

Sandeep Kumar Patidar



PMP certified, IIM alumni, offering 15 years of IT experience, targeting a Project/Program Management and Delivery role focused on driving innovation, strategy, and collaboration to achieve organizational objectives.

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sandeeppatidarit33@gmail.com

+91 9650571857

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LinkedIn/SandeepPatidar



PROFILE SUMMARY

- Seasoned leader with a track record of success in Project Management and Delivery, Product Architecture Design and Development, across diverse domains such as Utility, Banking & Payments, e-Commerce, Healthcare, and Travel, serving clients spread across diversified geographical locations including USA, Middle East, Africa, Europe and India while managing multiple clients, programs, projects, and global teams, ensuring alignment with organizational objectives and timelines.
- Proficient in overseeing projects across Government, Public, and Private sectors.
- Rich expertise in **leading end-to-end product development**, **project management and delivery**, ensuring organizational success through **strategic planning & execution**, **stakeholder management**, **communication planning**, **project strategy**, **and roadmap design**.
- Experienced in **requirement gathering, architecture design, resource estimation, scope management, and risk mitigation**, with a keen focus on monitoring project baseline for adherence to planned activities.
- Proficient in leading cross-functional teams spanning from Web Technology (.NET, Java), Database, Mobile Technology (iOS, Android, Windows and Hybrid), Business Development, SAP, and Quality Management, leveraging hands-on coding experience and deep knowledge of Web and Mobile application development.
- Familiar with **continuous integration and delivery pipelines using DevOps/DevSecOps**, and adept at utilizing code and repository management tools to ensure streamlined project delivery.
- Known for **steering the implementation of project management methodologies** with precision, ensuring flawless orchestration of resources, timelines, and deliverables to realize project goals seamlessly.
- Exhibiting advanced mastery in **Agile, Scrum, and Waterfall methodologies**, harnessing profound insights into the **Software Development Lifecycle** to refine project lifecycles and foster a culture of continuous enhancement.
- Pioneering innovation and excellence as a cultural ethos, leading interdisciplinary teams to craft and deliver transformative projects that surpass client expectations and propel organizational advancement.
- Bolstering a legacy of **driving impactful initiatives** yielding substantial enhancements in **project efficiency, client satisfaction, and timely delivery,** thereby fostering tangible business gains and organizational expansion.

S EDUCATION

2021 - 2023: Masters in Business Administration (MBA-Executive) from Indian Institute of Management (IIM), Raipur

2004 - 2008: B.Tech. (Information Technology) from Rustam Ji <u>Institute of Technology</u>, Gwalior

Certified Project Management Professional (PMP®) from Project Management Institute (PMI), USA

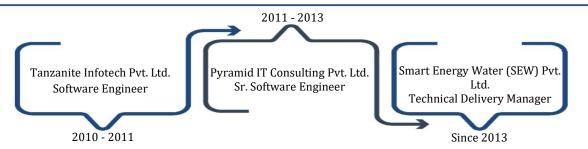
CORE COMPETENCIES

- Strategic Planning & Execution
- Program/ Project Management
- Software Delivery Management
- Product Development
- Technical Architecture
- Solution Engineering
- Agile & Scrum Methodology
- Risk Assessment & Mitigation
- Change Management
- Stakeholder Engagements

\equiv TECHNICAL SKILLS

- Programming Languages: Objective C, Dot Net, Java, SQL, C#, Swift
- Mobile Development: iOS, Android, Hvbrid
- Web Development: API/ Web Services, Micro Services, RESTful, SOAP
- Tools & Technologies: Jira, Confluence, Xcode, CI/CD Pipeline, MS TFN, SVN, Git, Jenkins
- Frameworks: MVC, KVO/KVC, Singleton, Graph, and MAP APIs
- MS Office Suite: Word, Excel, PowerPoint, MS Project (MPP), Visio

Career timeline





July 2013 - Present | Smart Energy Water (SEW) Pvt. Ltd., Noida | Technical Delivery Manager

Projects Undertaken: Smart Customer Mobile (SCM) and Smart Mobile Workforce (SMW)

Role: Product Development and Client Implementations

Platform: iOS, Android, and Web Portal

Description: Smart Customer Mobile (SCM) revolutionizes customer engagement for Power, Water, and Gas Utilities, offering account management, billing, payments, service requests, spending comparisons, and efficiency insights. With AI-driven analytics, customers gain visibility into their usage and efficiency compared to peers and industry trends.

Smart Mobile Workforce (SMW) transforms utility workforce management, providing solutions for training, smart work order management, and online/offline support. It optimizes workforce operations, enhancing productivity and service delivery.

Key Result Areas:

- Identifying and defining business cases, project tasks, and resource requirements, and developing detailed project charters, plans, and transition plans based on solution complexity, priorities, and deliverables.
- Actively conducting various Agile ceremonies such as Backlog Refinement, Sprint Planning, Daily Stand-up, Sprint Review, and Retrospectives to ensure efficient project management and team collaboration.
- Coordinating with clients and cross-functional teams to identify and manage development and improvement activities, ensuring alignment with project objectives and timelines.
- Collaborating closely with developers to design algorithms and flowcharts, facilitating efficient development and implementation of system improvements.
- Driving efforts to maintain software development practices and adhere to industry standards for coding and unit/functional test coverage, ensuring the delivery of high-quality solutions.
- Investigating, analyzing, and making recommendations to management regarding technology improvements, upgrades, and modifications to enhance overall system performance and efficiency.
- Providing ongoing engineering support during the building, deploying, configuring, and supporting systems for customers, ensuring seamless delivery and customer satisfaction.
- Designing and developing functional specifications & test plans, facilitating effective communication and alignment within the
- Presenting innovative ideas for system enhancements, clarifying, and validating business rules during requirement gathering to improve data quality and integrity.
- Collaborating on the development of features across multiple subsystems within applications, including requirements definition, prototyping, design, deployment, coding, and testing.
- Strategizing resource requirements and evaluating multiple delivery models to optimize project outcomes and resource utilization.

October 2011 – July 2013 | Pyramid IT Consulting Pvt. Ltd., Noida | Mobile App Team Lead

Key Result Areas:

- Identified and defined business cases, project tasks, and resource requirements, and developed detailed project charters, plans, and transition plans based on solution complexity, priorities, and deliverables.
- Conducted various Agile ceremonies such as Backlog Refinement, Sprint Planning, Daily Stand-up, Sprint Review, and Retrospectives to ensure efficient project management and team collaboration.
- Coordinated with clients and cross-functional operations teams to identify and manage development and improvement activities, ensuring alignment with project objectives and timelines.

February 2010 - September 2011 | Tanzanite Infotech Pvt. Ltd., Noida | Mobile App Developer

Key Result Areas:

- Drove efforts to maintain software development practices and adhere to industry standards for coding and unit/functional test coverage, ensuring the delivery of high-quality solutions.
- Participated with Engineering and Operations Teams to define plans for standardizing, scaling, and enhancing products and services utilized for deployment/installation/release.

PERSONAL DETAILS

- **Date of Birth:** 15th November 1985
- Languages Known: English and Hindi
- Address: 409, Goyal Avenue, Nipania, Indore, Madhya Pradesh