

PNR
JAIM7UJ43F887Ticket ID
BTAM7UJ43EXOrder ID
18700972176Departure
KOTTAYAM8:50 PM
Sun, 31 Jul 2022Arrival
BENGALURU9:10 AM
Mon, 01 Aug 2022 Bus Operator Name
Jai Sai Roadlinks
PREMIUM SLEEPER Boarding Point
Kottayam Kodimatha
Kodimatha Bus Stand, Infront Of SBI Kodimatha Bus Stand, Infront Of SBI Dropping Point
Majestic Bus Stand
#8 Hotel Mayura Complex Tank Bund Road opp Majestic Bus Stand Bangalore 560009 Reporting Time
8:35 PM Boarding Time
8:50 PM Landmark
Kodimatha Bus Stand, Infront Of SBI

○ TRAVELLER DETAILS

Name	Gender	Seat No
○ Raghunandan J P	Male	L6

○ FARE & PAYMENT DETAILS

Base Fare (1 Traveller):	₹ 2678
Operator GST :	₹ 133.9
Total Amount Paid :	₹ 2811.9

Cancellation Policy:

- Refund policy mentioned above is indicative. The actual cancellation charges are determined by bus operators and bus providers at the actual time of cancellation. Paytm has no role in governing cancellation charges.
- Cancellation charges are calculated on the actual fare of the ticket, if any discount coupons are used while purchasing the ticket, the discounted value would be used to calculate the refund amount when a ticket is cancelled.
- Partial cancellation of tickets in the same order is not allowed.

Time of Cancellation	Refund Percentage	Refund Amount
Cancelled before Sat, 30 Jul 8:44 PM	85%	₹ 2390.11
Between Sun, 31 Jul 8:45 AM and Sun, 31 Jul 3:44 PM	50%	₹ 1405.95
Between Sat, 30 Jul 8:45 PM and Sun, 31 Jul 8:44 AM	50%	₹ 1405.95
Non refundable After Sun, 31 Jul 3:45 PM	0%	₹ 0

* Refund amount shown above is indicative and computed on seat price of 2811.9

Terms and Conditions:

Paytm is only a bus ticket booking platform. It does not operate bus services of its own. In order to provide a comprehensive choice of bus operators, departure times and prices to customers, it has tied up with many bus operators and service providers. Paytms network of bus operators.

- Providing refund and support in the event of cancellation.
- Providing customer support and information in case of any delays / inconvenience.
- Grievances & claims related to journey inconvenience or bus cancellation should be reported to Paytm CST support team within 15 days of travel date.
- Users need to compulsorily obtain a bus ticket at the regular fare in case a child above the age of 5 years is accompanied by them, unless otherwise a particular bus operator specifies otherwise in their terms and conditions.
- 2 pieces of luggage will be accepted free per passenger, excess baggage over 15 kg per passenger will be chargeable.

Paytm is not responsible for:

- The bus operators expectation.
- The bus operator canceling the trip due to unavoidable reasons.
- The baggage of the customer getting lost / stolen / damaged.
- The bus operator changing a customer's seat at the last minute to accommodate a lady / child.