SAHILPREET SINGH

Portfolio - https://sahilpreet.github.io/portfolio/

Ontario, Canada   ✉ sahilpreetsingh9915545834@gmail.com   ✆ 647-675-9915

SKILLS

- **Programming Languages:** Python, JavaScript, JAVA
- **Front-end:** HTML, CSS, JS, React, Bootstrap,
- **Back-end:** NodeJS, Python, REST API, Django
- **Database:** SQL, MongoDB
- **Front-end/Back-end Tooling:** Version Control System, NPM & Yarn
- **Other:** Git, Selenium, Scrapy, Typescript

EXPERIENCE

BUSINESS SUPPORT TECHNICIAN   Ontario, Canada
ROGERS   July,2022 – Aug,2023

- Documented the tickets in salesforce and provide support to users in a timely manner.
- Decreased the number of queries by continuously looking at the same issues in the system.
- Increased the available time by 20% by providing support to team members when needed.
- Documented the websites to create a standard procedure to the users which decreases the queries by 30% and increases the productivity.
- Provided product support to users by explain the uses and features which decreases the queries by 30%.
- Managing multiple tickets at the same time and finding the roots cause behind the issue.

Web Developer   Punjab, India
Net Soft Lab   June 2019 – Aug 2020

- Developed an e-Commerce website to sell products online for a local seller. Increased the sales of a vendor by 25%.
- Integrated new features to an existing website using React which increased user experience of the website and make it responsive for mobile design.
- Make the backend faster by integrating new technologies using MERN stack which decrease the load time of a website by 50%.
- Automated scraping journal website using Scrapy, parsing and cleaning the data using Python.
- Tested many websites and removed bugs which not only decreased load time but strengthen security of websites.

EDUCATION

Lambton College   Mississauga, ON
Computer Programming   2020 – 2022

Guru Nanak Dev University   Amritsar, India
BS, Computer Science   2016 – 2019

PROJECTS

Social Media website   https://react-chat-5xzz.onrender.com

Designed and developed a full-fledged social media web application using the MERN stack. Users can connect with friends, follow and unfollow their posts. Used REACT to develop the user-friendly interface and node to create REST API. Implemented secure user authentication with password hashing and session management. Added real time chat with WebSocket and working on other features to be implemented in future.

E-commerce website   https://sahil99155.pythonanywhere.com/

This website is made with Django at the backend and using REST API to interact with REACT at the front end. From writing Frontend CSS to developing the API in DJANGO in the Back-end all the website is designed and coded by me.

Demo Projects   https://github.com/sahilpreet

Developed the Flashkart website in the MERN stack. Using the Node as the backend and MongodB as storage, React as frontend and with packages of Express library with NPM to bundle it. Used JSON web tokens and password hashing (bycrypt) along with multer, sharp and many other libraries. Visit my GitHub profile to have a look at it.

WEBSITES

Portfolio website https://sahilpreet.github.io/portfolio/

LinkedIn Profile   https://www.linkedin.com/in/sahilpreet-singh-1b36b016b/

GitHub Profile   https://github.com/sahilpreet