Sahar Tzipory

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- > Experienced and skilled in the Tech world, experienced with solving complicated problems and working with variety of interfaces.
- Improving of existing processes and implement them in the system, experience in developing and applying solutions and new procedures while keeping minimal treatment time, experienced working with private, business and VIP customers.
- Fast learner, professional, hardworking, organized and knowing to work in cooperation in a team and as solo.

Hands on Experience

<u>2023- PP&C Specialist in Ametrine Technologies inc.:</u> Develop and maintain project schedules, budgets, and resource plans. Prepare regular reports, highlighting project status, milestones, and variances. Creating and Updating Bom for new and old Products. Participate in routine experiments of new products. Being in charge of different warehouses and materials down to every single one.

<u>2019-2022 – Noc Operator (Operation of HFC Cables) In HOT:</u> Monitoring and Responsible for the national network's infrastructure of HOT, Identifying and finding solutions for various faults. Connecting and coordinating many interfaces and units in the field to solve complicated problems. Working with a few of 3rd party sources and navigating each one to the root of the problem it needs to fix.

<u>2017-2019 – Escape Rooms Handler:</u> Working in 2 separate escape rooms as a handler. Responsible for welcoming and escorting any group through the escape room, helping them have the best experience. In addition help in coordinating appointments for customers.

<u>2016-2017 – Guard and Medic in a traveling agency "Dovdevan" (Cherry):</u> Working with a variety of groups from kids to elders, including 2 Birthright Trips (American Jews).

2014-2016 – Working as a Security Guard for Israel Railways.

Education

Student for Industrial Engineering in Rupin 3rd Year (after 2 full years of Software Engineering in the Technion), Full Matriculation Certificate with Physics, Technology and Robotics as Majors.

Military Service

<u>2011-2014 – Fighter, Commander, Staff Sargent in Field Intelligence Corps:</u> Commanding a team of fighters on the field, dealing with many unknown situations, Working with classified materials. Responsible for gear and discipline of a big platoon.

Full Software Control: OFFICE | CRM | Remedy | Netcool | Priority

Languages: Hebrew: Native Language | English: Professional