment process it is mandatory to follow the **comments** option if there is any instruction from Head office like stop payment, amendment/ correction of Name, A/C No., Bank Name, Branch Name and location etc.



- Before processing the payment beneficiary of the remittance must be identified as per instructions of Head Office.
- Then click Remittance Payment tab
- Write down "IC" in the instrument number field & input beneficiary's ID type, ID Number
   Expire date in the respective field.



- Click Pay Now button.
- To have a customer receipt and office copy click in the Print Receipt Option.



 Debit voucher will be available along with payment receipts. Debit Voucher is to be authenticated by the two authorized officials. Get the signature of the customer (beneficiary of the remittance) on the both copies of payment receipts. Provide one copy to the customer after duly signed by the two authorized officers and keep another copy as office record.

#### **Activities for Dilkusha Corporate Branch:**

# How to Pay the Remittance (Deposit to A/Cs maintained with TBL Branches)

- Select Remittance > > Browse>>Export to AC Payable.
- · You will find all the remittances to be deposited in to the A/C maintained with TBL

Branches. Then click "Mark all as paid" button.

- Then click on "Download as AC Payable xlsx" button.
- You will get a Excel File containing all the remittances to be deposited in to the A/C maintained with TBL Branches.
- · Upload the file in the "Flora Bank System".

## How to Pay the Remittance (Deposit to A/Cs maintained with other Bank Branches)

Select Remittance > > Browse>>Export to BEFTN



 You will find all the remittance payable through BEFTN. Then click "Mark all as paid" button.



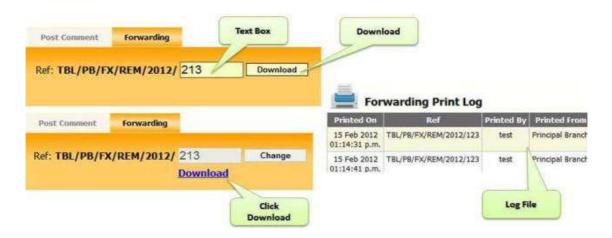
• Then click on "Download as BEFTN xlsx" button.



- You will get a Excel File containing all the remittances payable through BEFTN including "Routing Numbers".
- Upload the file in the respective BEFTN software.

#### **How to Print Forwarding Letter**

- Forwarding letter can be downloaded to print for paid remittance only.
- Go to details of the remittance
- Select Forwarding tab
- Enter Ref. Number
- Click on **Download** button
- Download link will be available
- Click on **Download** link.
- You will get a PDF file, just save it or open it to print.
- Forwarding Print Log list will be saved on each print.



# How to Generate Day End Payment Summary for Debiting the online GL Module:

At the end of the day every branch must generate Exchange House wise payment summary Debiting the Online GL Module and maintaining future records.

- Select Remittance >> Summary BR
- Enter Payment Date
- Click Show Button
- Exchange wise payment summary report will be shown in grid for your branch-

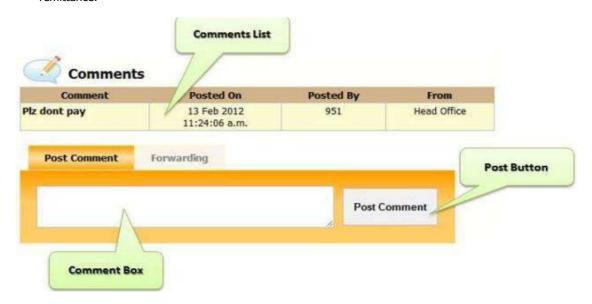


On the basis of the summary report, Branch Debit the ADJUSTING ACCOUNT FOR ONLINE GL(TK) Code: 9009716 (Dilkusha Corporate Branch) exchange house-wise (mentioning Name of Exchange House and total Number of Payment).

#### **How to Post Comments**

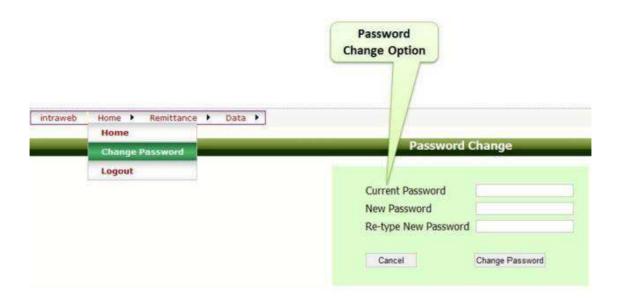
This option can be used by all levels (Head Office to Branches) for disseminating information like, Payment Held Up, Name & A/C differ or any other issues/ queries related to the particular remittance. In order to post any comments:

- Click on **ID** from the grid
- From details of remittance there is a tab **Post comment**
- Enter comments in the text box
- Click Post Comment button.
- Posted comment list will be shown in the grid with details including data, time, posted by, posted branch, etc,
- Branch must have to follow the instructions posted in Comments Grid for any remittance.



#### How to Change User Password

- Select Home > > Change Password
- Enter Current Password
- Put your new password and re-type
- Press Change Password button



### How to Search the Remittance to meet up queries arises from different parties.

- Select Remittance > > Browse
- Enter the text to filter you want to search. In this box you can enter Remitter name,
   Beneficiary Name, Amount etc.
- In order to search with PIN number, enter PIN number in the "PIN" field and click on "Filter" button.
- You can search in Unpaid, Paid or Show All option by selection from Paid status combo.
- Value Date wise search also be possible. You can search in Unpaid, Paid or Show All
  option by selection from Paid status combo.
- Value Date wise search also be possible.
- Click Filter Button or press Enter
- Search result will be shown in a grid.

