

Module – 4:

Forecasting and cancellation insights

1. CancellationRate =

```
DIVIDE(  
    COUNTROWS(FILTER(Hotel_Bookings, Hotel_Bookings[CancellationFlag] = "Yes")),  
    COUNTROWS(Hotel_Bookings)  
)
```

2. NoShowCount =

```
CALCULATE(  
    COUNTROWS(Hotel_Bookings,  
        Hotel_Bookings[BookingStatus] = "No-Show"  
    )
```

3. RefundCount =

```
CALCULATE(  
    COUNTROWS(Hotel_Bookings,  
        Hotel_Bookings[RefundAmount] > 0  
    )
```

