Vidhi Sharma

Automation and Manual Testing Professional

+91-9406942372 · sharmavidhi448@gmail.com · linkedin.com/in/vidhi-sharma-0b5b2519a

OBJECTIVE

Software Testing Professional with 3.5 years of experience, including 1 year in Network and IP Technology and 2.5 years in Manual and Automation Testing. Expertise in testing, defect management, and automation frameworks to deliver high-quality software solution (as part of an independent testing team), collaborating with teams to find innovative solutions and committed to be an excellent team player and leader.

SKILLS

- Software Engineering Methodologies: STLC, SDLC (Waterfall, Agile).
- Test Management Tools: JIRA, Zephyr.
- Database: SQL, MS Excel.
- Programming and Tools: Python, Selenium WebDriver, Jenkins , Service Now
- Network Systems: Switching and Routing ,IPECS PBX, Mitel, SolarWinds.
- Other: Git, UI/UX, Figma, Wireframing .

PROFESSIONAL EXPERIENCE

Senior Analyst – IKEA (Capgemini Technology Services India Limited) — Jan 2023 - Present

- Conducted manual testing for critical workflows.
- Automated test cases using Selenium WebDriver with Python, reducing regression testing time by 50%.
- Maintained a hybrid automation framework using Selenium, Pytest, and Jenkins, ensuring modular and scalable test execution.
- Logged and tracked defects in JIRA, collaborating with developers for quick resolution in Agile sprints.

Key Achievements:
- Successfully automated workflows.
- Streamlined testing processes, reducing manual effort and improving defect detection rates.

Analyst – Hexion,TMX (Capgemini Technology Services India Limited) — Dec 2021 – Dec 2022

- Configured phones, voicemail systems, and call flows in VoIP networks.
- Upgrade switches (Fortinet Switches, Cisco Switches),Configured ports and vlans.
- Performed daily server health checks using RTM tools and ensured optimal system performance.
- Monitored and maintained IPECS (Ericsson PBX) systems, addressing technical issues and enhancing reliability.

EDUCATION & CERTIFICATIONS

Bachelor of Technology - Rajiv Gandhi Proudyogiki Vishwavidyalaya, Bhopal — July 2017 – Aug 2021
Bachelor of Technology in Information Technology (IT) - (8.1 CGPA)

TRAINING AND CERTIFICATES
- Fresher Training Program SQL by Capgemini IBM Applied AI Professional Certificate by IBM on Coursera.
- Capgemini Certified Professional in Software Testing(Level-0).
- Certification in Agile requirement foundation - LinkedIn Learning.

ACHIEVEMENTS
- Finalist in Smart India Hackathon conducted by the Ministry of Education & Indian Government.
- Government Star performer award and Best Team award for Q4 Delivery Excellence - Capgemini.
- Promoted with top ratings.