Sage Ellefson

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Professional Profile

Software engineering graduate with a strong foundation in software engineering principles. Well-versed in languages such as Java, JavaScript, XML, HTML, CSS, SQL, Python, and C++. Knowledgeable in full-stack programming with a firm understanding in Git version control and Agile methodologies.

Professional Experience

VBA Developer/Data Specialist - eCard Systems - Brentwood, TN (Remote)　　　July 2022 - Current
- Develop internal tools using VBA macros within Excel for increased productivity and efficiency, achieving a 50% reduction in time required for data-related tasks.
- Generate and meticulously review data files to ensure customer security and data integrity.
- Analyze workflows for improvement and curate reports to implement process refinement.
- Employ data expertise to support eCard Systems in delivering innovative gift card solutions.

Board Member - ISA117 Ministries　　　May 2024 – Current
- Manage ministries website and assist with IT related issues for software and hardware.
- Maintain social media channels and help create ministry content.
- Assist with outreach ideas and engagement opportunities.

Senior Technical Support Agent - Ibex - Nashville, TN (Remote)　　　September 2021 - July 2022
- Diagnosed and resolved technical issues related to computers, smartphones, and other devices.
- Curated detailed tickets for internal engineering assessment.
- Provided an excellent customer experience while executing thorough problem-solving skills to resolve various issues.
- Collaborated with junior advisors to resolve challenges and communicated effective solutions.

Education

Bachelor of Science, Software Engineering　　　September 2023
Western Governors University

Certifications

- AWS Cloud Practitioner Certification　　　May 2023
- Axelos IT Information Library Foundations Certification　　　November 2022
- CompTIA Project+　　　September 2022
- Google IT Support Professional Certificate　　　February 2022