

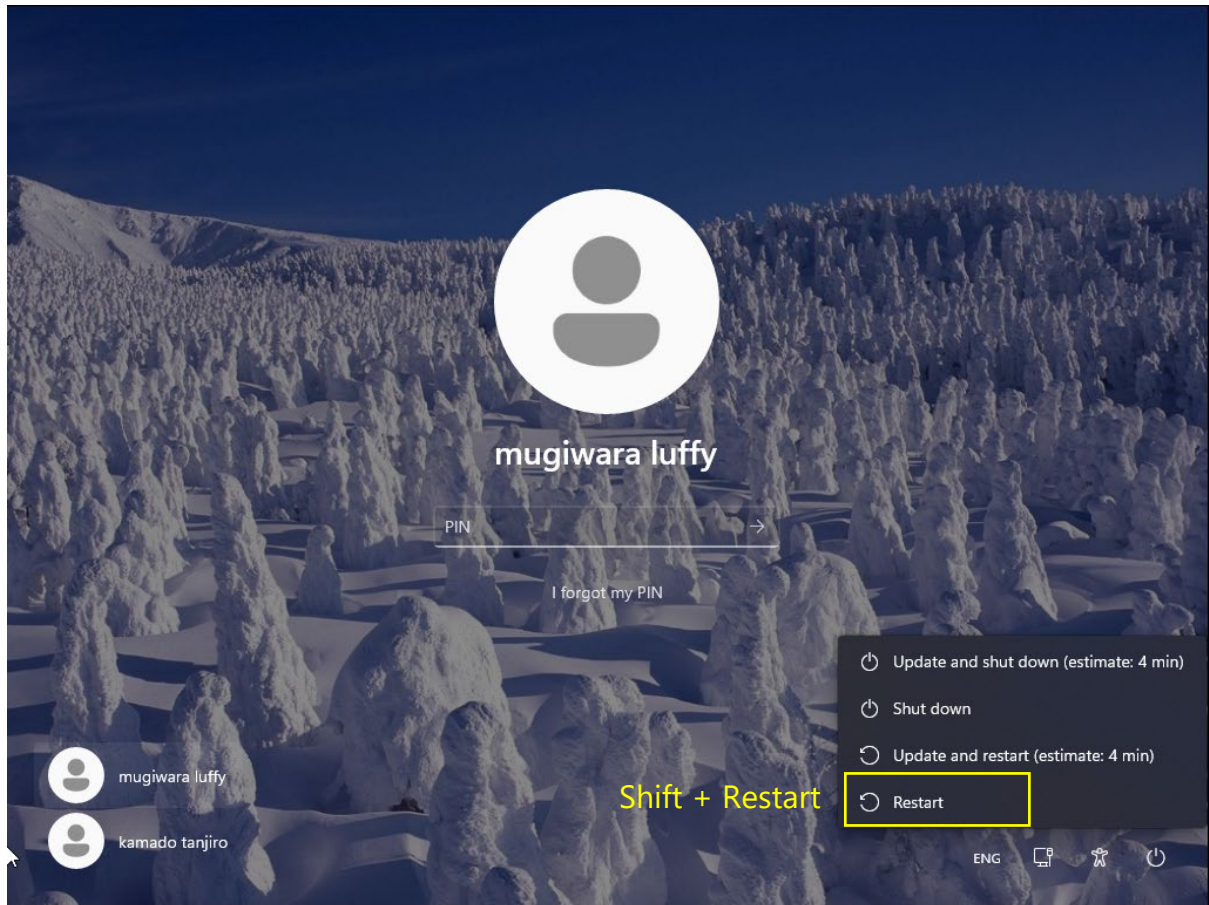
# Reset Windows 11 Password Using Command Prompt

\*\*\*\*\* this guide is to reset local account only.

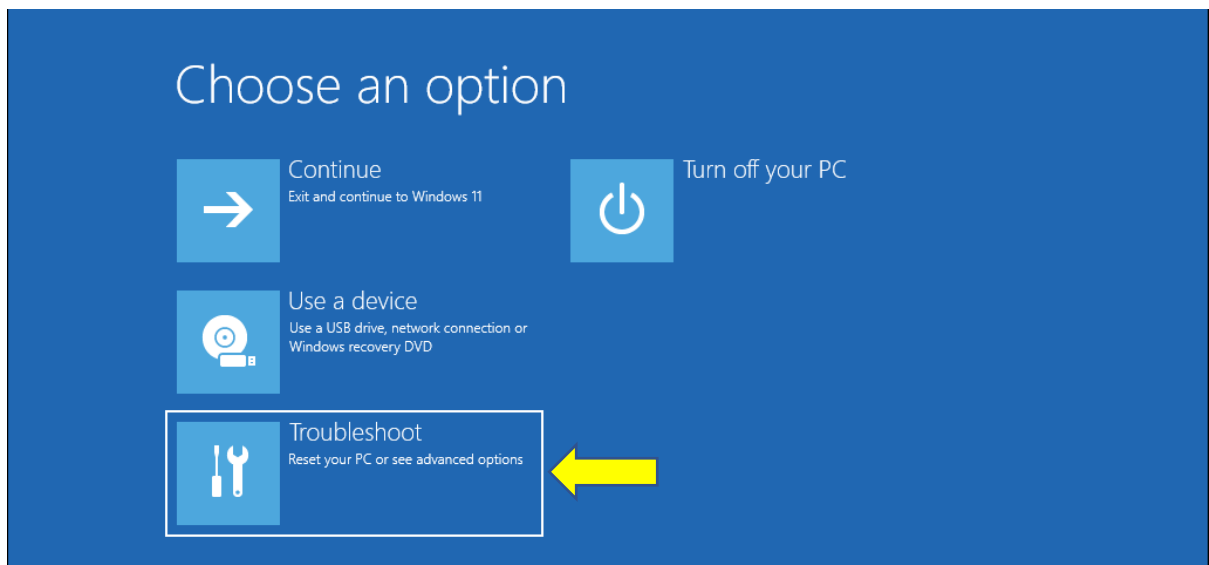
If the account is administrator type for example a Microsoft account, then you no need do this step, just simply reset password using Microsoft account.\*\*\*

## Step 1: Boot Windows 11 to Command Prompt.

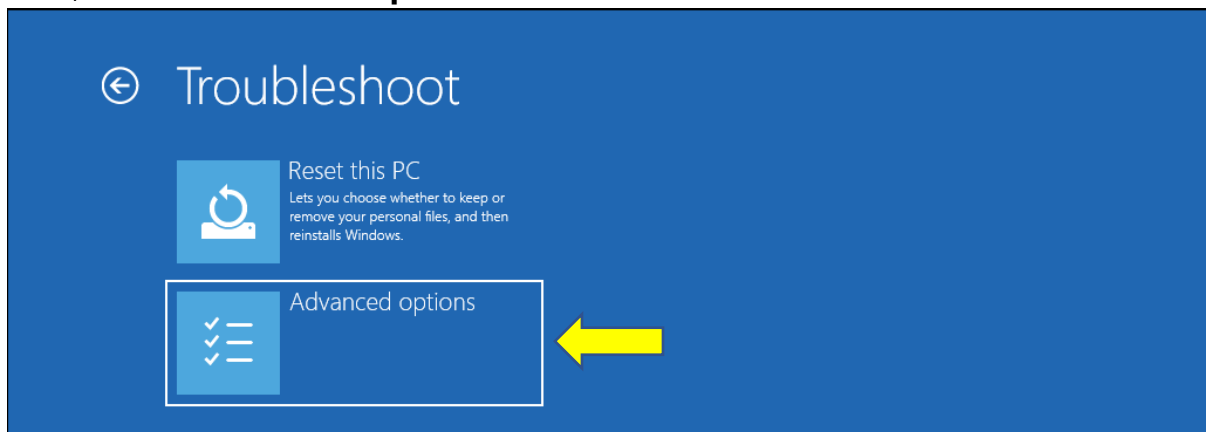
Go to your Windows 11 login screen and click the Power button in the lower right corner. Then click Restart while holding the 'Shift' key on the keyboard.



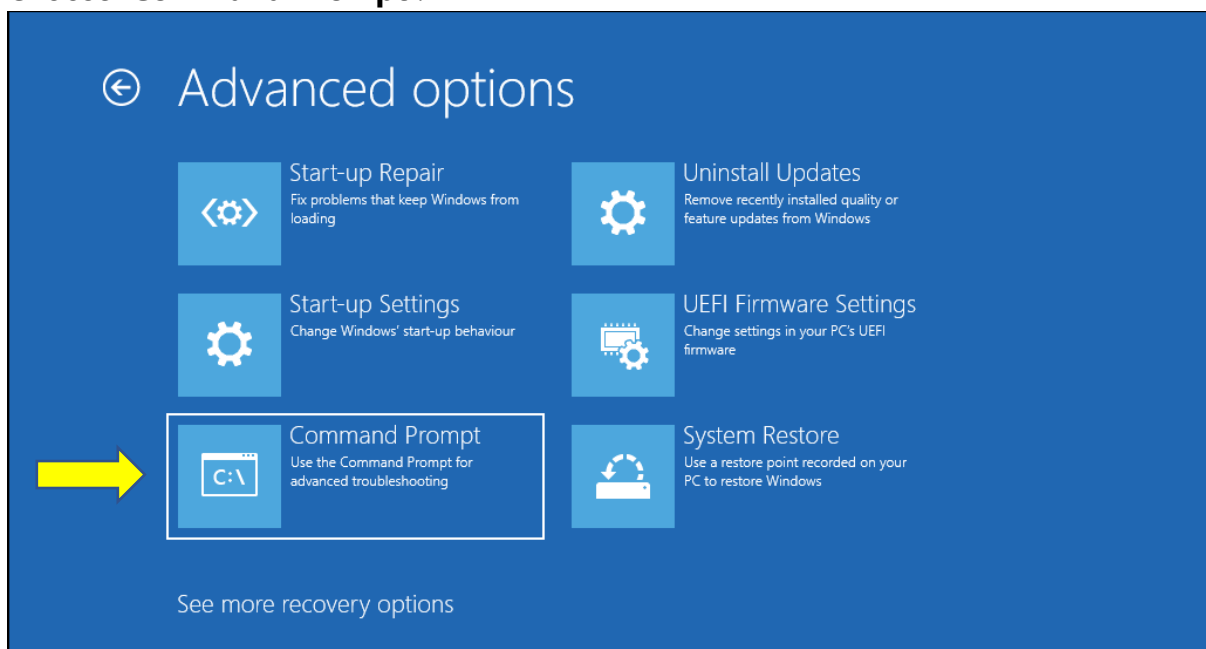
Next, your PC will boot into the Windows recovery mode, choose '**Troubleshoot**'.



Next, choose '**Advanced Options**'.

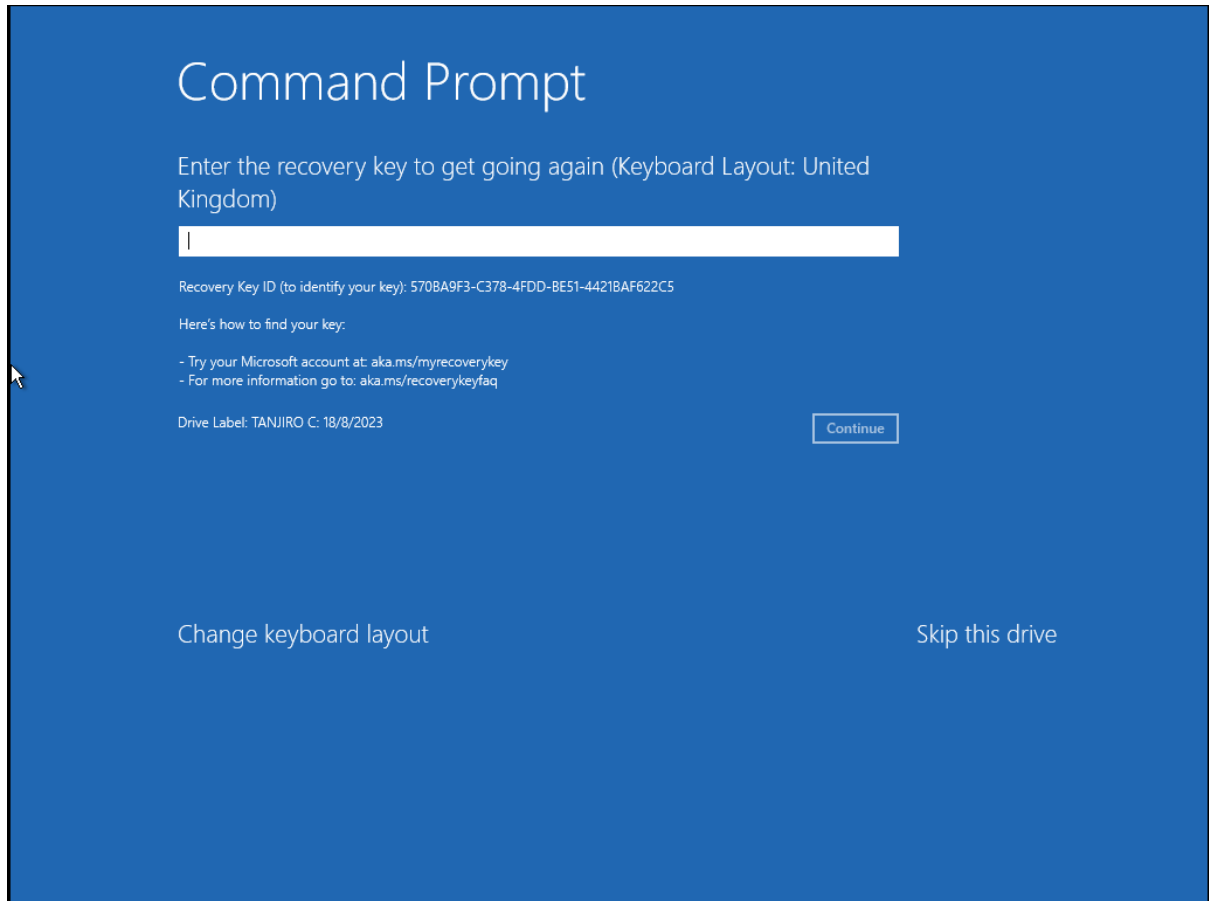


Choose '**Command Prompt**'.



If you meet this page after choose '**Command Prompt**', that's mean the drive is locked by **Bitlocker**. Then you have to get the **recovery key** first before continue to reset.

Otherwise, skip this step to **Step 2**.



The image shows a blue Windows recovery screen titled "Command Prompt". It prompts the user to "Enter the recovery key to get going again (Keyboard Layout: United Kingdom)". There is a white text input field with a cursor. Below the input field, the "Recovery Key ID" is displayed as "570BA9F3-C378-4FDD-BE51-4421BAF622C5". A link "Here's how to find your key:" is provided, followed by two bullet points: "- Try your Microsoft account at: [aka.ms/myrecoverykey](\"http://aka.ms/myrecoverykey\")" and "- For more information go to: [aka.ms/recoverykeyfaq](\"http://aka.ms/recoverykeyfaq\")". The "Drive Label" is shown as "TANJIRO C: 18/8/2023". A "Continue" button is located on the right side. At the bottom, there are two links: "Change keyboard layout" and "Skip this drive".

Command Prompt

Enter the recovery key to get going again (Keyboard Layout: United Kingdom)

Recovery Key ID (to identify your key): 570BA9F3-C378-4FDD-BE51-4421BAF622C5

Here's how to find your key:

- Try your Microsoft account at: [aka.ms/myrecoverykey](http://aka.ms/myrecoverykey)
- For more information go to: [aka.ms/recoverykeyfaq](http://aka.ms/recoverykeyfaq)

Drive Label: TANJIRO C: 18/8/2023

Continue

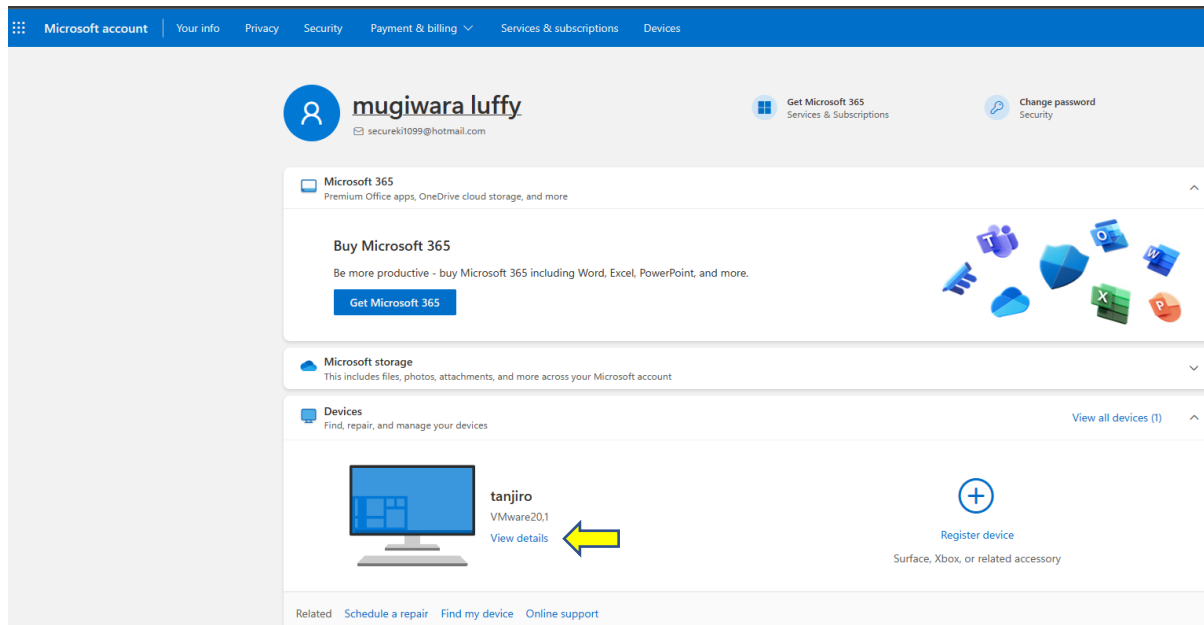
Change keyboard layout

Skip this drive

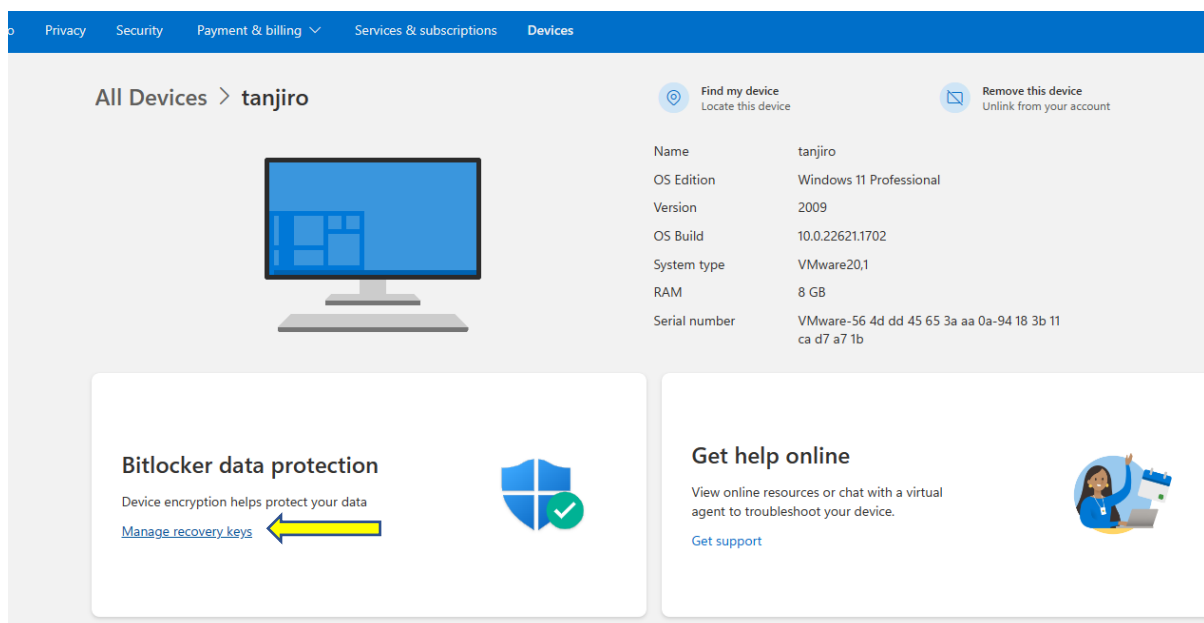
The administrator account can be using from **Microsoft Account** or **Active Directory**. So this guide will show from Microsoft Account.

Login to Microsoft account on any device.

Click '**View details**'



Click '**Manage recovery keys**'



## Get the **recovery keys**.

### BitLocker recovery keys

Device Name	Key ID	Recovery Key	Drive	Key upload date	
TANJIRO	570BA9F3	118613-526790-111067-493592-167299-544225-678777-704517	OSV	18/08/2023	<a href="#">Delete</a>

Fill in this box to unlock the drive.

# Command Prompt

Enter the recovery key to get going again (Keyboard Layout: United Kingdom)

Recovery Key ID (to identify your key): C235BCDA-F8E9-4732-A88B-3A522257B2F5

Here's how to find your key:

- Try your Microsoft account at: [aka.ms/myrecoverykey](https://aka.ms/myrecoverykey)
- For more information go to: [aka.ms/recoverykeyfaq](https://aka.ms/recoverykeyfaq)

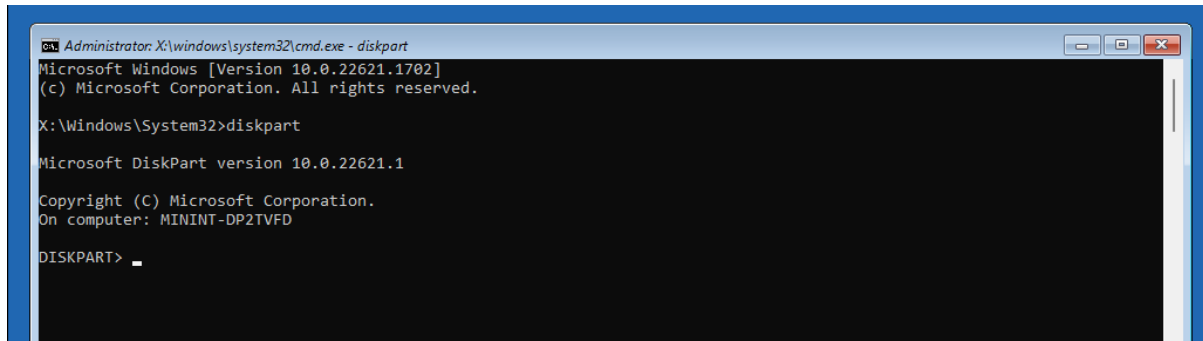
Drive Label: TANJIRO C: 18/8/2023

[Continue](#)

[Change keyboard layout](#) [Skip this drive](#)

## Step 2: Replace the utilman.exe with cmd.exe

In the **Command Prompt** window, type **diskpart** and press Enter to launch the Diskpart tool.



```
Administrator: X:\windows\system32\cmd.exe - diskpart
Microsoft Windows [Version 10.0.22621.1702]
(c) Microsoft Corporation. All rights reserved.

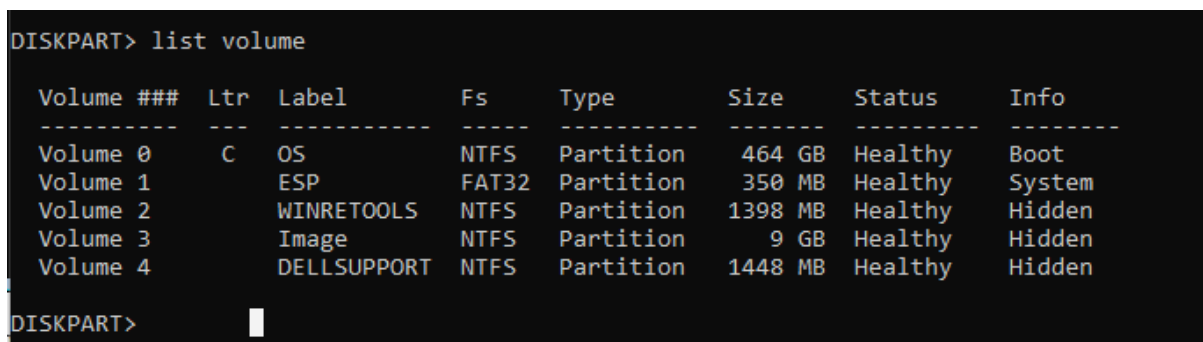
X:\Windows\System32>diskpart

Microsoft DiskPart version 10.0.22621.1

Copyright (C) Microsoft Corporation.
On computer: MININT-DP2TVFD

DISKPART> _
```

Type **list volume** and press Enter to list all volumes on your computer. Then determine the drive letter of the OS drive where your Windows 11 is installed according to the volume size or volume label. Mostly the letter is **C** and there is **Boot** under the **Info**.

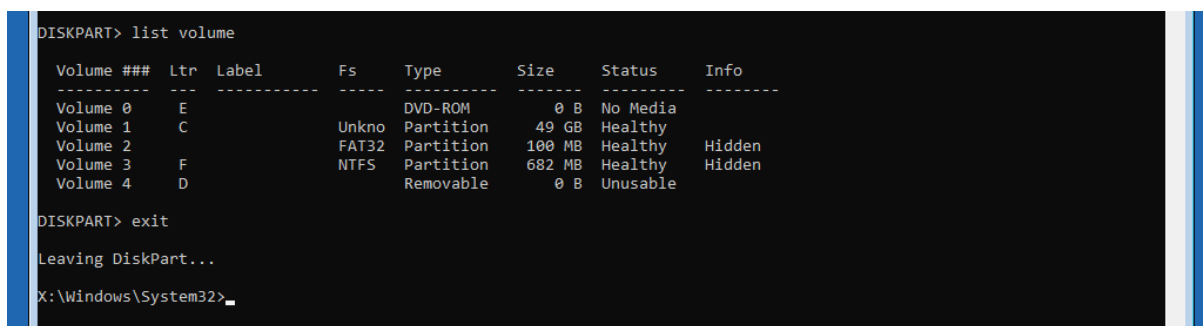


```
DISKPART> list volume

Volume ###  Ltr  Label          Fs      Type        Size      Status       Info
-----
Volume 0      C   OS             NTFS     Partition   464 GB     Healthy      Boot
Volume 1             ESP            FAT32     Partition   350 MB     Healthy      System
Volume 2             WINRETOOLS     NTFS     Partition   1398 MB     Healthy      Hidden
Volume 3             Image          NTFS     Partition    9 GB       Healthy      Hidden
Volume 4             DELL SUPPORT    NTFS     Partition  1448 MB     Healthy      Hidden

DISKPART> _
```

Once you have determined your OS drive letter, type **exit** and press Enter to exit the DiskPart tool.



```
DISKPART> list volume

Volume ###  Ltr  Label          Fs      Type        Size      Status       Info
-----
Volume 0      E   DVD-ROM        0 B      DVD-ROM     0 B       No Media
Volume 1      C           Unkno          Partition   49 GB       Healthy
Volume 2      C           FAT32          Partition  100 MB       Healthy      Hidden
Volume 3      F           NTFS           Partition   682 MB       Healthy      Hidden
Volume 4      D           Removable      0 B       Unusable

DISKPART> exit

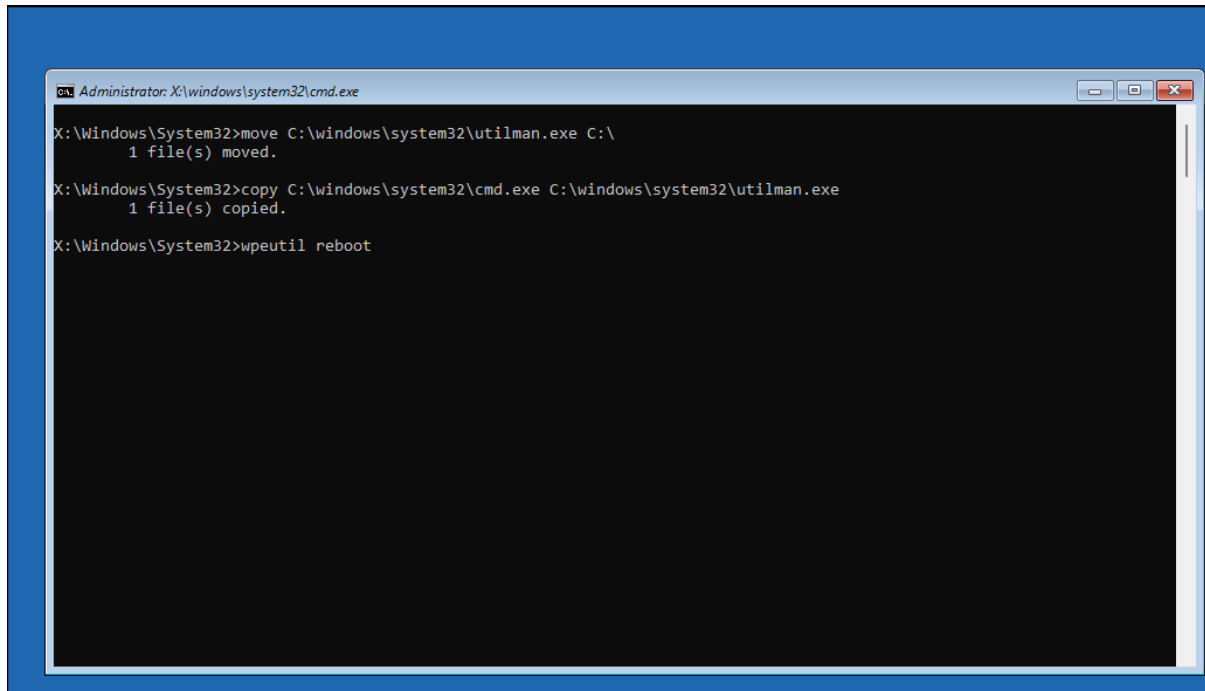
Leaving DiskPart...

X:\Windows\System32> _
```

Type **move C:\windows\system32\utilman.exe C:\** and press Enter to move the utilman.exe file to the root directory of your OS drive for backup.

Type **copy C:\windows\system32\cmd.exe C:\windows\system32\utilman.exe** and press Enter.

Type **wpeutil reboot** and press Enter to restart your computer to Windows 11.

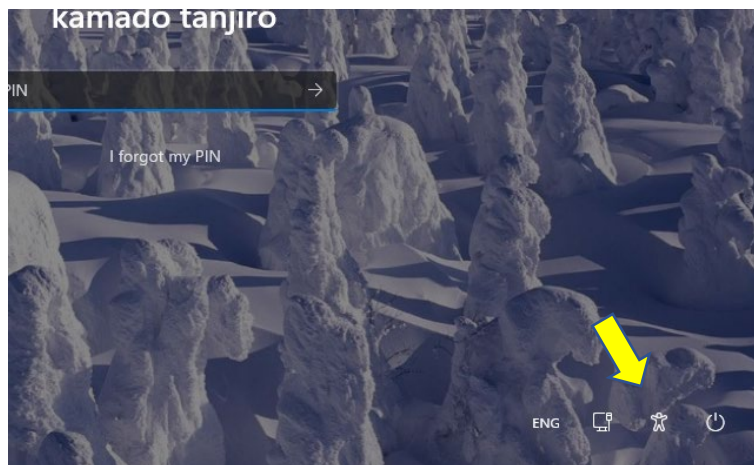


```
Administrator: X:\windows\system32\cmd.exe
X:\Windows\System32>move C:\windows\system32\utilman.exe C:\
1 file(s) moved.
X:\Windows\System32>copy C:\windows\system32\cmd.exe C:\windows\system32\utilman.exe
1 file(s) copied.
X:\Windows\System32>wpeutil reboot
```

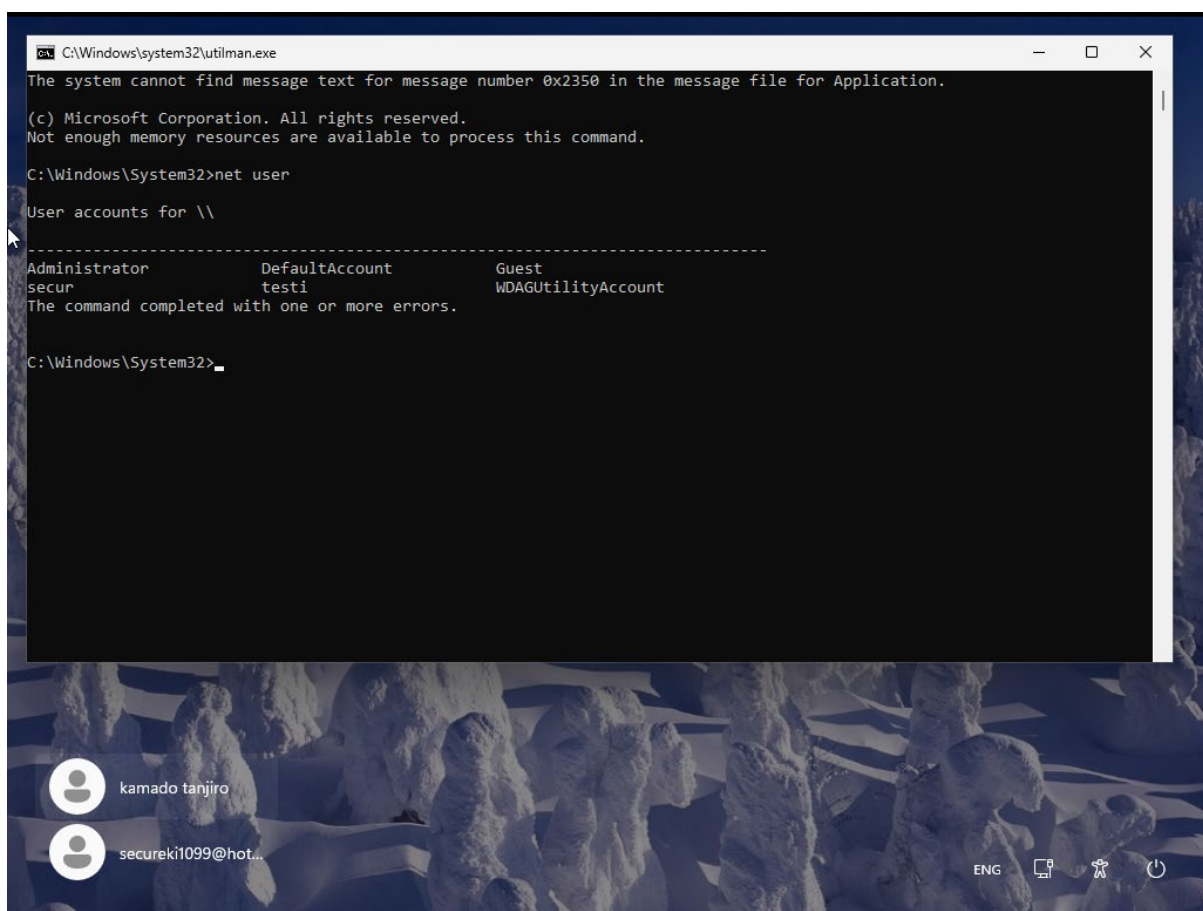


### Step 3: Reset Windows 11 password using Command Prompt

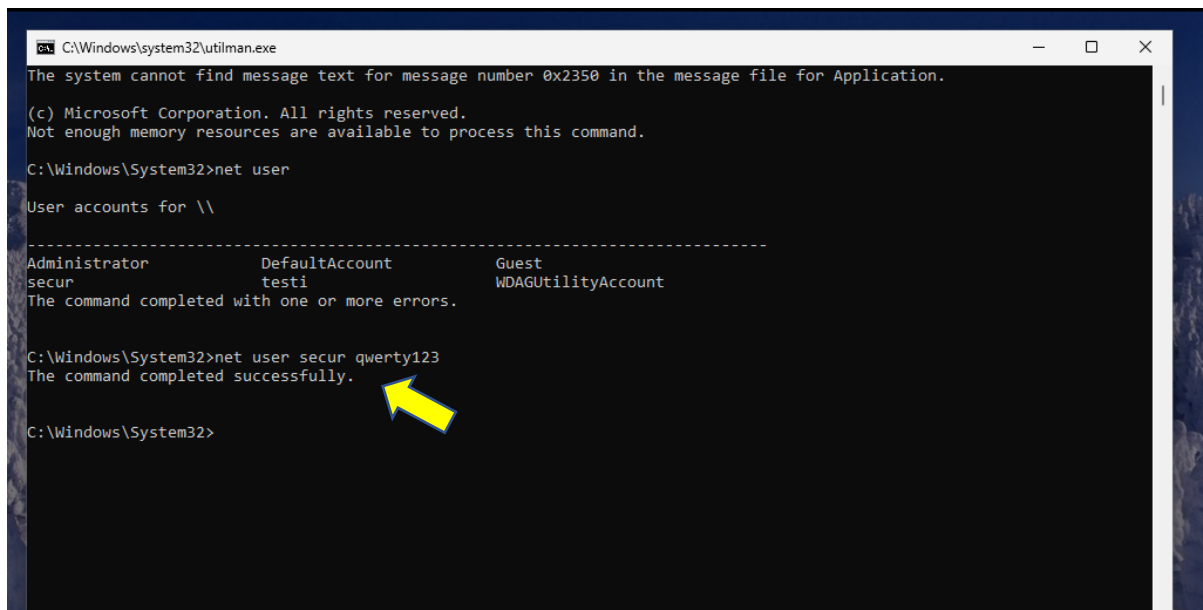
When you get to the Windows 11 login screen, click the Accessibility button (human icon) in the lower right corner. This will bring up a Command Prompt window.



In the Command Prompt window, type **net user** to list the user existed.



In the Command Prompt window, type , for example, **net user "secur" 123456**, and then press Enter to reset your Windows 11 password.



```
C:\Windows\system32\utilman.exe
The system cannot find message text for message number 0x2350 in the message file for Application.

(c) Microsoft Corporation. All rights reserved.
Not enough memory resources are available to process this command.

C:\Windows\System32>net user

User accounts for \\

-----
Administrator      DefaultAccount      Guest
secur               testi               WDAGUtilityAccount
The command completed with one or more errors.

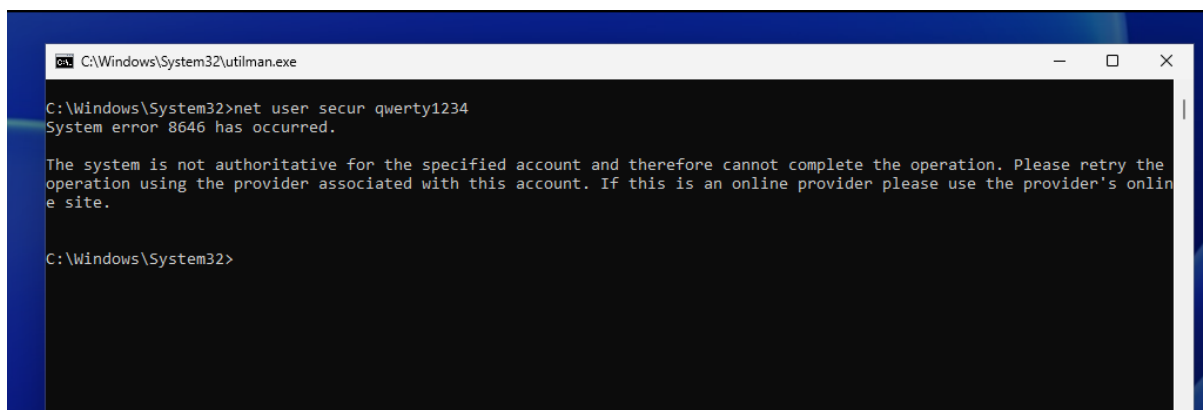
C:\Windows\System32>net user secur qwerty123
The command completed successfully.

C:\Windows\System32>
```

A yellow arrow points to the line "The command completed successfully." in the screenshot.

Some user's password cannot be change (Image below) because the account is linked to administrator account like Microsoft account.

**So for this case, just skip all above step , just reset from the website then you can login back.**



```
C:\Windows\System32>net user secur qwerty1234
System error 8646 has occurred.

The system is not authoritative for the specified account and therefore cannot complete the operation. Please retry the
operation using the provider associated with this account. If this is an online provider please use the provider's online
site.

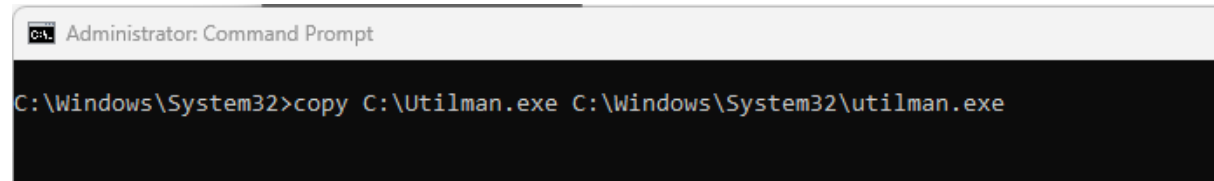
C:\Windows\System32>
```

## Step 4: Put back the utilman.exe

To do that, first sign in to your Windows 11 and open the Command Prompt as administrator.

In Command Prompt,

type copy **C:\utilman.exe C:\windows\system32\utilman.exe** and press Enter.  
Type Yes and press Enter.



```
C:\Windows\System32>copy C:\Utilman.exe C:\Windows\System32\utilman.exe
```