

Last Updated: March 21, 2023

Our mission is to provide a convenient, cost-efficient, and fun transportation system to the students and faculty of University of Regina, and in turn, makes the lives of our users better by providing a platform to help you get from point A to point B and enjoy the ride.

# The Scope of This Policy

This policy applies to all users, including Riders and Drivers, and our website. This policy applies only to personal information, not to aggregate information or information that does not identify you. This privacy policy has been prepared in accordance with the Personal Information Protection and Electronic Documents Act (PIPEDA) of Canada.

## **The Information We Collect**

We only collect information you provide, such as personal information including Name, Email, Phone Number, and Vehicle Information.

**Usage Information:** We only use your personal information to provide better security and functionality of the website.

**Device Information:** We do not store any user's device information at our end. No location of any device is being tracked or stored during schedule and ride.

## **How We Use Your Information**

We use your personal information to: Provide the Platform; Provide customer support; Maintain the security and safety of the web Platform and its users.

#### **How We Share Your Information**

We do not sell or share your personal information to third parties for money -- no one can buy the personal information we collect from and about you, and we do not act as a data broker.

## **How We Store and Protect Your Information**

We retain your information for as long as necessary to provide you and our other users of the Web Platform. This means we keep your profile information for as long as you maintain an account. If you request account deletion, we will delete your information as set forth in the "Delete Account" section.

**Safeguards:** We implement appropriate security measures to protect personal information against unauthorized access, disclosure, or modification.

**Openness:** Our privacy policy is easily accessible, and it clearly explains our organization's practices regarding the management of personal information.

**Individual Access:** You have the right to access your personal information held by our organization and, if necessary, request corrections.

**Challenging compliance:** We provide a mechanism for individuals to challenge our organization's compliance with the privacy principles and address any concerns raised.

## **Contact Us**

If you have any questions or concerns about your privacy or anything in this policy, including if you need to access this policy in an alternative format, we encourage you to contact us.