

Surapureddy Sri Rama Sai Sahana

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EDUCATION

Clemson University, Clemson, SC

Master of Science in Computer Science

May 2024 (Expected)

3.83/4

CERTIFICATIONS

Salesforce Certified Platform Developer II, Salesforce Certified Administrator, Salesforce Certified Platform Developer 1

WORK EXPERIENCE

Graduate Teaching Assistant, Clemson University

Aug 2022 - Present

- Led instruction for 90+ students in Data Structures and Algorithms, employing GradeScope to craft C++ projects, code backend solutions, and design 80+ test cases for evaluation.

Senior Analyst and Developer, Cardinal Health

Nov 2021 - Jul 2022

- Spearheaded the implementation of Apttus CLM, revolutionizing contract management, slashing documentation work by 95%.
- Conducted in-depth analysis of cross-functional teams legacy contracts, introduced technical solutions using JavaScript, Apex.
- Optimized user experience by 30% with streamlining workflows, page layouts, approval process, email alerts, security rules.
- Collaborated with non-technical stakeholders, optimizing CLM operations and driving a 5% increase in ROI.
- Orchestrated data migration strategy using Gearset, seamlessly integrating DocuSign with Apttus CLM, accelerating contract processing by 70% through electronic signatures.
- Managed the ServiceNow tool, orchestrating 200+ user stories and bug tracking, showcasing mastery in agile methodologies, scrum, Software development life cycle, testing and sprint techniques.
- Executed end-to-end data loading for over 10,000 sets of data in the production environment using data loader, change sets.

Salesforce DevOps Engineer, Philips

Jul 2019 - Nov 2021

- Spearheaded Salesforce implementation with CI/CD and agile methodologies, reducing lead conversion time by 20%.
- Led Apttus CPQ platform configuration, optimizing opportunities, quotes, orders, and end-to-end leads-to-cash processes.
- Implemented SOAP and REST API, streamlining system integration and data exchange for on-schedule project delivery.
- Identified system gaps, providing solutions that increased operations efficiency by 15% and introduced validation rules.
- Deployed look-up tables and price rules for intricate pricing structures across 20 countries, enhancing pricing efficiency.
- Established a collaborative framework for AppExchange software development with a Technical Architect and project manager, leading to enhanced efficiency and seamless integration of Sales and Service cloud platforms.
- Guided Sales rep cross-functional teams support during product delivery, UI, unit testing, automated testing, troubleshooting issues, managed ongoing sandbox refresh and Batch Apex for bulk data operations, handling up to 50k records.
- Exhibited expertise in advanced Salesforce CRM tools, CLI, DevOps, Force.com, including Apex, Lightning components (LWC, AURA), Visualforce pages, classes, Triggers, Controllers, objects, enhanced data handling with JavaScript, JSON, SOQL, SOSL, workflow.

AWS Change Coordinator Intern Philips

Aug 2018 - Jun 2019

- Launched custom Salesforce Lightning dashboard with Einstein Analytics, cutting meeting preparation time by 30%.
- Enabled real-time data synchronization between AWS and Salesforce every 5 days in collaboration with SAP stakeholders.
- Directed weekly change management dashboard monitoring, orchestrated meetings with 12 teams business owners to evaluate Hosting and Storage team request progress, business objectives, business processes.

PERSONAL PROJECTS

Note Management Website

Jan 2023 - Apr 2023

- Engineered a user-friendly Note Management Website using LWC, Aura, Salesforce Sites, optimizing performance with Lightning Web Runtime (LWR), and seamlessly integrating Salesforce APIs for secure external note management.

Online Hotel Reservation System

May 2023 - Jul 2023

- Developed Web-based hotel reservation application that facilitates users to view and select 4 modes of the accommodation by using HTML.
- Incorporated features like user authentication, room booking, availability using Python, Flask-Login, SQL to store and retrieve data, create user input forms.

Mystery Word Puzzle

Aug 2023 - Nov 2023

- Designed an immersive mystery puzzle game application with 5 themes, featuring mouse animations, theme customization leveraging HTML, CSS, and JavaScript.
- Created interactive 2D word board using JavaScript, jQuery, that allows users to select words through mouse clicks, revealing mysteries, and animated popups upon puzzle resolution.

TECHNICAL SKILLS

Languages: Python, C++, Java, Apex, JSON, HTML, CSS, JavaScript, PHP, Linux

Database: MySQL, DBMS, SOQL, SOSL, PostgreSQL, Amazon RDS, Data Modeling, Data Analysis

Others: R Studio, Visual studio, GitHub, Data loader, Gearset, Power BI, Tableau, Jenkins, AWS EC2, S3, Flask, Jira, IDE, Excel