

SAHANA GHOSH

SENIOR ANALYST

CONTACT

+91 8050692037

sahanaghosh8@gmail.com

PROFILE

5 Years 7 Months Experience in Developing Web Portal with Coding, DEVOPS & MIDDLEWARE Technologies in Production Environment.

Resume Portal Code:

[GitHub URL for the Code](#)

Web View of the Portal:

[CodePen Web View of the Code Created By Sahana](#)

PROGRAMMING LANGUAGE

- SQL
- HTML
- CSS
- JAVA SCRIPT
- GOLANG (BASIC)

DEVOPS

- JENKINS
- DEVOPS ARCHITECTURE
- JIRA
- GIT / GITHUB
- SPLUNK
- HPOO

MIDDLEWARE

- WEBSHERE / JBOSS
- APACHE / TOMCAT

EXPERIENCE

WELLS FARGO

SENIOR ANALYST

Aug 2018 - Present

Designing Web Portal & Dealing with All Digital Payment Transactions stuck or failed and their remediations. Maintaining Banking App and Website Servers to provide 24/7 service. Monitoring Multiple tools, identifying the dollar impact, and resolving within SLA following SOPs. Working with multiple LOB's to find the Root Cause and provide resolutions. Be able to Lead and work with people in both technical and business.

IPSoft Global Services Pvt Ltd.

APPLICATION ADMINISTRATOR

Apr 2015 - July 2018

Client: MasterCard, Unilever Limited (ULL), Mesirow & Intercontinental Hotel Group & Moody's.

Expertise hands-on experience in end-to-end Continuous Integration & Continuous Deployment (CI/CD) Platform & services associated. Responsible for troubleshooting issues in Middleware Technologies and finding Root cause Analysis. Execute and Manage Change Request, performing deployment and making configuration changes. Troubleshooting exceptions and Incident issues in dev, stage, Pre-Prod, Prod & Post Prod environment.

- WEBLOGIC / WEBSEAL
- LINUX COMMANDS
- AUTOSYS JOBS

EDUCATION

BACHELOR OF TECHNOLOGY
2010-2014

SUPREME KNOWLEDGE
FOUNDATION GROUP OF
INSTITUTIONS:

APPLIED ELECTRONICS AND
INSTRUMENTATION
ENGINEERING WITH 8.06 CGPA

DreamLand School
2007-2010

INDIAN SCHOOL CERTIFICATE
(ISC): SCIENCE WITH 68%

INDIAN CERTIFICATE OF
SECONDARY EDUCATION (ICSE):
SCIENCE WITH 67%





INFOSYS

INTERN

Jan 2015 - Mar 2015

Brief Introductions and Trainings on JAVA Programming,
Relational Database Management System (RDBMS) & Networking.

OTHER SKILLS

-  APP DYNAMICS
-  F5 (LOAD BALANCER)
-  DYNATRACE
-  MQ VIEWER

REFERENCE

Ravi Dandi

Shift Lead- IPSOFT Global Services Pvt Ltd

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