Ambei Acha

Fort Worth, TX
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Passionate product owner with 5+ years of experience building and leading cross functional teams to plan, build, launch, and manage world-class innovations. Blend technology skills with extensive analytical abilities to evolve product strategy across Manufacturing, Health, and Retail industries. Prioritize features and manage multiple products within business and technological constraints.

Work Experience

Product Owner
Medtronic (Remote) - Minneapolis, MN
May 2021 to February 2023

· Supported two scrum teams and acted as a liaison between Product, IT and Sales team to understand customer demands for new features on medical devices.
· Owned the product roadmap and met 95% of all feature deadlines by proactively identifying and mitigating any engineering roadblocks.
· Fostered and facilitated open communication between executive stakeholders, engineering, and marketing, resulting in a 30% annual increase in the pace of the feature development lifecycle.
· Created and maintained product backlog, prioritizing features and user stories based on customer feedback and business goals.
· Organized, drove and encouraged participation from all team members in short-term planning (sprint planning to retrospective) and longer-term planning exercises (road mapping, release planning).
· Assessed value, developed business cases, and prioritized epics, stories and themes to ensure work focused on what brought the most value in alignment with overall business strategy.
· Coached and mentored team members, fostering a culture of continuous improvement and growth

Product Manager
Kin + Carta (Remote) - Chicago, IL
July 2018 to May 2021

· Led the development of a new mobile app from ideation to launch, resulting in a
25% increase in customer engagement.
· Conducted market research and analyzed customer needs to identify new product opportunities.
· Developed product strategies and roadmaps in collaboration with cross-functional teams.
· Managed the entire product development lifecycle from ideation to launch
· Coordinated with engineering, design, and marketing teams to ensure timely delivery of high-quality products.
· Decomposed features into manageable user stories and collaborated with business partners to gather information required for user story writing.
· Collaborated in an agile environment and continuously reviewed business needs, refined priorities and outlined milestones and deliverables.
· Successfully launched 4 new products with a total revenue of $10 million in the first year.
· Built the set of KPIs to measure progress towards strategic goals.

Scrum Master | Agile Coach

PayPal Inc. (Remote) - San Jose, CA
October 2015 to May 2018

· Served as an Agile Coach; trained, guided, mentored, and led my teams from the
Waterfall Product Development to the Agile Product Development.
· Worked collaboratively with other agile coaches and product leaders to continuously assess the agility level of the teams using the agile maturity model and helped the company fulfill its vision and attain the RUN phase of agile maturity.
· Coached, trained, and mentored Jr. Scrum Masters on the agile values, principles, practices, and processes, filling any gaps in knowledge of agile frameworks as well as security, quality, and architecture.
· Created and encouraged communication among the team members to ensure frequent, accurate and timely communication to all stakeholders and solidify commitment to the project.
· Assists with multi-site Scale Agile Framework (SAFe) quick start and Release train launches.
· Utilized lean and data driven KPIs to assess and improve key performance of teams and providing feedback which led to consistent increase in productivity and value delivery to customers.
· Facilitated scrum events, Sprint planning, Backlog grooming, Daily scrum, sprint
Review and sprint Retrospective. Nonetheless, I also introduced Refinement meetings to better manage time.
· Supported and coached the product owner, especially on grooming and maintaining the backlog, resulting in better sprint planning meetings, effective user story sizing and a 38% increase in commitment/reliability statistic.
· Identified and encouraged clearing impediments by the team and escalated, when necessary, which resulted in an improved developer efficiency by 18%.

Project Management Assistant

HOUSTON METHODIST - Houston, TX
August 2014 to September 2015

· Supported a team of developers to develop software to link patient data from ventilators to the EPIC software as well as conversational AI software like patient chat boxes for patients to document their experiences at the hospital.
· Assisted in the definition of project scope, forecasting, budgeting, objectives analyses, involving all relevant business stakeholders, and ensuring technical feasibility; facilitating 100% persona inclusion in the project journey and guiding project execution to remain customer centric. A trend that increased customer satisfaction and retention by an average 15% quarterly.
· Developed a more data-driven project management culture by building KPI dashboards and progress reports for executives around feature development and product life cycles for onshore and offshore teams while performing quality control on the project throughout development to maintain the standards expected.
· Used the CA Rally project management tool to track each phase development iterations and releases as well as to map defects in User stories.
· Supported project managers in managing expectations for project documentation and deliverables and facilitated external stakeholder communications resulting in a 21% increase in patient and customer engagement as the organization embarked on an agile transformation.

Education

Bachelor of Science in Management Information Systems
University of Buea
January 2010 to December 2013

Skills

- Strategic Planning and execution
- Market analyses and customer research
- Psychological Safety
- JIRA/RALLY/CONFLUENCE
- Agile: Scrum, Kanban/SDLC
- Data Analysis
- MS Office
- Tableau/PowerBi
- Application Development
- Cloud
- Product/Program Management

Certifications and Licenses

Certified Scrum Master