

Few Reading Exercises for Technical Communication

Exercise 1:

Every year, Americans use over one billion sharp objects to administer healthcare in their homes. These sharp objects include lancets, needles, and syringes. If not disposed of in puncture-resistant containers, they can injure sanitation workers. Sharp objects should be disposed of in hard plastic or metal containers with secure lids. The containers should be clearly marked and be puncture resistant.

The paragraph best supports the idea that sanitation workers can be injured if they

- a) do not place sharp objects in puncture-resistant containers.
- b) Come in contact with sharp objects that have not been placed in secure containers.**
- c) Are careless with sharp objects such as lancets, needles, and syringes in their homes.
- d) Do not mark the containers they pick up with a warning that those containers contain sharp objects.

Exercise 2:

The use of desktop computer equipment and software to create high-quality documents such as newsletters, business cards, letterhead, and brochures is called Desktop Publishing, or DTP. The most important part of any DTP project is planning. Before you begin, you should know your intended audience, the message you want to communicate, and what form your message will take.

The paragraph best supports the statement that

- a) Desktop Publishing is one way to become acquainted with a new business audience.
- b) Computer software is continually being refined to produce high quality printing.
- c) The first stage of any proposed DTP project should be organization and design.**
- d) The planning stage of any DTP project should include talking with the intended audience.

Exercise 3:

The term *spices* is a pleasant one, whether it connotes fine French cuisine or a down-home, and cinnamon-flavored apple pie. _____. In the past, individuals traveled the world seeking exotic spices for profit and, in searching, have changed the course of history. Indeed, to gain control of lands harboring new spices, nations have actually gone to war.

Find the most appropriate sentence to fill the blank:

- a) The taste and aroma of spices are the main elements that make food such a source of fascination and pleasure.
- b) The term might equally bring to mind Indian curry made thousands of miles away and those delicious barbecued ribs sold on the corner.
- c) It is exciting to find a good cookbook and experiment with spices from other lands—indeed, it is one way to travel around the globe!
- d) **The history of spices, however, is another matter altogether, and at times, it can be filled with danger and intrigue.**

Exercise 4

One New York publisher has estimated that 50,000 to 60,000 people in the United States want an anthology that includes the complete works of William Shakespeare. And what accounts for this renewed interest in Shakespeare? As scholars point out, the psychological insights he portrays in both male and female characters are amazing even today.

This paragraph best supports the statement that

- a) Shakespeare's characters are more interesting than fictional characters today.
- b) **People today are interested in Shakespeare's work because of the characters.**
- c) Academic scholars are putting together an anthology of Shakespeare's work.
- d) New Yorkers have a renewed interest in the work of Shakespeare.
- e) Shakespeare was a psychiatrist as well as a playwright.

Exercise 5

One of the missions of the Peace Corps is to help the people of interested countries meet their need for trained men and women. People who work for the Peace Corps do so because they want to, but to keep the agency dynamic with fresh ideas, no staff member can work for the agency for more than five years.

The paragraph best supports the statement that Peace Corps employees

- a) Are highly intelligent people.
- b) Must train for about five years.
- c) Are hired for a limited term of employment.
- d) **Have both academic and work experience.**

Exercise 6

Many animals hibernate during parts of the year, entering a state that is similar to a very deep sleep. But hibernation is more than simply a deep sleep. The animal's body temperature drops well below its normal range, the animal does not wake up for a long period of time, and its metabolism slows to the point that the animal does not need to eat or relieve itself during that period. In order to prepare for hibernation, the animal must build up its body weight and increase its body fat. This is important, since the animal will be living off its own body fat during the months of hibernation. Of course, once the period of hibernation is over, the animal "wakes up" to find itself slim and trim once again!

How does an animal prepare for hibernation?

- a) It exercises for two months.
- b) It gradually increases its sleeping habits.
- c) It grows extra fur.
- d) It eats more food than usual.**

This passage best supports the statement that

- a) all animals hibernate to some degree.
- b) Food is scarce in the winter.
- c) Hibernation is very different from normal sleep.**
- d) Bears hibernate every year

Exercise 7

Patrick Henry is considered one of the great patriots of America's early history. He was a leader in every protest against British tyranny and in every movement for colonial rights, openly speaking against the unfair taxation and overly burdensome regulations imposed upon the American colonists by the British Parliament. In March 1775, Patrick Henry urged his fellow Virginians to arm themselves in self-defense. He spoke boldly in Richmond, Virginia, during the meeting of the state legislature. He closed that famous speech with the immortal words, "I know not what course others may take; but as for me, give me liberty or give me death."

This passage best supports the statement that

- a) Patrick Henry later became a governor of West Virginia.**

- b) The Virginia legislature was not listening to Henry's speech.
- c) **Patrick Henry was willing to lay down his life for his country.**
- d) People in Colonial times faced harsh living conditions.

Which of the following would be the most appropriate title for this passage?

- a) The Speeches of Patrick Henry
- b) **Patrick Henry, American Patriot**
- c) Early American Patriots
- d) History of the Virginia Legislature

Exercise 8

Once people wore garlic around their necks to ward off disease. Today, most Americans would scoff at the idea of wearing a necklace of garlic cloves to enhance their well-being. However, you might find a number of Americans willing to ingest capsules of pulverized garlic or other herbal supplements in the name of health. Complementary and alternative medicine, which includes a range of practices outside of conventional medicine such as herbs, homeopathy, massage therapy, yoga, and acupuncture, hold increasing appeal for Americans. In fact, according to one estimate, 42% of Americans have used alternative therapies. In all age groups, the use of unconventional healthcare practices has steadily increased in the last 30 years, and the trend is likely to continue, although people born before 1945 are the least likely to turn to these therapies. Why have so many patients turned to alternative therapies? Many are frustrated by the time constraints of managed care and alienated by conventional medicine's focus on technology. Others feel that a holistic approach to healthcare better reflects their beliefs and values. Others seek therapies that relieve symptoms associated with chronic disease; symptoms that mainstream medicine cannot treat. Some alternative therapies have even crossed the line into mainstream medicine, as scientific investigation has confirmed their safety and efficacy. For example, physicians may currently prescribe acupuncture for pain management or to control the nausea associated with chemotherapy. Additionally, many U.S. medical schools teach courses in alternative therapies, and many health insurance companies offer some alternative medicine benefits.

What is the main idea of this passage?

- a) Alternative medicine is now a big business in the United States with more Americans seeking it out than ever before.
- b) Today, it is not unusual for mainstream doctors to incorporate alternative therapies into their practice.
- c) **Over the last few decades, alternative medicine has become more popular, accepted, and**

practiced in the United States.

d) People are tired of conventional medicine's focus on technology.

According to the passage, which practice would not be defined as alternative medicine?

a) Pain management

b) acupuncture

c) taking herbal garlic supplements

d) massage therapy

Based on the information given, what kind of person would be least likely to seek out alternative medical treatment?

a) a senior citizen suffering from chemotherapy-induced nausea

b) a young woman suffering from chronic fatigue syndrome

c) a 45-year-old man who believes that his body and mind must be treated together.

d) a 25-year-old track star with chronic back pain

The passage indicates that alternative treatments are increasingly being used by mainstream medical professionals because

a) More and more Americans are demanding alternative therapies.

b) Healthcare insurance companies are now providing some benefits for alternative medical treatments.

c) They are frustrated by the time constraints of managed care.

d) Scientific studies are becoming available that prove their effectiveness and safety.

Exercise 10

Book clubs are a great way to meet new friends or keep in touch with old ones, while keeping up on your reading and participating in lively and intellectually stimulating discussions. If you're interested in starting a book club, you should consider the following options and recommendations. The first thing you'll need are members. Before recruiting, think carefully about how many people you want to participate and also what the club's focus will be. For example, some book clubs focus exclusively on fiction, others read non-fiction. Some are even more specific, focusing only on a particular genre such as mysteries, science fiction, or romance. Others have a more flexible and open focus. All of these possibilities can make for a great club, but it is important to decide on a focus at the outset so the guidelines will be clear to the group and prospective member. After

setting the basic parameters, recruitment can begin. Notify friends and family, advertise in the local newspaper, and hang flyers on bulletin boards in local stores, colleges, libraries, and bookstores. When enough people express interest, schedule a kick-off meeting during which decisions will be made about specific guidelines that will ensure the club runs smoothly. This meeting will need to establish where the group will meet (rotating homes or a public venue such as a library or coffee shop); how often the group will meet, and on what day of the week and at what time; how long the meetings will be; how books will be chosen and by whom; who will lead the group (if anyone); and whether refreshments will be served and if so, who will supply them. By the end of this meeting, these guidelines should be set and a book selection and date for the first official meeting should be finalized. Planning and running a book club is not without challenges, but when a book club is run effectively, the experience can be extremely rewarding for everyone involved.

Which of the following organizational patterns is the main one used in the passage?

- a) Chronological**
- b) hierarchical
- c) comparison-contrast
- d) cause and effect

According to the passage, when starting a book club, the first thing a person should do is

- a) hang flyers in local establishments.
- b) Put an ad in a local newspaper.
- c) Decide on the focus and size of the club.**
- d) Decide when and where the group will meet.

Which of the following would NOT be covered during the book club's kick-off meeting?

- a) Deciding on whether refreshments will be served
- b) discussing and/or appointing a leader
- c) choosing the club's first selection
- d) identifying what kinds of books or genre will be the club's focus**

A good title for this passage would be

- a) Book Clubs: A Great Way to Make New Friends.
- b) Starting a Successful Book Club: A Guide.**

- c) Five Easy Steps to Starting a Successful Book Club.
- d) Reading in Groups: Sharing Knowledge, Nurturing Friendships.

Which of the following is NOT something that successful book clubs should do?

- a) **focus exclusively on one genre**
- b) have guidelines about where and when to meet
- c) have a focus
- d) decide how to choose and who will choose book selections

Which of the following inferences can be drawn from the passage?

- a) Smaller groups are better for a variety of reasons.
- b) The social aspect of book clubs is more important than the intellectual.
- c) Starting your own book club is better than joining an existing one.
- d) **When starting and running a book club, a casual approach is risky**

Exercise 11

During those barren winter months, with windows overlooking long dead gardens, leafless trees, and lawns that seem to have an ashy look about them, nothing soothes the jangled nerves more than the vibrant green of plants surrounding the living spaces of one's home. People browse through garden stores just to get a whiff of chlorophyll and to choose a plant or two to bring spring back into their winter-gray lives. Now there is even more of a need for "the green," in light of recent articles warning us of the hazards of chemicals that we, ourselves, introduce into our homes. Each time we bring clothes home from the cleaners, we release those chemicals into the closed-in air of our dwellings. Every cleanser releases its own assortment of fumes. Some of the chemicals are formaldehyde, chlorine, benzene, styrene, etc. Read the labels on many home products, the ingredients aren't even listed! During the winter, when those same windows are shut tight, we breathe in these chemicals—causing symptoms much like allergies. In fact, most people probably dismiss the effects of these chemicals simply as a flare up of some allergy or other. The truth is that we are experiencing a syndrome that is called Multiple Chemical Sensitivity. Now, what has this got to do with green plants? Everything healthy! Research has been conducted with two types of plants that have actually removed much of these harmful chemicals from the air. The two plants that seem to be the best bet for ridding one's home of such chemicals are ferns and palms. These plants release moisture as part of photosynthesis and, as they do, pull chemicals from the air into their leaves. Even NASA has conducted some greenhouse experiments for long-term space exploration. Within hours, their plants [palms] had removed almost all traces of formaldehyde in the room. Both species of plants are ancient, dating back more than a hundred million years. Another trait they share is that they both live long lives, 100 years or more. This we expect from trees, but ferns and palms are plants; plants that can grow to 65 feet in the proper setting! Even their individual leaves live for one to

two years [ferns] and one to nine years [palms]. Perhaps it is their primal qualities that have contributed to their ability to purify their environment.

1. What is the main idea of the passage?
 - a) Our homes are full of contaminants.
 - b) Our allergies are caused by chemicals found in the home.
 - c) All plants release moisture in the home.
 - d) **Certain plants can purify the home of many harmful chemicals.**
2. According to the passage, when a few harmful chemicals combine, they can
 - a) cause us to experience allergies.
 - b) cause a monumental task for homeowners.
 - c) **contribute to a syndrome called Multiple Chemical Sensitivity.**
 - d) contribute to photosynthesis in plants.
3. The passage indicates that research
 - a) **has only been conducted using specific plants.**
 - b) has only been conducted by NASA.
 - c) has not identified the sources of these chemical impurities.
 - d) has only benefited long term space exploration
4. The passage infers a relationship between the antiquity of ferns and palms and their ability to
 - a) live long.
 - b) **purify the air.**
 - c) grow leaves that live long.
 - d) react successfully in research experiments.
5. A good title for this passage is
 - a) Research in the New Millennium.
 - b) Home Dangers.
 - c) **Common Houseplants May Purify Your Home.**
 - d) NASA Experiment Finds the Cure

Exercise 12

Millions of people in the United States are affected by eating disorders. More than 90% of those afflicted are adolescents or young adult women. Although all eating disorders share some common manifestations, anorexia nervosa, bulimia nervosa, and binge eating each have distinctive symptoms and risks. People who intentionally starve themselves (even while experiencing severe hunger pains) suffer from anorexia nervosa. The disorder, which usually begins around the time of puberty, involves extreme weight loss to at least 15% below the individual's normal body

weight. Many people with the disorder look emaciated but are convinced they are overweight. In patients with anorexia nervosa, starvation can damage vital organs such as the heart and brain. To protect itself, the body shifts into slow gear: Menstrual periods stop, blood pressure rates drop, and thyroid function slows. Excessive thirst and frequent urination may occur. Dehydration contributes to constipation, and reduced body fat leads to lowered body temperature and the inability to withstand cold. Mild anemia, swollen joints, reduced muscle mass, and light-headedness also commonly occur in anorexia nervosa.

Anorexia nervosa sufferers can exhibit sudden angry outbursts or become socially withdrawn. One in ten cases of anorexia nervosa leads to death from starvation, cardiac arrest, other medical complications, or suicide. Clinical depression and anxiety place many individuals with eating disorders at risk for suicidal behavior. People with bulimia nervosa consume large amounts of food and then rid their bodies of the excess calories by vomiting, abusing laxatives or diuretics, taking enemas, or exercising obsessively. Some use a combination of all these forms of purging. Individuals with bulimia who use drugs to stimulate vomiting, bowel movements, or urination may be in considerable danger, as this practice increases the risk of heart failure. Dieting heavily between episodes of bingeing and purging is common. Because many individuals with bulimia binge and purge in secret and maintain normal or above normal body weight, they can often successfully hide their problem for years. But bulimia nervosa patients—even those of normal weight—can severely damage their bodies by frequent binge eating and purging. In rare instances, binge eating causes the stomach to rupture; purging may result in heart failure due to loss of vital minerals such as potassium. Vomiting can cause the esophagus to become inflamed and glands near the cheeks to become swollen. As in anorexia nervosa, bulimia may lead to irregular menstrual periods. Psychological effects include compulsive stealing as well as possible indications of obsessive-compulsive disorder, an illness characterized by repetitive thoughts and behaviors. Obsessive compulsive disorder can also accompany anorexia nervosa. As with anorexia nervosa, bulimia typically begins during adolescence. Eventually, half of those with anorexia nervosa will develop bulimia. The condition occurs most often in women but is also found in men. Binge-eating disorder is found in about 2% of the general population. As many as one-third of this group are men. It also affects older women, though with less frequency. Recent research shows that binge-eating disorder occurs in about 30% of people participating in medically supervised weight-control programs. This disorder differs from bulimia because its sufferers do not purge. Individuals with binge-eating disorder feel that they lose control of themselves when eating. They eat large quantities of food and do not stop until they are uncomfortably full. Most sufferers are overweight or obese and have a history of weight fluctuations. As a result, they are prone to the serious medical problems associated with obesity, such as high cholesterol, high blood pressure, and diabetes. Obese individuals also have a higher risk for gallbladder disease, heart disease, and some types of cancer. Usually they have more difficulty losing weight and keeping it off than do people with other serious weight problems. Like anorexic and bulimic sufferers who exhibit psychological problems, individuals with binge-eating disorder have high rates of simultaneously occurring psychiatric illnesses, especially depression.

1. Fatalities occur in what percent of people with anorexia nervosa?
 - a) 2%
 - b) 10%**
 - c) 15%
 - d) 30%

2. Which of the following consequences do all the eating disorders mentioned in the passage have in common?
 - a) heart ailments**
 - b) stomach rupture
 - c) swollen joints
 - d) diabetes

3. According to the passage, people with binge-eating disorder are prone to all of the following EXCEPT
 - a) loss of control
 - b) depression
 - c) low blood pressure**
 - d) high cholesterol.

4. Which of the following is NOT a statement about people with eating disorders?
 - a) People with anorexia nervosa commonly have a blood-related deficiency
 - b) People with anorexia nervosa perceive themselves as overweight
 - c) The female population is the primary group affected by eating disorders
 - d) Fifty percent of people with bulimia have had anorexia nervosa.**

5. People who have an eating disorder but nevertheless appear to be of normal weight are most likely to have
 - a) obsessive-compulsive disorder
 - b) bulimia nervosa**
 - c) binge-eating disorder
 - d) anorexia nervosa.

6. Glandular functions of eating-disorder patients slow down as a result of
 - a) lowering body temperatures
 - b) excessive thirst and urination.
 - c) protective measures taken by the body.**
 - d) the loss of essential minerals.

7. The inability to eliminate body waste is related to
 - a) dehydration.**

- b) an inflamed esophagus.
- c) the abuse of laxatives.
- d) weight-control programs.

8. According to the passage, which of the following is true of bulimia patients?

- a) They may demonstrate unpredictable social behavior.
- b) **They often engage in compulsive exercise.**
- c) They are less susceptible to dehydration than are anorexia patients.
- d) They frequently experience stomach ruptures.

9. Which of the following represent up to two-thirds of the binge-eating disorder population?

- a) older males
- b) older females
- c) younger males
- d) **younger females**

Exercise 13

She was one of those pretty, charming women who are born, as if by an error of Fate, into a petty official's family. She had no dowry, no hopes, nor the slightest chance of being loved and married by a rich man—so she slipped into marriage with a minor civil servant. Unable to afford jewels, she dressed simply: But she was wretched, for women have neither caste nor breeding—in them beauty, grace, and charm replace pride of birth. Innate refinement, instinctive elegance, and wit give them their place on the only scale that counts, and these make humble girls the peers of the grandest ladies. She suffered, feeling that every luxury should rightly have been hers. The poverty of her rooms—the shabby walls, the worn furniture, the ugly upholstery caused her pain. All these things that another woman of her class would not even have noticed, made her angry. The very sight of the little Breton girl who cleaned for her awoke rueful thoughts and the wildest dreams in her mind. She dreamt of rooms with Oriental hangings, lighted by tall, bronze torches, and with two huge footmen in knee breeches made drowsy by the heat from the stove, asleep in the wide armchairs. She dreamt of great drawing rooms upholstered in old silks, with fragile little tables holding priceless knickknacks, and of enchanting little sitting rooms designed for tea-time chats with famous, sought-after men whose attentions all women longed for. She sat down to dinner at her round table with its three-day-old cloth, and watched her husband lift the lid of the soup tureen and delightedly exclaim: “Ah, a good homemade beef stew! There's nothing better!” She visualized elegant dinners with gleaming silver and gorgeous china. She yearned for wall hangings peopled with knights and ladies and exotic birds in a fairy forest. She dreamt of eating the pink flesh of trout or the wings of grouse. She had no proper wardrobe, no jewels, nothing. And those were the only things that she loved—she felt she was made for them. She would have so loved to charm, to be envied, to be admired and sought after.

This passage was adapted from “The Necklace,” by Guy de Maupassant.

1. Which word best describes the actual living conditions of the couple in the selection?
 - a) destitute
 - b) poor
 - c) **comfortable**
 - d) wealth

2. Which line best demonstrates the couple's true economic standing?
 - a) She had no dowry, no hopes, not the slightest chance of being married by a rich man . . .
 - b) The poverty of her rooms—the shabby walls, the worn furniture, the ugly upholstery caused her pain.
 - c) She sat down to dinner at her round table with its three-dayold cloth, and watched her husband lift the lid of the soup tureen . . .
 - d) **The very sight of the little Breton girl who cleaned for her awoke rueful thoughts and the wildest dreams in her mind.**

3. According to the selection, what can be stated about the marriage of this woman?
 - a) **She married but was ashamed of the insignificant position her husband held.**
 - b) She married on the rebound after a wealthy suitor had abandoned her
 - c) She married for love without realizing the consequences to her social standing
 - d) She never loved her husband.

4. What can be inferred about the values of both husband and wife?
 - a) They share the same values.
 - b) **The husband values family and simple comforts of home, whereas his wife views these comforts as cause for her anguish.**
 - c) The husband has ceased to enjoy the simple things and only strives to quench his wife's insatiable desire for luxury.
 - d) The husband believes that a wholesome meal can solve all problems, while his wife believes it is the presentation of the meal that counts.

5. The main idea of the passage is
 - a) to have the reader feel great sympathy for the wife.
 - b) to have the reader feel great sympathy for the husband
 - c) to show the class distinctions that were so obvious during the setting of the story
 - d) **to show the reader how selfish and self-centered the wife is.**

6. What part of speech does de Maupassant employ to weave the rich images he presents through the wife's descriptions?
 - a) **adjectives**
 - b) adverbs
 - c) nouns

d) verbs

Finding nearest meanings:

1. The spies conducted a *covert* operation.
a) dangerous
b) foreign
c) hidden
d) illegal
2. His neighbor's *superficial* remarks trivialized the property line dispute and infuriated Malcolm.
a) enraged
b) petty
c) insulting
d) misleading
3. Mr. Powers was so *gullible* that he believed even the most outlandish excuses of his insincere employees.
a) intelligent
b) naïve
c) dishonest
d) critical
4. The *intermittent* rain soaked the garden many different times during the day.
a) protracted
b) periodic
c) incredulous
d) light
5. When people heard that timid Bob had taken up skydiving, they were *incredulous*.
a) fearful
b) outraged
c) convinced
d) disbelieving

6. The editor of the newspaper needed to be sure the article presented the right information, so his review was *meticulous*.
a) delicate
b) painstaking
c) superficial
d) objective
7. The captain often *delegated* responsibility to his subordinates, so as to have time to do the important tasks himself.
a) analyzed
b) respected
c) criticized
d) assigned
8. The attorneys were now certain they could not win the case, because the ruling had proved to be so *detrimental* to their argument.
a) decisive
b) harmful
c) worthless
d) advantageous
9. Because of his disregard for the king's laws, the prince was punished by being *banished* from the kingdom.
a) apart
b) kidnapped
c) exiled
d) spirited
10. He *juxtaposed* the book's ideas with current events, showing us how they related.
a) caused confusion
b) bend and fold
c) placed side-by-side
d) threw away

Excerpt from Chamber of Commerce brochure

Dilly's Deli provides a dining experience like no other! A rustic atmosphere, along with delicious food, provide an opportunity to soak up the local flavor. Recently relocated to the old market area,

Dilly's is especially popular for lunch. At the counter, you can place your order for one of Dilly's three daily lunch specials or one of several sandwiches, all at reasonable prices. Once you get your food, choose a seat at one of the four charming communal tables. By the time you are ready to carry your paper plate to the trash bin, you have experienced some of the best food and one of the most charming companies our city has to offer.

Restaurant review

Yesterday, I was exposed to what has been called "a dining experience like no other." At lunchtime, Dilly's Deli is so crowded, I wondered when the fire marshal had last visited the establishment. The line snaked out the door to the corner, and by the time I reached the counter, I was freezing. I decided on the hamburger steak special; the other specials being liver and onions or tuna casserole. Each special is offered with two side dishes, but there was no potato salad left and the green beans were cooked nearly beyond recognition. I chose the gelatin of the day and what turned out to be the blandest coleslaw I have ever eaten. At Dilly's, you sit at one of four long tables. The couple sitting across from me was having an argument. The truck driver next to me told me more than I wanted to know about highway taxes. After I had tasted all of the food on my plate, I rose to leave, whereupon one of the people working behind the counter yelled at me to clean up after myself. Throwing away that plate of food was the most enjoyable part of dining at Dilly's.

1. If you go to lunch at Dilly's Deli, you could expect to see
 - a) **a long line of customers.**
 - b) the fire marshal.
 - c) the restaurant critic from the newspaper.
 - d) homemade pie.
2. Both passages suggest that if you eat lunch at Dilly's Deli, you should expect to
 - a) sit next to a truck driver.
 - b) place your order with the waiter who comes to your table.
 - c) dress warmly.
 - d) **carry your own food to your table.**
3. Which of the following illustrates the restaurant critic's opinion of the food at Dilly's Deli?
 - a) "At Dilly's, you sit at one of four long tables."

b) “At lunchtime, Dilly’s Deli is so crowded, I wondered when the fire marshal had last visited the establishment.”

c) “After I had tasted all of the food on my plate, I rose to leave, whereupon one of the people working behind the counter yelled at me to clean up after myself.”

d) **“Throwing away that plate of food was the most enjoyable part of dining at Dilly’s.”**

4. The main purpose of the restaurant review is to

a) **tell people they probably don’t want to eat at Dilly’s Deli.**

b) make fun of couples who argue in public.

c) recommend the hamburger steak special.

d) warn people that Dilly’s Deli tends to be crowded

5. The main purpose of the Chamber of Commerce brochure is to

a) profile the owner of Dilly’s Deli.

b) describe in detail the food served at Dilly’s Deli.

c) **encourage people to eat at Dilly’s Deli.**

d) explain the historical significance of the Dilly’s Deli Building