

# Sage Ellefson

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## Professional Summary

Software engineering graduate with a strong foundation in software engineering principles. Well-versed in languages such as Java, JavaScript, XML, HTML, CSS, SQL, Python, and C++. Knowledgeable in full-stack programming with a firm understanding in Git version control and agile methodologies.

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## Experience

Software Engineering Fellow - Headstarter AI July 2024 – Current

- Collaborate with team members to design an innovative application generating 1,000 signups.
- Practice Agile SCRUM methodology to facilitate detailed work and on time delivery.
- Architect and deploy high-demand applications using modern frameworks and cloud technologies, resulting in diverse software solutions.

Developer/Data Specialist 3 - eCard Systems - Brentwood, TN July 2022 - Current

- Develop internal tools using VBA macros within Excel for increased productivity and efficiency, achieving a 50% reduction in time required for data-related tasks.
- Analyze workflows for practical improvement and curate reports to implement process refinement.
- Employ data expertise to support eCard Systems in delivering innovative gift card solutions.

Senior Technical Support Agent - Ibex - Nashville, TN September 2021 - July 2022

- Diagnosed and resolved technical issues related to computers, smartphones, and other devices.
- Reduced internal engineering tickets by 11% using intuitive solving methods.
- Ranked in the top 13% of employees by consistently delivering excellent customer experiences, leveraging advanced problem-solving skills to resolve issues effectively.

## Education

Bachelor of Science, Software Engineering September 2023  
*Western Governors University*

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## Certifications

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|---|----------------|
| • AWS Cloud Practitioner Certification                    | May 2023       |
| • Axelos IT Information Library Foundations Certification | November 2022  |
| • CompTIA Project+  | September 2022 |
| • Google IT Support Professional Certificate              | February 2022  |

## Technical Skills

- Languages and Databases: Java, JavaScript, Python, HTML, CSS, SQL, XML, C++, No SQL Databases, Firebase, DynamoDB
- Frameworks: Node.js, Next.js, React, Junit, Mockito
- Tools: Visual Studio Code, GitHub, GitLab, Microsoft Office Suite, Jira, IntelliJ, Gradle, WordPress, AWS