

Criteria for Project Evaluation (Cost, Risk)

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Cost

Cost Evaluation & Estimation

- **Why Cost Estimation Matters**
- Role in budgeting, staffing, planning, and decision-making.
- Consequences of underestimation and overestimation.

Software Cost Components

- Direct costs (labor, tools, materials)
- Indirect costs (training, overheads)
- Hidden costs (rework, delays, integration issues)

Cost Estimation Techniques

- Expert judgment
- Algorithmic models (COCOMO: Constructive Cost Model)
- Analogy-based estimation
- Parametric models
- Use-case-based estimation
- Machine learning methods in recent research.

Example: Software Project Cost Estimation

Project Scenario:

A company plans to develop a new payroll software system. The project has 3 main modules. Here I listed the Lines of Code (LOC) and Complexity below:

- M1: Employee Management(loc: 5,000; Medium)
 - M2: Payroll Calculation(loc: 8,000; High)
 - M3: Reporting & Dashboard (loc: 3,000; Low)
- Average cost per developer-day = BDT 400

Cost: Expert Judgment Estimation

- A senior project manager estimates that each module will require:
 - $M1 = 120 \text{ developer-days} = 120 \times 400 \rightarrow \text{BDT } 48,000$
 - $M2 = 200 \text{ developer-days} = 200 \times 400 \rightarrow \text{BDT } 80,000$
 - $M3 = 60 \text{ developer-days} = 60 \times 400 \rightarrow \text{BDT } 24,000$
 - **Total Cost** = BDT 48,000 + BDT 80,000 + BDT 24,000 = BDT 152,000
- **Interpretation:** Relies on expert knowledge and experience. Simple but subjective.

Cost: Analogy-Based Estimation

- If a similar previous project with 12,000 LOC cost BDT 180,000, we can scale:
- Total LOC for current project =
 - $5,000 + 8,000 + 3,000 = 16,000$ LOC
- Cost per LOC from previous project =
 - $\text{BDT } 180,000 / 12,000 = \text{BDT } 15/\text{LOC}$
- **Estimated Cost** = $16,000 \times \text{BDT } 15 = \text{BDT } 240,000$
- **Interpretation:** Uses historical data. Quick but depends on similarity.

Cost: Bottom-Up Estimation

Estimate cost for each module individually based on LOC and productivity:

Suppose,

Average productivity (LOC per developer-day):

Low: 50 LOC/day

Medium: 40 LOC/day

High: 30 LOC/day

Cost: Bottom-Up Estimation

Estimate cost for each module individually based on LOC and productivity:

| Module | LOC | Complexity | Productivity (LOC/day) | Developer-Days | Cost (\$) |
|--------|-------|------------|---------------------------|-----------------------|----------------------------------|
| M1 | 5,000 | Medium | 40 | $5000/40 = 125$ | $125 \times 400 = 50,000$ |
| M2 | 8,000 | High | 30 | $8000/30 \approx 267$ | $267 \times 400 \approx 106,800$ |
| M3 | 3,000 | Low | 50 | $3000/50 = 60$ | $60 \times 400 = 24,000$ |

Total Cost = $50,000 + 106,800 + 24,000 = \$180,800$

Interpretation: Detailed and systematic. Most accurate if data is reliable.

COCOMO (Constructive Cost Model) - Basic Estimation

- COCOMO formula (Organic Mode):
 - $\text{Effort}(\text{person-months}) = a \times (\text{KLOC})^b$
- For **organic projects**, typical constants: $a = 2.4$, $b = 1.05$
- $\text{KLOC} = \text{total lines of code} / 1000 = 16,000 / 1000 = 16$
- $\text{Effort} = 2.4 \times (16)^{1.05} \approx 2.4 \times 17.4$
 $\approx 41.8 \text{ person-months}$

Constraints in COCOMO

- COCOMO defines three project modes based on complexity, size, and team experience:

| Mode | Description | a | b |
|---------------|--|-----|------|
| Organic | Small, simple, familiar projects; clearly understand requirements and technology | 2.4 | 1.05 |
| Semi-Detached | Medium-sized, mixed complexity | 3 | 1.12 |
| Embedded | Large, complex, strict constraints and time | 3.6 | 1.2 |

So 2.4 and 1.05 are not arbitrary; they were fitted from historical software project data in Boehm's study, specifically for small, simple "organic" projects.

COCOMO (Constructive Cost Model) Estimation

- COCOMO formula (Organic Mode):
- Assuming **20 working** days/month:
- Developer-days = $41.8 \times 20 \approx 836$
- Cost = $836 \times \$400 \approx \$334,400$
- **Interpretation:** More systematic, accounts for size non-linearly.

Sources of Estimation Error

- Requirements volatility
- Lack of historical data
- Human bias
- Complexity underestimation
- Environmental factors

Factors Influencing Cost & Schedule Estimation

- Team experience
- Technology maturity
- Project size & complexity
- Development model (Agile vs Waterfall)
- Organizational culture

Risk Evaluation

Risk in Software Projects

- Definition: risk refers to any uncertain event or condition that, if it occurs, can positively or negatively affect project objectives such as time, and cost.
- Types: technical, managerial, financial, operational.

Risk Identification Frameworks

- Boehm's top 10 risk categories
- Risk breakdown structure (RBS)
- Risk in Global Software Development (GSD):
timezone differences, culture, communication
gaps.

Boehm's top 10 risk categories

1. Personnel Shortfalls: Not enough skilled staff
2. Unrealistic Schedules and Budgets
3. Developers' Inexperience with Project Application
4. Requirement Changes / Instability
5. Shortfalls in Early Planning / Specification
6. Customer Conflicts / Lack of User Involvement
7. Software Complexity: too complex that hard to test
8. Unrealistic Performance Expectations
9. Inadequate Tool Support / Technology
10. Organizational / Management Issues

Risk breakdown structure (RBS)



Example RBS for Payroll Software Project

| Risk: Level 1 | Risk: Level 2 | Risk: Level 3 (Specific Risks) |
|----------------------|----------------------|--|
| Technical | Complexity | Payroll calculation logic errors |
| Technical | Integration | Reporting module fails to integrate with HR database |
| Project Mgmt | Scheduling | M1 module delayed due to developer unavailability |
| Project Mgmt | Budget | Extra testing exceeds budget |
| Organizational | Personnel | Developer leaves project |
| External | Regulatory | Change in tax law or labor regulations |

Risk vs. Uncertainty

- Risk: A situation where both the probability and impact of an event are known or can be estimated.
 - Example: You know that there's a 30% chance a third-party library will fail to integrate, causing \$5,000 extra cost.
- Uncertainty: A situation where either the probability or impact is unknown or hard to predict.
 - Example: A sudden change in government regulations affects your software requirements. You can't assign a probability or exact impact.

Risk Response Planning

| Response Strategy | Description | Example |
|--------------------------|-------------------------------|------------------------------------|
| Avoid | Change plan to eliminate risk | Switch to a proven technology |
| Mitigate | Reduce likelihood or impact | Add extra testing or training |
| Transfer | Shift risk to a third party | Buy insurance or outsource |
| Accept | Acknowledge risk, do nothing | Minor delays that can be tolerated |

Risk Analysis & Assessment

- Probability vs impact
- Qualitative analysis (risk matrix)
- Quantitative analysis (expected monetary value)

Modeling Risk & Uncertainty

- Probability-Based Models
 - Use numerical probabilities to calculate Expected Monetary Value (EMV) or risk exposure.
 - Example: If a server outage has a 20% probability and \$10,000 impact, $EMV = 0.2 \times 10,000 = \$2,000$.
- Scenario-based analysis
 - Consider different “what-if” scenarios for uncertain events.
 - A project could finish in 6 months (best) or 12 months (worst)
- Monte Carlo Simulation
 - runs thousands of project scenarios using probability distributions to predict project completion time or cost.
- Decision Trees
 - Visual representation of decisions, risks, probabilities, and outcomes.
 - Helps compare alternative strategies under uncertainty.

Monte Carlo Simulation

Suppose we are managing a software project with three main tasks:

| Task | Minimum Time (days) | Most Likely Time (days) | Maximum Time (days) |
|---------|------------------------|----------------------------|------------------------|
| Design | 4 | 6 | 10 |
| Coding | 8 | 12 | 16 |
| Testing | 3 | 5 | 9 |

Objective: Estimate the total project duration considering uncertainty using Monte Carlo simulation. Also, determine the probability of completing within 22 days.

Step 1: Define Distributions

We use a triangular distribution for each task because we know the min, most likely, and max times.

- Design: min = 4, most likely = 6, max = 10
- Coding: min = 8, most likely = 12, max = 16
- Testing: min = 3, most likely = 5, max = 9

Step 2: Random Sampling (Simulation)

- We will simulate 5 iterations for simplicity (in real life, you'd run 10,000 iterations).
- Formula for triangular random sampling (simplified):
Pick a random number between 0 and 1 \rightarrow map to triangular distribution using approximate formula.

Step 2: Random Sampling (Simulation)

| Iteration | Design (D) | Coding (C) | Testing (T) | Total Duration (D+C+T) |
|-----------|------------|------------|-------------|---------------------------|
| 1 | 5 | 11 | 4 | 20 |
| 2 | 7 | 12 | 6 | 25 |
| 3 | 4 | 10 | 5 | 19 |
| 4 | 6 | 14 | 7 | 27 |
| 5 | 6 | 12 | 5 | 23 |

Step 3: Analyze Simulation Results

| Iteration | Design (D) | Coding (C) | Testing (T) | Total Duration (D+C+T) |
|-----------|------------|------------|-------------|------------------------|
| 1 | 5 | 11 | 4 | 20 |
| 2 | 7 | 12 | 6 | 25 |
| 3 | 4 | 10 | 5 | 19 |
| 4 | 6 | 14 | 7 | 27 |
| 5 | 6 | 12 | 5 | 23 |

- **Average Project Duration:**

$$= (20+25+19+27+23) / 5 = 114 / 5 = 22.8 \text{ days}$$

- **Probability of finishing ≤ 22 days:**

- Count iterations ≤ 22
- Iteration 1 and 3 \rightarrow 2 out of 5 \rightarrow 40% probability.

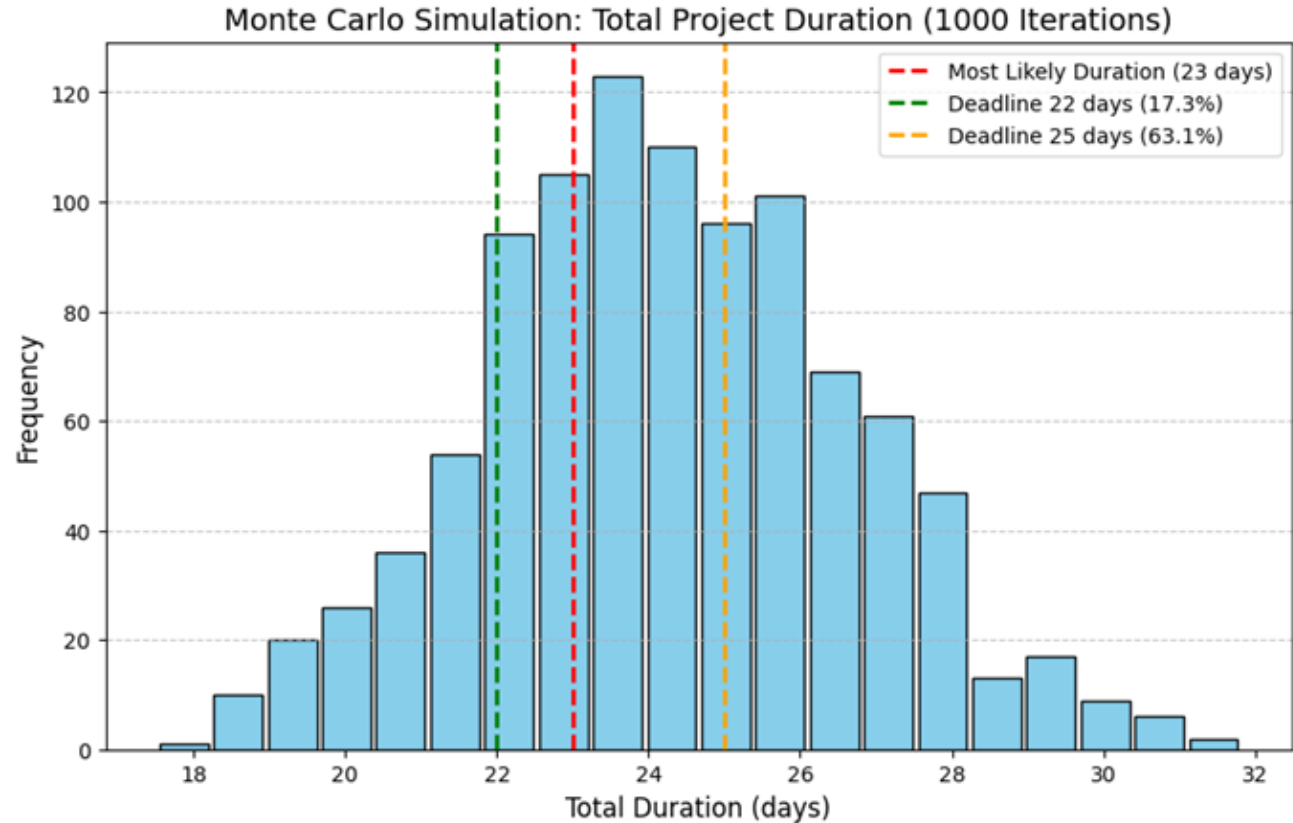
- **Probability of finishing ≤ 25 days:**

- Iterations 1, 2, 3, 5 \rightarrow
- 4 out of 5 \rightarrow 80% probability.

Step 4: Decision-Making

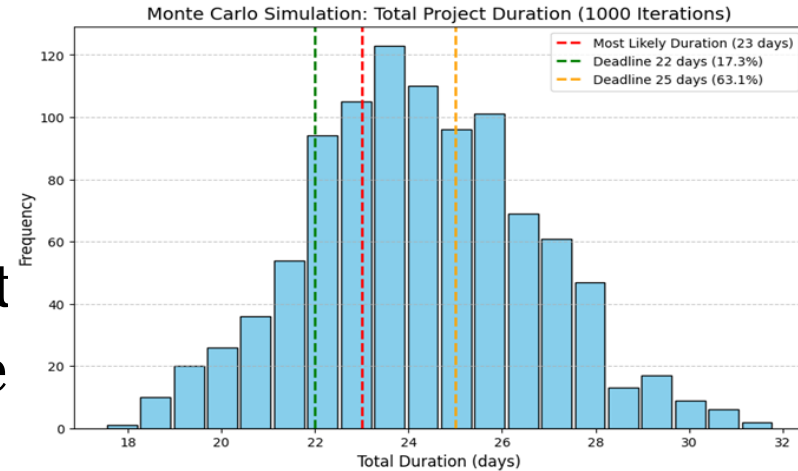
- If **deadline = 22 days**, the chance of success = 40% → High risk of delay.
- If **deadline = 25 days**, the chance of success = 80% → Acceptable risk.

Full-scale Monte Carlo simulation with 1,000 iterations



Monte Carlo simulation

- **Histogram** shows the distribution of total project duration
- The **red dashed line** marks the most likely duration (~23 days).
- The **green dashed line** marks a 22-day deadline: probability of finishing on time = ~**17.3%**.
- The **orange dashed line** marks a 25-day deadline: probability of finishing on time = ~**63.1%**.



End of Criteria for Project Evaluation