



Getting Started

What is Segment?
[How Segment Works](#)
Getting Started Guide
A Basic Segment Installation
Planning a Full Installation
A Full Segment Installation
Sending Data to Destinations
Testing and Debugging
What's Next
Use Cases

Guides

Connections

Unify

Engage

Privacy

Protocols

Segment App

API

Partners

Glossary

Config API

Help

Pre-built mapping. Mappings for Tollyne, are prebuilt with the prescribed parameters and available for customization

No 3rd party tool is involved. Move the data directly from Segment to Tollyne without the requirement of a 3rd party tool to facilitate the data sync.

Getting started

1 From the Segment web app, navigate to **Connections > Catalog** and select the **Destinations** tab of the catalog.

2 Search for **Tollyne Cloud Mode (Actions)** and select it.

3 Click **Configure Tollyne Cloud Mode (Actions)**.

4 Select an existing Source to connect to Tollyne (Actions).

5 To obtain the API key you have to move to the **Tollyne dashboard**

6 From your Tollyne dashboard, navigate to **Settings > API Settings** and click on **+ Generate new token**.

- Enter a name for your token, and select *Does not expire* under *Expiration*. Then click **Generate new token**
- Copy the access token that has just been generated. This will be the API key that you will enter in Segment.
- Save your changes and enable the destination.

Destination Settings

SETTING	DESCRIPTION
API Key	<i>Required.</i> Your Topylne API Key

Available Presets

Topylne Cloud Mode (Actions) has the following presets:

PRESET NAME	TRIGGER	DEFAULT ACTION
Send User Profiles	Event type = "identify"	Send user profiles
Send Events	Event type = "track"	Send events
Send Account Profiles	Event type = "group"	Send Account Profiles

Available Actions

Build your own Mappings. Combine supported [triggers](#) with the following Topylne Cloud Mode-supported actions:



Mapping limits per destination

Individual destination instances have support a maximum of 50 mappings.

- Send events
- Send Account Profiles
- Send user profiles

Send events

Send event track calls to Topylne

Send events is a **Cloud** action. The default Trigger is: `type = "track"`

Click to show / hide fields

FIELD	DESCRIPTION
User ID	Type: <code>STRING</code> The ID of the user to send events for. Required if anonymousId is not provided
Anonymous ID	Type: <code>STRING</code> The anonymous ID of the user to send events for. Required if userId is not provided
Account ID	Type: <code>STRING</code> The ID of the account to send events for

FIELD	DESCRIPTION
Event Name *	Type: <code>STRING</code> The name of the event to send
Timestamp *	Type: <code>DATETIME</code> The timestamp of the event
Event Properties	Type: <code>OBJECT</code> The properties of the event

Send Account Profiles

Send group calls to Toplyne

Send Account Profiles is a **Cloud** action. The default Trigger is: `type = "group"`

Click to show / hide fields

FIELD	DESCRIPTION
Account ID *	Type: <code>STRING</code> The ID of the account to send properties for
Creation time *	Type: <code>DATETIME</code> Toplyne calculates the creation time using the timestamp of the first event or group call
Account Properties	Type: <code>OBJECT</code> The properties of the account

Send user profiles

Send identify calls to Toplyne

Send user profiles is a **Cloud** action. The default Trigger is: `type = "identify"`

Click to show / hide fields

FIELD	DESCRIPTION
User ID	Type: <code>STRING</code> The ID of the user to send properties for. Required if anonymousId is not provided
Anonymous ID	Type: <code>STRING</code> The anonymous ID of the user to send properties for. Required if userId is not provided
Creation time *	Type: <code>DATETIME</code> Toplyne calculates the creation time of the user using the timestamp of the first track or identify call
User Properties	Type: <code>OBJECT</code> The properties of the user

This page was last modified: 07 Aug 2024

Need support?

Questions? Problems? Need more info? Contact Segment Support for assistance!

Visit our Support page

Help improve these docs!

 [Edit this page](#)

 [Request docs change](#)

Was this page helpful?

 [Yes](#)

 [No](#)

Get started with Segment

Segment is the easiest way to integrate your websites & mobile apps data to over 300 analytics and growth tools.

Your work e-mail

[Request Demo](#)

or

[Create free account](#)

© 2025 Segment.io, Inc.

[Privacy](#)

[Terms](#)

[Website Data Collection Preferences](#)

