

# Sumit Chhabra

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- A dynamic professional with **16+ years** of experience in Technical Architect, Senior Data Analyst, System Analysis, Project Management, Client Engagement, Designing, customer service and Training.
- Team mentoring, deployment, monitoring, development and Training.
- Worked with Clients in US, Australia and India (clients includes Apple, Cisco, Yahoo, Polycom, Nvidia, BG Group, Woodside Energy, Deutsche bank, WINC, Air France etc )

## PROFESSIONAL SYNOPSIS

- A dynamic professional with more than 16 years of experience in Networking and Business Objects Administrator and Designer. **Presently working with TCS as Tech Lead/ Architect/ Pre Sales/Business Analyst/System Analyst.**
- Expert technical skills in **Business Objects XI R1/R2/R3.1/4.0/4.1/4.2 Architecture and content management design and deployment.** Experience in Tableau 7.10, AFO, Bex queries, HANA Studio, AWS.
- Expertise in **Business Objects BI 4.0/4.1/4.2/4.3 XI 3.1 /XI R2/XI R1** with experience in CMC, CCM, Infoview, Desktop Intelligence, Import Wizard, Admin Launch Pad, Supervisor, Designer, Reporter, Web Intelligence.
- Expertise in design and implementation of the security model for Business Objects XI2/XI3.1 (domains, roles, rights etc.)
- Expertise in **Migration** of enterprise systems from BO 6.5 to XI R1 to XI R2 to R3.1. XI 3.1 to XI 40
- Good Knowledge in Web Intelligence Reports, Desktop Intelligence Reports, Universe Designing
- Adept in end-to-end development of software products from requirement analysis to system study, designing, testing, documentation and implementation.
- **Engineering from MIT, Mandsaur, Rajiv Gandhi University, M.P**
- An effective communicator with excellent relationship building & interpersonal skills. Strong analytical, problem solving & organizational abilities.

## THE KEY RESULT AREAS

### Project Management

- Conducting Case / System / Process Study for project planning.
- Implementation of project plans within deadlines.
- Team mentoring, deployment, monitoring, development and Training.
- Defining best practices for project support and documentation.

### SDLC Planning & Management

- Understanding the technical & functional specifications.
- Design, development, testing, troubleshooting and debugging of the applications.
- Manage smooth implementation and testing of the application at client location.
- Provide post-implementation, enhancement and maintenance support to client for application.

<b>Project</b>	<b>Air France KLM (Platform Architect)</b>	July 2024 to till date.
<b>Description</b>	Working as Platform Architect and taking care of all the BI/BO Environments.	
<b>Role</b>	COE Lead	
<b>Responsibility</b>	<ul style="list-style-type: none"><li>• Designing the strategy to migrate the content from KLM SAP BO to AF SAP BO</li><li>• Migrating the content like Webi reports and Lumira documents.</li><li>• Modifying Bex queries as per requirements</li><li>• Gathering requirements from Business.</li><li>• Preparing plan to migrate the content from On Premise to GCP.</li><li>• Doing planning and starting with the preparation phase of the project.</li><li>• Working on a project where we need to do the clean up of the documents which is not being used from last six months.</li><li>• Working on project wherein business is providing heavy reports and we are working on reducing the time taken by a query.</li><li>• Upgrading Business Objects environments.</li></ul>	
<b>Customer</b>	Air France (Paris)	
<b>Environment</b>	SAP BusinessObjects BI 4.3 SP03, SAP BW, Oracle, Teradata	

<b>Project</b>	<b>WINC (Senior Data Analyst and Tech Architect)</b>	April 2020-June 2024
<b>Description</b>	Working as Senior Data Analyst and taking care of all the BI/BO Environments	
<b>Role</b>	SAP BI Lead/ Data Analyst	
<b>Responsibility</b>	<ul style="list-style-type: none"><li>• Developing WebI reports on BeX queries.</li><li>• Modifying Crystal Enterprise reports.</li><li>• Modifying Bex queries as per requirements</li><li>• Gathering requirements from Business.</li><li>• Data analysis on AFO (Analysis for Office).</li><li>• Data Analysis in HANA Studio.</li></ul>	

	<ul style="list-style-type: none"> <li>Monitoring of BW jobs.</li> <li>Creating Publications and scheduling it to the Dynamic Business as per the requirements.</li> <li>Upgrading Business Objects environments.</li> <li>Doing the performance testing of the Dev &amp; Test server and applying the same techniques in production environment.</li> <li>Configured BI 4.2 with SAP as an Backend.</li> <li>Preparing RFP's and SOW's for the new work in Business Objects.</li> </ul>
<b>Customer</b>	WINC Sydney
<b>Environment</b>	SAP BusinessObjects BI 4.2 SP07, SAP BW, Oracle

#### OCCUPATIONAL CONTOUR

Since Mar 2013 to 2016      TCS, Pune      AST (SAP BO Lead Consultant)

<b>Project</b>	<b>BG-Group BI 4.0 Implementation and Support</b>	
<b>Description</b>	Implementation of BI 4.0 SP04 & support	
<b>Role</b>	SAP BO Lead	
<b>Responsibility</b>	<ul style="list-style-type: none"> <li>Configuring BI 4.0 and give basic KT to the business users: <ul style="list-style-type: none"> <li>Testing of the SP04 whether all the functionalities are working.</li> <li>Configuring SSO for Launchpad &amp; for Live Office.</li> <li>Conforming whether the old issues with SP02 are fixed in SP04</li> <li>Trace any other problem areas which cause the performance bottleneck</li> </ul> </li> <li>Migrating documents from one environment to other using LCM.</li> <li>Migrated documents from old XI 3.1 to existing BI 4.0 environment using UMT.</li> <li>Working on Security Editor of Unx file to give row level security.</li> <li>Doing the performance testing of the Dev &amp; Test server and applying the same techniques in production environment.</li> <li>Converted a unv file to unx to give a small demo to explain the basic functionalities of UNX.</li> <li>Configured BI 4.1 with SAP as an Backend.</li> <li>Preparing RFP's and SOW's for the new work in Business Objects.</li> </ul>	
<b>Customer</b>	BG-Group, UK	
<b>Environment</b>	SAP BusinessObjects BI 4.0 SP04, SAP BW, Oracle	

Since Aug 2012 to Mar 2013      TruGlobal Technologies, Pune      Senior  
Software Engineer

<b>Project</b>	<b>Nvidia BI 4.0 Implementation</b>	

<b>Description</b>	Implementation of BI 4.0 SP04 & Configuring it as per the requirement
<b>Role</b>	Sr. Developer
<b>Responsibility</b>	<ul style="list-style-type: none"> <li>Requirement gathering to setup up Dev &amp; Test Box and then Implementation of BI 4.0 SP02 &amp; then applying SP04 <ul style="list-style-type: none"> <li>Testing of the SP04 whether all the functionalities are working.</li> <li>Configuring SSO for Launchpad &amp; for Live Office.</li> <li>Conforming whether the old issues with SP02 are fixed in SP04</li> <li>Trace any other problem areas which cause the performance bottleneck</li> </ul> </li> <li>Migrating documents from one environment to other using LCM.</li> <li>Migrated documents from old XI 3.1 to existing BI 4.0 environment using UMT.</li> <li>Converted couple of Deski Reports to Webi in XI 3.1 using RCT, so that we can migrate it in BI 4.0</li> <li>Doing the performance testing of the Dev &amp; Test server and applying the same techniques in production environment.</li> <li>Converted a unv file to unx to give a small demo to explain the basic functionalities of UNX.</li> <li>Worked on the performance testing/Issues with Xcelsius</li> <li>Comparing the performance and functionality of BICS with Universe.</li> <li>Created couple of reports from BEX query in Webi using BICS connections.</li> <li>Created universe based on BEX and then created a Webi report from the same.</li> </ul>
<b>Customer</b>	Nvidia,Pune.
<b>Environment</b>	SAP BusinessObjects BI 4.0 SP04, SAP BW

Since June 2010 to May 2012      Saama Technologies, Pune      Senior Software Engineer

<b>Project</b>	<b>Apple GRID Optimization</b>	
<b>Description</b>	Optimizing financial reports developed in Web Intelligence XI 3.1	
<b>Role</b>	Sr. Developer	
<b>Responsibility</b>	<ul style="list-style-type: none"> <li>Analysis of reports to understand and find bottlenecks <ul style="list-style-type: none"> <li>Issues in query objects</li> <li>Issues in filters – query/report level</li> <li>Issues in variables/formulae</li> <li>Trace any other problem areas which cause the performance bottleneck</li> </ul> </li> <li>Device strategies to improve performance with respect to time, rows and report size</li> </ul>	

	<ul style="list-style-type: none"> <li>• Test the optimized reports in various conditions for ensuring consistency in performance</li> <li>• Worked on Hierarchy Levels and Developed hierarchies to support drill down reports</li> <li>• Worked on Roambi and created reports using Roambi views such as Catalyst, Trends, Cardex, and Superlist</li> <li>• Suggest enhancements in Universes, Data warehouse to improve report processing efficiency.</li> <li>• Created couple of Dashboard using Xcelsius 2008 for Apple Financial team.</li> </ul>
<b>Customer</b>	Apple Inc.
<b>Environment</b>	SAP BusinessObjects XI 3.1, Teradata

**Saama Technologies, Pune**      **Senior Software Engineer**

<b>Project</b>	<b>Yahoo Campaign Reporting</b>	
<b>Description</b>	Developing Reports and Dashboards on MSTR Desktop after fetching data from Hadoop	
<b>Role</b>	Sr. Developer	
<b>Responsibility</b>	<ul style="list-style-type: none"> <li>• Analysis of the data coming from Yahoo Digits and Hadoop.</li> <li>• Developing the Project/ Schema on the basis of the reporting requirements</li> <li>• Developing the reports as per the requirement of the Yahoo Sales Team.</li> <li>• Testing the report before representing it to the client with respect to the data coming from the Hadoop.</li> <li>• Developing Graphs and Dashboards for the Yahoo sales team</li> <li>• Giving the Demo to client for the regular work progress and the dashboard prepared.</li> </ul>	
<b>Customer</b>	Yahoo Inc (Bangalore)	
<b>Environment</b>	MSTR Desktop 9.0.1, Hadoop and Yahoo Digits.	
<b>Project</b>	<b>BMC BI 4.0 Deployment and Testing</b>	
<b>Description</b>	Configuring the new product for the reporting purpose of Business Users	
<b>Role</b>	Sr. Consultant	
<b>Responsibility</b>	<ul style="list-style-type: none"> <li>• Configure Business Objects BI 4.0 on Windows Server 2008 R2</li> <li>• Migrating the existing reports from XI 3.1 environment to BI 4.0 using UMT (Upgrade Management Tool)</li> <li>• Testing the reports in BI 4.0 after migration has been finished.</li> <li>• Fixing the issues in reports after testing it in new environment.</li> <li>• Converted the existing Universe (ITSM) into UNX file and pointed the reports to use the new unix file.</li> </ul>	

	<ul style="list-style-type: none"> <li>Giving the Demo to client for the regular work progress and how the new product (BI 4.0) works and how the data flows into it.</li> </ul>
<b>Customer</b>	BMC (Pune)
<b>Environment</b>	BI 4.0,XI 3.1 SP3,Oracle 10G,Windows Server 2008 R2.

<b>Project</b>	<b>Business Objects Production Support</b>	
<b>Description</b>	Polycom is a multinational corporation which manufactures and sells telepresence and voice communications solutions. Business Intelligence Team of Polycom is using Business Objects 6.5 as their reporting tool. About 300 reports and multiple universes available in BO6.5 environment. Scope of this project is to support existing BO6.5 Infrastructure.	
<b>Role</b>	Software Developer	
<b>Responsibility</b>	<ul style="list-style-type: none"> <li>Responsible for the administration of Business Objects 6.5, using Supervisor.</li> <li>Created different Users and assigned privileges and rights to them.</li> <li>Enhancement of existing universe as well as reports as per the business requirement.</li> <li>Responsible for maintaining of different universes and provided access as per the business requirement.</li> <li>Maintained more than 300 reports and given support to different users for the development of reports using Desktop Intelligence.</li> <li>Responsible for Enhancement of existing universe as well as reports as per the business requirement.</li> <li>Creating shell scripts and cron jobs for report scheduling purpose.</li> <li>Was involved in Identifying and providing solution for the root cause of automated schedule process which gives entire schedule status each hour by understanding the entire architecture.</li> </ul>	
<b>Customer</b>	Polycom, U.S	

Since Jan'08 to June 2010      KPIT Cummins, Pune      Technical Architecture

**Project 1** : **Business Objects Production Support**

**Title** : **Business Objects Architecture**

**Duration** : Jan 2008 to June 2010

**Environment :**

• OS ~ Windows Server 2000, 2003

- Database ~ Oracle 9i, SQL Server, MS - Access.
- Application / Web Servers ~ Apache Tomcat, .NET IIS, Web sphere

### Scope

- Designing and developing Databases, Universes and Reports in different platforms for Testing Business Objects Consultants/Customer Issues.
- Resolving SAP BO Customer Issues related to:
  - 3-tier deployment, clustering, capacity planning, server sizing, performance tuning.
  - Designing Universes and BO Reporter, including Report Design and Universe Design, Data base Connectivity and Web / Application Servers.
  - Configuring Business Objects Auditor on Oracle, SQL and other supported Platform
  - Distributed and Clustered deployment issues in BOXI R1/R2/3.1.
  - Scheduling in BOXI R1/R2/3.1
  - Performance related issue on Business objects XIR1/R2/XI 3.1 servers
  - Deployment on Tomcat and Websphere.
- Creating Webi Report, Deski Report (Full client) with BOXI R1 and R2 (Migration from previous version)
- Handling complete range of high end BO administration.
- Migration from BOXIR2 and BOXI3.1.
- Installation and deployment of Business Objects products on Solaris and Linux.

**Project 2 : Business Objects Migration**  
**Title : Business Objects Architecture**  
**Client : [www.unitedhealthgroup.com](http://www.unitedhealthgroup.com)**  
**Duration : Since June 08 to October 2009**

### Scope

Design and deploy Business Objects Enterprise XI 3.1

<b>Since June 2006 to Dec 2007</b>	<b>VCustomer, Pune</b>	<b>Technical Support</b>
<b>Engineer</b>		

Troubleshooting On maintaining LAN and WAN networks and wireless devices like **Routers, Switches, Hubs ,Print servers** and also setting up **VPNnetworks**.

## TECHNICAL SKILL SET

**Domain Experience** : Business Objects Tools BO 6.5/ XIR1/XIR2/XIR3/XI 4.0, Tableau and MSTR.  
**Hardware / OS** : Windows XP, Windows Server 2000, 2003  
**Databases** : ORACLE 9i, SQL Server, MySQL, MS Access.  
**Application Servers** : Apache Tomcat, IIS, Web sphere.

#### PROFESSIONAL QUALIFICATIONS

2005 BE Mechanical from Rajiv Gandhi University, M.P.

#### PERSONAL MINUTIAE

**Date of Birth** : 13<sup>th</sup> June 1984  
**Passport No** : F5114932  
**Permanent Address** : 1, Guru Nanak Dev Marg, Nai Abadi, Mandsaur, M.P 458001  
**Language Proficiency** : Hindi, English and Punjabi.  
**Visa** : Holding B1 Visa and Visited California, Texas and Perth (Australia) for client Requirement gathering.

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