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Alex Johnson

SKILLS

Programming: Python   **Data Analysis:** Pandas, Jupyter Notebooks

Operating Systems: Linux, terminal commands

EXPERIENCE

XYZ Tech Solutions, Oakland CA— *IT Support Intern*

July 2024 – December 2024

- Assisted in software installation and system troubleshooting, providing basic support to end users.
- Helped monitor system performance and identified minor issues related to data input and processing.

Northeastern University, Oakland CA — *University IT Volunteer*

April 2024 – July 2024

- Assisted with network setup and security updates for university labs and classrooms.
- Helped with basic network monitoring and assisted students with cybersecurity-related questions.

EDUCATION

Northeastern University, Oakland CA — *Bachelor of Science in Computer Science*

September 2022 – Present

Relevant Coursework: Introduction to Programming, Software Testing, Python Basics, Data Structures

PROJECTS

Automated System Update Script: Developed a simple Python script to automate the process of system updates on a set of workstations.

Data Validation with Python: Wrote a Python program to check for missing values and basic inconsistencies in datasets.