Sage Ellefson

(907) 360-3091 | sageellefson29@gmail.com | Lebanon, TN | GitHub | Linked In | Portfolio

Professional Summary

Software engineering graduate with a strong foundation in software engineering principles. Well-versed in languages such as Java, JavaScript, XML, HTML, CSS, SQL, Python, and C++. Knowledgeable in full-stack programming with a firm understanding in Git version control and Agile methodologies.

Experience

Software Engineering Fellow – Headstarter AI   July 2024 – Current
- Collaborate with team members to design an innovative application generating 1,000 signups.
- Practice Agile SCRUM methodology to facilitate results-driven outcomes.
- Architect and deploy high-demand applications using modern frameworks and cloud technologies, resulting in diverse software solutions.

VBA Developer/Data Specialist - eCard Systems - Brentwood, TN (Remote)   July 2022 - Current
- Develop internal tools using VBA macros within Excel for increased productivity and efficiency, achieving a 50% reduction in time required for data-related tasks.
- Generate and meticulously review data files to ensure customer security and data integrity.
- Analyze workflows for practical improvement and curate reports to implement process refinement.
- Employ data expertise to support eCard Systems in delivering innovative gift card solutions.

Senior Technical Support Agent - Ibex - Nashville, TN (Remote)   September 2021 - July 2022
- Diagnosed and resolved technical issues related to computers, smartphones, and other devices.
- Reduced internal engineering tickets by 11% by intuitively solving issues.
- Provided an excellent customer experience while executing thorough problem-solving skills to resolve various issues.

Education
Bachelor of Science, Software Engineering   September 2023
Western Governors University

Certifications
- AWS Cloud Practitioner Certification   May 2023
- Axelos IT Information Library Foundations Certification   November 2022
- CompTIA Project+   September 2022
- Google IT Support Professional Certificate   February 2022

Skills
- Java, JavaScript, XML, HTML, CSS, SQL, Python, C++, Visual Studio, Intellij, Microsoft Office Suite, DynamoDB, Jira, Gradle, Mobile Apps, Unit Testing, No SQL Databases.