*Digital Employee Experience (DEX)* **refers to how employees interact with workplace technology, encompassing tools, IT systems, and infrastructure**. *It's about the ease, efficiency, and support provided by technology to enable employees to perform their tasks effectively. DEX is a key component of the overall employee experience, alongside factors like inclusive environments and growth opportunities. [1, 2]*

**Here's a more detailed look at DEX:**

- **Definition:** *DEX is the holistic experience employees have with the digital workplace, from devices and applications to networks and IT interactions. [1, 3]*
- **Importance:** *Strong DEX is linked to higher employee engagement, increased productivity, and improved retention rates. [4]*
- **Elements of DEX:** *DEX includes interactions with technology for various purposes, such as workflow and productivity, communication and collaboration, learning, and HR systems. [2]*
- **Impact on the organization:** *DEX helps organizations improve efficiency, reduce IT costs, and enhance overall business performance. [5, 6]*
- **Challenges:** *Organizations face challenges in managing DEX, such as cultural change, securing buy-in from leadership, and demonstrating the ROI of DEX initiatives. [6, 7]*
- **Tools for DEX:** *Various tools can be used to manage and improve DEX, including those that monitor performance, automate tasks, and provide support to employees. [5, 8]*
- **DEX in the context of remote work:** *As remote and hybrid work models become more prevalent, DEX becomes even more critical for maintaining company culture, fostering collaboration, and supporting employees. [4, 9]*