

# Sahaib Singh

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## Profile

27-year-old tech generalist with 8+ years forging solutions at the intersection of product, design, and systems. Ex-Commute logo creator (still in use), Freightify crisis fixer, and self-taught builder of logistics tools like Portsindex. Cut response times 30%, shipped SaaS with 85% adoption—thrive in chaos, deliver under pressure. Analytical (INTP-A), adaptive, here to solve real problems—strategic, customer-first, not chase titles.

## Experience

**Freightify Solutions India PVT. LTD.** | Nov 2021 – Present

*Solutions Engineer (Promoted Nov 2023)*

Debugged 50+ monthly issues—24-hour TAT, kept production alive during 3-week security overhaul (2 hrs sleep/day).

Built analytics dashboards (Mixpanel/SQL)—slashed response time 30%, CTO's go-to fix.

Streamlined ops with AWS/Google Looker Studio—reporting accuracy up 20%.

Crafted internal tools (e.g., IPindex, DNS-index)—saved team hours in crisis.

**Commute: Next Gen Smart Mobility** | Sep 2016 – Sep 2021

*Multidisciplinary Lead*

Launched 3 SaaS tools—85% user adoption in 6 months, logistics tech game-changer.

Designed logo + visual identity—40% engagement spike YOY, still their brand in 2025.

Ran IT ops (\$500K+ assets), HR, QA—15+ client projects, zero downtime.

**Freelance & Projects** | 2021 – Present

Built Portsindex (logistics tool), Polirizer (Chrome extension)—live at [\[work.sahaibsingh.com\]](http://work.sahaibsingh.com).

Delivered 20+ brand assets (logos, infographics) for Crayons Communications, Apr-Jun 2021.

## **Skills**

Skilled in following areas and tools over the span of 8 years.

### **Tech:**

SQL, MongoDB, Mixpanel, AWS (EC2, S3), Vercel, Zoho Desk, Freshdesk

### **Design & Product:**

Figma, Adobe Suite, UI/UX (10+ prototypes shipped)

### **Leadership:**

Cross-functional chaos-taming, Agile docs, customer-first builds

## **Education**

### **B.Sc. Computer Science**

Mumbai University (2015-2017) + Distance Ed (Graduating 2025)

Self-taught 8+ years—degree's just paper; my work's the proof.

## **Portfolio**

[\[work.sahaibsingh.com\]](http://work.sahaibsingh.com)—[Portsindex](#), [Polarizer](#), [IPindex](#), Potion Path (WIP). See it live.