



Sagar Khachane

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## Career Precise

- ☐ Technically sophisticated, resourceful, DevOps certified from lynda, with 3 years of rich experience. Confident, articulate, holding long term onsite exposure to handle projects with speaking abilities of refined business acumen. A proactive, open and honest communicator stimulated by fresh challenges
- ☐ Extensive experience in consulting/management experience with software system implementation.
- ☐ Handling Automation using Linux shell scripts.
- ☐ Rich Experience in IT Monitoring Solution like HP Site Scope, Nagios, Zabbix, R analytics, Icinga
- ☐ Working as Assistant manager that include Application version deployment and troubleshooting and different role.
- ☐ Severity issues (sev1 or Sev2) troubleshooting on Linux server (RHEL 5.8 and above) for impacted application and handling bridge call while resolving issue
- ☐ Performed active role in ISMS (information security and management system) audit for ISO certification for the department. Complete awareness of ITIL process –Incident, Change and Release management.
- ☐ Managed performance testing manually of various application such as (Sanity testing , BAVA testing) as per business requirement
- ☐ Creation of KPI/STAT report for individual applications to be presented to higher management
- ☐ Worked on various environment such as PRODUCTION/UAT/PRE-PRODUCTION
- ☐ Monitoring / configuration of various tools like HP Site Scope ZABBIX, R-ANALYTICS, and KIBANA for application KPI.
- ☐ Frequent use of SQL, DDL, and DML commands for making changes to production DB.
- ☐ Expert understanding of Application Network Architecture and project management skills.
- ☐ Profound knowledge and ability to configure, install, operate, maintain, and troubleshoot Professional Receivers, Encoders, and IRD for OTT applications through iVMS and NMX (network management tool).
- ☐ Proven skills for handling the Video Head end network for IPTV/OTT technology
- ☐ Responsible for network management of satellite downlink sub-system (comprising C Band and Ku and antennas).
- ☐ Coordinate with Transmission Team to ensure end-end connectivity of media using Loop-Break test
- ☐ Actively handling the role of Devops with good communication and management skill.
- ☐ Knowledge of Agile model for software development.

## Core Competencies

- Red hat Linux troubleshooting
- Monitoring Tool Configuration
- Shell Scripting
- AWK scripting
- Basic networking skill
- Implementation, maintenance & Documentation
- HP Monitoring stack including Site scope, BSM
- ITIL process understanding
- Known Agile Methodology
- Knowledge of AWS
- Worked on DevOps tool
- System & App Log Analytics &Monitoring.
- Middleware & DB Monitoring on OEM tool
- Team Building and Supervision
- Innovative and Process Enhancement
- SLA and Client Oriented Approach
- Interpersonal, Analytical &Liaison Skills

## Professional Experience

<b>SASO &amp; DevOps</b> <b>Reliance Jio Infocomm Ltd.</b> <a href="http://www.jio.com">www.jio.com</a>	Oct 16–Till Date
<b>Software Engineer ASM</b> <b>technologies ltd (Now</b> <b>Alten calsoft labs)</b> <a href="http://www.altencalsoftlabs.com">www.altencalsoftlabs.com</a>	Dec 15 – Oct 16

Category	Software/Tool/Technology	Proficiency
Asset Management Tools	HP Asset Management	<i>Proficient</i>
DBMS/RDBMS	SQLServer, Todd	Intermediate
Application Servers	IBM Web Sphere, IBM isolone	<i>Proficient</i>
Integration Tools	Ansible, Nagios	Intermediate
Project Management Tools	Microsoft Project	<i>Proficient</i>
Technology	Linux SSH Scripting , AWK scripting (basic), AWS, Nagios	<i>Proficient</i>
Monitoring Tools	HP Site Scope, HPBSM	<i>Proficient</i>
Data Analytics	Tableau9.3	<i>Beginner</i>

## Key Responsibilities

- Involved in On-boarding of CI into Monitoring at Infra/Application Level.
- Configuring Automated Alerting for threshold breached KPI.
- Configuring various customized KPI for monitoring at Web Service Level, DB Level & Logs.
- Involved in Following Modules of JIO OTT application with best customer satisfaction and Industry specific best practices:
  - Asset Management
  - Inventory management
  - Preventive Maintenance Management
  - Planning Management
  - Work Management
  - Service Management
  - Incident Management
  - Software Asset Management
  - Hardware Asset management
- Involved in Full Implementation of JIO OTT application with different technologies which satisfy customer need
  - Application Designer
  - Project management
  - Domains
  - Workflow
  - Escalations
  - Roles/Actions/Communication templates
  - System Properties
- Involved In Requirement Gathering/Design/GapAnalysis/Development/Customization/Integration with other products/Testing/Migration/Training/User Acceptance testing and Sign off for different Projects.

## Education

**Bachelor of Engineering–Computer Science (First Class)** North Maharashtra University

### Professional Projects Handled

<b>Client Name</b>	<b>Reliance Jio Info comm.</b>
<b>Project Title/Name</b>	DevOps (SASO)
<b>Project Duration</b>	Oct 16-TillDate
<b>Project Location</b>	<b>India</b>
<b>Team Size</b>	35
<b>Role</b>	Assistant manager – DevOps
<b>Software/Tools/technology Used</b>	<i>LINUX + AWS HPSiteScope11.32 Zabbix 2.4 HPBSM9.25/9.26 Linux Scripting for Internet Exposed Monitoring from AWS. Ansible, Nagios, R- analytics</i>
<b>Roles and Responsibilities</b>	<ul style="list-style-type: none"><li>• Running &amp; Handling Operations L1/L2 JIO OTT application</li><li>• Provides end to end operational support to all OTT application which including JIO CHAT, JIO TV, JIO CINEMA, JIO NEWS and many more.</li><li>• Severity issues (sev1 or Sev2) troubleshooting on Linux server (RHEL 5.8 and above) for impacted application and handling bridge call while resolving issue.</li><li>• Performed active role in <b>ISMS (information security and management system) audit</b> for ISO certification for the department.</li><li>• Complete awareness of ITIL process –Incident, Change and Release management.</li><li>• Worked on various environment such as <b>PRODUCTION/UAT/PRE-PRODUCTION</b></li><li>• Creation of KPI/STAT report for individual applications to be presented to higher management</li><li>• Managed performance testing manually of various application such as (Sanity testing , BAVA testing) as per business requirement</li><li>• <b>Actively handling the role of Devops with good communication and management skill.</b></li><li>• <b>Knowledge of Agile model for software development.</b></li></ul>

<b>Company Name</b>	ASM technologies ( Now Alten calsoft labs)
<b>Project Title/Name</b>	JIO OTT Applications
<b>Project Duration</b>	2 year (Dec 14-Oct 2016)
<b>Project Location</b>	<b>India</b>
<b>Team Size</b>	15
<b>Role</b>	Software Engineer
<b>Software/Tools/Technology Used</b>	<i>Red Hat Linux + AWS +HP Site scope + Zabbix</i>
<b>Roles and Responsibilities</b>	<ul style="list-style-type: none"><li>• Analyzing high severity Application /Network incident and escalating it to the client using HPSM ticketing system.</li><li>• L1/ L2 level operational support for all the OTT application.</li><li>• Modifying / configuring services and port using scripts, template or manually in Monitoring tool like Zabbix, HP Site scope, and R analytics.</li><li>• Performing log correlation to verify true alert of the service.</li><li>• Handling Bridge calls as per severity of the issue to solve the problem within defined SLA.</li></ul>

### **Trainings Conducted**

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- OTT application training from product team in JIO
- Information security and management training conducted by JIO.

### **Professional Certifications**

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- i. Agile project management foundations - Lynda.com ( Subsidiary of LinnkedIn.com )
- ii. Dev-Ops Foundation - Lynda.com ( Subsidiary of LinnkedIn.com )
- iii. Project Management foundation - Lynda.com ( Subsidiary of LinnkedIn.com )
- iv. System , application and Product(ABAP) - Progression InfoTech
- v. PMP certification - In Progress

### **Personal Details**

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<b>Date of Birth</b>	<i>30 May 1991</i>
<b>Marital Status</b>	<i>Single</i>
<b>Languages Known</b>	<i>English, Hindi, Marathi</i>
<b>Nationality</b>	<i>Indian</i>
<b>Passport Details</b>	<i>N7175821</i>