Scott Gordon

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EDUCATION

University of Phoenix   **Sept 2015 - Sept 2020**

Bachelor of Science in Information Technology with an Advanced Software Developer Certificate

- Awards: Sigma Alpha Pi Honor Society, 3.76 GPA.
- Leadership: Accepted to The National Society of Leadership and Success.
- Relevant Coursework: Java Programming, Java Programming 1, Java Programming 2, .NET 1, .NET 2, C++ Programming 1, Data Programming Languages, Object-Oriented Scripting Language, Intro to Software Engineering, Information Systems Fundamentals, Algorithms and Logic for Computer Programming, Database Concepts, Advanced Database Architecture, Data Structures, Database Integration with Other Systems, Fundamentals of Networking, Fundamentals of Business Systems Development, Fundamentals of SSCP, Introduction to Cryptography, Cyber Domain, Intro to Information Assurance and Security, Infrastructure Administration, Web Design Fundamentals

RELEVANT WORK EXPERIENCE

System Builder & Developer   **Jan 2007 – Jan 2011**

Adroit Business Machines Founder & President   Leominster, MA

- Upgraded laptops and desktops, improving speed and performance by up to 200%.
- Installed appropriate security patches off hours increasing uptime to 99.99%.
- Configured new employee workstations software, hardware and peripherals in less than 2 hours.
- Identified hardware issues caused by component failures using approved diagnostic tools in under one hour.
- Installed over 100 motherboards, processors, and graphics cards in both new and used systems.
- Consulted with vendors to obtain replacement hardware or software and escalate more complex concerns.
- Heat-soaked components on high end systems to test for hardware failures 24-48 hrs.
- Explained technology-related details in user friendly terms to staff at all levels across the organization.
- Removed malware and viruses from laptops and desktop systems using various tools approx. 3-5 hrs.
- Created and maintained businesses' web site and ecommerce portal for system builds.
- Built custom PCs, servers and workstations with 100% customer satisfaction.
- Educated clients about computer safety and best practices to avoid reinfection from malware 90% of the time.
- Problem solved software related issues that were uncommon using Stack Overflow and creative thinking.
- Remote repaired approximately 10 systems for clients using Windows Remote Desktop.

ENTREPRENEURIAL & LEADERSHIP EXPERIENCE

Personal Trainer   **Apr 2011 – Present**

Gordon Fitness, Founder & President   Leominster, MA

- Counselled clients to achieve health and fitness goals with a better than 85% success rate.
- Managed client's information on a secure HIPAA compliant server with off-site backup and 99.99% uptime.
- Adopted S.M.A.R.T goal setting with all clients with around an 80% compliance rate.
- Grew customer base 10% per month through word-of-mouth referrals based on customer satisfaction.
- Dynamically transitioned from in-studio sessions to remote sessions through Skype with 0% client attrition.

OTHER

- **Technical Skills**: Python, Java, C#, C++, JavaScript, SQL, HTML5, CSS,
- **Microsoft Certifications**: Python, JavaScript, HTML & CSS, Programming, Database, Software Development
- **IBM Professional Certifications**: IBM Full Stack Cloud Developer, IBM Data Science Professional
- **Skills:** Data Science, Python Programming, Data Analysis, Pandas, Numpy, Ipython, Cloud Databases, RDBMS, SQL, Node.JS, Docker, Full Stack Developer, Cloud Native, Devops, IaaS PaaS SaaS, Hybrid Multicloud, Cloud Computing