

Synchronization between Legacy COPS and OLAFS-COPS

You may find the OLAFS-COPS reports are not in synch with the Legacy COPS reports. This situation only impacts **REPRINT** functionality in OLAFS-COPS. Due to the new architecture deployed for OLAFS-COPS, data printed from the REPRINT tab in OLAFS-COPS will be out of synch with Legacy COPS. This will remain until Legacy COPS is decommissioned (April 2017).

There is a simple workaround - perform the REPRINT functionality from Legacy COPS. Basically, users should print the transactions from OLAFS-COPS and then run the report (REPRINT) from Legacy COPS. If you perform the steps in the reverse order, the OLAFS-COPS reports will be out of synch. No data will display on the reports produced from the REPRINT tab in OLAFS-COPS.

If the transaction has not printed, it will show in both Legacy COPS and OLAFS. If a transaction was printed in Legacy COPS, it would NOT show as a new print on the **PRINT** tab in OLAFS-COPS, and vice versa.

The applications are in sync except for the REPRINT tab.