

## Ideation Phase

### Define the Problem Statements

Date	27 june 2025
Team ID	LTVIP2025TMID29266
Project Name	Sustainable Smart City Assistant using IBM Granite LLM
Maximum Marks	2 Marks

I am	I'm trying to	But	Because	Which makes me feel
a citizen in a smart city	report a streetlight issue using the city's app	the process is confusing and time-consuming	the app interface is cluttered and lacks clear guidance	Frustrated

## Customer Problem Statements

### PS-1

I am a city administrator or policymaker

I'm trying to efficiently inform citizens about urban policies and make data-driven decisions

But I face difficulty in analyzing feedback, summarizing long documents, and forecasting urban KPIs manually

Because traditional tools are limited and not AI-powered

Which makes me feel overwhelmed and unable to act quickly on critical city issues

### PS-2

I am a citizen living in a smart city

I'm trying to understand policies, share feedback, and live more sustainably

But I lack an easy way to get concise information or contribute effectively

Because government portals are hard to navigate and rarely interactive

Which makes me feel disconnected from city decisions and unsure how to contribute to sustainability