Appendix 1

UF	Experienced from	Questions
Attractiveness	SUPR-Q [51], WAMMI [49]	1. I think the interfaces of this application are not consistent. 2. Menus of the application are organized well. 3. The presentation of the software is very attractive. 4. Understanding the functions of the application 5. Interface of the application 6. Screen characters, messages and prompt of screen 7. Organization of the application information
Effectiveness	CSUQ [39], UMUX [44], SEQ [47]	8. Using the application I enjoy all time. 9. I can complete my task very effectively using this application. 10. The information of the application helps me to complete my tasks 11. Organization of application screen information
Efficiency	SUS [31], CSUQ [39], UMUX [44], WAMMI [49]	12. Responses of the application 13. This application is not skillful when I want to do something which is not standard. 14. This application recovers the mistakes easily and quickly.
Helpfulness	SUMI [35], WAMMI [49], ASQ [46]	15. The instructions and prompts are helpful of the application. 16. This application helps you to complete your task. 17. This application helps you to overcome your problems. 18. The help information satisfy according to your demand. 19. This application helps to (copy and paste) export / import data according to your demand. 20. This application is not really very helpful. 21. The help information assist you to use this application 22. The terminology that are used in this application related to task. 23. The help messages on the screen application are helpful.
Human Engineering	ASQ [46]	24. After releasing new version of application, I wonder to use new version of the software. 25. The application new version satisfy the all requirements that identified earlier version of application.
Learnability	SUS [31], SUMI [35], CSUQ [39], WAMMI [49]	26. Learning this application is not full of problems. 27. It takes little time to learn the application functions. 28. I spend much time to learn this application. 29. Interest to learn this application. 30. Easy to find information from help options of this application. 31. Learning new features of this application is not very complex. 32. It is not difficult to remember application terminology
Operability	ASQ [46], UMUX [44]	33. I agree to use all functions of this application frequently. 34. The application is not complex unnecessarily. 35. This application is easy to use. 36. This application sometimes does not stop unexpectedly. 37. I know every time what to do next with this application.

Reliability	WAMMI [49]	38. I felt very confident using the application. 39. I will recommend this application to others. 40. Sequence of the screens of this application.
Satisfaction	SUS [31], SUMI [35], CSUQ [39], QUIS [42], UMUX [44], ASQ [46], SEQ [47], SMEQ [48], SUPR-Q [51]	41. Working with this application is satisfying. 42. There is enough information on the screen of the application. 43. I believe I became productive quickly using this application.
Training	CSQU [39], SUMI [35], ASQ [46], WAMMI [49]	44. I wouldn't need the support of a technical person to be able to use this application. 45. There is no need to read before you can use the application.
Understandability	WAMMI [49]	46. It is easy to make the application do exactly what you want. 47. The way of information presentation is clear and understandable
Usability Compliance	WAMMI [49]	48. Online help, on-screen messages, and other documentation. 49. I am satisfied to use all the support information of this application.

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