

PNR
IC194327250319Ticket ID
RY_TBtfLuFhnb5DjOrder ID
17760909714Departure
CHENNAI

12:35 AM

Wed, 13 Apr 2022

Arrival
BENGALURU

6:40 AM

Wed, 13 Apr 2022

Bus Operator Name

IntrCity SmartBus Washroom onboard
2+1(30)AC, SLEEPER WITH WASHROOM, LUXURY Reporting Time
12:20 AM Boarding Time
12:35 AM Operator Contact Number
7303093510 Landmark
Before Sriperumbudur Toll Plaza (Chennai)

○ TRAVELLER DETAILS

| Name | Gender | Seat No |
|-------------------|--------|---------|
| ○ Raghunandan J P | Male | L9 |

○ FARE & PAYMENT DETAILS

Base Fare (1 Traveller): ₹ 1481

Operator GST : ₹ 74

Total Amount Paid : ₹ 1555

Promo Applied

NEW2BUS

Cancellation Policy:

a. Refund policy mentioned above is indicative. The actual cancellation charges are determined by bus operators and bus providers at the actual time of cancellation. Paytm has no role in governing cancellation charges.

b. Cancellation charges are calculated on the actual fare of the ticket, if any discount coupons are used while purchasing the ticket, the discounted value would be used to calculate the refund amount when a ticket is cancelled.

c. Partial cancellation of tickets in the same order is not allowed.

| Time of Cancellation | Refund Percentage | Refund Amount |
|---|-------------------|---------------|
| Between Wed, 12 Jan 11:45 PM and Sun, 10 Apr 11:44 PM | 100% | ₹1480.00 |
| Between Sun, 10 Apr 11:45 PM and Mon, 11 Apr 11:44 PM | 75% | ₹1110.00 |
| Between Mon, 11 Apr 11:45 PM and Tue, 12 Apr 11:44 AM | 50% | ₹740.00 |
| Non refundable After Tue, 12 Apr 11:45 AM | 0% | ₹0 |

* Please note that in case of RTC buses, Reservation Fee, Levy Fee, Service Fee, Convenience Fee and Bank Transaction Fee, if applicable, are non-refundable charges. Refund amount shown above is indicative and computed on seat price of 920.

Terms and Conditions:

Paytm is only a bus ticket booking platform. It does not operate bus services of its own. In order to provide a comprehensive choice of bus operators, departure times and prices to customers, it has tied up with many bus operators and service providers. Paytms network of bus operators.

- Providing refund and support in the event of cancellation.
- Providing customer support and information in case of any delays / inconvenience.
- Grievances & claims related to journey inconvenience or bus cancellation should be reported to Paytm CST support team within 15 days of travel date.
- Users need to compulsorily obtain a bus ticket at the regular fare in case a child above the age of 5 years is accompanied by them, unless otherwise a particular bus operator specifies otherwise in their terms and conditions.
- 2 pieces of luggage will be accepted free per passenger, excess baggage over 15 kg per passenger will be chargeable.

Paytm is not responsible for:

- The bus operators expectation.
- The bus operator canceling the trip due to unavoidable reasons.
- The baggage of the customer getting lost / stolen / damaged.
- The bus operator changing a customer's seat at the last minute to accommodate a lady / child.