

Aryan Imaging & Business Consultants Pvt. Ltd.

Company Profile and Services

501, Sanskruti Mantra, Vijay Nagar Colony, 2056, Sadashiv Peth, Behind
Girija Hotel, Pune, Maharashtra, India - 411030

Website: www.teamaryan.com

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1 Company Details

Company Name: Aryan Imaging & Business Consultants Pvt. Ltd.

Registered Address: 501, Sanskruti Mantra, Vijay Nagar Colony, 2056, Sadashiv Peth, Behind Girija Hotel, Pune, Maharashtra, India - 411030

CIN: U72200PN2003PTC017851

Group Company: Kairee Systems

Website: www.teamaryan.com

2 Services Provided

- **Scanner Services** – Maintenance, repair, and technical support for scanners
- **Scanner Sales** – Supplying high-quality scanners for business needs
- **IT & Software Solutions** – Custom business solutions and imaging software

3 Team Members

3.1 Directors

| Name | Role | Profile |
|--------------------------|--|---|
| Anand Gugale Pannalal | Director, Operations & Business Strategy | With an eye for detail and a deep business understanding... |
| Preyash Uday Annachatre | Director, Marketing & Customer Relations | Preyas Annachhatre leads the marketing division... |
| Mukul Anilkumar Barmecha | Director, Strategy & Innovation | Mukul Anilkumar Barmecha wears the thinking and innovation hat... |

3.2 Operations Management

- Nachiket Bamb – Commercial Manager & Administrator
- Madhukar Sahane – Senior Manager

3.3 Sales and Logistics

3.3.1 Sales Manager

- Sandip Kale

3.3.2 Sales Team

- Gauri Wadke
- Shivani Mane
- Swati Reddy

3.3.3 Logistics Manager

- Siba Prasad Sahu

3.4 IT Department

3.4.1 IT Manager

- Imran Shaikh

3.4.2 IT Support

- Rahul Choudhari

3.5 Software Department

3.5.1 Software Manager

- Rajib Dey

3.5.2 Software Team

- Sneha Biradar
- Ruchita Salunkhe
- Abhishek Lahase
- Manali Ambavale

3.6 Scanner Support

- Gauri Wadke
- Swapnil Ranspise

3.7 Accounts and Finance

3.7.1 Account Manager

- Rohit Karale

3.8 HR and Admin

- Rupali Parite – HR & Admin
- Sagar Dalvi – Company HR

4 Supported Scanners

4.1 Work Group Scanners

| Brand | Model | Specifications |
|--------------|--------------|-----------------------|
|--------------|--------------|-----------------------|

| | | |
|---------|---------|--|
| Kodak | E1025 | 25 ppm, 3000 daily duty cycle, A4/Legal, 80-sheet ADF, 600 dpi, USB 3.0, ultrasonic double-feed detection, Energy Star certified |
| Kodak | E1035 | 35 ppm, 4000 daily duty cycle, A4/Legal, 80-sheet ADF, 600 dpi, USB 3.0, enhanced color scanning, energy-efficient |
| Fujitsu | SP1120 | 20 ppm, 3000 daily duty cycle, A4/Legal, 50-sheet ADF, 600 dpi, USB 2.0, automatic color detection, Energy Star compliant |
| Fujitsu | SP1130 | 30 ppm, 4500 daily duty cycle, A4/Legal, 50-sheet ADF, 600 dpi, USB 2.0, double-feed detection, energy-efficient |
| Fujitsu | fi-7140 | 40 ppm, 6000 daily duty cycle, A4/Legal, 80-sheet ADF, 600 dpi, USB 3.0, intelligent multi-feed function, Energy Star certified |

4.2 Departmental Scanners

| Brand | Model | Specifications |
|---------|---------|--|
| Kodak | S2040 | 40 ppm, 5000 daily duty cycle, A4/Legal, 80-sheet ADF, 600 dpi, USB 3.2, active feed technology, energy-efficient |
| Kodak | S2050 | 50 ppm, 6000 daily duty cycle, A4/Legal, 80-sheet ADF, 600 dpi, USB 3.2, dual CCD sensors, slightly higher power consumption |
| Fujitsu | fi-7160 | 60 ppm, 9000 daily duty cycle, A4/Legal, 80-sheet ADF, 600 dpi, USB 3.0, intelligent sonic paper protection, Energy Star certified |
| Fujitsu | fi-7240 | 40 ppm, 6000 daily duty cycle, A4/Legal, 100-sheet ADF, 600 dpi, USB 3.0, integrated A4 flatbed, higher power consumption |

4.3 Production Scanners

| Brand | Model | Specifications |
|---------|---------|--|
| Kodak | i3200 | 50 ppm, 20000 daily duty cycle, A3, 250-sheet ADF, 600 dpi, USB 3.0, intelligent document protection, higher power consumption |
| Kodak | i3400 | 90 ppm, 30000 daily duty cycle, A3, 250-sheet ADF, 1200 dpi, USB 3.0, dual-stream output, energy-efficient |
| Kodak | i3500 | 110 ppm, 35000 daily duty cycle, A3, 300-sheet ADF, 600 dpi, USB 3.0, enhanced document handling, moderate power consumption |
| Fujitsu | fi-7480 | 80 ppm, 24000 daily duty cycle, A3, 100-sheet ADF, 600 dpi, USB 3.0, wide feed path, Energy Star certified |
| Fujitsu | fi-7600 | 100 ppm, 44000 daily duty cycle, A3, 300-sheet ADF, 600 dpi, USB 3.0, heavy-duty build, higher power consumption |

4.4 Network Scanners

| Brand | Model | Specifications |
|---------|------------------|---|
| Kodak | Scan Station 710 | 70 ppm, A4, 75-sheet ADF, 600 dpi, Ethernet/USB 2.0, 9.7-inch touchscreen, moderate power consumption |
| Kodak | S2060W | 60 ppm, 9000 daily duty cycle, A4, 80-sheet ADF, 600 dpi, Wi-Fi/Ethernet/USB 3.2, wireless scanning, energy-efficient |
| Kodak | S2080W | 80 ppm, 12000 daily duty cycle, A4/Legal, 80-sheet ADF, 600 dpi, Wi-Fi/Ethernet/USB 3.2, enhanced wireless performance, slightly higher power consumption |
| Fujitsu | N7100 | 25 ppm, 3000 daily duty cycle, A4, 50-sheet ADF, 600 dpi, Ethernet, 8.4-inch touchscreen, moderate power consumption |
| Canon | ScanFront 400 | 45 ppm, 7000 daily duty cycle, A4, 80-sheet ADF, 600 dpi, Ethernet/optional Wi-Fi, 10.1-inch touchscreen, energy-efficient |

4.5 Cheque Scanners

| Brand | Model | Specifications |
|-------|---------|--|
| Canon | CR-120 | 120 cheques/min, 12000 daily duty cycle, cheque-sized, 150-sheet ADF, 600 dpi, USB 2.0, MICR reading, low power consumption |
| Canon | CR-135i | 135 cheques/min, 20000 daily duty cycle, cheque-sized, 250-sheet ADF, 100300 dpi, USB 2.0, high-capacity feeder, slightly higher power consumption |

4.6 Book Scanners

| Brand | Model | Specifications |
|----------|------------|---|
| Fujitsu | SV600 | 100 ppm, 30000 daily duty cycle, A3, 600 dpi, USB 2.0, overhead scanning, low power consumption |
| Book Eye | Book Eye 4 | 75 ppm, 15000 daily duty cycle, A3, 600 dpi, USB 3.0/Ethernet, V-shaped cradle, moderate power consumption |
| Czur | ET16 Plus | 2 ppm, 2000 daily duty cycle, A3, 250 dpi, USB 2.0, laser grid for book curve correction, low power consumption |

4.7 Wide Format Scanners

| Brand | Model | Specifications |
|----------|-----------|---|
| Graphtec | CSX530-09 | 60 ppm, A0A2, 50-sheet ADF, 600 dpi, USB 2.0/Ethernet, CIS sensor, moderate power consumption |

| | | |
|----------|--------------|--|
| Graphtec | CSX550-09 | 60 ppm, A0A2, 100-sheet ADF, 600 dpi, USB 2.0/Ethernet, higher feeder capacity, moderate power consumption |
| Contex | SD 3650 | 36-inch scan width, 600 dpi, USB 2.0/Ethernet, face-up scanning, higher power consumption |
| Contex | IQ 3650/3690 | 36-inch scan width, 600 dpi, USB 3.0/Ethernet, faster processing, slightly higher power consumption |

5 PC and Laptop Troubleshooting

5.1 Common Issues

5.1.1 Startup Problems

- **Computer won't turn on**

- Check if power cable is properly connected to both the device and power outlet
- Try a different power outlet
- For laptops, remove the battery, hold power button for 30 seconds, reconnect battery and try again
- Check if the power supply unit/adaptor is working
- If possible, test with a known working power supply/adaptor

- **Computer starts but no display**

- Check monitor power and connection cables
- Try connecting to a different monitor/display
- Check if graphics card is properly seated (for desktop PCs)
- Try a different video port (HDMI, DisplayPort, VGA)
- Listen for beep codes which might indicate hardware issues

- **Blue Screen of Death (BSOD)**

- Note the error code displayed on screen
- Restart computer in Safe Mode
- Check for recent hardware or software changes
- Run Windows Memory Diagnostic tool
- Update drivers, especially graphics and chipset drivers
- Check for Windows updates

5.1.2 Performance Issues

- **Slow computer performance**

- Check CPU and memory usage in Task Manager
- Close unnecessary background applications

- Run disk cleanup and disk defragmentation
- Scan for malware and viruses
- Check for and remove startup programs
- Consider upgrading RAM or switching to an SSD
- **Overheating**
 - Clean dust from computer vents, fans, and heat sinks
 - Ensure device has proper ventilation
 - For laptops, use on hard, flat surfaces (not on beds or soft surfaces)
 - Check if all cooling fans are working
 - Consider replacing thermal paste on CPU/GPU for older devices
 - Use cooling pads for laptops with persistent heating issues
- **Battery draining too quickly (laptops)**
 - Check battery health in system settings
 - Reduce screen brightness
 - Close unused applications and browser tabs
 - Disable unnecessary background services
 - Turn off Bluetooth and Wi-Fi when not in use
 - Consider replacing battery if device is over 2 years old

5.1.3 *Software Issues*

- **Application crashes or freezes**
 - Force quit the application using Task Manager (Ctrl+Alt+Del)
 - Update the application to the latest version
 - Clear application cache if applicable
 - Reinstall the problematic application
 - Check for compatibility issues with OS version
 - Ensure system meets minimum requirements for the application
- **Operating system issues**
 - Run Windows Update to install latest patches
 - Use System File Checker (sfc /scannow) in Command Prompt
 - Run DISM tool for Windows image repair
 - Use System Restore to return to a previous working state
 - Check disk for errors using CHKDSK utility

- **Driver problems**

- Update drivers through Device Manager
- Uninstall and reinstall problematic drivers
- Download latest drivers from manufacturer's website
- Roll back drivers if issues began after an update
- Use driver update utilities with caution

5.1.4 Network Issues

- **No internet connection**

- Check physical connections (Ethernet cables)
- Restart router and modem (wait 30 seconds between power off and on)
- Run Windows Network Troubleshooter
- Reset network settings
- Check if IP address is being assigned correctly
- Update network adapter drivers

- **Slow internet**

- Test connection speed using online speed test tools
- Check for background downloads or updates
- Scan for malware that might be using bandwidth
- Try connecting via Ethernet instead of Wi-Fi
- Restart router and computer
- Contact ISP if problem persists

- **Wi-Fi connectivity problems**

- Toggle airplane mode or Wi-Fi off and on
- Forget network and reconnect with credentials
- Move closer to router or use Wi-Fi extender for better signal
- Change Wi-Fi channel on router to reduce interference
- Update wireless adapter drivers
- Reset network settings on device

5.1.5 Hardware Issues

- **Keyboard not working properly**

- Check for physical damage or debris

- Clean keyboard using compressed air
- For external keyboards, try a different USB port
- Update keyboard drivers
- Test with an external keyboard (for laptops)
- Check language and keyboard settings in Control Panel
- **Mouse or touchpad issues**
 - For external mice, try a different USB port
 - Clean mouse sensor or touchpad surface
 - Update mouse/touchpad drivers
 - Check touchpad settings in Control Panel
 - For wireless mice, replace batteries
 - Try a different mouse to isolate the issue
- **Printer connection problems**
 - Check printer power and connection cables
 - Ensure printer is on the same network as computer
 - Restart printer
 - Remove and reinstall printer drivers
 - Set default printer correctly
 - Check printer queue for stuck jobs

5.2 Preventive Maintenance

5.2.1 Software Maintenance

- Keep operating system and applications updated
- Regularly run disk cleanup and defragmentation
- Scan for malware and viruses weekly
- Create system restore points before major changes
- Backup important data regularly
- Monitor startup programs and remove unnecessary items

5.2.2 Hardware Maintenance

- Clean dust from computer internals every 6 months
- Check and replace CMOS battery if computer has time/date issues
- Ensure proper ventilation around device

- Check all cable connections periodically
- For laptops, calibrate battery every few months
- Use surge protectors for power connections

6 Frequently Asked Questions

1. What services does Aryan Imaging & Business Consultants provide?

We specialize in scanner sales, services, and IT/software solutions for businesses.

2. Where is your office located?

Our office address: 501, Sanskruti Mantra, Vijay Nagar Colony, 2056, Sadashiv Peth, Pune, Maharashtra, India - 411030.

3. How can I contact the company?

Contact our team members via their respective email addresses.

4. Who manages IT and Software Development?

IT Manager: Imran Shaikh, Software Manager: Rajib Dey, with their respective teams.

5. Who developed the bot?

Bot Developer: MaDMaX, Company Name: Aryan Imaging & Business Consultants Pvt. Ltd.

6. What should I do if my computer won't start?

Check power connections, try a different outlet, for laptops remove and reconnect the battery, or test with a different power adapter.

7. How can I improve my computer's performance?

Close unnecessary applications, run disk cleanup, scan for malware, remove startup programs, and consider hardware upgrades like additional RAM or an SSD.

8. What causes a computer to overheat?

Dust buildup, blocked vents, failing fans, inadequate ventilation, intensive processing tasks, or outdated thermal paste. Regular cleaning and proper placement can help prevent overheating.

9. What is the IT support link?

Please contact our IT department for support.