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# Alex Johnson

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## SKILLS

**Programming:** Python, JavaScript, shell scripting **Networking:** IPV4, HTTP, TCP/IP

**Operating Systems:** Windows, Linux

## EXPERIENCE

### XYZ Tech Solutions, Oakland CA— Tech Support Intern

July 2024 – December 2024

- Provided tech support for end-users, including troubleshooting issues related to network connectivity and system performance.
- Helped monitor system logs for basic errors and assisted with security updates and patches for workstations.

### Northeastern University, Oakland CA – University IT Volunteer

April 2024 – July 2024

- Assisted with network setup and security updates for university labs and classrooms.
- Helped with basic network monitoring and assisted students with cybersecurity-related questions.

## EDUCATION

### Northeastern University, Oakland CA – Bachelor of Science in Computer Science

September 2022 – Present

Relevant Coursework: Introduction to Cybersecurity, Networking Basics, Programming with Python

## PROJECTS

**Basic Python Script:** Wrote a Python script to automate the process of system updates for multiple machines on a network.

**Network Setup Project:** Helped set up a small network and ensured devices were connected and functioning correctly.