

# SAHABAN NAYAK

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## PROFESSIONAL SUMMARY

- Over 5 years of specialized experience in Middleware Architecture, primarily focusing on WebSphere Application Administration, and a total of 7 years in the IT industry.
- Hands-on experience in administering WebSphere Application Server 7.x/8.x/9.x, JBOSS, Tomcat on various platforms such as AIX and Linux.
- Involved in Production & Non-Production Application Support, including Deployment, Testing, Release, and troubleshooting.
- Performed DevOps tasks like Build, Deploy, and Test using tools like Jenkins, Maven, Ansible, Git-lab, and Urban Code Deployment.
- Strong working knowledge of UNIX Shell Scripting, used for administration, maintenance, and troubleshooting.

*Multifaceted middleware administrator with expertise in:*

WebSphere Application Server 7.x/8.x/9.x - Jboss, Apache/Tomcat, IIS, IHS - IBM DataPower - Mulesoft, IIB, MQ  
Unix Shell Scripting, Python - Git, Git-lab - UCD, Jenkins - Ansible - Jira & Confluence - Dynatrace & Appdynamics, ELK & Splunk

## EXPERIENCE

### CONSULTANT – INFRASTRUCTURE MANAGEMENT

July 2024 - Present

Infosys, Pune

- Worked as a part of Platform Operation team for a prominent US client in hospitality domain.
- Responsible for day to day trouble shooting and health monitoring of middleware infrastructure.
- Supporting wide range of tools and technologies including Jboss, Tomcat, Apache, Jahia, Mulesoft, IIB, Splunk etc.
- Planned and coordinated monthly and quarterly patching activity.
- Joined incident bridges to solve P2 and Production incidents.

### SENIOR SOFTWARE ENGINEER

Nov 2021 – July 2023

HSBC Software Development India, Pune

- Worked as a DevOps Engineer and end to end support for HSBCNet banking Applications.
- Managed all DevOps related tasks for 6 non-Production environment on day to day basis.
- Was responsible for smooth deployments in Production environment for every major release (quarterly), monthly & adhoc releases.
- Used various tools like Jenkins, GIT, RTC, G3, Nexus, Sonar & Maven with secondary tools like Service Now, AppDynamics, Confluence, Jira etc to keep the build-deploy-test cycle running smoothly.
- Implemented CI/CD process for non-production environment with zero downtime deployment.
- Automated code build & deployments, DB script deployment via jenkins.
- Automated the health checks and other housekeeping tasks with the help of shell scripts.
- Managed various patching (OS/Security/Server) activities.

### SENIOR ADMINISTRATOR

Dec 2016 – Oct 2021

Wipro Ltd, Pune

- Worked as L2/L3 admin for WebSphere Application Server ND (9.x/8.x/7.x) and IBM Datapower.
- Worked on monitoring application and server logs WebSphere Application Server, Plugins, HTTP Server and Apache servers.
- Monitored the JVM performance by WebSphere Heap Size, garbage collection, Thread pools and JDBC Pools and took required action to mitigate system downtime.

- Actively participated in troubleshooting of WAS by enabling tracing and analysing logs like Installation logs, JVM logs, native logs, plug-in logs, HTTP logs, service logs and FFDC logs.
- Worked as a point of contact for all the certificate related tasks in Datapower, F5.
- Configured SSL, Plug-in Security; Created/Renewed certificates.
- Successfully executed multiple production deployment of application along with post deployment troubleshooting and support.
- Configured Data Source, Queue, Activation Specification, Q-Manager.
- Involved in Creating and Managing the Nodes, Application Server's and Clusters.
- Installed and configured of Wily, Dynatrace agent to monitor JVM health and alerts like CPU & Memory utilization.
- Created automation scripts with Shell Scripts for Health-Check and Proactive Housekeeping of the environment.
- From December 2016 to June 2018, I worked as a Service Desk Associate, configured monitoring tools like Nimsoft and SevOne, and provided L1 level support in Autosys Batch Support.

## EDUCATION

### POST-GRADUATION

Nov 2020

Birla Institute of Technology and Science, Pilani

- MTech in Computing Systems and infrastructure (Correspondence) | CGPA 7.19

### GRADUATION

Apr 2016

Khallikote Autonomous College, Berhampur

- Bachelor of Computer Application | CGPA 7.25 (65%)

## ADDITIONAL INFORMATION

- Languages: English, Hindi & Odia
- Personal Interests: Reading Manga, Trying FOSS apps for Linux and trying various Linux Distros, Immature Photography.