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[Slack](#) is a team collaboration tool work flows. It's where the people you need, the information you share, and the tools you use come together to get things done.

Benefits of Slack (Actions) vs Slack Classic

Slack (Actions) provides the following benefits over the classic Slack destination:

- Consolidated Message Sending.** Send multiple messages from a single instance of the Slack (Actions) destinations. Use Event Triggers to send a message when your criteria is met.
- Streamlined Configuration.** Configure connection details on a per-message basis, rather than for the destination as a whole. This enables sending messages to different workspaces or channels from one source.
- Easier access to data.** The event variables picker shows you all the available data from the event you use to test the Trigger. Variables are clearly labeled to ensure they stand out from other text and markup.

Getting Started

From the Segment web app, click **Catalog**, then click **Destinations**.

2. Find the Destinations Actions item in the left navigation, and click it.

3. Click **Configure Actions Slack**.

4. Select an existing Source to connect to Slack (Actions).

5. Click Customized Setup to start from a blank mapping.

6. In your Slack workspace, create a new [Incoming Webhook URL](#) and select the Slack channel associated with your account that you'd like to send messages to. The Slack channel you select will be the default channel that receives message events. Paste the Incoming Webhook URL you created into each of your Slack Destination's Actions under the field labeled `Webhook URL*`.

Important differences from the classic Slack destination

The classic Slack destination formats messages using the handlebars syntax. Slack (Actions) follows [Slack's formatting syntax](#).

Available Actions

Build your own Mappings. Combine supported [triggers](#) with the following Slack-supported actions:



Mapping limits per destination

Individual destination instances have support a maximum of 50 mappings.

[Post Message](#)

Post Message

Post a message to a Slack channel.

Post Message is a **Cloud** action.

Click to show / hide fields

FIELD	DESCRIPTION
Webhook URL *	Type: <code>STRING</code> Slack webhook URL.
Message *	Type: <code>TEXT</code> The text message to post to Slack. You can use Slack's formatting syntax .
Channel	Type: <code>STRING</code> Slack channel to post message to.
User	Type: <code>STRING</code> User name to post messages as.
Icon URL	Type: <code>STRING</code> URL for user icon image.

Migration from the classic Slack destination

Follow the table below to map your existing Slack destination configuration to Slack (Actions).



Slack (Actions) uses [Slack's formatting syntax](#). This requires that you manually re-enter any messages from Slack Classic, and pick event data from the event variable picker. The handlebars syntax from Slack Classic is not compatible.

Slack settings mapping

Search for setting..

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SLACK CLASSIC DESTINATION SETTING	HOW TO ENABLE IN SLACK (ACTIONS)
CONNECTION SETTINGS	

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