

Incident Response Documentation Template

CC BY-NC-SA 4.0 Otter Tech LLC <sharp@otter.technology>

Incident response staff contact info:

Date:

Time:

Location of incident:

Before: Ask if they want to go to a quiet, private place
LASER

- **Listen** without judgment
- **Ask** clarifying questions
- **Seek** assistance or other resources
- **Ensure** everyone's safety
- **Report** or **Respond** to the incident

After: Thank reporter for reporting the incident

Is the incident on-going? If so, stop and contact additional responders.

Reported person's name or description:

Incident description and additional documentation:

Actions reporter has requested you take (do not prompt the reporter):

Reporter name & contact info:

Additional witness(es) contact info: