

A dedicated and ambitious student enrolled in the Software Support program at Mohawk College. Driven by a passion for innovation and a commitment to lifelong learning. Seeking a dynamic co-op position to contribute to meaningful projects and grow as an aspiring software development professional.

TECHNICAL SKILLS

- **Programming Language:** C#, JavaScript, Java,
- **Frameworks:** .NET Core, Bootstrap
- **Database:** Postgres SQL, Microsoft SQL
- **Web Languages:** HTML 5, CSS
- **Tools and platform:** GitHub, Figma (design)
- **Addition Skills:** OOP, Git Version Control, MVC architecture, Password Hashing

EDUCATION

Computer System Technician – Software Support Co-op (558)

Mohawk College, Hamilton, ON | Expected Graduation: December 2025

- Currently in 3rd semester
- Current GPA of 3.2 on a 4.0 scale

Bachelor's in Business Administration

International School of Management and Technology, Pokhara, Nepal | 2019 -2023

- **Major Course:** Business Analytics, Financial Management, Project Management, Organizational Behavior

WORK EXPERIENCE

Barista at Synonym | August 2024 – January 2025 | Hamilton, ON

- **Beverage Preparation:** Prepared a variety of espresso drinks, expertly operating machine to ensure top quality.
- **Customer Service:** Engaged with customers, handled orders, and managed payment efficiently during busy hours.
- **Station Maintenance and Shift Handover:** Maintained a clean, organized station and ensured readiness for the next shift.
- **Closing and Sanitation:** Performed end-of-shift duties, including cleaning, restocking, and ensuring compliance with health and safety standards.

Assistant Manager at Himalayan Java Coffee | February 2023 – December 2024 | Hamilton, ON

- **Team Leadership:** Supervised a team of 20-24 staff, fostering collaboration and maintaining company standards.
- **Employee Training:** Trained and onboarded new employees, improving productivity and operational efficiency.
- **Customer Service:** Addressed customer concerns professionally, boosting satisfaction and repeat business.
- **Operational Efficiency:** Streamlined workflows, reducing wait times and enhancing operational efficiency.
- **Financial Management:** Managed cash reconciliation, ensuring accurate and timely financial reporting.

CERTIFICATIONS

IBM Z-Xplore Concept Badge, IBM, 2024

- Learned fundamental IBM Z skills including managing Job Control Language (JCL), scripting actions in Unix System Service (USS), writing and debugging with Python Programming Language.

RELEVANT PROJECTS

.NetCoreManagementApp | January 2025

- Designed and developed a .NET Core web application with full CRUD functionality using MVC and Razor Pages, leveraging in-memory lists for data management.
- Implemented dynamic UI updates and data operations without database integration, ensuring smooth functionality and maintainable code.

AnimateWithCSS | September 2024

- Collaborated with classmate to develop an educational website that teaches CSS animation concepts, from basic.

- Made using HTML, Bootstrap, and JS, implemented dynamic content loading from external JSON data, designed interactive examples to demonstrate various techniques.

VOLUNTEER EXPERIENCE

Student Ambassador – MoCrew Campus Host | 2024

- Represented Mohawk College during events, assisted prospective students, and facilitated campus tours.
- Supported new students through peer mentorship and guided their transition to college life.
- Demonstrated leadership, teamwork, and communication skills while promoting an inclusive environment

Logistic Co-ordinator | MoCrew | 2024

- Coordinated event setup, resources, and schedules to ensure smooth execution.
- Managed inventory, supplies, and addressed on-site logistical challenges effectively.
- Collaborated with teams to deliver successful campus events.