

Chatbot

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Chatbot through RASA

Introduction:

A chatbot is an application that can initiate and continue a conversation using auditory and/or textual methods as a human would do. A chatbot can be either a simple rule-based engine or an intelligent application leveraging Natural Language Understanding (Contextual AI bots).

1.1 Uses

Customer support

Frequently Asked Questions

Addressing Grievances

Appointment Booking

Automation of routine tasks

Address a query

Prerequisites

The prerequisites for developing and understanding a chatbot using Rasa are:

Python 3.6/3.7

For windows - Microsoft VC++ Compiler

Installation

You can install Rasa Open Source using pip (requires Python 3.6, 3.7 or 3.8).

pip3 install rasa

You can create a new project by running:

rasa init

If environment is not setup:

Ubuntu

1. **Conda** - install anaconda(https://docs.conda.io/projects/conda/en/4.6.0/_downloads/52a95608c49671267e40c689e0bc00ca/conda-cheatsheet.pdf)
 - a. Create virtual environment - where name is name of your environment
 - i. `conda create --name py35 python=3.5`
 - b. Start the environment - `conda activate <name>`
 - c. Install rasa - `pip install rasa`
 - d. Create a new project by `rasa init`
2. **Venv**
 - a. Rasa Till date just support Python 3.6. So install Python 3.6 in your Local computer
 - b. `virtualenv --python=python3.6 <name of the env>`
 - c. `cd <name of env>`

d. `source bin/activate`

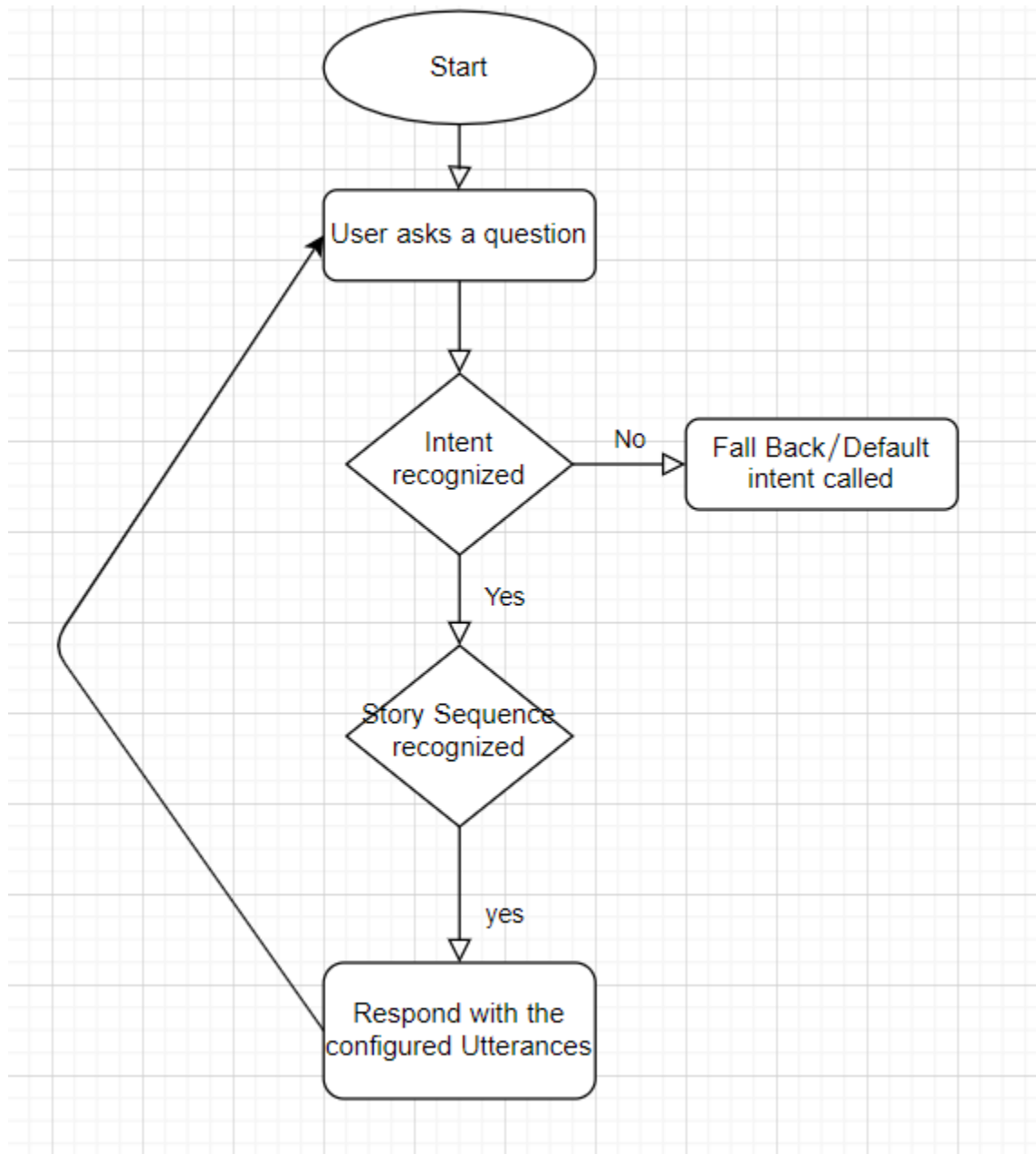
For all the subsequent actions choose Y(for training the model etc).

1. Your Virtual environment is ready. For further you can refer rasa cheat sheet- <https://rasa.com/docs/rasa/command-line-interface>

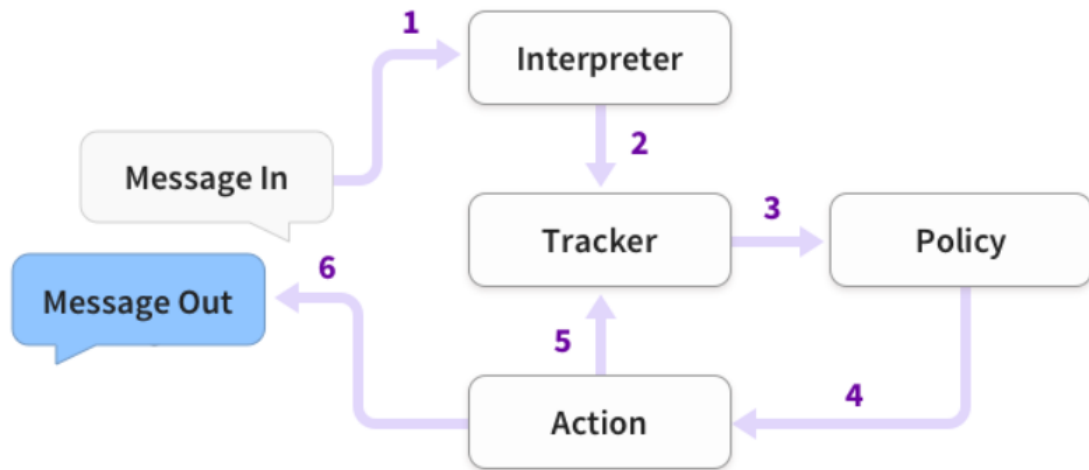
The Problem Statement

The goal here is to build a Contextual bot which can answer queries related to boats.

The application flow



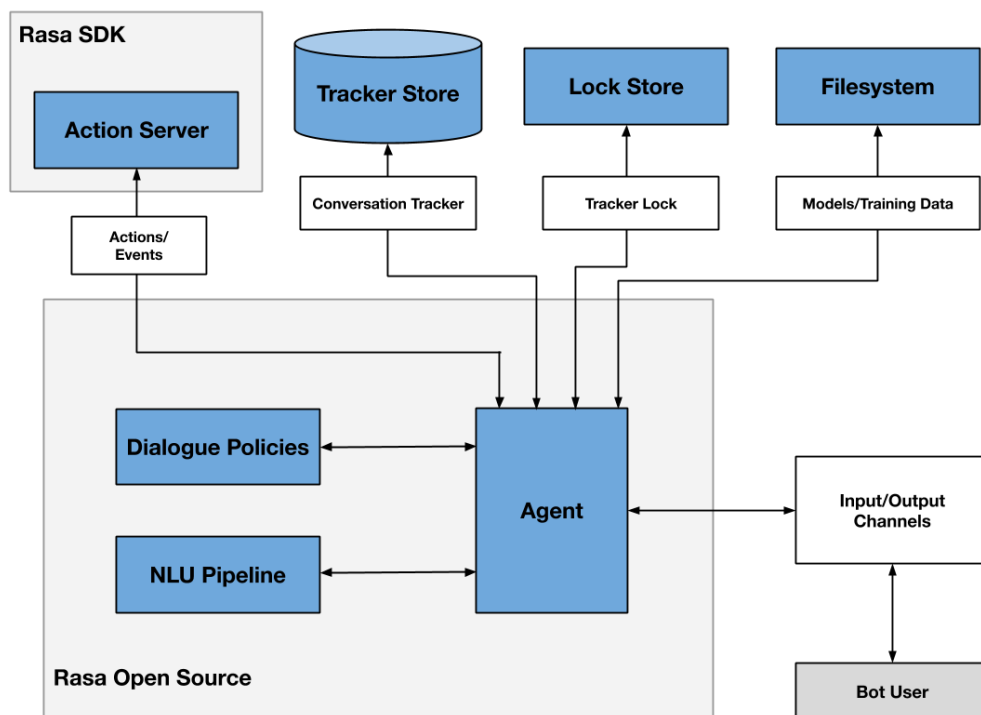
1. **Rasa Architecture Overview**
 - a. Overview of working



The steps are:

- i. The message is received and passed to an *Interpreter*, which converts it into a dictionary including the original text, the intent, and any entities that were found. This part is handled by NLU.
- ii. The *Tracker* is the object which keeps track of conversation state. It receives the info that a new message has come in.
- iii. The policy receives the current state of the tracker.
- iv. The policy chooses which action to take next.
- v. The chosen action is logged by the tracker.
- vi. A response is sent to the user.

b. In little detail

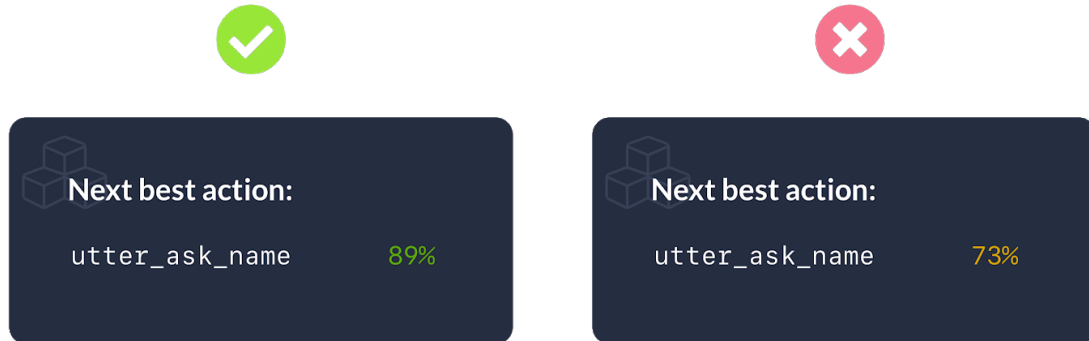


NLU is the part that handles intent classification, entity extraction, and response retrieval. It's shown below as the *NLU Pipeline* because it processes user utterances using an NLU model that is generated by the trained pipeline.

The dialogue management component decides the next action in a conversation based on the context. This is displayed as the *Dialogue Policies* in the diagram.

2. POLICIES -

Policies are components that train the dialogue model, and they play a very important role in determining its behavior. Some policies are quite simple, like those that mirror the conversations they've been trained on, and some are quite complex, like those that rely on sophisticated machine learning to predict the next action based on the context of the conversation. Just like the NLU training pipeline, dialogue policies are also configured in the `config.yml` file, which you'll find in your main project directory. Unlike the NLU training pipeline, which runs components sequentially, dialogue policies run in parallel. At each conversational turn, each policy in the configuration makes its own prediction about the next best action. The policy that predicts the next action with the highest confidence level determines the assistant's next action.



In the case that two policies predict with equal confidence (for example, the Memoization and Rule Policies might both predict with confidence 1), the priority of the policies is considered. Rasa Open Source policies have default priorities that are set to ensure the expected outcome in the case of a tie. They look like this, where higher numbers have higher priority:

- 6 - RulePolicy
- 3 - MemoizationPolicy Or AugmentedMemoizationPolicy
- 1 - TEDPolicy

In general, it is not recommended to have more than one policy per priority level in your configuration. If you have 2 policies with the same priority and they predict with the same confidence, the resulting action will be chosen randomly. Generally speaking, you should only have one policy per priority level to avoid conflicts, and some policies, like Fallback and TwoStageFallback, explicitly cannot be used together. We'll discuss configuration in greater detail when we cover each policy in depth. For now, keep in mind that multiple policies can be used together, and the highest confidence, highest priority policy predicts the assistant's next action.

3. Rules

Rules are a type of training data used to train your assistant's dialogue management model. Rules describe short pieces of conversations that should always follow the same path.

Don't overuse rules. Rules are great to handle small specific conversation patterns, but unlike [stories](#), rules don't have the power to generalize to unseen conversation paths. Combine rules and stories to make your assistant robust and able to handle real user behavior.

Writing a Rule

Before you start writing rules, you have to make sure that the [Rule Policy](#) is added to your model configuration:

```
policies:  
- ... # Other policies  
- name: RulePolicy
```

Rules can then be added to the `rules` section of your training data.

```

version: "2.0"

rules:

- rule: Say goodbye anytime the user says goodbye
  steps:
  - intent: goodbye
  - action: utter_goodbye

- rule: Say 'I am a bot' anytime the user challenges
  steps:
  - intent: bot_challenge
  - action: utter_iamabot

- rule: respond to generalQs
  steps:
  - intent: generalQ
  - action: utter_generalQ

- rule: respond to chitchat
  steps:
  - intent: chitchat
  - action: utter_chitchat

```

4. Stories

Stories are a type of training data used to train your assistant's dialogue management model. Stories can be used to train models that are able to generalize to unseen conversation paths.

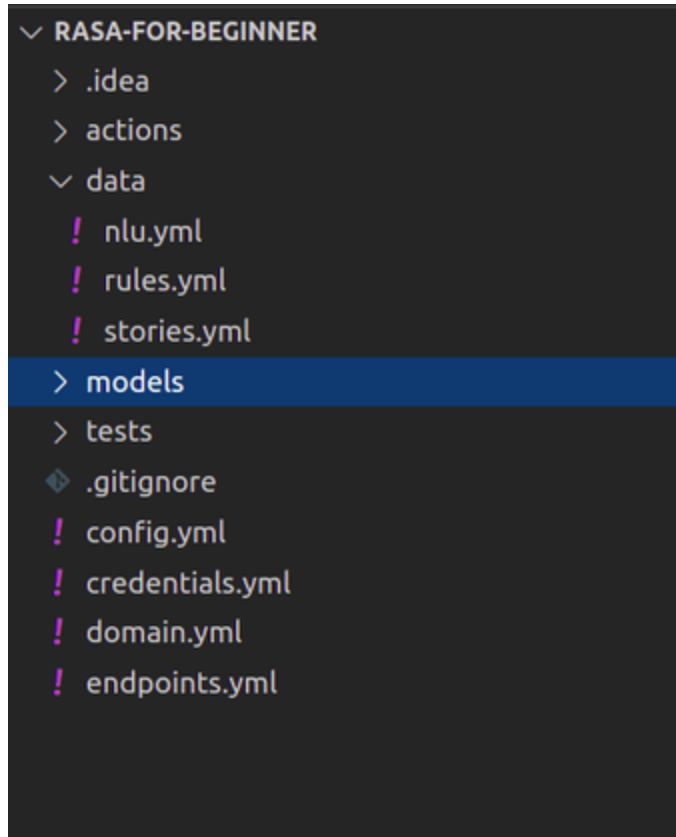
Format

A story is a representation of a conversation between a user and an AI assistant, converted into a specific format where user inputs are expressed as intents (and entities when necessary), while the assistant's responses and actions are expressed as action names.

Here's an example of a dialogue in the Rasa story format:

Photo

1. File Structure in rasa



High-Level Structure

Each file can contain one or more **keys** with corresponding training data. One file can contain multiple keys, but each key can only appear once in a single file. The available keys are:

- version
- nlu
- stories
- rules

You should specify the `version` key in all YAML training data files.

THE | SYMBOL

As shown in the above examples, the `user` and `examples` keys are followed by `|` (pipe) symbol. In YAML `|` identifies multi-line strings with preserved indentation. This helps to keep special symbols like `"`, `'` and others still available in the training examples.

1. Nlu.yml

This file basically contains all the intents with their specific examples. **NLU** training data consists of example user utterances categorized by **intent**. Training examples can also include **entities**. Entities are structured pieces of information that can be extracted from a user's message.

NLU training data is defined under the `nlu` key. Items that can be added under this key are:

- Training Examples, synonyms etc

```

data > ! nlu.yml
1  version: "2.0"
2  nlu:
3  - intent: no_repair_required
4    examples: |
5      - Now my boat is working fine
6      - I have no issues with my boat now.
7      - each part of my boat is working fine
8      - yeah it's good now
9      - My [hull](boat_part) is good now
10     - [hull](boat_part) is working fine
11     - I have no issue with core
12     - [core](boat_part) is working completely fine
13     - hey my [hull](boat_part) is good now
14     - perfectly fine working
15     - Hmmm no issues with any boat part
16     - yeah it's good to go
17     - [core](boat_part) is good now
18     - [core](boat_part) is good
19     - [hull](boat_part) is good

```

Training examples are grouped by [intent](#) and listed under the `examples` key.

- If you want to specify [retrieval intents](#), then your NLU examples will look as follows:

```

163 - intent: generalQ/teak-surfing-query
164   examples: |
165     - what is teak surfing?
166     - how to perform teak surfing?
167     - how teak surfing is done?
168     - can you explain what exactly teak surfing is?
169     - please elaborate about teak surfing?

```

- All retrieval intents have a suffix added to them which identifies a particular response key for your assistant. In the above example, `teak-surfing-query` is the suffixes. The suffix is separated from the retrieval intent name by a `/` delimiter.

SPECIAL MEANING OF /

As shown in the above examples, the `/` symbol is reserved as a delimiter to separate retrieval intents from their associated response keys. Make sure not to use it in the name of your intents.

- Entities

[Entities](#) are structured pieces of information that can be extracted from a user's message.

2. Conversation Training Data

Stories and rules are both representations of conversations between a user and a conversational assistant. They are used to train the dialogue management model. [Stories](#) are used to train a machine learning model to identify patterns in conversations and generalize to unseen conversation paths. [Rules](#) describe small pieces of conversations that should always follow the same path and are used to train the [RulePolicy](#).

a. `stories.yml`

Stories are composed of:

- `story`: The story's name. The name is arbitrary and not used in training; you can use it as a human-readable reference for the story.
- a list of `steps`: The user messages and actions that make up the story

```
data > ! stories.yml
1  version: "2.0"
2
3  stories:
4
5  - story: say goodbye
6    steps:
7      - intent: goodbye
8      - action: utter_goodbye
9      - intent: thankyou
10     - action: utter_thankyou
11
12  - story: ask repair_hull
13    steps:
14      - intent: greet
15      - action: action_greet
16      - intent: specificq
17      - action: action_specificq
18      - action: utter_did_that_help
19      - intent: no_repair_required
20      - action: utter_no_repair_required
21      - intent: affirm
22      - action: utter_happy
23      - intent: thankyou
24      - action: utter_thankyou
```

Till now in our project each step can be one of the following:

- A [user message](#), represented by **intent** and **entities**.
- A bot [action](#).
- A [slot was set](#) event.

User Messages

All user messages are specified with the `intent:` key and an optional `entities:` key. While writing stories, you can take advantage of the output from the NLU pipeline, which uses a combination of an intent and entities to refer to all possible messages the users can send with the same meaning.

User messages follows the following format:

- ```
- story: ask repair_core
 steps:
 - intent: greet #required
 - entities: #optional
 entity_name: xyz
```

- example 2



```

- story: interactive_story_2
 steps:
 - intent: greet
 - action: action_greet
 - intent: specificq
 entities:
 - boat_part: hull
 - slot_was_set:
 - boat_part:
 - hull
 - action: action_specificq

```

It is important to include the entities here as well because the policies learn to predict the next action based on a *combination* of both the intent and entities (you can, however, change this behavior using the `use_entities` attribute).

#### Actions

All actions executed by the bot are specified with the `action:` key followed by the name of the action. While writing stories, you will encounter two types of actions:

##### i. Responses

: start with `utter_` and send a specific message to the user. e.g.

```

! stories.yml
version: "2.0"

stories:

- story: say goodbye
 steps:
 - intent: goodbye
 - action: utter_goodbye
 - intent: thankyou
 - action: utter_thankyou

```

##### ii. Custom actions

: start with `action_`, run arbitrary code and send any number of messages (or none).

```

- story: ask_repair_hull
 steps:
 - intent: greet
 - action: action_greet
 - intent: specificq
 - action: action_specificq

```

- 

#### Slots

A slot event is specified under the key `slot_was_set:` with the slot name and optionally the slot's value.

**Slots** act as the bots memory. Slots are **set** by entities or by custom actions and **referenced** by stories in `slot_was_set` steps. For example:

```

- story: interactive_story_2
 steps:
 - intent: greet
 - action: action_greet
 - intent: specificq
 entities:
 - boat_part: hull
 - slot_was_set:
 - boat_part:
 - hull

```

This means the story requires that the current value for the `boat_part` slot be `hull` for the conversation to continue as specified.

#### HOW SLOTS WORK

Stories do not **set** slots. The slot must be set by an entity or custom action **before** the `slot_was_set` step.

#### b. Rules.yml

Rules are listed under the `rules` key and look similar to stories. A rule also has a `steps` key, which contains a list of the same steps as stories do.

```

data > ! rules.yml
1 version: "2.0"
2 rules:
3
4 - rule: Say goodbye anytime the user says goodbye
5 steps:
6 - intent: goodbye
7 - action: utter_goodbye
8
9 - rule: Say 'I am a bot' anytime the user challenges
10 steps:
11 - intent: bot_challenge
12 - action: utter_iamabot
13
14 - rule: respond to generalQs
15 steps:
16 - intent: generalQ
17 - action: utter_generalQ
18
19 - rule: respond to chitchat
20 steps:
21 - intent: chitchat
22 - action: utter_chitchat

```

### 3. domain.yml

The domain defines the universe in which your assistant operates. It specifies the intents, entities, slots, responses, forms, and actions your bot should know about. It also defines a configuration for conversation sessions.

```
! domain.yml
1 session_config:
2 session_expiration_time: 60
3 carry_over_slots_to_new_session: true
4 intents:
5 - no_repair_required
6 - greet
7 - goodbye
8 - thankyou
9 - affirm
10 - deny
11 - out_of_scope
12 - specificq
13 - chitchat
14 - generalQ
15 - bot_challenge
16 - nlu_fallback
17 entities:
18 - boat_manufacturer
19 - boat_part
20 - engine_series
21 - engine_manufacturer
22 - boat_length
23 - boat_model
24 - year_of_manufacturing
25 - consumable
26 - process
27 - material
28 slots:
29 boat_length:
30 type: list
31 initial_value: []
32 influence_conversation: false
33 boat_manufacturer:
34 type: list
35 initial_value: []
36 influence_conversation: false
```

- 1.
- 2.

```

! domain.yml
69 responses:
70 utter_please_rephrase:
71 - text: I'm sorry, I didn't quite understand that. Could you rephrase?
72 utter_did_that_help:
73 - text: Do you Need any other help.
74 - text: Can i help you some other way.
75 - text: Thanks can I help you some other way.
76 - text: Hope I could help you
77 utter_goodbye:
78 - text: Bye tc :)
79 - text: Bbye it was nice talking to you.
80 - text: see you soon.
81 utter_happy:
82 - text: Great, carry on!
83 utter_iamabot:
84 - text: I am a bot, powered by Rasa.
85 utter_no_repair_required:
86 - text: Happy that i could help you :)
87 - text: That's such a great news CHEERS
88 - text: Perfect

```

```

! domain.yml
231 actions:
232 - utter_please_rephrase
233 - utter_did_that_help
234 - utter_goodbye
235 - utter_happy
236 - utter_no_repair_required
237 - utter_out_of_scope
238 - utter_thankyou
239 - action_specificq
240 - action_greet
241 - utter_generalQ/mooring-query
242 - utter_generalQ/teak-surfing-query
243 - utter_generalQ/min-age-for-ski-craft-query
244 - utter_generalQ/no-of-people-towed-query
245 - utter_generalQ/observers-query

```

3. The domain includes the definitions for [responses](#) and [forms](#)

#### 4. Action.py

```

actions > actions.py > Action_SpecificQ > Answer_finder
9
10 from typing import Any, Text, Dict, List
11
12 from rasa_sdk import Action, Tracker
13 from rasa_sdk.executor import CollectingDispatcher
14 from rasa_sdk.events import SlotSet
15 import pandas as pd
16
17
18 from sentence_transformers import SentenceTransformer, util
19
20 from spellcheck import correction
21 from sef import entity_finder, slot_setter
22 class ActionGreet(Action):
23
24 def name(self) -> Text:
25 return "action_greet"
26
27 def run(self, dispatcher: CollectingDispatcher,
28 tracker: Tracker,
29 domain: Dict[Text, Any]) -> List[Dict[Text, Any]]:
30
31 dispatcher.utter_message(text="Hi how can i help you with your boat")
32
33 return []
34
35 def loader(self):
36 model = SentenceTransformer('distilbert-base-nli-stsb-mean-tokens')
37 df=pd.read_csv('/home/bavalpreet/Downloads/boatbox/faq-rasa.csv')
38 sentences=df['Questions'].str.replace("\n", "", case = False).tolist()
39 solutions=df['Answers'].str.replace("\n", "", case = False).tolist()
40
41 embeddings = model.encode(sentences)
42
43 return [model, embeddings, solutions]
44
45
46
47 class Action_SpecificQ(ActionGreet):
48
49 def name(self) -> Text:
50 return "action_specificq"

```

## Actions

After each user message, the Rasa will predict an action that the assistant should perform next.

## Responses

A response is a message the assistant will send back to the user. This is the action you will use most often, when you want the assistant to send text, images, buttons or similar to the user.

## Custom Actions

A custom action can run any code you want, including API calls, database queries etc. They can turn on the lights, add an event to a calendar, check a user's bank balance, or anything else you can imagine.

For Boat-box we have Implemented some **Custom Actions**  
Some Custom Actions Were :-

1. ActionGreet
2. Action\_SpecificQ

### ActionGreet

Is the action that responds to Greetings sent by user i.e  
When user says :-

1. Hi
2. Hello
3. Heya
4. whats-up
5. Or Anything like that

Boatbox will respond to user and at the same time it will create embeddings using **SBERT** these embeddings will be later used by Another action for finding Answer to User Query.

And these embeddings are for questions that we will use to find most suitable Answer for user query.

### Action\_SpecificQ

This Custom Action uses all the embeddings that we have created for Questions in our Database.

STEPS here:-

1. First we will extract entities from user input.
  - a. Then we will store all entities in a list and will correct their spellings using our spellcheck code.
  - b. After we get correct spellings we will look for only those answers which have these specific entities and will select only those Question-Answer pairs.
  - c. After selecting Question-Answer pairs ( say n ) are selected we will now check cosine similarity for user input and all the selected questions.
  - d. The question which is most similar to user input that corresponding answer will be pushed to chatbot.

After creating the Custom actions in actions.py, don't forget to link this with bot in domain.yml file. Add "action\_specificq" action in the list of the action. This should look like this

```
! domain.yml
231 actions:
232 | - action_specificq
```

Now in the stories, add this custom action as your flow.

```
data > ! stories.yml
69 - story: interactive_story_1
70 steps:
71 - intent: greet
72 - action: action_greet
73 - intent: specificq
74 - action: action_specificq
75 - action: utter_did_that_help
76 - intent: thankyou
77 - action: utter_thankyou
```

Tell rasa to use Custom Action Server in "endpoints.yml".

```
! endpoints.yml
13 action_endpoint:
14 | url: "http://localhost:5055/webhook"
```

then retrain the model because we have made changes in stories and nlu .yml files.

## Slots

Slots are your bot's memory. They act as a key-value store which can be used to store information the user provided. Slots are defined in the slots section of your domain with their name, [type](#) and if and how they should [influence the assistant's behavior](#). The following example defines a slot with name "slot\_name" and type `text`.

```
slots:
 slot_name:
 type: text
```

## Slots and Conversation Behavior

You can specify whether or not a slot influences the conversation with the `influence_conversation` property.

If you want to store information in a slot without it influencing the conversation, set `influence_conversation: false` when defining your slot.

The following example defines a slot `boat_length` which will store information about the boat's length, but which will *not* influence the flow of the conversation. This means that the assistant will ignore the value of the slot each time it predicts the next action.

```
28 slots:
29 boat_length:
30 type: list
31 initial_value: []
32 influence_conversation: false
```

When defining a slot, if you leave out `influence_conversation` or set it to `true`, that slot will influence the next action prediction, unless it has slot type `any`. The way the slot influences the conversation will depend on its [slot type](#). There are 6 type of slots available namely: Text Slot, Boolean Slot, Categorical Slot, Float Slot, List Slot and Any Slot. Among them we are using the List Slot.

## Handling FAQ's using Retrieval Intents

To handle FAQs and chitchat you'll need a rule-based dialogue management policy (the [RulePolicy](#)) and an easy way to return the appropriate response for a question (the [ResponseSelector](#)).

### 1. Updating the configuration

For FAQs and chitchat, you always want the assistant to respond the same way every time the same type of question is asked. [Rules](#) allow you to do exactly that. To use rules, the you need to add the [RulePolicy](#) to your policies in your configuration file:

```
photo
```

Next, include the `ResponseSelector` in your NLU pipeline in your configuration file. The `ResponseSelector` requires a featurizer and intent classifier to work, so it should come after these components in your pipeline

```
photo
```

By default, the `ResponseSelector` will build a single retrieval model for all retrieval intents. To retrieve responses for FAQs and chitchat separately, we used multiple `ResponseSelector` components and specify the `retrieval_intent` key:

### 2. Defining Retrieval Intents and the ResponseSelector

Consider an example where you have 20 different FAQs. Although each question is represented as an individual intent, all FAQ intents are handled the same way in the dialogue. For each FAQ intent, the assistant **retrieves** the proper response depending on which question has been asked.

Instead of writing 20 rules, you can use a single action, e.g. `utter_generalQ` to handle all FAQs with a single rule by grouping them together under a single [retrieval intent](#) called e.g. `generalQ`.

### 3. Creating rules

You need to write only one rule for each retrieval intent. All intents grouped under that retrieval intent will then be handled the same way. The action name starts with `utter_` and ends with the retrieval intent's name. Write rules for responding to FAQs and chitchat:

`rules.yml`

```
- rule: respond to generalQs
 steps:
 - intent: generalQ
 - action: utter_generalQ

- rule: respond to chitchat
 steps:
 - intent: chitchat
 - action: utter_chitchat
```

The actions `utter_generalQ` and `utter_chitchat` will use the `ResponseSelector`'s prediction to return the actual response message.

### 4. Updating the NLU Training Data

NLU training examples for the `ResponseSelector` look the same as regular training examples, except that their names must refer to the retrieval intent they are grouped under:

`nlu.yml`



```
- intent: generalQ/mooring-query
 examples: |
 - How is the maximum vessel length determined for my mooring?
 - how to calculate maximum length of vessel
 - how to do mooring?
 - what is mooring?
 - what is meaning of mooring?

- intent: generalQ/teak-surfing-query
 examples: |
 - what is teak surfing?
 - how to perform teak surfing?
 - how teak surfing is done?
 - can you explain what exactly teak surfing is?
 - please elaborate about teak surfing?
```

Be sure to update your domain file to include the added chitchat intent:

```
domain.yml

intents:
other intents
- chitchat
```

## 5. Defining the responses

Responses for the ResponseSelector follow the same naming convention as retrieval intents. Besides this, they can have all the characteristics of normal bot [response](#). For the chitchat intents listed above, our responses could look like:

```
domain.yml

responses:

utter_generalQ/mooring-query:
- text: Maximum Vessel Length (MVL) is determined by a formula that includes body
 swing radius, pickup rope length and maximum swing room. The formula ensures
 safety for vessel occupants in the event of an emergency.
```

## Train a model

The main command is:

```
rasa train
```

This command trains a Rasa model that combines a Rasa NLU and a Rasa Core model. If you only want to train an NLU or a Core model, you can run `rasa train nlu` or `rasa train core`. However, Rasa will automatically skip training Core or NLU if the training data and config haven't changed.

`rasa train` will store the trained model in the directory defined by `--out`. The name of the model is per default `<timestamp>.tar.gz`. If you want to name your model differently, you can specify the name using `--fixed-model-name`.

## Talk to your Assistant

To start a chat session with your assistant on the command line, run:

```
rasa shell
```

## Start an Action Server

To run your action server run

```
rasa run actions
```

## Json response for front end

go in `credentials.yml` file and add this code snippet:

```
rasa:
 url: "http://localhost:5002/api"
```

command to run rasa chatbot as a API:

```
rasa run --enable-api
```

## Start Rasa X

Rasa X is a toolset that helps you leverage conversations to improve your assistant. You can find more information about it [here](#).

You can start Rasa X locally by executing

```
rasa x
```

To be able to start Rasa X you need to have Rasa X local mode installed and you need to be in a Rasa project.

## Continually improve your assistant using Rasa X

Ensure your new assistant passes tests using **continuous integration (CI)** and redeploy it to users using **continuous deployment (CD)**



**Collect conversations** between users and your assistant



**Review conversations and improve your assistant** based on what you learn



## HOW TO ADD SPACY NER MODEL TO RASA PIPELINE

By default RASA uses DIET classifier for entity and Intent recognition. But if we want to use SPACY NER model for the same we can.

First of all we'll have to install spacy if not installed:

```
pip install -U spacy
```

then spacy model as a package in the same virtualenv as of RASA and for that the steps are:-

1. `python3 -m spacy package [input_dir] [output_dir] --force`
2. `cd /output/<en_model-0.0.0>` here we have to go into the specific folder where our model is lying in the rasa environment.
3. `python3 setup.py sdist`
4. `cd dist`
5. `python3 -m pip install <en_core_web.....tar.gz>`

NOTE - `[input_dir]` is where our ner model resides and `[output_dir]` is where we want to keep it in rasa environment.

Once the package is successfully installed

now when we are importing our model named as `en_core_web_lg-2.3.1`, what we have to do is:

```
import spacy
```

```
import en_core_web_lg as ner_package
```

rather than writing the complete name `<en_core_web_lg-2.3.1>` while importing.

output in terminal:

```
>>> import spacy
>>> import en_core_web_lg as ner_model
>>> n = ner_model.load()
>>> doc = n('i have a evinrude 250 in my boat')
>>> print([(x.text, x.label_) for x in doc.ents])
[('evinrude', 'ENGINE_MANUFACTURER'), ('250', 'ENGINE_MODEL')]
```

Follow the bottom portion of the blog to put your **SPACY NER** model in **config.yml**

```
! config.yml
3 language: en
4
5 pipeline:
6 # # See https://rasa.com/docs/rasa/tun
```

```

7 | - name: SpacyNLP
8 | model: "en_core_web_lg"
9 | - name: SpacyTokenizer
10 | - name: SpacyFeaturizer
11 | pooling: mean
12 | - name: RegexFeaturizer
13 | - name: SpacyEntityExtractor
14 | - name: LexicalSyntacticFeaturizer
15 | - name: CountVectorsFeaturizer
16 | - name: CountVectorsFeaturizer
17 | analyzer: char_wb
18 | min_ngram: 1
19 | max_ngram: 4
20 | - name: DIETClassifier

```

Let's note a few things here;

1. The first step in the pipeline tells us that we're going to use the `en_core_web_lg` model in spaCy. This is equivalent to calling `spacy.load("en_core_web_lg")` which means that you need to make sure that it is downloaded beforehand via `python -m spacy download en_core_web_lg`.
2. Because we're using the spaCy model we now also have to use the tokenizer from spaCy. We do this in the second pipeline step.
3. In the third step we're telling spaCy to also generate word embeddings. We take the mean of all these embeddings such that a single array is passed to the later steps.
4. In the fourth step we're telling spaCy to detect entities on our behalf.
5. In the next steps we generate some features using the `CountVectorsFeaturizer` that will be passed to the `DIETClassifier`.

We can train this pipeline and talk to it to see what the effect is

now firstly we give input with incorrect spellings of intent and what we observed was that only DIET was able to detect that entity

```

Your input -> need some hulll reapiir
There are two scenarios where a hull can be damaged - one is when the hull is damaged above the waterline, the second when it is damaged below the waterline. For first scenario take it out and dry it thoroughly. For hull repair, a basic fibreglass repair kit is used, using which the damaged section is removed in a circular cut. The part can be then patched using either fibreglass and the proper adhesives or the putties available. Can i help you some other way.

```

```

['hulll']
New total info is ['hulll']

```

But when we provide the correct spellings both DIET and Spacy were able to extract/detect the entity.

```

Your input -> need somr HULL repair
There are two scenarios where a hull can be damaged - one is when the hull is damaged above the waterline, the second when it is damaged below the waterline. For first scenario take it out and dry it thoroughly. For hull repair, a basic fibreglass repair kit is used, using which the damaged section is removed in a circular cut. The part can be then patched using either fibreglass and the proper adhesives or the putties available. Thanks can I help you some other way.

```

```

['hulll', 'hulll']
New total info is ['hulll', 'hulll']

```

How to handle large file storage on git using git lfs:

INSTALL curl required package to install git lfs

```
curl -s https://packagecloud.io/install/repositories/github/git-lfs/script.deb.sh | sudo bash
```

## GIT LARGE FILE STORAGE

1. [Download](#) and install the Git command line extension. Once downloaded and installed, set up Git LFS for your user account by running:

```
git lfs install
```

You only need to run this once per user account.

2. In each Git repository where you want to use Git LFS, select the file types you'd like Git LFS to manage (or directly edit your `.gitattributes`). You can configure additional file extensions at anytime.

```
git lfs track "*.tar.gz" <.tar.gz> is extension of our model.
```

3. Now make sure `.gitattributes` is tracked:

```
git add .gitattributes
```

4. Just commit and push to GitHub as you normally would; for instance, if your current branch is named `main`:

```
git add file.tar.gz git commit -m "Add design file" git push origin main
```

~~NOTE WE HAVE MADE AN PROCESS ENTTY IN RASA FOR DIET NEED TO BE REMOVED/CHANGED WITH SOME OTHER ENTITY.~~