

Christopher Robaina

Belton, MO

-Email me on Indeed: <http://www.indeed.com/r/Christopher-Robaina/ba661ee53a5f6e35>

Work Experience

Product Owner

Oracle - Kansas City, MO

March 2019 to Present

- » Write and capture user stories and acceptance criteria to communicate clear product objectives and requirements
- » Lead grooming, planning, and other agile development meetings to ensure product roadmap is moving forward and in accordance with the product vision
- » Collaborate with business stakeholders and system users to understand their additional needs, prioritize accordingly, and engage in active communication with internal stakeholders and technical teams to ensure adapting and iterating at an appropriate pace

Senior Client Relations Specialist

DST SYSTEM - Kansas City, MO

January 2015 to February 2019

- » Established and maintained effective relationships while serving as a liaison between clients, stakeholders, and various functional departments throughout the organization
- » Supported over 275 clients by assisting with projects, enhancements, events, support issues, reporting, and billing
- » Coordinated, managed, and integrated projects for clients to ensure negotiated deliverables were met

Education

Bachelor's degree in Business Administration

University of Central Missouri - Warrensburg, MO

August 2011 to December 2014

Associate in Arts (AA) in Business Administration

Longview Community College - Lee's Summit, MO

August 2008 to May 2011

Skills

- Scrum
- Agile
- Jira
- User Acceptance Testing
- Requirements Gathering

- User Stories
- Project management
- Communication skills
- Time management
- Kanban

Languages

- English - Fluent
- Spanish - Fluent