

Sage Ellefson

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Lebanon, TN | [GitHub](#) | [Linked In](#) | [Portfolio](#)

Professional Summary

Software engineering graduate with a strong foundation in software engineering principles. Well-versed in languages such as Java, JavaScript, XML, HTML, CSS, SQL, Python, and C++. Knowledgeable in full-stack programming with a firm understanding in Git version control and Agile methodologies.

Experience

VBA Developer/Data Specialist - eCard Systems - Brentwood, TN (Remote) July 2022 - Current

- Develop internal tools using VBA macros within Excel for increased productivity and efficiency, achieving a 50% reduction in time required for data-related tasks.
- Generate and meticulously review data files to ensure customer security and data integrity.
- Analyze workflows for improvement and curate reports to implement process refinement.
- Employ data expertise to support eCard Systems in delivering innovative gift card solutions.

Board Member - ISA117 Ministries May 2024 – Current

- Manage ministries website and assist with IT related issues for software and hardware.
- Maintain social media channels and help create ministry content.
- Assist with outreach ideas and engagement opportunities.

Senior Technical Support Agent - Ibex - Nashville, TN (Remote) September 2021 - July 2022

- Diagnosed and resolved technical issues related to computers, smartphones, and other devices.
 - Curated detailed tickets for internal engineering assessment.
 - Provided an excellent customer experience while executing thorough problem-solving skills to resolve various issues.
 - Collaborated with junior advisors to resolve challenges and communicated effective solutions.
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Education

Bachelor of Science, Software Engineering
Western Governors University

September 2023

Certifications

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|---|----------------|
| • AWS Cloud Practitioner Certification | May 2023 |
| • Axelos IT Information Library Foundations Certification | November 2022 |
| • CompTIA Project+ | September 2022 |
| • Google IT Support Professional Certificate | February 2022 |

Skills

- Java, JavaScript, XML, HTML, CSS, SQL, Python, C++, Visual Studio, IntelliJ, Microsoft Office Suite.