### Pratima Sonawane Here

sonavanepratima83@gmail.com

**J** +91 915 229 0136



### **Education**

2021

12th Grade, Patuck College

Percentage: 61%

2024

B.Sc. Computer Science, Mumbai University

CGPA: 3.9/4.0

## **Experience**

#### Dental Assistant & Receptionist, Pinnacle Dental Clinic

Responsibilities: Assisted in dental procedures, managed patient records, scheduled appointments, and ensured smooth reception operations.

#### Receptionist & Back Office Assistant, Cyber Tech

Responsibilities: Managed front desk operations, entered and updated data into systems, assisted in communication and coordination between departments.

#### **Skills**

Languages

English, Marathi and Hindi

Software

MSEXCEL, MSWORD, MS POWERPOINT

## **Expertise and Certifications**

**Back Office Experience** 

2021-2023

Back Office Executive, Freelance / Remote

Handled administrative tasks including filing, document verification, and internal coordination using MS Office Suite.

Data Entry Experience

2019-2021

Data Entry Operator, ABC Services, Mumbai

Managed and audited large datasets using MS Excel and CRM tools with over 98% accuracy.

Administrative Skills

Communication, appointment scheduling, front-desk management, recordkeeping, document handling

Languages

English, Marathi, Hindi (spoken and written)

Tools and Platforms

MS WORD, MS EXCEL, POWERPOINT, Google Docs, Sheets, Zoom, WhatsApp Web, basic Tally

# **Expertise and Certifications (continued)**

Certifications **MS-CIT**, Pride Institute

**Certified Level 3 in ABC Administration**, ABC Training Institute

## **Personal Details**

Name: Pratima Sonawane

Contact: +91 915 229 0136

**Email:** sonavanepratima83@gmail.com

**Date of Birth:** 3rd December 2002

**Age:** 22

Address: Vakola, Santacrus (East)

**Languages Known:** English, Hindi, Marathi