

Integrity Pact between Department of Posts, Government of India hereinafter referred to as “The First Party “

&

e-market place/e- platform hereinafter referred to as “The Second Party”.

The First Party to enter into a contract with the second party for the purpose of the integration of e-market place/e-platform with DOP’s software for booking of international mail, generation of labels, and settlement of the advance payment at the time of induction of items at the Post Office counter. The First party values full compliance with all relevant rules issued by DoP from issued time to time, the Indian Post Office Act, rules issued by the government of India for registration/establishment of e-market place/e-platform & UPU Acts/guidelines.

Section-1 -Commitments of the first party

- (i) DoP shall exchange the data electronically with designated operators of destination or transit and the airlines for Operational and Customs purposes as mandated under the relevant Acts of the respective countries and UPU Acts. The data and uploaded documents along with KYC shall be shared electronically with Indian Customs, as required.
- (ii) To provide the technical documents for API integration.

Section-2 -Commitments of both parties

- (i) Both parties are bound by the terms of the Integrity Pact prescribed under the rules available at First Party’s website, Indian Post Office Rules 1933, as amended from time to time, and Indian Post Office Act 1898, the terms whereof are known to the parties hereto and deemed to be incorporated by reference in the Agreement as part thereof.
- (ii) During the Term and afterward, each Party shall keep the other Party’s commercially sensitive information strictly confidential except as required by law / operational requirements /on written consent of the other Party
- (iii) Notwithstanding anything to the contrary set forth herein, both Parties may release Confidential Information (a) that is requested by any Central, State, or Local Governmental body in the proper exercise of its oversight, judicial, or investigatory jurisdiction, or (b) that is required to be disclosed by law.

Section-3 -Commitments of the Second Party

- (i) To display all international mail products of DOP to its registered sender.
- (ii) To pass on the refund on postage/compensation as per DOP rules to its registered sender.

(iii) To ensure timely compliance of customs query related to the articles booked by the Second Party or its registered sender.

(iii) To ensure sufficient balance in their account for booking prescribed by DoP based on the laid down criteria. The Second Party is to deposit a minimum of Rs 10000 per product as advance payment while opening an account and subsequent deposits in the multiple of Rs 1000 thereafter.

(iv) To ensure the genuineness of Know Your Customer (KYC) documents provided by it or its registered sender

(v) To abide by all rules and orders etc. brought out by DoP from time to time on the subject

(vi) To undertake insurance for the services for which insurance is necessary as per DoP's rules. To safeguard that no dangerous article is presented for booking by Second Party or its registered sender.

(vii) To undertake from its registered sender that no article or contents thereof, which are prohibited by the destination country for import or by India for export shall be booked.

(viii) To ensure authorization by DoP & accompanied with supporting documents as applicable in the rules of DoP, in case of transmission of restricted items.

(ix) To ensure that no article or contents thereof which are prohibited for transmission by post as per the instructions issued by the Department of Posts are presented for booking by Second Party or registered sender.

(x) To safeguard that its registered sender shall prepare, pack, affix label, and attach required documents for the international mail products as prescribed by the DoP. The contents, shape, and size of the articles shall be according to the provisions and conditions prescribed by the DoP. The Second Party to update the specifications on its web portal.

For and on behalf of the President of India:

Signature:

Name:

Designation:

Place:

Date:

Witness:

Signature:

Name:

Designation:

For Second Party:

Signature:

Name:

Designation:

Place:

Date:

Witness:

Signature:

Name:

Designation:

