

#### **EXPERIENCE SUMMARY**

- Working as Associate Consultant with **Tata Consultancy Services, Bangalore** from 02-Dec-15.
- Senior Quality Analyst - **Oracle Financial Services Software Ltd., Mumbai/Bangalore** from 16-Apr-12 to 30-Nov-15
- Senior Manager –IT(TSG) - **Yes Bank Ltd, Mumbai** from 17-Mar-08 to 11-Apr-12
- Assistant System Analyst - **TCS, Gurgaon** from 30-May-05 to 07-Mar-08.

#### **EDUCATIONAL PROFILE**

- **MBA (Systems)** from IMS, DAVV Indore with **65.44% marks** (Year 2002-2004).
- **BE (Computer Sc. & Engg.)** from MIT, Mandsaur (MP) with **68.09 % marks (Aggregate 66%, Year 1997-2001)**.
- **HSC and SSC** from Emerald H. Sc. School, Jaora M.P. Board with **64.22% (Year 1996) and 72.34% (Year 1994) resp.**

#### **CAREER PROFILE OVERVIEW**

- Total 19+ years of experience in **Testing and Business Analysis** for **Banking Domain (Core Banking, Payments and Funds Transfer)**.
- Experienced in Payments and Fund Transfer (**Domestic / Local Payment, Cross Border Payments, International Payments – Swift ISO20022 (MX), SWIFT MT**)), **Deposit (CASA), Interest application, Pricing, Overdraft, Limits, Account Management, Customer Management**.
- Hand on Experience in Banking Products like **TCS BaNCS, OBP (Oracle Banking Platform), Oracle Flexcube Retail (FCR)**.
- Worked in **SAP FSDP, Web IDE, HANA, SAP Business Process Automation (BPA)** by **Redwood**.
- Working experience in **Agile** methodology, attending daily stand-ups, Sprint Planning, Sprint Review, Sprint Retrospective, Iteration/Sprint testing.
- Expert in business understanding, business process mapping, requirement study, innovative and proactive thinking.
- Having experience in preparing Business Requirement Document (BRD), Functional Specification Document (FSD), Change Request Document, Test Document as per client needs.
- Practiced in Key areas of Business Analysis like Gap Analysis, Preparation of Use cases, Process flow diagrams and Business Solution Assessment & Validation.
- Involved in Requirements gathering, extensive data analysis and review of the Business / Functional requirements.
- Well Versed in Software Development Life Cycle (SDLC) and Software Testing Life Cycle (STLC).
- Experience in Quality Assurance and Quality Control.
- Experience in System testing, SIT, User Acceptance testing (**UAT**), ETL and Regression testing.
- Involved in Test Planning, Test Design, Test Effort Estimation and Selecting Test Strategy.
- Extensive Experience in Defect tracking and Defect reporting.
- Experienced in preparing Project/Test Artifacts, Create/Maintain Requirement Traceability Matrix (RTM) and other documents for management review.
- Very good **SQL Queries** knowledge and Basic **UNIX (VI editor)** knowledge.
- Experienced in Testing Tools like **Quality Center, ALM (Application Lifecycle Management), JIRA, Confluence**.
- Conduct trend analysis to understand user needs then translate them into business functional solution.
- Ability to understand and prepare functional use case for different Banking Modules.

- Worked at client locations for establishing deep client relationships by delivering leadership and high levels of service to clients.
- Ability to work efficiently while working as a part of team as well as individually.
- Ability to handle project and deliver results on a timely basis.
- Strong Team Management skill with leading and training junior employees.

#### **EXPERIENCE DETAILS**

- **Tata Consultancy Services, Bangalore, (Dec 2015 to Present)**

##### **Roles and Responsibilities:**

- Working with TCS BaNCS Product Management Group (PMG) as Business/Test Analyst. (Aug 2022 to till Date.)
  - ✓ Presently Working as Senior Business Analyst with ENBD UAE and MUFG Implementation Team.
  - ✓ Working on Credit Transfer, Direct Debit, Cheques, Bills and other Payment's functionality.
  - ✓ Working on Client Requirement, FSD documents, Gap Studies, and User Stories.
  - ✓ Reviewing Test Cases prepared by Implementation testing team.
  - ✓ Experienced in Local Clearing / Local/Domestic Payments System for Bahrain (Fawri , Fawri+, Fawateer) , KSA (SARIE CT , GCC RTGS) , UAE (FTS , UAE WPS) and International Payment MT/ISO 2022 message Pacs.008, Pacs.002, Pacs.009, CAMT056, CAMT029 , Pacs.004 , MT103 , MT202 , MT199/MT299.
  - ✓ Have been to Client Location in Saudi Arabia for 24 Days on Business Visa for understanding requirement and demonstration of TCS BaNCS Payment Hub capabilities of different Clearing (SARIE RTGS, GCC RTGS,FTS, Fawri / Fawri +, UAE WPS) and International Payments - Swift (MT and MX (ISO 20022)
  - ✓ Supporting Testing Team by reviewing Test Plan/Scenario and identifying the scope /Scenario for Automaton Suite
- Worked at Client (Standard Chartered Global Business Services) Location Bangalore as Test Lead. from Jun 2018 to Jul 2022
  - ✓ Worked as Test Lead in SAP FSDP - Aspire Project.
  - ✓ Performed ETL Testing.
  - ✓ Experience in Mapping Sheets for different Source Systems and Designing Test Scenario/Plan on basis of mapping sheets.
  - ✓ Cloning the project in Web IDE using GitHub, Executing the flowgraphs manually as well as via SAP BPA tool by Redwood.
  - ✓ Validating the data flow in different layer using SQL Queries to final FSDP Core Layer.
  - ✓ Following Agile Methodology for Project.
  - ✓ Worked on JIRA, Confluence, SharePoint.
- Worked at Client Location (Société Générale Bank) as Test / Business Analyst (from Dec 2015 to May 2018).
  - ✓ Worked on TCS BaNCS Banking applications for modules like –Payments (Corporate /B2B Payments, Transfers, Direct Debit, Cheques, SWIFT, SEPA – SCT and SDD, PAIN and PACS), Customer and Account Management, Risk Management (Limits and Facilities), Interest, Pricing, Customer Reporting & Interface (FATCA, Platon, CRIC) and Other Modules.
  - ✓ Worked on the process of SDLC by Agile (SCRUM) methodology.
  - ✓ Part of the Business Requirement Team during the initial project analysis phase to understand the requirements and create solution documents.
  - ✓ Participate in preparation of functional solution presentation for the proposed workflows.
  - ✓ Involved in reviewing Use Case Document, FSD based on the discussion from stakeholders.
  - ✓ Identifying the gaps and highlighting it to the stakeholders

- ✓ Preparing Test Strategy, Identifying the test environment, facilitate System/Integration/Regression Testing and supporting the business users during User Acceptance Testing (UAT) phase for different modules.
  - ✓ Design/Review/Execution of Test Scenario/Cases and Defect reporting, categorization and allocation for fixing.
  - ✓ Designing the Traceability matrix for full functional coverage.
  - ✓ Worked on Quality Center (QC)/ Application Lifecycle Management (ALM) for Defects and Test Case Management.
  - ✓ Discussion with client Business Analyst, internal and external stakeholders during test design phase to improve the quality of test scenarios and hence the test coverage.
  - ✓ Worked for V10 Implementation of TCS BaNCS.
  - ✓ Identify automation candidate among test scripts/cases.
  - ✓ Managing TCS Team and Providing functional training to new joiners.
  - ✓ Provides project updates to stakeholders, by preparing management reports.
- **Senior Quality Analyst at Oracle Financial Services and Software Ltd., Bangalore/Mumbai**

**Roles and Responsibilities:**

    - ✓ Worked as Individual Contributor in OBP (Oracle Banking Platform – Next Generation Flex cube)- Core Banking Product team for CASA Module (Worked on different functionalities like Sweep In, Sweep Out, Standing Instructions, Account Closure, Interest, Hold Funds, AMB/AQB, Account Memo and some ad hoc functionality).
    - ✓ Also handled team of two along with working on Over Draft (OD) and Limits - Principal Offset, Temporary over Draft (TOD), AUF, Over line, Temporary Excess.
    - ✓ Experienced in Onboarding of Bank Client / Customer (Retail / Corporate).
    - ✓ Experience in Test Cases and Test Plan Design/Review/Execution
    - ✓ Defect reporting categorize and allocation for fixing.
    - ✓ Good Knowledge of Defect Life Cycle and exposure to Software Development Life Cycle (SDLC).
    - ✓ Used Oracle Test Manager (OTM), JIRA, SQL Queries during testing process.
  - **Senior Manager at Yes Bank Ltd., Mumbai (From Apr 2008 to 2012)**

**Roles and Responsibilities:**

    - ✓ Worked as Techno-Functional Person with Retail Banking Team (Flexcube Retail – FCR).
    - ✓ Project Management - Managed different Projects, Sub-Projects end to end including Enhancement, Application Performance Improvement and getting Issue fixed.
    - ✓ Functional verification (User Acceptance Testing/System Testing) for Core Banking Application.
    - ✓ Vendor resources (L0/L1) and Data centre (DPC) teams management and being the first point of escalation for Support issues. Maintaining uptime and application/Interfaces availability.
    - ✓ Handled End-to-End Branch Rollout Project.
    - ✓ Performance enhancement of Application/DB through Purging, Partitioning and Analysing.
    - ✓ BAU (Business as Usual) support to all users of the FCR application,
    - ✓ Technical/functional Support for all application related issues – Investigation, analysis, fixes, RCAs, way forward.
    - ✓ MIS Generation for different teams Using SQL Navigator 4.0.
  - **Tata Consultancy Services, Gurgaon (From May 2005 – Mar 2008)**

**Roles and Responsibilities:**

    - ✓ Worked for TCS BaNCS multi entity implementation for client **Société Générale Bank, France**
    - ✓ Worked as **Test and Functional (Business) Analyst** in Internal Acceptance Testing (IAT – Manual and Automation Team).

- ✓ Experienced in **Domestic / Cross Border / International Payment System.**
- ✓ To analyze and assist as a Functional Expert between Onsite team and Software Engineers
- ✓ Active participation in Change Management (onsite offshore co-ordination).
- ✓ Experience in project related document preparation including Test Cases/Test Plan Design/Review/Execution and defect reporting.
- ✓ Conduct Product testing – Black Box Testing (Functional, System and Integration testing).
- ✓ Worked as IAT SEPA (Single Euro Payments Area) & Target2 (RTGS) Lead. Also worked on different messages types - SWIFT® (MT103, MT202.), PACS, PAIN, EMZ, SNCE, PFP(Target2), SIC, ESIC, BACS, CHAPS, BICOMP.
- ✓ Worked with the SQL Queries and VI Editor (UNIX) while performing Manual Testing.
- ✓ Experience in Recording/Playback/Enhancing scripts & Verification Point addition on Rational Robot, maintaining projects (Rational Administrator) & create Test suites (Rational Test Manager).
- ✓ Performed Regression Testing by executing the test cases created in Rational Robot.
- ✓ Identification of Test cases from repository of almost 5000 cases for NR Run to check regression on the basis of components delivered in production release.
- ✓ To analyze Logs, NR Run Results and do Impact Analysis. .

#### **ACHIEVEMENTS**

- Continuous A/B Band in TCS 2<sup>nd</sup> Tenure (3-time A and 4-time B)
- Received **Key Contributor Award** from TCS (TCS-Societe Generale Relationship) .
- Got **Certificate of Appreciation** in Yes Bank Ltd for Optimization of FCR EOD processing.
- Rated Highest (5) in year-end (2006-2007) performance evaluation in TCS for consistent good performance and professional behavior.
- Became IAT SEPA Module Lead (TCS) in short span of time.

#### **CERTIFICATIONS**

- TCS Business Domain Academy: **Certificate in Software Testing Skills.**
- TCS Business Domain Academy - BDA: **Foundation Certificate in Banking V2.0**

#### **OTHER DETAILS**

<b>Date of Birth</b>	:	August 5, 1978
<b>Passport Number</b>	:	K9245709
<b>IT-PIN NSR</b>	:	831014398149