

Scenario-Based Manual Testing Interview Questions

1. Login Page Scenario

- The login button is disabled until both username and password are entered. How will you test this functionality?
- If the application allows multiple incorrect login attempts, how will you test account lockout?

2. E-commerce Website Checkout

- A customer adds items to the cart, but when they go to checkout, the cart shows as empty. How will you debug and test this issue?
- Payment gateway is integrated; how do you test success, failure, and timeout scenarios without making real payments?

3. Search Functionality

- The search bar should suggest results as the user types. What are the possible test cases you will write?
- If the search takes more than 10 seconds to respond, how would you report and test performance issues manually?

4. Banking Application

- User transfers ₹10,000 but sees ₹20,000 deducted from their account. How will you analyze and test this issue?
- The system should log out automatically after 5 minutes of inactivity. How do you validate this manually?

5. Mobile App Testing

- The app crashes only on Android 14 but works fine on other versions. How will you handle this in testing?
- How would you test an app's behavior in **offline mode** and then syncing data once internet is restored?

6. Form Submission

- A user submits a form without filling mandatory fields, but it still gets submitted. What will be your approach to test this?
- If a file upload is allowed only up to 5MB, how will you test this boundary condition manually?

7. State Transition Scenario

- An order in an e-commerce system moves through states: *Placed* → *Processed* → *Shipped* → *Delivered*. How will you ensure no state is skipped?
- What if an order directly jumps from *Placed* to *Delivered*? How do you test and report this defect?

8. Real-Time Bug Reporting

- During testing, you find that clicking “Back” in the browser after logout still shows user’s profile. How will you raise this bug, and what severity will you assign?
- A defect is reported but developers cannot reproduce it. How will you provide additional details to help them?

9. Multi-User Scenario

- Two users book the last available seat in a movie ticket system at the same time. How would you test concurrency manually?
- If one user edits a document while another is viewing it, how do you test data consistency?

10. Regression & Retesting

- You tested a defect where password reset was not working. Developer fixed it. What steps will you take to confirm both fix and no side effect?
- If 100 test cases are affected due to one code change, how do you prioritize testing?