**Return Policy**

We want you to be completely satisfied with your purchase. If for any reason you are not happy with your order, we offer an easy return process under the following conditions:

**Eligibility for Returns**

* Returns are accepted within **7 days** of the delivery date.
* Items must be **unused, unwashed, and in their original packaging** with all tags attached.
* Proof of purchase (order number or receipt) must be provided.
* Certain products are **non-returnable**, including:
  + Perishable goods were washed Cloths.
  + Personal care items cosmetics, undergarments
  + Custom or personalized items
  + Digital downloads or gift cards

**How to Initiate a Return**

1. Contact our customer support at **luxuryclicon@gmail.com** or call us at **(629) 555-0129**
2. Include your order number and the reason for the return.
3. Once approved, we’ll send you return instructions and a shipping label (if applicable).

**Refunds**

* Once we receive and inspect your return, we will notify you via email.
* If approved, your refund will be processed to your original payment method within **5–10 business days**.
* Shipping charges are **non-refundable** unless the return is due to our error.

**Exchanges**

We only replace items if they are defective or damaged. If you need an exchange, contact us at **luxuryclicon@gmail.com**

**Late or Missing Refunds**

If you haven’t received a refund:

* Check your bank account again.
* Contact your credit card company (processing time may vary).
* If you still haven’t received it, please contact us.