



Volunteer Information

Manage user profile & account status



Nadir Hossain

Role: First Responder Volunteer

Status: Approved ●

User ID : #12334

Ban User

Active Location



Taltola Nur Jame Mosjid Nodul, Satarkul, Uttar Badda, 10:35 AM

Tracking: Active ●

Managed by ResQher Admin

Account Controls



Reset Password



View Contact List



Notification History



User Documents

Activity & Performance

Emergency Alert Opt-in



Incidents Responded: 5 (High-Risk)

Verification & Credentials

Verification Complete (3/4)

✓ Background Check

✓ Safety Training Completed





Victim Information

Manage user profile & account status



Fabiha Islam

Role: Victim

Status: Approved

User ID : #12354

Ban User

Safety Status



Taltola Nur Jame Mosjid Nodul, Satarkul, Uttar Badda, 10:35 AM

Tracking: Active with 3 Contacts

Account Controls

Reset Password

View Contact List

Notification History

User Documents

Recent Activity

SOS Trigger (2025-09-28, 6:00 AM)- Resolved

Safety Check-in Missed (2025-09-20, 9:00 AM)

New Contact Added





Incident History

All

Active

Resolved

Urgent

Resolved

Started: 6:00 AM

Fabiha

Cumilla, Daudkandi



Urgent

Started: 8:00 AM

Nur Jahan

Dhaka, Uttar Badda



Urgent

Started: 5:00 PM

Borsha

Narayanganj, Pathan Toli



Resolved

Started: 9:00 PM

Tasfia

Mirpur 11





Incident History

All

Active

Resolved

Urgent

Urgent

Started: 6:00 AM

Fabiha

📍 Cumilla, Daudkandi



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Nur Jahan

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Urgent

Started: 9:00 PM

Tasfia

📍 Mirpur 11





Incident History

All

Active

Resolved

Urgent

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Started: 6:00 AM

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Incident History

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Active

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Urgent

Started: 9:00 PM

Tasfia

📍 Mirpur 11





Victim Information

Manage user profile & account status



Fabiha Islam

Role: Victim

Status: Banned

User ID : #12354

Ban User

Account Banned





Victim Information

Manage user profile & account status



Fabiha Islam

Role: Victim

Status: Approved

User ID : #12354

Ban User

Safety Status



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New Contact Added





Reset Password

Create a new password for the user



Fabiha Islam

Role: Victim

Status: Approved

User ID : #12354

Initial Password Reset

Send Reset Link to User

A secure link sent to fabihaislam@gmail.com

Password Requirements

Minimum 8 characters

Strong

One uppercase letter must

Using number must

Using special character must

Account Security

Lock account for 24 Hours?



Last Changed: 2025-09-18





User Contact List

Manage User Three Emergency Contacts



Fabiha Islam

Role: Victim

Status: Approved

User ID : #12354

User contact

+880 188 888 8888

Call Contact

fabihaislam@gmail.com

Send Mail

Three Emergency Contacts

Marjia Islam

Verified

Mother

+880 155 555 5555

Call Contact

Gafur Islam

Verified

Father

+880 177 555 5555

Call Contact

Kabir Islam

Verified

Brother

+880 166 555 5555

Call Contact





Notification History



Log of alerts sent to user



Search by keyword or date

2025-09-20, 10:20 AM



SOS Triggered - Alert Sent to Contacts

Message

Delivered

2025-09-20, 10:20 AM



SOS Triggered - Alert Sent to Contacts

Message

Delivered

2025-09-20, 10:20 AM



SOS Triggered - Alert Sent to Contacts

Message

Failed

2025-09-10, 60:20 PM



Account: Password Reset Link

Message

Delivered





User Document

Manage User profile & Verification status



Fabiha Islam

Role: Victim

Status: Approved

User ID : #12354

User Documents

Send Verification Code

Verified

A verification code sent to fabihaislam@gmail.com

Verification status



National ID Card -Front.pdf

Verified

Uploaded: 2025-03-09 by System



National ID Card -Back.pdf

Verified

Uploaded: 2025-03-09 by System



Incident Doc.pdf

Action Required

Uploaded: 2025-03-09 by System



Student ID.pdf

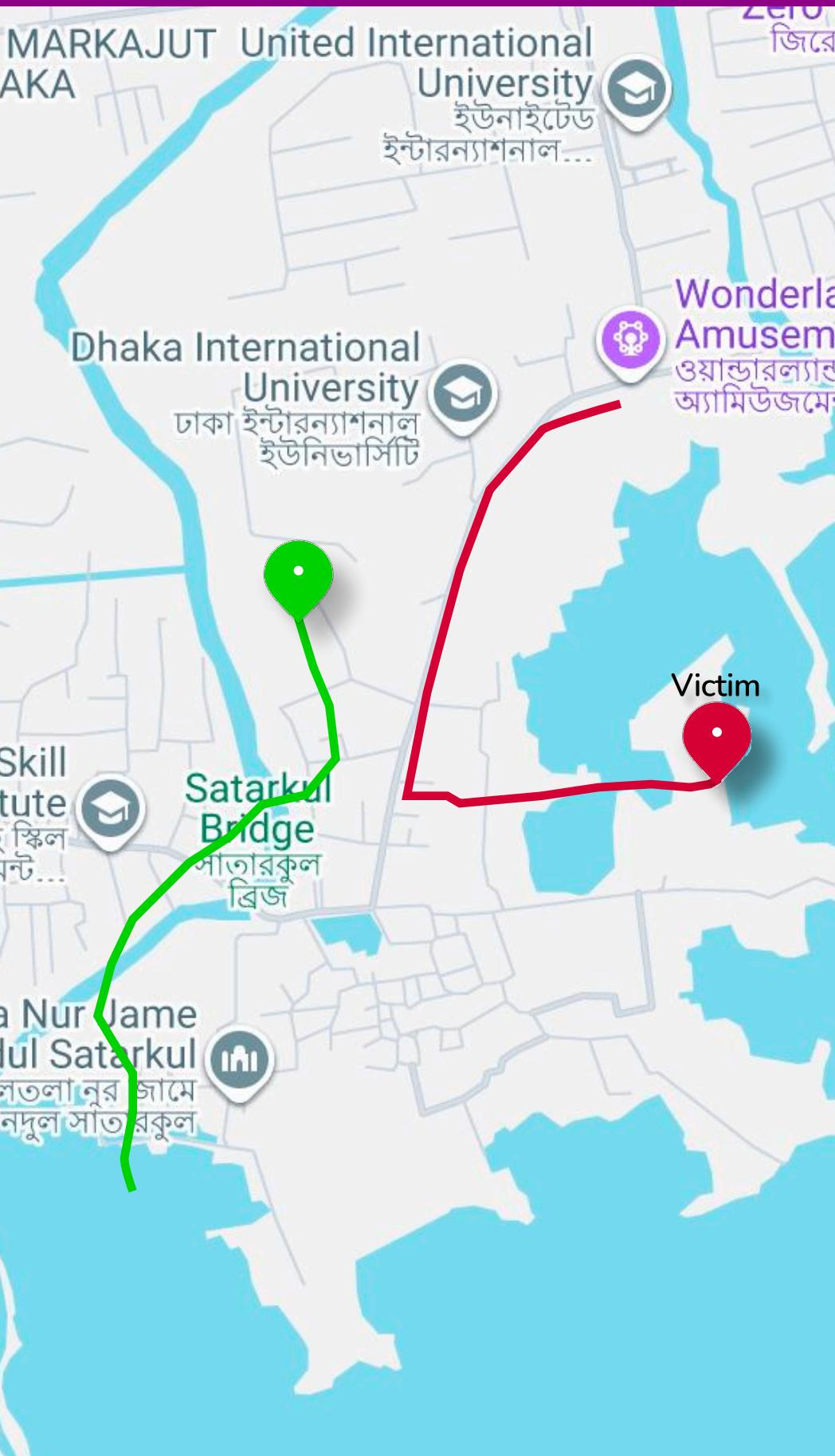
Pending

Uploaded: 2025-03-09 by System





Live Location





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Create a new password for the user



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Statistics

Key Performance Indicators

Total Incidents(Last 30 Days)

240

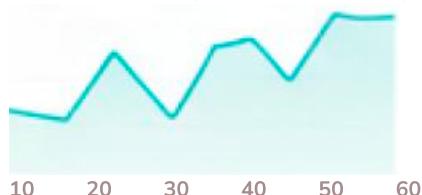
+12%

Active Users

(Daily Average)

20.3K

Active Users(Last 1 Week)

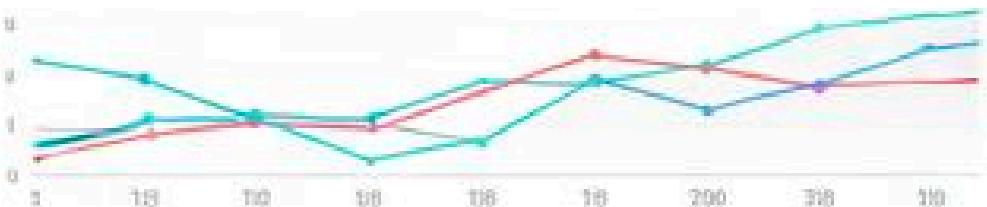


Incident Type Breakdown

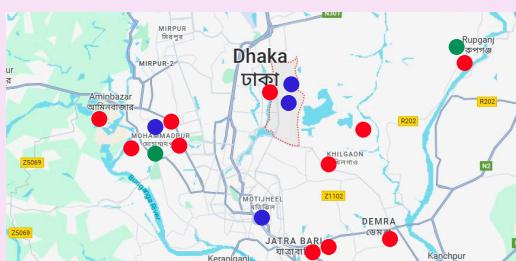


- 8% - In progress
- 20% - Urgent
- 60% - Resolved
- 12% - Active

Incident Trends (Past 30 Days)



Geographic Heat map (Live)



● SOS Alert

● Wellness Check
(by Volunteers)

● Wellness Check
(by Law-Enforce)

Volunteer Activity

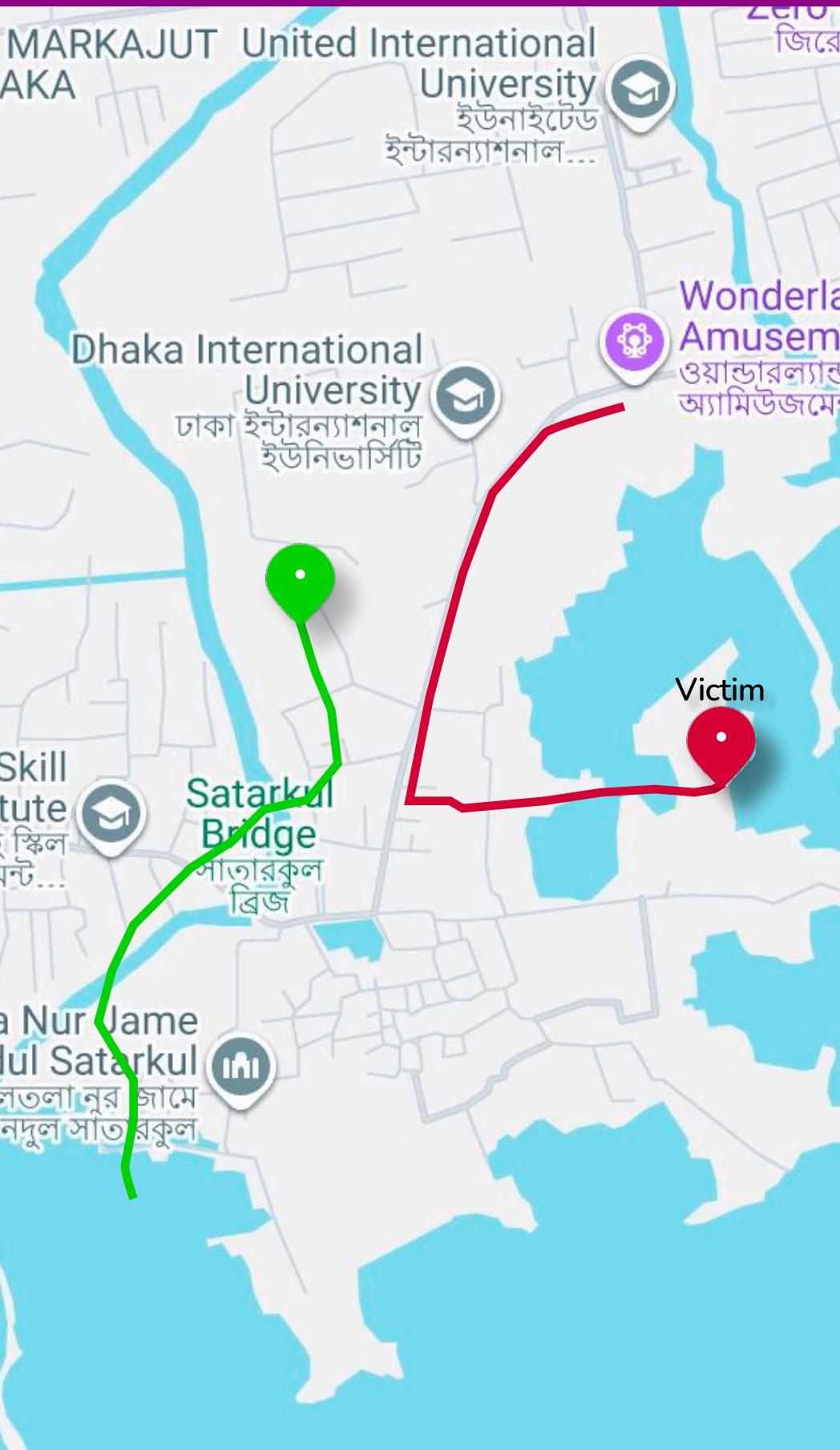
On-Duty Now: 245/400

62.5%





Live Location





User Management



Search users by role, status, lo...



All Users (45)



Victim (25)



Volunteers (8)



Law Enforce (12)



Rinto Saha

Volunteer • Approved



Oishi Nur Maisha

Victim • Approved



Anika Islam

Victim • Pending



Mansura Akhter

Law Enforce • Pending



Sheikh Hasina

Victim • Approved



Filter Accounts

Approved

Pending





User Management



Search users by role, status, lo...



All Users (45)



Victim (25)



Volunteers (8)



Law Enforce (12)



Bidyut Saha

Approved



Oishi Nur Maisha

Approved



Anika Islam

Pending



Yunus Khan

Pending



Sheikh Hasina

Approved



Filter Accounts

Approved

Pending





User Management



Search users by role, status, lo...



All Users (45)



Victim (25)



Volunteers (8)



Law Enforce (12)



Kuddus Bashar

Approved



Nadir Hossain

Approved



Maruf Ahmed

Pending



Yahia Amin

Pending



Nafiz Abdullah

Approved



Filter Accounts

Approved

Pending





User Management



Search users by role, status, lo...



All Users (45)



Victim (25)



Volunteers (8)



Law Enforce (12)



Abdul Aziz

Approved



Shahed Alam

Approved



Ankon Rozario

Pending



Mansura Akhter

Pending



Fardin Amin

Approved



Filter Accounts

✓ Approved

✗ Pending





User Management



Search users by role, status, lo...



All Users (45)



Victim (25)



Volunteers (8)



Law Enforce (12)



Rinto Saha

Volunteer • Approved



Oishi Nur Maisha

Victim • Approved



Anika Islam

Victim • Approved



Mansura Akhter

Law Enforce • Approved



Sheikh Hasina

Victim • Approved



Filter Accounts

✓ Approved

✗ Pending





User Management



Search users by role, status, lo...



All Users (45)



Victim (25)



Volunteers (8)



Law Enforce (12)



Rinto Saha

Volunteer • Pending



Oishi Nur Maisha

Victim • Pending



Anika Islam

Victim • Pending



Mansura Akhter

Law Enforce • Pending



Sheikh Hasina

Victim • Pending



Filter Accounts

✓ Approved

✗ Pending





ResQher

ADMIN LOGIN



Username



Password

[Forget Password?](#)

LOGIN



ResQher

Admin Dashboard

Welcome, Admin!



Live Incident



Statistics



54

Incident Histories



25

Total Victims



8

Total Volunteers



12

Law Enforcement

Recent Activity

See All



New Volunteer Registered



New Incident Started





User Management



Search users by role, status, lo...



All Users (45)



Victim (25)



Volunteers (8)



Law Enforce (12)



Bidyut Saha

Approved



Oishi Nur Maisha

Approved



Anika Islam

Pending



Yunus Khan

Pending



Sheikh Hasina

Approved



Filter Accounts

Approved

Pending





User Management



Search users by role, status, lo...



All Users (45)



Victim (25)



Volunteers (8)



Law Enforce (12)



Kuddus Bashar

Approved



Nadir Hossain

Approved



Maruf Ahmed

Pending



Yahia Amin

Pending



Nafiz Abdullah

Approved



Filter Accounts

Approved

Pending





User Management



Search users by role, status, lo...



All Users (45)



Victim (25)



Volunteers (8)



Law Enforce (12)



Abdul Aziz

Approved



Shahed Alam

Approved



Ankon Rozario

Pending



Mansura Akhter

Pending



Fardin Amin

Approved



Filter Accounts

Approved

Pending





User Information

Manage user profile & account status



Anika Islam

Role: Victim

Status: Pending



Approved

Cancel

Safety Status



Taltola Nur Jame Mosjid Nodul, Satarkul,
Uttar Badda, 10:35 AM

Tracking: Active with 3 Contacts

Account Controls



Reset Password



View Contact List



Notification History



User Documents

Recent Activity

- SOS Trigger (2025-09-28, 6:00 AM)- Resolved
- Safety Check-in Missed (2025-09-20, 9:00 AM)
- New Contact Added





Volunteer Information

Manage user profile & account status



Nadir Hossain

Role: First Res-ponder Volunteer

Status: Banned

User ID : #12334

Ban User

Account Banned





Volunteer Information

Manage user profile & account status



Nadir Hossain

Role: First Responder Volunteer

Status: Approved ●

User ID : #12334

Ban User

Active Location



Taltola Nur Jame Mosjid Nodul, Satarkul, Uttar Badda, 10:35 AM

Tracking: Active ●

Managed by ResQher Admin

Account Controls



Reset Password



View Contact List



Notification History



User Documents

Activity & Performance

Emergency Alert Opt-in



Incidents Responded: 5 (High-Risk)

Verification & Credentials

Verification Complete (3/4)

✓ Background Check

✓ Safety Training Completed





Reset Password

Create a new password for the user



Nadir Hossain

Role: First Res-ponder Volunteer

Status: Approved

User ID : #12334

Initial Password Reset

Send Reset Link to User

A secure link sent to fabihaislam@gmail.com

Password Requirements

Minimum 8 characters

Strong

One uppercase letter must

Using number must

Using special character must

Account Security

Lock account for 24 Hours?



Last Changed: 2025-09-18





User Contact List

Manage User Three Emergency Contacts



Nadir Hossain

Role: First Res-ponder Volunteer

Status: Approved

User ID : #12334

User contact

+880 188 888 8888

Call Contact

Message

nadirhossain@gmail.com

Send Mail

Three Emergency Contacts

Marjia Islam

Verified

Mother

+880 155 555 5555

Call Contact

Gafur Islam

Verified

Father

+880 177 555 5555

Call Contact

Kabir Islam

Verified

Brother

+880 166 555 5555

Call Contact





Notification History



Log of alerts sent to user



Search by keyword or date

2025-09-20, 10:20 AM



Sent when the victim's GPS changes significantly,
essential for tracking.

Message

Delivered

2025-09-20, 10:20 AM



The initial alert detailing the incident
location and victim's needs.

Message

Delivered

2025-09-20, 10:20 AM



Confirmation that the volunteer
acknowledged the assignment.

Message

Delivered

2025-09-10, 60:20 PM



The initial alert detailing the incident
location and victim's needs.

Message

Delivered





User Document

Manage User profile & Verification status



Nadir Hossain

Role:First Res-ponder Volunteer

Status: Approved

User ID : #12334

User Documents

Send Verification Code

Verified

A verification code sent to nadirhossain@gmail.com

Verification status



National ID Card -Front.pdf

Verified

Uploaded: 2025-03-09 by System



National ID Card -Back.pdf

Verified

Uploaded: 2025-03-09 by System



Incident Doc.pdf

Action Required

Uploaded: 2025-03-09 by System



Student ID.pdf

Pending

Uploaded: 2025-03-09 by System





Nadir Hossain

Active



Accepted Case #452. ETA 15 min.

Write a message...





User Management



Search users by role, status, lo...



All Users (45)



Victim (25)



Volunteers (8)



Law Enforce (12)



Bidyut Saha

Approved



Oishi Nur Maisha

Approved



Anika Islam

Pending



Yunus Khan

Pending



Sheikh Hasina

Approved



Filter Accounts

Approved

Pending





User Management



Search users by role, status, lo...



All Users (45)



Victim (25)



Volunteers (8)



Law Enforce (12)



Kuddus Bashar

Approved



Nadir Hossain

Approved



Maruf Ahmed

Pending



Yahia Amin

Pending



Nafiz Abdullah

Approved



Filter Accounts

Approved

Pending





User Management



Search users by role, status, lo...



All Users (45)



Victim (25)



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Approved



Shahed Alam

Approved



Ankon Rozario

Pending



Mansura Akhter

Pending



Fardin Amin

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Volunteer Information

Manage user profile & account status



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Taltola Nur Jame Mosjid Nodul, Satarkul, Uttar Badda, 10:35 AM

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Reset Password



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Create a new password for the user



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Initial Password Reset

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Minimum 8 characters

Strong

One uppercase letter must

Using number must

Using special character must

Account Security

Lock account for 24 Hours?



Last Changed: 2025-09-18





User Document

Manage User profile & Verification status



Nadir Hossain

Role:First Res-ponder Volunteer

Status: Approved

User ID : #12334

User Documents

Send Verification Code

Verified

A verification code sent to nadirhossain@gmail.com

Verification status



National ID Card -Front.pdf

Verified

Uploaded: 2025-03-09 by System



National ID Card -Back.pdf

Verified

Uploaded: 2025-03-09 by System



Incident Doc.pdf

Action Required

Uploaded: 2025-03-09 by System



Student ID.pdf

Pending

Uploaded: 2025-03-09 by System



Settings

-  Notification Preferences >
-  App Configuration >
-  Admin Roles/Permissions >
-  Security Controls >
-  Access Logs >



Settings

-  Notification Preferences >
-  App Configuration >
-  Admin Roles/Permissions >
-  Security Controls >
-  Access Logs >





Notification Preferences

Enable All Admin Alerts



CRITICAL INCIDENT ALERTS



New SOS Alert Triggered

Always On (Push, Email, SMS)



Repeated SOS from Single User



High Incident Volume

Alert after [5] incident/hour



USER & COMMUNITY ACTIVITY



New User Feedback/Report



Top Safety Tip Engagement



Activity Notification:

Daily Digest

Total Incidents Last 24 Hrs.



Settings

-  Notification Preferences >
-  App Configuration >
-  Admin Roles/Permissions >
-  Security Controls >
-  Access Logs >





App Configuration

General Settings



Enable New User Registration



Always On (Push, Email, SMS)

Safety Features



Location Sharing



Two Factor Authentication



Default SOS Message

1

Add New Safety Tip

Daily Digest

Integration

Google Map API



SMS Gateway



Sensitive Active



Stranger Danger



Emergency Contacts



Emergency Warning



Save Changes

Cancel



Settings

-  Notification Preferences >
-  App Configuration >
-  Admin Roles/Permissions > (highlighted)
-  Security Controls >
-  Access Logs >





Admin Roles & Permission

Manage Existing Roles

Add New Role



Super Admin



Admin

Edit Role: Incident Manager



View Incident Dashboard

Access User Data

Manage User Accounts

Edit App Configuration

Publish Safety Tips

Manage Admins

Save Changes

Cancel

Super Admin only



Settings

-  Notification Preferences >
-  App Configuration >
-  Admin Roles/Permissions >
-  Security Controls >
-  Access Logs >





Security Controls

Authentication & Access



Two-Factor Authentication
for admin logins



Bio-metric Login
User access



Login Activity Monitoring



Threat Detection



End-to-End Encryption
Data Randomization for Report



Abnormal Behavior Detection
Spam & Bot Protection



Settings

-  Notification Preferences >
-  App Configuration >
-  Admin Roles/Permissions >
-  Security Controls >
-  Access Logs >





Access Logs

Filter by User Role



Date Range



Search by Action or User ID

Time & Date

Actor & Action

Status

2024-10-26
10:30 pm

Admin Piyal
update
security policy

Success

2024-10-26
10:30 pm

User
support(ID:01
23)

Success

2024-10-26
10:30 pm

Content
Publish"New
safety Tips"

Pending

2024-10-26
10:30 pm

ID:286 SOS
Alert

Success

2024-10-26
10:30 pm

ID:3636 SOS
Alert

Success





Law Enforce Information

Manage user profile & account status



Baharul Alam, BPM

Role: Inspector General, Bangladesh Police

Status: Banned

User ID : #22222

Ban

Account Banned





Law Enforce Information

Manage user profile & account status



Baharul Alam, BPM

Role: Inspector General, Bangladesh Police

Status: Approved

User ID : #22222

Ban

Message Officer

Active Incident Management

Incident #2025-09-28 Taltola Nur Jame Mosjid Nodul, Satarkul, Uttar Badda, 12:35 PM

On-going

Incident #2025-09-28 School Safety, 10:35 AM

Monitoring

Account Controls



Reset Password



View Contact List



Notification History



User Documents

System Access & Audit

Emergency Alert Opt-in



Emergency Access Enable View Audit Logs



Verification & Credentials

Verification Complete (4/4)

Background Check

Official Document





Reset Password

Create a new password for the user



Baharul Alam, BPM

Role: Inspector General, Bangladesh Police

Status: Approved

User ID : #2222

Initial Password Reset

Send Reset Link to User

A secure link sent to ig@police.gov.bd

Password Requirements

Minimum 8 characters

Strong

One uppercase letter must

Using number must

Using special character must

Account Security

Lock account for 24 Hours?



Last Changed: 2025-09-18





User Contact List

Manage User Three Emergency Contacts



Baharul Alam, BPM

Role: Inspector General, Bangladesh Police

Status: Approved

User ID : #12334

User contact

+880 188 888 8888

Call Contact

Message

ig@police.gov.bd

Send Mail

Personal/Emergency Contacts /Direct Contact

Duty Mobile Phone

Verified

The primary agency-issued mobile number used for operations.

(555) 555-0199

Call Contact

Emergency Contact 1

Verified

Assistant

+880 177 555 5555

Call Contact

Personal Phone

Verified

The officer's personal cell phone (viewable by high-level admin only).

+880 166 555 5555

Call Contact





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Verification status



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Action Required

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Police ID.pdf

Pending

Uploaded: 2025-03-09 by System





Baharul Alam

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Manage Existing Roles



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Admin

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View Incident Dashboard



Access User Data



Manage User Accounts



Publish Safety Tips



Save Changes

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for admin logins



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User access



Login Activity Monitoring



Threat Detection



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Spam & Bot Protection





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Baharul Alam, BPM

Role: Inspector General, Bangladesh Police

Status: Approved

User ID : #22222

Ban

Message Officer

Active Incident Management

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On-going

Incident #2025-09-28 School Safety, 10:35 AM

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Uploaded: 2025-03-09 by System



National ID Card -Back.pdf

Verified

Uploaded: 2025-03-09 by System



Incident Doc.pdf

Action Required

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Police ID.pdf

Pending

Uploaded: 2025-03-09 by System





Law Enforce Information

Manage user profile & account status



Baharul Alam, BPM

Role: Inspector General, Bangladesh Police

Status: Approved

User ID : #22222

Ban

Message Officer

Active Incident Management

Incident #2025-09-28 Taltola Nur Jame Mosjid Nodul, Satarkul, Uttar Badda, 12:35 PM

On-going

Incident #2025-09-28 School Safety, 10:35 AM

Monitoring

Account Controls



Reset Password



View Contact List



Notification History



User Documents

System Access & Audit

Emergency Alert Opt-in



Emergency Access Enable View Audit Logs



Verification & Credentials

Verification Complete (4/4)

Background Check

Official Document





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