

Shannon A. Froese

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Professional Profile

Currently Database Administrator for regional community mental health agency. Previous experience with IT support, device management, operating system configuration and maintenance, and electronic health record backend development and user training. BS degree in Network Management and Security, AAS degree in Information Assurance/Cyber Security with a minor in Network Administration. PhD, MS, and BA degrees in psychology. Previous experience with academics, teaching, research, and clinical practice in health psychology. Professional strengths include communication and writing skills, problem solving, organization, quick learning, and attention to detail. Well-suited to team and independent responsibilities.

Relevant Skills Highlights

MS SQL Server management
Application development/maintenance
EHR development/training
IT helpdesk/device management
Network mgt/security (Cisco emphasis)
Incident response/disaster recovery

PC hardware and OS maintenance
Professional and academic writing
Policy development
Healthcare delivery
Public speaking
Training and instruction

Employment

Community Mental Health for Central Michigan Database Administrator	Feb 2022 – present
MyMichigan Health Epic Application Analyst/Principal Trainer	Jan 2021 – February 2022
Community Mental Health for Central Michigan Information Specialist	Mar 2020 – Jan 2021
Community Mental Health for Central Michigan IS Assistant	May 2019 – Mar 2020
Community Mental Health for Central Michigan IS Intern	Jan 2019 - May 2019
MidMichigan Neuropsychology Associates Clinical Psychologist	2013 – 2015
Delta College , University Center, Michigan Adjunct Psychology Instructor	2005 – 2007
Medabolix Director of Behavioral Health	2001 – 2005
West Virginia University Institute of Technology Adjunct Psychology Instructor	2004

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Education

BS Network Management and Security Davenport University, Midland, Michigan	April 2020
AAS Information Assurance/Cyber Security Delta College, University Center, Michigan	April 2017
PhD Clinical Health Psychology Ohio University, Athens, Ohio	June 2001
MS Clinical Psychology Ohio University, Athens, Ohio	August 1998
BA Psychology Honors Tutorial College, Ohio University, Athens, Ohio	June 1996

Previous Experiences

Worked full time as clinical health psychologist until 2005. Was primarily a full-time parent, while engaging in part time adjunct teaching and clinical practice in subsequent years (prior to starting IT degree). Had several publications in behavioral, medical, and psychophysiology journals. Maintained practice licenses, as well as membership in the National Register of Health Service Providers in Psychology and the American Psychological Association.