

# **Shannon A. Froese**

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## **Professional Profile**

Currently Database Administrator for regional community mental health agency. Previous experience with IT support, device management, operating system configuration and maintenance, and electronic health record backend development and user training. BS degree in Network Management and Security, AAS degree in Information Assurance/Cyber Security with a minor in Network Administration. PhD, MS, and BA degrees in psychology. Previous experience with academics, teaching, research, and clinical practice in health psychology. Professional strengths include communication and writing skills, problem solving, organization, quick learning, and attention to detail. Well-suited to team and independent responsibilities.

## **Relevant Skills Highlights**

MS SQL Server management  
Application development/maintenance  
EHR development/training  
IT helpdesk/device management  
Network mgt/security (Cisco emphasis)  
Incident response/disaster recovery

PC hardware and OS maintenance  
Professional and academic writing  
Policy development  
Healthcare delivery  
Public speaking  
Training and instruction

## **Employment**

<b>Community Mental Health for Central Michigan</b> Database Administrator	Feb 2022 – present
<b>MyMichigan Health</b> Epic Application Analyst/Principal Trainer	Jan 2021 – February 2022
<b>Community Mental Health for Central Michigan</b> Information Specialist	Mar 2020 – Jan 2021
<b>Community Mental Health for Central Michigan</b> IS Assistant	May 2019 – Mar 2020
<b>Community Mental Health for Central Michigan</b> IS Intern	Jan 2019 - May 2019
<b>MidMichigan Neuropsychology Associates</b> Clinical Psychologist	2013 – 2015
<b>Delta College</b> , University Center, Michigan Adjunct Psychology Instructor	2005 – 2007
<b>Medabolix</b> Director of Behavioral Health	2001 – 2005
<b>West Virginia University Institute of Technology</b> Adjunct Psychology Instructor	2004

## Shannon A. Froese

### Education

<b>BS Network Management and Security</b> Davenport University, Midland, Michigan	April 2020
<b>AAS Information Assurance/Cyber Security</b> Delta College, University Center, Michigan	April 2017
<b>PhD Clinical Health Psychology</b> Ohio University, Athens, Ohio	June 2001
<b>MS Clinical Psychology</b> Ohio University, Athens, Ohio	August 1998
<b>BA Psychology</b> Honors Tutorial College, Ohio University, Athens, Ohio	June 1996

### Previous Experiences

Worked full time as clinical health psychologist until 2005. Was primarily a full-time parent, while engaging in part time adjunct teaching and clinical practice in subsequent years (prior to starting IT degree). Had several publications in behavioral, medical, and psychophysiology journals. Maintained practice licenses, as well as membership in the National Register of Health Service Providers in Psychology and the American Psychological Association.