

SHAHNAWAZ ALAM

PROCESS ASSOCIATE

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OBJECTIVE

Seeking a challenging position in a reputed organization where I can utilize and expand my skills, knowledge, and experience for growth and development of self and the organization.

EXPERIENCE

Genpact India Pvt Ltd
Claim Processor | Sep2021 – to current

- **Verified** claim data correctness in preparation for processing.
- Reviewed history records to **determine benefit eligibility** for services and researched medical claims for validity to resolve discrepancies.
- **Maintained comprehensive database** including enrollment data, claim submission and payment information.
- **Processed claim according to established quality and production** standards and made correction and adjustments to solve problems.
- Validate the information on all medical claims from patients seeking payment from their insurance company. **Calculate premiums, refunds, adjustments**, and new reserve requirements, using insurance rate standards.
- Review records for **completeness, accuracy**, and compliance with regulations.
- **Processed** claims for payment or forwarded to appropriate personnel for further investigation.

PROJECTS UNDERTAKEN

- Thesis Topic: "Drug-Phospholipid Complex embedded Nanoemulsion/Self nanoemulsifying drug delivery System (SNEDDS) as dual delivery platform: Potential in permeability modulation and solubility enhancement".
- Research article entitled "LISINOPRIL-PHOSPHOLIPID COMPLEX & ITS SELF-NANO- EMULSIFYING DRUG DELIVERY SYSTEM: MODULATION OF INTESTINAL PERMEABILITY & PRECLINICAL INVESTIGATION" has been published in Scopus Journal.

EDUCATION

M. Pharm (8.14 CGPA)
2021-2021

M.I.E.T, Meerut
U.P

B. Pharm (77.14 %)
2015-2019

B.I.T, Meerut
U.P

M.Pharm (59 %)
2021-2021

M.I.E.T, Meerut
U.P

KEY SKILLS

- TIME MANAGEMENT
- CO-ORDINATION
- MULTITASKING
- ADAPTABILITY
- CRITICAL THINKING

TRAINING/INTERNSHIP

- TIRUVISION MEDICARE PVT LTD, HIMACHAL PRADESH
 - INDUSTRIAL TRAINEE
 - DURATION – 30 DAYS
- MEERUT CRITICAL CARE HOSPITAL, MEERUT
 - HOSPITAL TRAINEE
 - DURATION – 90 DAYS