

PERSONAL INFORMATION

Md. Shahidul Islam



📍 Present Address: Crescent Place, East York, M4C5L8, Toronto, ON

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Sex: Male |

PROFILE

Dedicated customer service representative, motivated to keep customer satisfaction and contribute to company success. Enthusiastic customer service sales representative with in-depth knowledge of sales, up selling personable and responsible. Cashier in retail and customer service, solid team player with upbeat, positive attitude.

OBJECTIVE

Looking to enter the job market to acquire practical knowledge by participating in the real market scenario.

ACADEMIC QUALIFICATIONS

Diploma program – Tourism – Service management –Global Tourism Business specialization

2019-Present

Seneca College – Toronto, Ontario

Anticipated graduation - August,2021

Higher Secondary Certificate

2015-2017

Aptworld International (IELTS and English Language)

2018

KEY SKILLS AND COMPETENCIES

- Well organized
- Excellent proficient in English
- Committed, ability to meet customer satisfaction
- Quick learner
- Customer oriented
- Positive and friendly
- Able to support other team members

CAREER HISTORY

Pizza Hut

October 1, 2019 to present

- Recipe pizza maker at make table .
 - Cutting pizza at cut table.
 - Taking order from walk in and online customer.
 - Customer support in call.
 - Maintain driver to delivery pizza.
 - Assign drivers for delivery pizza to the customer's home.
 - Support team members to work properly with pizza hut standard.
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