☲ Documentation

Getting started

1. From the Segment app, click **Catalog**, then click **Destinations**.

2. Search for **Blackbaud Raiser's Edge NXT** in the Destinations Catalog, and select the destination.

3. Click **Configure Blackbaud Raiser's Edge NXT** in the top-right corner of the screen.

4. Select the source that will send data to Raiser's Edge NXT.

5. On the **Basic Settings** screen, click **Connect to Blackbaud Raiser's Edge NXT**, and authenticate with your Blackbaud Developer account.

6. Visit the Blackbaud "My subscriptions" page, copy your **Primary access key**, and paste the value into the **Blackbaud API Subscription Key** field.

7. Follow the steps in the Destinations Actions documentation on Customizing mappings. You must select which Event Types and/or Event Names will trigger each mapping.

8. Enable the destination and configured mappings.

Destination Settings

SETTING	DESCRIPTION
Blackbaud API Subscription Key	*Required.* The access key found on your Blackbaud "My subscriptions" page.

Available Actions

Build your own Mappings. Combine supported triggers with the following Blackbaud Raiser's Edge NXT-supported actions:

> ℹ️ **Mapping limits per destination**
>
> Individual destination instances have support a maximum of 50 mappings.

- Create or Update Individual Constituent
- Create Gift
- Create Constituent Action

Create or Update Individual Constituent

Create or update an Individual Constituent record in Raiser's Edge NXT.

Create or Update Individual Constituent is a **Cloud** action. The default Trigger is: `type = "identify"`

Click to show / hide fields

FIELD	DESCRIPTION
Address	Type: `OBJECT` The constituent's address.
Birthdate	Type: `DATETIME` The constituent's birthdate.
Birthplace	Type: `STRING` The birthplace of the constituent.
Constituent ID	Type: `STRING` The ID of the constituent.
Email	Type: `OBJECT` The constituent's email address.
Ethnicity	Type: `STRING` The ethnicity of the constituent.
First Name	Type: `STRING` The constituent's first name up to 50 characters.
Former Name	Type: `STRING` The constituent's former name up to 100 characters.
Gender	Type: `STRING` The constituent's gender.
Gives Anonymously	Type: `BOOLEAN` Indicates whether the constituent gives anonymously.
Income	Type: `STRING` The constituent's income.

FIELD	DESCRIPTION
Industry	Type: `STRING` The constituent's industry.
Last Name	Type: `STRING` The constituent's last name up to 100 characters. This is required to create a constituent.
Lookup ID	Type: `STRING` The organization-defined identifier for the constituent.
Marital Status	Type: `STRING` The constituent's marital status. Available values are the entries in the Marital Status table.
Online Presence	Type: `OBJECT` The constituent's online presence.
Phone	Type: `OBJECT` The constituent's phone number.
Preferred Name	Type: `STRING` The constituent's preferred name up to 50 characters.
Religion	Type: `STRING` The religion of the constituent.
Suffix	Type: `STRING` The constituent's primary suffix. Available values are the entries in the Suffixes table.
Secondary Suffix	Type: `STRING` The constituent's secondary suffix. Available values are the entries in the Suffixes table.

Create Gift

Create a Gift record in Raiser's Edge NXT.

Create Gift is a **Cloud** action. The default Trigger is: `type = "track" and event = "Donation Completed"`

Click to show / hide fields

FIELD	DESCRIPTION
Acknowledgement	Type: `OBJECT` The gift acknowledgement.
Gift Amount *	Type: `NUMBER` The monetary amount of the gift in number format, e.g. 12.34
Batch Number	Type: `STRING` The batch number of the gift up to 50 characters (including the batch prefix).
Batch Prefix	Type: `STRING` The batch prefix of the gift. If provided, must include at least one letter. Required when Batch Number has a value, and defaults to "API" if no value is provided.
Check Date	Type: `DATETIME` The check date in ISO-8601 format.
Check Number	Type: `STRING` The check number in string format, e.g. "12345"
Constituency	Type: `STRING` The constituency value of the gift. If no value is provided, the default constituency of the donor will be used.
Gift Date	Type: `DATETIME` The gift date in ISO-8601 format.

FIELD	DESCRIPTION
Default Fundraiser Credits	Type: `BOOLEAN` Indicates whether to use default fundraiser credits.
Default Soft Credits	Type: `BOOLEAN` Indicates whether to use default soft credits.
Fund ID *	Type: `STRING` The ID of the fund associated with the gift.
Gift Code	Type: `STRING` The gift code. Available values are the entries in the Gift Code table.
Gift Status	Type: `STRING` The status of the gift. Available values are "Active", "Held", "Terminated", "Completed", and "Cancelled".
Is Anonymous	Type: `BOOLEAN` Indicates whether the gift is anonymous.
Linked Gifts	Type: `STRING` The recurring gift associated with the payment being added. When adding a recurring gift payment, a linked_gifts field must be included as an array of strings with the ID of the recurring gift to which the payment is linked.
Lookup ID	Type: `STRING` The organization-defined identifier for the gift.
Payment Method *	Type: `STRING` The payment method. Available values are "Cash", "CreditCard", "PersonalCheck", "DirectDebit", "Other", "PayPal", or "Venmo".
Post Date	Type: `DATETIME` The date that the gift was posted to general ledger in ISO-8601 format.
Post Status	Type: `STRING` The general ledger post status of the gift. Available values are "Posted", "NotPosted", and "DoNotPost".
Receipt	Type: `OBJECT` The gift receipt.
Recurring Gift	Type: `OBJECT`

Create Constituent Action

Create a Constituent Action record in Raiser's Edge NXT.

Create Constituent Action is a **Cloud** action.

Click to show / hide fields

FIELD	DESCRIPTION
Date *	Type: `DATETIME` The action date in ISO-8601 format.
Category *	Type: `STRING` The channel or intent of the constituent interaction. Available values are Phone Call, Meeting, Mailing, Email, and Task/Other.
Completed	Type: `BOOLEAN` Indicates whether the action is complete.
Completed Date	Type: `DATETIME` The date when the action was completed in ISO-8601 format.

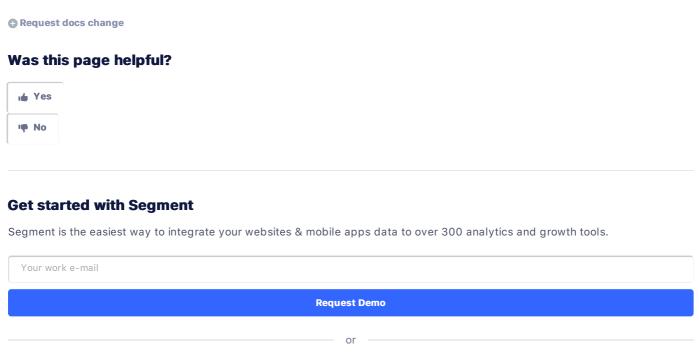| FIELD	DESCRIPTION
Description	Type: `STRING` The detailed explanation that elaborates on the action summary.
Direction	Type: `STRING` The direction of the action. Available values are "Inbound" and "Outbound".
End Time	Type: `STRING` The end time of the action. Uses 24-hour time in the HH:mm format. For example, 17:30 represents 5:30 p.m.
Fundraisers	Type: `STRING` The set of immutable constituent system record IDs for the fundraisers associated with the action.
Location	Type: `STRING` The location of the action. Available values are the entries in the Action Locations table.
Opportunity ID	Type: `STRING` The immutable system record ID of the opportunity associated with the action.
Outcome	Type: `STRING` The outcome of the action. Available values are Successful and Unsuccessful.
Priority	Type: `STRING` The priority of the action. Available values are Normal, High, and Low.
Start Time	Type: `STRING` The start time of the action. Uses 24-hour time in the HH:mm format. For example, 17:30 represents 5:30 p.m.
Status	Type: `STRING` The action status. If the system is configured to use custom action statuses, available values are the entries in the Action Status table.
Summary	Type: `STRING` The short description of the action that appears at the top of the record. Limited to 255 characters.
Type	Type: `STRING` Additional description of the action to complement the category. Available values are the entries in the Actions table.
Author	Type: `STRING` The author of the action's summary and description. If not supplied, will have a default set based on the user's account. Limited to 50 characters.
Constituent Address	Type: `OBJECT` The constituent's address.
Constituent Birthdate	Type: `DATETIME` The constituent's birthdate.
Constituent Birthplace	Type: `STRING` The birthplace of the constituent.

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