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For any queries regarding our products or services, call on **9727633633**. Our efficient customer service agents are available to help you round the clock.

Write to us

For Feedback/suggestions write to us at ccare@gtpl.net

Nodal Officers

In addition to the dedicated call centre network in place, GTPL has nominated nodal officers for redressal of grievances of those subscribers who are not satisfied with the redressal at the call centre level. Such subscribers can contact the nodal officers citing the docket number issued by the call centre anytime from Monday-Friday (Working days only), between 10 AM to 7 PM.

State	Name	Telephone No.	E-mail	Address
Gujarat	Bhavesh Berva	079-25626476. Ext: 325	nodalofficer.guj@gtpl.net	2nd Floor, Sahajanand Shopping Centre, Opp Swaminarayan Temple, Shahibaug, Ahmedabad-380004
Maharashtra	Prashant Challani	7757846666	nodalofficer.mah@gtpl.net	S.No 15, Samrath Park Soc, Opp Abhinav School, Anand Nagar, Singhad Rd, Pune-411051 Landline:020-24357131/32 Ext:20
Bihar	Manish Raj	8102921550	nodalofficer.bih@gtpl.net	Shanti Niketan House No-1090,Holding No-552/349, Circle No-06, Fraser Road,Patna-800001
Jharkhand	Neetin Sharma	9386858468	nodalofficer.jkd@gtpl.net	Shanti Niketan House No-1090,Holding No-552/349, Circle No-06, Fraser Road,Patna-800001
Madhya Pradesh	Bhavesh Berva	079-25626476. Ext: 325	nodalofficer.mp@gtpl.net	2nd Floor, Sahajanand Shopping Centre, Opp Swaminarayan Temple, Shahibaug, Ahmedabad-380004
Andhra Pradesh	J.Sudhakar	0891-2510756,2714445	nodalofficer.ap@gtpl.net	VAJI COMMUNICATIONS PVT. LTD. Door no.2-30-26, second floor, Main Road, Sector – 7, MVP Colony Visakhapatnam-530017 (AP)

Appellate Authority

Subscribers who are not satisfied with the response of nodal officers. Such subscribers can contact our Appellate Authority for redressal of their grievances.

Name: Mr. Chintan Dudhia

Contact Number: 079-25626476. Ext: 337

Email Address: appellateauthority.guj@gtpl.net