



Getting Started

- What is Segment?
- How Segment Works
- Getting Started Guide
- A Basic Segment Installation
- Planning a Full Installation
- A Full Segment Installation
- Sending Data to Destinations
- Testing and Debugging
- What's Next
- Use Cases

Guides

Connections

Unify

Engage

Privacy

Protocols

Segment App

API

Partners

Glossary

Config API

Help

- Server
- Server

Bugsnag helps you detect and diagnose crashes in your application. Depending on the data you provide, Bugsnag can filter errors based on user name, user email, timeline, release stages, paying user status, and more. At the moment, we support the following integrations:

Web	<a href="#">Analytics.js SDK 2.1.0</a>
Android	<a href="#">Android SDK 2.0.0</a>
iOS	<a href="#">iOS SDK 1.0.3</a>

Getting Started

Web

From the Segment web app, click **Catalog**.

2. Search for "Bugsnap" in the Catalog, select it, and choose which of your sources to connect the destination to.
3. Add your API key to your connection settings. You can find your API key in your Bugsnap dashboard under "Settings", which is located in the upper left-hand corner
4. Segment automatically initializes Bugsnap's JavaScript script with your API key upon loading analytics.js

## Mobile

If you'd like to integrate with Bugsnap's iOS and/or Android SDKs, in addition to completing steps 1-3 in the previous section, you will also need to complete the install steps outlined below:

- 1. Android
- 2. iOS

## Identify

Once you've correctly set up your Bugsnap integration, you should `identify` each of your users as soon as you know their identity (this typically happens after log in or sign up), so that Bugsnap can provide you with more visibility into which user is encountering which error.

If you're not familiar with the Segment Specs, take a look to understand what the [Identify method](#) does. An example call would look like:

```
analytics.identify('ze8rt1u89', {
  name: 'Zaphod Kim',
  gender: 'Male',
  email: 'jane.kim@example.com',
});
```

Bugsnap will show you the `userId` and `traits` in the Users tab of each error.

## Error Reporting

In addition to sending Bugsnap user-specific information, you can send handled exceptions and diagnostic data to your Bugsnap dashboard using Bugsnap's native methods. Documentation on these methods is available [on their website](#).

## Settings

Segment lets you change these destination settings from the Segment app without having to touch any code.

SETTING	DESCRIPTION
API Key <i>(required)</i>	<code>string</code> . You can find your API Key on your Bugsnap <a href="#">Project Settings page</a> .
Release Stage	<code>string</code> . Distinguish errors that happen in different stages of your app's release process e.g 'production', 'development', etc.
Use SSL	<code>boolean</code> , defaults to <code>TRUE</code> . Use SSL When Sending Data to Bugsnap

This page was last modified: 27 Oct 2023

## Need support?

Questions? Problems? Need more info? Contact Segment Support for assistance!

Visit our Support page

Help improve these docs!

Edit this page

+ Request docs change

Was this page helpful?

Yes

No

Get started with Segment

Segment is the easiest way to integrate your websites & mobile apps data to over 300 analytics and growth tools.

Your work e-mail

Request Demo

or

Create free account

© 2025 Segment.io, Inc.

Privacy

Terms

Website Data Collection Preferences

