Usability Aspect Report

Product Name: CUSTOMER PORTAL FOR ONLINE APPLICATION	
Date of Study: 05/05/2022	
Experimenters' Names: Sahil Mehta	

PROBILEM 1

Name: Logo Size Should be Small
Screenshot -
Explaination Of Problem – From end user perspective , Logo is too large
Severity -3   **Priority – 1** Customer can daily interact with this application
Possible solution – We can make logo size half of the header text

PROBOLEM 2

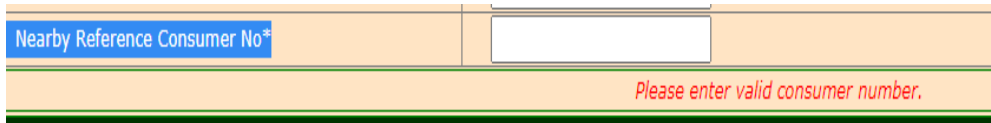| |
|---|
| **Name:**
 Application should be properly alligned |
| **Screenshot -**

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| Explaination Of Problem – Overall, all the input tags , checkboxs , radio buttons should be properly alligned. If it is not properly alligned , customer will have diffculuty using this application in various platforms like Desktop, mobile, tabs, with differenr brower version. So it should be properly alligned |
| **Severity 2**
 Impact: Easy to overcome
 Priority – 1 Customer can daily interact with this application |
| **Possible solution-** Use latest tools/languages to allign this website |

Name:
Error Message should be properly alligned for evey text box with respect to form

Screenshot -

Explaination Of Problem – Overall, all ther error message should be properly alligned, no need of italic format to error message

Severity 3
Impact: Easy to overcome
Priority – 2
Customer can daily interact with this application

Possible solution- Use latest tools/languages to allign this website and remove all italic font for error messages