

# SAHAR UNNISA

QA Analyst (Manual & Automation)

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📍 Brossard, Quebec

## WORK EXPERIENCE

### QA Automation Analyst

DocuSign

July 2021 - present

Montreal, QC

- Reduced regression cycle by 20% (1 human day) for the last three releases.
- Increased test automation coverage by 15% by automating frequently used user flows.
- Test automated most test cases of the modules: Manage and Reports.
- Reviewing the failed test scripts and fixing them or reporting a bug.
- Contributing to mobile test automation using Appium.
- Performed mobile manual testing on Android and iOS devices on BrowserStack.
- Provided early feed back to the developers before the feature implementation is completed.
- Progressed from "avoiding conflicts" to "resolving them", with the team.
- Reviewing manual test cases and converting selected test cases to Automation.
- Preparing QA estimations for potential upcoming projects/Epics.
- Contributing to defect triage meetings by evaluating and proposing priority of the defects.
- Participating in sprint meetings and coordinating with the team for timely deliverables.

### QA Automation Analyst

Recurring

Jan 2018 - June 2020

Montreal, QC

- Automated Invoices, Activity and Services modules and reduced manual regression cycle.
- Wrote automated test scripts using Java, Selenium WebDriver, TestNG and maven.
- Convinced team to have test automation and showcased the value by POC.
- Testing new software builds as they published into QA environments.
- Created and executed SQL queries, for data verification, on MySQL database.
- Executing Smoke, Regression automated and manual test suites.
- Following up with team and closing Jira tickets that are assigned to me.
- Updated test cases and documents based on the CR (Change Requests) of the functionality.

### QA Analyst

Walgreens, Cognizant

Jan 2016 - Aug 2017

Chennai, India

- Developed test scenarios, test cases and documented in XL Sheet.
- Executed scenarios for payment part of the application.
- Silo owner for modules - Billing, Reminders and Reports for every regression.
- Tested end-points (APIs) with POSTMAN and validated response and error codes.
- Used JIRA tool for bug tracking, reporting and sprint defect management.
- Performed Build accept testing, Functional testing and UI testing.
- Participated in scrum meetings and provided inputs to functional enhancements and impacts.
- To setup QA environment, Imported clinical billing data and customer data.
- Interacted with developers to better understand the functionalities and to resolve issues.
- Coordinated with onshore (Dallas, Texas) team for timely finishing tasks.

## PROFILE SNAPSHOT

- 5 years experience as Software QA Analyst.
- Experienced in manual and test automation.
- Always open to learn and implement.
- Experience in working startup environment and in Enterprise environments.

## ACHIEVEMENTS

- Learned mobile test automation on the project and contributed in increasing test automation coverage.
- Converted TDD based test automation framework into BDD.
- Worked on bigger QA group environment and contributed to QA group initiations.

## SKILLS SUMMARY

### Test Automation:

- Core Java, JavaScript
- Selenium WebDriver 4, Appium
- TestNG, Cucumber, Gharkin
- Maven, Gradle
- POSTMAN, Newman, Swagger
- WDIO, Jasmine, Chai,
- Sauce Labs, BrowserStack
- GitHub, Jenkins

### Manual QA Skills:

- JIRA, Confluence, TestRail
- Reporting Bug, Test Estimation
- Test data preparation
- Maintaining test cases
- Performing Regression, Sanity.

### Environment Skills:

- Linux, Mac and Windows
- SQL, MySQL, HeidiSQL
- HTML, CSS
- JSON, AWS

## EDUCATION

- Masters in Computer applications  
Anna university, TN, India | 2010 - 2013
- Diploma in Mobile Application Development  
(Discontinued)  
MCIT, Montreal | June 2019 - Nov 2019

Thank you!