



CoSaCS

Technical Services Document

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REVISION HISTORY

NOTE: The revision history cycle begins once changes or enhancements are requested after the initial version of the Technical Document has been completed.

Date	Version	Description	Author
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1 System Configuration

System Configuration is one of the important modules in the CoSaCS system. This module empowers the users with the ability to control the format of fields within the system. Only the generic functionality for all Countries have been described in this.

This option is available to personnel in charge of Country Maintenance. Permissions are required to access the System Configuration menu in the Main Menu.

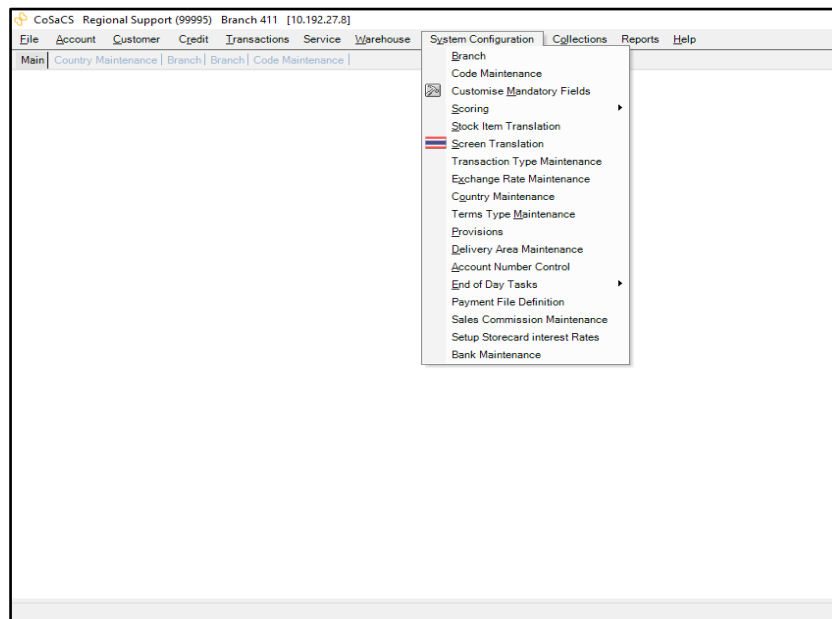
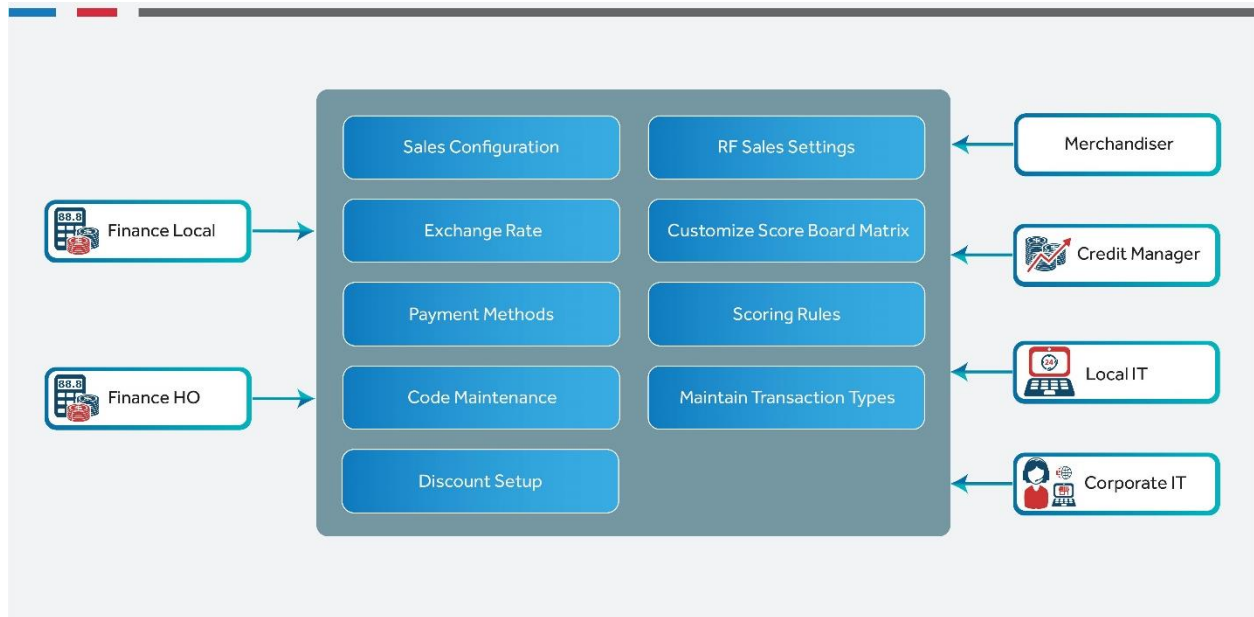


Figure 1 System Configuration screen

1.1.1 Use case

The below use case illustrates the users and processes involved in the System Configuration module:



1.2 Account Number Control

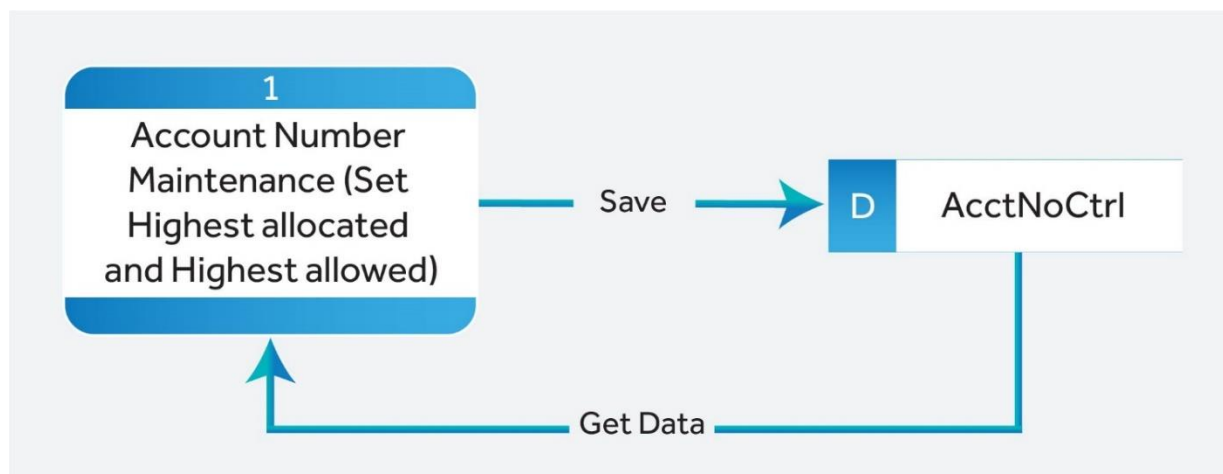
This module is used to configure different type of “Accounts” for different Branches.

Branch	Acct Category	Acct Category Desc	Highest Allocated	Highest Allowed
411 : OMNI SANTA MARIA	C	Cash Accounts	22820	999999999
411 : OMNI SANTA MARIA	H	HIRE PURCHASE	15338	999999999
411 : OMNI SANTA MARIA	R	Ready	15338	999999999
411 : OMNI SANTA MARIA	S	Special Accounts	57	999999

Figure 2: Account Number Control screen

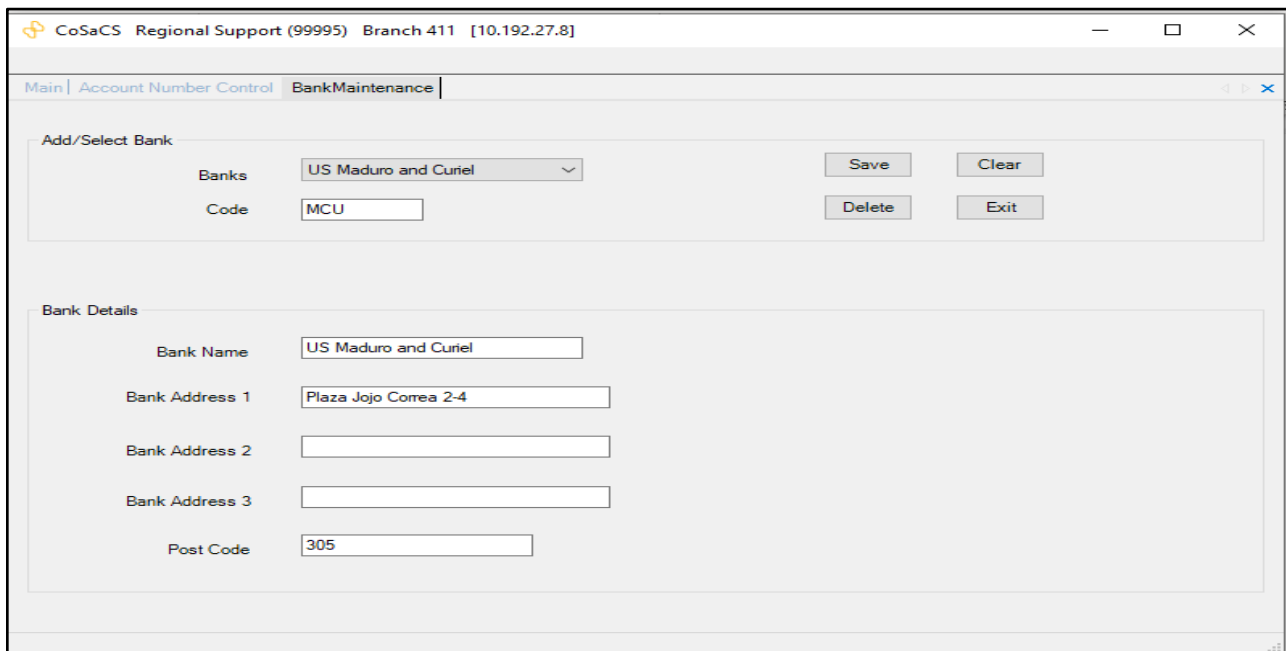
1.2.1 Data Flow Diagram – Account Number Control

The below Data Flow Diagram describes the data flow for Account Number Control:



1.3 Bank Maintenance

The user can add and edit “Bank” details using this configuration.



The screenshot shows a web application window titled "CoSaCS Regional Support (99995) Branch 411 [10.192.27.8]". The navigation bar includes "Main", "Account Number Control", and "BankMaintenance". The "BankMaintenance" section is active, showing a form for adding or selecting a bank. The form has two main sections: "Add/Select Bank" and "Bank Details".

Add/Select Bank

Banks	US Maduro and Curiel	Save	Clear
Code	MCU	Delete	Exit

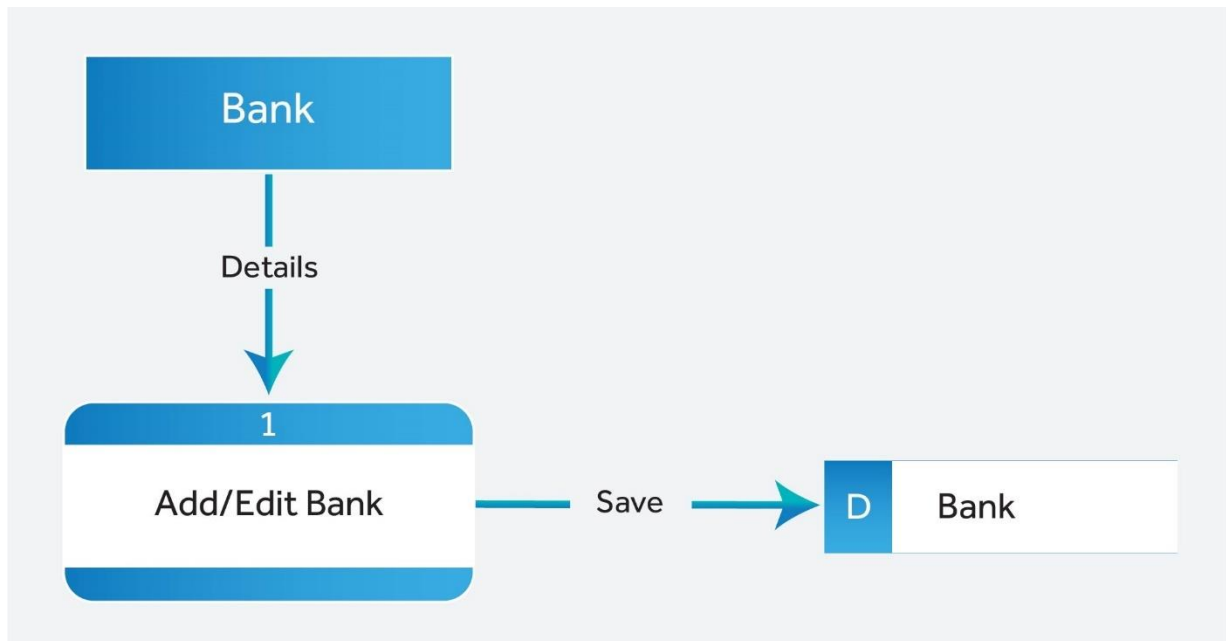
Bank Details

Bank Name	US Maduro and Curiel
Bank Address 1	Plaza Jojo Correa 2-4
Bank Address 2	
Bank Address 3	
Post Code	305

Figure 3: Bank Maintenance screen

1.3.1 Data Flow Diagram – Bank Maintenance

The below Data Flow Diagram describes the data flow for Bank Maintenance:



1.4 Delivery area maintenance

This configuration helps the user add “Delivery Locations” to the new Branches. The user can add a new ‘Delivery Area’ to an existing/new Branch.

CoSaCS Regional Support (99995) Branch 411 [10.192.27.8]

Main | Account Number Control | BankMaintenance | Delivery Area Maintenance

Select a Delivery Area: CUR

Save As.. Name: CUR

Description: Islandwide

Driver Payment %: 0.0000

Save

Use the buttons to modify selected details

Available		Selected	
		1A	Monday AM
		1P	Monday PM
		2A	Tuesday AM
		2P	Tuesday PM
		3A	Wednesday AM
		3P	Wednesday PM
		4A	Thursday AM
		4P	Thursday PM
		5A	Friday AM
		5P	Friday PM
		6A	Saturday AM
		6P	Saturday PM
		7A	Sunday AM
		7P	Sunday PM

Branches

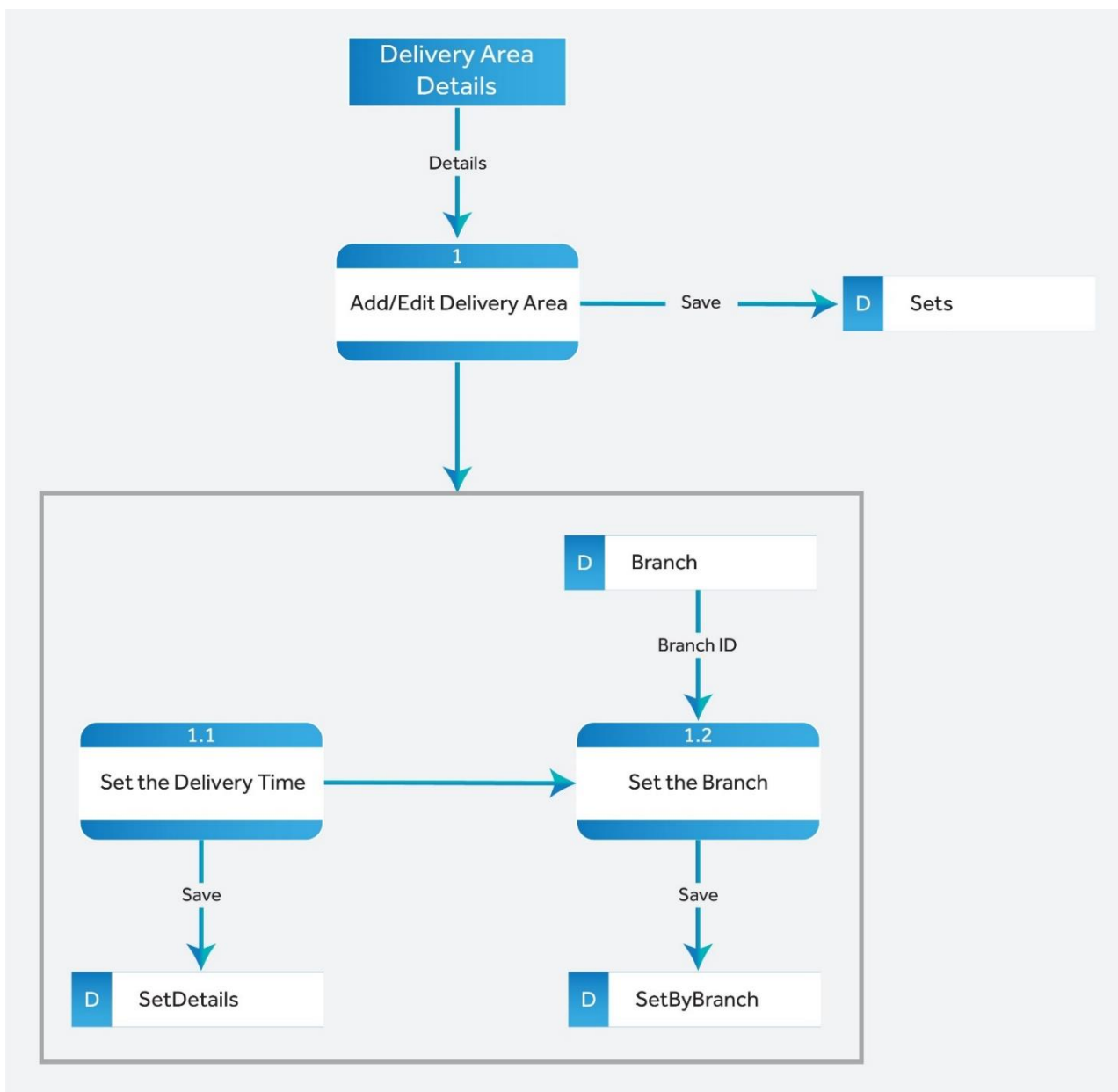
411	<input checked="" type="checkbox"/>
412	<input checked="" type="checkbox"/>
413	<input checked="" type="checkbox"/>
414	<input checked="" type="checkbox"/>
415	<input checked="" type="checkbox"/>
421	<input checked="" type="checkbox"/>
422	<input checked="" type="checkbox"/>
423	<input checked="" type="checkbox"/>
424	<input checked="" type="checkbox"/>
430	<input checked="" type="checkbox"/>
431	<input checked="" type="checkbox"/>
432	<input checked="" type="checkbox"/>
433	<input checked="" type="checkbox"/>

Clear All

Figure 4: Delivery Area Maintenance screen

1.4.1 Data Flow Diagram – Delivery Area Maintenance

The below Data Flow Diagram describes data flow for Delivery Area Maintenance:



1.5 Scoring Band Matrix

This configuration explains the “Cut-Off Score Bands” for the Customer.

Country: ScoreCard:

Start Date:

Band	Points From	Points To	Service Charge %
A	893	999	36.000
B	714	892	36.000
C	0	713	36.000

Apply Service Charge %

Figure 5: Customize Scoring Band Matrix screen

The “Monthly Disposable Income”, “Furniture Limit”, “Electrical Limit” that determine the eligibility of the customer, during Credit Sanctioning can be customized using the Customize Credit Matrix screen. The “Score”, “Monthly Disposable Income”, “Furniture Limit”, “Electrical Limit” fields can be added or edited for each “ScoreCard” value. These values are Country specific.

Region: Country: ScoreCard:

Score	Monthly Disposable Income	Furniture Limit	Electrical Limit
434	0.00	0.00	0.00
434	265.00	2,700.00	2,700.00
434	762.00	3,450.00	3,450.00
434	894.00	4,050.00	4,050.00
434	993.00	4,500.00	4,500.00
434	1,159.00	5,250.00	5,250.00
434	1,291.00	5,362.50	5,362.50
434	1,424.00	5,912.50	5,912.50
434	1,656.00	6,875.00	6,875.00
434	1,987.00	7,500.00	7,500.00
434	2,715.00	8,200.00	8,200.00
434	3,311.00	10,000.00	10,000.00
434	3,312.00	10,002.00	10,002.00
500	0.00	0.00	0.00

Figure 6: Customize Credit Matrices screen

Using the below-displayed screen, the user can customize the “Scoring Rules”.

CoSaCS Regional Support (99995) Branch 411 [10.192.27.8]

File Rules

Main | Account Number Co... | BankMaintenance | Delivery Area Mainte... | ScoringBand Mat... | Customise Credit... | Customise Scoring...

Select Rule Type

Country: Curacao

Region:

New Rule Type: Referral Rules

ScoreCard: Applicant Scoring

Decline if score <: 434

Refer if score <: 0

Bureau Minimum: 0

Bureau Maximum: 0

Intercept Score: 692

New

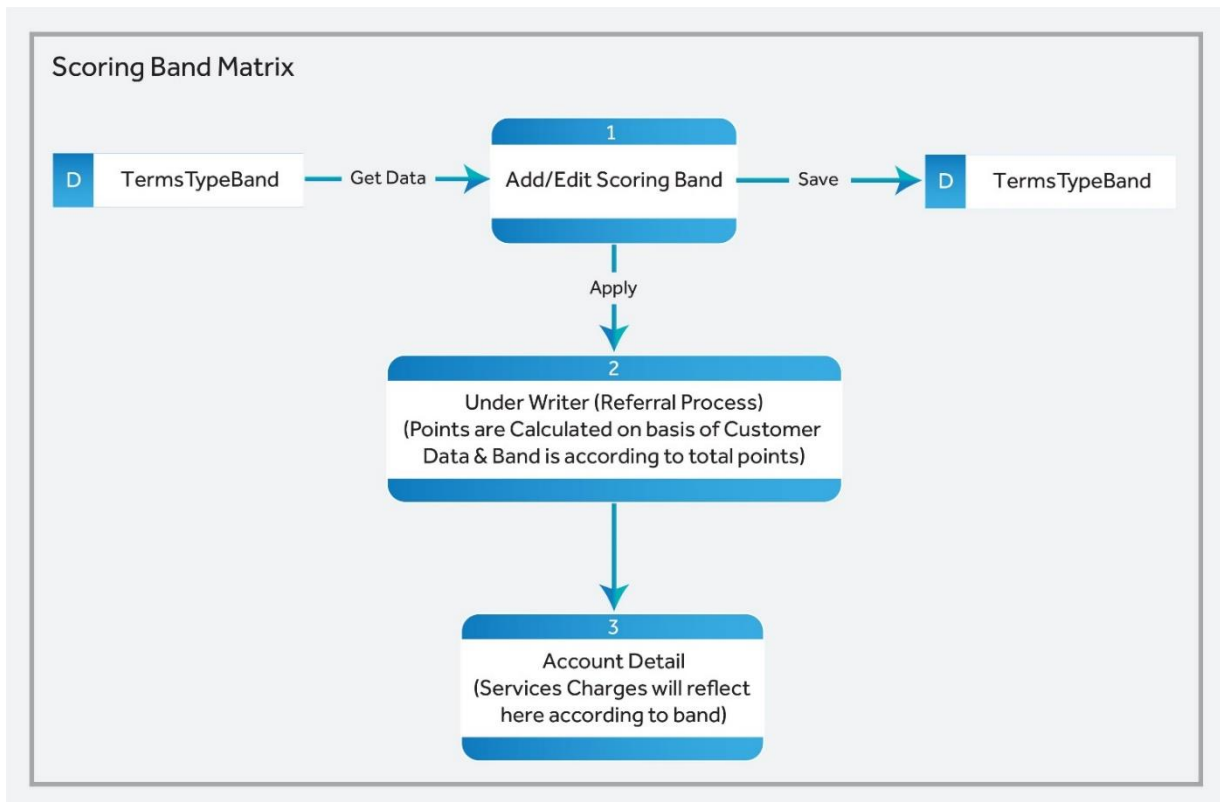
Current Rules

Rule Name	Rule Type	Rule Result
Monthly Expenses: < 500.00	R	EX
No Home or Work Telephone Number	R	TE
Worst Current Ever: SC4 - SC5	R	SC
Worst Settled Ever: SC4 - SC5	R	SC
Worst Status of Current Account: SC6+	R	SC
Worst Status of Settled Account: SC6+	R	SC
RF Spending Limit: >= 12500.00	R	SL
Age: <=17	S	0
Age: 18 - 20	S	-86
Age: 21 - 22	S	-44
Age: 23 - 24	S	-37
Age: 25 - 26	S	-25
Age: 27-28	S	-17
Age: 29 - 31	S	-13

Figure 7: Customize Scoring Rules screen

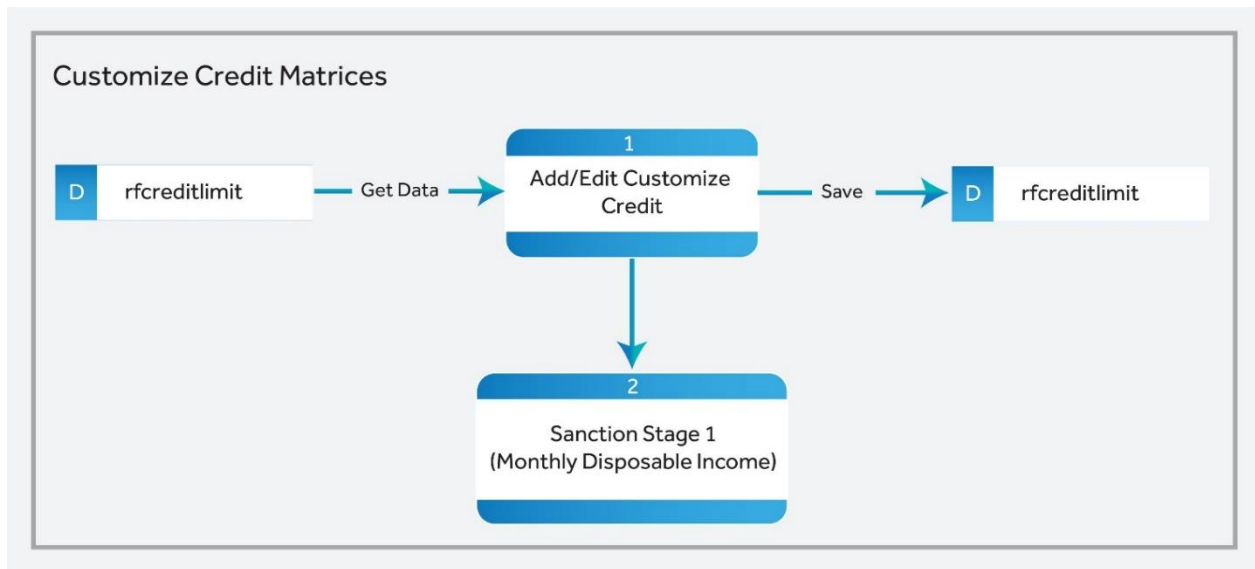
1.5.1 Data Flow Diagram – Scoring Band Matrix

The below Data Flow Diagram describes the data flow for Scoring:



1.5.2 Data Flow Diagram – Scoring – Customize Credit Matrices

The below Data Flow Diagram describes the data flow for Customizing Credit Matrices:



1.5.3 Data Flow Diagram – Scoring - Customize Scoring Rules

The below Data Flow Diagram describes the data flow for Customized Scoring Rules:



1.6 Branch Maintenance

Each tab in Branch Maintenance is controlled by 'User Rights'.

- The basic information about a specific Branch can be viewed and managed here.
- This screen is also used to "Preprint" Warranty and Account Numbers in the event of a system.

Figure 8 Branch Configuration screen

Below are the fields located on this screen and their description.

Field	Description
Branch No	The Branch Number.
Branch Name	Name of the Branch.
Delivery Branch	This is the default "Delivery Note" that will be used in the New Sales Order Screen.

AS400 Branch Number	Branch Number that the AS400 uses.
Address Details	Basic Address details of the Branch.
Croff No	Credit Office Department Number.
Date Payment Card Change	Change Date payment card format changed.
Old Payment Card Type	Either 'L' (long) or 'S' for short. Will show what format for card payment previously used.
New Payment Card Type	The current format used for printing payment cards.
Hissn	Highest Serial Number in the system so far.
Highest Buff no	Highest Buff Number in the system so far.
Country Code	Code of the Country.
Warehouse No	The number of the Warehouse used.
Highest Trans Ref No	Highest Transaction Reference Number in the system so far.
Deposit Screen Locked	If a session terminated unexpectedly the system might lock users out of the Deposit screen. They can unlock that screen here.
Create RF Account	Enabling this option will allow the user to grant RF Accounts to customers.
Create Cash Accounts	Enabling this option will allow the user to grant Cash Accounts to customers.
Create HP Accounts	Enabling this option will allow the user to grant HP Accounts to customers.
Credit score HP before items	To be confirmed.
Create Store Accounts	To be confirmed.
Service Repair Centre	Enabling this option will make the Branch a Repair Centre.
Use Behavioural Scoring	To be confirmed.

The Bank Deposit screen is related to the locations where Deposit Payments are collected from customers.

Pay Method	Deposit Type
Cash	ROYAL BANK OF CANADA
Insurance Payment	
USD	US ROYAL BANK OF CANADA
USD Cheque	
USD Credit Card	US MADURO AND CUIEL
RBC USD Credit Debit Card	US ROYAL BANK OF CANADA
Bill Pay Pagafasil	Pagafasil bank
StoreCard	
Cheque	ROYAL BANK OF CANADA
Not Applicable Credit Card	Maduro and Curiels B
Debit Card RBC	ROYAL BANK OF CANADA
Standing Order	Maduro and Curiels B
RBC STO	ROYAL BANK OF CANADA

Figure 9: Bank Deposits screen

The Number Generation tab permits the user to create “Manual Account” and “Contract Numbers” when necessary. The user can select the “Account Type”, enter the “Number of Account/Contract Numbers” required, and click the “Print” button to obtain the list of ‘Account Numbers’. This list will be used during Manual Sales when CoSaCS System is inaccessible.

Figure 10: Number Generation screen

A Store Card is mainly used in Barbados. Two ways to create – 1. System config- during EOD gives the list of customers who are eligible for this card. They will send email/mail to the customer

Activation – CSR will create a Store Card and its status is “To Be Issued”.

After the EOD job, the status changes from “To Be Issued” to “Awaiting Activation”, “Cancel and Offer Expired”.

Created store card, but the store not activated for 6 months then the status changes to offer expired. If a customer makes irregular payments, then the business can lock and cancel the Store Card.

EOD Job:

1. Store card qualification – CSV files are generated with the list of qualified customers and their customer details, like Cust ID
2. Store card export – status change happens here
3. Store card interest calculation – no files generated. Payments and interests are calculated here.
4. Store card statements – Files are generated, verification of the Cust ID, etc.

CoSaCS Regional Support (99995) Branch 413 [UCOSACSCSDEV2]

File

Main | Customise Credit Matrices | Branch

Branches: 413 Delivery Branch: 413

Branch No: 413 Store Type: Non Courts Store ☐ Cash Loan Branch

Non Courts Store Type
☐ Lucky Dollar
☐ Ashley

Save Clear Exit

Branch Details | Bank Deposits | Number Generation | **Store Card Qualification Rules**

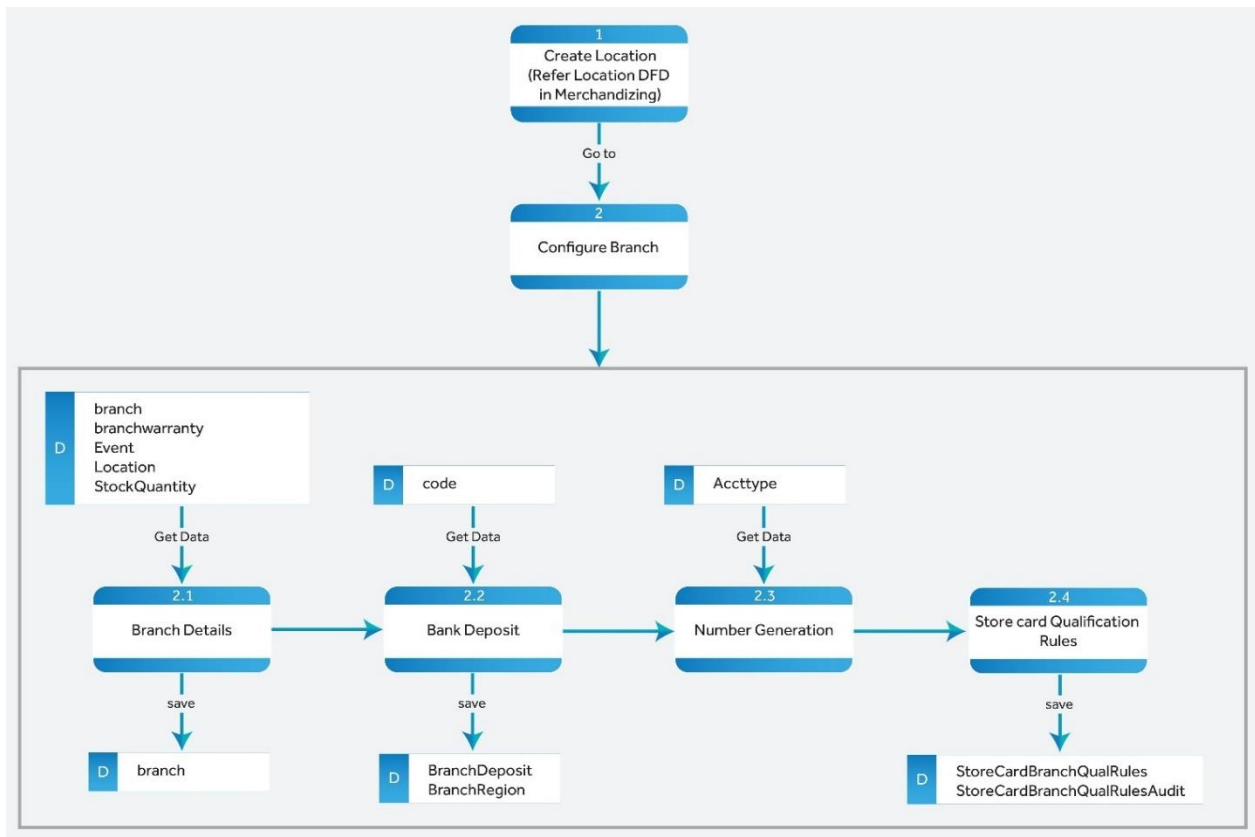
Criteria	Enable/Disable	Apply To
Min. Application Score: 0	<input type="checkbox"/>	<input checked="" type="radio"/> Current Branch
Min. Behavioural Score: 0	<input type="checkbox"/>	<input type="radio"/> All Branches
Min. Months Account History: 0 in 0 months	<input type="checkbox"/>	<input type="radio"/> Courts Branches
Max. Current Months In Arrears: 0.00	<input type="checkbox"/>	<input type="radio"/> Non Courts Branches
Max. Previous Months In Arrears: 0.00 in 0 months	<input type="checkbox"/>	
% for Initial RF Limit: 0.00	<input type="checkbox"/>	
Max. Customers for Pre-Approval: 0	<input type="checkbox"/>	

Please note disabling a criteria will result in the criteria being ignored when pre-qualifying a customer for Store Card

Figure 11: Store Card Qualification Rules screen

1.6.1 Data Flow Diagram

The below Data Flow Diagram describes the data flow for Branch Maintenance:



1.7 Code Maintenance

This screen allows the user to customize various Codes and Descriptions within the system.

Code	Description	Sort Order	Reference	Additional	Additional2
		0	0	(null)	(null)
AFF	Affinity Accounts	0	0	(null)	(null)
BRPO	Bailiff Repossessed	0	0	(null)	(null)
CROP	Crop Accounts	0	0	(null)	(null)
CTAC	Courts Active Account	0	0	(null)	(null)
CTBD	Courts Bad Debt Accounts	0	0	(null)	(null)
CTSA	Courts Settled Accounts	0	0	(null)	(null)
D	Delete Special Arran	0	0	(null)	(null)
DD	Direct Debit	0	0	(null)	(null)
EC	Express Club	0	0	(null)	(null)
ECW	Express Club W/D	0	0	(null)	(null)
F	Freeze Indicator	0	0	(null)	(null)
FRE1	Free Install	0	0	(null)	(null)
FREP	Full Repossession	0	0	(null)	(null)

Figure 12 Code Maintenance Screen

The below table describes the category codes that exist and a quick. Only a “System Administrator” has access to this screen. The category list provided in the below table might vary from country to country:

Category	Category Description	Where Used
CN2	Cancellation Codes	Account Cancellation Screen.
AC1	Account	Add account Codes to the account.

	Codes	
CC1	Customer Codes	Add Customer Code Screen.
ASA	Acct Selection Action	Appears in the Credit Staff Allocation Screen - Limit Actions.
ASC	Acct Selection Code	Appears in the Credit Staff Allocation Screen - Limit Codes to.
ASL	Acct Selection letter	Appears in the Credit Staff Allocation Screen - Limit Letters To.
ASP	Acct Selection Points	Appears in the Credit Staff Allocation Screen - Credit Limit Score.
ASR	Acct Selection Arrears	Appears in the Credit Staff Allocation Screen - Limit Arrears to.
LT1	Letter Codes	Appears in the Credit Staff Allocation Screen - Limit letters to.
ASS	Acct Selection Status	Appears in the Credit Staff Allocation Screen - Limit Status Code to.
AST	Acct Selection Allocation	Appears in the Credit Staff Allocation Screen - Select Account Allocated to.
BC1	Bailiff Commission S	Bailiff Commission Screen.
SP2	SPA Codes	CoSaCS - Special Arrangement
ES1	Employment Status	Credit Sanction Stage 1 - Employment - Employment Status.
BA2	Bank Account Types	Credit Sanction Stage 1 - Financial Tab - Account type.
EG1	Ethnic Group (CRef)	Credit Sanction Stage 1 - Personal Tab - Ethnic Group.
ICN	Customer ID Format Masks	When users wish to set up a standard format for entering "Customer ID" on the Customer Details screen according to the Nationality (NA2) selected.
IT1	Id Type (CRef)	Credit Sanction Stage 1 - Personal Tab - ID type.

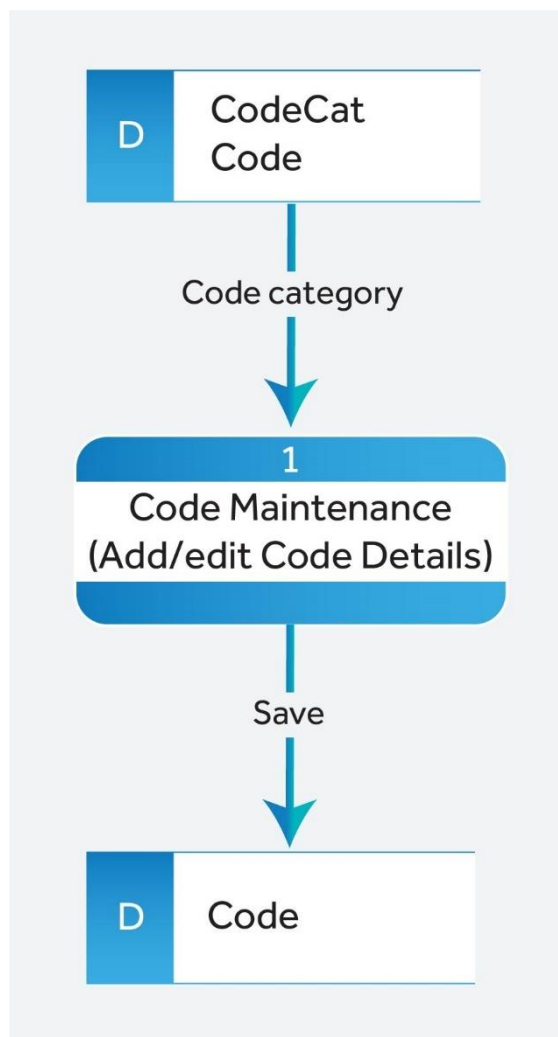
MS1	Marital Status	Credit Sanction Stage 1 - Personal Tab - Marital Status.				
NA2	Nationality	Credit Sanction Stage 1 - Personal Tab – Nationality.				
WT1	Work Type	Credit Sanction Stage 1 -Employment – Occupation.				
PT1	Property Type (CRef)	Credit Sanction Stage 1 -Residential - Property Type.				
RS1	Residential status	Credit Sanction Stage 1 -Residential - Residential Status.				
LCT	Linked Cust Type	Customer Screen - Address Types – Relationship.				
LXR	Limit Exceeded Referral Rules	To reduce the number of accounts falling into the <i>Underwriter’s</i> process based on the Limit Exceeded Rule. Extra requirements can be set up here. Applicants who meet the LX referral rule will be further checked against the below “Rules” and the “Limit” may be extended. If they do not qualify, the account will be sent to the <i>Underwriters</i> . Rules already set up are:				
		Code	Description	Months Applicable	Max Value	Increase percent allowed
		HMAC1	Highest Months Arrears Current	6	2	20
		HMAC2	Highest Months Arrears Current 2	6	3	10
		HMAS1	Highest Months Arrears Settled 1	15	2	20
		HMAS2	Highest Months Arrears Settled 2	15	3	10
CA1	Customer Address Cod	Customer Screen - Address Types (Open Road Codes).				
PAD	Proof Address (CRef)	Document Confirmation - Proof of Address.				
PID	Proof ID (CRef)	Document Confirmation - Proof of ID.				
PIN	Proof Income	Document Confirmation - Proof of Income.				

	(CRef)	
ET1	Employee Types	Employee Maintenance.
UA1	User Authorisation	Flag to indicate the “Employee Type” that can authorize Refund or Change of fee in Payment screen.
PH2	Proposal Hold	Hold Flags in Delivery Authorisation.
TTL	Customer Titles	Customer Screen.
CTY	Countries	List of all the countries. Do not Edit.
PM1	Pay Method (CRef)	New Account Payment method for Singapore-Used for Commission.
FP1	Full or Part-Time	Open ROAD Employment.
RF1	Refund Reason	Open ROAD refund screen.
PF1	Payment Frequency	Pay Frequency in Sanction Stage 1.
MOP	Method of Payment	The payment method used by PNG.
CCT	Credit Card Type	Payment Screen - Card Type.
FPM	Fintrans Pay Method	Payment Screen - Payment Method.
RC2	Fintrans Reason Code	Reason Code for “General Financial Transactions” in Open ROAD.
SN1	Sanction reason	The reason that appears in the UW screen.
RL1	Relationship (CRef)	References-Sanction Stage-2 relationship.
PCE	Elect Cat(CRef)	RF Category Screen in SC1.

PCF	Furn Cat(CRef)	RF Category Screen in SC1.
PCO	Other Categories	RF Category Screen in SC1.
PCW	Ware Cat(CRef)	RF Category Screen in SC1.
SOA	Source of attraction	Sales Order screen - Source of Attraction.
CT1	Customer Tel Codes	Same as CA1 but used for .NET (.NET codes).
SP1	Special Payment Reason	It is a special “Arrangement”, not a special “Payment”.
APS	Application Status	Status of Account i.e., Delivered, Cancelled, etc.
FUP	Follow Up Actions	Telephone Action Screen – Code.
LO1	Location (CRef)	Used by PNG for the location of the customer.
REM	Money Transfer	Used in Jamaica for quick cash.
PH1	Sanction Stages	Various Sanction Phases.
DIS	Discounts	Discounts assigned to Product Categories.

1.7.1 Data Flow Diagram

The below Data Flow Diagram describes the data flow for Code Maintenance:



1.8 Country Maintenance

This screen contains various sub-forms that are essential for the system.

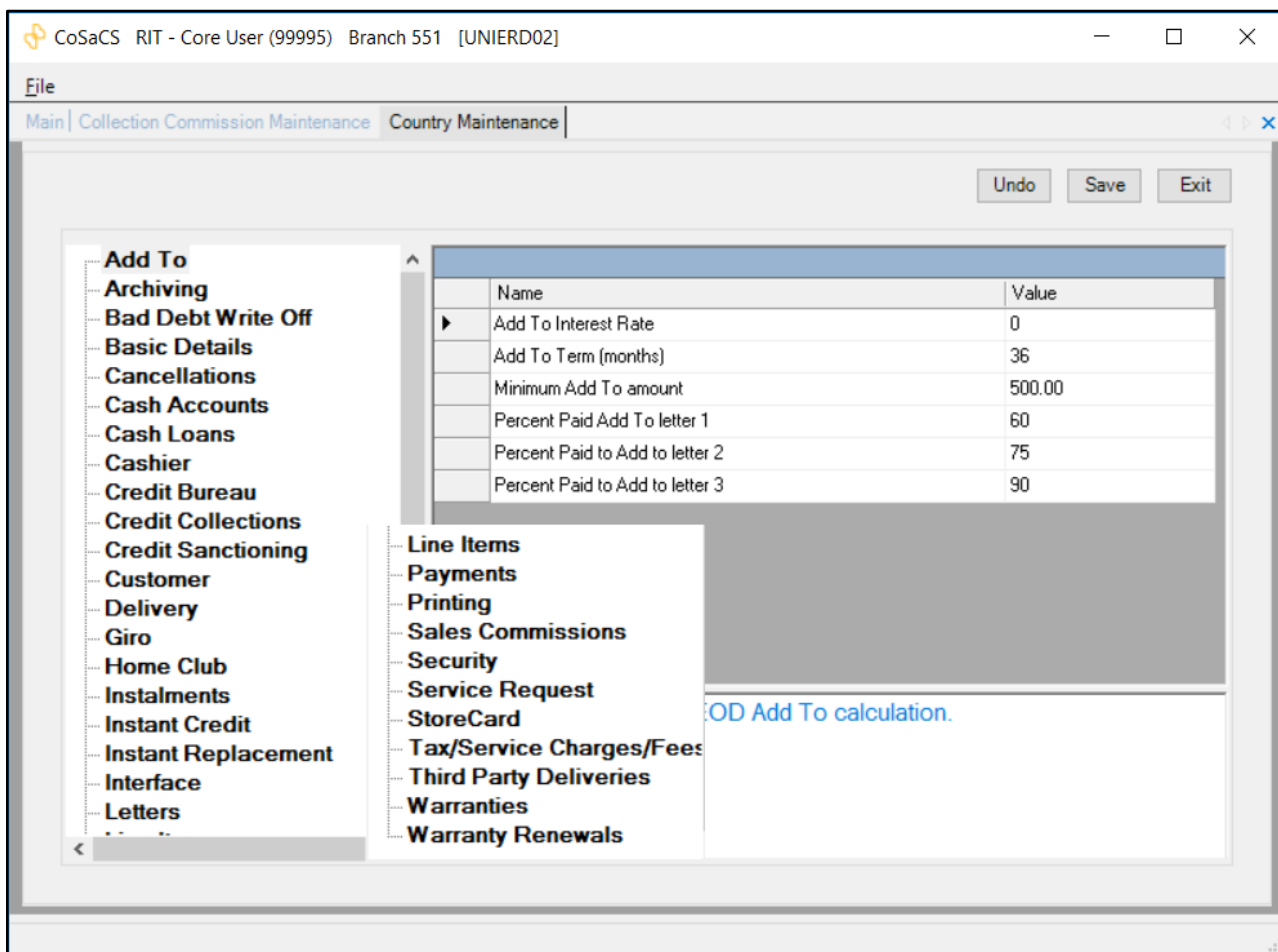


Figure 13 Country Maintenance Screen

Note: The above image is doctored to include all the fields of the Country Maintenance screen.

The below tables describe the fields in each module setting for the Curacao DB.

1.8.1 ADD TO

Name	Type	Description
Add To Term (months)	numeric	The extended term of the Add To
Minimum Add To amount	numeric	Do not send a letter if small amount
Percent Paid Add To letter 1	numeric	% paid before the first add to letter sent to the customer

Percent Paid to Add to letter 2	numeric	% paid before the second add to letter sent to the customer
Percent Paid to Add to letter 3	numeric	% paid before the third add to letter sent to the customer
Add To Interest Rate	numeric	Percentage rate used in EOD Add To calculation.

1.8.2 ARCHIVING

Name	Type	Description
Archive Number of Cash	numeric	Maximum Number of Cash Accounts to archive for each archive run
Archive Number of Hp	numeric	Maximum Number of HP Accounts to archive for each archive run
ArchiveDatabaseName	text	Archive Database Name
No of Months no movement Cash	numeric	Number of months of no movement on settled Cash accounts before the archive
No of Months no movement HP	numeric	Number of months of no movement on settled HP or RF account before the archive
No of Months to retain Cash and Go	numeric	Number of months to retain Cash and Go/Paid and Taken transactions before the archive
No of Months to retain Sundry transactions	numeric	Number of months to retain Sundry transactions before the archive

1.8.3 BAD DEBT WRITE OFF

Name	Type	Description
A: Bankrupt Accounts (Singapore)	checkbox	Automatic: Include bankrupt accounts (Singapore only)
A: Months Account in Status 6	numeric	Automatic: Number of months an account has been in SC6 (Default 3 months) before it will be generated for Write Off in the Write Off Review

		screen.
A: Months fully repossessed with no movement	numeric	Automatic: Number of months fully repossessed with no movement (2 default)
A: Months in arrears with no movement	numeric	Automatic: Number of months account in arrears with no movement (12 default)
M: Number Months since last delivery(repo)	numeric	Manual: Number of months since delivery for repossessed accounts
M: Number Months since last payment(non-repo)	numeric	Manual: Number of months since last payment for non-repossessed accounts
M: Number Months since last payment(repo)	numeric	Manual: Number of months since last payment for repossessed accounts
M: Number Months since last repossession	numeric	Manual: Number of months since last repossession
M: Arrears Level(non-repo)	numeric	Manual: Arrears Level for non-repossession accounts
M: Percentage provisions(repo)	numeric	Manual: The percentage to which the repossession account should be provided for
M: Percentage provisions(non-repo)	numeric	Manual: The percentage to which the non-repossession accounts should be provided for
Enable Automatic rules	checkbox	Accounts will be generated for writeoff using the Automatic Rules
Enable Manual rules	checkbox	Accounts will be generated for writeoff using the Manual Rules

1.8.4 BASIC DETAILS

Name	Type	Description
Country Code	text	This is the country code

Country Name	dropdown	This is the country name
Head Office Branch No	numeric	This is the branch number for head office.
System Open	checkbox	Determines whether the system is open for use or not
Period End Type 5-4-4	checkbox	This is the Period End date type. False = Calendar Month end dates, True = 5-4-4 week periods
Courts Dealership Brand Name	text	This is the full Courts Dealership Brand Name as you wish it to appear on any screen or documentation. e.g., Courts (countryname) Ltd.
Non Courts Dealership Brand Name	text	This is the full Non Courts Dealership Brand Name as you wish it to appear on any screen or documentation. e.g., Lucky Dollar (countryname) Ltd.
Epos Licence Paste Below	multi-text	Epos Licence Paste Over writing this Text
Replace "Category" label with "Department"	checkbox	If true, labels previously displayed as "Category" will now be displayed as "Department". If false, the label will remain as "Category".
Culture	dropdown	Sets culture settings for the CoSaCS server.
Online Distribution Centre	numeric	This is the Online Distribution Centre branch number.
ISO Country Code	text	This is the ISO Country Code
Send SMS	text	This parameter sets the flag to send SMS when the strategy job is run.
Zone Based Allocation	text	This parameter sets the flag to do Bailiff Allocation based on Zones.
Ashley Default Stock Location	text	Enter details AshleyDefaultStockLocation

1.8.5 CANCELLATIONS

Name	Type	Description
Cancellation Rejection Code	text	If an account is automatically cancelled after the rejection, then this is the cancellation code that will get sent to the fact
Cancellation Notes	checkbox	Check this box if you wish to enter additional notes when processing a cancellation.

1.8.6 CASH ACCOUNTS

Name	Type	Description
Barcodes for new account/ cash and go	checkbox	Tick this field if using barcodes on
Cash Accounts default to COD	checkbox	Y/N field. Y = In New Sales Order Screen the COD field is enabled and ticked. N = COD is disabled
COD Percentage	numeric	% before account automatically delivery authorized
Using .NET for Cash and Go	checkbox	If this box is ticked, then the cash and go screen is being used in .NET as opposed to Open Road Cash and go Screen. (Soon to be redundant)

1.8.7 CASH LOAN

Name	Type	Description
Changes in Employment require manual approval.	checkbox	If checked will mean that any changes to employment details will prevent instant credit approval or cash loan qualification
Existing and Settled Account length	numeric	On an existing or settled account, the minimum time period since delivery for the customer to qualify for Cash Loan.

Highest status of any account.	numeric	The maximum status of any current account or settled account settled within the "time frame". A status higher than this will prevent cash loan qualification.
Highest status of any account time frame (months).	numeric	The maximum status of any current or settled account were settled within the Highest status of any account time frame. A status higher than this will prevent instant credit approval or cash loan qualification.
Existing Customer Loan Minimum Credit Score	numeric	This is the minimum score that must be achieved for an existing customer to qualify for a Cash Loan
Loan RF % Available.	numeric	This is the minimum % of RF credit available to be able to qualify for a Cash Loan
Maximum arrears level.	numeric	The maximum number of instalments in arrears. Any account more than this in arrears will prevent instant credit approval or cash loan qualification
Existing Customer Maximum Loan Amount	numeric	The maximum Loan amount available - no loan is available with default 0. This is a set value across all accounts and will not be based on the % of the remaining available credit.
Changes in Residence require manual approval.	checkbox	If checked will mean that any changes to address details will prevent instant credit approval or cash loan qualification
Settled Credit account months	numeric	For an "Existing" customer that has no current accounts, they will still qualify for Cash Loan if they have a settled delivered account that was settled less than this number of months ago.
Maximum %RF Spend Limit Allocated to Cash Loans	numeric	This is the percentage of the RF Spend Limit that can be allocated to cash Loans
Minimum Loan Amount	numeric	The minimum Loan amount available. This is a set value across all accounts and will not be based on the % of the remaining available credit.
Credit Account types to qualify for Cash Loan	dropdown	Credit Account types to qualify for Cash Loan. RF, HP or Both

Months since Address changed	numeric	If the 'Changes in Residence require manual approval' parameter is true, Customers whose address has changed within the last X months AND has changed since they last had an account DA'd will not qualify
Months since Employment changed	numeric	If the 'Changes in Employment require manual approval' parameter is true, Customers whose employment has changed within the last X months AND has changed since they last had an account DA'd will not qualify
Referral History (Months)	numeric	Number of months back to check if the account has been referred. If the account has been referred within 'x' months, it will not qualify for Cash Loan
Referral Msg - Account in Arrears	checkbox	If true and the customer has arrears on an account at the time of applying for Cash Loan a message box is displayed
Referral Msg - Rescored	checkbox	If true and the customer's application has been re-scored, do not refer if the rescored value is higher than the country parameter score for cash loan qualification. If the customer's rescore triggers a decrease in limit which then makes the loan amount greater than the % qualification or the spend is now less than the loan value a message box is displayed.
Referral Msg - High Status	checkbox	If true and an account status code went over the maximum status code but has now returned to acceptable status code a message box is displayed
Referral Msg - Residence changed	checkbox	If true and the application has been updated and the customer's home address has been changed a message box is displayed
Referral Msg - Employment changed	checkbox	If true and the application has been updated and the customer's work address has been changed a message box is displayed
Referral Msg - Percentage	checkbox	If true and the customer's available spend is greater than the maximum loan amount but the percentage is less than Loan RF% available amount a message box is displayed

Months since most recent settled Cash Loan	numeric	Number of months a customer's most recent Cash Loan account would need to have been settled in order for a Cash Loan letter to be sent to a Customer that does not have a current Cash Loan and has re-qualified
Percentage paid of a Cash Loan	numeric	The percentage of a current Cash Loan that is paid to enable letters to be sent.
Enable Cash Loan Purpose drop down	checkbox	Enable / Disable Cash Loan Purpose drop down on the Cash Loan Application Screen
T & T Early Settlement Penalty Period	numeric	If a Cash Loan is settled within this number of months in Trinidad and Tobago, then the rebate is calculated according to the rule defined by the Rebate Calculation Rule Country Parameter. If a Cash Loan account is settled early, in greater than this number of months, the rebate is calculated according to rule 78. (The standard Rebate Calculation Rule is 78-2.)
New Customer Maximum Loan Amount	numeric	The maximum Loan amount available for New Customers - no loan is available with default 0.
Recent Customer Maximum Loan Amount	numeric	The maximum Loan amount available for Recent Customers - no loan is available with default 0.
Staff Customer Maximum Loan Amount	numeric	The maximum Loan amount available for Staff Customers - no loan is available with default 0.
Recent Account length	numeric	On a recent account, the minimum time period since delivery for Cash Loan.
Highest status of any Recent Customers	numeric	The maximum status of any current account or settled account for Recent Customers settled within the "time frame". A status higher than this will prevent cash loan qualification.
Maximum arrears level for Recent Customers	numeric	The maximum number of instalments in arrears for Recent Customer accounts. Any account more than this in arrears will prevent cash loan qualification
Minimum settled account Term Length	numeric	For Existing Customers, settled accounts must have a Term Length greater than or equal to the value set in the parameter
Recent Customer Loan	numeric	This is the minimum score that must be achieved

Minimum Credit Score		for a recent customer to qualify for a Cash Loan
New Customer Loan Minimum Credit Score	numeric	This is the minimum score that must be achieved for a new customer to qualify for a Cash Loan
Enable Amortized Cash Loan	checkbox	Tick this field to enable amortized cash loan
Enable tax on Admin Charges	checkbox	If true, the tax rate will be applied on the amortized cash loan
Enable Amortized Outstanding Balance Calculation	checkbox	- If this is set to true then the 'Outstanding Balance' amount for cash loan is required to calculate as per the new amortization rule.
Flag to Apply full Admin Charges to early Sett Amt	checkbox	If this flag is true full Admin Charges are applied for early Settlement If false Admin charges till date will be applied
Allow Revise Cash Loan Disbursement Limits	Type	Set as true to get cash loan up to Maximum %RF Spend Limit Allocated

1.8.8 CASHIERS

Name	Type	Description
Allow Outstanding Safe Deposits	checkbox	This parameter controls whether it is permissible for a cashier to perform cashier totals before reversing any deposits they have made to the safe during their current session.
Credit Cards Consolidated	checkbox	This parameter determines whether credit card payments will be consolidated and sent to FACT as a single amount
Credit Cards Electronic	checkbox	This parameter determines whether a country processes credit card payments electronically or manually
Debit Cards Consolidated	checkbox	This parameter determines whether debit card payments will be consolidated and sent to FACT as a single amount
Debit Cards Electronic	checkbox	This parameter determines whether a country processes debit card payments electronically or manually

Open Cash Drawer for credit/debit payments	checkbox	Determines whether a connected cash drawer will open for payments made by credit/debit card. This is required because some cash drawers have a slot for receipts on the front.
Deposit Unique Reference	checkbox	Reference/Reason field for Cashier Deposits must be unique when this is ticked.
Display FACT employee no	checkbox	If selected the FACT employee number will be displayed in the staff maintenance
MaximumShortage	numeric	Total Shortage Values below this will be written off
MaximumOverage	numeric	Total Overage values below this will be written off
MaximumTimeLimit	dropdown	Time Limit before write off (1 day or 1 week)
Shortage/Overage Write off Account	text	Write off the account to post shortage or overage

1.8.9 CREDIT BUREAU

Name	Type	Description
Days before Bureau recontacted	numeric	This is the period in which the bureau will not need to be contacted if the customer comes into the store before the period is over
Transact Enabled	numeric	Used to determine whether to use transact or baycorp or neither
Logging	checkbox	Determines whether logging is enabled.

1.8.10 CREDIT COLLECTIONS

Name	Type	Description
Number of Receipts per book	numeric	Sets of manual receipts
Display Credit Limit Score	checkbox	Determines whether to display the credit score filter in the Allocate Accounts screen.

Bailiff Sheet - Print Interest And Admin Charges	checkbox	Determines whether charges applied to the account will be printed on the Debt Collectors Action sheet.
Bailiff Sheet - Print Ready Finance Indicator	checkbox	Determines whether the Debt Collectors Action sheet will indicate if this is an RF customer.
Number Of Months Since Accounts Allocated	numeric	Sets the number of months since accounts were allocated, this is used when loading data in the Re-Print Action Sheet screen.
Commission on Total Payment	checkbox	When ticked the commission is based on the total payment (otherwise the total payment less the fee being collected)
Current Status Code	checkbox	When ticked the collection rates are based on the current status of the account (otherwise the status of the account at the time of allocation)
Maximum Reminder days in advance	numeric	Maximum number of days in advance that a call reminder can be set for
Number of days since action performed	numeric	If the number of days since an action was performed is not greater than that set in the parameter do not display the account in the Telephone Action screen for a non-supervisor.
Auto-assign Successful Bailiffs Previous Customers	checkbox	If true, all accounts relating to a single customer will be automatically assigned to one Bailiff to work, if that bailiff has been successful on any of the accounts in the past (x) months.
No. of Weeks Prior to Calculate Bailiff AutoAssign	numeric	Determines the number of weeks that the bailiff auto assign routine will consider.
No. PTPs before bailiff reassigned.	numeric	The number of times the account is assigned to the same bailiff if active PTP is on the account.

1.8.11 CREDIT SANCTIONING

Name	Type	Description
Capture Landlord Details	checkbox	This checkbox controls whether landlord details are required for credit applicants living in rented accommodation
Copy References to Current	checkbox	If this box is ticked then in Sanction Stage 2 - References, the user will have the ability to Copy details from References previously captured from previous accounts for that customer to the new reference
Mandatory Residential Status	checkbox	This field will make residential status a mandatory field if ticked
Maximum age for credit	numeric	This is the maximum age for opening an HP account. If an age greater than this is entered, then the system will not allow the user to continue with the credit sanctioning
Maximum RF Credit Income Ratio	numeric	The ratio of income to credit will determine the max spending limit
Minimum age for credit	numeric	This is the minimum age for opening an HP account. If an age less than this is entered, then the system will not allow the user to continue with the credit sanctioning
Min number of references	numeric	This number will dictate the minimum amount of References necessary
Prev address and employment required	numeric	This field dictates the minimum amount of years to capture address & employment details for
Prompt for manual refer after rejection	checkbox	Whenever an account is manually rejected the system will Prompt the user to manually refer the account or not. This was developed for countries who wanted to refer all rejections, or when an account is rejected but the sales person thinks that this account should be accepted
Variable Stamp Duty	checkbox	If checked then a variable amount of stamp duty can be charged to an account depending on the agreement total. See the sundry charges maintenance option

Set Spend Limit For Low Incomes	checkbox	If checked then RF applications will be assigned the lowest spend limit available if applications score higher than the cut off score, but no spend limit has been assigned.
EOD Potential Spend Run	checkbox	Determines whether EOD procedure to calculate potential spend limit should be run.
Number of accounts per EOD run	numeric	The number of accounts that should be processed for each EOD run to calculate the potential spend and the maximum number of accounts to rescore
Terms Type Bands	checkbox	To Enable/Disable Terms Type Bands
Terms Type Band Default	text	The default Terms Type Band to use before a band has been set for the customer and the account
Number Of Months For New Sub Agreement RF rescore	numeric	This is the amount of months before an RF sub-agreement will be opened in Sanction Stage 1 and prompted for rescore. Otherwise, the account will just proceed to document confirmation (assuming the spend limit has not been exceeded for the new order).
Rescore New RF Sub Agreements If Status >	text	If the current status of a sub-agreement is greater than this value, then the account will be rescored. If set to 0 then all sub-agreements will be rescored if the number of months parameter applies.
Number Of Months For Automated End Of Day Rescore	numeric	This is the number of months before RF accounts are automatically rescored as part of the End of Day process.
Behavioural history in months	numeric	This parameter sets how many months history the system needs to have before it can use the behavioural scorecard.
Behavioural history period in months	numeric	This parameter sets the period of months used in retrieving the behavioural history.
Behavioural Scorecard	text	This parameter sets the scoring process. A - Applicant ScoreCards, B - Behavioural Scoring (Branch Active, Select active branches in branch maintenance screen), P - Parallel (Behavioural and Applicant), S - Behavioural Scoring (Underwriters and Newsales)

	C- Equifax Applicant ScoreCards, D - Equifax Behavioural Scoring (Branch Active, Select active branches in branch maintenance screen)	
Behavioural Accounts	numeric	Sets the account to be used if behavioural scoring is activated. 0 - HP and RF, 1 - RF only, 2 - HP only
Bad Paying Customers	numeric	Bad Paying Customers will be defined as greater than this amount of months in arrears since the account was opened.
Behavioural Score Months	numeric	This determines how frequently Behavioural Accounts are going to be rescored. If using the behavioural scorecard for the first time you may wish to set this to a low figure to rescore previously scored applicant accounts, before resetting this to a higher figure after all accounts have been rescored
Minimum RF Credit Limit for Referral	numeric	This is the minimum RF Credit Limit value for a customer who has exceeded their limit for the account to be referred. Accounts of Customers with Credit Limits below this value who exceed their limit when purchasing will not be referred and the purchase value must be reduced, or the account cancelled.
Maximum % to exceed credit limit	numeric	This is the maximum percentage by which a customer can exceed their RF Credit Limit before the account is referred. Accounts that exceed the credit limit by less than this percentage will be Approved.
Behavioural Score Apply End of Day Immediately	checkbox	If set to true, then the end of day Behavioural rescore will be applied immediately. If set to false, then the accounts revised score would need to be approved in the Behavioural Rescore Review Screen and applied by the end of day BH Rescore Apply

		Scores Job
Refer Existing No home/Work Phone with Mobile	checkbox	When set to true existing customers without home and work phones but with a mobile will get referred on scoring. When set to False existing customers will not get referred if they have a mobile. Customers without any phone at all will always get referred
Status code do not refer if subsequent	checkbox	Determines whether customers with bad status get referred if have opened a subsequent good account
Months over which to check worst status	numeric	Determines over what period to check worst account status when scoring
Minimum Expense Referral for existing customers	checkbox	Determines whether to apply the rule to subsequent customers if they do not have a certain level of expenses
Max Spend limit before referral	numeric	This will be automatically updated from the current score card
Refer New No home/Work Phone with Mobile	checkbox	When set to true new customers without home and work phones but with a mobile will get referred on scoring. When set to False new customers will not get referred if they have a mobile. Customers without any phone at all will always get referred
Display reasons on referral/rejection popup	checkbox	If TRUE, reasons for referral/rejection will be displayed on the referral/rejection popup
Equifax Intercept value sign for Applicant	text	This parameter sets the Equifax Intercept value sign for the Applicant score card. It Can be + or - only
Equifax Intercept value sign for Behavioural	text	This parameter sets the Equifax Intercept value sign for the Behavioural score card. It Can be + or - only
Equifax Log value for Applicant	text	This parameter sets the Equifax scorecard final formula calculation value for Applicant
Equifax Log value for Behavioural	text	This parameter sets the Equifax scorecard final formula calculation value for Behavioural
Is Old Score Run With new Equifax Parallel	checkbox	This parameter sets if the old score card and new Equifax score card run parallel
Percentage of expenditure1	numeric	Tick this field to enable Percentage

Enable MMI	checkbox	This will enable all MMI functionality.
Allow Process for Calculation of Disposable Income	checkbox	This field have the values True or False, If set as true then the Process for calculation of Disposable Income changes will be applicable.
Rent/Mortgage % for Disposable Income	numeric	Allow user to define the % value to be considered to calculate the Rent/Mortgage if the person is married and spouse is working

1.8.12 CUSTOMER

Name	Type	Description
Loyalty Card	checkbox	Determines whether the country has a loyalty card scheme or not
Customer ID format	text	This parameter contains the regular expression used to validate the format of customer IDs entered by the user. If it is blank no validation will be performed. It is not recommended that you attempt to edit this field.
Amount Spent Per Prize Voucher Issued	numeric	This is the cash amount that needs to be spent for a prize voucher to be issued. Example, for every \$20 spent one voucher is issued
Prize Vouchers Active	checkbox	If set to true prize vouchers will be issued to customers. If this is set to false, then prize vouchers cannot be issued.
Enable the Printing of Customer Photo/Signature	checkbox	If set to true, this will allow the customer photograph and signature to be printed on the Bailiff Action sheet
Store Customer Signature	checkbox	If set to true, this will allow the customer signature to be scanned and stored.
Photograph Directory	text	The server directory where photographs are stored. This will need to be written in the form <code>http://<SERVERNAME>/<VIRTUALDIRECTORY>/</code> . The virtual directory will need to be given both read and write permissions. The windows folder will need to be shared and have ASPNET as a user with both read and write permissions.

Signature Directory	text	The server directory where signatures are stored. This will need to be written in the form <code>http://<SERVERNAME>/<VIRTUALDIRECTORY>/</code> . The virtual directory will need to be given both read and write permissions. The windows folder will need to be shared and have ASPNET as a user with both read and write permissions.
Mandatory to enter Collection Zone for addresses	checkbox	If true, a dropdown will appear as a mandatory field in the address tab on the Customer record screen. When users are entering addresses, they will need to select which zone the address belongs to for later use when assigning Bailiffs to the account.

1.8.13 DELIVERY

Name	Type	Description
Default Delivery Days	numeric	Determines the default required delivery date on the new account screen for new accounts
Default Delivery Note Branch	numeric	This is generally the branch number of the warehouse for the region
Delivery percent for date first	numeric	An Item will be considered delivered when this % of the goods has been delivered
Number of Transport Slots	numeric	This is the number of transport slots in a day. I.E., am, pm or 9-12, 12-3 etc
Fixed Date of first Instalment	numeric	Determines whether Date of first instalment is fixed 0 for not fixed, 1 for fixed and 2 for fixed due day but date of first instalment will always be a set number of days after delivery
Restrict Repossessions by Account Status	checkbox	This parameter restricts repossessions to accounts in status code 3,4,5 or 6 only
Allow DA for unpaid accounts	checkbox	This parameter controls whether the users will be allowed to DA accounts which are unpaid
Display Assembly	checkbox	To determine whether the assembly field is displayed on New Account/Revise Agreement, the results in the Orders for Delivery screen and the results in the Transport Picklist screen.

Enable Delivery Note Branch	checkbox	If enabled the delivery note branch should be displayed in the New Sales Order, Orders for Delivery, Amend Picklist and Transport Picklist screens.
Identical Replacements Print at Stock location	checkbox	If checked will mean that identical replacements delivery notes will be printed from the Stock location where they are being returned/collected from. Otherwise, the branch will be the branch which instigated the collection. Please note country parameter Enable Delivery Note Branch must be set to false.
Delete Delivery Note	checkbox	If this is set to True, the delete delivery note button will appear in the delivery notification screen.
Manual DA for FOC Accounts	checkbox	If true, accounts which have a FOC (Free Of Charge) item will not be automatically delivery authorised
Scheduled Deliveries	checkbox	When true will enable the scheduled delivery process.
Third Party Deliveries File Directory	text	Directory for export/import files for 3rd party delivery. This should be of the form <DRIVE LETTER>:\<FOLDER NAME>\
Enable Notes in Goods Return Screen	checkbox	If this parameter is ticked the Notes field in the Goods Return screen will be enabled, if un-ticked the Notes field will invisible
Repo Redelivery unit price	checkbox	If true, the Repo unit price will be used otherwise zero price will be used when scheduling for delivery

1.8.14 GIRO

Name	Type	Description
Days at clearing bank	numeric	Days required for the clearing bank to receive and process a payment file
Fee for rejected payment	numeric	Fee charged when the clearing bank rejects a payment request due to an account with a problem such as insufficient funds
Fee override on account	checkbox	Allows individual accounts to be marked so that

basis		they are not charged fees
Courts bank branch	text	Branch number of the Courts bank account used by the clearing bank
Courts bank account type	text	Account type of the Courts bank account used by the clearing bank
Courts bank account name	text	Name of the Courts bank account used by the clearing bank
Courts bank account number	text	Account number of the Courts bank account used by the clearing bank
Installation generation number	numeric	Identification number recognised by the clearing bank
Service type	text	Type of service with the clearing bank
Installation ID code from	text	Id code recognised by the clearing bank
Installation ID code to	text	Id code recognised by the clearing bank
Maximum rejections	numeric	The maximum number of rejections allowed before a giro mandate is cancelled
Submit test data	checkbox	Test run
Giro Mandates	checkbox	Determines whether giro mandates are enabled

1.8.15 HOME CLUB

Name	Type	Description
Highest Status Code for Settled Accounts ever	numeric	Customers with this (highest) status code or above ever on SETTLED accounts will not qualify for loyalty vouchers
Highest Status Code for Open Accounts ever	numeric	Customers with this (highest) status code or above ever on OPEN accounts will not qualify for loyalty vouchers
Current Status Code for Open Accounts	numeric	Customers with this (current) status code or above on OPEN accounts will not qualify for loyalty vouchers

Number of months from delivery to issue vouchers	numeric	Loyalty vouchers will be issued this number of months after delivery has reached the threshold value
Enable Loyalty Scheme	checkbox	This option will enable the Home Club loyalty scheme. Other options on this page are ignored if false.
Enable membership fee for staff	checkbox	This option will enable fees for staff Home Club members
Cash account free delivery threshold	numeric	Sets the delivery threshold amount for cash accounts. A 0 value will disable home club popups for cash accounts.
Turn on Revise screen Home Club popup	checkbox	This option will enable Home Club join request for revised accounts
Home Club Period in months	numeric	Sets the number of months before Home Club membership expires
Voucher redemption period in days	numeric	Sets the number of days to redeem the Home Club voucher
Maximum number of join requests rejections	numeric	Sets the number times the customer is asked to join the home club

1.8.16 INSTALMENTS

Name	Type	Description
Block Ready Finance instalments	numeric	A number is required in this field. The number represents how many months in Arrears a Ready Finance Account can be before the account is blocked and the customer can no longer purchase on the RF Account. When the account moves out of arrears the account is unblocked
Minimum days before first instalment	numeric	Minimum days after delivery before the first instalment becomes due
Instalment Rounding	numeric	Instalment can be rounded up to the number of decimal places chosen with the final instalment being the lower balancing amount to the agreement total

Round Service Charge	checkbox	If true will round service charge up to the nearest 0.05
Min score for delivery without first instalment	numeric	This is the minimum score needed for an account to qualify for delivery without the first instalment. If this parameter is set to zero, delivery without the first instalment is not enabled
Ability to set the First Payment Date	checkbox	If set True, then it determine the calculation of the First Payment Date as enable.
Payment Day After Booking	numeric	This will be the number of Days after Booking for the first payment date.
Max Delay in Delivery	numeric	Max number of delay (days) allowed for delivery after booking.
Days Allowed between Delivery and Payment?Day	numeric	No of Days allowed between Delivery Date and Payment?Date.

1.8.17 INSTANT CREDIT

Name	Type	Description
Minimum Credit Score	numeric	This is the minimum score that must be achieved for the customer to qualify for Instant Credit
Most recent settled Credit account months	numeric	If a customer has no current accounts, this is the maximum number of months since the most recent Credit account has been settled for the customer to qualify for Instant Credit.
Existing Account length	numeric	On an existing account, the minimum time period since delivery for the customer to qualify for Instant Credit.
Maximum Agreement total	numeric	The maximum agreement total allowed on the new account for the customer to qualify for Instant Credit
Changes in Employment require manual approval	checkbox	If checked will mean that any changes to employment details will prevent instant credit approval
Changes in Residence	checkbox	If checked will mean that any changes to address

require manual approval		details will prevent instant credit approval
Maximum arrears level	numeric	The maximum number of instalments in arrears. Any account more than this in arrears will prevent instant credit approval
Highest status of any account	numeric	The maximum status of any current account or settled account settled within the last 2 years. A status higher than this will prevent instant credit approval
Highest status of any account time frame (months)	numeric	The maximum status of any current or settled account were settled within the Highest status of any account time frame. A status higher than this will prevent instant credit approval.
Referral History Months	numeric	Number of months back to check if the account has been referred. If the account has been referred within 'x' months, it will not qualify for instant credit
The maximum score for Change in Address check	numeric	customers with this score or lower will be checked for address changes if this check is on
Maximum score for Change in employment check	numeric	customers with this score or lower will be checked for employment changes if this check is on
Revise Months	numeric	This is the number of months which an account can be revised without re-passing qualification
Joint account holders must qualify	checkbox	If this option is on, accounts where the customer is a joint holder must also qualify, for the customer to qualify
Months since address change	numeric	If the address change requires manual approval is on, customers whose address has changed in the last X months AND have score below Y will be disqualified
Months since employment change	numeric	If the employment change requires manual approval is on, customers whose employment has changed in the last X months AND have score below Y will be disqualified
Settled Account Length - Instant Credit	numeric	If a customer is qualifying under a recent settled account, the account must have been open for at least this many months

HP Accounts can Qualify for Instant Credit	checkbox	Determines Whether HP Accounts can Qualify for Instant Credit
Most recent settled Cash account months	numeric	If a customer has no current accounts, this is the maximum number of months since the most recent Cash account has been settled for the customer to qualify for Instant Credit
Settled Account Length - CashLoans	numeric	PARAMETER NO LONGER USED

1.8.18 INSTANT REPLACEMENT

Name	Type	Description
Instant Replacement Period 1 (days)	numeric	The number of DAYS that the manufacture warranty covers an item for Instant Replacement
Instant Replacement Period 2 (months)	numeric	The number of MONTHS in addition to the manufacture warranty where the warranty remains in place and Courts will pay the cost of replacement
Instant Replacement Period 3 (months)	numeric	The number of MONTHS in addition to period TWO where the warranty terminates, and Courts bear the cost of replacement. After the end of this period, AIG will pay the cost of replacement.
Min Free Months on Replacements (%)	numeric	The minimum number of months (as a percentage of the original item's free/manufacture warranty length) that a replacement item on an IR replacement can receive
Delay New IRW (True / False)	checkbox	If True, when an IRW replacement item receives complimentary free/manufacture warranty months, then the start date of any purchased IRW on the replacement item is delayed until the end of the free months
Minimum price for credit terms	numeric	The minimum price for which an account can be sold on credit terms

1.8.19 INTERFACE

Name	Type	Description
System Drive and Directory	text	This is the directory where all interface files generated from EOD are stored
Unicode Characters	checkbox	Foreign Language characters do not interface customer details to FACT 2000
Tallyman days in arrears	numeric	The number of days an account must be in arrears before it will be exported to Tallyman
Link to Tallyman	checkbox	Enables the EOD Tallyman interface
Tallyman arrears percentage	numeric	The percentage by which an account must be in arrears before it is sent to Tallyman
Tallyman Server Database	text	Tallyman server and database in the form servername.databasename
FACT Interface by payment methods	checkbox	Determines whether Deposits split by payment methods when interfaced to FACT 2000
FTP using ISA server	checkbox	FTP processes will be via the ISA server using Local procedures
Export Financial Data to FACT	checkbox	Will determine whether the FACT Financial (bmsffint.dat) file is imported to FACT2000
FACT2000 drive and Directory	text	Directory where FACT 2000 files are copied
FACT2000ProgramDirectory	text	FACT2000 Program directory has to be set to the Universal naming convention path with double hashes e.g., \\MyServer\MyShare\Mydirectory
Broker MQ Enabled	checkbox	Determines whether the Broker MQ Link is enabled
Export Orders and Deliveries to Oracle	text	Allows orders and deliveries to be exported to Oracle. Options are N for none, P for parallel run, F for full and L for logging
BCP program path	text	The absolute path of the BCP program. Needed for file input/output (Scorex, Standing Order)
Broker file Export Location	text	The location where the Broker export file will be

		placed
Broker Financial URL	text	This is the URL where the broker financial web service resides
Include Financial Totals in Deliveries Export	checkbox	If set to true, then summary financial totals will be included in the FACT 2000 export. Otherwise, a separate job will appear to run to calculate these totals
Enable Standing Order Collection FEE generation	checkbox	When TRUE, Collection FEEs will be generated for payments processed through Standing Order End of Day
Maintain Non Stock Items in Cosacs	checkbox	If true, Non Stock items are maintained in CoSaCS and are not imported via the Product File Import EOD process. If false, Non Stock items will be imported via the Product File Import EOD process.
RI outbound QTY directory	text	Output directory path for Committed Stock (QTY) outbound file
RI outbound SAR directory	text	Output directory path for Sales & Returns (SAR) outbound file
RI outbound DTF directory	text	Output directory path for Delivery transfer (DTF) outbound file
RI outbound RPO directory	text	Output directory path for Repossessions (RPO) outbound file
RI inbound ABC directory	text	Source directory path for Product information (new items, price changes, RTA) (ABC) inbound file
RI inbound KIT directory	text	Source directory path for KIT Product information (KIT) inbound file
RI inbound POD directory	text	Source directory path for Purchase Order Details (POD) inbound file
RI inbound OHQ directory	text	Source directory path for On hand quantity (OHQ) inbound file
RI outbound Repo SAR directory	text	Output directory path for Repossession Sales & Returns (SAR) outbound file
RI outbound Repo DTF directory	text	Output directory path for Repossession Delivery transfer (DTF) outbound file

RI inbound Repo ABC directory	text	Source directory path for Repossession Product information (new items, price changes, RTA) (ABC) inbound file
RI inbound Repo OHQ directory	text	Source directory path for Repossession On hand quantity (OHQ) inbound file
RI Company Number - Regular Stock	numeric	RI Company Number for regular stock items
RI Company Number - Repossession Stock	numeric	RI Company Number for repossession stock items
RI outbound QTY MSGQ argument	text	MSGQ command argument for Committed Stock (QTY) export file with following placeholders
{PATH} - Directory path for outbound file		
{FILE} - Name of the outbound file		
RI outbound SAR MSGQ argument	text	MSGQ command argument for Sales & Return (SAR) export file with following placeholders
{PATH} - Directory path for outbound file		
{FILE} - Name of the outbound file		
RI outbound Repo SAR MSGQ argument	text	MSGQ command argument for Repo Sales & Return (SAR) export file with following placeholders
{PATH} - Directory path for outbound file		
{FILE} - Name of the outbound file		
RI outbound DTF MSGQ argument	text	MSGQ command argument for Delivery Transfer (DTF) export file with following placeholders
{PATH} - Directory path for outbound file		
{FILE} - Name of the		

outbound file		
RI outbound Repo DTF MSGQ argument	text	MSGQ command argument for Repo Delivery Transfer (DTF) export file with following placeholders
{PATH} - Directory path for outbound file		
{FILE} - Name of the outbound file		
RI outbound RPO MSGQ argument	text	MSGQ command argument for Repossessions (RPO) export file with following placeholders
{PATH} - Directory path for outbound file		
{FILE} - Name of the outbound file		
RI FTE Batch Script Path	text	RI FTE Message Queue Batch Script Path
RI inbound CTX directory	text	Source directory path for Product Hierarchy information (CTX) inbound file
RI Outbound Repo QTY directory	text	Output directory path for Repossession Committed Stock (QTY) outbound file
RI Outbound Repo QTY MSGQ argument	text	MSGQ command argument for Repo Committed Stock (QTY) export file with following placeholders
{PATH} - Directory path for outbound file		
{FILE} - Name of the outbound file		
RI Interface Options	dropdown	The following options determine how items/parts are interfaced. FACT - All items will interface to FACT2000. Parts - Parts will interface to FACT2000 and all other items to RI. RI - All items including parts will interface to RI.
RI inbound Repo KIT directory	text	Source directory path for Repossession KIT Product information (KIT) inbound file

1.8.20 LETTERS

Name	Type	Description
Auto Reduce Accounts in SC5	checkbox	If the account was on sc5 but arrears cleared, then allow status to change. Otherwise, all SC5's will stay as such regardless of a settlement
Days before letter is due	numeric	After the letter sent out this is the amount of days before the customer can respond
Last Successful Run Date	datetime	Last Successful Run Date
Last Successful Run week No	numeric	Last Successful Run week No
Last Year Week No	numeric	How many weeks in the previous year (usually 52)
Letters Gap	numeric	Weeks before the customer gets another letter
Max Status for Settlement Letter	text	If an account has been in arrears and now settled, we will not send them a settlement letter because we don't want to encourage another purchase. This person is assumed to be a high risk
Small Balance Amount	numeric	Smallest balance to send a letter for
Week 1 start date for charges	datetime	Date field. This will dictate what the first week of the year must be
Potential spend letter period	numeric	The period in which a letter will not need to be sent out to a customer informing them of their potential spend limit.
Minimum spend amount	numeric	The minimum potential spend amount a customer should have before a letter is sent out to them.
Minimum number of days in Arrears before Letter	numeric	Minimum number of days an account moves into arrears before receiving the first letter
Letters and Charges Daily Run	checkbox	If true will mean that status code changes, letters and charges can be generated more than once a week (and the run number will exceed the number of weeks in a year). If this is set to true and letters and charges run it is very difficult to go back

Use Current Date & Time for Letters and Charges	checkbox	If true will mean that status code changes, letters and charges will be generated based on the previous Sundays run (matches OpenROAD) otherwise use the current date and time
Generate Charges	checkbox	If TRUE Interest and Admin charges will be generated.
Generate Letters	checkbox	If TRUE Arrears letters will be generated.
Send Letters	text	This parameter sets the flag to send Letters when the strategy job is run.

1.8.21 LINE ITEMS

Name	Type	Description
Allow selection of line items with zero stock	checkbox	Ticking this box will allow the user to select items that are not in stock from the New Sales Order
Insurance charge Item Number	text	In terms type maintenance the user can choose if Insurance is included in Service Charge or not. If not, then insurance will show as a separate line on the agreement. We need to have an item number for the insurance to add separately. This is where the Item Number is entered
Non Interest Items begin with	text	In some countries, there are items that do not bear interest. The products all begin with the same code. That code needs to be entered here
Number of months Audit data will be stored	numeric	This is the number of months that line-item audit data will be stored on the database for
Allow Affinity And Normal Product Sales	checkbox	Determines whether stock and affinity items can appear on the same agreement.
Enable Related Products Prompt For Credit Sales	checkbox	Enable prompt displaying associated products for credit accounts.
Enable Related Products Prompt For Cash Sales	checkbox	Enable prompt displaying associated products for cash accounts.
Password for out of stock products required	checkbox	If checked prevent selling of out of stock products by unauthorised users.

Check available stock in region	checkbox	Check available stock in the region when entering a stock location where the current stock is zero.
Central Warehouse Time	numeric	Period to allow the central warehouse to receive and distribute items down to local warehouses.
Quantity before stock locking implemented	numeric	If the available stock for an item is less than this parameter, the item will be locked to prevent another customer from choosing that item for that location.
Maximum Affinity Agreement Term	numeric	The maximum Agreement Term allowed in months when selling an Affinity item.
Item Price from Stock Location	checkbox	If true the items price will be taken from the stock location, if false the items price will be taken from the sales branch
Display Assembly Options	checkbox	If true, a popup displaying assembly options will appear upon entering an item in the New Sales Order screen if this item requires assembly
Display Courts Code	checkbox	If true, the Courts item number will be displayed as well as the IUPC. If false only IUPC will be displayed.
Password for stock on order required	checkbox	If checked prevent selling of stock on order products by unauthorised users.
Ready Assist Extract Account Id	text	This is the Account Id to be shown in the Ready Assist Extract
Ready Assist Extract Plan Id	text	This is the Plan Id to be shown in the Ready Assist Extract
Display Express Delivery	checkbox	If true, the Express Delivery checkbox will be displayed in the New Sales Order Screen

1.8.22 PAYMENTS

Name	Type	Description
Bailiff Commission Equals Fee	checkbox	Determines whether the bailiff commission is equal to the fee
Cheque Clearance Days	numeric	Number of days before a payment by cheque is assumed to be cleared (used for delivery authorisation)
Decimal Places for .Net	text	Indicates the number of decimal places to be used in .NET. If Prefixed by a "C" then the currency symbol for the country will also show. If prefixed by an "F" then the currency symbol for the country will not be displayed. If prefixed by an "N" then the currency symbol for the country will not be displayed and, thousand separators are inserted between each group of three digits. Example: In Jamaica, C2 would result in J\$5000.45, F2 would result in 5000.45, N2 would result in 5,000.45.
Default Voucher Expiry	numeric	The number of months after which a voucher will expire by default
Gift Voucher Account	text	Account against which gift voucher sales are sold and redeemed
Hide Cents	checkbox	Ticking this box would mean that the system will not use cents. This is for countries such as Mauritius whose currency doesn't use cents i.e., Rupee This option needs to be chosen from the start, or existing accounts may not settle correctly as the balance will not be reduced to 0 if the agreement total is not a whole number
Payment method enabled	checkbox	Displays Payment Method on Account screen - Singapore
Payments to nearest unit of currency	checkbox	When CoSaCS gets a payment for an RF account the system will split the payments to the nearest dollar amount
Rebate percent	numeric	The percentage rate for calculating rebate upon early settlement
Allow cheque payments for	checkbox	This parameter allows cheque payments to be

Cash and Go		entered for Cash and Go sales
Auto Holiday If in Arrears	checkbox	This parameter controls whether a payment holiday will automatically be taken if available to prevent a customer from falling into arrears
Payment Card Prompt	checkbox	This parameter controls whether or not users will be prompted to print unprinted payment card transactions on the payment screen.
Rebate Calculation Rule	numeric	This is the rebate calculation rule that will be used when a customer receives their rebate. This does not affect the Rebate calculation frame totals or the Rebate Forecast Report totals. The rules are as follows: 78-0, 78-1, 78-2, 78-3, etc. E.g.: To set rule 78-2 set the value to -2. To set the rule to 78-0 set the value to 0. To set the rule to 78+1 set the value to 1.
Returned Cheque Period	numeric	This is how far back in months the system will look for return cheques against all accounts in this customer's name or if the customer is linked to any accounts. Settled or active. If 0 then returned cheques will not be searched for and the functionality disabled.
Number of allowed return cheques	numeric	This will be any number. The system uses this parameter to check if supervisor authorisation is required for the cheque payment. Authorisation will be required if the number of returned cheques for all the customers' accounts is above this number (assuming ≥ 0)
Maximum lower instalments for SPA	numeric	Maximum number of monthly instalments that can be made at a lower instalment amount
Block Cash & Go in Refund & Correction Screen	checkbox	This parameter will block users from processing Cash & Go (Paid & Taken) accounts in the Refunds and Corrections screen
Active Action Pop-up - Additional Information	checkbox	If true, a pop-up will appear when an account with "Additional Information needed" Active Action flags on it is loaded in the payments screen. The user will then have the opportunity to correct the active actions in the Customer Details screen before continuing with any payments.

Active Action Pop-up - Customer left address	checkbox	If true, a pop-up will appear when an account with "Customer left address" Active Action flags on it is loaded in the payments screen. The user will inform the customer that they need to update their address details with the credit department before proceeding with the payment.
Pop-up - Other Accounts in Arrears	checkbox	If true, a pop-up will appear when an account is loaded in the payments screen and the Customer has other accounts that are in arrears.
Active Action Pop-up - Telephone Out of Service	checkbox	If true, a pop-up will appear when an account with "Telephone out of service/Invalid Number" Active Action flags on it is loaded in the payments screen. The user will then have the opportunity to correct the active actions in the Customer Details screen before continuing with any payments.
Cash Loan Rebate Calculation Rule	numeric	This is the rebate calculation rule that will be used when a cash loan customer receives their rebate. This does not affect the Rebate calculation frame totals or the Rebate Forecast Report totals. The rules are as follows: 78-0, 78-1, 78-2, 78-3, etc. E.g.: To set rule 78-2 set the value to -2. To set the rule to 78-0 set the value to 0. To set the rule to 78+1 set the value to 1.
BDU Rebate Calculation Rule	numeric	This is the rebate calculation rule that will be used when calculating the BDU value when doing a BDW. To set the rule to 78+1 set the value to 1.

1.8.23 PRINTING

Name	Type	Description
Agreement Print Date Time Stamp	checkbox	Print the time on the agreement
Agreement print Guarantor	checkbox	If you check this field, it will print the Guarantor name on the HP Agreement when printed
Individual Icons for Multiple Jobs	checkbox	This mechanism controls the printing of multiple documents. The user has to click on the correct icon before the print dialog box appears

Laser Print Tax	checkbox	Print the tax Invoice using the laser printer
No Copies of Agreement	numeric	No Copies of Agreement
No Copies of tax Invoice	numeric	No Copies of tax Invoice
Percent to Pay before repo	numeric	Percent of the account that needs to be paid before Courts UK PLC can repossess the goods
Print 90 days message	text	This is the message printed on the Agreement for 90-day accounts
Print Credit Note	checkbox	Thailand Require a credit note to be printed for the customer for any returns
Print RF Summary	checkbox	Print RF Summary. This will only print for new accounts
Print RF Terms and conditions (S1)	checkbox	Print RF T&C's (S1)
Print Schedule of Payments	checkbox	If true, the Schedule of Payments will be printed when the Agreement is printed on the New Sales Order screen.
Service Percent Print format	dropdown	This determines how Service Charge is printed on the agreement:A = AnnualM = MPRL = MonthlyN = Not at all
Service Print Decimal Places	text	Display number decimal places on print. Format should be in the form Nn. For example, 'N2' will display 2 decimal places, 'N0' will display no decimal places
Tax Invoice Format	dropdown	Determines whether the tax invoice is printed on a receipt printer (2) or laser printer (1) or not at all (0)
Agreement print type	text	Print agreement to A4 or slip printer
Number of Agreement Branch Copies	numeric	This is the number of copies of the agreement that will be marked as branch copies
Number of Agreement Customer Copies	numeric	This is the number of copies of the agreement that will be marked as customer copies
Print RF total credit on payment card	checkbox	This parameter controls whether or not to print the RF credit limit on the customer's payment card
Currency Symbol for print	text	The currency symbol that will be printed on Agreement and Invoice documents.

Include Ins in Service Charge on Agreement Print	checkbox	Include Insurance in Service Charge on Agreement Print - an insurance item needs to be set up and insurance should not be included in the service charge if this is to work
Tax Invoice Reprint Text	text	This text will appear on the tax invoice if the tax invoice is a reprint.
Print Kit discount on Tax Invoice	checkbox	If this parameter is true, the discount attached to a Kit Product will be printed on the Tax Invoice.
Receipt Minimum Height	numeric	The minimum height of a receipt, in millimetres
Print Automatic Mini-Statement	checkbox	Do you want to automatically print a mini-statement for the customer after the customer makes a payment?
Statement Display Available Spend	checkbox	Do you want to display the available spend on statements?
Number Of Transactions For Auto Mini-Statement	numeric	The number of previous transactions per account that the automatic mini-statement should print
Print Available spend on Mini-Statement	checkbox	Do you want to print the customer's available spend on a mini-statement?
Business Registration Number	text	The company's business registration number.
Business Title	text	The company's title e.g., Courts Ltd / Unicomer Ltd.
Cash & Go Footer	text	Information to be printed at the bottom of the cash & go receipt e.g., Thank you for shopping at COURTS!
Tax Invoice Footer	text	Information to be printed at the bottom of the tax invoice receipt e.g., Thank you for shopping at COURTS! See courts.com for more information on our products
Payment Footer	text	Information to be printed at the bottom of the payment receipt e.g., Thank you for shopping at COURTS!
Statement Footer	text	Information to be printed at the bottom of the statement receipt e.g., Sale starts soon
Receipt Date Format	text	Dictates the format of any date that is printed on the cash & go receipt, payment receipt and tax invoice

Cash & Go Receipt Title	text	The title text to identify a cash and go receipt.
Payment Receipt Title	text	The title text to identify a payment receipt.
Tax Invoice Title	text	The title text to identify a tax invoice.
Cash & Go Receipt Display Title	checkbox	Do you want to display the cash & go receipt title?
Payment Receipt Display Title	checkbox	Do you want to display the payment receipt title?
Tax Invoice Display Receipt Title	checkbox	Do you want to display the tax invoice receipt title?
Business Tax Number	text	The business tax number
Payment Receipt Display Tax Number	checkbox	Do you want to display the business tax number on the payment receipt?
Cash and Go Display Tax Number	checkbox	Do you want to display the business tax number on the cash and go receipt?
Tax Invoice Display Tax Number	checkbox	Do you want to display the business tax number on the tax invoice?
Statement Display Tax Number	checkbox	Do you want to display the business tax number on the statements?
Cash and Go Copies	numeric	The number of cash and go receipts to print. If greater than one, the first receipt will be marked as 'original' and subsequent receipts will be marked as 'copy'.
Cash and Go Signature	checkbox	Do you want to display the signature area on cash and go receipts?
Cash and Go Signature Text	text	The text to be displayed for signatures.
Cash and Go Original Text	text	The text to be displayed for an original copy.
Cash and Go Copy Text	text	The text to appear on copies.
Tax Invoice Display Footer	checkbox	Do you want to display a footer on the tax invoice?
Cash and Go Display Footer	checkbox	Do you want to display a footer on the cash and go receipt?
Payment Receipt Display	checkbox	Do you want to display a footer on the payment receipt?

Footer		
Business Registration Label	text	The label to be printed next to the business registration number (e.g., BUSINESS REGISTRATION NUMBER: 12345)
Tax Number Label	text	The label to be printed next to the business tax number (e.g., BUSINESS TAX NUMBER: 12345)
Display Business Registration Label	checkbox	Do you want to display the business registration number label?
Display Tax Number Label	checkbox	Do you want to display the tax number label?
Display Business Registration Number	checkbox	Do you want to display the Business Registration Number?
Statement Title	text	The title text to identify a statement.
Statement Print Type	numeric	The output type of the account statement. '0' user laser printer, '1' use receipt printer
Print Schedule of Payments for SPA	checkbox	If true, the Schedule of Payments will be printed when the Arrangement Details are printed on the Special Arrangement screen.
Tax Invoice Items per Page	numeric	Sets the number of items to be printed on a tax invoice page.
Store Card Receipt Display Footer	checkbox	Do you want to display a footer on the Store Card receipt?
Store Card Receipt Display Title	checkbox	Do you want to display the Store Card receipt title?
Store Card Receipt Title	text	The title text to identify a Store Card receipt.
Store Card Receipt Footer	text	Information to be printed at the bottom of the Store Card receipt e.g. Thank you for shopping at COURTS!
Store Card Receipt Signature	checkbox	Do you want to display the signature area on Store Card receipts?
Store Card Receipt Signature Text	text	The text to be displayed for signatures.
Store Card Receipt Copies	numeric	This is the number of copies of the Store Card Receipt that will be printed

Tax Invoice Print After Payment	checkbox	If true, the Tax Invoice will be printed when a payment is processed, and Thermal print is enabled.
Enable InvoiceTotal in Guilder	checkbox	If true, the tax invoice total will be displayed in guilder

1.8.24 SALES COMMISSION

Name	Type	Description
SPIFF Reselection	text	To highlight in the NSO screen that there is a similar product to the one entered in NSO with a higher SPIFF. If the parameter is set to PA, then the popup screen will always display items with SPIFFS even if the current item does not have one.
If the parameter is set to PS then the pop-up will only appear if the current item does have a SPIFF on it.		
Months to retain Commission	numeric	The number of months to retain commission records.
Maximum commission % rate	numeric	The maximum Sales Commission percentage rate allowed.
Maximum SPIFF Commission Amount	numeric	The maximum SPIFF Commission Amount allowed.
Lose Rebate Commission	checkbox	Determine if the CSR will lose commission on Early settlement rebates.
Lose Collection/Cancellation Commission	checkbox	Determine if the CSR will lose commission on Collections and Cancellations.
Lose Repossession/Cancel Commission months	numeric	The number of months after delivery in which a Repossession or Cancellation occurs before any commission earned is not lost, i.e., any commission earned on a product repossessed or canceled after this period is retained.
Commission per Account Type	checkbox	Allows different commission rates to be applied to Cash and Credit sales.

SPIFFs per Branch	checkbox	If true, will allow SPIFFS to be set up for specific Branches. If false, SPIFFs will apply to all Branches
Sales Commissions Nett of Tax	checkbox	If true, the Sales Commission will be calculated nett (exclusive) of tax. If false, Sales Commission will be calculated inclusive of tax
Max Days for Caller Commissions	numeric	Actions will only be considered for commission after this number of days has passed
Repossessed products commission rate	checkbox	Allows different commission rates to be applied to Regular products and Repossessed products. If false Repossessed products will have the same commission rates as Regular products.

1.8.25 SECURITY

Name	Type	Description
.NET Refund/Corrections password	checkbox	If this box is ticked, then a supervisor password will be necessary to do corrections and passwords
Discount Percentage Allowed	numeric	This parameter controls the percentage of an items price that may be discounted without authorisation.
Delivery Note Cancellation Authorisation	checkbox	Determines whether username and password are required when removing scheduled items from an order.
No Of Days Before Password Change	numeric	This parameter specifies no of days before user is prompted to change their password.
Minimum password length	numeric	Minimum password length allowed
Min Non Alphanumeric characters	numeric	The minimum number of non-alphanumeric characters. Example: &^%\$?!._

1.8.26 SERVICE REQUEST

Name	Type	Description
Service Repossession Restriction	checkbox	When ticked repossessions are prevented on accounts with open service requests.
Service Cash & Go	checkbox	When ticked a radio button for Cash & Go customers who do not have an invoice will appear on the Service Request screen.
Default Batch Print/Reprint Copies	numeric	Allow the user to enter the number of copies required for the Batch Print and Reprint functionalities
Supplier Allocation	checkbox	When set to True, will bypass the allocation folder and the booking of a technician only if the charge is to Supplier. On the Service Soft Script Screen will change the Allocate button to a Save button
Batch Print Show Warranty Available	checkbox	When ticked 'Warranty Available' label will be visible on SR Printouts
Previous Repair %	numeric	This is the cost of previous repairs. If the total of previous repairs for an item exceeds this % of the Cost Price, a pop-up message will appear when the allocate button is selected in the Soft Script screen. This value is also used for the Previous Repair Total Exceeded filter in the Service Management Review screen
Service BER Costprice %	numeric	This is the percentage of the cost price of the item which is BER that will be applied to the cost price when calculating the courts parts total
Installation Stock Account	text	The special account number for the installation parts inventory
Service Item Labour	text	The generic item number for Labour Charge To
Service Item Parts Courts	text	The generic item number for Courts Parts Charge To
Service Item Parts Other	text	The generic item number for Other Parts Charge

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1.8.27 STORE CARD

Name	Type	Description
Enable StoreCard	checkbox	This will enable all storecard functionality.
Revolving Credit Split Percentage	numeric	Maximum percentage of Total Credit allocated to Storecard
Store Card Issuer Identification Number	numeric	The numeric prefix to be used on the StoreCard. Must be a maximum 6 digits in length.
Current StoreCard Number	numeric	The current number of the next storecard (without prefix or check digit).
Maximum Item Value	numeric	This is the maximum value that an item can have when purchasing the item using a Store Card
Store Card Minimum Spend Limit	numeric	This is the minimum amount of spend limit that a customer must have to be able to qualify for a storecard
Activate Card by Default	checkbox	New Store Cards issued will be activated by default
Max Number of Joint Cards	numeric	Maximum number of Joint Cards for store card
Store Card Default Months	numeric	Default Expiry Months for new Cards
Store Card Interest Free Days	numeric	This is the Interest Free Period for Store Card Accounts. Statements will be produced this number of days prior to the Payment Due Date
Store Card Minimum RF Limit Available	numeric	This is the minimum amount that should be available on the existing RF Limit for a customer to be able to qualify for a storecard
Issue Store Card at Pre-Approval End Of Day	checkbox	If true, Store Card accounts will be created for Customers when running the Store Card pre-approval End of Day routine

Default Store Card Statement Frequency	text	Default StoreCard Statement Frequency for new cards - M- Monthly, B - Bi-Monthly, Q - Quarterly, S - Six Monthly
Storecard offer expiry months	numeric	Number of months after wish a store card preapproval will lapse
StoreCard recheck qualifcation.	checkbox	This option will check the customer still qualifies for StoreCard when setting the status to awaiting activation.
Minimum Payment percentage for StoreCard	numeric	The minimum percent of outstanding balance a customer must pay for each bill.
The minimum Payment amount for StoreCard	numeric	The minimum payment amount per bill.
Late Payment Fees	numeric	Late Payment Fees applied if payment made after the due date
Annual Card Fee	numeric	Annual Fee Applied on Activation and anniversary of Activation
Statement Fee	numeric	Statement Fee on Reprint of Statement
Replacement Card Fee	numeric	Replacement Card Fee applied when the card is lost/stolen, and a replacement issued
Store Card Fee Small Balance Amount	numeric	Balances below this will not incur Fees for non-payment
Manual Card Override Password	checkbox	Password required for Manual Card Entry in Payment and Cash and Go Screens
Magnetic Stripe Reader Name	text	The name of the Magnetic Stripe Card Reader installed.
Store Card Number of Statements per Batch Print	numeric	Maximum number of statements per batch print
Store Card Maximum Days Between End Of Day Runs	numeric	Store Card Statements End of Day routine will run automatically if the number of days since the last run is at least the value set in this parameter

1.8.28 TAX, SERVICE CHARGE AND FEES

Name	Type	Description
Admin Charge Item Number	text	If the admin fee is shown separately on the agreement, then we need an item number entered here.
Agreement Tax Type	dropdown	Agreement Total includes tax or not. I or E (Inclusive or exclusive)
Duty Free	checkbox	Determines whether the country can perform duty-free sales or not
Fees calculated on Payment Amount	checkbox	Used for calculating Bailiff fee when taking payment, the fee is either calculated on the total amount taken or on the payment amount which will actually credit the account
Fixed Admn Fee	numeric	Admin charge for letter for accounts in arrears
Insurance premium tax (IPT)	numeric	The tax rate on affinity items
Monthly interest rate for cash A/Cs	numeric	Interest charge against cash account in arrears
Stock Tax Type	dropdown	Stock includes tax or not. (I or E)
Tax Name	text	Indicates the type of tax i.e., VAT or GST
Tax rate	numeric	Current Tax Rate - Please contact support if you wish to update. Any change here should be made after the end of day and will be applicable for accounts open from the next day
Country has affinity	checkbox	The country sells affinity products- categories 11 and 51 to 59 will be regarded as Affinity

1.8.29 THIRD PARTY DELIVERIES

Name	Type	Description
Third Party Deliveries Warehouse	checkbox	When true will enable and display Third Party Deliveries Warehouse group box in Branch Maintenance and "3PL Delivery" radio button and "Print Delivery Note" button in Orders for Delivery/Collections screen.

1.8.30 WARRANTIES

Name	Type	Description
.NET Automated Warranty Contract Print	checkbox	Tick here if the system is printing Automated Contracts.
Automatic Contract Number Entry	checkbox	Uncheck this box if the user has to enter the Warranty Number Manually otherwise the system will generate a contract number
Credit Warranties Days before reminder letter	numeric	The system will send out a reminder letter to the customer to pay for his warranty on credit this many days after the purchase
Credit Warranties Number of days grace	numeric	If the customer has not paid for his warranty on credit in the allotted days, he will this many days grace until the warranty is terminated by the system
Credit Warranties return Item Number	text	When the system automatically returns a warranty because the customer has failed to pay then this is the return item number which will be sent to FACT2000
Number of Warranty Contract copies	numeric	Number of copies of the warranty
Warranty Contract Style sheet	text	Type in the name of which style sheet to use for warranties. It will either be using Pre-printed format or Plain paper format
Credit Warranties days before payment due	numeric	Minimum days before payment becomes due on credit warranties
Warranty after delivery	numeric	Maximum number of days after delivery that a

days		warranty may be added
Number of Warranty Contract Credit copies	numeric	Number of credit copies of the warranty contract
Number of Warranty Contract HO copies	numeric	Number of head office copies of the warranty contract
Allow Automatic Return Codes For Warranties	checkbox	This parameter allows return codes to be automatically generated for warranties being collected.
Customer Details for Cash & Go Warranty	checkbox	Allows entry of customer details on a Cash & Go account with a warranty
Allow Instant Replacement On Credit	checkbox	Determines whether warranties can be purchased on credit for instant replacement items.
Warranty Validity Months	numeric	The number of months that a warranty will remain valid on a replacement or exchanged product. This means that the new item added to the account will be linked to the original warranty.
Warranty Cancellation Days	numeric	This is the period of time in days from delivery that a warranty can be cancelled in isolation to a product.
Allow Instant Replacement On Cash And RF Accounts	checkbox	When ticked this will allow instant replacement warranties to be sold against Cash and Ready Finance accounts.
Number of Second Effort Solicitation Prompts	numeric	The number of times a customer is prompted to purchase an extended warranty on an item
Target Warranty Hit Rate %	numeric	Target hit rate percentage used for warranty Reports
Admin Fee Percent-Electrical	text	Admin Fee Percentage for Electrical items for Warranty Reporting
Admin Fee Percent-Furniture	text	Admin Fee Percentage for Furniture items for Warranty Reporting
Include Warranties In Online Product Export	checkbox	If set to false, then it will exclude all warranty items from the e-commerce file which is exported from the EOD Online Product Export job.

1.8.31 WARRANTY RENEWALS

Name	Type	Description
Warranty Expiry settlement prompt in Days	numeric	The number of days prior to a warranty expiring that the pop-up for an early settlement to appear.
Warranty Expiry letter generation in months	numeric	The number of months prior to a warranty expiring that a letter will be sent to the customer.
Maximum prompt days after warranty expired	numeric	The maximum number of days to prompt for renewal after the original warranty has expired.
Warranty Expiry prompt in Days	numeric	The number of days prior to a warranty expiring that the pop-up for an account will appear.

1.8.32 Data Flow Diagram

The below Data Flow Diagram describes the data flow for Country Maintenance:

