

# Amit Kajgikar

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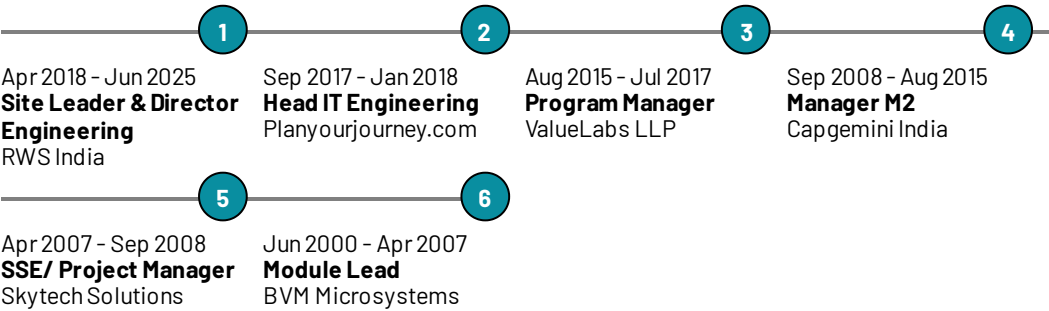
## Career Objective

Highly accomplished Site Leader & Director of Engineering with 25 years of experience in software development, quality assurance, and testing within the computer software/engineering industry; seeking a Director or Vice President role to leverage expertise in strategic leadership, P&L management, and driving revenue growth to optimize development operations and exceed business objectives. Aiming to foster innovation and implement best practices to achieve organizational success.

## Professional Summary

- Seasoned Site Leader & Director of Engineering with 25 years of experience in large-scale, multi-vendor distributed projects within the computer software/engineering industry.
- Proven ability in managing multi-million dollar budgets and resource allocation to optimize development and testing operations, driving revenue growth and profitability.
- Expertise in aligning development and QA strategies with business objectives through collaboration with C-level executives.
- Demonstrated success in managing and mentoring teams of 200+ professionals, fostering a culture of excellence in software development, quality assurance, and testing.
- Proficient in program and delivery management, implementing best practices, and ensuring customer satisfaction within complex SLA and contract environments.
- Extensive experience working in Europe, the UK, and the USA, demonstrating adaptability and a global perspective in project and service delivery.
- Skilled in risk analysis and mitigation, employing agile and DevOps practices to enhance efficiency and ensure project success.
- Knowledgeable in AI/ML for automated testing, setting onshore/offshore models, and strategic leadership, contributing to continuous process improvement.
- Certified in PRINCE2, ITIL, Scrum, and SAFe Agilist, showcasing a commitment to professional development and industry best practices.

## Career Timeline



## Work Experience

Apr 2018 - Jun 2025  
**Site Leader & Director Engineering**  
RWS India (Indore)

Oversaw complete SDLC, resource management, budget administration, strategy alignment, and risk mitigation strategies across organization.

- Directed a team of 200+ professionals, driving excellence in software development, quality assurance, and testing operations.
- Spearheaded multi-million-dollar budget management and resource allocation strategies, to optimize development and testing efficiency.
- Collaborated closely with C-level executives to align technology strategies with overall business objectives, ensuring cohesive organizational growth.
- Championed risk management initiatives that mitigated potential disruptions, fostering smooth and efficient project delivery.
- Improved customer satisfaction by aligning quality assurance strategies with customer needs.
- Directed multi-faceted engineering programs, ensuring on-time and within-budget delivery while upholding strict quality standards.

### Achievements:

- Recognized as a Growth Driver in 2022 and 2023 for contributions to revenue and customer base expansion.
- Drove cost optimizations across development and testing functions

Sep 2017 - Jan 2018  
**Head IT Engineering**

## Technical Skills

Agile/DevOps  
Program Management  
Project Management  
Risk Analysis  
Budget Analysis  
Test Automation  
Cloud Computing  
AI/ML Testing  
SLA Management  
P&L Management

## Soft Skills

Strategic Leadership  
Stakeholder Management  
Communication  
Problem Solving  
Team Management

## Core Competencies

Strategic Leadership  
Program Delivery  
Financial Acumen  
Client Relationship Management  
Team Building

## Education

BITS Pilani  
**MS (Software Systems)**

VIMS, DAVV Indore  
**M.C.M**

Mumbai  
**Diploma in Cyberlaw**

## Certifications

- PRINCE2 Professional
- Engagement Manager Level 2 (Capgemini)
- ITIL V3.0 Foundation
- Completion RPA Business Analyst UiPath
- Certified Nutrition and Fitness Coach
- Certified Scrum Master (CSM)
- PMP PDU Certificate
- Certified Six sigma yellow belt
- Engagement Manager Level 1 (Capgemini) (Capgemini)
- SAFe Agilist 5.0
- AWS Cloud Practitioner online Training
- Understanding Agentic AI by Digital Workforce (Digital Workforce)
- RPA Starter Diploma UiPath
- Certified Scrum Professional (CSP)

## Languages

English

Marathi

Hindi

## Hobbies

Fitness

Managed diverse range of IT functions, guaranteeing proficient and dependable technological framework which supported business targets. Administered vendor relationships so top-notch service delivery met established parameters.

- Directed IT staff management, overseeing hiring processes and evaluation, training, and procedural guidance initiatives.
- Supervised technology operations, evaluating performance against established objectives.
- Orchestrated procurement and management of third-party contracts, securing effective service delivery agreements.
- Oversaw the implementation and maintenance of IT infrastructure in line with business goals.
- Directed technology strategies, ensuring operational alignment.

#### Achievements:

- Improved service delivery by streamlining third-party contract management.
- Successfully recruited and trained a high-performing IT team.

Aug 2015 - Jul 2017

### Program Manager

ValueLabs LLP (Indore)

Supervised large project teams driving customer satisfaction. Directed end-to-end project management including methodology and issue resolution.

- Directed a team of 100+ professionals, managing program implementation and streamlining project methodology.
- Implemented vital program management methodologies (Change request, issue management, risk management and decisions tracking).
- Coordinated and managed delivery activities, acted as a key escalation point within project teams.
- Oversaw the development, testing, and implementation of projects with cross-functional teams, assuring efficient workflow.
- Formulated standard client implementation methodologies to align development procedures.
- Developed client implementation methodologies and enhanced project management protocols.

#### Achievements:

- Achieved customer satisfaction by consistently delivering high-quality project outcomes.
- Improved delivery performance by implementing comprehensive program management frameworks.

Sep 2008 - Aug 2015

### Manager M2

Capgemini India (Mumbai)

Oversaw management of project, from initial planning stages through completion, making sure projects match success metrics. Encouraged clear communication across onshore/offshore teams, optimizing cooperation.

- Directed a team of 300 professionals across diverse onshore and offshore development and maintenance projects.
- Monitored the full engagement lifecycle, beginning from the initial project scoping and contract phase to closing.
- Defined distinct project success parameters that were communicated to all relevant members, guaranteeing unified goal attainment and performance throughout project life cycle.
- Assisted team in accurately projecting efforts, resource allocation, possible risks, and constraints to enhance process of managing the projects.

#### Achievements:

- Received Capgemini India Young Leader Excellence Award in 2012, demonstrating leadership and impact throughout entire organization.
- Contributed and promoted Capgemini India Knowledge Refresh Campaign Aug-2012.

Apr 2007 - Sep 2008

### SSE/ Project Manager

Skytech Solutions (Mumbai)

Oversaw all elements related to running end-to-end product strategy, team leadership/management, budget application, and change management.

- Managed a team of 40+ professionals, working with various product and service projects.
- Managed the budget - keeping track of impacts on the budget/forecast to allow for detailed and accurate budgeting and forecasting.
- Tracked and managed project milestones, deliverables, dependencies, and critical paths.
- Developed and reviewed technical architectures for numerous applications.
- Applied a structured methodology, driving change management efforts.

#### Achievements:

- Implemented an efficient structured project methodology, improving project workflow.
- Contributed positively to the budget.

Jun 2000 - Apr 2007

### Module Lead

BVM Microsystems (Indore)

## Achievements

- Awarded RWS India Growth Driver in 2022 and 2023, recognizing significant contributions to company expansion and revenue.
- Received Capgemini India Young Leader Excellence Award in 2012, acknowledging leadership potential and impact within organization.
- Garnered Delivery Excellence award in Europe in 2010, highlighting superior performance and project delivery.

Charged with system-related analysis, developing solutions and maintaining design elements. Responsible for design reviews and code applications.

- Spearheaded gathering requirements for new systems, studied systems, and rigorously analyzed new system plans.
- Translated technical specifications to working, functioning application for end use.
- Estimated project needs using the Function Point Analysis.
- Oversaw Code and Design reviews to evaluate functionality.

**Achievements:**

- Enhanced and upgraded process and methods.
- Successfully delivered innovative application solutions.