

DIMPY SONI (Software QA)



About Me



+3 Years' experience



08 Dec 1998



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Objective

- To work efficiently and effectively to provide value to employer for reaching organizational goals and enhance personal knowledge.

SUMMARY

- Having 3+ years of experience of Manual Testing in mobile and Web platforms (Both Android and iOS). Expertise in varied testing methodologies like Agile and Waterfall process.
- Excellent knowledge of Regression Testing, Functional Testing, Smoke testing, Sanity Testing, Exploratory Testing.
- Also have good knowledge and hands on experience on Accessibility Testing, Black Box testing, Ad hoc Testing, UI Testing, Shift Left Testing.
- Excellent knowledge of creating detailed Test Cases, Test Sets and Test Plans for the products.
- Experience in Preparing Requirement Traceability Matrix (RTM) to ensure the test coverage for all requirements.
- Good experience in Bug Tracking and writing clear and concise defect reports using defect management tools till closure.
- Excellence in coordination, verbal and written communication with development team.
- Knowledge about SQL, JMeter, REST API, Postman, Selenium with Java, JIRA tool, Test Rail.



Education

- **BTech: Gujarat Technical University** Graduated, 2020
Shree Swaminarayan Institute of Technological: 8.78 Ahmedabad



Work Experience

- **Organization : Tech Mahindra Pvt Ltd**
Key Profile : Software Quality Assurance (QA)
Duration : 02nd January 2022 to Onwards
- Facilitate with KT's new onsite QA team regarding both Products and Processes.
- Provide guidance to offshore team colleagues to understand the features.
- Carry out testing for new architecture on any application platform with 100% efficiency.
- Experience in handling work management for individuals and team as per the workflow.
- Maintaining accurate and up-to-date testing reports, project insights documents, team members effort reports.
- Building and maintaining strong relationships with clients, providing excellent service and responding promptly to their concerns.

- Worked collaboratively with offshore / Onsite QA lead and development team to complete comprehensive testing on 10+ major new releases. And improved efficiency by 80%.
- Developed quality control procedures to ensure products or services meet customer expectations and regulatory requirements.

➤ **Organization** : Lodestone Software
Key Profile : Quality Analyst
Duration : 20th July 2020, to 1st Jan 2022

- Comprehend all the products in the project within 2 months tenure and become a skilled resource to get involved deep into the new testing requirements from customer.
- Enhanced and upskilled myself with new project requirements. Any platform compatible testing skills.
- Identified, Analyzed and documented 900+ defects in Mobile / Web Platforms (Android/iOS)
- Participating in continuous improvement initiatives and driving a culture of quality throughout the organization.
- Created and successfully included the Test Cases / Sets for regression plans.
- Trained Accessibility tester on Android / iOS platforms



Achievements

- Awarded with "**Bravo**" Award in September 2022 for outstanding performance, empowering all to rise and contribution to the team.
- I received Kudos from Teammate for being supportive and guidance.
- Recognized with kudos by team leader in recognition of exceptional and relentless efforts for multiple projects, working with dedication.
- Awarded with "**Ace**" Award in September 2023 for consistently delivering exceptional work with hardwork and dedication, driving positive change.



Skills

- Have knowledge of OOPS Concepts, Core JAVA, Jira, Postman tool.
- Easily Flexible and Compatible with new Projects / Things
- Profoundly able to work with deadlines
- Problem solving and Risk calculating capability
- Maintain the bug database, Good at paying attention to details
- Empathetic to Client requirement



Leadership, Strengths & Highlights

- Strong problem-solving skills, with the ability to identify root causes and develop effective solutions to complex issues.
- Coached and mentored new team members, providing training and support to improve their skills and confidence.
- Developed and implemented new customer service procedures and protocols, resulting in improved efficiency and effectiveness of service delivery.

Declaration

I, **Dimpy Soni**, hereby declare that the information contained herein is true and correct to the best of my knowledge and belief.

Dimpy Soni