Sahaib Singh

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Profile

A 25 year-young pro-ace player you'll need, who's an experienced Product & Graphic Designer, recently a professional expect on product support. With a demonstrated history of working in the corporate transportation industry and Logistics IT Company.

Personality

Personality Type - "The Campaigner" (ENFP-A)
(I take this test ever 3-6 months)

Experience

Freightify Solutions India PVT. LTD. | Nov 2021 - Present
- Tech Support, Debugging technical issue - Nov 2021 - Nov 2022
- Tech and Product Support, Nov 2023 - Present

My role includes, Assisting and guiding the Help desk team and as being a direct reporting to CTO, I assist and overlook internal technical improvements such as monitoring customer usage, preparing an creating various monitory reports.

I also assist and overlook the internal product that is used for Tech operations.

Crayons Communications | 3 Months
- Freelance **Graphic Designer** - Apr 2021 - Jun 2021 (3 months)

Commutec: Next Gen Smart Mobility | Sep 2016 - Sep 2021

- **Brand Marketing & Social Communication** - 2019 - Present (2 years 7 months +)

- **Product Management - 2018 - Present (3 years 7 months +)**

- HR, Admin & IT Asset Management - 2017 - Present (4 years 7 months +)

- **Product Designing** - 2018 - Present (3 years 7 months +)

- **Graphic Designing & Branding** - 2017 - Present (4 years 7 months +)

- Implementation Engineer - 2016 - Present (5 years 7 months +)

- Quality Assurance & Customer Support - 2018 - Present (3 years 7 months +)

Work folio

Switch to Pro-folio for detailed work theory.

Skills

Skilled in following areas and tools over the span of 7 years.

Data Analysis
SQL
MongoQuery
Google BigQuery
Google Looker Studio
MetaBase
Mixpanel

Cloud
AWS

Support
Zoho Desk
Userback
Fullstory

Graphic Designing
Adobe Illustrator
Adobe Photoshop

Prototyping
Figma
Adobe XD
Sketch
Balsamiq

Video Editing
Final Cut Pro

Documenting
Microsoft Suite
Google Suite

Education

Bachelor of computer science, Computer Science - 2017 - 2018
Institute of Distance Education and Open Learning

Bachelor's degree, Computer Science - 2015 - 2017
Mumbai University Mumbai