


# Kavya GV

 : +91 – 6364107879

 [kavyagosti@gmail.com](mailto:kavyagosti@gmail.com)

[www.linkedin.com/in/kavya-gv-411b2717b](https://www.linkedin.com/in/kavya-gv-411b2717b)

## OBJECTIVE

Determined energetic and diligent professional around 3.5 years of strong experience in Manual Testing, Api Testing, Mobile app testing, data migration and Deployments within the telecom domain. Seeking an opportunity to utilize my talents in a professional capacity, employing comprehensive Knowledge, while making a significant contribution to the success of the company.

## SYNOPSIS

- Experienced in SQA (Software Quality Assurance) in Manual testing.
- Experienced in Web based application testing.
- **Logging defects** using different bugs/defects tracking tools, retesting defects and generating Defect Reports.
- Experienced in Project Management Tools like **JIRA**.
- Experience in Web Service testing using **Postman**.
- Experience in **Camunda** workflows and deployment
- Experience in **Functional** Testing, **System** testing, **Integration** testing, **Regression** testing, **Front End** Testing and **User Acceptance** testing.
- Experience in creating and maintaining test artifacts such as **test cases, test plans, and test scripts**.
- Experienced in writing **SQL queries** for backend testing and validation of data.
- Extensive knowledge of QA methodology, and **Agile Methodology**.
- Experience in Test Planning Process, Analysis system requirements and reviewing the same, preparing **test scenarios** and **test cases** and executing the same and reporting the bugs into Bug tracking tools like **JIRA**.
- Effective **communication** and **presentation** skills for both technical and non-technical audiences
- Have Experience on **Single Sign On (SSO)** and **WSO2** Identity server for user management, Roles, permissions and access management.
- Worked in a **team** of software Testers, **out-sourced** QA test team and QA test engineers on the day-to-day execution.
- Customer facing experience working at client onsite and offshore location in Swaziland.

## SKILLSSET

- **Testing Approaches** – Agile Methodology, Bug life cycle.
- **API Testing Tools** – postman, SoapUI.
- **Technical Capabilities** - Rancher, Kibana, BPMN, Camunda, MySQL, Cassandra, MongoDB, Swager.
- **Management Tools** - JIRA
- **Databases** – MySQL, MongoDB.
- **Language** – Linux/Unix commands
- **Tools & Utilities** - MS Office, MS Project
- **AI - ChatGPT**
- Testing procedures
- Quality assurance requirements
- Test Planning & Strategy Development
- Test Execution & Effort Estimation
- Test Design
- Defect Management & Reporting
- Manual test case preparation

## EMPLOYMENT SUMMARY

☞ Working as **Senior QA** at **Tecnotree Convergence Pvt Ltd** from 01October2021 to till date.

## PROJECT SUMMARY

### PROJECT 1:

**Name:** BSS Digital Transformation

**Role:** Test Engineer

**Client:** MTN(South Sudan, Zambia, Swaziland, Ivory Coast, Benin, South Africa)

**Duration:** Dec 2021 to till date

### Responsibilities:

- Involved in reviewing **Business Requirement** and **Functional Specification Document** and worked with business analysts to understand business models and objectives to design and develop **functional test cases**.
- Involved on applications DCLM (Digital Customer Lifecycle Manager), DCBS (Digital Convergence Billing System), DCM (Digital Catalogue Manager), DOM (Digital Order Manager), DRM (Digital Resource Manager), DTT (Digital Trouble Ticket) and DMLD (Self-care Application) in MTN BSS.
- Experience in Rancher, application deployment using **Helm, Rolling back to previous stable releases**.
- Creating Service Providers, Users, Roles in Carbon and **Manacloud** user management (RBAC).
- Worked on databases like **Mongodb, Mysql db, Cassandra db**.
- Wrote, edited and updated project manuals and technical documentation used by quality assurance team.
- Responsible for **Installing and configuring** the infrastructure components like WSO2 IS, SSO, Kibana.
- Participated in all phases of **Software Testing Life Cycle**
- Performed **Negative and Positive** Testing manually.
- Performed **Functional** and **Smoke** testing on application.
- Performed **Mobile App** testing.
- Performed **Data Driven Testing** by parameterizing data to verify application stability by using unique multiple transactions.
- Used **SQL queries** to extract data from tables to validate test results.
- **Extreme Regression Testing** was performed to ensure that modifications and/or fixes did not result in any cascading errors.
- Review requirements, specifications and technical design documents to provide timely and meaningful feedback.
- Exposure in **Data Driven, Security testing** and **API Testing Rest/JSON, SOAP, Postman**.
- **Back-End-Testing** by writing SQL queries and validating them against database.
- Collaborate with cross-functional teams to identify and resolve defects, ensuring adherence to quality standards.
- Supported company in maintaining work environment focused on **quality, communication, collaboration, integration** and **teamwork**.
- Collaborated with developers and product owners to stay current on product features and intended functionality.
- Integration of Apps with Notification system for Email & SMS Alerts/Notifications.
- Creating Users, Roles in Carbon and Mana cloud user management (RBAC).
- Led end-to-end **data migration projects**, ensuring the smooth transition of telecom data from legacy systems to new platforms.
- Environment Variables, Secrets, namespace & catalog management using rancher.
- Worked on monitoring tools like Grafana and Prometheus.
- Implemented data validation processes to guarantee the accuracy and integrity of migrated data, minimizing errors and reducing downtime.
- Executed SQL queries and scripts to extract and transform from source systems to target systems.

## ACHIEVEMENT

- ☞ Achieved “Result Driven” award in 2022 for Supporting Non-GSM go-live.
- ☞ Awarded “Winning” in 2022 for E2E Testing the application within a period.
- ☞ Awarded with “Winning” in 2023 for Supporting GSM go-live and Dry run.
- ☞ Awarded with “Start of Month” in 2024 for Supporting GSM go-live in Onsite.

## ACADEMIC QUALIFICATIONS

- ☞ B.Tech in **ISE** from Visveswaraya Technological University (VTU) with **7.4 CGPA** in 2020.

## PERSONALDETAILS

Full Name : Kavya GV  
Date of Birth : 17th Dec 1995.  
Permanent Address : Hyderabad  
Languages Known : Kannada, Telugu, English.

## DECLARATION

I hereby declare that the above statements are true and complete to the best of my knowledge and belief.

Place: Hyderabad

**Kavya GV**