



Getting Started

- What is Segment?
- [How Segment Works](#)
- Getting Started Guide
- A Basic Segment Installation
- Planning a Full Installation
- A Full Segment Installation
- Sending Data to Destinations
- Testing and Debugging
- What's Next
- Use Cases

Guides

Connections

Unify

Engage

Privacy

Protocols

Segment App

API

Partners

Glossary

Config API

Help

Our Chartbeat destination code is open-source on GitHub if you want to [check it out](#).

Getting Started

When you enable Chartbeat in the Segment web app, your changes appear in the Segment CDN in about 45 minutes, and then Analytics.js starts asynchronously loading `chartbeat.js` onto your page. This means you should remove Chartbeat's snippet from your page.

• Your Chartbeat real-time dashboard will start showing live concurrent visitors.

Chartbeat is only supported on the client-side.

Page

The `page` method in Analytics.js will call Chartbeat's `virtualPage` function with either the Url you provide or the

current window’s pathname. Use the `page` method if you have a one-page app that doesn’t reload the browser page between views.

You can also set a section and author for each page. For example,
`analytics.page('putSectionHere', 'putNameOfPageHere', { author: 'putAuthorNameHere' }).`

Settings

Segment lets you change these destination settings from the Segment app without having to touch any code.

SETTING	DESCRIPTION
Domain <i>(required)</i>	<code>string</code> . The same domain name you entered when adding your site’s dashboard to Chartbeat. Don’t include the <code>www.</code> because Chartbeat handles that for you automatically.
sendNameAndCategoryAsTitle	<code>boolean</code> , defaults to <code>FALSE</code> . Chartbeat expects the <code>document.title</code> (Segment <code>page</code> ’s <code>props.title</code>) to populate as <i>title</i> . </br> </br> This setting respects Segment’s legacy behavior of setting the page name and category as <i>title</i> for existing users, but defaults new users to the correct behavior of sending <code>document.title</code> as <i>title</i> to Chartbeat, and allows current users to opt-in to the correct behavior if they chose.
UID <i>(required)</i>	<code>string</code> . You can find your UID on the Chartbeat Adding The Code page.
Use Chartbeat Video Script	<code>boolean</code> , defaults to <code>FALSE</code> . If you select this option, we’ll load <code>chartbeat_video.js</code> instead of <code>chartbeat.js</code> . The video library has the ability to listen for play/pause events from HTML5 <code>video</code> tags and common 3rd party video players.

This page was last modified: 27 Oct 2023

Need support?

Questions? Problems? Need more info? Contact Segment Support for assistance!

[Visit our Support page](#)

Help improve these docs!

- [Edit this page](#)
- [Request docs change](#)

Was this page helpful?

☐ Yes

☐ No

Get started with Segment

Segment is the easiest way to integrate your websites & mobile apps data to over 300 analytics and growth tools.

[Request Demo](#)

or

[Create free account](#)

© 2025 Segment.io, Inc.

[Privacy](#)

[Terms](#)

[Website Data Collection Preferences](#)

