

Anmol Sagar

IT Specialist

Results-driven IT Specialist with a Master's Degree in Computer Application and 2+ years of experience at KPMG Advisory Services Pvt Ltd. Extensive expertise in project management, web module development, design, documentation, and testing. Proven track record of transforming critical systems and achieving operational efficiency. Skilled in collaborating with cross-functional teams in government and PSU environments



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WORK EXPERIENCE

Consultant

01/2022 - Present

KPMG Advisory Services Private Limited

• Digital Transformation

- Spearheaded digital transformation initiatives for state government HRMS and Challan Services, achieving substantial efficiency improvements.
- Orchestrated the development and deployment of multiple web modules, slashing manual workload by 60% and processing time by 50%.

• Client Engagement & Project Management

- Fostered professional client relationships to accurately capture project requirements.
- Steered IT projects for government departments and PSUs, aligning with strategic objectives.

• Data Analysis & Digitization Specialist

- Executed the analysis and digitization of unstructured data for over 450,000 employees utilizing MS Excel and Power BI, enhancing data accessibility.

• Technical Support & Documentation

- Generated exhaustive project documentation and delivered technical support, boosting system efficiency by 55%.
- Conducted regular project reviews, test case creation, and assessments, maintaining clear communication with the management team.

• Training & Development Lead

- Delivered personalized end-user training sessions, significantly increasing software proficiency through practical demonstrations.
- Initially joined as Customer Helpdesk Support, rapidly advancing to a key development role based on skill and expertise.
- Led a helpdesk team of 10, focusing on knowledge enhancement for heightened accuracy and efficiency.

AWARD & ACHIEVEMENT

Awarded **Gold Medal** for Achieving "**First Rank**" in Master of Computer Applications at Patliputra University, presented by **SHRI RAJENDRA VISHWANATH ARLEKAR, H.E. Chancellor-cum-Governor of Bihar**, in the presence of PROF. R.K. SINGH, Hon'ble Vice-Chancellor, and PROF. GANESH MAHTO, Hon'ble Pro-Vice Chancellor.

SKILLS

- Coding Languages : Java , Python , JavaScript
- Database Management : SQL, MySQL & NoSQL
- Web Development : HTML, CSS & PHP
- Networking Basics
- Data Structures & Algorithms
- Testing : Unit , Integration & System Testing
- Data Visualization : Excel & Power BI
- Frameworks : React.js
- Operating System : Windows & Linux
- Microsoft Office Tools : Word , Power Point
- Software Development Life Cycle

EDUCATION

Masters in Computer Applications

B.S.College , Danapur (2021 - 2023)

PATLIPUTRA UNIVERSITY - 8.85 CGPA

Bachelors in Computer Applications

T.P.S.College , Patna (2017 - 2020)

MAGADH UNIVERSITY - 77.25 %

Intermediate

J.N.L.College , Khagaul (2015 - 2017)

BSEB- 67.6%

Matriculation

Adarsh Vikas Vidyalaya (2014 - 2015)

CBSE- 8.8 CGPA

CERTIFICATIONS

- Analyzing & Visualizing Data Using Power BI
- Programming Using Python
- Java Programming
- Front End Development Using HTML
- Data Analytics Consulting Virtual Internship
- Azure Fundamentals
- Cybersecurity Foundations
- Generative AI Studio Course
- Software Testing Fundamentals
- Selenium Basics
- Certified Information System Security Professional
- DevOps for Beginner
- Android Application Development

KPMG PROJECTS

Human Resources Management System

A digital-era web application designed to streamline employee data management, significantly easing the manual workload for about 4.5 lakh government staff across various administrative levels in 44 departments of 38 districts, 101 sub-divisions, and 534 blocks.

Responsibilities:-

- **Requirement Gathering** : Engaged in requirement gathering processes, ensuring comprehensive understanding of project needs and objectives. Communicated requirements clearly to development team to initiate development process.
- **Documentation** : Created comprehensive documents including SRS, FRS, development documents, training presentations, and user manuals to ensure clear guidance and support across various web modules in project phases.
- **Testing** : Performed manual testing on multiple web modules developed and deployed during project implementation to ensure functionality and quality assurance.
- **Training** : Delivered comprehensive end-user training in both online and offline formats, ensuring accessibility and proficiency in software utilization.
- **Technical Support** : Provided technical support to end users, resolving various application issues and bugs promptly to ensure seamless functionality.

National E - Challan System

The National E Challan System is a digital platform for traffic police that enhances transparency, simplifies payments, and automates transactions, leading to better management of traffic fines.

Responsibilities:-

- **Documentation** : Created and curated essential project documentation, encompassing, user manuals, training presentations, and feedback forms.
- **Testing** : Conducted thorough manual testing across modules, ensuring functionality, usability, and reliability. Employed rigorous procedures to detect and rectify defects, delivering high-quality products meeting client expectations and industry standards.
- **Training** : Conducted targeted end-user training sessions, tailored to individual needs. Delivered hands-on demonstrations to maximize software proficiency. Empowered users to utilize the software effectively.
- **Technical Support**: Helped end users by providing technical support, quickly resolving any application issues or bugs to ensure everything ran smoothly.

Declaration :

I hereby declare that the above-mentioned information is correct to the best of my knowledge and belief, and I bear the responsibility for the correctness of the aforementioned particulars.

ACADEMIC PROJECTS

Human Resource Management System

- **Programming** : Programmed a robust Human Resources Management System for Employee Management using Java and MySQL final semester.
- **Development** : Implemented user-friendly modules for records maintenance and payroll processing, improving user satisfaction.
- **Testing**: Conducted rigorous testing, increase in system reliability, accuracy, and compliance.
- **Documentation**: Documented the entire process including design, development, and testing.
- Created comprehensive user manuals and technical documentation.
- **Presentation** : Successfully presented the project to the client, receiving positive feedback with approval.

News Paper Circulation System

- **Development** : Designed and developed a newspaper circulation system in Visual Basic 6.0 and MS SQL Server 2000. Implemented subscription management and delivery tracking features.
- **Documentation** : Documented the entire process including design, development, and testing.
- Created comprehensive user manuals and technical documentation.
- **Testing** : Conducted rigorous testing, increase in system reliability, accuracy, and compliance.
- **Presentation** : Presented the system to the academic committee, earning approval for its features and performance. Managed project timelines as team leader, ensuring adherence to delivery schedules.

INTEREST & HOBBIES

- Learn New Skills & Technologies
- Graphic Designing
- Video Editing
- Travelling
- Bike Riding
- Gaming
- Sports
- Drawing
- Photography

PERSONAL DETAILS

- Date of Birth : 20-01-2000
- Languages : English , Hindi
- Address - Khagaul Patna ,Bihar - 801105

Anmol Sagor