You don't need to do anything if you change your domain name. If the new domain name will serve as the same Segment source, make sure you use the same Segment write key that you used with the old domain.

You may claim ownership of your domain for the purposes of single sign-on login association, but it currently has no bearing on data collection.

## I'm on a legacy API plan. Why can't I add the integration I want?

Some of Segment's previous plans, including the legacy API plan, limited integration usage. If you want to add an integration that's not available on your current plan, move to a new Team plan. Team plans include all integrations, along with other additional features.

## Will deleting my account cancel my subscription?

No. Deleting your account only stops you from accessing workspaces through your login. The workspace is where the subscription is managed, and it will not be deleted. Data will still flow into Segment and your Destinations, and you will still be charged if you delete your account but don't delete your workspace.

# How do I delete my account?

To delete your account, go to the User Settings menu, and click **Delete Account** at the bottom of the page.

Once the account is deleted you will not have access to workspaces associated with your account that are attached to the email address you signed up with.

# How do I delete my workspace entirely?

To delete your workspace, go to your Workspace Settings, click the **General Settings** tab, then click **Delete Workspace**. Segment will irrevocably delete your workspace 5 days after you initiate your deletion request.

If you want to revoke the workspace deletion request during the 5 days after you initiated your request, open the Workspace Settings page, select the **General Settings** tab and click **Revoke Workspace Deletion**.

You should also change your write keys for each source and remove all Segment snippets from your codebase.

# How do I change my account email address?

To update the email address associated with your Segment account:

1. Go to User Settings.
2. Update your email address in the **Email** field.
3. Click **Update Profile**.

You'll need to authenticate and verify your new email address for the change to take effect. Note that workspace owners can't make this change for other users.

# What happens if I change my workspace name or slug?

Changing your workspace name or slug won't impact any sources or destinations you've already configured. If you're using Segment's Public API, you'll need to change the slug in your request URLs.

> ⛔ **We were unable to save your changes, please try again**
>
> If you see this error message when trying to change a workspace slug, it often means the slug is already taken.

# Can I recover a source or workspace after I delete it?

No. Deleted sources and workspaces cannot be recovered.

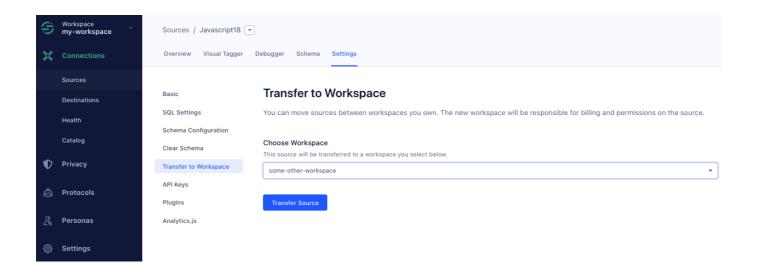# Can I move a source from one workspace to another?

Though workspaces can't be merged, you can move an existing source to a single workspace to the same effect. For example, you might move existing sources to one workspace so that you can unify all of your data across teams and gain a broader view of your customer data tracking.

To move a source between workspaces, navigate to the source's **Settings** tab, then click **Transfer to Workspace**. Choose the workspace you're moving the source to, then click **Transfer Source**.

When you transfer a source from one workspace to another, Segment migrates all connected non-storage destinations.

> ℹ️ The person who transfers the source must be a workspace owner for both the origin and recipient workspaces, otherwise the recipient workspace won't appear in the dropdown list.

**Workspace**
my-workspace

**Connections**

Sources
Destinations
Health
Catalog

Privacy

Protocols

Personas

Settings

Sources / Javascript18 ▾

Overview    Visual Tagger    Debugger    Schema    Settings

Basic
SQL Settings
Schema Configuration
Clear Schema
Transfer to Workspace
API Keys
Plugins
Analytics.js

### Transfer to Workspace

You can move sources between workspaces you own. The new workspace will be responsible for billing and permissions on the source.

**Choose Workspace**
This source will be transferred to a workspace you select below.

[ some-other-workspace                                                    ▾ ]

[ Transfer Source ]

⚠️ **Tracking Plans do not transfer**

Segment recommends that you disconnect Tracking Plans from Sources before you initiate a workspace transfer. Once the transfer is complete, add and reconnect your Tracking Plans in the new workspace.

⚠️ **Sources can't be transferred to EU workspaces**

Though transferring sources to the EU workspace is not blocked in the UI, the transfer will not work as expected. This feature is not supported for cross region migration. Segment recommends that you re-create the source in the new workspace.

This page was last modified: 09 Jan 2025

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