DR. VISHALA BODETTI

Healthcare Specialist

+ 91 7093471195
bvishala233@gmail.com
Pune, Maharashtra

Experience

Plus91 Technologies Pvt. Ltd.
as Healthcare Specialist
(July 2023 - Present)
Portea Medical as Quality
Executive
(Sep 2021 - July 2023)
Quality Crest as Quality
Consultant
(Jan 2017 - Nov 2019)

NABH

Amrutha Multispecialty
Hospital
(Apr 2018 - Oct 2019)
Renee Hospital
(Oct 2018 - Oct 2019)
Surya Nursing Home
(Aug 2017 - May 2019)
Aditya Care Hospital
(Feb 2018 - Feb 2019)
City Hospital
(Jun 2017 - Jun 2018)

Academic

Master in Hospital Administration
(2015-2017)
Deccan School of
Management, Hyderabad

Bachelor's Degree in Dental Science
(2009-2014)
Chhattisgarh Dental College
& Research Institute (CDCRI)

Objective

To make contribution to the organization to the best of my ability and to develop new skills and share my knowledge while interacting with others and achieve new height.

Professional Skills

Domain Expertise	Clinical Workflows, NABH/QCI, EMR/HER, HIS Modules
Product Skills	BA, User Journey Mapping, UAT, Product Road mapping
Tools	JIRA, Confluence, Moqups, Draw.io, Lucid Chart, HL7/FHIR
Methodologies	Agile, Scrum, Clinical Decision Support Systems (CDSS)

Professional Summary

Product Development
- Developed detailed clinical module mock-ups with Moqups, Draw.io, and Lucid chart for HIMS and OncoEMR
- Managed over 10 client relationships annually, ensuring project alignment and client satisfaction
- Developed and executed strategic project plans, consistently delivering projects within scope, time, and budget

Business Analyst
- Gathered, analysed and documented comprehensive requirements for EMR software development and oncology workflows
- Designed digital medical and non-medical forms on the SurveyJS platform based on detailed requirements analysis
- Conducted product market research and design for oncology digital services
- Contributed to clinical research to enhance product design for healthcare IT systems

Client Acquisition
- Led pre-sales activities, successfully converting prospects to customers
- Managed and negotiated all client-facing budgets, ensuring alignment with project scope and financial objectives.
- Analysed processes for patient re-engagement and cross-selling of products
- Created compelling proposal documents to secure new business opportunities

Accreditation & Compliance
- Applied NABH standards and QAI standards for Hospitals and Home health care.
- Reviewing and revising SOPs for all departments.
- Reviewing Medical record to achieve 100% documentation compliance

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Achievements

Certified Professional in Healthcare Quality (CPHQ)
2016
Certificate of Quality Practitioner from Association of Healthcare Provider (AHPI)

Certification on Implementation of NABH Standards for Hospitals
2018

Internship

Chhattisgarh Dental College & Research Institute (CDCRI)
(2013-2014)

Skills

Management Skills
Negotiation
Critical Thinking
Leadership
Software Skills

Personal Details

DOB: 23/04/1989
Gender: Female
Marital Status: Married

Language

English
Hindi
Telugu

Quality Assurance & Process Optimization

- Managed all quality activities, including gap analysis, incident reporting, root cause analysis, and CAPA
- Implemented PDCA to streamline doctor referral payouts and identify process loopholes
- Developed and monitored process improvement plans to enhance patient care quality, specifically tracking performance for home healthcare services
- Applied statistical techniques and Statistical Process Control to analyse data and improve processes

Healthcare Content & Research

Authored and published research in **IJRASET** Journal (ID: IJRASET66209) titled, "*Impact of Front Office Staff Training in Patient Information Security and Privacy in Hospital Information Management System.*"

Hospital Operations

- Implemented policies to manage all hospital operations like patient discharge, hospital billing, medico-legal cases etc.
- Supervise in daily Administrative Operations
- Evaluating Annual Performance of Employees
- Good knowledge in Medical Claim

Human Resources

- Maintaining employee records & monitor staff performances annually
- Referral and recruitment process
- Training the employees on HR policies according to the Hospitals
- Maintaining the vaccination record for all Hospital employees
- Implementing and analyzing employee feedback periodically

IT Software Quality

- Good knowledge in Software Testing
- Good knowledge on SDLC & STLC
- Good Knowledge on Bug Life cycle