

Questions-Answers

Question

What is the AutoShip Program and how does it work?
How do I join the AutoShip Program?

What will happen after I join the AutoShip Program?

How do I make changes to my AutoShip order?
How do I change my shipping address?
How do I view my future orders?
How do I combine items to be in the same order?
Can I add items to my next order with an existing AutoShip status?
What types of payment are accepted for AutoShip?

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Answer

AutoShip is the most convenient way for you to get the items you want delivered to you on a regular schedule. We automa

When you enroll in the AutoShip Program, you have control over your AutoShip orders. We send a reminder email to you. Joining is easy. It can be done while browsing on a product page, while reviewing items in your shopping cart, or when you. After you join, you'll receive an email confirming your enrollment in the AutoShip Program. This email will include a link to

We'll place your AutoShip orders automatically according to your selected frequency. We will send you a reminder email b. Subject to the AutoShip Terms and Conditions, you can change your next order date, skip an order, change your order fre

Change an order date:

To change your next order date, please visit the "AutoShip" tab within your account and click the "Change Order Date" bu. If an order contains multiple items and you would only like to change the order date of a single item, remove that item from. Skip a delivery:

To skip an AutoShip order, visit the "AutoShip" tab within your account and click the "Skip Delivery" button to the right of th. Change order frequency:

To modify the order frequency for an AutoShip item, please visit the "AutoShip" tab within your account. The current order. Cancel AutoShip:

To cancel AutoShip, please visit the "AutoShip" tab within your account and simply click the "Cancel Subscription" link bel. Resume AutoShip:

To resume AutoShip, please visit the "AutoShip" tab within your account and simply click the "Reactivate Subscription" link. How do I make changes to my AutoShip account information?

To review or modify your AutoShip account information, visit the "AutoShip" section within your account. Subject to the Au

To change your shipping address for an order, please visit the "AutoShip" tab in your account and click the "Change Shipp. All future orders are displayed in the "AutoShip" tab within your account page.

AutoShip items that have the same order date, shipping address, billing address, and payment method will ship as one or

Yes, but the item must be eligible for AutoShip and you must be logged into your account. Visit product detail page of the

All AutoShip orders require a credit or debit card payment. Alternative payment forms, such as PayPal and gift cards, can

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tomizable. Just tell us how often you want your items, and we'll take it from there. The AutoShip Program, or quantity of items in your order by visiting the "AutoShip" section in your account. Changes to an order frequency and then check out as usual. You will need an account to join; if you don't have one, you

ve email notifications regarding other information related to your AutoShip account, such as, if your item is made less than 24 hours prior to that order's placement date. Additionally, please allow up to 24 hours

I change the order date for the entire order. Please note, this will also affect the order frequency, which is shown to the right of the order date and select the new one from the calendar that appears, then click the "Change

n, simply click the frequency dropdown next to the AutoShip item you would like to modify and select the new frequency.

reason and clicked the "Cancel Subscription" button, your AutoShip enrollment will be canceled. Except for

one to add to your account. This address will apply to all AutoShip and future orders unless otherwise specified.

to add the item as one time only or as an AutoShip item.

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ram is subject to the AutoShip Terms and Conditions.

order can be made any time up to at least 24 hours prior to an order's placement date and, subject to
ou will be prompted to sign up for an account when you check out.

em is discontinued or out of stock or if your payment method doesn't work.
urs for any changes to be processed.

h will adjust based on the new shipping date selected.
ange Date" button.

your next desired frequency from the dropdown menu.

ot for orders placed within 24 hours from your cancellation date, no future orders will be placed. You'll

o noted. Please remember to click "Update Address" and verify that your updated information saved si

the foregoing, you can cancel your subscription at any time.

receive an email notification confirming your cancellation.

successfully.