

SAGAR YADAV

Room 02 road no. 02, om Sainath chawl, Prem nagar, goregaon west, Mumbai - 400104

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✉ <https://sagar2343.github.io/HatsBlog/>

OBJECTIVE

Highly-motivated employee with desire to take on new challenges. Strong worth ethic, adaptability and exceptional interpersonal skills.

Adept at working effectively unsupervised and quickly mastering new skills.

Responsible and motivated student ready to apply education in the workplace. Offers work, and excellent time management skills.

EXPERIENCE

✓ Bajaj Finance BPO

05/2021 - 08/2021

Educated customers on variety of loan products and available credit options to promote valuable decision-making.

Delivered high levels of customer service to facilitate smooth processes.

Processed payments over phone and set up recurring drafts.

✓ Citibank credit sales (BPO)

07/2022 - 10/2022

Greeted customers with energy and enthusiasm, analyzed prospects' behavior, built rapport, championed services being offered and presented enticing opportunity to become cardholder.

Explained and clearly articulated benefits of specific credit card and available credit levels and executed application from start to finish in compliance with regulations.

EDUCATION

✓ UNIVERSITY OF MUMBAI Bachelor of Science in Information Technology and Software A+

2023 (sem - 4 completed)

SKILLS

Basic computer language

C , C++ , python , Core Java

Computer skills

Web developer

Blind typing > 50wps

Microsoft office

Ability to work in team

System Troubleshooting

PROJECTS

✓ Basic Website

Have learned and made a basic and responsive website with the help of Bootstrap

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