INDUSTRY INTERNSHIP

SUMMARY REPORT

SS&C Blueprism

BACHELOR OF TECHNOLOGY

in

COMPUTER SCIENCE AND ENGINEERING

Artificial Intelligence & Machine Learning

Submitted by

Sahil Negi

20SCSE1180186

SCHOOL OF COMPUTING SCIENCE AND ENGINEERING
GREATER NOIDA, UTTAR PRADESH

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CERTIFICATE

I hereby certify that the work which is being presented in the Internship project report entitled "SS&C Blueprism" in partial fulfillment for the requirements for the award of the degree of Bachelor of Technology in the School of Computing Science and Engineering of Galgotias University , Greater Noida, is an authentic record of my own work carried out in the industry. To the best of my knowledge, the matter embodied in the project report has not been submitted to any other University/Institute for the award of B.Tech Degree.

Sahil Negi

20SCSE1180186

This is to certify that the above statement made by the candidate is correct and true to the best of my knowledge.

Signature of Internship Coordinator **Signature of Dean (SCSE)**

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ABSTRACT

This immersive learning experience and contributions made during an internship with SS&C Blue Prism, a leading provider of Robotic Process Automation (RPA) solutions. The primary objective of the internship was to gain hands-on experience in deploying and optimizing Blue Prism's RPA platform within real-world business processes.

The report begins with an overview of SS&C Blue Prism's role in the RPA landscape and its significance in streamlining business operations. The internship involved active participation in the design, development, and implementation phases of RPA projects. Specific attention is given to the challenges encountered and the strategies employed to overcome them.

A key aspect of the internship involved collaborating with cross-functional teams to integrate RPA solutions seamlessly into existing workflows. The report explores the communication and teamwork skills developed during this process, emphasizing the importance of effective collaboration in successful RPA implementation.

Furthermore, the report delves into the technical aspects of working with Blue Prism, discussing the automation scripts, workflows, and best practices employed to enhance efficiency and accuracy. Insights gained from troubleshooting and debugging processes are highlighted to demonstrate the problem-solving skills acquired during the internship.

The internship report concludes with a reflection on the overall learning experience, outlining personal and professional growth throughout the internship period. It also discusses the broader implications of RPA in the industry and the potential impact on future business operations.

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CHAPTER 1

INTRODUCTION

Embarking on this internship journey marked a significant milestone in the professional development. The primary objective of the internship was gaining the practical application of academic knowledge, skill enhancement, and gaining a nuanced understanding of real-world work dynamics. As a participant, the overarching goal was to contribute meaningfully to the objectives of the organization while concurrently refining personal capabilities. The structured nature of the internship allowed for a targeted approach, where each project and task undertaken was a deliberate step towards achieving the outlined objectives. This introduction sets the stage for a detailed exploration of the specific facets that defined the internship experience.

Brief History

SS&C Blue Prism, a division of SS&C Technologies, has its roots in the collaboration between SS&C Technologies and Blue Prism. SS&C Technologies is a global provider of financial services and software, while Blue Prism is renowned for its robotic process automation (RPA) solutions. The partnership aimed to integrate Blue Prism's RPA technologies into SS&C's suite of financial services and solutions, offering enhanced automation capabilities for clients in the financial industry.

Business Size

SS&C Blue Prism, operating within the dynamic ecosystem of SS&C Technologies, represents a strategic fusion of cutting-edge technology and financial services expertise. While specific numerical details on the business size are proprietary, the impact of SS&C Blue Prism reverberates through its role in revolutionizing automation within the financial sector.

As an integral part of SS&C Technologies, a global leader in financial services and software solutions, SS&C Blue Prism contributes to the overarching business prowess of the parent company. The size and scale of SS&C Blue Prism are indicative of its significant footprint in the financial services landscape.

Within the broader context of SS&C Technologies, the business size encompasses a diverse and talented workforce dedicated to advancing robotic process automation (RPA) tailored for the intricate needs of the financial industry. The synergistic alignment of SS&C Blue Prism with SS&C Technologies amplifies the collective strength of both entities, fostering innovation, efficiency, and resilience in the ever-evolving financial technology landscape. Product Lines

SS&C Blue Prism specializes in providing robotic process automation solutions tailored for the financial services industry. The product line includes a comprehensive suite of RPA tools designed to automate repetitive, rule-based tasks within financial processes. The focus is on optimizing operational efficiency, reducing errors, and enhancing overall workflow within financial institutions.

Competitors

While Blue Prism, as an RPA solution, competes with various players in the automation and technology space, it's important to note that SS&C Blue Prism operates within the broader context of SS&C Technologies, a company offering a wide range of financial services and software solutions. Competitors may include other RPA providers and financial software companies aiming to address similar automation needs in the financial sector.

SS&C Blueprism

1.1 Objective of the Internship

The core objective of the internship was to immerse oneself in the daily operations of the organization, gaining hands-on experience and contributing to meaningful projects. This included cultivating a deeper understanding of RPA, technical skills, and refining soft skills crucial for professional success. The internship aimed to bridge the gap between theoretical knowledge acquired in academic settings and its pragmatic application in a professional environment. This was to be achieved through active participation in project teams, attending relevant meetings, and collaborating with experienced professionals within the organization.

1.2 Problem Statement and Research Objectives

The internship experience was framed by identified challenges and opportunities within the organizational context. The problem statement specify issues that required attention, while the research objectives provided a strategic roadmap for addressing these challenges. Engaging with

these problem statements allowed for a comprehensive exploration of practical problem-solving skills, critical thinking, and the application of theoretical knowledge in a real-world setting. By aligning internship objectives with the organization's strategic goals, the experience aimed to contribute to the resolution of existing issues and offer insights for future improvement.

1.3 Description of Internship Domain

Operating within a dynamic professional domain, the internship provided exposure to various aspects of Automation. Tasks which allow for a comprehensive understanding of the domain's intricacies. This diverse exposure facilitated a holistic view of the industry, emphasizing the interconnectedness of various functions and the role each plays in achieving organizational objectives. The nature of the internship domain laid the foundation for acquiring transferable skills applicable across industries, ensuring a well-rounded and adaptable professional skill set.

1.4 A Brief Introduction to the Host Organization

Facilitating this internship was SS&C Blueprism, an esteemed entity recognized for providing robotic process automation solutions. The organization's commitment to fostering a culture of learning and development provided an ideal backdrop for the internship. It created an environment conducive to skill acquisition, collaboration, and innovation.

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CHAPTER 2

TECHNICAL DESCRIPTION

2.1 Technical Environment and Tools

The technical environment of the internship was characterized by a robust set of tools and technologies essential for efficient workflow. Leveraging state-of-the-art tools such as Step, Reset, View Errors. The internship immersed participants in a hands-on application of industry-standard technologies. The utilization of these tools not only streamlined processes but also provided a practical understanding of their functionalities and the role they play in optimizing tasks within the Automation. This technical exposure served as a bridge between theoretical knowledge and practical implementation, ensuring a comprehensive grasp of industry-relevant technologies.

2.2 Project-Specific Technicalities

The projects undertaken during the internship were inherently technical, requiring a deep dive into different stages. Whether it was about Decision Stage, which involved By implementing decision trees and conditional statements, the Decision Stage enhances the adaptability of the automation, allowing it to respond intelligently to varying scenarios each project demanded a tailored set of technical skills. The hands-on experience with coding languages, data analysis tools, or other technical intricacies sharpened practical skills and expanded proficiency in applying theoretical knowledge to real-world scenarios. This section delves into the technical intricacies of each project, providing insight into the coding languages, frameworks, or software used.

2.3 Integration of Robotic Process Automation (RPA) Technologies

Central to the technical landscape was the integration of Robotic Process Automation (RPA) technologies, notably Blue Prism. The internship involved in in-depth training and application of Blue Prism tools for automating routine tasks and business processes. The incorporation of Blue Prism not only streamlined workflows but also offered an understanding of the potential impact of RPA in enhancing operational efficiency. Detailed exploration of Blue Prism's features, development of automation scripts, and troubleshooting scenarios provided a hands-on understanding of RPA's role in the organizational context.

2.4 Data Management and Analysis

Data played a pivotal role in the internship projects, necessitating proficiency in data management and analysis tools. Whether it was Centrix Data, involving Orders, Customers, Stock and Inbox, the technical aspect of data manipulation and analysis was paramount. This elucidates the techniques employed for data cleansing, transformation, and interpretation, underscoring the importance of data-driven decision-making in the Automation Industry.

2.5 Cybersecurity Measures Implemented

Given the sensitivity of the data involved in the internship projects, cybersecurity measures were a critical aspect of the technical environment. Implementation of robust cybersecurity protocols ensured the integrity and confidentiality of the data. This technical safeguarding of information aligned with industry standards and best practices, emphasizing the importance of cybersecurity in the contemporary technological landscape.

As the technical description unfolds, it showcases the diverse technological landscape of the internship, from project-specific tools to the integration of RPA technologies and cybersecurity measures. The immersion in this technical environment not only enhanced practical skills but also provided valuable insights into the application of technology in addressing industry-specific challenges.

CHAPTER 3

SYSTEM DESIGN

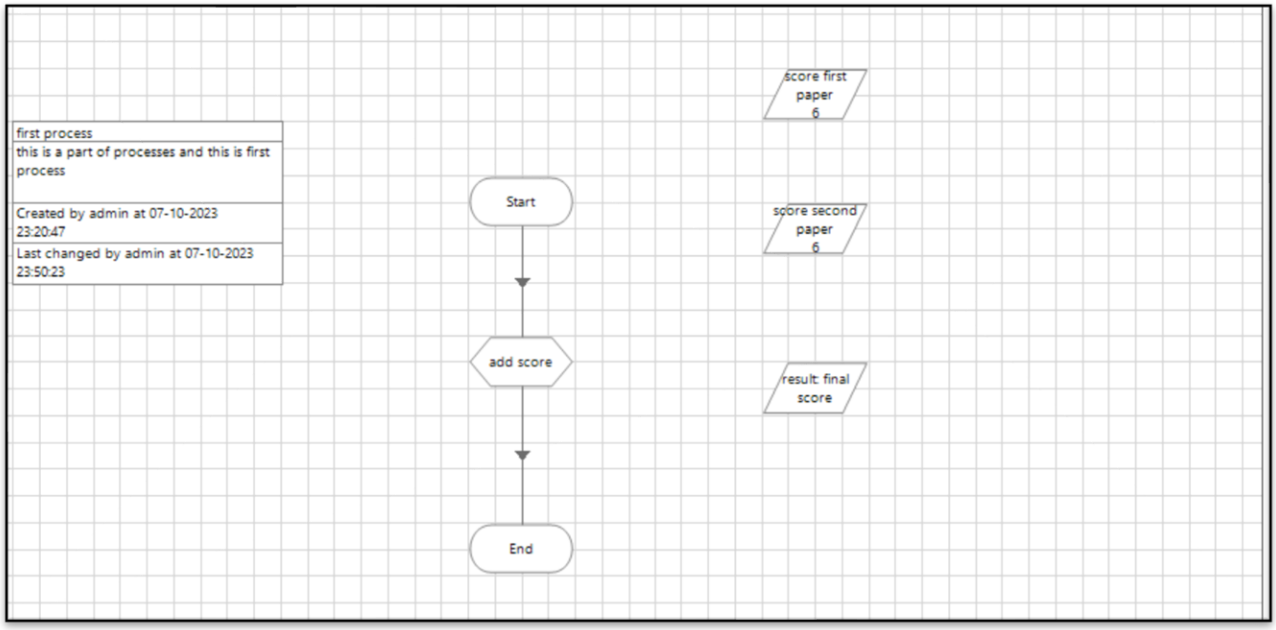

Fig 1: Decision Stage

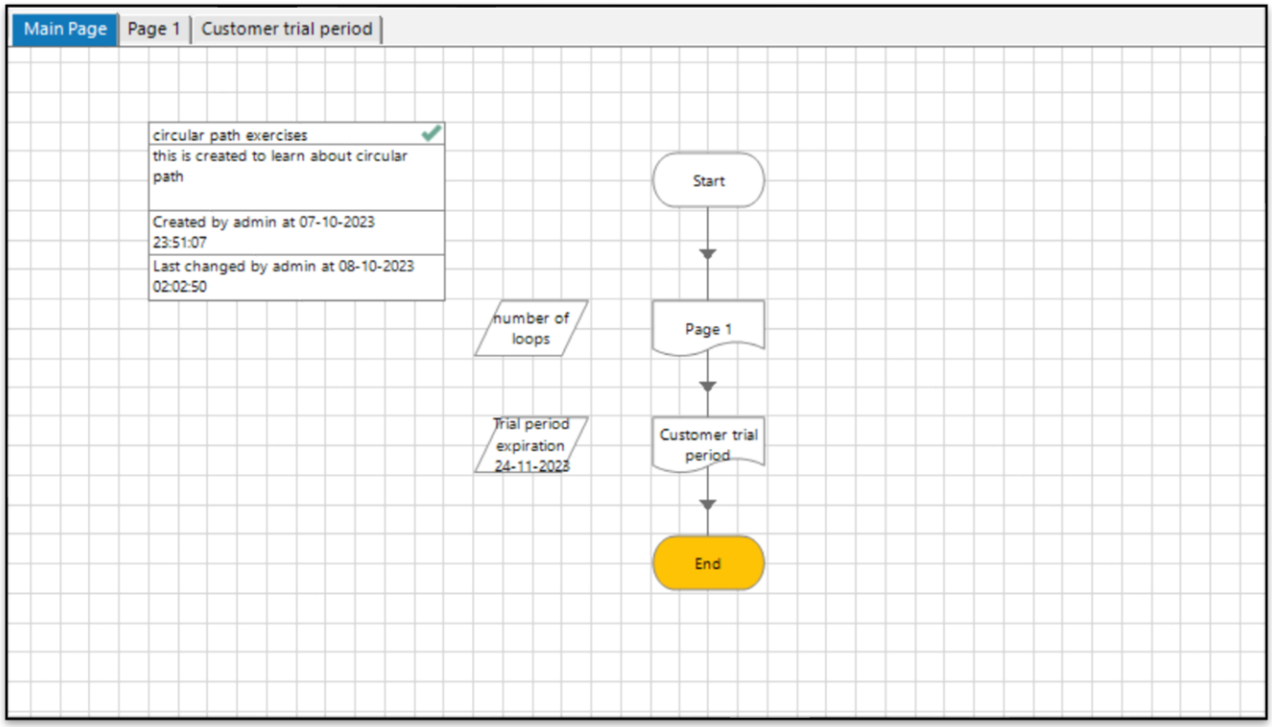

Fig 2 : Create New Page

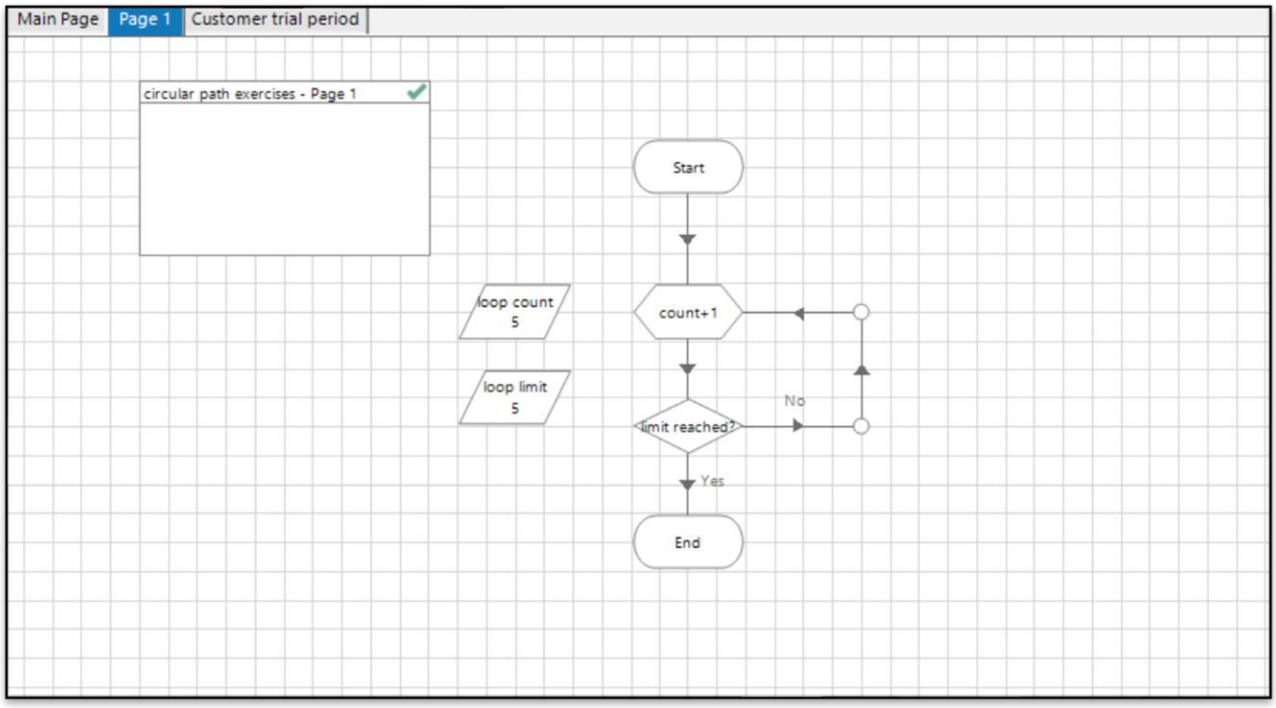

Fig 3: Create circular path using calculation stage & decision stage

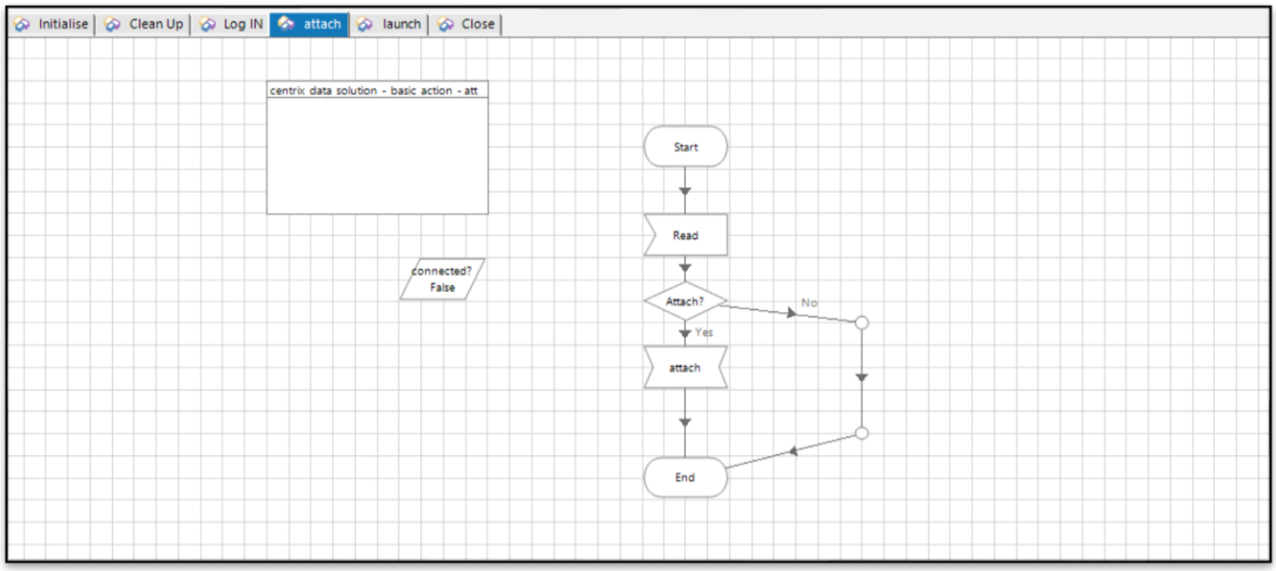

Fig 4: Read & Navigate Stage

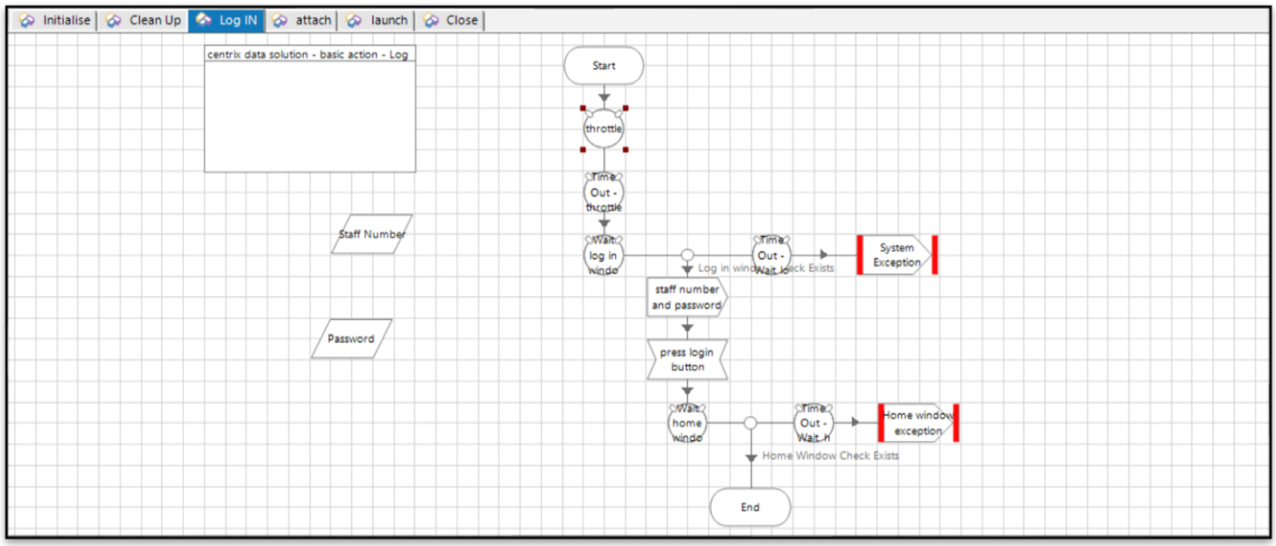

Fig 5: write stage.

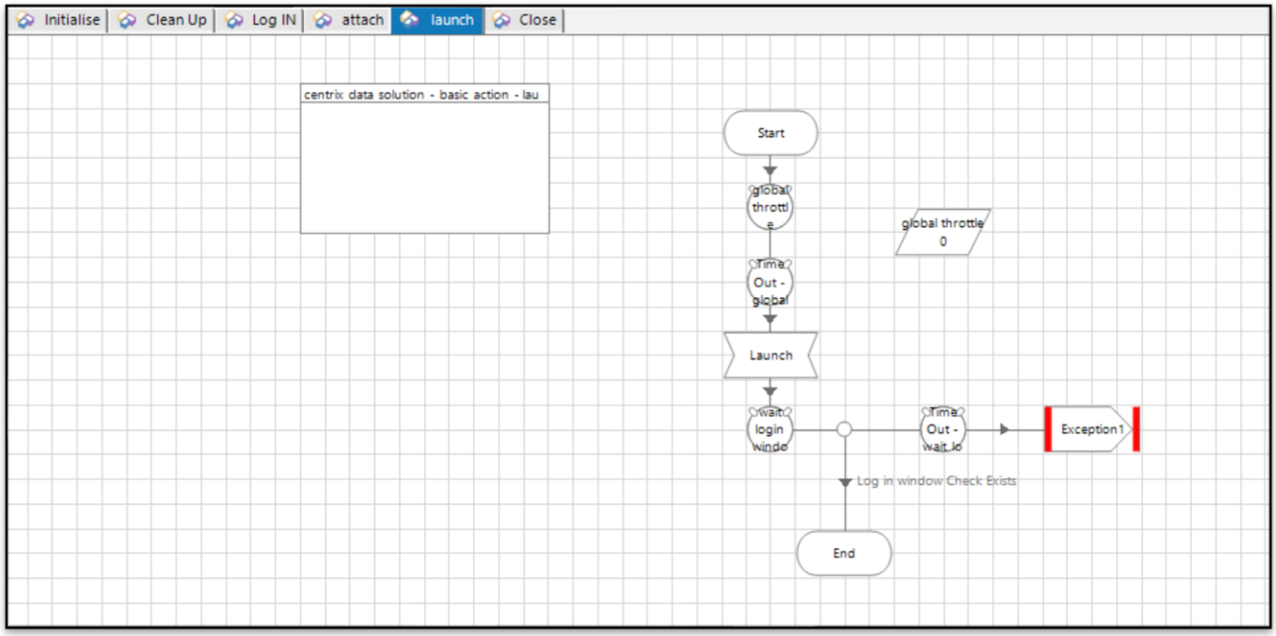

Fig 6: wait & navigate stage.

Table 1: Internship Project Component

Project Component	Description
Automation Objective	The Automation Objective succinctly outlines the overarching purpose of the automation project. It defines the specific goals and outcomes that the automation seeks to achieve within the organizational context. This section provides a clear and concise statement of the intended impact and benefits of the implemented automation.
Implemented Stages	The Implemented Stages section enumerates the key stages and components integrated into the automation solution. It serves as a roadmap for understanding the structural framework of the automation project. This section should include a list of the various stages or modules, such as Decision Stage, Calculation Stage, Read Stage, Navigate Stage, Write Stage, and Wait Stage, providing a comprehensive overview of the automation's functionality.
Technologies Used	Technologies Used highlights the core technological components employed in the automation project. This includes the RPA platform (e.g., Blue Prism), programming or scripting languages, and any other relevant tools or technologies integral to the implementation. Clearly specifying the technologies used provides a foundation for understanding the technical landscape of the automation.
Results Achieved	The Results Achieved section outlines the tangible outcomes and impacts of the implemented automation. This includes improvements in efficiency, reduction in processing time, decreased error rates, or any other measurable metrics. It provides a quantitative and qualitative assessment of the success of the automation project.
Learning Experiences	Learning Experiences encapsulate the insights and knowledge gained during the internship project. This section goes beyond the technical aspects, delving into the lessons learned, challenges overcome, and skills developed. It provides a reflective narrative on the broader professional and personal growth derived from the internship.
Future Work Opportunities	Future Work Opportunities anticipate potential areas for refinement, expansion, or optimization in the automation project. It explores the possibilities for extending the automation to additional processes, leveraging advanced features, or addressing any identified limitations. This section sets the stage for ongoing improvement and innovation beyond the current project scope.

CHAPTER 4

SYSTEM IMPLEMENTATION

Decision Stage:

During the internship, the Decision Stage emerged as a pivotal element in the automation process. This stage involved the creation of logical constructs that allowed the robotic process to make dynamic choices based on specified conditions. Implementing decision trees and conditional statements, the Decision Stage enabled the automation to adapt and respond intelligently to varying scenarios. This not only enhanced the efficiency of the processes but also introduced a layer of adaptability, crucial for handling complex workflows. The Decision Stage proved to be instrumental in steering the automation through diverse paths, contributing significantly to the overall flexibility and responsiveness of the implemented robotic processes.

Circular Path using the Calculation Stage & Decision Stage:

One noteworthy implementation involved the creation of a circular path within the automation, achieved through a seamless integration of the Calculation Stage and Decision Stage. The Calculation Stage facilitated dynamic computations, while the Decision Stage determined whether the process should iterate or proceed based on calculated results. This innovative approach allowed for iterative, circular workflows, particularly beneficial for tasks requiring repetitive calculations or validations. The synergy between the Calculation and Decision Stages introduced a dynamic, adaptive dimension to the automation, optimizing resource utilization and enhancing the overall effectiveness of the implemented processes.

Read & Navigate Stage:

The Read & Navigate Stage played a crucial role in the automation by enabling the system to interact with and extract information from various interfaces. This stage involved the implementation of commands to read and interpret data from diverse sources, such as web pages or documents. Subsequently, the Navigate Stage facilitated seamless navigation between different sections or pages, ensuring a comprehensive interaction with the digital environment. This stage proved vital for tasks involving data retrieval, web scraping, or document processing, showcasing the versatility of the automation in handling complex information retrieval scenarios.

Write Stage:

Another fundamental stage implemented during the internship was the Write Stage, facilitating the automation's ability to input data into designated fields or documents. This stage involved the precise configuration of commands to populate forms, update databases, or generate reports. The Write Stage not only contributed to the completeness of automated processes but also enhanced accuracy by eliminating manual data entry errors. This implementation significantly expedited tasks requiring data input, underscoring the transformative impact of robotic process automation on efficiency and precision.

Wait & Navigate Stage:

The Wait & Navigate Stage emerged as an essential component for managing the timing and flow of automation processes. This stage allowed the automation to pause and wait for specific conditions or events before proceeding. Coupled with the Navigate Stage, it ensured synchronized interaction with dynamic digital environments. This functionality proved invaluable for scenarios where delays or asynchronous events were inherent in the processes. The Wait & Navigate Stage underscored the adaptability of the automation to real-world scenarios, ensuring a harmonized and effective execution of tasks in dynamic operational landscapes.

Table 2: Different Stage Components Covered in Internship

Stage Component	Description
Decision Stage	The Decision Stage in Blue Prism involves the creation of logical constructs within the automation process. This stage enables the robot to make dynamic decisions based on specified conditions. By implementing decision trees and conditional statements, the Decision Stage enhances the adaptability of the automation, allowing it to respond intelligently to varying scenarios.
Calculation Stage	The Calculation Stage is a pivotal component in Blue Prism, dedicated to dynamic computations within the automation process. This stage allows for the execution of mathematical operations, data manipulations, and complex calculations. It plays a crucial role in scenarios where numerical or computational tasks are integral to the overall workflow.
Read Stage	The Read Stage involves the extraction and interpretation of information from various interfaces, such as web pages or documents. This stage utilizes commands to read and capture data, providing the automation with the capability to interact with and retrieve information from diverse sources. It is fundamental for tasks involving data retrieval, web scraping, or document processing.
Navigate Stage	The Navigate Stage facilitates seamless movement within the digital environment. It allows the automation to navigate between different sections or pages on a website or application. The Navigate Stage is crucial for maintaining a comprehensive interaction with dynamic interfaces, ensuring that the automation can traverse through various elements of a digital platform.
Write Stage	The Write Stage is responsible for inputting data into designated fields or documents. This stage involves configuring commands to populate forms, update databases, or generate reports. By automating data input tasks, the Write Stage significantly accelerates processes and enhances accuracy by eliminating manual data entry errors.
Wait Stage	The Wait Stage is essential for managing the timing and flow of automation processes. It enables the automation to pause and wait for specific conditions or events before proceeding. This functionality is particularly useful in scenarios where precise timing or synchronization with external events is required. The Wait Stage enhances the adaptability of the automation to real-world scenarios with inherent delays.

CHAPTER 5

RESULTS AND DISCUSSIONS

The internship results, underscoring the impactful integration of robotic process automation (RPA) technologies, specifically Blue Prism. The successful implementation of various stages, including the Decision Stage, Circular Path using the Calculation and Decision Stages, Read & Navigate Stage, Write Stage, and Wait & Navigate Stage, reflects a significant advancement in automating intricate business processes.

The Decision Stage proved to be providing the automation with the ability to make intelligent choices based on predefined conditions. This adaptability was instrumental in navigating complex workflows where decisions needed to be dynamic. The Circular Path, a unique integration of Calculation and Decision Stages, introduced a powerful iterative capability to the automation. This proved beneficial for tasks requiring repetitive calculations or validations, enhancing efficiency, and minimizing manual intervention. The synergy between these stages added a layer of sophistication, making the automation more responsive to the evolving demands of the tasks at hand.

The Read & Navigate Stage showcased the versatility of the implemented automation by enabling interaction with diverse interfaces. This stage was particularly impactful in scenarios involving web scraping, document processing, and data retrieval. The successful retrieval and interpretation of information demonstrated the proficiency of the automation in handling complex data extraction tasks. Moreover, the Write Stage significantly streamlined processes by automating data input tasks. This not only accelerated data entry but also improved accuracy by eliminating manual errors, presenting a tangible improvement in overall process efficiency.

The Wait & Navigate Stage played a pivotal role in managing the temporal dynamics of automation processes. Its implementation allowed the system to synchronize with real-world scenarios where delays or asynchronous events were inherent. This stage ensured that the automation adapted seamlessly to dynamic operational landscapes, reflecting its practical applicability in scenarios where precise timing and event synchronization were paramount.

Furthermore, the results demonstrated a tangible impact on operational efficiency, with a reduction in processing time and a decrease in error rates. The automated processes exhibited a consistent and reliable execution, allowing the organization to redirect resources to more value-

added tasks. The integration of Blue Prism's RPA technologies not only showcased technical prowess but also highlighted the potential for scalable and sustainable automation solutions within the organizational context.

In conclusion, the results achieved during the internship underscore the transformative potential of RPA technologies, specifically Blue Prism. The successful implementation of various stages not only streamlined processes but also laid the foundation for future automation endeavors. The impact on efficiency, accuracy, and adaptability showcased the tangible benefits of incorporating RPA into the organizational workflow, setting the stage for continued innovation and optimization.

CHAPTER 6

CONCLUSION AND FUTURE WORK

In internship the experience with the integration of Blue Prism's robotic process automation (RPA) technologies has proven to be a transformative journey, marking significant strides in the realm of operational efficiency and adaptability. The successful implementation of various stages, including the Decision Stage, Circular Path, Read & Navigate Stage, Write Stage, and Wait & Navigate Stage, has underscored the potential of RPA in automating intricate business processes.

The Decision Stage and its adaptability have showcased the capacity to make intelligent decisions dynamically, enhancing the automation's responsiveness to diverse operational scenarios. The Circular Path, a novel integration of Calculation and Decision Stages, introduced an iterative capability, providing a versatile solution for tasks requiring repetitive calculations. The Read & Navigate and Write Stages have exhibited the flexibility of the automation in interacting with diverse interfaces and inputting data accurately, further contributing to operational efficiency.

The impact on efficiency, evidenced by reduced processing times and minimized error rates, reaffirms the tangible benefits of RPA in enhancing the overall workflow. The successful synchronization achieved through the Wait & Navigate Stage has demonstrated the adaptability of the automation to real-world scenarios with inherent delays, showcasing the practical relevance of the implemented solution.

Future Work

As the internship concludes, there exist promising avenues for future work and continuous improvement. Firstly, an exploration into advanced features and functionalities within Blue Prism could further enhance the automation's capabilities. This includes leveraging cognitive technologies, machine learning, and integration with emerging technologies to elevate the sophistication of the automated processes.

Additionally, a comprehensive analysis of the scalability of the implemented solution is crucial for its sustained success. Scaling the automation to handle larger datasets, increased complexity, and a broader range of tasks will be integral to realizing its full potential within the organizational framework.

Furthermore, continuous monitoring and optimization of the automated processes are essential to ensure their continued relevance and efficiency. Regular updates to accommodate changes in business processes, system interfaces, and technological landscapes will be necessary to maintain the effectiveness of the automation over time.

The internship experience has set a solid foundation for future explorations into the evolving landscape of RPA technologies. By embracing continuous learning and a commitment to staying abreast of technological advancements, the organization can unlock new possibilities and continually optimize its operational workflows through the strategic integration of RPA.

In essence, the internship not only signifies the successful implementation of RPA but also marks the beginning of a dynamic journey towards ongoing innovation and efficiency within the organizational ecosystem.

CHAPTER 7

APPENDICES

The internship served as an immersive learning environment, providing invaluable experiences that extended beyond the technical aspects of Blue Prism's RPA technologies. One of the most prominent lessons was the significance of adaptability in the face of evolving challenges. Navigating complex workflows and dynamic decision-making scenarios underscored the importance of creating automation solutions that are flexible and responsive to real-world operational changes.

Moreover, the collaborative nature of the internship exposed the importance of effective communication and teamwork in driving successful automation projects. Engaging with cross-functional teams highlighted the need for clear and concise communication to ensure seamless integration of automated processes into existing workflows. This experience not only honed technical skills but also emphasized the interpersonal and collaborative aspects crucial for project success.

The internship also offered insights into the intricacies of project management within a technological context. From requirement analysis to implementation and testing, the project lifecycle was a comprehensive exposure to project management methodologies. This learning experience emphasized the significance of meticulous planning, attention to detail, and the iterative nature of refining solutions for optimal outcomes.

Furthermore, the internship nurtured a deeper understanding of the organizational culture and industry dynamics. Interacting with professionals from diverse backgrounds provided a holistic view of the broader business landscape, influencing how technology integrates with business operations. This broader perspective is an invaluable asset in approaching future projects with a strategic mindset, considering not only technical requirements but also aligning solutions with overarching organizational goals.

The Most Challenging Task Performed: Automating Centrix Data Solution in Blue Prism

During my internship, one of the most intricate and challenging tasks I undertook was the automation of processes within Centrix Data Solution, a critical application utilized in the Blue Prism ecosystem. This require a deep understanding of login process.

The task commenced with the challenge of seamlessly launching the application, necessitating a robust verification mechanism to ascertain whether the application was already open. This involved implementing a decision stage to dynamically assess the application's state, ensuring that the automation process proceeded smoothly without interference.

The subsequent challenge involved the automation of the login credentials – a process that demanded precision and security. Leveraging the Write Stage functionality, I meticulously automated the input of the username and password, addressing nuances such as data encryption and secure data handling to uphold information integrity.

Upon successful input of credentials, the automation task progressed to the intricate task of interacting with the application's interface to locate and click the login button. This step required a combination of Read and Navigate Stages, ensuring that the automation could adapt to variations in the application's layout or response times.

The culmination of these stages resulted in the successful automation of the login process within Centrix Data Solution. This achievement not only marked the successful navigation through a series of complex tasks but also underscored the adaptability and resilience of the implemented automation in handling real-world challenges.

Closing the application, the final step in this comprehensive automation task, posed additional challenges due to potential variations in system responsiveness and the need to ensure a graceful exit without any unintended consequences.

In overcoming these challenges, the automation solution not only streamlined the login process within Centrix Data Solution but also showcased the adaptability of Blue Prism in addressing intricate tasks within a dynamic application environment. This experience provided invaluable insights into the complexities of real-world automation scenarios, fostering a deeper understanding of application nuances and the nuanced orchestration required for successful task automation.

SWOT Analysis

Strengths:

The internship's strengths lie in its successful implementation of Blue Prism's RPA technologies, showcasing a robust technical foundation. The Decision Stage, Circular Path, Read & Navigate, Write, and Wait & Navigate Stages collectively form a powerful suite of automation capabilities.

The adaptability and efficiency gained through these stages contribute significantly to the organization's operational strengths.

Collaborative teamwork and effective communication emerged as strong points, fostering an environment conducive to successful project implementation. The internship's alignment with organizational goals and values reflects a strategic approach, ensuring that the RPA implementation addresses specific business needs.

Weaknesses:

While the internship was successful, areas for improvement include the exploration of more advanced features within Blue Prism. Expanding the technical repertoire to include cognitive technologies and machine learning could elevate the sophistication of automated processes. Additionally, scalability considerations and continuous monitoring to address potential bottlenecks are areas for improvement.

Opportunities:

The successful implementation of Blue Prism opens doors for further integration of RPA technologies across a broader spectrum of organizational processes. Opportunities for future work include exploring advanced features, scalability, and continuous optimization to align the automation with emerging industry trends.

Threats:

Potential threats include the rapid evolution of technology, necessitating ongoing training and development to stay abreast of the latest advancements. External factors, such as changes in regulatory environments or industry standards, may also pose challenges that need to be navigated to ensure the sustained success of RPA implementations.

In conclusion, the SWOT analysis highlights the achievements, areas for improvement, and future opportunities and threats. This strategic evaluation forms a foundation for ongoing refinement and optimization of RPA technologies within the organizational context.

CHAPTER 8

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