

# **Hyperlink School Technical Courses Refund Policy**

## Introduction:

Hyperlink School is committed to providing high-quality educational services to our students. We understand that occasionally circumstances may arise where a student may need to request a refund. This policy outlines the conditions under which a 100% refund may be granted.

Please check the next page for the refund policy and eligibility

# Refund Eligibility is as follows:

A student is eligible to request a 100% refund if and only if all of the following conditions are met:

## 1. Technical Course Eligibility:

This refund policy is applicable only to technical courses offered by Hyperlink School, including [Technical Courses] as below:

- a. App Development course
- b. Web Development course
- c. Front-end Development course
- d. Back-end Development course
- e. Full stack Development course
- f. WordPress course

# 2. Completion of Course:

The student must successfully complete the entire [Technical Courses].

## 3. Attendance:

The student must have a minimum attendance rate of 80% during the course.

## 4. Assignment Completion:

The student must complete all assignments provided as part of the course curriculum.

## 5. Refund Request Timing:

The student can only request a refund after the completion of the course and after a period of 6 months from the course completion date. The 6-month period begins from the end/completion date of the course.

# 6. Job Placement Assistance:

Upon request for a refund, students must cooperate with the Hyperlink School placement cell by participating in a minimum of 3 job interviews arranged by the school. Students must actively engage in these interviews and give a fair effort.

#### 7. Job Search Proof:

If requested/asked, the student must provide proof of actively seeking employment in the field of app development within the 6-month period following course completion. This can include job applications, interviews, or other relevant documentation.

#### 8. Misuse Discretion:

In rare cases, Hyperlink School reserves the right to decline a refund if it is determined that the student is attempting to misuse this policy, such as providing false information or not actively seeking employment.

## 9. Refund Method:

Refunds will be processed via the original payment method used to enroll in the course or via a physical check, at the discretion of Hyperlink School.

## 10. Refund Processing Time:

Refunds will be processed within a minimum of 2 months and a maximum of 3 months from the date of the refund request. The exact processing time may vary based on the payment method and external processing factors.

## How to Request a Refund:

To request a refund, eligible students should contact Hyperlink School's customer support team via email or phone, providing all necessary documentation to support their refund request, including evidence of completion, attendance, assignment completion, and job search efforts.

# **Policy Updates:**

Hyperlink School reserves the right to update this refund policy at any time. Any changes will be communicated to enrolled students through appropriate channels.

# **Contact Information:**

For questions or concerns related to this refund policy, please contact our customer support team at [contact email] or [contact phone number].

#### **Effective Date:**

This refund policy is effective as of 01-October-2023, and it applies to all Hyperlink School [Technical Courses] enrollments from that date onwards.

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25-09-2023

Date

Sagar Jaid Signature